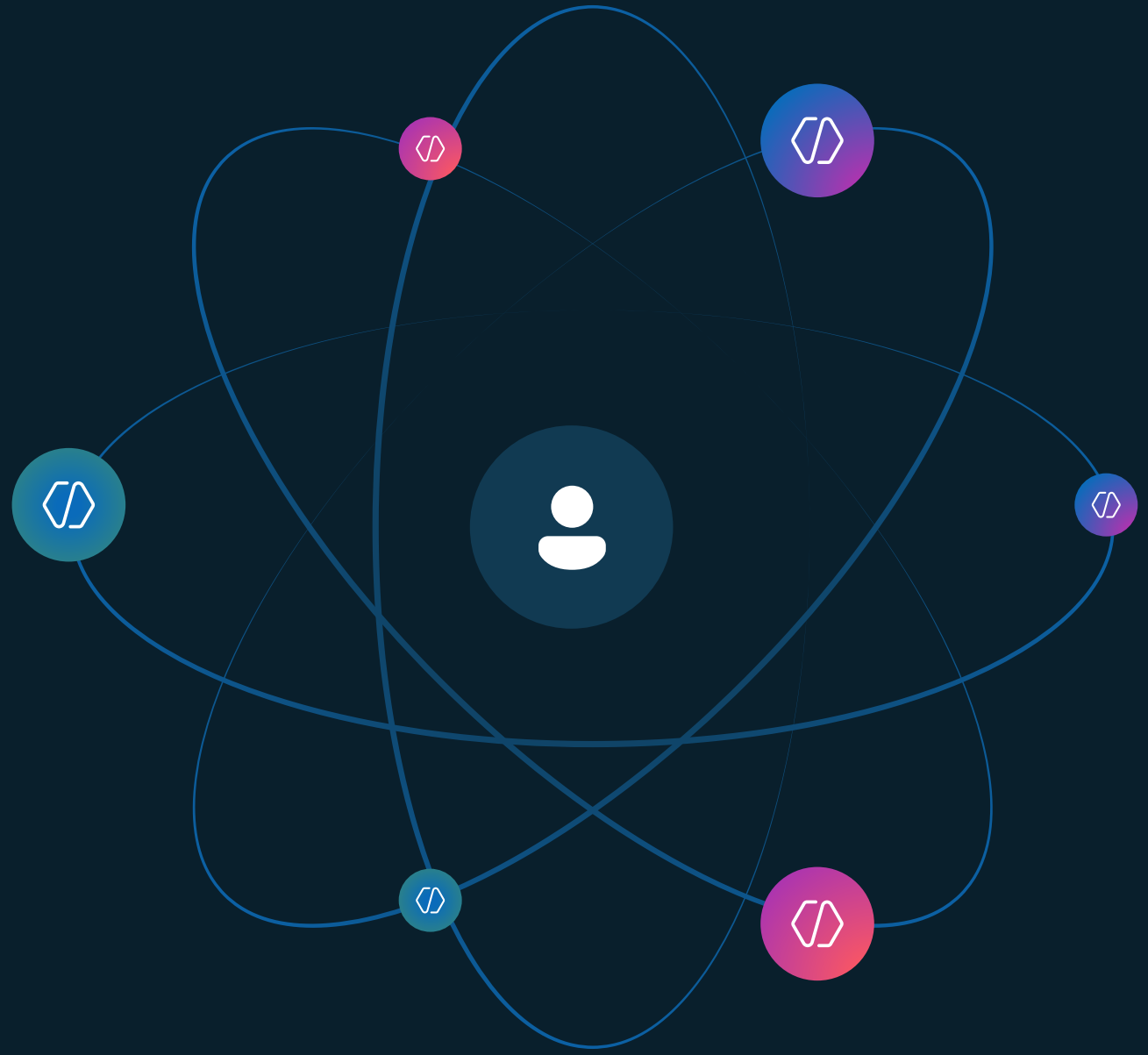
# Agentic AI:
# From Hype to Reality



Serena Foong
Deputy Head of Legal Affairs for Microsoft ASEAN

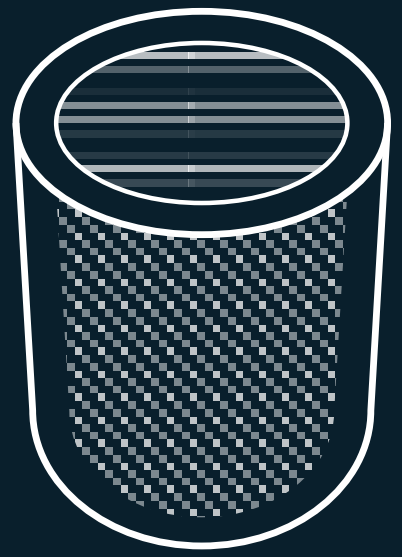
# AI for CELA

departmental initiative to harness the power of AI to enhance operational efficiencies, increase individual and organisational productivity, and amplify the impact of CELA's initiatives on a larger scale.

