

RAWAN SAYED

SYSTEM ADMIN | SUPPORT ENGINEER

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EXPERIENCE

MARCH 2021 – PERSENT

SERVICES SUPPORT ENGINEER (FULL TIME)

VODAFONE EGYPT – CAIRO, EGYPT

- Monitoring network alarms for five domains (Charging, Mediation, VAS, Payments, Messaging and Infrastructure) on MoM, investigating and handling using secureCRT by Linux commands.
- Opening tickets for vendors' access and testing diverse services on sims.

DECEMBER 2020 – FEBRUARY 2021

TECHNICAL SALES SUPPORT ENGINEER (INTERNSHIP)

HUAWEI TECHNOLOGIES LTD – CAIRO, EGYPT

- installation of BBUs, RRUs and CPRI for each site on BOQs.
- installation of power, battery type for each site all depending on number of cells serving and users in each.
- Types of sites installation.
- Dealing with POs from any customer and translating into site or equipment's installation.

JUNE 2018

TRAINEE (SUMMER TRAINING)

TELECOM EGYPT TRAINING SECTOR – CAIRO, EGYPT

- GOT INTRODUCED TO THE BASICS OF VSAT, OPTICAL FIBERS
- GOT INTRODUCED TO THE BASICS OF FTTH TECHNOLOGY, SDH AND DWM.

DECEMBER 2016

TRAINEE (SUMMER TRAINING)

CIB BANK – SMART VILLAGE, EGYPT

- IT training dealing with routers and switches among the bank's branches

SKILLS

- Linux Administration
- Bash Scripting
- Python
- MySQL database
- VMware
- Problem-solving skills
- Network management (CCNA)
- User account management

EDUCATION

SEPTEMBER 2015 – MAY 2020

**BACHELOR'S IN ELECTRONICS AND ELECTRICAL COMMUNICATIONS
ENGINEERING**, CAIRO UNIVERSITY

- Grade: 73.8% (High Good)

SEPTEMBER 2012 – MAY 2015

HIGH SCHOOL DIPLOMA, SPHINX LANGUAGE SCHOOL

- Mathematics and science.
- Grade: 98.9%

COURSES AND CERTIFICATIONS

LPI	Linux Essentials Professional Development	CERTIFICATE
UDEMY	Linux Certified System Admin SA1 – (RHEL7)	CERTIFICATE
UDEMY	Linux Certified System Admin SA2 – (RHEL7)	CERTIFICATE
UDEMY	Shell Scripting: Discover How to Automate Command Line Tasks	CERTIFICATE
UDEMY	Linux Shell Scripting: A project-based Approach to Learning	CERTIFICATE
PCAP	Programming Essentials in Python	CERTIFICATE