

20 BUSINESS 16 BUILDER N A V I G A T O R

A PLANNING AND SALES TOOL GUIDE FOR YOUR BUSINESS



How to Enroll

Enrollment Checklist

- 1. Review all Business Builder materials enclosed.
- 2. Complete one participation sign-up form per location in its entirety.
- 3. Complete Check-R-Board® Days enrollment form.
 - **4.** All participation forms must be signed by the authorized dealer and your Purina Animal Nutrition LLC Sales Specialist.
- **5.** Send completed forms & supporting documents to:

MAIL

Purina Animal Nutrition LLC P.O. Box 66812 St. Louis, MO 63166-6812

Attn: Nancy Mogelnicki

FAX

651-234-8493 Attn: Nancy Mogelnicki

EMAIL

NJMogelnicki@landolakes.com



Sign Up To Attend One of the Many VIP Selling or Training Events

At Purina, we believe animals help define your way of life and we exist to make your animals the best they can be. Since 1926, our 1,200 acre working farm has helped animal owners all over North America make the most of their nutritional investments. This premier facility is staffed with over 100 nutritionists, veterinarians and animal care workers who are committed to delivering proven performance, feed and nutrition solutions.

Over 110 patents, 24,000 studies and 3,000 animals on the facility are here for you to see firsthand.



Contact your Purina Representative to sign up for the VIPs and training that interest you.

Business Builder Funds

The Selling Support Program

DEALER LEVEL	VIP POINTS	QUALIFICATION CRITERIA	SELLING SUPPORT AWARD
Certified Expert Dealer EXPERT DRAIGH Certified Expert Shield will appear on the dealer local		 Enroll in program. Commit to a minimum 24 Field Days annually. Participate in a minimum of SIX selling events AND complete Purina University programs. Submit an annual Marketing plan. 	55¢ per VIP Point (based on 2015 QPL purchases) Field Days are customer's cattle, dairy or horse operations used for hosting a feeding meeting.
Qualified Dealer PURINA	Minimum of 3,000 up to 5,199 VIP Points from purchases off the Qualified Product List	 Enroll in program. Participate in a minimum THREE selling events and send at least TWO employees to F.E.E.D. Selling Skills Training Class. 	25¢ per VIP Point (based on 2015 QPL purchases)
Program Dealer PURINA	Minimum of 1,200 up to 2,999 VIP Points from purchases off the Qualified Product List	Enroll in program.	10¢ per VIP Point (based on 2015 QPL purchases)

Reimbursement at a Glance

PROGRAM	100% Reimbursement	50% Reimbursement
Purina Animal Nutrition Center Trips	✓	
Employee Feed Trial Kit		V
eStore Merchandising Kits and Materials	✓	
Customer Feeding Trial	✓	
Pet Product Samples	✓	
Dedicated, Pre-approved Advertising for Purina or PMI Nutrition	✓	
F.E.E.D. Program	✓	
Multi-brand Advertising		✓
In-store Employee Training Workshops		✓
Wearables/Premiums		✓
Dealer Advertising		✓
Event-in-a-Box Kit	✓	
Did You Know? In-Store Promotion Kit	✓	
Purina® University	✓	

Business Builder Funds

Claiming Your Selling Support Funds

In order to claim Selling Support Funds, program participants will need to submit the appropriate claim form on a **quarterly basis** (forms are included). Claims will be reimbursed (up to the accrued funds available in your account) for any authorized marketing expenditure.

Claims may be submitted at any time and any available funds will be applied to the approved claim. Unclaimed funds remaining at the end of each program year are not refundable and do not roll over to the next program year. All claims must be submitted within 30 days of program year end (by Feb. 1) to be eligible for fund application. Once each claim is approved and processed, it will be issued as a credit invoice. Claim forms should include proof of appropriate expenditure.

When claiming funds for approved activities, fund reimbursement will be as follows:

Paid out at 100%

Feeding and split trials, dealer portion of company-driven regional ads, F.E.E.D. Training, HOW® - Horse Owners Workshop, C.O.W. - Cattle Owners Workshop™, Chick Days, Cattle Proof Pays Feeding Demonstrations, Check-R-Board® Days event expenses, Checkpoint® expense at \$2.50 per name, PBST (*Professional Beef Sales Training*) and Certified Expert Dealer Check-R-Board® Days event buy-in fees, Feeder Meetings, Field Days, VIPs, Animal Care Workshop travel and LPS Sales Training.

Paid out at 50:50

All other activities (includes ads, premiums, events, direct mail, etc.).