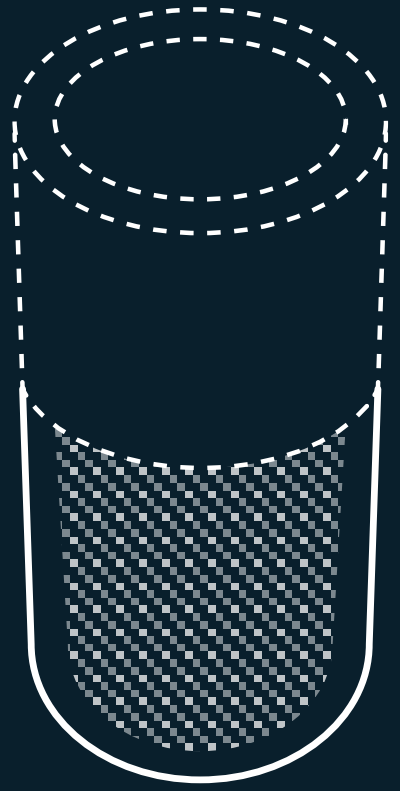
# The Frontier Firm

# AI agents filling the capacity gap

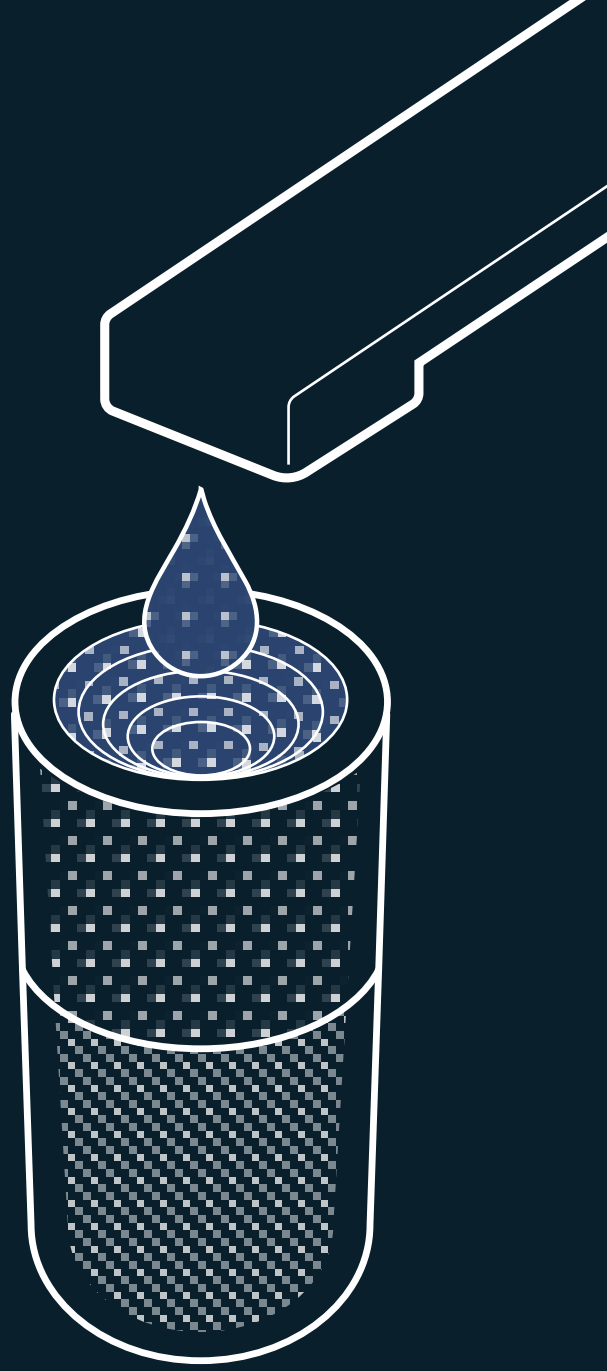
Employees are at capacity.

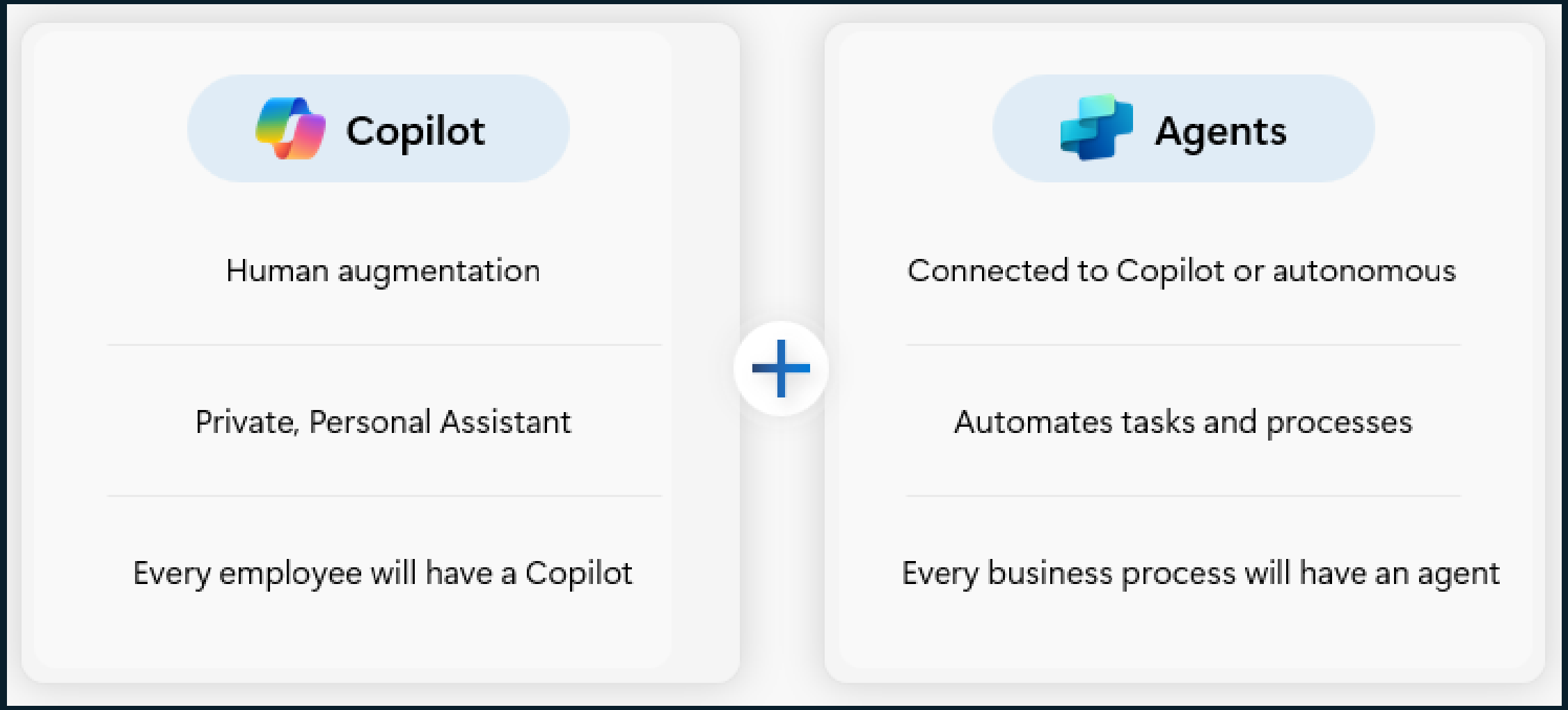


but increased productivity is needed



AI agents could fill the gap

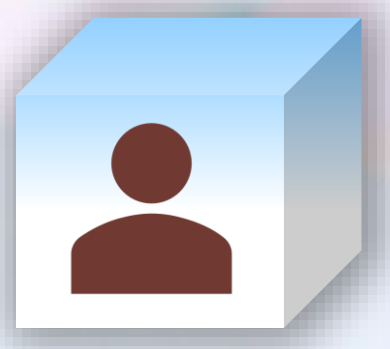



Copilot
Human augmentation
Private, Personal Assistant
Every employee will have a Copilot
Agents
Connected to Copilot or autonomous
Automates tasks and processes
Every business process will have an agent

