Frequently Asked Questions

1. **What are the steps to be noted for doing the installation?**
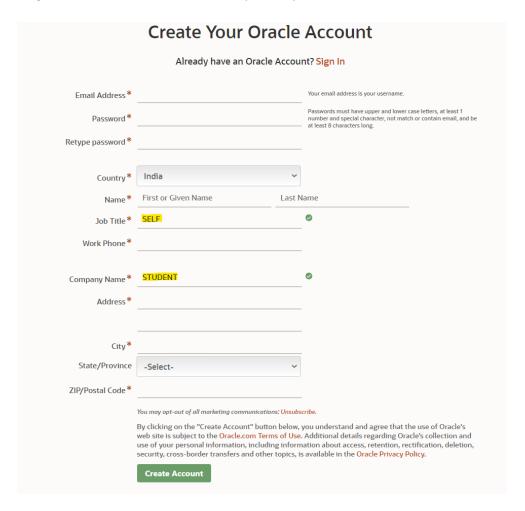   **Ans:** Steps to follow during DB installation:

   Step1: Plug your System to avoid any shutdown during installation.

   Step2: Please follow the steps carefully, renaming the folder and any steps involving typing with UPPER or LOWER case is of absolute importance as in the video.

   Strep3: Check for the system requirements before doing the installation which is mentioned in "Installation Video".

   Step4: In order, to download the Oracle DB, it is mandatory to have an Oracle account hence you need to create an account as below.
   Fill in all the mandatory fields and as highlighted Job Title and Company Name are to be given as "SELF" and "STUDENT" respectively.

2. **How do I save the queries in SQL Developer Tool?**
   Ans: Practice by typing the query yourself, once done trying all the queries for the session in SQL Developer Tool > Navigate to "File" > Click "Save as" > select the location and give the name to save as ".sql" file.

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3. **What if my system did not meet the system requirement?**
   Ans: Unfortunately if system requirements are not met then you cannot practice. But there is a solution,
   - In case you have faced space issue, then you can free up space and do a clean up of your system and try to re-install the DB after the un-install (as per the instructions in Un-install document, shared in WhatsApp group)
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4. **What if I already have another Database in my system, should I go ahead and install Oracle DB as well?**
   Ans: You can skip this installation part as it would load the system to have 2 DBs. So please DO NOT install more than 1 database in your system, it might slow down your system performance.

5. **What if after the download, I was not able to launch the Oracle configuration Installer?**
   Ans: It means that your system is slow and not able to load the installer, hence would suggest closing all application and do a cleanup, and then start the installer.

6. **What if the installation results in TNS related error?**
   Ans: Need to check the tnsnames.ora file present in the path "C:\App\db_home\network\admin"

7. **What should I input when it asks for login credentials, in command prompt?**
   Ans: The password which you noted while installation (step 4 of 8). Also, if you have initiated the command prompt as administrator and login with "sqlplus / as sysdba", it will directly login to the SQL DB.

8. **What if I am a MAC user, Can I do the installation?**
   Ans: Yes, you can do the VM ware version of installation (as per the Installation Document shared in WhatsApp Document)

9. **What should I do if I am not able to unlock HR user with the error "database not open"?**
   Ans: Need to follow the steps in unlock HR user Video by running the ALTER statement (ALTER PLUGGABLE DATABASE open;).

10. **What if I am using OS other than Windows/iOS?**
    Ans: Need to download the specific version of Oracle DB according to the system OS.

11. **In case my installation got interrupted and I was not able to successfully complete, what should I do?**
    Ans: Do a clean re-installation. Follow the Uninstall document and uninstall the Oracle DB without any residue files. And then re-install using the Installation video.

12. **What if I get "SQLNET.AUTHENTICATION_SERVICES= (NONE)" error, during installation?**
    Ans: DONT USE @ IN ORACLE PASSWORD Because when you try to login sql plus it will give error. In case you did that, then write your password in inverted commas. ex: "password"