Instructions

Dealer and Sales Specialist complete the appropriate reimbursement form and SEND TO THE AREA SALES OFFICE FOR AREA SALES MANAGER APPROVAL. The Area Sales office will check receipts against amount requested. FORM MUST BE SIGNED BY AREA SALES MANAGER.

SEND COMPLETED FORM & SUPPORTING DOCUMENTS TO:

Purina Animal Nutrition LLC P.O. Box 66812 St. Louis, MO 63166-6812 Attn: Nancy Mogelnicki Or fax to 651-234-8493

When it Comes to Winning New Customers...

PROOF PAYS

For completing one Proof Pays Feeding Demonstration, you will receive up to a \$500 credit.

IT'S EASY!

1. Submit your Proof Pays Feeding Demonstration results to Dr. Drew Shain.

Your Proof Pays Feeding
Demonstration tracking form
can be found on Business Link>
Cattle>Research, Tools &
Training>Tools.

2. Watch your invoice for the \$500 credit.

Proof Pays Feeding Demonstrations are reimbursed from your Selling Support Funds at 100%, up to \$500 per demonstration. There is no limit to the number of Proof Pays that qualify. Selling Support Funds rules apply.

Educational Events

FIND MORE INFORMATION AT BUSINESS LINK > BUSINESS CENTER > PURINA EVENTS

Plan to attend a VIP Event in 2016

All events are held at the 1,200 acre Purina Animal Nutrition Center in Gray Summit, Missouri.

Cattle:

Range Cattle VIP Jan. 11-13, Jun. 20-22 & Aug. 29-31

Dealer Differentiation VIP Apr. 18-20 & Nov. 8-10

Genetic Supplier VIP Jul. 11-13

Feedlot Cattle VIP *Aug. 8-10*

Mega Cattle VIP Aug. 9-11

Dairy/Beef Cattle

Veterinarian Conference *Nov. 14-16*

Horse:

Horse VIP *May 9-11 & Sept. 19-21*

Dairy:

Calf & Heifer VIP *Apr. 4-6*

Mega Calf & Heifer VIP Feb. 23-25

Swine:

Swine VIP Apr. 13-14

Show:

Show VIP Jun. 13-15



Sign-up with your Purina Animal Nutrition LLC Sales Specialist As an Authorized Purina Animal Nutrition Dealer, you are eligible to send one or two people to the Animal Care Workshop in St. Louis, MO. This $1-\frac{1}{2}$ day educational seminar will include training on feed and nutrition topics related to horses, cattle and companion animals. You must arrange for transportation to St. Louis. Once you arrive in St. Louis, Purina Animal Nutrition will cover all lodging (including the night of Mon., March 23 and/or Sept. 14), food and ground transportation costs associated with the training workshop.

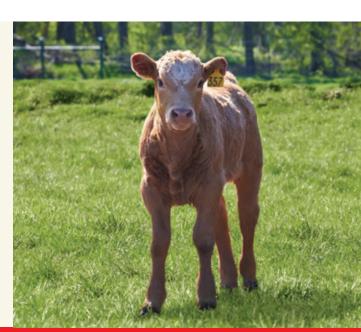
Enrollment fee for an attendee is \$125 per person, maximum of 2 people per dealer location. The fee is 100% reimbursed for Business Builder participants.

The event content is the same for both meeting periods. Space is limited so we will reserve space as we receive reservations.

DON'T KEEP THIS INFORMATION A SECRET! Share it with other cattle producers.

Let your current producers do the talking for you. Host an on-ranch/on-farm selling event after completing the Proof Pays Feeding Demonstration. Selling events qualify for Selling Support Funds at 50%, up to \$750. There is no limit to the number of selling events. Selling Support Funds rules apply.

Please contact your local Purina Animal Nutrition LLC Sales Specialist if you have any questions. Thank you for your continued support of Purina Animal Nutrition LLC.



Introducing Purina® University



Purina Animal Nutrition is proud to introduce Purina University.

Dedicated to animal excellence, Purina University has created a curriculum that will develop competent, expert counselors which will help animal owners achieve success.

A sample of the course work offered in 2016 will be some of your favorites along with new titles. **Here are just a few...**

- Animal Care Workshop Cattle Dealer Differentiation Conference
- Dairy Science 401 Flock Retailing Excellence Specialized Horse School
- F.E.E.D. Selling Skills (more details below).

Please contact your Sales Specialist for schedules and enrollment details.

