

Hustler Points Terms and Conditions for users

A product of hustler centre

Thank you for choosing Hustlerpoints!

By participating in our Loyalty Program, you agree to the collection and processing of your personal information in accordance with this Privacy Notice. We may collect and process the following personal information for the Loyalty Program:

- i) Your identity and contact details;
- ii) Your purchase history;
- iii) Your preferences and interests. This information is used for the following purposes:
- iv) Issuing, managing and redeeming Hustlerpoints;
- v) Personalizing offers and discounts; and
- vi) Improving your shopping experience with your sellers

Your personal information may be shared with third-party service providers for Loyalty Program management purposes and business analytics.

HOW TO REGISTER:

Dial and fill in the membership application format or visit our Customer care desk and starting earning your Hustlerpoints.

You will be required to provide your ID number or business name and Phone Number to register.

HOW IT WORKS:

For every purchase you make, our registered vendors will reward you with Hustlerpoints loyalty points which are redeemable at a value to be determined by Hustlerpoints management.

The more you shop at Hustlerpoints vendors, the greater the Hustlerpoints you earn.

HOW TO REEDEM YOUR Hustlerpoints

Hustlerpoints: Redemption of Hustlerpoints will be by following the instruction on our USSD CODE

Redemption period is open and available at ant time and you can redeem your points to your mobile money wallet.

BENEFITS:

- Earning multiple Hustlerpoints for purchases made at selected categories of goods approved by Hustlerpoints registered vendors.
- Enjoy rewards from Hustlerpoints.
- Receive special discounts from Hustlerpoints.

TERMS & CONDITIONS

1. Membership 1.1.
2. The Hustlerpoints is a digital loyalty program established by Husler POINTSi ("Hustlerpoints") to reward its loyal customers who buy from our registered vendors
3. The use of the Hustlerpoints signifies your unconditional acceptance of the following terms and conditions governing the membership and use of the Hustlerpoints.
4. These terms and conditions, as varied from time to time, constitute the Agreement between you and Hustlerpoints with respect to the issue and use of the Hustlerpoints.
5. By registering and accepting these terms, you shall be deemed to have read, understood and agreed to be bound by these conditions.

2. Definitions

2.1. In these conditions: "Hustlerpoints" means the redeemable reward points awarded to you by our vendors of Hustlerpoints where each vendor determines how many points to reward you.

Hustlerpoints loyalty program" means a digital loyalty registered you by Hustlerpoints; "

Hustlerpoints loyalty account" means the account maintained by Hustlerpoints in connection for your Hustlerpoints transactions; "

Hustlerpoints holder" means, you, the registered holder of a numbered Hustlerpoints issued to you by Hustlerpoints.

3. Hustlerpoints Account

3.1. Hustlerpoints has, at your request, registered a Hustlerpoints loyalty account in your name to enable you to obtain, accumulate and redeem Hustlerpoints.

3.2. The Hustlerpoints loyalty account is registered at the absolute discretion of Hustlerpoints and is useable at all Hustlerpoints stores.

3.3. The Hustlerpoints loyalty account is registered to persons above 18 years.

3.4. Hustlerpoints may offer special discounts and promotions to Hustlerpoints loyalty accounts and you will be eligible to such special discounts or promotions

3.5. Hustlerpoints may at its own discretion partner with other entities to offer promotions or discounts to Hustlerpoints loyalty account holders.

3.6. The Hustlerpoints is not transferable and may be used to earn Hustlerpoints by the registered point and any authorized agent of the Hustlerpoints loyalty account holder.

3.7. The Hustlerpoints is, and remains, the property of Hustlerpoints at all times.

3.8. Hustlerpoints may suspend, terminate or repossess your Hustlerpoints if in its reasonable opinion there is a breach of these Terms and Conditions, or if there is fraudulent activity on your Hustlerpoints loyalty account or if information supplied by you is misleading.

3.9. Hustlerpoints may suspend or terminate your Hustlerpoints loyalty account if it is dormant for a period exceeding 12 months. 3.10. Save for any fraudulent or negligent act or omission by its employee, subcontractor or agent, Hustlerpoints will not be liable for any third party's misuse of your Hustlerpoints or loss of Q- points.

4. Hustlerpoints

4.1. You will earn points depending on the awarding Hustlerpoints vendor and the vendor will decide purely on their own..

4.2. Hustlerpoints earned shall be informed via an sms message or by checking the balance on your account.

4.3. No interest shall be earned on Hustlerpoints.

4.4. Hustlerpoints may issue bonus Hustlerpoints upon criteria to be determined by its management from time to time.

4.5. In order to award or earn the Hustlerpoints, you will be required to produce your Hustlerpoints registered

Cell phone/ID No.

4.6. Hustlerpoints will not be awarded for any purchases through credit notes or redemption of Hustlerpoints.

4.7. Hustlerpoints will declare the Hustlerpoints redemption period and redemption value by public notices displayed at its stores.

4.8. Hustlerpoints may be redeemed against money, goods and services.

4.9. Hustlerpoints may only be redeemed by the registered Hustlerpoints account holder.

4.10. Hustlerpoints can be redeemed or exchanged for cash at any time.

4.11. If you return a product purchased with the Hustlerpoints, you must present the receipt and Hustlerpoints registered Cell Phone/ID No to enable Hustlerpoints update your Hustlerpoints.

4.12. Hustlerpoints reserves the right to amend the criteria and system for award of Hustlerpoints at any time whatsoever. The change will be notified by public notices displayed in the Hustlerpoints website.

5. General Provisions

5.1. All personal communication from Hustlerpoints to you will be sent to you through e-mail or sms and shall be deemed to have been received after 12 hours from the time sent. Hustlerpoints will not be liable for any sent communication not received by you.

5.2. Hustlerpoints shall not be liable for failure to perform any of its obligations under these Terms and Conditions due to any information technology system failure.

5.3. Hustlerpoints shall not be liable for failure to perform any of its obligations under these Terms and Conditions due to a force majeure such as insolvency, industrial dispute, natural calamity or war.

5.4. Hustlerpoints may, at any time, cancel or amend any or all of these Terms and Conditions and such cancellation or amendment shall be binding on all Hustlerpoints.

5.5. These Terms and Conditions are governed by the Laws of Kenya.

5.6 Hustlerpoints will be expiring after every 12 months' anniversary from the date of joining

5.7 Hustlerpoints cannot be held liable for any loss or damage resulting from the use of our systems,

