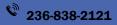


# **RAVJOT DUHRA**











# **OBJECTIVE**

A passionate Software Engineer with over 1 year of experience specializing in full-stack development. With a proven educational background in IT, I am looking to leverage my technical skills by contributing to the development of innovative software solutions.

### **TECH SKILLS**

- Microsoft Office 365: Admin center, Exchange, SharePoint, Azure, Active Directory, Excel, PPT, Word.
- Operating Systems: Windows, Linux, IOS.
- Troubleshooting: Hardware components, Software related issues
- Programming Languages: Python, JavaScript, Java, C++.
- Web Frameworks: React.js, Next.js, Django.
- Databases: Relational (MySQL, SQLite, Pocketbase), Non-relational (Firebase).
- Front-End: HTML5, CSS, Tailwind CSS, Three.js, Framer-Motion
- API Development & Testing:
   Insomnia, RESTful.

# OTHER

 Certifications: Meta Backend Developer Professional Certificate (2024).

# **EXPERIENCE**

#### FRONT-END ENGINEER • STALLION GROUP SECURITY • JANUARY 2024 -- PRESENT

Created an online presence for the company by establishing a website to better market the company's business using a CMS platform of 10web.

- Gained an understanding of the client's business to promote its services and company background throughout the website.
- Developed a user-friendly and responsive interface that highlights appealing visuals with credible content.
- SEO implementation using keyword implementation to increase search rankings.

# SERVICE DESK ANALYST CO-OP • MICROSERVE • DECEMBER 2022 – SEPTEMBER 2023

Worked as a tier-1 service agent for multiple clienteles to provide technical support.

- Supporting user service request through ConnectWise, escalating appropriately.
- Managed Client operations (Active directory, Licensing, GPO, Permissions).
- Server Management: Windows Server (Domain Controller, File Server, DHCP),
- One-Drive: Sync'd One-Drive, troubleshooted syncing issues
- Remote Management: Utilizing Remote Tools, Windows RDP, TeamViewer
- Email Migrations: Converted existing OST files to PST format to ensure compatibility and accessibility.
- Supported specialized applications while maintaining and developing internal software tools through reporting and processing automation.
- Laptop and User provisioning for onboarding processes.

## SALES REPRESENTATIVE • CLUB 16 • AUGUST 2018 - DECEMBER 2022

Managed the client experience, delivered excellence in customer service by selling memberships and meeting monthly quotes.

- Identified prospective customers by using business directories, following leads from existing clients, and creating personal leads by connecting with the community.
- Completed daily outbound calls, researched and learned sales and health knowledge of the fitness industry to understand the market better.

# **EDUCATION**

KWANTLEN POLYTECHNIC UNIVERSITY • BACHELOR OF TECHNOLOGY IN INFORMATION TECHNOLOGY • GRADUATING SPRING 2025

ECOLE PANORAMA RIDGE SECONDARY • SEPTEMBER 2013 -- JUNE 2018

∞ High School Diploma

PERSONAL PROJECTS GITHUB PROFILE

# TICKETHUB FULL-STACK APPLICATION • JULY 2024

TicketHub App

# Next.js | Tailwind CSS | TypeScript | PocketBase | Discovery API

• A React ticket app to find festivals and events all around the world using Ticketmaster's discovery API. Integrating a userbase so users can sign-up and search for events accordingly.

# ANDROID STUDIO FULL-STACK JOURNALING APPLICATION • APRIL 2024

**GitHub Repository** 

Java | Android Studio | Firebase

• A full-stack journaling application. By containing a user base, users are required to sign-up and login to perform application features, such as creating journals, editing, and deleting journal entries.

#### STALLION GROUP SECURITY ONLINE BUSINESSS WEBSITE • JANUARY 2024

Stalliongroupsecurity.ca

SEO | CMS | 10web

Displayed a user-friendly interface that highlights all components of client's business. Integrating SEO
practices to gain higher search rankings relating in prompts to "security services".

#### **WEATHER API APPLICATION • FEBRUARY 2024**

Weather App

HTML | CSS | JavaScript | OpenWeather API

A weather app that integrates the OpenWeather API for real-time weather conditions.

### **TO-DO LIST APPLICATION • JANUARY 2024**

To-Do List App

HTML | CSS | JavaScript

• Created a simple to-do list application to help users keep track of their daily schedules.

### RASPBERY PI 4WD ROBOTIC CAR MOTION DETECTION • DECEMBER 2023

GitHub Repository

Python | RealNVC

 An object detection project utilizing Raspberry Pi to configure motion detection in various forms, including human-face detection, red ball tracking and object avoidance.