

Hsiang Lai, Katie Jin, Pin Chia, Yu-Jui Chen, Wally Liu

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Challenge & Solution

What is SSC?

Sustainability is a global goal, encompassing several different areas:

- Environment Protection
- Climate Change
- Social Inequality
- Human Rights
- Poverty & Nutrition

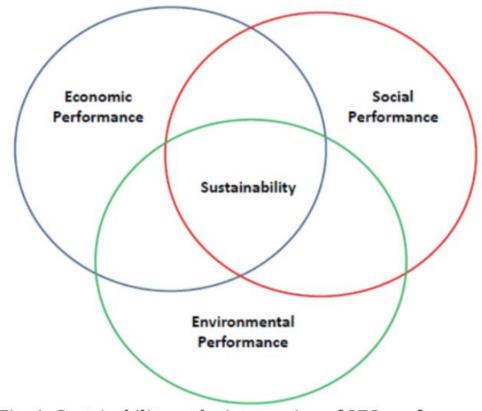


Fig. 1. Sustainability as the intersection of 3BL performance

9 Types of SSC

01.
Social
Accountability

U2.
Environmental Management

03. Energy Efficiency

04. Waste

Waste Management 05.

Air Emissions 06.

Water Management

Chemical Management

Raw Material Management

υ9. Γransporta[.]

Transportation Management

In response to

- Stakeholders
 - Regulations
 - Criticism
- Competition

Improve strategic advantage:

- Improve Sustainability
- Influence Standard
 - Derive Gains from Effort

Customer demands:

- High Quality
- Eco-Friendly
- Safe





Supplier Activities

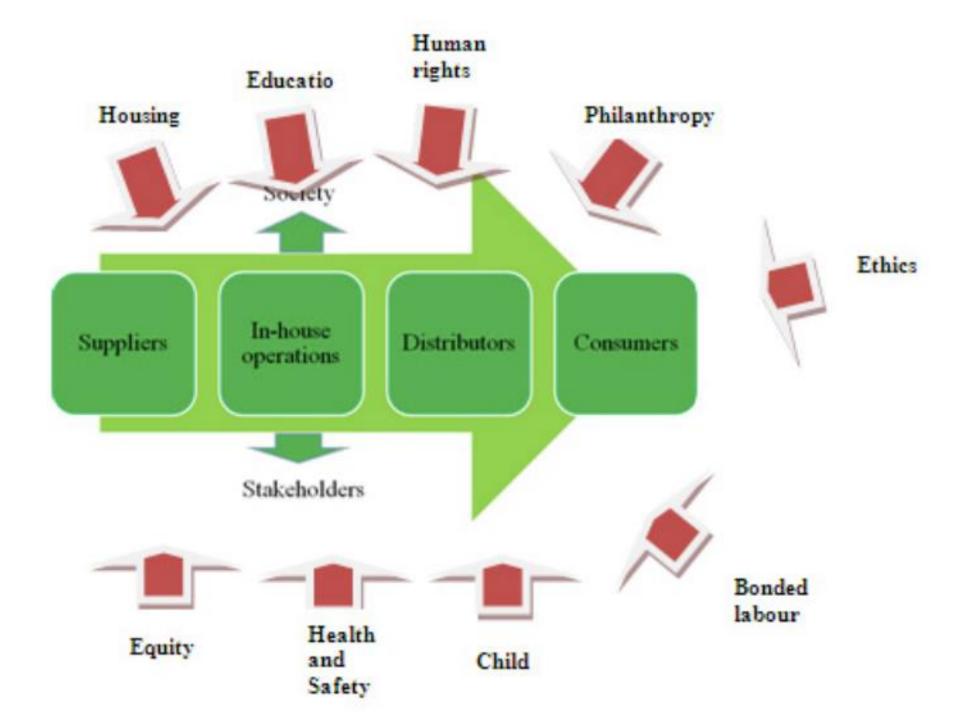
- Timely Payment
- Supplier Training
- Feedback
- Auditing System

In House Operations

- Child Labor
- Gender Discrimination
- Ethics Initiative
- Social Issues

Customer Protocol

- Product Responsibly
- Product Availability
- Product Information
- Customer Feedbacks



Social Sustainability in Supply Chain

Retail Industry

- Initiative roots from social related issues
- Solutions are managed by company or external collaborative players

