Raymond Huang

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EDUCATION

Stony Brook University

Stony Brook, NY

Bachelor of Science in Computer Science: GPA: 3.54/4.00

Aug. 2017 - Present

EXPERIENCE

Software Development Intern

Hauppague, NY

FragranceX

Jun 2019 - Aug 2019

- Maximized customer recommendations for over 100,000 users daily by implementing Microsoft's Product Recommendation API to retrieve products based on customer transactions.
- o Developed a chat bot by implementing a custom designed API to assist users in finding desired products and generating tickets to customer support.
- o Utilized C# and .NET platform to improve user experience by remodeling layout of user interface for internal applications.

Computer Science Mentor

Stony Brook, NY

OYO class

Feb 2019 - Present

- o Provide guidance to a large community of students, K-12 on programming topics with the goal of teaching students proficiency in programming languages including Java, Python, HTML/CSS and more.
- Mentor students by evaluating and providing feedback on challenging programming projects allowing 80% of the students to receive university credit for Computer Science.
- Evaluate and award top submissions to various categories at hackathons across 10 districts on Long Island.

Lead Student Technician

Stony Brook, NY

Stony Brook University Division of Information Technology

Feb 2018 - Present

- o Individually selected to oversee, train and mentor over 60 technician on procedures to resolve tickets in multiple technical support areas.
- Utilize a cloud based ITSM application to report, resolve, and route support tickets.
- Resolve software issues through OS re-imaging, diagnostics, virus scans and data backups.
- Provide front-line support to university staff/faculty and student owned machines for software issues, installation/deployment, and hardware issues.

Projects

• E-Commerce Website:

- o A sample e-commerce site created with Flask, HTML, Bootstrap, Javascript and SQL with fully functioning accounts for both employees and customers, each with their own appropriate functions for the site.
- o Customers can add items to their shopping cart/wish list, review and return items, change their personal information, view their past orders and more.
- Employees can add/edit/remove inventory items, view all past customer orders, remove reviews, add/edit/remove discounts, accept/deny returns and more.

• Course Site Desktop Application:

- A Java application that allows the user to automate the process of creating a website for college level courses.
- o Designed a custom storage system to allow the user to work on multiple sites by saving and loading user entered data to a JSON formatted file.
- o Generates all appropriate HTML, CSS, Javascript and JSON files needed for course information, class calendar, homework schedule, and teaching staff on file export.

Windows and OSX Game:

- Collaborated in a team of 3 members to create a retro style arcade survival game using Java and CSS.
- o Created multiple enemy types with custom attack, animations, and levels with scaling difficulty by using inheritance.
- Designed a custom shop by creating a score and money system for players to purchase upgrades that improve their character's health, speed, shield, and more.
- Allowed the user to change options in game such as key bindings for controlling the character.

SKILLS

- Programming Languages: C#, CSS, HTML, Java, JavaScript, .NET, Python, SQL
- Other: Git, Linux, Mac OSX, Windows