

# RAVEEN SANDINU ABEYDEERA

## OBJECTIVE

To obtain a challenging role in a reputable, tech-focused organization where I can contribute my knowledge and passion for software engineering. I aim to expand my technical capabilities, collaborate on impactful software solutions, and ultimately evolve into a skilled full-stack engineer contributing to global software innovations.

## EXPERIENCE

### **COMPLAINTS MANAGEMENT SENIOR EXECUTIVE @ SCICOM LANKA (PVT) LTD SUBSIDIARY OF SCICOM (MSC) BHD (CLIENT: PICKME) FEBRUARY 2025 – SEPTEMBER 2025**

- Addressed and resolved high-priority complaints related to the PickMe application.
- Collaborated with the support and technical teams to enhance service quality and response efficiency.

### **COMPLAINTS MANAGEMENT EXECUTIVE @ IPHONIK PVT LTD (CLIENT: PICKME) JANUARY 2024 – FEBRUARY 2025**

- Addressed and resolved high-priority complaints related to the PickMe application.
- Collaborated with the support and technical teams to enhance service quality and response efficiency.

### **PERSONAL BANKING ADVISOR @ UNION BANK – RETAIL ASSETS CARD SALES JUNE 2023 – DECEMBER 2023**

- Promoted credit card products and assisted customers with account-related queries.
- Strengthened interpersonal and sales skills through consistent client engagement.



## CONTACT

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LinkedIn:

<https://www.linkedin.com/in/raveen-abeydeera-b05827287>

GitHub:

<https://github.com/Raveen-Abeydeera>

## ABOUT ME

A dedicated and results-driven 2nd-year Software Engineering undergraduate at ICBT Campus, with a strong passion for full-stack development, innovative problem-solving, and modern software design. Possesses a solid foundation in programming languages, systems analysis, and database technologies. Known for excellent communication skills, adaptability, and a strong commitment to continuous learning and professional growth.

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## EDUCATION

### (Higher Diploma in Software Engineering)

**ICBT Campus, Colombo**

**May 2024 – Present (Part-Time)**

Key Modules:

- Business Information Systems,
- Computer Architecture,
- Fundamentals of Programming,
- System Analysis and Design,
- Database Design and Development,
- Object-Oriented Programming
- Web application development
- Mobile application development

### (Diploma in Information & Communication Technology)

**ICBT Campus**

- Distinction | Certificate No: 54731

### (GCE Ordinary Level Examination)

**Vidura College, Thalawathugoda**

- Passed – Year: 2019
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## TECHNICAL SKILLS

- Programming Languages and Technologies : Java, C++, Python, HTML, CSS, JavaScript, Bootstrap
  - Databases: MySQL, SQLite
  - Tools & Platforms: NetBeans, Visual Studio Code, Git
  - Concepts: Object-Oriented Programming (OOP), Software Development Life Cycle (SDLC), Data Structures & Algorithms
  - Other: Microsoft Office (Distinction)
  - Basic UI/UX Design Principles
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## PROJECTS

- Pet Shop Management System.

- A Java-based inventory and staff management system designed using OOP principles. Supports CRUD operations and user role management.
- Greenlife Wellness web application.
  - Greenlife Wellness is a web-based platform designed to manage the daily operations of a wellness center. It allows clients to browse services, view therapist profiles, and book appointments online. The system includes a secure client dashboard for managing bookings and profile settings.  
<https://raveenabeydeera.me/project-greenlife.html>
- LuxeVista Resort App
  - LuxeVista Resort is a native Android application designed to enhance the guest experience by providing a seamless platform for managing their stay. It features a robust room booking system with date-based availability filtering, service reservations (Spa, Dining), and a secure user account system.  
<https://raveenabeydeera.me/project-luxevista.html>

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## ACHIEVEMENTS & CERTIFICATIONS

- Top Performing Team Member – Digital Mobile Solution Lanka (PickMe), 2024
- Cambridge English KET (A2 Level) – ESOL Certified
- Spoken English (Distinction) – Wendy Whatmore Academy
- Microsoft Office Diploma – Distinction Level

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## LANGUAGES

- English: Fluent (Spoken & Written)
- Sinhala: Native (Spoken & Written)

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## DECLARATION

I hereby declare that the information provided above is true and accurate to the best of my knowledge.

Signature: Mr R. S. Abeydeera