

To be professional, one must understand the policies, law, rules, procedures, principles and morals of the business industry they're in. This includes being on time, speak up when there is a problem, and deal with issues in a calm manner. I know that these are attributes of professionalism because I've worked in a company that taught us about being professional. I expect to know and be as professional as you can once I complete my diploma. I don't think I'll fully succeed in acquiring the listed knowledge and behaviours because everything in life is an ongoing learning process and there is always room for improvements. However, I think I will have all the listed knowledge and behaviours to a degree when my colleague and superior/manager acknowledge that I do.