Product and Selling Skills Training

A Powerful One Day, Hands-on Product Selling Workshop

Product and Selling Skills

The F.E.E.D. Training Program is held "in-the-field" at a local meeting facility/hotel to make attendance easy and affordable. The one-day training program includes all training materials, lunch, beverage and snack breaks throughout the day.

Your F.E.E.D. Training Program Seminar fee may be fully refundable through available Selling Support Funds in your Business Builder Support Program.

Hands-on, Energizing and Contagious

In retail, your business will only grow as much as your staff allows it to grow. Having a well-trained, energetic and engaged sales team in your store is vital to your success. Is your team where they need to be? Do they need training in certain areas?

Well, now is the time to start building those selling muscles in your team and F.E.E.D. is the program you need. Developed and geared specifically to meet the needs of feed retailing. A powerful one-day course that's hands-on, energizing and contagious!



What Is F.E.E.D.?

Four Hands-On Interactive Modules:

Friendly Greeting

Exploration

Expertise

Delighting the Customer

2016 Annual Planning

Review the Promotions, Training, VIP's and Events for the Year

Purpose

This calendar illustrates the various activities that are designed to help grow your business. Offered are: in-store promotions to drive customers to your store and regional and national events that help enrich your product knowledge and build on your customer service skills.

Process

- · Review this calendar in depth
- Look to see what promotions apply to your operation
- Check the training and VIP dates to see which ones will benefit you the most
- Take note of the regional and national events and determine which ones can help you grow your business and expand your reach in your community
- Feel free to make notes right on the document and use a highlighter to identify which training, events and promotions you are interested in
- Build annual marketing plans with your Sales Specialist
- Take some time to determine your marketing budgets and identify your focus/strategy that will allow you to position your business in the best manner in the marketplace
- Use this calendar to map out in-store events, sales and promotions for the entire year
- Refer to the back page of this brochure for a list of Promo/Event ideas
- Review and discuss additional creative ideas with your Purina Animal Nutrition LLC Sales Specialist.

Payoff

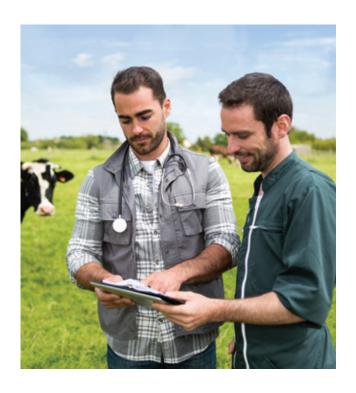
- New & repeat feed sales for the independent dealer
- Greater sense of community and brand pride generated through in-store events
- Become the feed nutrition solution provider in your marketplace

Color Coded Events

TRAINING

VIP EVENTS

IN-STORE EVENT



2016 Annual Planning

Color Coded Events TRAINING VIPEVENTS

First Semester

IN-STORE EVENT

January	February	March
Dealer Business Opportunity Conference Jan. 19-21 Range Cattle VIP Jan. 11-13 C.O.W. CATTLE OWNERS WORKSHOP™ EVENT HOW® HORSE OWNERS WORKSHOP CHECK-R-BOARD® DAYS April Calf & Heifer VIP April 4-6 Swine VIP April 13-14 Dealer Differentiation Conference April 18-20 C.O.W. CATTLE OWNERS WORKSHOP™ EVENT CHICK DAYS HOW® HORSE OWNERS WORKSHOP CHECK-R-BOARD® DAYS	Specialized Horse School Feb. 2-3 Mega Calf & Heifer VIP Feb. 23-25 C.O.W. CATTLE OWNERS WORKSHOP™ EVENT CHICK DAYS HOW® HORSE OWNERS WORKSHOP CHECK-R-BOARD® DAYS May Horse VIP May 9-11 C.O.W. CATTLE OWNERS WORKSHOP™ EVENT HOW® HORSE OWNERS WORKSHOP™ EVENT HOW® HORSE OWNERS WORKSHOP CHECK-R-BOARD® DAYS	Animal Care Workshop March 22-23 C.O.W. CATTLE OWNERS WORKSHOP™ EVENT CHICK DAYS HOW® HORSE OWNERS WORKSHOP CHECK-R-BOARD® DAYS Pet Conference June 1-2 Specialized Horse School June 7-9 Show VIP June 13-15 Range Cattle VIP June 20-22 HOW® HORSE OWNERS WORKSHOP CHECK-R-BOARD® DAYS
Event Checklist HOW TO ORDER YOUR KITS 1. Go to Purina® Business Link 2. Click on Print Materials eStore icon 3. Under Catalogs, select Purina Animal Nutrition 4. Search for specific event 5. Place order	Choose 3-4 Merchandising Events to execute 1. Chick Days 2. HOW® Horse Owners Workshop 3. C.O.W. Cattle Owners Workshop 4. Check-R-Board® Days (JanDec. flexibility Conduct ad planning to highlight your event 10-12 WEEKS PRIOR TO EVENT Visit the Purina® Business Link Dealer Portal marketing & sales tabs for sell sheets, event	for details on Dealer Promotions, specie-specific details, ad logo, social media support, etc. nighlight your event. Counter mat inserts available in event

