

INFO

CITY: KRAKOW, POLAND

BIRTH: 1987

PHONE: +48 794 534 604

MAIL: R.P.MUCHA@GMAIL.COM

LINKEDIN: <u>PROFILE</u>
SITES: <u>RAFAL-MUCHA.PL</u>
RAFALMUCHA.ONLINE

EDUCATION

2022-2023

AGH University in Kraków

Postgraduate Degree in

Web Application Programming

2012-2014

Jan Kochanowski University in Kielce
Master's Degree in Economics
Specialty: Economics of industry and
services

2009-2012

Jan Kochanowski University in Kielce Bachelor's Degree in Economics Specialty: Economics of finance and banking

SKILLS

leadership skills

Driving license, Microsoft Office
Six Sigma: Green Belt
CRMs | Salesforce | SAP | Git | Bash
Service NOW | MS Power BI
Gimp | MS Active Directory
A team player with a can-do attitude,
communicative, task oriented & with

ABOUT

Economics master's degree graduate and a self-trained programmer, focused on Web Development, UI, UX & mobile. People-oriented, eager to learn new skills, proactive and keen on challenges.

EXPERIENCE



SENIOR SOFTWARE DEVELOPER

April 2022 - Present

CISCO SYSTEMS VIA COLLABERA

Web development, maintenance, new features, testing and improvements using:

- HTML, CSS, JavaScript, Bootstrap, jQuery,
- · Vue.js, Angular, Angular Material, TypeScript,
- · Python 3, Docker, Node.js, SQL

Version control using Git, GitLab, GitHub, working in Scrum, Figma designs & prototyping

SENIOR SOFTWARE DEVELOPER

October 2020 - February 2022

Luxoft DXC LUXOFT

Web development, using HTML, CSS, JavaScript, Angular, Angular Material, TypeScript Version control using Git, GitHub, Jira, working in Scrum, Figma designs & prototyping

FRONTEND UI DEVELOPER

March 2022 - April 2022

CISCO SYSTEMS VIA ZENSAR TECHNOLOGIES

Web development, maintenance, new features, testing and improvements using:

- HTML, CSS, JavaScript, Bootstrap, jQuery,
- React, Vue.js, Angular, Angular Material, TypeScript, SASS,
- Polymer, LitElement, Salesforce, Lightning Design System,
- Python 3, Docker, Node.js, MongoDB

Version control using Git, GitLab, GitHub, working in Scrum, Figma designs & prototyping Recruitment activities & technical interviews

EXPERIENCED SOFTWARE ENGINEER

February 2020 - October 2020

GFT ■ GFT POLAND SP. Z O.O.

Web development, maintenance and improvements, administration, access control, building modern Single Page Applications, FrontEnd & BackEnd maintenance using:

- HTML, CSS, SASS, JavaScript, TypeScript, jQuery,
- React, Vue.js, Bootstrap, Angular, Angular Material,
- Node.js, Express, PostgreSQL, Docker

Designing and implementation of solutions, documentation of work and mentoring Version control using Git, GitHub, GitLab, working in Scrum methodology, Figma designs

I agree to the processing of personal data provided in this document for realizing the recruitment process pursuant to the Personal Data Protection Act of 10 May 2018 (Journal of Laws 2018, item 1000) and in agreement with Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons regarding the processing of personal data and on the free movement of such data and repealing Directive 95/46/EC (RODO)

LANGUAGES

POLISH: NATIVE ENGLISH: C1+

GERMAN: A2

INTERESTS

रिक

Electronics & new technologies Sports: gym, dancing, mountain walking

Music, & music equipment
Learning languages - currently German
Coding, exploring new languages,
frameworks, libraries & tools
Board & card games
Personal development literature
Travelling

OR CODE

Cooking

Hey, I just met you, and this is crazy But here's my website, so scan it, maybe...



CONTINUOUS IMPROVEMENT LEADER WEB DEVELOPER

CAPGEMINI POLSKA SP. Z O.O.

E2E web development, maintenance and improvements, administration, access control, FrontEnd & BackEnd maintenance using HTML, CSS, SASS, Bootstrap, ASP.NET, JavaScript, TypeScript, jQuery, C#, Chart APIs, React, MS SQL, SharePoints, VBS, VBA

Automations (Excel, macros, scripting solutions, RPA) design, consultancy & implementation Business Intelligence Dashboard reporting

SharePoint administration and maintenance via SharePoint Designer

Identifying CI opportunities and driving Continuous Improvement projects

Provide training and knowledge sharing to the business

☆ Additionally:

Web Development basics trainer (conducting trainings for employees on the basics of FrontEnd development - HTML5, CSS3, JavaScript, jQuery, Bootstrap & SharePoints)

COMMAND CENTER SENIOR ANALYST WEB DEVELOPER

July 2017 - February 2019

February 2019 - January 2020

CAPGEMINI POLSKA SP. Z O.O.

