

# Group Project - Fall 2024

Coordinator(s) Dr. Taghreed

## CPIT-251 Software Engineering (I)

12901so

Student ID	2206591	IS -IT-CS
Student Name	Raya Mohammed Alyoubi	
Section	A2	

Total Obtained Marks  15 out of

	Max	Obtained Marks for SO
1	3	



Faculty of Computing and Information Technology

Department of Information Technology

# Information Management Program

CPIT-251

Student name	ID
Aseel Alnefaie	2206932
Layan Baasoor	2206325
Raya Alyoubi	2206591
Section: A2	

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## **Abstract**

The proposed Information Management Program aims to streamline information access, and comments from employees to administrators. By addressing issues such as poor search functionality and outdated content, the application improves operational efficiency. Developed using the Extreme Programming (XP) methodology, the application emphasizes iterative releases, test-driven development, and collaborative coding. The system incorporates key features such as robust search functionality, employee comments, and admin feedback mechanisms, ensuring a user-centric experience.

## **Introduction**

This report outlines the development process for our Information Management Program. The team consists of Aseel Alnefaie, Layan Baasoor, and Raya Alyoubi.

The Program aims to address the challenges employees face in accessing and managing information efficiently. By leveraging Extreme Programming (XP) principles, we collaboratively developed a system designed to simplify searching, sharing, and updating information.

The document provides a detailed overview of the problem statement, proposed solution, software engineering processes, test driven development, implementation, testing, and future improvements. Each team member's contributions are highlighted, reflecting our commitment to teamwork and effective task distribution throughout the project.

## **Problem Statement**

Employees have trouble finding the information they need because the current system is hard to use, has a poor search function, and outdated content. This slows down their work and creates delays.

## **Proposed Solution**

To fix these issues, we propose developing an program to help employees find information easily. It will have a better search feature, and a way to give feedback. This will save time and make work easier.

## **Approach (Software Engineering Process)**

We are using the **Extreme Programming (XP)** methodology to implement this project. XP emphasizes iterative development, collaboration, and frequent releases, which will help us respond quickly to any changing requirements and feedback. The steps involved in our approach include:

1. **Setting Functional Requirements:** Defining specific requirements through user stories that outline the desired features and functionalities.
2. **Implementation:** Developing each functionality iteratively, testing each feature to ensure usability and performance.
3. **Test-first development:** An automated unit test framework is used to write tests for a new piece of functionality before that functionality itself is implemented.
4. **Refactoring** All developers are expected to refactor the code continuously as soon as possible code improvements are found. This keeps the code simple and maintainable.
5. **Pair programming:** Developers work in pairs, checking each other's work and providing support to always do a good job.
6. **Continuous integration:** As soon as the work on a task is complete, it is integrated into the whole system. After any such integration, all the unit tests in the system must pass.
7. **Releases:** Releases of the system are frequent and incrementally add functionality to the first release.

