

RAVI S N

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Career Objective

Software Developer with 2+ years of experience in full-stack development (Angular, Node.js), specializing in building scalable e-commerce and ERP applications. Passionate about solving real-world problems with clean, efficient code.

Technical Skills

Languages: JavaScript, TypeScript, HTML

Frameworks: Ionic, Angular, Node.js

Databases: MongoDB, SQL

Tools & Platforms : Atom, Visual Studio, Swagger UI, GIT, GitHub

Experience Summary

- 2 years of experience in application development using Angular and Node.js
- In-depth knowledge of the e-commerce domain
- Proficient in managing all aspects of the Software Development Life Cycle (SDLC): requirement analysis, solution design, development, testing, deployment, and implementation
- Experienced in analyzing job logs and resolving production issues
- Conducted Root Cause Analysis (RCA) to troubleshoot issues in test and production environments
- Improved code efficiency, performance, and maintainability

Work Experience

Vilcart Solutions Pvt Ltd

Role: Software Developer

Duration: June 2023 – Present

Project 1: Vilcart – ERP Application for Kirana Shop Owners

Description: A comprehensive ERP system to streamline daily operations for kirana (retail) shops, supporting inventory, orders, and supply chain management.

- Customer & Order Management
- Vehicle & Goods Module
- Inventory Control
- Vendor Management

Project 2: Vilcart – CRM (Customer Relationship Management)

Description: A CRM platform to enhance customer engagement and sales workflows for telecallers and sales teams.

- Order Placement
- CRM Reporting
- Follow-Up Scheduling (Revisit)
- Telecaller Activity Tracking
- Customer Location Mapping

Project 3: Vilcargo – Delivery & Payment Settlement App

Description: A mobile app for vehicle drivers to manage deliveries and settle payments, with features for order returns and digital payments.

- Full and partial order return support
- QR code and cash-based payment settlement
- Real-time tracking and status updates
- Return reasons and customer confirmation

Responsibilities

- Analyzed requirements for each release and created design documentation
- Developed and tested code changes based on business needs
- Conducted unit, regression, smoke tests across SIT/UAT/pre-prod environments
- Investigated and resolved QA defects during UAT/pre-prod phases
- Prepared table load files and input files for SIT/UAT testing
- Provided logic and UI-level clarifications for business teams
- Supported release implementation, validated packages, tables, files, and screen changes in production
- Participated in release discussions and assessed complexity of changes

Education

Bachelor of Computer Applications (BCA)

Bengaluru North University – 2021

CGPA: 8.54

Additional Information

- Strong analytical and problem-solving skills
- Excellent collaboration and communication abilities
- Experienced in Agile development environments