

Privacy Policy for Raum Network Technologies LLC

Effective Date: January 2, 2026

Raum Network Technologies LLC ("we," "us," "our," or "Company") is committed to protecting the privacy and security of our users ("you"). This Privacy Policy describes how we collect, use, disclose, and safeguard your information when you use our decentralized applications (DApps), including RaumFi DEX, Chrysalis, RaumStore, and any associated websites, services, or tools (collectively, the "Services").

By accessing or using our Services, you consent to the practices described in this Privacy Policy. If you do not agree, please do not use our Services.

1. Information We Collect

We collect minimal information necessary to provide and improve our Services, respecting the decentralized nature of blockchain technology.

1.1 Information You Provide

- **Wallet Address:** When you connect a cryptocurrency wallet (e.g., MetaMask, WalletConnect) to our DApps, we collect your public wallet address to enable transactions, swaps, staking, and other on-chain interactions.
- **Contact Information:** Optionally, if you contact support or subscribe to updates, we may collect your email address or other details you voluntarily provide.
- **Transaction Details:** User-submitted data for specific features, such as liquidity provision or NFT interactions.

1.2 Information Collected Automatically

- **Usage Data:** Interaction metrics, including transaction hashes, timestamps, session duration, and feature usage within DApps.
- **Technical Data:** IP address, browser type, device information, operating system, and approximate location (derived from IP) to monitor performance, detect anomalies, and ensure security.
- **Blockchain Data:** Public on-chain data associated with your wallet address, such as transaction history, which is inherently public and immutable on the blockchain.

1.3 Information from Third Parties

- Data from integrated services like wallets, oracles, or blockchain explorers (e.g., Etherscan). We do not control these third parties, and their privacy policies apply.
- Analytics from tools like Google Analytics or similar (if implemented), limited to anonymized aggregates.

We do not collect sensitive personal information such as financial account details (beyond wallet addresses), government IDs, or biometric data.

2. How We Use Your Information

We use collected information solely for:

- Facilitating core Services: Executing transactions, managing liquidity pools, staking rewards, and DApp functionalities.
- Improving user experience: Analyzing usage patterns to optimize performance and develop new features.
- Security and integrity: Detecting fraud, abuse, or suspicious activity; complying with anti-money laundering (AML) checks where required.
- Communication: Sending service updates, security alerts, or support responses if you provide contact details.
- Legal compliance: Responding to lawful requests, audits, or regulatory requirements.
- Aggregated insights: Creating anonymized analytics for internal research and public reporting.

3. Data Sharing and Disclosure

Raum Network Technologies LLC does not share, sell, rent, or trade your personal information with third parties. We maintain strict confidentiality of your data and do not disclose it to external entities, except in the following limited circumstances:

- **Legal Compliance Only:** Where required by law, regulation, court order, or government mandate. Any such disclosure occurs only after we have exhausted all legal remedies to challenge or limit the request.
- **Internal Operations:** Data is retained exclusively for our internal use to provide and maintain Services.
- **Public Blockchain Data:** Transaction details are public by design on the blockchain; this is inherent to blockchain technology and is not a disclosure by Raum Network Technologies LLC.

We do not use third-party service providers for data processing. All data operations are performed internally by Raum Network Technologies LLC.

4. Data Security

We implement industry-standard security measures:

- **Encryption:** Data at rest (AES-256) and in transit (TLS 1.3).
- **Access Controls:** Role-based access, multi-factor authentication, and regular audits.
- **Blockchain Considerations:** While off-chain data is secured, on-chain data is public and immutable—users should avoid linking identifiable information to wallet addresses.
- **Incident Response:** In case of a breach, we notify affected users and authorities as required by law.

No system is impenetrable; we cannot guarantee absolute security.

5. Data Retention

- **Wallet and Transaction Data:** Retained as necessary for Services (typically 7 years for compliance), or until account deletion request.

- **Usage Logs:** Anonymized after 12-24 months.
- **Support Data:** Deleted after resolution unless required for records.
- Blockchain data persists publicly indefinitely.

Users may request deletion where feasible, subject to legal retention obligations.

6. Your Privacy Rights and Choices

You have control over your data:

- **Access and Portability:** Request confirmation of processing, copies of your data, or blockchain exports.
- **Rectification:** Correct inaccurate personal data.
- **Erasure ("Right to be Forgotten"):** Delete non-essential data (on-chain data cannot be erased).
- **Objection/Restriction:** Object to processing for direct marketing or non-essential purposes.
- **Withdraw Consent:** Disconnect wallet or unsubscribe from communications.
- **Wallet Control:** Disconnect at any time; use new wallets for privacy.

To exercise rights, contact support@raum.network. We respond within 30 days (extendable under law). No fees unless requests are excessive.

Global Rights Compliance:

- **EU/UK (GDPR/UK GDPR):** Data Protection Officer available; complaints to supervisory authorities.
- **California (CCPA/CPRA):** "Do Not Sell/Share My Personal Information" opt-out honored; rights to know, delete, correct.
- **Other Regions:** Rights under applicable laws (e.g., Brazil LGPD, India DPDP).

7. Cookies and Tracking Technologies

Our websites/DApps use:

- **Essential Cookies:** For session management and security.
- **Analytics Cookies:** Optional (e.g., Google Analytics); manage via cookie banner.
- **No Advertising Cookies:** We do not engage in behavioral advertising.

Browser settings or tools like Global Privacy Control (GPC) can limit tracking.

8. Children's Privacy

Our Services are not directed to children under 16 (or higher age per local law). We do not knowingly collect data from minors. Parents/guardians may contact us to remove such data.

9. Third-Party Links and Services

Our Services link to external sites (e.g., wallets, DEX aggregators). We are not responsible for their privacy practices—review their policies.

10. International Users and Data Transfers

Services are global. We maintain strict data localization and confidentiality standards across all jurisdictions.

11. Changes to This Privacy Policy

We may update this policy to reflect changes. Posted versions include the effective date. Significant changes prompt notifications via DApp banners or email. Continued use constitutes acceptance.

12. Contact Us

For questions, concerns, or rights requests:

- **Support:** support@raum.network
- **Company:** Raum Network Technologies LLC
- **Registered in:** Saint Vincent and the Grenadines (Capital)
- **Website:** <https://raum.network>

This policy complies with applicable laws, including GDPR, CCPA, and emerging frameworks.
