

Violation Complaint Volumes: The volume of violation complaints by type of issue is shown below. Construction related complaints remain at lower levels than several years ago, consistent with the drop in construction activity. The recession and its ripple effects are likely also a factor. Vacant building complaints have decreased in the past two years, somewhat counter-intuitively, given the higher level of home foreclosures and persistent problems associated with a small number of foreclosed properties.

CODE VIOLATION COMPLAINTS BY TYPE, 2006-2011

Problem Type	2008	2009	2010	2011*
Construction	1,159	994	926	871
Noise**	261	194	190	192
Housing/zoning	3,900	3,701	3,454	3,110
Housing	434	461	456	464
Unfit bldg/premises	5	3	2	3
Vacant building	263	250	198	219
Vegetation overgrowth***	1,498	1,221	1,332	1,048
Land Use/Zoning (incl. shoreline)	1,700	1,766	1,466	1,376
Landlord/tenant service calls	1,833	2,662	3,729	3829
Tenant Relocation	623	699	846	1173
Rental housing (eviction, emergency order, illegal unit)	607	1,077	1,844	1999
Other	603	886	1,039	657
TOTAL	7,153	7,551	8,299	8002

* 2011 data as of Nov. 29, 2011.

** Noise complaint response is handled in the Operations Division.

*** Vegetation inspection response was reduced in 2011 as a result of staff reductions.