# Agents in Legal Work

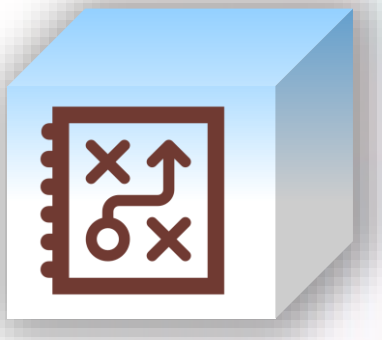
# Examples of pilot projects under CELA

CELA COPILOT-OUTSIDE COUNSEL TOOL



NEW HIRE ONBOARDING TOOL

Q&A APP – GLOBAL IMMIGRATION



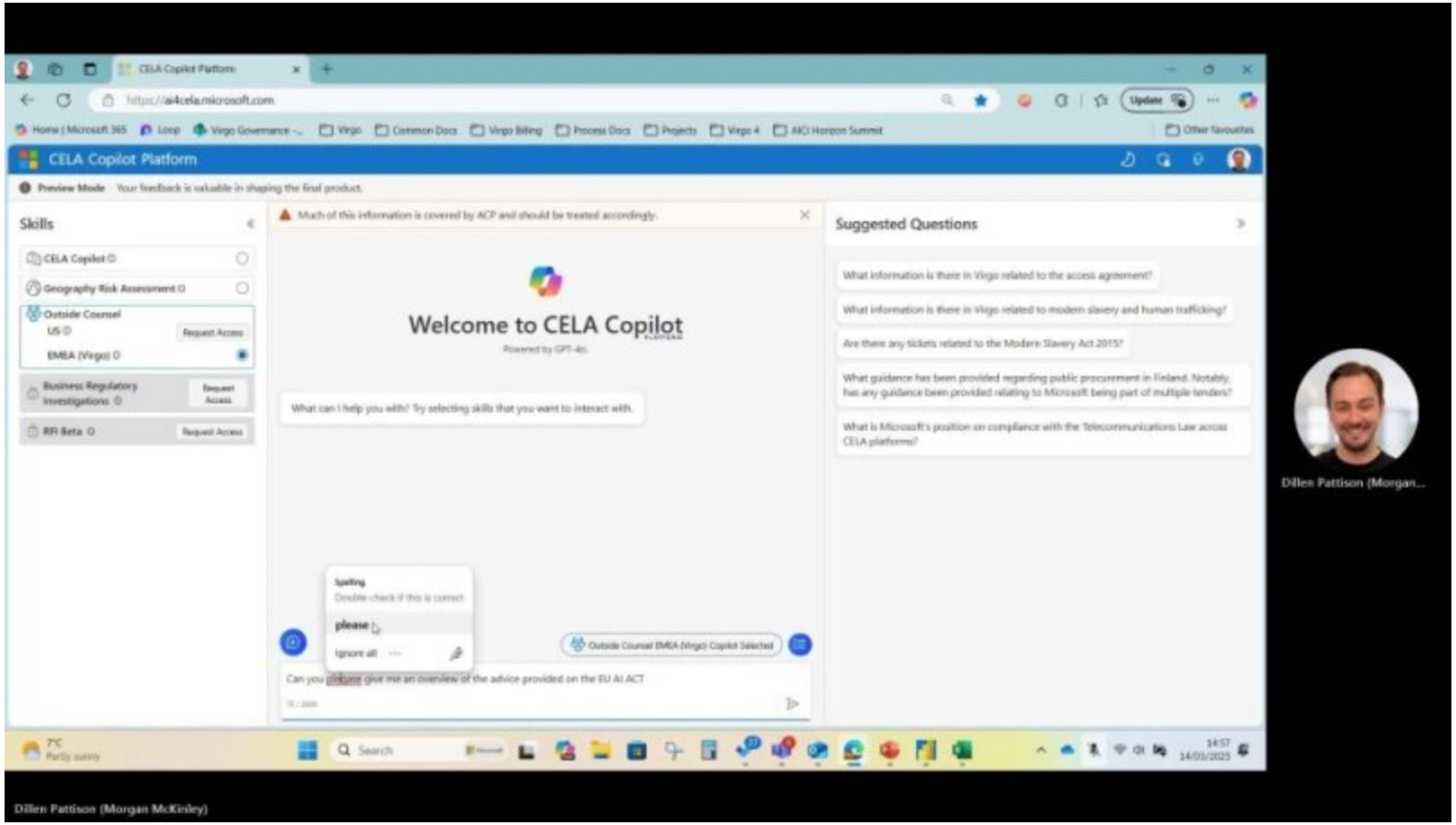
AI COMPLIANCE ASSISTANT

INTELLIGENT CONTRACT SOLUTION

CELA REGULATORY TRIAGE CENTER

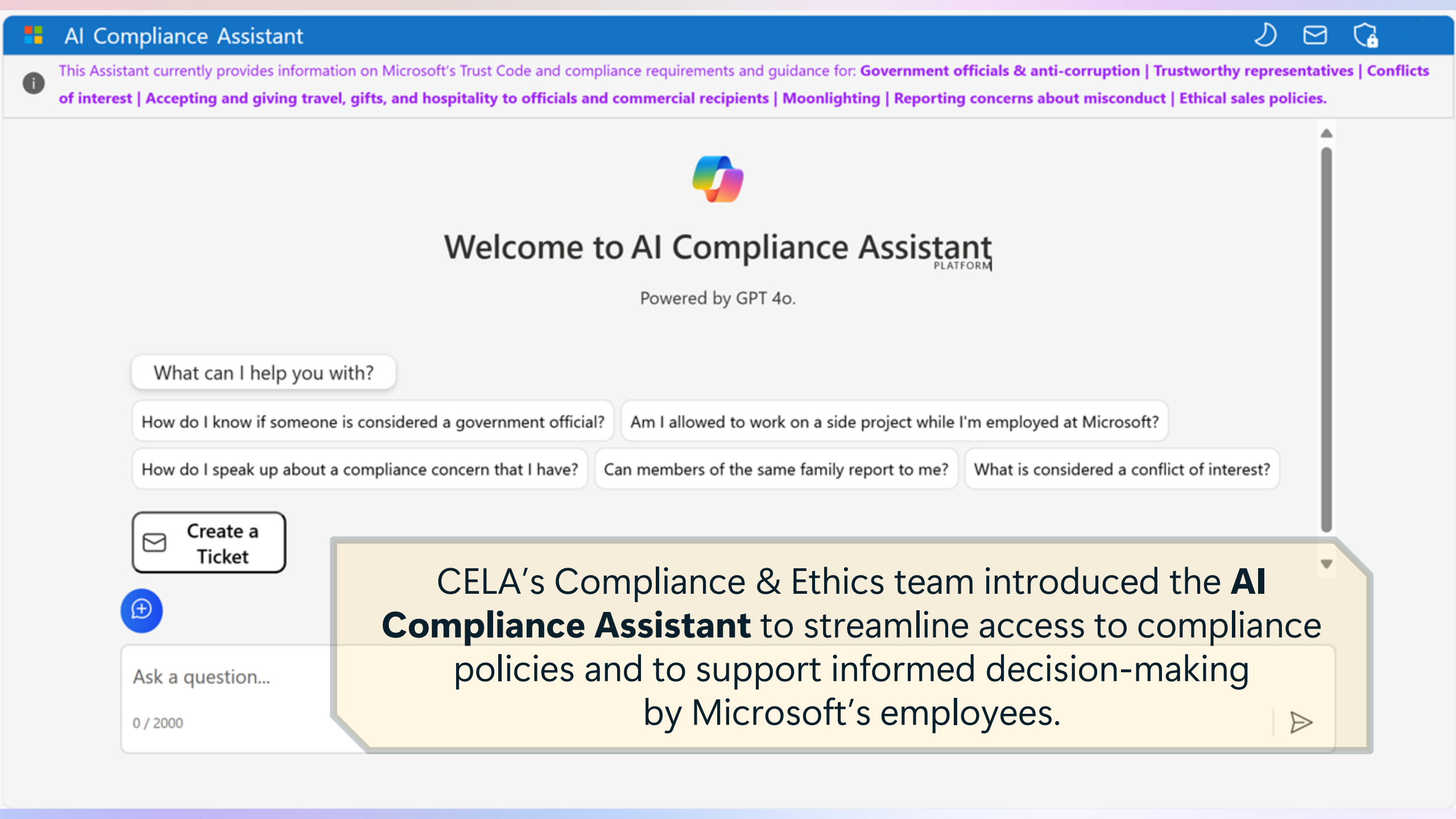
# CELA Copilot Outside Counsel Tool

The **CELA Copilot Outside Counsel tool** helps CELA find and access guidance from external law firms by leveraging a collection of legal guidance received over from across 130+ law firms, saving time and resources while reducing duplicate work.

