

KEVIN M. KELLY

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<https://ravnicore.github.io/Resume-Site/>

PROFESSIONAL EXPERIENCE:

IBM

Poughkeepsie, NY

z/OS Software Support

2016 – 2018

Provided global client services and personally contribute to the achievement of the organization's goals for client satisfaction, overall responsiveness, HPP, fix-time and backlog index. This was done by debugging customer Java/Assembler/PLX dumps and utilizing Assembler and PLX to re-create and solve customer issues.

- ❖ Assisted in team efforts to solve all customer issues and utilizing each member's skills and knowledge to maximize effectiveness.
- ❖ Led the team when acquiring a new component to support and manage the required accesses needed.
- ❖ Trained team on how to launch support on new component.

Hardware Verification Engineer

2015 – 2016

Rigorously test newly developed hardware chips to make sure that it meets specifications and design can recover from any unexpected inputs.

- ❖ Contributed to the development of a Storage, Networking Adaptation and Visualization chip.
- ❖ Assumed ownership of source code in Perl/Java/C++, and committed scripts/code to the repository.
- ❖ Designed and implemented Perl code to automate a manual processes, which resulted in increased system efficiency.

Phillips Van Heusen

Bridgewater, NJ

IT Database Summer Internship

2012 – 2014

Assisted in merging two databases. Wrote code to set up a ticketing system for consultants to submit to the help desk.

- ❖ Modified the internal database to allow for the migration of data from an acquired database.
- ❖ Designed flow chart diagrams to describe database code to all users.
- ❖ Streamlined inefficiencies by creating a front end form in C # which enabled users to submit software issues.

EDUCATION:

New Jersey Institute of Technology

Newark, NJ

Major: Computer Engineering

GPA: 3.8

Minor: Applied Mathematics

Graduation: May 2015

Albert Dorman's Honors College

Dean's list

RELEVANT SKILLS:

- ❖ Strong understanding of HTML, CSS, Javascript, React.js, Node.js, SQL (Postgres), Java and C++.
- ❖ Comprehensive understanding of Agile/Scrum techniques.
- ❖ Excellent collaborative teamwork skills (worked with cross-functional team of 5+).
- ❖ Experience with Windows and Linux operating systems, Python, Perl, Assembler.

ACHIEVEMENTS:

(2010) *Award* – Eagle Scout: Silver palm, Order of the Arrow: Brotherhood.

(2018) *Certificate* – Professional Scrum Master 1 (PSM1 – scrum.org)