

Ravikumara M

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EXPERIENCE

Freelance UI/UX DESIGNER

Freelance (Self-employed)

April – Jul 2024, Remote

- Designed user-friendly product interfaces using Wix Studio, enhancing overall user experience and increasing user satisfaction by 20%.
- Created wireframes, user flows, and product designs to effectively communicate interaction and design concepts to clients, improving design approval rates by 15%.
- Designed user interface elements (icons, buttons, and font styles) for product designs, ensuring consistency, usability, and brand alignment, Figma, and Wix Studio. Utilizing tools such as Figma, Sketch, and Wix Studio.
- Managed client communication and maintained project documentation, including style guides and design guidelines, reducing feedback turnaround time by 10%.
- Conducted usability testing to validate design concepts, improving product usability by 20% and ensuring designs met user expectations.

QUALITY ASSURANCE ENGINEER

FAZEAL CYBER SOLUTIONS

Aug 2023 - Jan 2024, Remote

- Reviewed technical requirements, specifications, and design documents, providing timely feedback to the development team, which helped improve project clarity and reduced requirement-related defects by 10%.
- Collaborated with development and design teams to understand requirements and design test cases, leading to the creation of more accurate test cases and improving test case coverage by 20%.
- Actively participated in identifying and resolving bugs, leading to a 15% increase in detection efficiency and ensuring comprehensive testing.
- Participated in usability & regression testing across new releases, validating feature functionality and reducing post-release defects by 18%.

ASSOCIATE ENGINEER

[PRISTYN CARE](#)

Dec 2022 - March 2023, GURGAON

- Created and maintained detailed test case documentation, test scripts, and test execution reports, improving test coverage by 30% and enhancing communication across cross-functional teams.
- Experienced in bug tracking, reporting, and verifying defects using Jira Atlassian, which led to a 20% reduction in defect resolution time through efficient bug tracking and collaboration with development teams.
- Experienced in maintaining and automating test scripts using Selenium WebDriver, resulting in a 30% increase in testing efficiency and enhancing test repeatability, which significantly improved overall product quality.
- Collaborate with cross-functional teams to escalate any QA issues, resulting in a 20% reduction in product defects and ensuring high-quality software delivery.
- Executed 150+ test cases for multiple product releases, leading to a 25% reduction in software bugs during production.
- Conducted regular post-build sanity testing to validate and verify product releases, resulting in a 20% decrease in post-deployment defects and enhancing application stability and reliability by 15%.

ENGINEER-INTERN

[PRISTYN CARE](#)

Sep 2022 - Dec 2022, GURGAON

- Collaborated closely with the development team to troubleshoot and resolve API-related issues, improving issue resolution time by 15% and ensuring seamless API performance during testing.
- Reviewed and maintained product documentation, including text and images, aligned with client guidelines, enhancing clarity and usability of content, leading to a 10% reduction in client-reported documentation issues.
- Actively participated in scrum meetings, contributing to product planning, progress tracking, and resolving potential issues, which helped ensure on-time project delivery in 95% of sprints.
- Improved QA processes for MongoDB-based projects, including enhancing test automation frameworks and test data management, which led to a 25% reduction in manual testing effort.
- Conducted sanity testing after website updates, verifying the stability of UI/UX elements and reducing user-reported issues by 20%, contributing to a better user experience.
- Verified essential WordPress platform features, such as content publishing, media management, and user management, ensuring smooth functionality and reducing post-deployment issues by 15%.

EDUCATION

Master of Computer Application –MCA 2022

New Horizon College of Engineering (NHCE), Bengaluru CGPA: 7.55

Bachelor of Computer Application- BCA 2019

Vishwa Cethana Degree college, Bengaluru CGPA: 8.4

SKILLS

Technical Skills: • Java • SQL • HTML • CSS • UI/UX • Manual Testing • JavaScript • XML • WordPress • Test Documentation • Automation Testing • Selenium WebDriver • Functional Testing • Agile Methodologies • JSON

Frameworks/Tools: • JIRA • Figma • Postman • JMeter • Git • MongoDB • Adobe Photoshop • Wix-studio • Canvas • Docker • Slack/Microsoft-Teams

Soft Skills: • Collaboration and Teamwork • Analytical Thinking, Creativity • Problem-solving Skills • Communication Skills
• Troubleshooting Skills • Time Management • Adaptability and Flexibility

PROJECTS

BeatXP Smartwatch Testing

PRISTYN CARE Oct 2022 - Feb 2023

- Conducted end-to-end testing for [25 smartwatch models](#), covering performance, compatibility, and functionality, leading to the successful launch of 20 models to the market.
- Developed test plans for compatibility testing with both Android platforms, collaborating with developers and product managers to refine functionality.
- Identified critical defects, resulting in significant improvements to user experience and overall product quality by 25%.
- Managed [product documentation](#) by accurately recording and maintaining all test cases, procedures, and results, ensuring comprehensive reference materials for future use.

UI/UX Design for E-commerce Platform

- Designed an e-commerce website using Figma and Wix Studio, enhancing the user interface for seamless product browsing and purchases.
- Created wireframes and user flows to simplify the customer journey and improve website conversions.

Blogger Website

Nov 2021 - Mar 2022

- Developed a dynamic [blogging platform](#) using HTML, CSS, and JavaScript, enabling users to create, edit, and manage blog posts efficiently.
- Implemented responsive design techniques to ensure compatibility across desktops, and mobile devices, improving user experience on all screen sizes.
- Designed a blog editor interface enabling users to easily create and format posts with headings, paragraphs, and images.
- Developed a dashboard for admin users to manage content, view analytics, and moderate user comments.
- Enhanced website performance by utilizing modern web development techniques and optimization strategies, resulting in faster load times and enhanced user experience.

CERTIFICATIONS

- Selenium web-driver with java
- SQL Project for Beginners by Great Learning
- IT support / ITIL Framework.
- Improving software development productivity.
- Dashboard reporting and data analysis in Microsoft Excel
- Proficient in MS Office (Word, Excel, PowerPoint).
- Front-End Web UI Frameworks and Tools: Bootstrap 4 – Coursera
- Domain-specific certifications.
- WordPress Theme Development with Bootstrap.
- Fundamentals – Pluralsight