July	August		September
Genetic Supplier July 11-13	Feedlot Aug. 8-1	Cattle VIP	Animal Care Workshop Sept. 13-14
Dairy Science 301 July 18-21 (Wisconsin)	Mega C Aug. 9-1	attle VIP	September Horse VIP Sept. 19-21
Dairy Science 401 July 18-21 (Wisconsin)	Swine V Aug. 15	/IP -16 (Iowa)	Dealer Business Opportunity Conference
Dairy Beef VIP July 25-27	Range (Cattle VIP -31	Sept. 27-29 CHECK-R-BOARD® DAYS
■ CHECK-R-BOARD® DAYS	■ CHECK-	R-BOARD® DAYS	
October	Novemb)er	December
Equine Veterinary Conference Oct. 7-9		d Flock Retail	☐ CHECK-R-BOARD® DAYS
■ CHECK-R-BOARD® DAYS	Dealer D Conferen Nov. 8-10		
	Beef Vet Nov. 14-1	Conference	
	☐ CHECK		
IO WEEKS PRIOR TO EVENT Work with your Sales Specialist on invites for guest speakers			rour in-store event with the new Purina® Event-in-a-Box kit is 100% reimbursable with available Selling Support Fund
Request your Check-R-Board® Days Amplified or Basic	Kit. Submit completed	1 WEEK PRIOR TO E	VENT
Check-R-Board® Days Enrollment Form. B WEEKS PRIOR TO EVENT			Sales Specialist to register your event to utilize the new M ool (event cards will not be used in 2016).
Update your web site/Facebook page with event detail	S	EVENT WEEK	, , , , , , , , , , , , , , , , , , , ,
4-6 WEEKS PRIOR TO EVENT Work with your Sales Specialist on guest list invite if applicable WEEKS PRIOR TO EVENT Order your event kit from the Print eStore with a minimum of 10 business of			ls to your guests and guest speakers
		1 WEEK POST EVENT	ſ
		_	Specialist for your guest attendee list. Work together to
time (no charge). Four Merchandising Kits: • HOW® Horse Owners Workshop - available Dec.	rain of 10 business days itali-		s Builder reimbursement forms (if applicable) and submit t for processing with your Area Office. Timely submission of s is requested

 $\bullet~$ C.O.W. Cattle Owners Workshop $^{\scriptscriptstyle\mathsf{TM}}$ - available Dec.

• Chick Days - available Jan.

NEW & IMPROVED

Purina® Business Link Dealer Portal

BETTER FUNCTIONALITY AND EASY NAVIGATION! IMPROVED ORGANIZATION OF CONTENT! UPDATED MATERIAL!

Did you know you can download, print and e-mail sell sheets, ads, logos and other material directly from your Business Link portal?



How to register:

If you're already registered, simply login.

- 1. Go to www.purinamills.com and click BUSINESS LINK LOGIN
- 2. Under Retail Dealer/Member Login select "Click Here to Register"
- 3. Fill out the online registration form
- 4. On the last page, select access to Feed Online Ordering & Feed Business Services
- 5. You will be emailed a username and password within 1-3 business days

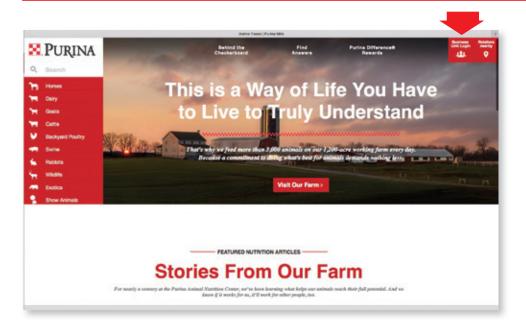




MOBILE!

TRY FROM YOUR

How do you find Purina® Business Link and Log-in?