Active website development, maintenance, administration, access control, FrontEnd & some BackEnd maintenance using HTML, CSS, Bootstrap, ASP.NET, JavaScript, jQuery, C#, Google Charts Preparation of daily/monthly reports in MS Excel

Preparation of monthly dashboards in SAP BusinessObjects and MS Power BI

General IT support for Citrix, Cisco telephony, VPN, Office Suite software, ERPs, server issues,

ticketing on ServiceNOW, BMC Remedy and various ITSM systems

SharePoint administration and maintenance via SharePoint Designer

Updating required process documentation and project plans

Coordination of MS SQL database structure creation

☆ Additionally:

Risk & Compliance Coordinator (auditing, creation, preparation and updates of a BCP, R&C logs, operational and Disaster Recovery-related documentation)

FINANCE SERVICE SPECIALIST FOR GENERAL LEDGER ACCOUNTING

March 2017 - July 2017

ABB ABB GLOBAL BUSINESS SERVICES

Performing general accounting activities and accounting analyses

Ensuring the production of reports, statement of accounts, reconciliations, statements of sourcing and application of funds (SAP FI, Excel, Oracle HFM, ServiceNOW)

Conduction of investigations and reconciliations of accounts

Participation in internal control testing and preparation of relevant documentation

JUNIOR ACCOUNTANT GENERAL LEDGER

July 2016 - February 2017

CAPITA CAPITA (POLSKA) SP. Z O.O.

SAP system & Desktop Housekeeping, month end journal processing and creating Purchase Orders Invoice Processing (Accounts receivable and payable), generating various financial and timesheet reports in SAP to Excel

SalesForce Opportunities creation, maintenance and revenue scheduling

☆ Additionally:

- Lead trainer of accounting and bookkeeping basics,
- Head of the office's Social Fund Committee,
- Member of the office's Charity Team

I agree to the processing of personal data provided in this document for realizing the recruitment process pursuant to the Personal Data Protection Act of 10 May 2018 (Journal of Laws 2018, item 1000) and in agreement with Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons regarding the processing of personal data and on the free movement of such data and repealing Directive 95/46/EC (RODO)



JUNIOR MAPPLICATION SUPPORT SPECIALIST

March 2016 - July 2016

CAPITA CAPITA (POLSKA) SP. Z O.O.

Resolving access related reqests via SAP, test system changes and upgrades, first line support for internal customers (via mail and phone)

☆ Additionally:

- Lead trainer of accounting and bookkeeping basics,
- Head of the office's Social Fund Committee,
- Member of the office's Charity Team,
- Supporting recruitment (screening candidates), project management, internal marketing, maintenance and updates of a database of employees in MS Access

IT SERVICE DESK ANALYST August 2015 - March 2016 Until company's contract ended CAPITA CAPITA (POLSKA) SP. Z O.O.

Active Directory user and domain maintenance and monitoring of servers

Resolving tickets relating to AD group accesses, new starter and leaver requests, issues with MVS telephony, servers, Exchange, Sharepoint and MS Office, CRM plug-ins, Remote Desktop Software, Cisco VPN, WebEx and proprietary corporate software

☆ Additionally:

- Lead trainer of accounting and bookkeeping basics,
- · Head of the office's Social Fund Committee

DATA ADMINISTRATOR

July 2015 Until company's contract ended

CAPITA CAPITA (POLSKA) SP. Z O.O.

Handling and processing data, ensuring it is accurately input and complete in the CRM system and Excel spreadsheet database

Making outbound calling, chasing medical providers for medical records

CUSTOMER ADVISOR

<u>December 2014 - April 2015</u>

PLAY PLAY

Customer service in a PLAY carrier store, calling clients, cash handling, sales of network services

TELEPHONE CONSULTANT

July 2011 - June 2014

→ MEDICOVER SP. Z 0.0.

Telephone customer service in Polish and English, training new joiners and various supervisory roles

MANAGER | WEB-BASED BUSINESS OWNER

April 2011 - October 2012

A ACADEMIC INCUBATORS OF ENTREPRENEURSHIP

Management of a startup business, invoicing, contacting clients, sales of advertising space, website administration (HTML, phpBB)

Employed and managed the work of contractors



I agree to the processing of personal data provided in this document for realizing the recruitment process pursuant to the Personal Data Protection Act of 10 May 2018 (Journal of Laws 2018, item 1000) and in agreement with Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons regarding the processing of personal data and on the free movement of such data and repealing Directive 95/46/EC (RODO)