# RAFAŁ MUCHA
## FrontEnd UI Developer

## INFO

**CITY:** KRAKOW, POLAND

**BIRTH:** 1987

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RAFALMUCHA.ONLINE

## EDUCATION

**2022-2023**

AGH University in Kraków

**Postgraduate Degree in**

**Web Application Programming**

**2012-2014**

Jan Kochanowski University in Kielce

**Master's Degree in Economics**

**Specialty**: Economics of industry and services

**2009-2012**

Jan Kochanowski University in Kielce

**Bachelor's Degree in Economics**

**Specialty**: Economics of finance and banking

## SKILLS

Driving license, Microsoft Office

Six Sigma: Green Belt

CRMs | Salesforce | SAP | Git | Bash

Service NOW | MS Power BI

Gimp | MS Active Directory

A team player with a can-do attitude, communicative, task oriented & with leadership skills

## ABOUT

Economics master's degree graduate and a self-trained programmer, focused on Web Development, UI, UX & mobile. People-oriented, eager to learn new skills, proactive and keen on challenges.

## EXPERIENCE

**SENIOR SOFTWARE DEVELOPER**                                **April 2022 - Present**

**CISCO SYSTEMS VIA COLLABERA**

Web development, maintenance, new features, testing and improvements using:
- HTML, CSS, JavaScript, Bootstrap, jQuery,
- Vue.js, Angular, Angular Material, TypeScript,
- Python 3, Docker, Node.js, SQL

Version control using Git, GitLab, GitHub, working in Scrum, Figma designs & prototyping

**SENIOR SOFTWARE DEVELOPER**                          **October 2020 - February 2022**

**DXC LUXOFT**

Web development, using **HTML, CSS, JavaScript, Angular, Angular Material, TypeScript**

Version control using Git, GitHub, Jira, working in Scrum, Figma designs & prototyping

**FRONTEND UI DEVELOPER**                                **March 2022 - April 2022**

**CISCO SYSTEMS VIA ZENSAR TECHNOLOGIES**

Web development, maintenance, new features, testing and improvements using:
- HTML, CSS, JavaScript, Bootstrap, jQuery,
- React, Vue.js, Angular, Angular Material, TypeScript, SASS,
- Polymer, LitElement, Salesforce, Lightning Design System,
- Python 3, Docker, Node.js, MongoDB

Version control using Git, GitLab, GitHub, working in Scrum, Figma designs & prototyping

Recruitment activities & technical interviews

**EXPERIENCED SOFTWARE ENGINEER**                          **February 2020 - October 2020**

**GFT POLAND SP. Z O.O.**

Web development, maintenance and improvements, administration, access control, building modern Single Page Applications, FrontEnd & BackEnd maintenance using:
- HTML, CSS, SASS, JavaScript, TypeScript, jQuery,
- React, Vue.js, Bootstrap, Angular, Angular Material,
- Node.js, Express, PostgreSQL, Docker

Designing and implementation of solutions, documentation of work and mentoring

Version control using Git, GitHub, GitLab, working in Scrum methodology, Figma designs

## CONTINUOUS IMPROVEMENT LEADER (WEB DEVELOPER)                February 2019 - January 2020

### 🌐 CAPGEMINI POLSKA SP. Z O.O.

E2E web development, maintenance and improvements, administration, access control, FrontEnd & BackEnd maintenance using **HTML, CSS, SASS, Bootstrap, ASP.NET, JavaScript, TypeScript, jQuery, C#, Chart APIs, React, MS SQL, SharePoints, VBS, VBA**

Automations (Excel, macros, scripting solutions, RPA) design, consultancy & implementation

Business Intelligence Dashboard reporting

SharePoint administration and maintenance via SharePoint Designer

Identifying CI opportunities and driving Continuous Improvement projects

Provide training and knowledge sharing to the business

✩ Additionally:

Web Development basics trainer (conducting trainings for employees on the basics of FrontEnd development - HTML5, CSS3, JavaScript, jQuery, Bootstrap & SharePoints)

