RD

RAVJOT DUHRA

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OBJECTIVE

A passionate Software Engineer with over 1 year of experience specializing in full-stack development. With a proven educational background in IT, I am looking to leverage my technical skills by contributing to the development of innovative software solutions.

TECH SKILLS

- ⊕ **Microsoft Office 365:** Admin center, Exchange, SharePoint, Azure, Active Directory, Excel, PPT, Word.
- ⊕ **Operating Systems:** Windows, Linux, IOS.
- ⊕ **Troubleshooting**: Hardware components, Software related issues.
- ⊕ **Programming Languages:** Python, JavaScript, Java, C++.
- ⊕ **Web Frameworks:** React.js, Next.js, Django.
- ⊕ **Databases:** Relational (MySQL, SQLite, Pocketbase), Non-relational (Firebase).
- ⊕ **Front-End**: HTML5, CSS, Tailwind CSS, Three.js, Framer-Motion
- ⊕ **API Development & Testing:** Insomnia, RESTful.

OTHER

- ⊕ **Certifications:** Meta Backend Developer Professional Certificate (2024).

EXPERIENCE

FRONT-END ENGINEER • STALLION GROUP SECURITY • JANUARY 2024 -- PRESENT
Created an online presence for the company by establishing a website to better market the company's business using a CMS platform of 10web.
- ❖ Gained an understanding of the client's business to promote its services and company background throughout the website.
- ❖ Developed a user-friendly and responsive interface that highlights appealing visuals with credible content.
- ❖ SEO implementation using keyword implementation to increase search rankings.

SERVICE DESK ANALYST CO-OP • MICROSERVE• DECEMBER 2022 – SEPTEMBER 2023
Worked as a Tier-1 service agent for multiple clienteles to provide technical support.
- ❖ Supporting user service request through ConnectWise, escalating appropriately.
- ❖ Managed Client operations (Active directory, Licensing, GPO, Permissions).
- ❖ Server Management: Windows Server (Domain Controller, File Server, DHCP),
- ❖ One-Drive: Sync'd One-Drive, troubleshooted syncing issues
- ❖ Remote Management: Utilizing Remote Tools, Windows RDP, TeamViewer
- ❖ Email Migrations: Converted existing OST files to PST format to ensure compatibility and accessibility.
- ❖ Supported specialized applications while maintaining and developing internal software tools through reporting and processing automation.
- ❖ Laptop and User provisioning for onboarding processes.

SALES REPRESENTATIVE • CLUB 16 • AUGUST 2018 – DECEMBER 2022
Managed the client experience, delivered excellence in customer service by selling memberships and meeting monthly quotes.
- ❖ Identified prospective customers by using business directories, following leads from existing clients, and creating personal leads by connecting with the community.
- ❖ Completed daily outbound calls, researched and learned sales and health knowledge of the fitness industry to understand the market better.

EDUCATION

KWANTLEN POLYTECHNIC UNIVERSITY • BACHELOR OF TECHNOLOGY IN INFORMATION TECHNOLOGY • GRADUATING SPRING 2025

ECOLE PANORAMA RIDGE SECONDARY • SEPTEMBER 2013 -- JUNE 2018
- ∞ High School Diploma

PERSONAL PROJECTS GITHUB PROFILE

FULL-STACK DJANGO RESTUARANT APP
GitHub Repository

Python| Django | SQL | HTML & CSS | JavaScript | DRF

- Developing a Django web app using Python which allows users and admin to browse menu items, create accounts and place orders.
- Created dynamic views for menu items and HTTP request and response handling.
- Built RESTful API's using Djangos Rest framework for menu management.
- Implementing responsive UI using HTML /CSS as well as JavaScript for a better user experience.

TICKETHUB FULL-STACK APPLICATION • JULY 2024
TicketHub App

Next.js | Tailwind CSS | TypeScript | PocketBase | Discovery API

- A React ticket app to find festivals and events all around the world using Ticketmaster's discovery API. Integrating a userbase so users can sign-up and search for events accordingly.

ANDROID STUDIO FULL-STACK JOURNALING APPLICATION • APRIL 2024
GitHub Repository

Java | Android Studio | Firebase

- A full-stack journaling application. By containing a user base, users are required to sign-up and login to perform application features, such as creating journals, editing, and deleting journal entries.

STALLION GROUP SECURITY ONLINE BUSINESSS WEBSITE • JANUARY 2024
Stalliongroupsecurity.ca

SEO | CMS | 10web

- Displayed a user-friendly interface that highlights all components of client's business. Integrating SEO practices to gain higher search rankings relating in prompts to "security services".

WEATHER API APPLICATION • FEBRUARY 2024
Weather App

HTML | CSS | JavaScript | OpenWeather API

- A weather app that integrates the OpenWeather API for real-time weather conditions.

RASPBERY PI 4WD ROBOTIC CAR MOTION DETECTION • DECEMBER 2023
GitHub Repository

Python | RealNVC

- An object detection project utilizing Raspberry Pi to configure motion detection in various forms, including human-face detection, red ball tracking and object avoidance.