RAUNAK GAGGAR

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SUMMARY

Motivated tech professional with a strong background in full-stack development, networking and IT services. Over seven years of experience managing network infrastructure, troubleshooting systems, and running successful businesses. Passionate about software development, with hands-on experience building full-stack applications and automating processes with Python.

WORK EXPERIENCE

Computech Nagpur (Founder and Owner)

May 2016 - Present

- Founded and managed a successful computer sales and service business, delivering IT solutions to both B2B and B2C clients (4.9 star on <u>Google</u>).
- Provided software installation, remote desktop configuration, and end-to-end network setup, including LAN cabling and infrastructure mapping.
- Conducted on-site inspections and troubleshooting for corporate clients, optimizing networking systems and server performance.
- Delivered comprehensive technical support, resolving hardware and software issues, managing system installations, and overseeing upgrades.
- Key Clients:
 - Finance: Akshay Rathi and Associates (CA Firm)
 - IT: Anand Infotech
 - Education: Tree House Kindergarten School
 - Transportation: Shri Ram Logistics
 - **Healthcare**: Deep Impex Medicines Distributor
 - Retail: Rohit Dry Fruits and Spices, Sri Bhagirath Textiles Ltd

Dreamplay Nagpur (Co-Founder and Technology Head)

Feb 2020 - Aug 2024

- Co-founded and managed a leading kids' entertainment center featuring Virtual Reality experiences and a soft play area (<u>Instagram</u>, <u>Facebook</u>)
- Designed and built a custom VR infrastructure, including high-performance gaming PCs, VR headsets, projector displays, and multiplayer gaming networks.
- Managed and maintained the entire network ecosystem, including configuring routers, switches, VR headsets, and CPUs, while developing network maps for efficient troubleshooting and performance optimization.
- Led a team of 3-5 employees, overseeing daily operations, optimizing workflows, and ensuring exceptional customer satisfaction.
- Assisted customers with VR equipment setup, game navigation, and safety guidelines for an immersive experience.
- Led promotional activities, introduced new VR games, and organized special events to enhance customer engagement.

EDUCATION

Bachelor of Computer Applications (BCA)
VMV (Vrajlal Manilal Vasant) College, Nagpur

Mar 2012 - Mar 2015

PERSONAL PROJECTS

Netflix Clone

- Designed and developed a full-stack Netflix clone, replicating core functionalities such as browsing, adding, updating, and deleting titles.
- Implemented a responsive front-end using JavaScript, HTML, and CSS.
- Built a robust back-end with Node.js and MongoDB.
- Deployed and maintained the project on GitHub for version control and collaboration.
- **Github:** https://raunak94.github.io/netflix-clone/

Lyrics Now

- Designed and developed a python software that automatically retrieves lyrics for the currently playing song by integrating with music player APIs and online lyric databases.
- **Github:** https://github.com/Raunak94/Playing_songs_and_fetch_lyrics

KEY SKILLS

- HTML (Expert)
- CSS (Expert)
- Javascript (Intermediate)
- Python (Intermediate)
- MySQL (Intermediate)

- Reactjs (Intermediate)
- Nodejs (Intermediate)
- MongoDB (Intermediate)
- Network troubleshooting (Expert)
- IT Support (Expert)