



About me

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Address

No 91, Hewahata rd,
Poramadulla,
Rikillagaskada.

Education

2020 - Present

Batchelor of Software Engineering
The Open University of Sri Lanka

2024

Oracle Cloud Infrastructure 2024
Generative AI Certified Professional
Oracle University

2023

Oracle Cloud Infrastructure 2023
Certified Foundations Associate
Oracle University

2020 - 2021

**Programming foundation with JS ,
HTML and CSS**
Duke University - Coursera

2020 - 2021

**Introduction to Relational
Database and SQL**
Coursera Project Network

2020 - 2021

Python Data Structures
Sololearn

2018 Advanced Level

Technology Stream
Poramadulla Central College

RAVISHKA GURULUMULLA

SENIOR EXECUTIVE - IT

IT professional with over 4 years of hands-on experience in Database Management and ERP systems, including SAP S/4HANA. Proficient in VB, MySQL, MSSQL, and Microsoft 365 (O365). Oracle-certified and currently pursuing a degree in Software Engineering. Adept at streamlining operations and delivering strategic, scalable technology solutions that align with business goals. A confident communicator and analytical problem solver with a passion for continuous improvement and innovation in tech-driven environments.

Experience

○ 2025 - Present

ACME Printing & Packaging PLC

Senior Executive - IT

- Lead end-to-end IT operations with advanced expertise in SAP S/4HANA MM, ensuring seamless material management and vendor integration.
- Achieved 99.9%+ system uptime, enhancing operational reliability across critical infrastructure.
- Improved incident resolution time by 20% YoY, streamlining support workflows and reducing downtime.
- Ensured 100% compliance with IT security audits, implementing robust security protocols and MAC address filtering.
- Optimized IT expenditure through strategic budgeting and vendor negotiations, contributing to cost efficiency.
- Spearheaded automation and continuous improvement initiatives, aligning IT services with evolving business objectives.
- Elevated stakeholder satisfaction to over 85%, delivering responsive and value-driven IT solutions.

● 2023 - 2025

ACME Printing & Packaging PLC

Executive - IT

- IT Support and Operations: Provide comprehensive support for all IT-related tasks across the company and its subsidiary.
- User Account and Configuration Management: Administer domain user accounts, configure user profiles, and ensure smooth onboarding and troubleshooting for employees.
- Hardware and Software Maintenance: Assemble PCs, perform laptop repairs, upgrade systems, and manage the installation and configuration of operating systems.
- Database and Network Assistance: Support database management, assist in network troubleshooting, and contribute to maintaining secure and reliable network operations.
- Office 365 Administration: Assist with Office 365 user account maintenance, including account setup, issue resolution, and system updates.

Skills

- Cloud Computing
- Server Management
- Power Apps
- Teamwork
- Multi-tasking

Expertise

- SAP S/4HANA MM
- IT Operations Management
- SQL & Database Administration
- IT Security & Compliance
- Quality Assurance

- Technical Troubleshooting: Identify and resolve hardware and software issues to ensure minimal disruption to operations.
- Collaborative IT Projects: Work closely with the IT Manager and cross-departmental teams to support strategic IT initiatives and implement process improvements.
- SAP S/4HANA MM Support: Handle tasks such as material creation, maintenance, vendor and customer account setup, and troubleshooting within the SAP S/4HANA MM module.

2022 - 2023

Richard Pieris Distributors & Company

Information Systems Officer (System Support)

- Gained deep exposure to retail business operations, enhancing domain knowledge in a dynamic enterprise environment.
- Developed strong proficiency in SQL, effectively managing databases and ERP systems to support business continuity.
- Led quality assurance testing for Java application versions, ensuring stability and performance across deployments.
- Provided IT oversight for 65+ ARPICO supercenters, delivering timely technical support and minimizing operational disruptions.
- Contributed to the seamless functioning of retail operations through proactive issue resolution and system monitoring.

2019 - 2020

Peoples Bank, Rikillagaskada

Trainee Staff Assistant

- Selected under the Advanced Level qualified student scheme for pre-university deployment, demonstrating early commitment to professional growth.
- Handled cash transactions and customer service with accuracy and integrity in a high-volume banking environment.
- Cultivated a strong foundation in responsibility, work ethic, and interpersonal skills, marking the first step in a disciplined career journey.
- Recognized for being hardworking, intelligent, and dependable, contributing positively to branch operations.

References

Asanka Niroshan

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Norlanka Manufacturing Ltd.

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Kasun Pathirana

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ACME Printing & Packaging PLC

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