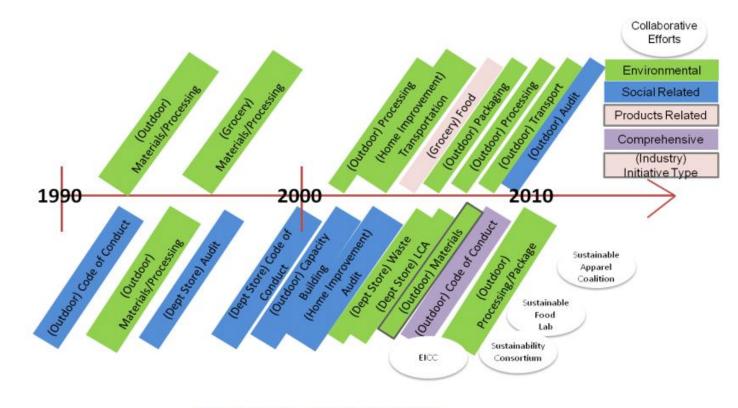
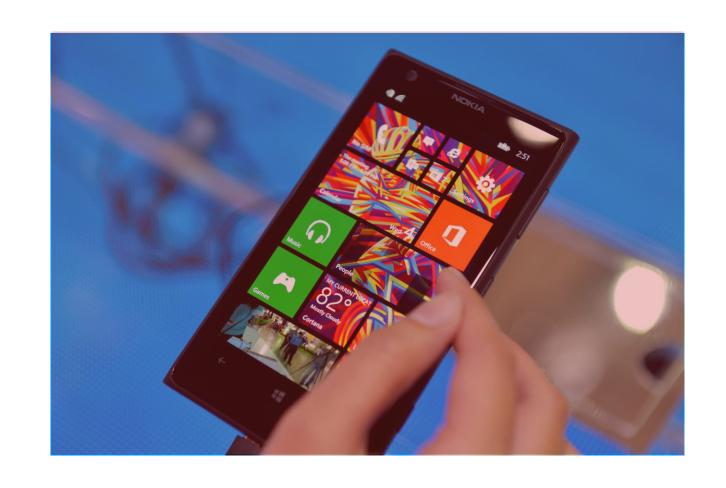


Figure 1. Timeline of Sustainable Activities

Environmental Sustainability in Supply Chain

Electronics Industry

- Add sustainability as part of the strategic planning process
- Report about operations
- Eco-friendly product

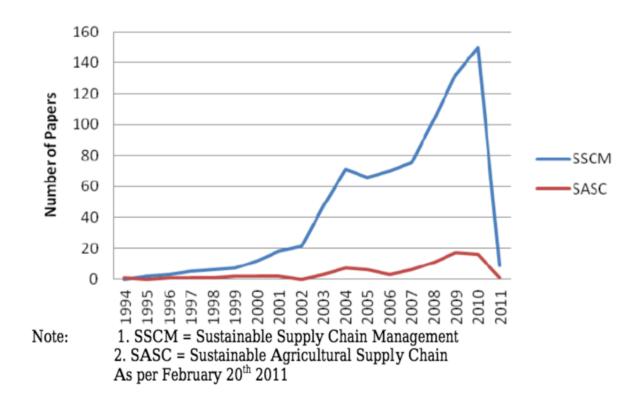


Economic Sustainability in Supply Chain

Governance

- Overall increase till 2010
- SASC faced only a moderate increase in comparison to SSCM
- Profit margin double from 3%-5%

Figure 2. The evolution of contribution in SSCM and SASC





Case Study: Toyota Motors SSC



Toyota has become a Worldwide Olympic Partner in the category of vehicles, mobility services and mobility solutions

Upstream Suppliers

Toyota Supplier CSR Guidelines

Downstream Dealers

Toyota National Dealers Advisors Council





Low Carbon

Reduce Global Average CO2 Emission through Prius PHV

Recycling

Toyota Water Environment Policy; End of Life Vehicles Proper Treatment

Nature

Toyota Green Wave Project

Environmental Management

Excellent Prize and the Global Warming Countermeasure



Corporate Governance

Risk Management

Strengthening Local Collaboration and Support in Preparation for Natural Disasters

If the Nankai Trough Massive Earthquake strikes, it could cause tremendous damage. Therefore, Toyota, which owns the Tahara Plant, one of the largest plants in Japan, in Tahara City, Aichi Prefecture, concluded a disaster support agreement with Tahara City in March 2015.

Since the signing of the agreement, Toyota and Tahara City have been conducting joint drills in order to strengthen their ability to carry out actual disaster relief operations. In August 2016, during the Tahara City Comprehensive Disaster Drill, Toyota employees operated forklifts to move cargo at the relief supply receiving facility, confirming with the local officials how to carry out actual operations.

In the Tahara Coastal Corporate Forum, comprised of the local government and companies in the area, Toyota Tahara Plant is assuming part of the role of collecting the damage status information from various companies and exchanging information with the city's disaster relief headquarters. The Tahara Plant has also been implementing disaster-related measures together with the local community, for example, conducting tsunami and earthquake disaster prevention communication drills. Through these partnerships, Toyota is proceeding with what it can do as a corporation and is also



Toyota employee operating a forklift during relief supply operation training during the Tahara City Comprehensive Disaster Drill

