1. **Guest** - A person staying at the hotel.
2. **Front Desk** - The area or department where guests check in and check out.
3. **Clerk** - The person who manages the check-in and check-out processes at the front desk.
4. **Room** - The accommodation provided to the guest.
5. **Room Key** - Physical or digital key that allows access to the room.
6. **Receipt** - Document provided at checkout detailing room charges.
7. **Restaurant** - Place within the hotel where food is prepared and served.
8. **Room Service** - Service that delivers food to guest rooms.
9. **Housekeeping** - Department responsible for cleaning rooms and other parts of the hotel.
10. **Maintenance Department** - Responsible for repairs and maintenance issues in the hotel.
11. **Front Office** - Department that handles all guest communications and requests.