Rawaz Darya

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AI Automation | SaaS Developer | AI Solutions Architect

Innovative Software Engineer with a passion for applying AI to software development. Holds a Bachelor's in Computer Engineering Technology and excels in prompt engineering and utilizing AI tools like ChatGPT, DeepSeek, and Gemini.

Proficient in front-end and back-end technologies (HTML, CSS, Java, Laravel, React) and Microsoft 365. Excellent communicator, fluent in Arabic, English, and Kurdish.

WORK EXPERIENCE

Freelance

Software Engineer   May 2024 - Present

Provided full-stack software development services to clients, specializing in creating web applications and custom software solutions.

- Proficiently used HTML, CSS, Java, Laravel, and React to build user-friendly and scalable applications.
- Integrated AI-driven solutions into projects, employing tools like ChatGPT, DeepSeek, Claude, and Gemini to automate tasks, generate code, and improve efficiency.
- Applied expert prompt engineering techniques to optimize AI output and achieve specific project goals.
- Managed client communication, project planning, and delivery, ensuring high client satisfaction.

Digital Online Store   Jan 2023 - Sep 2024

Social Media Marketing Consultant

A Social Media Marketing Consultant helps businesses develop and execute strategies to enhance their brand presence

- Create and implement tailored social media strategies that drive engagement.
- increase followers.
- generate measurable results.

Digital Online Store   Jan 2023 - Sep 2024

Customer Service Agent

assists customers by addressing inquiries, resolving issues, and ensuring a positive experience with a company's products or services..

- Successfully reduced customer complaint resolution time, improving overall customer satisfaction.

- Consistently maintained higher customer satisfaction score through effective communication and problem-solving skills.

N2N UNLIMITED - *Sulaymaniyah*   Feb 2021 - Oct 2023
Sponsorship Education Assistant Volunteer
Coordinated the provision of supplies to children, ensuring timely and accurate distribution

- Maintained monthly communication with donors, enhancing donor engagement and satisfaction.
- Utilized Excel and video editing tools to streamline tasks and improve operational efficiency

EDUCATION

Al Qalam University College - *Kirkuk*
Bachelor – Computer Engineering Technology/ Technician, 2025

CERTIFACTES

- Automate getting new leads into your pipeline - Zapier
- Introduction to UX/UI – Re:Coded
- Automate qualifying and nurturing leads - Zapier
- Increase productivity using AI - Zapier
- Business IT & English - WorkWell
- The Complete Full-Stack Web Development Bootcamp – Udemy
- Microsoft Power BI Desktop for Business Intelligence - Udemy

INTERNSHIPS EXPERIENCE

Iraqi Islamic Bank for Investment & Development - *Sulaymaniyah*   Jul 2024 - Aug 2024
Customer Service Agent

- Handled an average of 100+ customer inquiries daily while maintaining high efficiency and professionalism.
- Spearheaded the adoption of a new CRM tool, streamlining case management and improving response times.

Sulaymaniyah Electricity District - *Sulaymaniyah*   Jul 2023 - Aug 2023
IT Support Specialist

- Ensure the efficient operation, maintenance, and security.
- Install, configure, and maintain IT systems and equipment, ensuring optimal performance.

LANGUAGES

- Arabic – Mother Language
- English – Fluent
- Kurdish – Fluent