Industry Comparison on Sustainability in Supply Chain



Drivers

Benefit

Goal

Execution

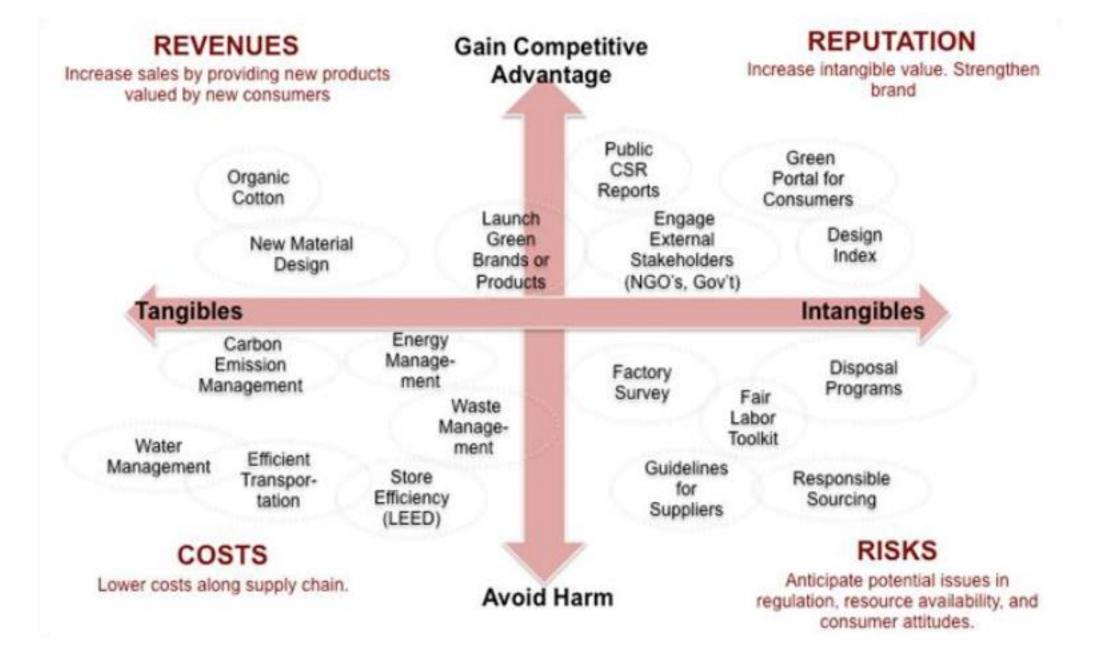


Figure 4. Motivation matrix for sustainable supply chain initiatives³



Mission & Situation

Industry Characteristics

Stage of SC

Geography & Social System

Economics & Environmental

Challenges & Solutions on Sustainability in Supply Chain

Lack of Visibility to Downstream Customers

- Issues are less likely to solve within the product life cycle
- Start from private brands of retailer
- For changes need longer period of time

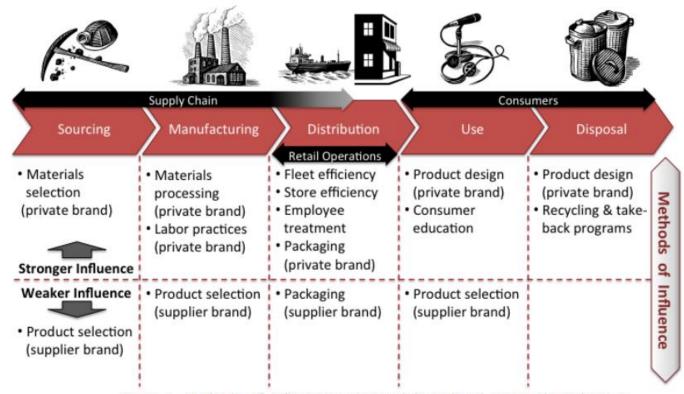


Figure 5. Methods of influencing sustainability-related issues throughout a product's life cycle

Lack of Transparency Lead to Criticism

- Report that addresses environmental concerns
- Consumer labeling
- Recycling program



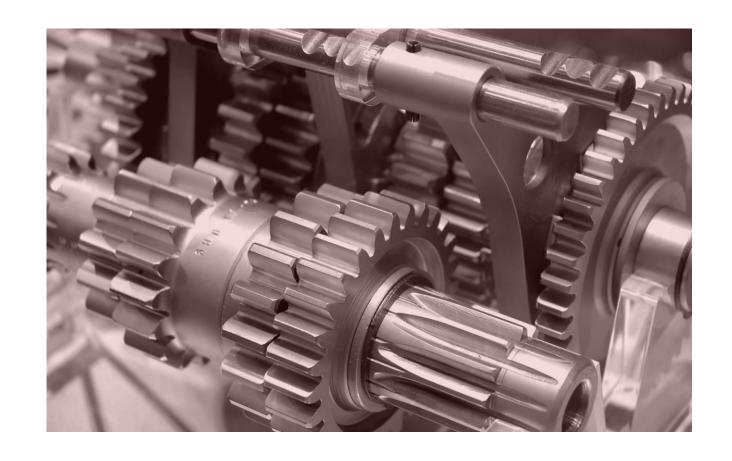
Lack of Uniform Guidelines or Standards

- Company quantify the sustainability
- Company join forces and form / acquire non-profit organization
- Collaborate within the industry sector and with government



Problem of Balancing

- Disregard the sustainable performances of their supply chain (3rd tier suppliers)
- Importance of holistic sustainable supply chain management





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