

=== Resume 7 ===

Maria Torres

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Profile:

Customer service professional transitioning to tech with basic Python knowledge acquired through online courses.

Experience:

- Customer Support Specialist

HelpDesk Plus, Jan 2018 Present

- Managed client support tickets and troubleshooting.

- Occasionally scripted small automation tasks using Python.

Education:

Associate Degree in Business, City College, 2017

Skills: Python (basic), MS Office, CRM tools