## Requirements And Analysis

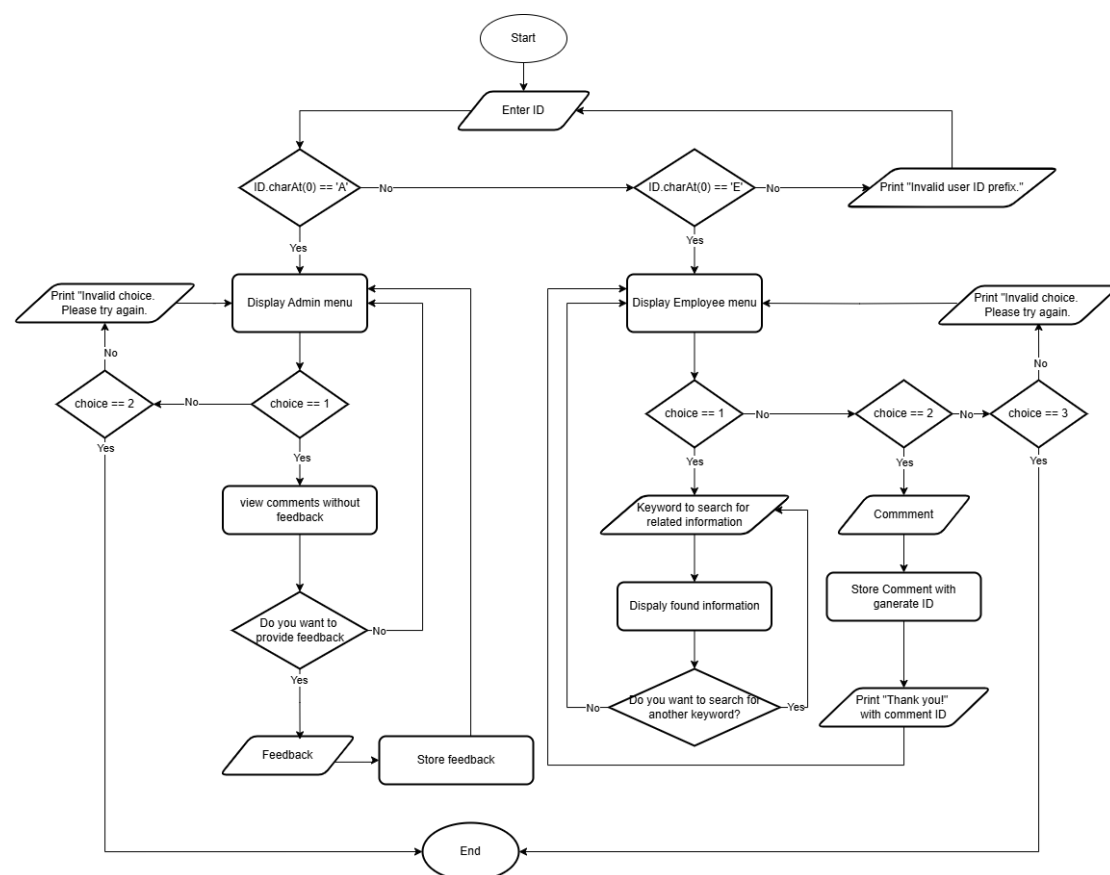


Figure 1 – Flow Chart Diagram

## Functional Requirements

The following user stories guide the development of the application:

- Employee shall ask questions to view relevant information they need.
- Employee shall send comments on specific topics to contribute to discussions.
- Admin shall receive comments to monitor discussions and ensure the quality of content.
- Admin shall send feedback on employee comments to address concerns enhances communication.
- Admin shall update information in the system to ensure employees have access to current information.
- Admin shall alert employees about updates to keep everyone informed of important changes.

## Use Case Diagram

This use case diagram shows how two types of users, Employee and Admin interact with the program. The Employee can do two things: ask a question to see information and add comments to the system. The Admin can see the comments added by employees and give feedback in response. The system helps both users do these tasks.