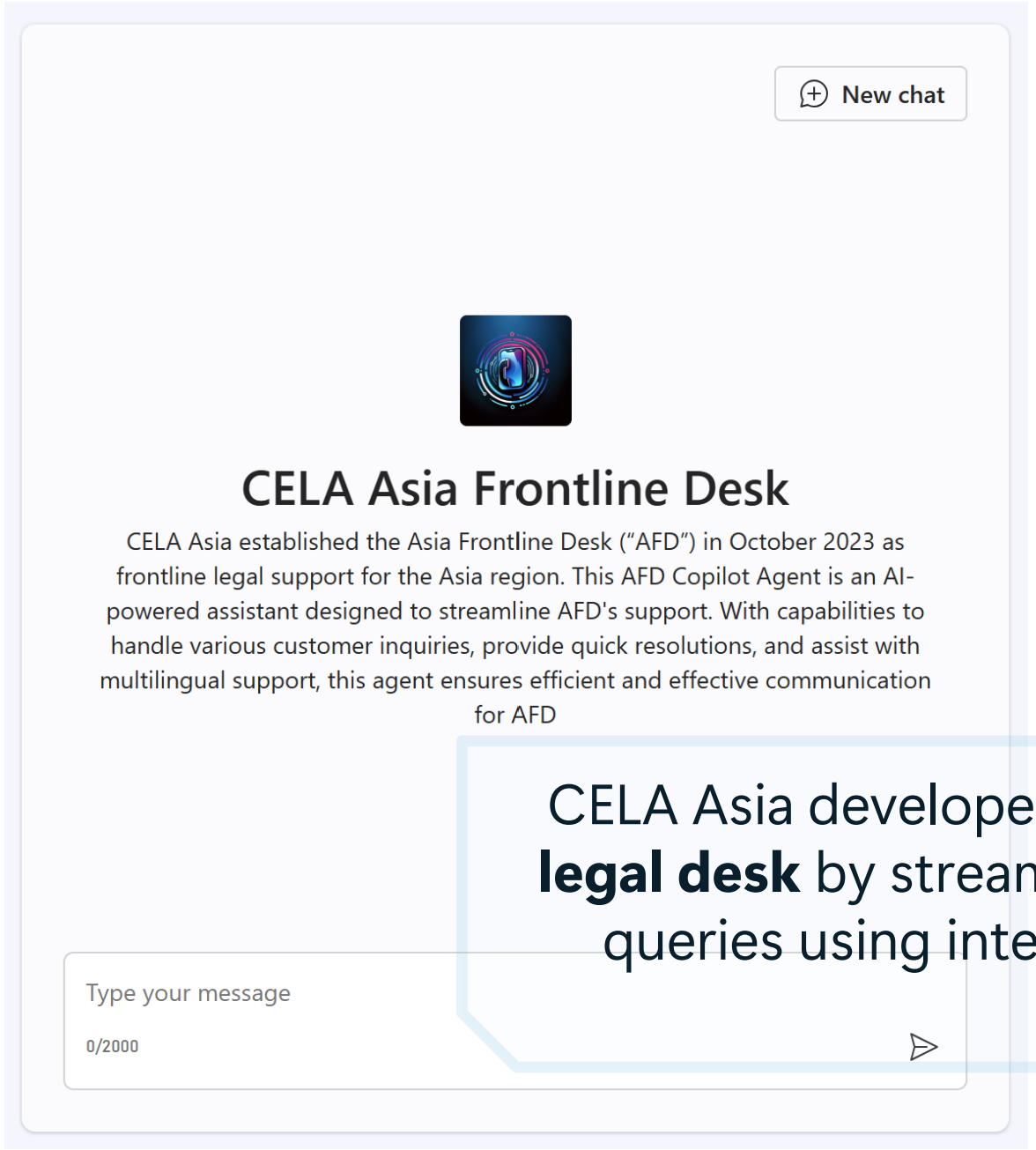



Microsoft

VIRGO
Europe Legal Network




CELA's Compliance & Ethics team introduced the **AI Compliance Assistant** to streamline access to compliance policies and to support informed decision-making by Microsoft's employees.



