
RAVJOT DUHRA

Software Engineer || Technical Support Specialist

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PROFILE SUMMARY

Full-Stack Software Engineer with proven experience in web application development and support for IT infrastructure management. Utilizing strong technical expertise in both frontend and backend technologies, with a track record of delivering impactful business solutions. Seeking further opportunities to apply such practices in the development of innovative software solutions.

EDUCATION

Kwantlen Polytechnic University / Bachelor of Technology	Graduating 2025
Amazon Skill Builder Certification / AWS Cloud Practitioner Essentials	February 2025
Nvidia Certification / AI For All: From Basics to GenAI Practice	January 2025
Coursera Certification / Meta Professional Backend Developer [+8]	September 2024

WORK EXPERIENCE

AI Software Engineer <i>Braintrust Outliers</i> <ul style="list-style-type: none">Developed API-aligned prompts and conducted validation testing to ensure robustness for the practiced large language model.Reviewed and summarized AI-generated code in JSON to achieve a high standard of data accuracy and completeness.	October 2024 – Present
Freelance Software Developer <i>Stallion Group Security</i> <ul style="list-style-type: none">Engineered and launched a full stack commercial website for a security services company using ReactJS and TypeScript for an optimized user experience.Executed a digital marketing strategy via TikTok ads integration, resulting in a 50% increase in client sales by defining target audiences of BC.	January 2024 - Present
Service Desk Analyst Co-op <i>Microserve</i> <ul style="list-style-type: none">Provided Tier-1 technical support via ConnectWise, ensuring high-quality service solutions for a diverse range of small to large enterprises.Managed enterprise IT infrastructure: Active Directory, GPO, M365 Administration and Azure to maintain smooth client operations.Supported specialized software applications by automating scripts to streamline onboarding processing via PowerShel.	December 2022 – Sept 2023
Sales Representative <i>Club16 Trevor Linden Fitness</i> <ul style="list-style-type: none">Delivered exceptional customer service by consistently selling 20+ memberships monthly, meeting monthly quotas.Identified prospective customers by using business directories and developing leads by networking within the community.	August 2018 - Dec 2022

PROJECTS

Full-Stack Secure Vault Source Code <ul style="list-style-type: none">Leading the development of a team startup application that services passwords and documentation management for small to medium organizations.Deploying backend operations and storage using AWS S3 buckets and EFS for scalable file systems, ensuring high availability and security.Ensuring end-to-end encryption and multi-factor authentication for secure storage and file sharing of sensitive passwords and documents.	SpringBoot Java ReactJS MongoDB AWS S3 AWS EFS AWS Amplify
Full Stack Commercial Website Source Code Website <ul style="list-style-type: none">Designed and developed a user-friendly interface using TypeScript in ReactJS, boosting search rankings by targeting relevant security service keywords for SEO.Implemented client & server communication through email pointers, enabling successful form submission with automated replies and Calendly integration for client booking purposes.	ReactJS TypeScript Tailwind CSS Express.js
Full-Stack Django Restaurant Source Code <ul style="list-style-type: none">Developed a full-stack restaurant web application using Python in Django's DRF framework for the purpose of RESTful API integrations.Utilized Django's ORM and class-based views to streamline HTTP request and response handling, enabling CRUD operations and database interactions.	Django Python MySQL DjangoRestFramework

TECH SKILLS

Infrastructure: Windows, Linux, Azure, AD, AWS, M365Admin
Languages: Python, Java, JavaScript, TypeScript, SQL
Developer Tools: Git, GitHub, VSCode, Insomnia, Cursor

Frontend: HTML, CSS, Tailwind CSS, Framer-Motion
Backend: MySQL, PostgreSQL, MongoDB, Node.js, RESTful API
Frameworks: React.js, Next.js, Django, Spring Boot