

# RAVI KIRAN GOUD JAGGARI

[+1\(260\) 247 0761](tel:+12602470761) | [goud.jaggari@gmail.com](mailto:goud.jaggari@gmail.com) | [Linkedin](#) | [GitHub](#) | [Salesforce Trailhead](#)

---

## CAREER OBJECTIVE

I am a passionate Product Designer with a background in both software engineering and salesforce administration. With over two years of experience in Salesforce and a deep interest in AI and cloud-based development, I bring a unique blend of technical expertise and creative problem-solving to the table.

---

## EXPERIENCE

### **Radical AI, New York, United States (Remote)**

Product Designer

July 2024 - Present

- Led the design and implementation of user-centric onboarding experiences for web and mobile applications, focusing on enhancing user engagement and satisfaction.
- Developed and optimized notification systems, including badges, push notifications, toasts, and overlays, to improve user interaction and response rates.

### **Cognizant, Hyderabad, India**

Program Analyst

Mar 2022 - Dec 2022

- Acquired hands-on experience with declarative features like Approval Processes, Process Builders, and Flows.
- Developed and maintained Apex test classes and triggers, adhering to best practices.
- Utilized tools such as Workbench and Jira for various project needs

Program Analyst Trainee

Mar 2021 - Mar 2022

- Gained proficiency in Salesforce Configuration and Customization, including custom settings, custom metadata types, formula fields, validation rules, field dependencies, record types, page layouts, building reports and dashboards, custom report types, and roll-up summary fields.

---

## EDUCATION

### **Purdue University Fort Wayne**

- Master's degree, Computer Science
- Jan 2023 - Dec 2024
- CGPA: 3.7

### **TKR College of Engineering & Technology**

- Bachelor of Technology - BTech, Electrical, Electronics and Communications Engineering
- 2016 - 2020
- CGPA: 7.32

---

## PROJECTS

### **KAI AI Onboarding Design**

Radical AI, July 2024

- Designed a seamless onboarding experience for KAI AI, integrating UI/UX principles with AI-driven design elements to enhance user engagement and satisfaction.

### **Gemini Quizify**

Radical AI, July 2024

- Developed a web application to generate quizzes from uploaded PDF documents using Streamlit and Langchain, integrated with Google Cloud's Vertex AI, providing real-time quiz generation and advanced NLP features

---

## Certifications

- Salesforce Certified Administrator, Cognizant (Feb 2022, Credential ID: 22986667)
- Salesforce Certified Platform Developer I, Cognizant (Mar 2022, Credential ID: 23019775)