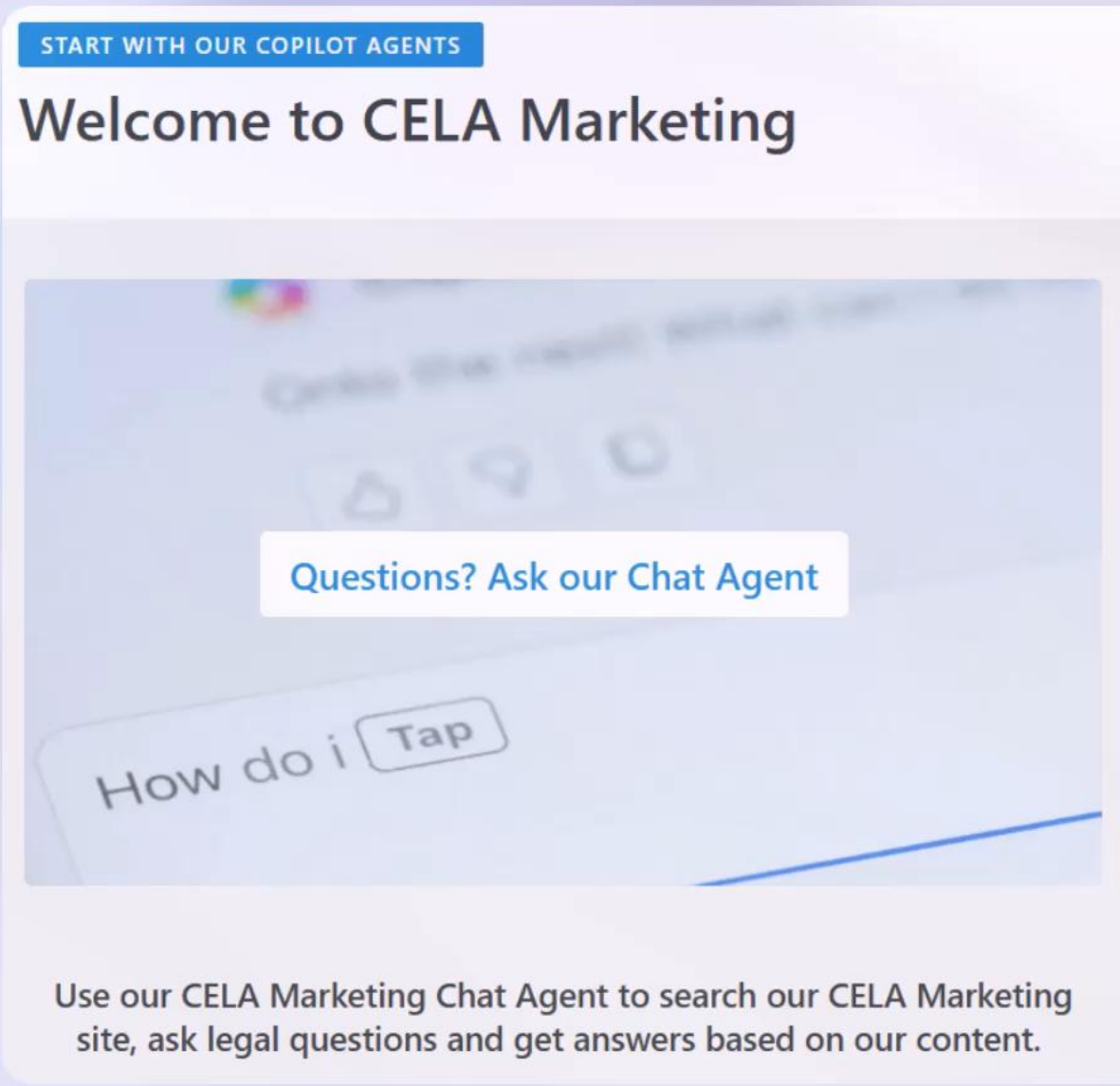

CELA Asia developed an AI Agent to **support its frontline legal desk** by streamlining responses to common business queries using internal resources like the Playbook and Microsoft policies.

