

Ravi Singh

Delhi, India
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LinkedIn — GitHub — Portfolio

Objective

Motivated and organized individual with a practical, hands-on approach. Eager to apply analytical and technical skills to drive organizational success while continuing to learn and grow professionally.

Work Experience

ServiceNow Developer Intern

Jan 2025 – Mar 2025

TechSnitch Pvt. Ltd., Noida

- Gained hands-on experience with ServiceNow workflows, ITSM modules, and scripting fundamentals.

Customer Care Executive

Aug 2022 – Jan 2023

AllDigi Tech Limited, Noida

- Resolved customer queries ensuring client satisfaction, while strengthening communication, time management, and problem-solving skills.

Education

MCA (Data Analytics) — Galgotias University, Greater Noida

2025

BCA — Maharshi Dayanand University (MDU), Rohtak

2022

Class XII (CBSE) — Diwan Chand Arya Sr. Sec. School, Lodhi Colony, New Delhi

2019

Project

AI-Driven Mental Health Monitoring System

[GitHub Link](#)

Tools: Python, Pandas, Scikit-learn, NLP, Streamlit

- Built an AI-based model to analyze behavioral and sentiment data for predicting mental health indicators like anxiety, depression, and stress.
- Applied data preprocessing, EDA, and classification algorithms achieving 91% accuracy in detecting anxiety and depression levels.
- Deployed an interactive Streamlit dashboard for real-time user engagement and insights visualization.

Technical Skills

Programming Languages: Python, SQL, C++, C

Tools & Libraries: NumPy, Pandas, Matplotlib, Seaborn, Plotly, Scikit-learn

Data Handling: Data Cleaning, EDA, Data Visualization, Feature Engineering, Model Development

Databases: MySQL, PostgreSQL (Basic Queries, Joins, Aggregations)

Visualization Tools: Power BI, MS Excel (Pivot Tables, Charts, Dashboards)

Concepts: Machine Learning, NLP Basics, Statistics, AI Model Deployment

Coursework: DBMS, DSA, Data Analytics, Big Data, Artificial Intelligence, Software Engineering, Operating Systems

Other Tools: Jupyter Notebook, Google Colab, VS Code, GitHub

Soft Skills

Analytical Thinking, Problem Solving, Adaptability, Time Management, Teamwork, Communication, Attention to Detail

Certifications

RDBMS PostgreSQL Training – IIT Bombay, EduPyramids, SINE (May 2025)

Research Paper Publication — *AI-Driven Mental Health Monitoring System: A Predictive Framework for Anxiety, Depression, and Stress Management*, ISJEM Vol. 04, Issue 04 (Apr 2025)

Micro-Certification – Flow Designer – ServiceNow (Feb 2025)

Data Science & Analytics – HP LIFE Online Course, HP Foundation (Nov 2024)

Smart India Hackathon 2024 – Pre-Qualifier – Galgotias University (Sept 2024)

Advanced Program in Web Designing – Anudip Foundation, Gurgaon (June 2022)