3 EASY STEPS TO SALES TOOLS AT YOUR FINGERTIPS!

- 1. www.purinamills.com
- 2. Click on Business Link Login
- 3. Enter User ID and Password

Need help? Contact the Business Link Hotline at 866-270-4706.

FIND THE BRANDING CATALOG AT BUSINESS LINK > BUSINESS BUILDER > BRANDING CATALOG



Business Link Portal Highlights

Business Center Home



Customer Service Page



Navigator Section





Sell Sheets Section



Mobile Event Registration Text Tool

Introducing the Mobile Event Registration Text Tool for Local Events

- Purina will be rolling out a new SMS texting/online method to replace event cards
- This new technology efficiently collects guest information, and in return rewards them with digital rewards such as personalized photo, coupon, or a chance to win in a drawing.
- This new system communicates in real-time effectively enabling you to receive the event attendee list within 24 hours!

IMPORTANT: You must contact your Purina Animal Nutrition LLC Sales Specialist a minimum of one week in advance of your event to set up and activate the Mobile Event Registration text tool!

At Event

You may have the guests access the electronic system from their own mobile device OR you may do it for them from your device, tablet or computer.

From Mobile Device

- Have your guests text PURINA to 95323. You may also text from your own device on their behalf, but be sure to enter their information
- A URL link will be sent back to the Guests' mobile phone.
 Click the link
- A Webform entry page will appear on their phone
- Guest enter their information into the (*) required fields
- Guest will receive a thank you message both on their phone & to their email inbox

From Computer/Tablet Device

- Click: http://bit.ly/1DPULaQ
- A Webform entry page will appear
- Enter your Guests' information into the (*) required fields
- A personalized photo will appear on screen and also be sent to the Guests' email inbox

Post Event

Your Purina Animal Nutrition LLC Sales Specialist will have the ability to provide a list of attendees to you!



Text to number: 95323, enter the word: Purina, then Send.



Click on the link.



Enter your information.



Success!
Receive Personalized Photo!

Takes less than one minute!



Online Ad Builder



The Purina Certified Expert Dealer Online Ad Builder is the easiest way to customize your store materials & make the most of your Purina marketing money. It allows you to easily create and modify postcards, ad slicks, event flyers, and more with a few clicks of the mouse.

How Do I Get Started?

The Online Ad Builder is easy to use. Access the Online Ad Builder through the login on the PurinaMills.com home page. Click on the Feed Online Ad Builder link in the right column and a video on the home page of the site will walk you through how to set up your account and how to begin building you own ads.

Print eStore





Print materials are available while logged into BusinessLink. Click on the Print eStore icon to go directly to the Print eStore landing page.

RR Donnelly provides all printed materials such as pet food frequent purchase cards, feed brochures, banners, kits and more. Orders placed for items in inventory will ship by noon the same day. Explore the Print eStore to familiarize yourself with the items.

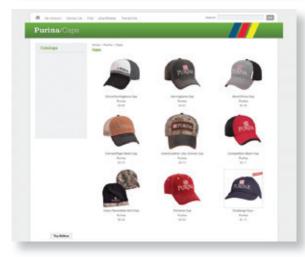
If you encounter any difficulty and need additional help, click the Contact Us button. Your email will be routed to the parties best suited to help you.

Promotional Products eStore









Special Orders are Welcome!

Call Staples at 800.369.9658 to learn how you can customize your own promotional items.



Staples provides promotional products such as Purina branded apparel for both men and women; jackets, shirts, hats, etc. as well as promotional items such as coolers, pens and flash drives.

Checkerboard-branded items such as table runners. pennants, cups, napkins, table cloths, etc. are also available.

The Promotional eStore is currently stocked with a selection of branded merchandise and is updated on a regular basis. Orders placed by noon will ship the same day unless the item is out of stock or marked DS. Staples has thousands of promotional items available. If you are wanting something that is not stocked, Staples can cobrand or customize your promotional item of choice.

Contact the Staples' Purina Customer Service Number (800.369.9658) to discuss your business promotional needs.

If you encounter any difficulty and need additional help, click the "Contact Us" button. Your email will be routed to the parties best suited to help you.