# Demos

Microsoft 365 Copilot

# Internal Client Self-Serve Agent

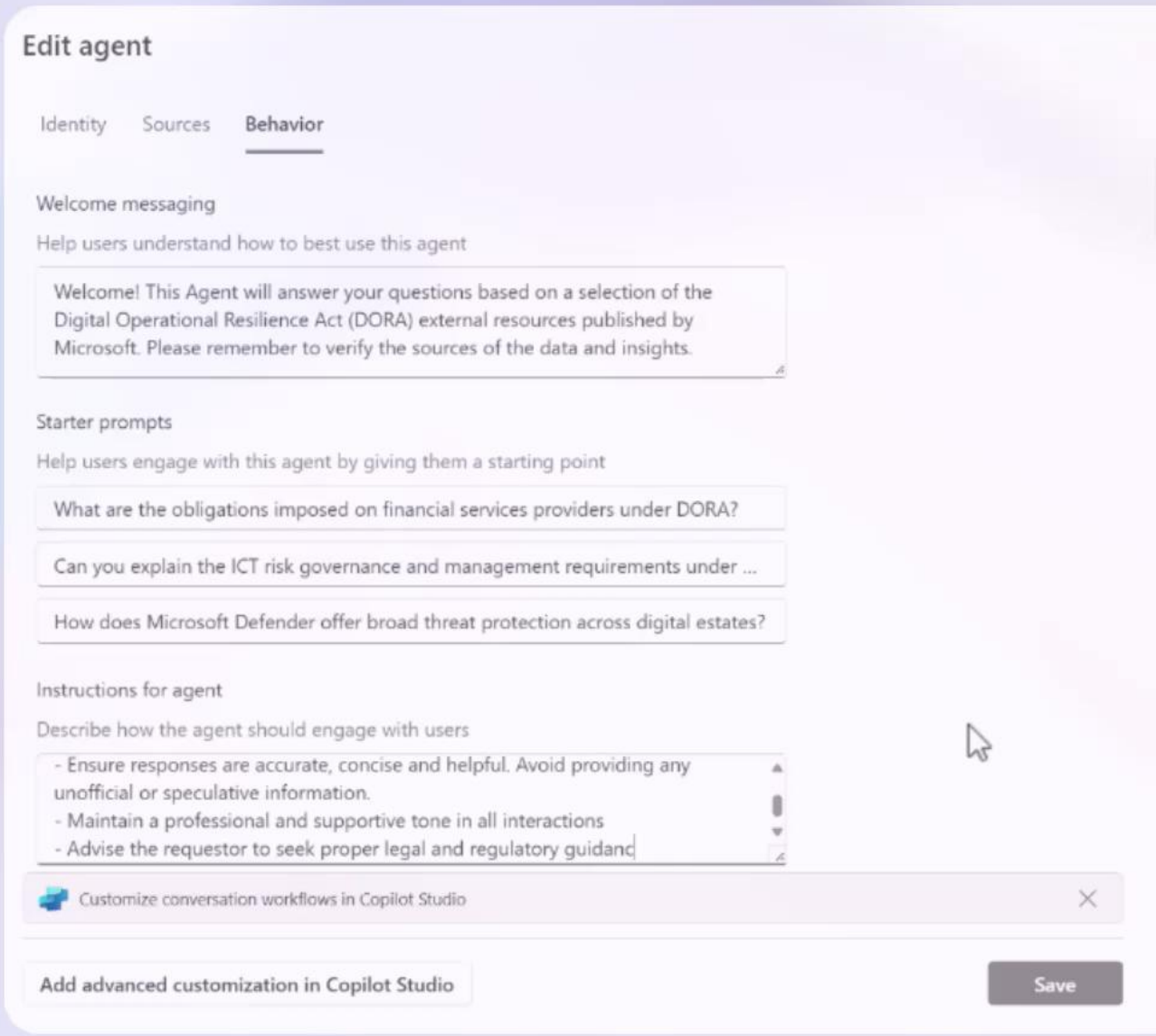
## Helping clients find answers faster



Microsoft 365 Copilot

# Meeting prep Agent - DORA

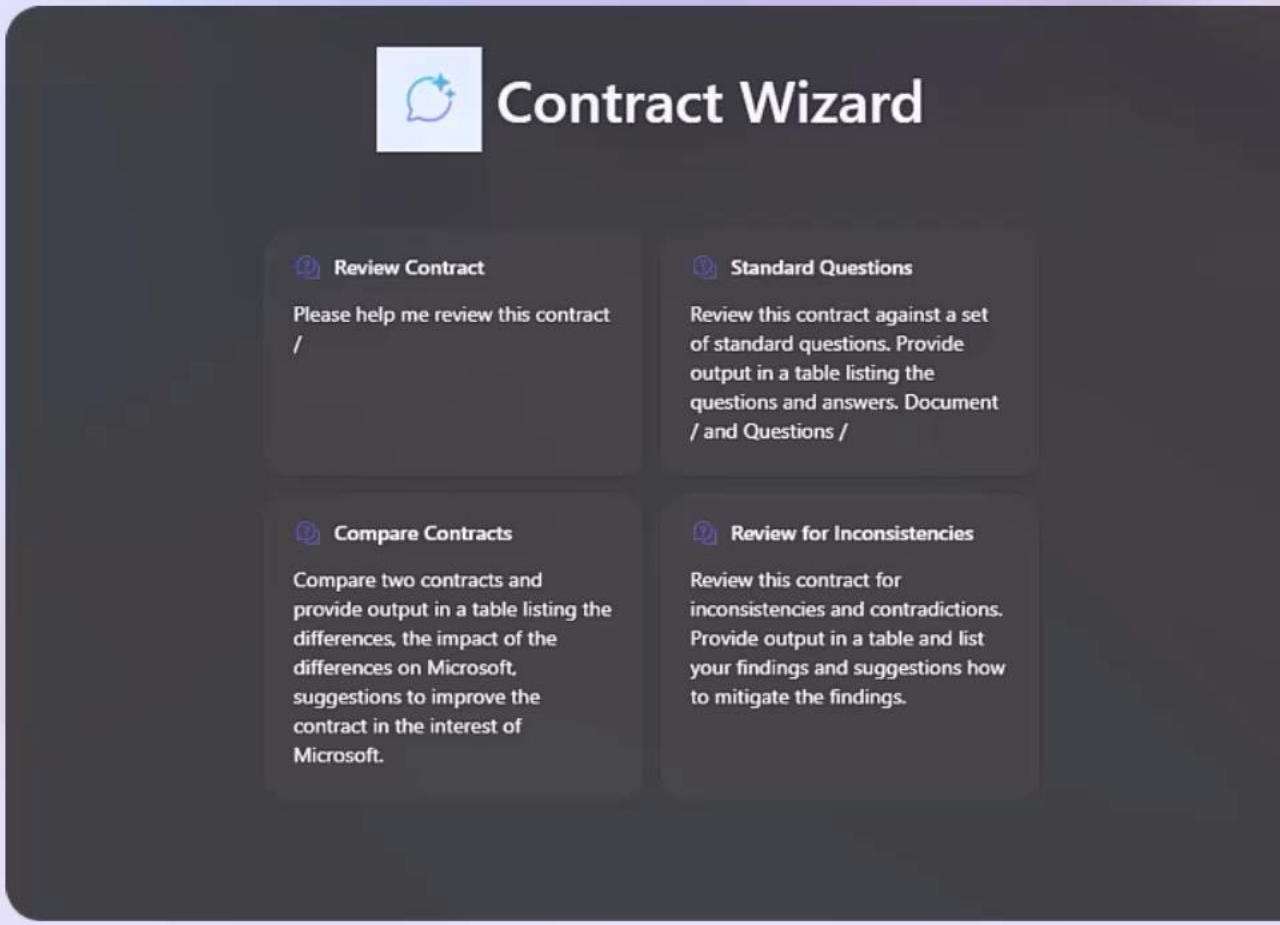
## Improve knowledge accessibility



Microsoft 365 Copilot

# Contract Review Agent

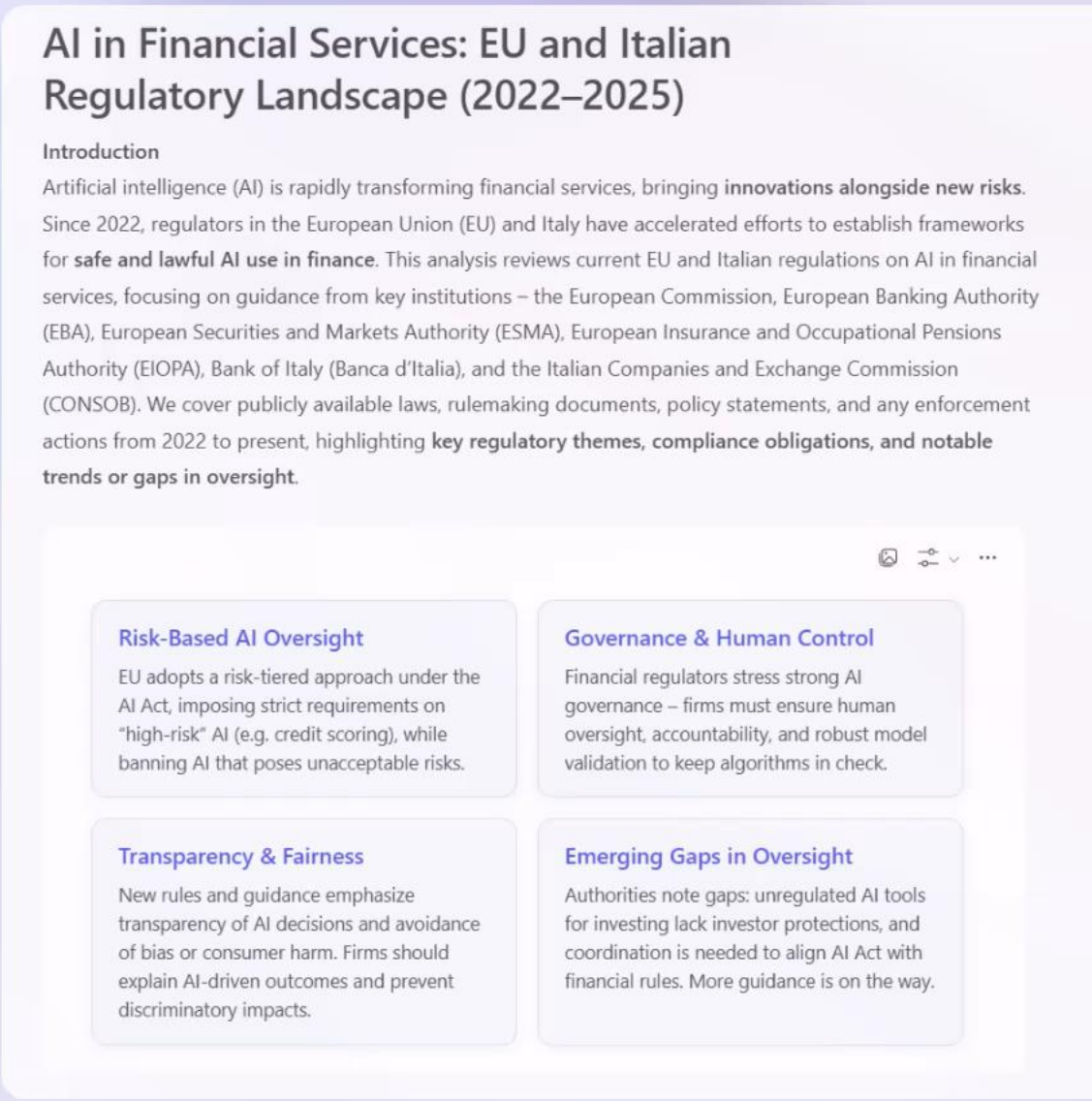
## Check for contradictions | Extract Positions | Compare Contracts



