

SHS Customer Experience Report

for Customer ID: 0004994183 (PILLSBURY ASSOCIATES, INC.)

Note: Total Incurred = Reserve + Loss Paid + Expenses - Recovery

| Key Claim No | Claimant Name | Claim Symbol Description | Reserve Current Amt | Loss Paid ITD Amt | Expense Paid ITD Amt | Recovery Amount | Total Incurred | Loss Date | Status Description |
|--------------------|------------------|-----------------------------|------------------------|----------------------|-------------------------|--------------------|-------------------|--------------|-----------------------|
| Policy No: 40013 | 75 | | | | | | | | |
| Symbol: MAC | | | | | | | | | |
| Policy Period: 20 | 14/09/20 to | 0 2015/07/01 | | | | | | | |
| No Losses | | | | | | | | | |
| Totals: | | | | | | | | | |
| Totals: MAC | | | | | | | | | |
| Totals: 4001375 | | | | | | | | | |
| Policy No: 40013 | 76 | | | | | | | | |
| Symbol: EXC | | | | | | | | | |
| Policy Period: 20 | 14/09/20 to | o 2015/07/01 | | | | | | | |
| No Losses | | | | | | | | | |
| Totals: | | | | | | | | | |
| Totals: EXC | | | | | | | | | |
| Totals: 4001376 | | | | | | | | | |
| Totals: 0004994183 | | | | | | | | | |