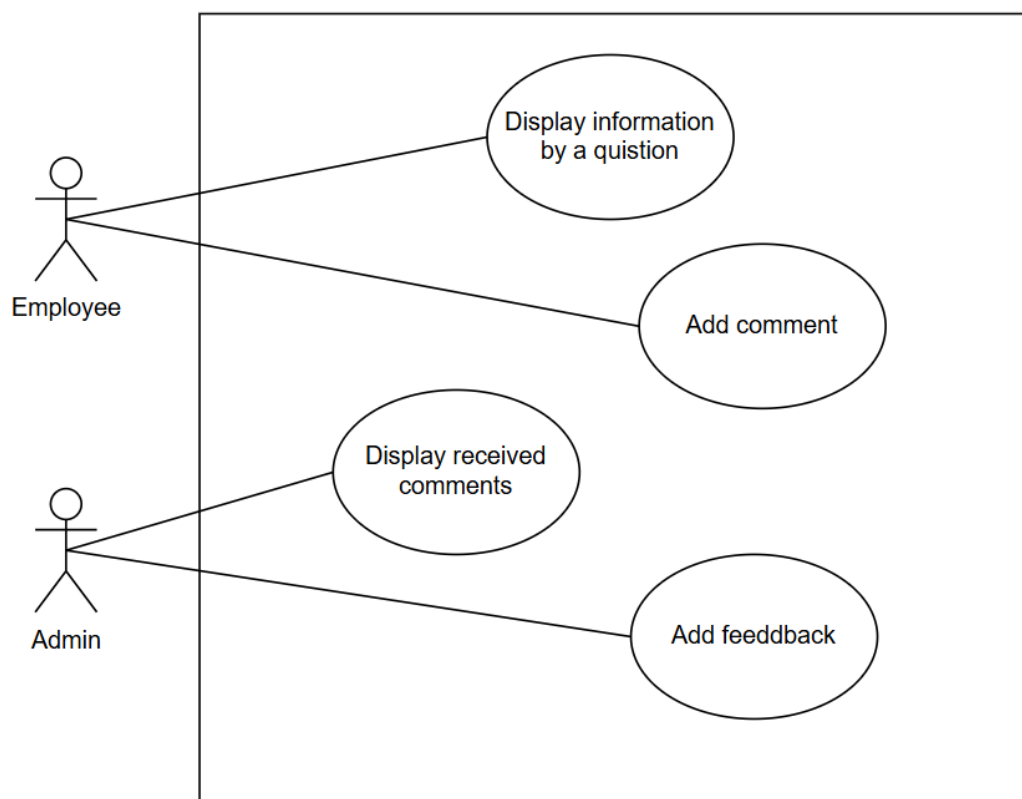


Figure 2 - Use Case Diagram



## Sequence Diagram

The sequence diagrams show how the system handles key tasks. Employees can search for information, with valid inputs retrieving results from `Information.txt`, or send comments, which are saved in `comments.txt` with a confirmation. Admins can view comments; if none exist, a message is displayed, otherwise, comments are shown, and feedback is requested. These diagrams highlight smooth user interactions and data processing