Microsoft 365 Copilot

# Regulatory Research

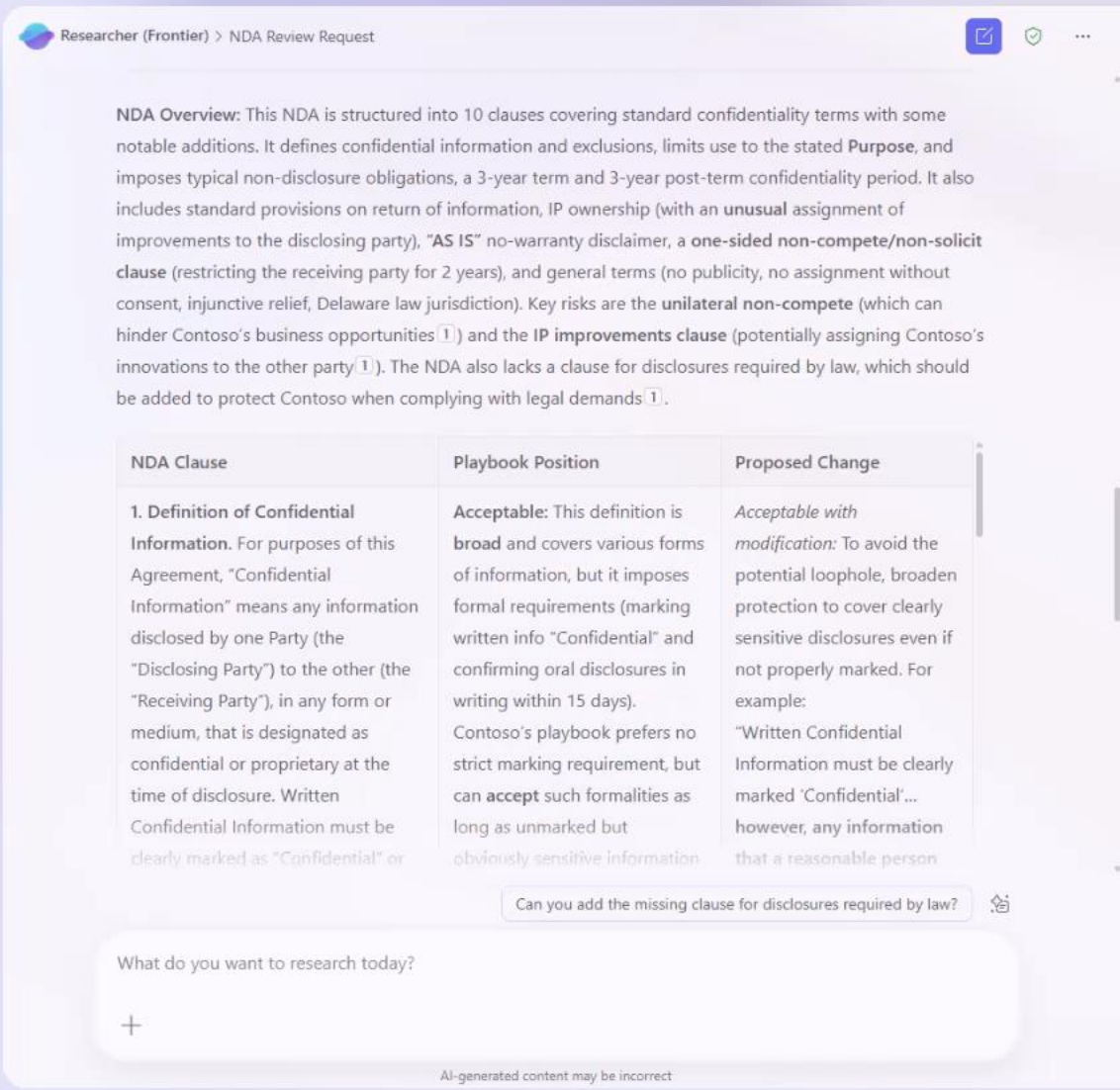
Leveraging Researcher Agent for in-depth analysis of regulatory landscape.



