**Personal Details:**

**Luis Ruben Quinto Muñoz**

**Mexican – TN1**

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**Summary Skills**

* Around 2+ years of IT experience in Salesforce.com Development and Administration.
* Certified Salesforce Platform Developer-1certification.
* Experience in Administration, Configuration, Customization, Development and support on Salesforce.com Platform.
* Ability to setup, customize and deploy to Salesforce.com from the ground up for large user groups, perform hands on customizations using Apex, Visual force, custom reports. Lightning Components, Salesforce.com Web services API and train sales users.
* Good experience in Developing Business Logic Services Using Custom Objects, Controllers, Visual Force/APEX Classes and APEX Triggers.
* Good experience with Sales Cloud and Service Cloud.
* Strong Experience in creating, managing Applications, Custom Objects, Custom tabs, Fields, Relationships, Page Layouts, Record Types, Validation Rules, Email Templates, Report Types, Workflow Rules, and Approval Process.
* Experience on creating Users, Profiles, Permission Sets and Roles.
* Developing designs and strategies for overall data migration from company's existing Salesforce org to new Salesforce org developed for enhanced user experience with lightning functionalities.
* Knowledge or experience importing data into Salesforce from a third-party source using Data Loader and Workbench.
* Hands on experience on Salesforce Lightning for Customizing Reports and Dashboards for business use.
* Involved in Developing Lightning pages using Aura, implemented lightning Controllers, Components using Lightning Design system (LDS) for sales oriented components.
* Experience with Aura framework Development.
* Experience on Git, Jenkins, Ant and MavensMate.
* Hands on experience in developing and configuring Dashboards, Reports and Report Folders for different user profiles based on the need in the organization.
* Ability to fully leverage the power of Visual Force through custom pages, components and controllers.
* Experience on SOQL and SOSL.
* Ability to effectively translate Salesforce data into business understandable metrics using Reports (Matrix, Summary, and Tabular).
* Good understanding of Salesforce.com Governor Limits with an ability to optimize code to respect those limits.
* Fully Skilled in Java and related technologies in building clients, applications and web services.
* Extensive experience in developing enterprise applications using Java and J2EE technologies such as JSP, Servlets, XML, HTML5, JavaScript, Angular, JQuery, JDBC and CSS.
* Good exposure to SQL and PL/SQL, writing SQL scripts for efficient report generation.
* Able to lead, Multi-task, adapts to changes, and manages complex projects.
* Detail-oriented energetic team player, motivated with multi-tasking capabilities, problem solver, and hands-on leader with exceptional presentation and client/customer relation skills.
* Salesforce Technologies: Apex Language, Apex Trigger, Apex Scheduler, Batch Apex, Apex Class & Apex Web Service & Enterprise WSDL, Visualforce (Page, Component & Controllers).
* Custom Integration: Outbound Messages, Workflow & Approvals, Field updates, Reports, Custom Objects, Custom settings, Custom labels and Tabs, Email Services, Role Hierarchy, Dashboards, Security Controls.
* Force.com tools: Apex Data loader, AJAX tool kit, Force.com Migration Tool, Force.com Excel connector and Force.com Eclipse and MAvensmate IDE Plug-in
* Programming Languages: APEX .JAVA, C, PHP.
* Java/J2EE/Web Technologies: J2EE, Java Script, Angular, JQuery.
* IDE: Eclipse, and Visual Studio Code IDE with integration to salesforce
* Understanding of the Salesforce CLI integration with DX.

**Employment History:**

**May 2018 – Actual**

**Indra Mexico / BBVA Bancomer**

**Salesforce Developer Sr.**

* **Project:** Strategic Client Analysis - In charge of the risk management processes offered to companies to generate a complete business analysis and business opportunities to deliver attractive offers to their clients. The purpose of this project is to unify the risk and commercial process to all its dependencies globally.
* Define and implement best practices for salesforce development.
* Train a group of professionals to implement salesforce solutions and best practices.
* Create lightning components in manage and unmanaged packages to be able to install them in any salesforce org globally.
* Define in conjunction with architects the best implementation of web services and integrations with other systems of the bank to maintain secure and integrity of the client’s information.
* Define technical feasibility of the proposed development to fulfil requirements

**November 2017 – May 2018**

**Indra Mexico / BBVA Bancomer**

**Salesforce Developer Sr.**

* **Project:** Bancomer Credit Pipeline - In charge of the credit financing processes offered to companies and government in which many of the areas of wholesale banking intervene to generate attractive offers to their clients.
* Design solutions and implement Salesforce in a way that is simple, intuitive and easy to use and will meet business requirements and deliver an exceptional customer experience.
* Creation of Validation Rules, custom settings and permissions, Process Builder solutions.
* Work with others in a cross-functional agile development environment working with cooperation with other company departments.
* Creation / Update and optimization of triggers, Test Classes.
* Development of Lightning Components, Visualforce pages, APEX controllers, batch processes.
* Construct software using modern software principles and state of the art technologies.
* Ability to troubleshoot coding issues.
* Ensure that development/integration documentation is adequate, complete and published.
* Continuous integration GIT and attention to integration incidents.
* Use of Scrum methodology and deliver bi-weekly interactive demos to customers.
* Data uploads to salesforce through Data Loader Command Line.

**October 2017 – November 2017**

**Indra Mexico / BBVA Bancomer**

**Salesforce Developer Sr.**

* **Project:** Bancomer Migration to Lightning PYME - In charge of the credit financing processes offered to SME companies to generate attractive offers to their clients.
* Migration of the user interface and applications from Salesforce Classic to Lightning Experience.
* Creation of PDF documents.
* Modification of Lightning record pages, compact layouts, and standard layout to improve user experience.
* Creation of custom APEX controllers, custom objects, flows and Process Builder functionality.

**February 2016 – October 2017**

**Cloud Technologies Consulting / Canon Mexico**

**Salesforce Developer Sr.**

* **Project:** Sales quote - One of its platforms are the services offered to individuals in automated and controlled printing services, rental of equipment and personnel in which all sales and prizing processes intervene to generate competitive proposals to customers.
* Design, build and debug web & mobile interfaces on the Force.com platform using Visualforce, Apex and other available tools.
* Creation / Update of Test Classes.
* Development of Visualforce components, Visualforce pages, APEX controllers.
* Integration and end to end system testing and performance tuning of application & documenting
* Attention to integration problems.
* Implementation of Process Builder.
* Creation of Approval Process.
* Provide Release Management support for deployment of developed products or features.
* Implementation of MVVM architecture using angular.
* Implementation of change sets.
* Creation of custom configurations, triggers.
* Development of Lightning Components to increase functionality.

**February 2016 – September 2017**

**TV Azteca**

**Salesforce Developer**

* **Project:** Process automation - One of its platforms are the services offered by Enlace - Total play in which all the sales and customer service processes of the services that this company offers take part.
* Design interfaces on the Force.com platform using Visualforce, Apex and other tools
* Creation / Update of Test Classes
* Development of Visualforce components, Visualforce pages, APEX controllers, triggers.
* Implementation of responsive design using angular.
* Implementation of change sets.
* Attention to integration problems.
* Implementation of Process Builder.
* Creation of Approval Process, custom configurations.
* Development of Lightning Components to increase functionality.

**Education**

**2015**

**Bachelor Degree in Information Technology (UNAM - 2015)**

**Universidad Autonoma de México- School of Accounting and Administration**

**Professional Training**

* **2016 - Diploma in Database Administration (UNAM)**
* **Certified Salesforce Platform Developer-1certification**

**Professional References**

Provided upon request