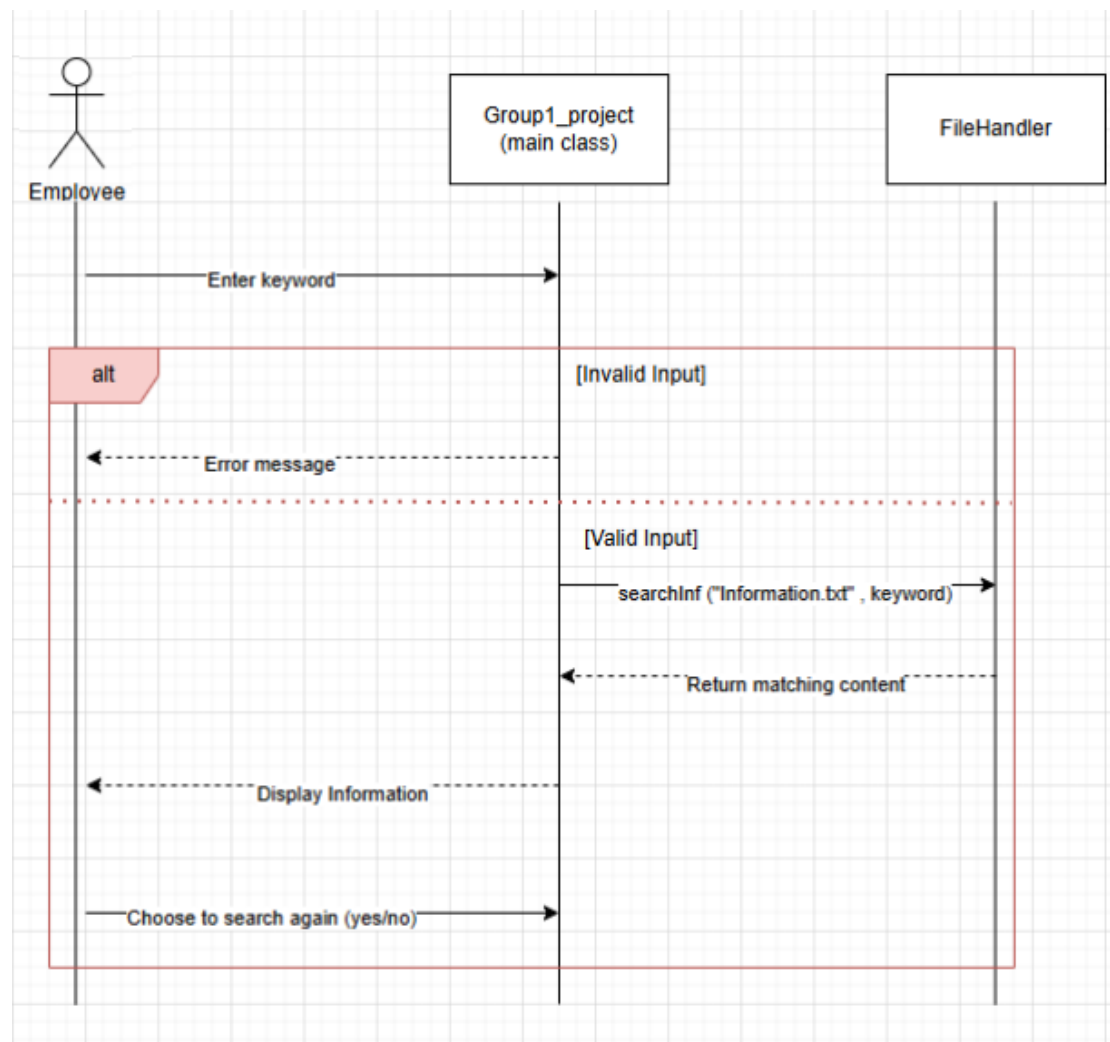


Figure3 - Sequence diagram of Search Information

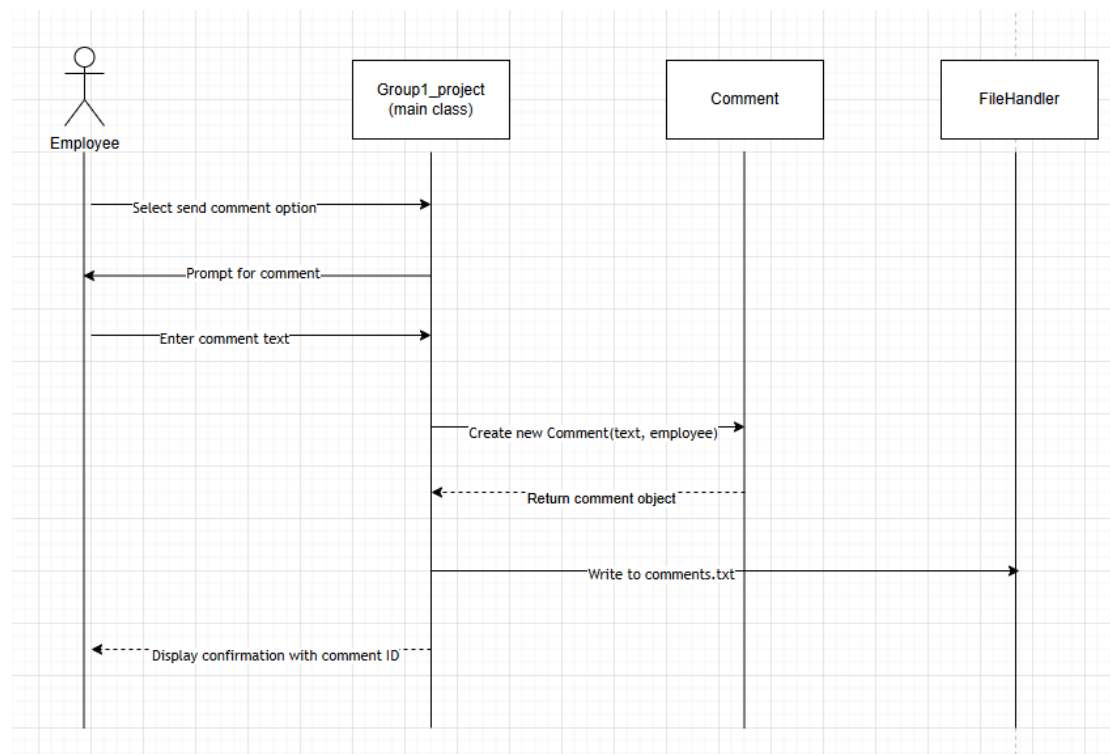


Figure4 - Sequence Diagram of Add Comment

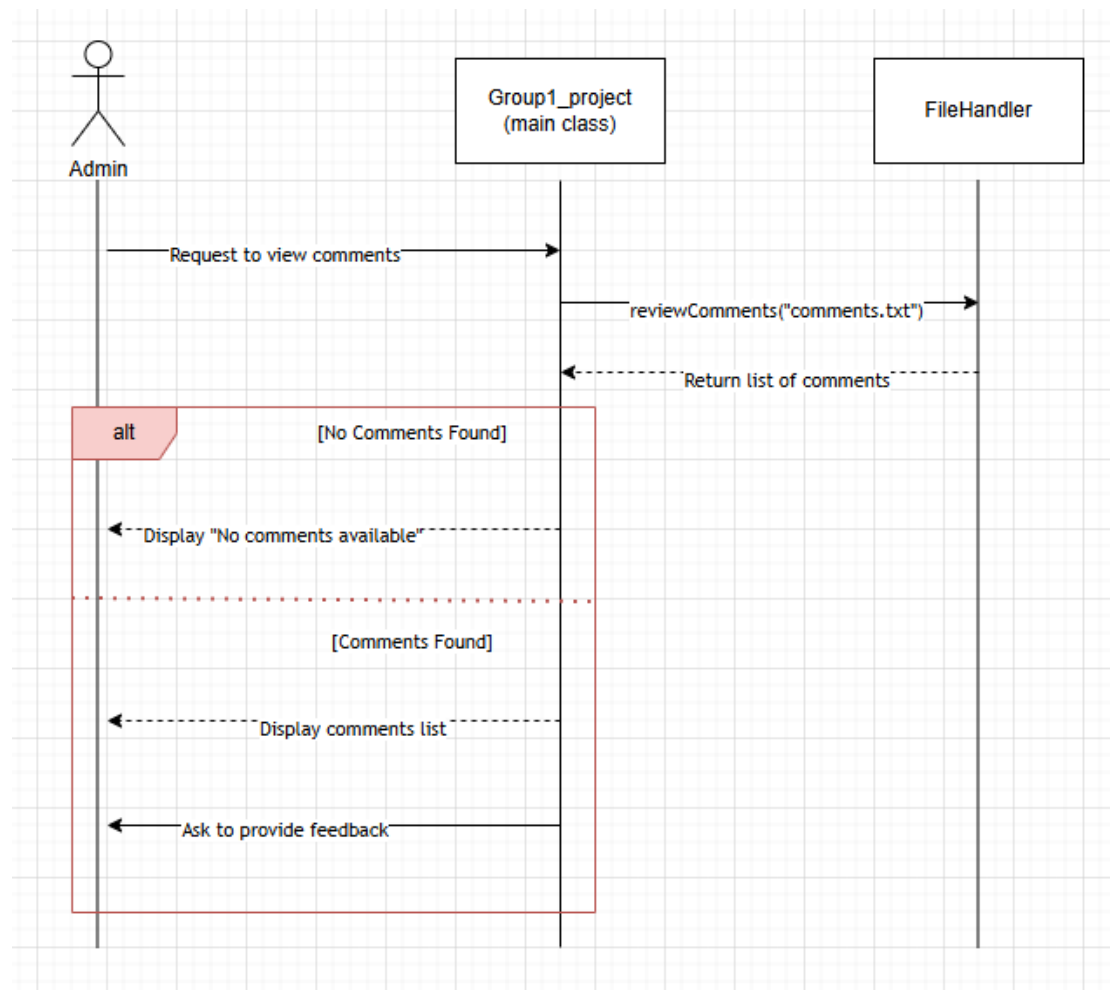


Figure5 - Sequence diagram of Review Comments

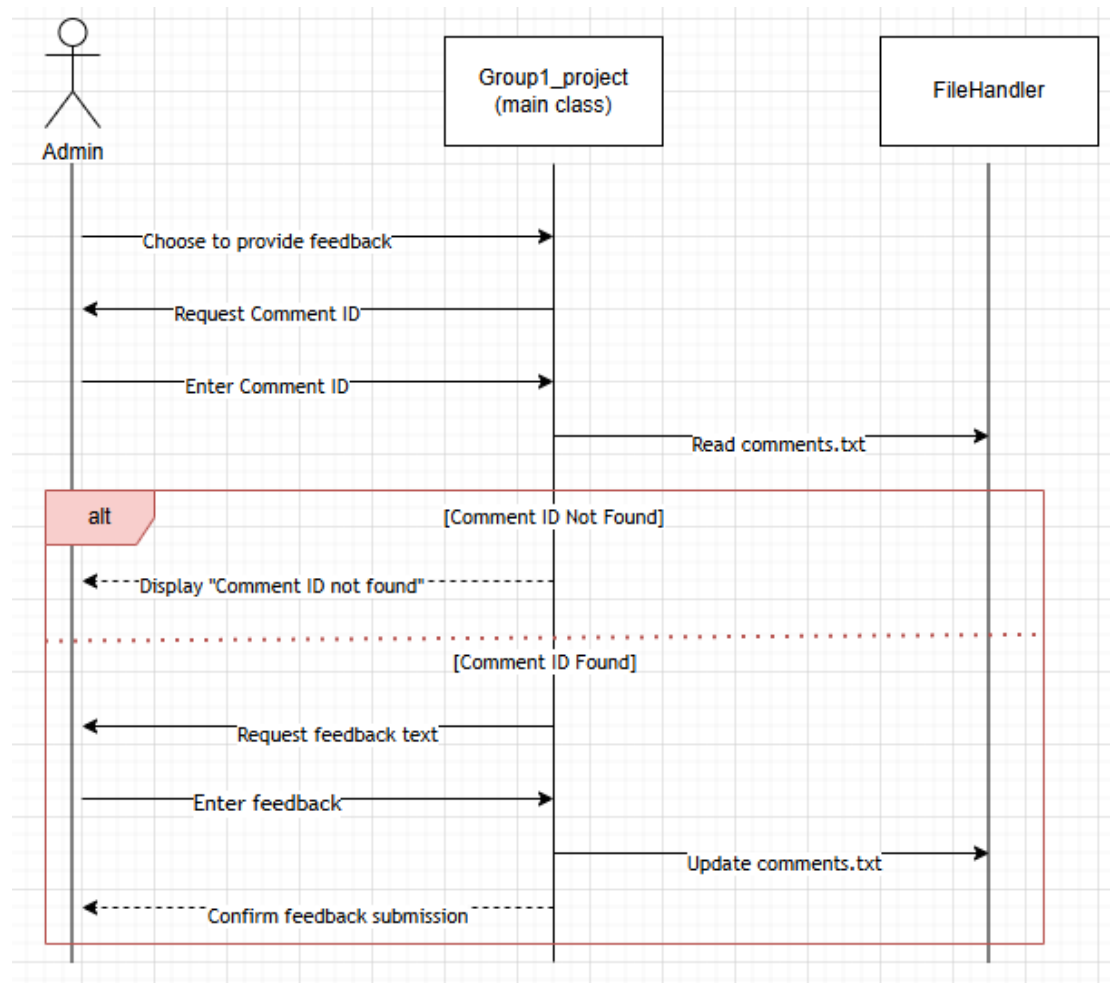


Figure 6- provide feedback sequence diagram

