

SKILLS

- 3rd year Computing Science student with strong customer service skills and hands on experience in software and web development
- Skilled in Java, Python, C#, SQL, HTML/CSS, JavaScript, and modern tools such as React, Tailwind, and Android Studio
- Built real-world projects including mobile apps, portfolio websites, and database-integrated systems
- Fast learner, effective communicator, hardworking, and highly adaptable in both independent and team environments

EDUCATION

Bachelor of Computing Science, GPA : 3.54/ 4.33 Jan 2023 – Dec 2027

Dean List student in 3 consecutive semesters

Thompson Rivers University, Kamloops, BC

PROJECTS

Quizzy Mobile App | April 2024

Developed an interactive quiz application using Android Studio (Java) with biometric and password-based authentication. Key features include score calculation, review attempts, and a secure login system.

Portfolio Website | May 2025

Built a professional portfolio website using Tailwind CSS, showcasing all completed projects hosted on GitHub.

Real-Time Currency Converter | March 2025

Created a web-based currency converter that utilizes ExchangeRate-API to fetch real-time exchange rates and display converted values.

TRU Plagiarism Form | December 2024

Developed a Windows Form application using C# and .NET Framework with integrated SQL database for storing input data. Includes input validation and CRUD operations.

Hotel Management Website | December 2023

Designed a hotel booking and facility management website featuring real-time room availability, booking system, and a contact/feedback form.

Jarvis Virtual Assistant | February 2022

Built a Python-based voice assistant using SpeechRecognition and pyttsx3 for speech interaction. Integrated with OS commands, Wikipedia API, and a MySQL-based password manager.

WORK EXPERIENCE

Cashier – Real Canadian Superstore | Nov 2024 – Present

- Deliver prompt and friendly service to customers in a fast-paced retail environment
- Resolve customer concerns with professionalism and empathy
- Handle transactions accurately and efficiently using POS systems

Front Desk – Howard Johnson | Mar 2024 – Nov 2024

- Welcomed guests and managed check-in/check-out procedures with a focus on hospitality
- Responded to customer inquiries, complaints, and requests both in-person and over the phone
- Managed daily reports and bookings using hotel management software

Front Desk – Days Inn | Sept 2023 – Mar 2024

- Assisted guests with reservations, billing, and information about the local area
- Handled guest feedback with professionalism, ensuring repeated business
- Performed administrative duties, including shift reports and room status updates

Night Auditor – Travelodge Mountview | Apr 2023 – Sept 2023

- Balanced hotel accounts, processed invoices, and prepared nightly audit reports
- Provided after-hours customer service, addressing guest needs and emergencies
- Ensured front desk operations ran smoothly during night shifts

HOBBIES

- Playing sports such as cricket, basketball, and soccer
- Exploring nature through hiking and short outdoor trips
- Watching series and shows over Netflix
- Cooking and trying out new recipes as a creative and relaxing activity