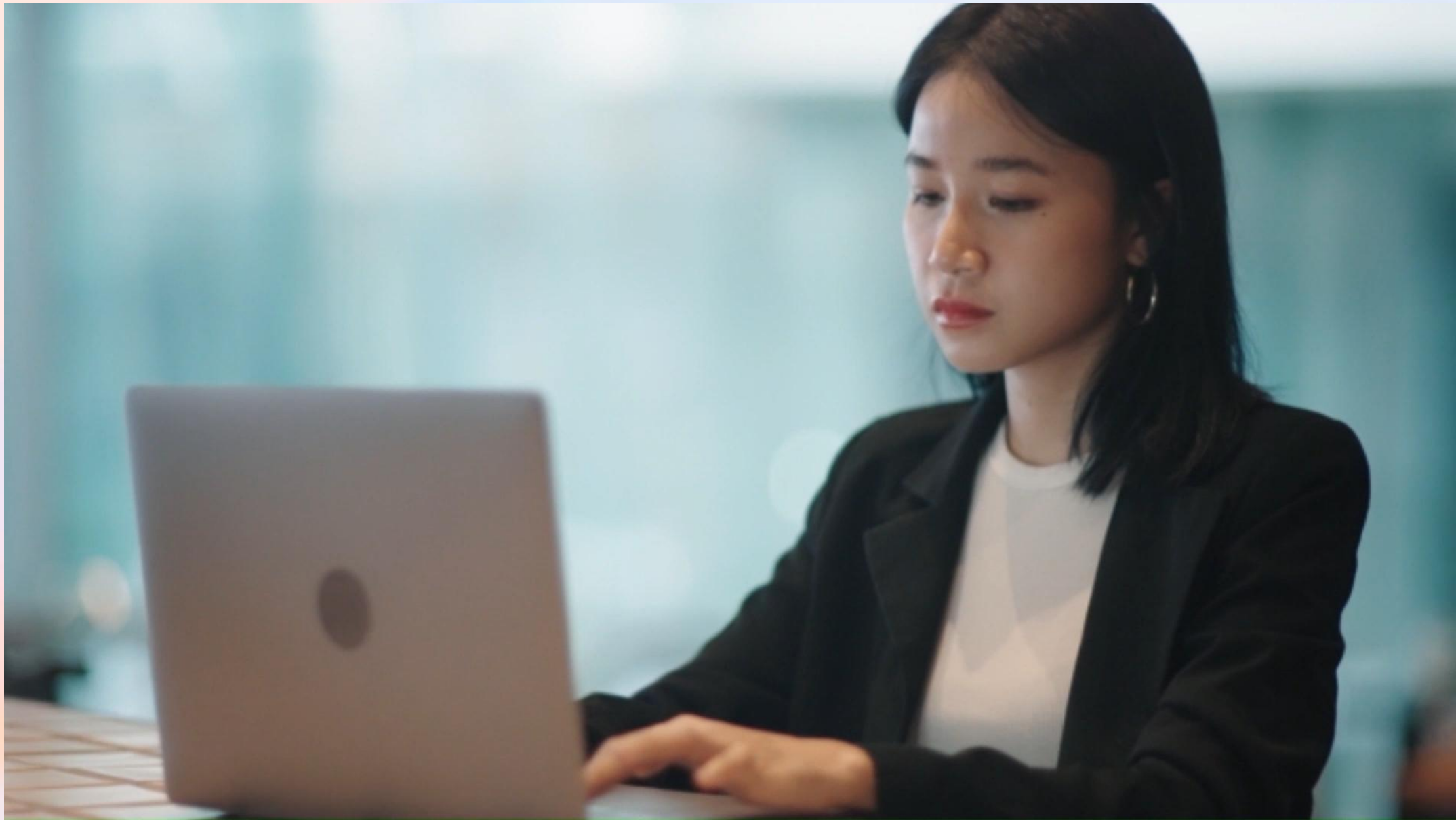
Microsoft 365 Copilot

# Playbook-Driven Contract Analysis

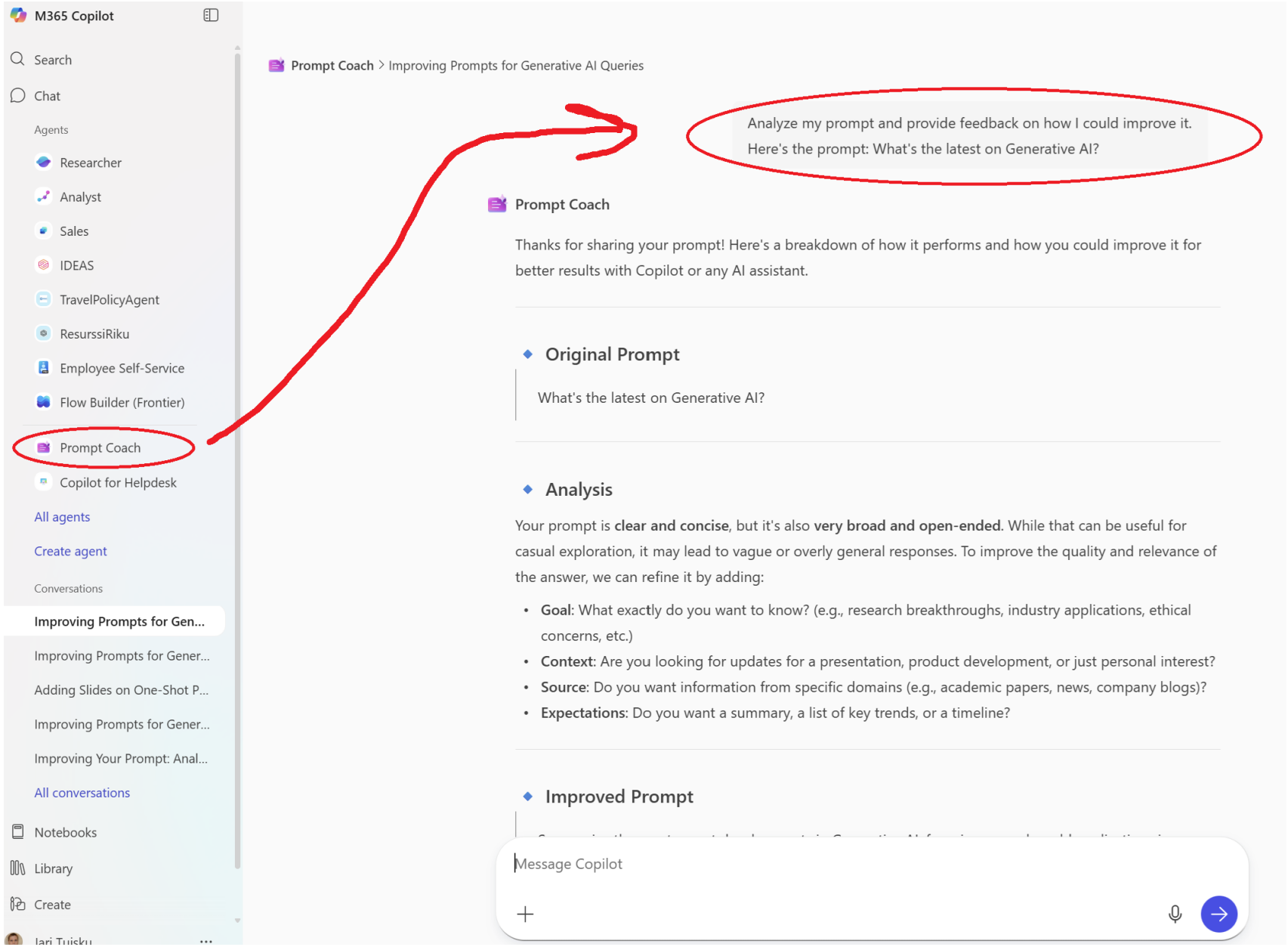
## Leveraging Researcher Agent powered by deep research model



# Agent for Contract Processing



# Prompt Coach Agent




Goal

Context

Source

Expectations

# Takeaway

If today were the first day in the history of work...

How would you design it?

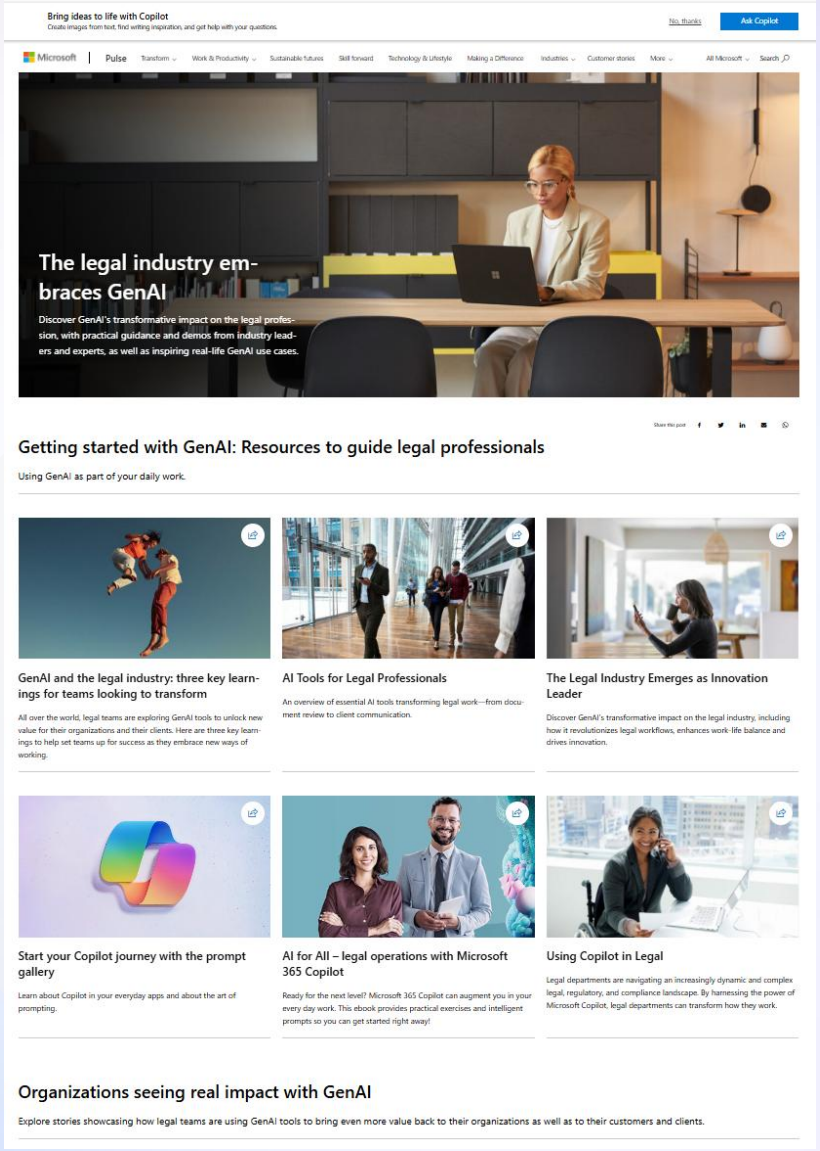
# The Possibility: AI Empowering Government Lawyers

MICROSOFT CONFIDENTIAL

Microsoft

# Microsoft Pulse Page

[The legal industry embraces GenAI – Microsoft Pulse]



# A little teaser on AI Foundry

Microsoft

# Thank you!