# Software Architecture

This diagram shows how the program follows the Model-View-Controller (MVC) structure to organize its functions. The **Controller** handles user input, such as when employees enter problem descriptions, add comments, or search for information, and it sends these requests to the **Model** or updates the **View**. The **View** is the user interface, displaying pages for employees and admins, showing menus, search results, comments, and feedback, and responding to user actions by sending them to the controller. The **Model** manages all the program data, including employee and admin information, comments, and feedback. It handles file operations, retrieves or updates stored data, and notifies the **View** when changes occur so it can refresh the displayed information. The components interact by sending requests and updates to keep the program running smoothly and ensure users can access the information they need.

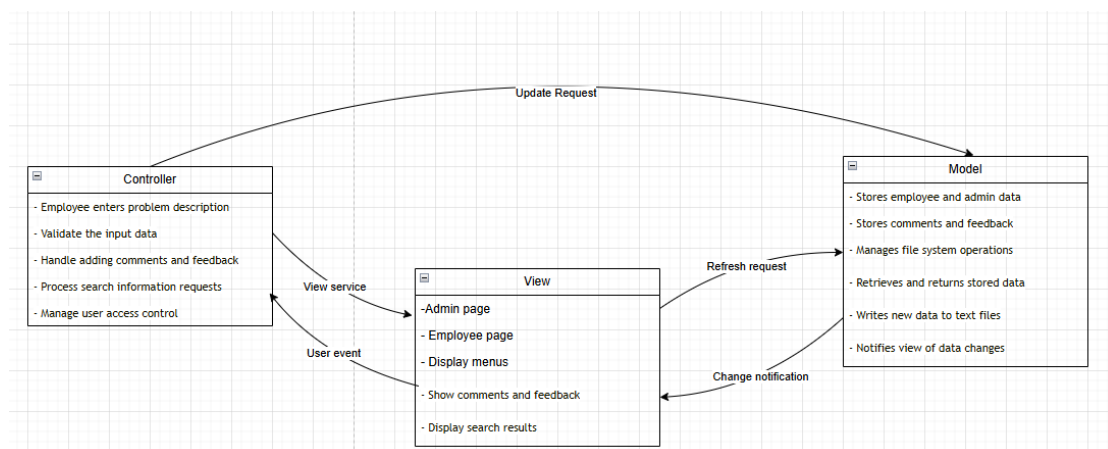


Figure 7 - software architecture

# Class Diagram

The class diagram provides a detailed view of the system's data structures, covering classes such as Comment, Admin, Employee, and main class. It explains the relationships and interactions between these classes, ensuring a foundation for implementation.