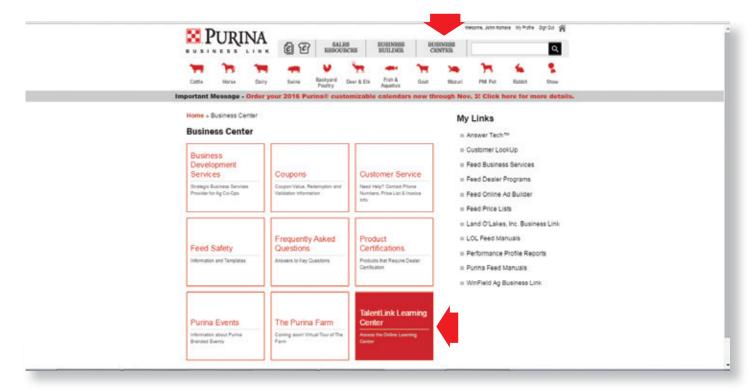


Online Learning Center

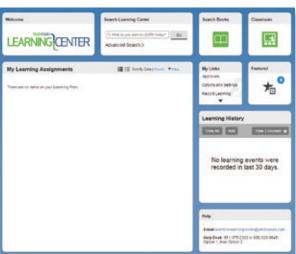
How do you find your Learning Assignments?

- 1. Go to www.purinamills.com
- 2. Login to Business Link
- 3. Click on the Business Center Tab
- 4. Click TalentLink Learning Center Link
- 5. View your assignments or search for educational materials









Promo/Event Ideas

JANUARY/FEBRUARY

Store Themes

Winter Knowledge Information Animals
Back to Basics

Event/Sale Suggestions

Book Signings
Warehouse Sales
Back-to-Basics Sale
Winter Warm Up Sale
Animal (Pet) Care Days
Valentine's Pet Day
Money Saving Sale
Care for Wildlife Event
After Christmas Sale
Start of New Year Sale
Ground Hog Day Promo
President's Day Sale
Barn Building Seminars
Get Ready for Spring Event

Yesterday's Wisdom Classes Coupon Madness Bargain Stock-up Specials Customer Appreciation Sale Customer of the Month Club Fire Safety Day

MARCH/APRIL/MAY

Store Themes

Spring has Sprung Baby Animals County Fairs Gardening Spring Cleaning Newborns Lawn & Garden

Event/Sale Suggestions

First Day of Spring Ad Country Skill Classes St. Patrick's Day Sale Daylight Savings Promotion Preseason Garden Sale Spring Into Savings Gorgeous Garden Days Sale Midnight Madness Sale Easter Holiday Savings Memorial Day Cookout Event Easter Egg Hunt Spring Cleaning Event Horse Day (Demonstrations) Mobile Pet Grooming Bouncing Bunny Sale
Animal Care Days
Veterinarian Day
Rabies Clinic
Trail Riding Days
Spring Planting Days
Master Gardener
Vendor Day
Old Horse Contest
Pet Parade
Antique Farm Equipment Show

Antique Farm Equipment Show Guess the Amount Contest Sidewalk/Front Porch Sale

JUNE/JULY/AUGUST

Store Themes

Summer Time Animals Garden Outdoor Harvest

Event/Sale Suggestions

BBQ/Local Event Keepin' Cool Days Country Fair Days Gathering the Harvest Festival Farmer's Market Pet Care Warm Weather Horse Shoeing Demonstrations Horse Training Demonstrations Preserving the Harvest Classes Saddle Fitting Demonstrations End of Summer Sale
Pet Grooming Event
Mobile Pet Vet Day
Pony Rides Kid's Day
Petting Zoo Animal Day
Family Day
Watermelon Seed Spitin' Contest
Summer Meltdown Sale
Crazy Hat Day
Biggest Vegetable Contest

SEPTEMBER/OCTOBER

Store Themes

Harvest Winter
Animal Country
Family Holiday
Fall

Event/Sale Suggestions

Fall Harvest Festival
Wild Life Seminars
BBQ/Chili Cookoff
The Great Pumpkin Contest
Wrap up for Winter Sale
Animal Care Days (cold)
Wild for Wild Life
Beef Up the Barn Promo
Five Day Sale

Stock Up for Winter Sale

Christmas in October Wind Up for Winter Early (Wild) Bird Specials Favorite Team Day Pumpkin Painting

NOVEMBER/DECEMBER

Store Themes

Gift Animal Harvest Winter Holiday Family End of Year

Event/Sale Suggestions

Barn Fire Ready Seminars Gift Certificates Snow Meltin' Sale Gift Specials Flyer Sharing the Bounty Sale Angel Christmas Tree (Gifts for families/children in need) Midnight Madness Sale Keepin' Warm Sale Christmas Decoration Sale Early Bird Sale Deck the Barn Sale End of Year Inventory Sale Two Day Sale Holiday Carolers