## COMMAND CENTER SENIOR ANALYST (WEB DEVELOPER)                July 2017 - February 2019

### 🌐 CAPGEMINI POLSKA SP. Z O.O.

Active website development, maintenance, administration, access control, FrontEnd & some BackEnd maintenance using HTML, CSS, Bootstrap, ASP.NET, JavaScript, jQuery, C#, Google Charts

Preparation of daily/monthly reports in MS Excel

Preparation of monthly dashboards in SAP BusinessObjects and MS Power BI

General IT support for Citrix, Cisco telephony, VPN, Office Suite software, ERPs, server issues, ticketing on ServiceNOW, BMC Remedy and various ITSM systems

SharePoint administration and maintenance via SharePoint Designer

Updating required process documentation and project plans

Coordination of MS SQL database structure creation

✩ Additionally:

Risk & Compliance Coordinator (auditing, creation, preparation and updates of a BCP, R&C logs, operational and Disaster Recovery-related documentation)

## FINANCE SERVICE SPECIALIST FOR GENERAL LEDGER ACCOUNTING                March 2017 - July 2017

### ABB ABB GLOBAL BUSINESS SERVICES

Performing general accounting activities and accounting analyses

Ensuring the production of reports, statement of accounts, reconciliations, statements of sourcing and application of funds (SAP FI, Excel, Oracle HFM, ServiceNOW)

Conduction of investigations and reconciliations of accounts

Participation in internal control testing and preparation of relevant documentation

## JUNIOR GENERAL LEDGER ACCOUNTANT                July 2016 - February 2017

### CAPITA CAPITA (POLSKA) SP. Z O.O.

SAP system & Desktop Housekeeping, month end journal processing and creating Purchase Orders

Invoice Processing (AR & AP), generating various financial and timesheet reports in SAP to Excel,

SalesForce Opportunities creation, maintenance and revenue scheduling

✩ Additionally:

- Lead trainer of accounting and bookkeeping basics,
- Head of the office's Social Fund Committee,
- Member of the office's Charity Team

### JUNIOR SAP APPLICATION SUPPORT SPECIALIST                               March 2016 - July 2016

**CAPITA CAPITA (POLSKA) SP. Z O.O.**

Resolving access related reqests via SAP, test system changes and upgrades, first line support for internal customers (via mail and phone)

☆ Additionally:

- Lead trainer of accounting and bookkeeping basics,
- Head of the office's Social Fund Committee,
- Member of the office's Charity Team,
- Supporting recruitment (screening candidates), project management, internal marketing, maintenance and updates of a database of employees in MS Access

### IT SERVICE DESK ANALYST                    August 2015 - March 2016   **Until company's contract ended**

**CAPITA CAPITA (POLSKA) SP. Z O.O.**

Active Directory user and domain maintenance and monitoring of servers

Resolving tickets relating to AD group accesses, new starter and leaver requests, issues with MVS telephony, servers, Exchange, Sharepoint and MS Office, CRM plug-ins, Remote Desktop Software, Cisco VPN, WebEx and proprietary corporate software

☆ Additionally:

- Lead trainer of accounting and bookkeeping basics,
- Head of the office's Social Fund Committee

### DATA ADMINISTRATOR                               July 2015   **Until company's contract ended**

**CAPITA CAPITA (POLSKA) SP. Z O.O.**

Handling and processing data, ensuring it is accurately input and complete in the CRM system and Excel spreadsheet database

Making outbound calling, chasing medical providers for medical records

### CUSTOMER ADVISOR                                         December 2014 - April 2015

**PLAY PLAY**

Customer service in a PLAY carrier store, calling clients, cash handling, sales of network services

### TELEPHONE CONSULTANT                                          July 2011 - June 2014

**MEDICOVER SP. Z O.O.**

Telephone customer service in Polish and English, training new joiners and various supervisory roles

### MANAGER | WEB-BASED BUSINESS OWNER                         April 2011 - October 2012

**ACADEMIC INCUBATORS OF ENTREPRENEURSHIP**

Management of a startup business, invoicing, contacting clients, sales of advertising space, website administration (HTML, phpBB)

Employed and managed the work of contractors