RAVNEET SINGH

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Career Objective

Resourceful team player with experience in common software applications and social media platforms. Well-versed in business organization and strategies for successfully modernizing workplaces. Skilled at project support with a proven history of solutions-oriented problem-solving.

Education

Bachelor of Computer Applications: (8.82 CGPA)   **July 2023**
Chitkara University   Patiala, PB

Internships

Salesforce Administrator   **01/2023 to 07/2023**
Tech RBM   **Mohali, India**
- Learnt about Introduction to Salesforce Development using Apex programming language.
- Understood various concepts like Integrating Applications using the Salesforce Platform.
- Acquired Lightning Web Components, Data Modelling, and Management in Salesforce

Skills

- Analytical problem solving
- Coding data
- Proficient in C++ and Data Structures
- Java script

- Salesforce CRM
- Frontend Development (HTML5,CSS3,Bootstrap)
- Professional Speaking Abilities
- Angular 8+ (Beginner)

Projects

Mohali Properties
- Collaborated with team of technical leads and managers and identified their expectations for the solutions to be developed.
- Developed a custom Salesforce lightning app for the real estate market analysis along with Rest API integration, resulting in a 14% increase in the sales of properties.
- Implemented Apex Triggers to automate record updates and reduce manual Data Handling, leading to a 20% improvement in efficiency.
- Created a Visualforce Page to display complex data sets from multiple salesforce objects, enhancing data visualizations for stakeholders by 8%.

Image Search App
- Performed UI development by designing the reusable components of the website and its pages and user interface using HTML 5 and CSS3 ensuring a visually appealing design.
- Reduced 30 % of customer complaints by generating responsive web pages, thus resulting in improving customer service processes.
- Achieved an 80% customer satisfaction rating after the introduction of a new product feature.

Event Mate
- Customized Salesforce to match business requirements and reduced customer average response time by 35%.
- Developed 5 custom objects, interlinked fields and validation rules.
- Executed automation process, saving the sales team an estimated 15 hours per week.

Snake Game
- Designed and implemented the game logic, including movement, collisions, and score tracking for a fully functional Snake game using C++.
- Fine-tuned the game speed to achieve an average frame rate of 60 FPS, ensuring a smooth and enjoyable gaming experience.
- Reduced user input delay to less than 50 milliseconds, enhancing the responsiveness and control precision of the Snake's movements.

Certifications

- Platform Deloper-1, Associate by Salesforce
- Software Development Trainee by AMCAT