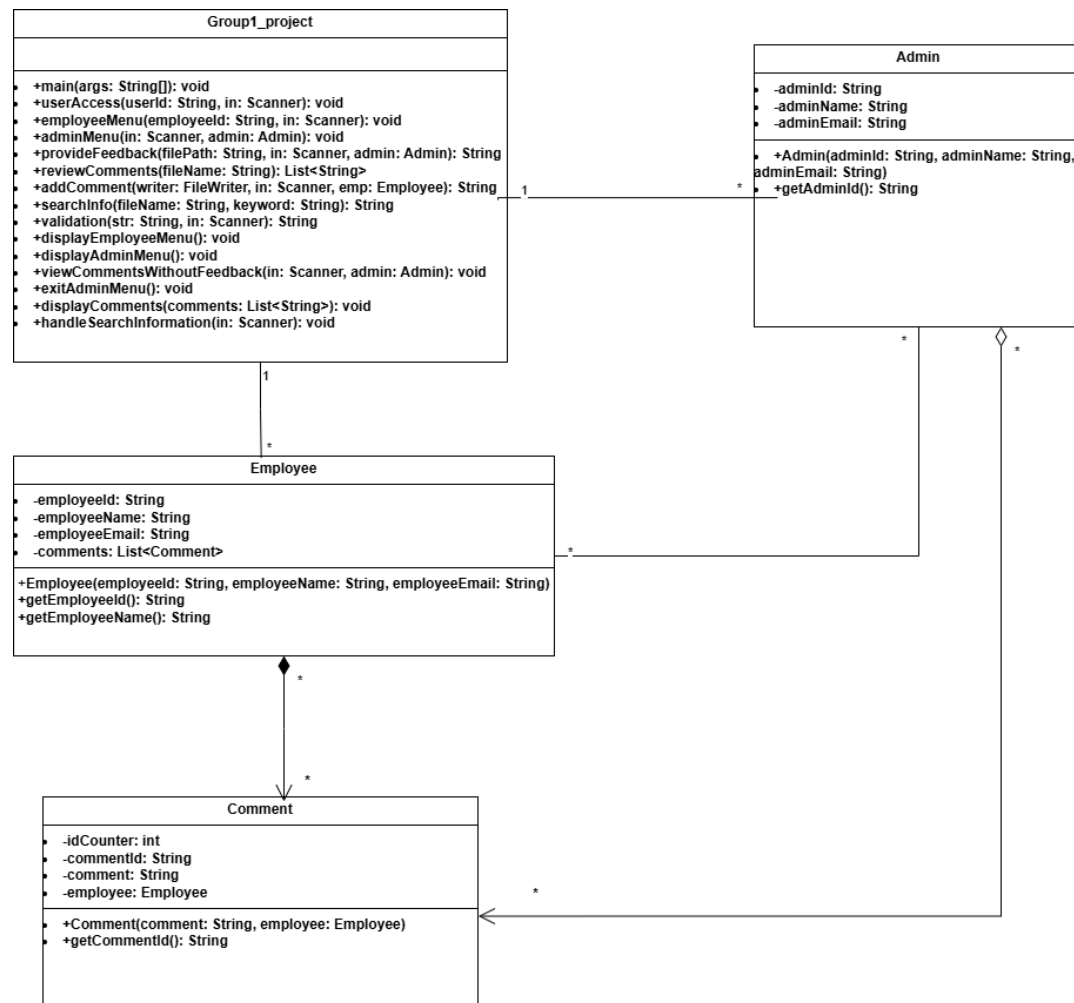


Figure 9 - Class Diagram

# Software Development Process

## Releases

### Release 1 :

The first release focused on implementing the use case “**Display information by a question**”. As this was our initial release, our team of three (Raya, Layan, and Aseel) chose to work together to ensure we were aligned in understanding the implementation requirements and approach.

### Planning Phase :

We began with a series of **three in-person meetings** to discuss and prioritize requirements. These meetings addressed key considerations:

- What is the most critical feature for this release?
- How should information be stored to ensure efficient searching?
- What format should the information take?
- How should file I/O be handled?

### Functionality:

Our main functionality was to enable employees to search for information stored in a file. We decided to:

- Store the information in a file named information.txt.
- Ensure information was structured with clearly marked headers and associated content.
- Highlight keywords for efficient searching by enclosing them in &&.

A notable challenge was handling Arabic content from the guide provided by Jeddah Municipality. Since Java does not natively handle Arabic, we translated the guide into clear, searchable text in English.

### User workflow:

When an Employee initiates a search, they are prompted to enter a keyword. The program searches the stored information, identifying and displaying the relevant content under its corresponding section, along with the matched keyword highlighted for clarity.

## Test Driven Development:

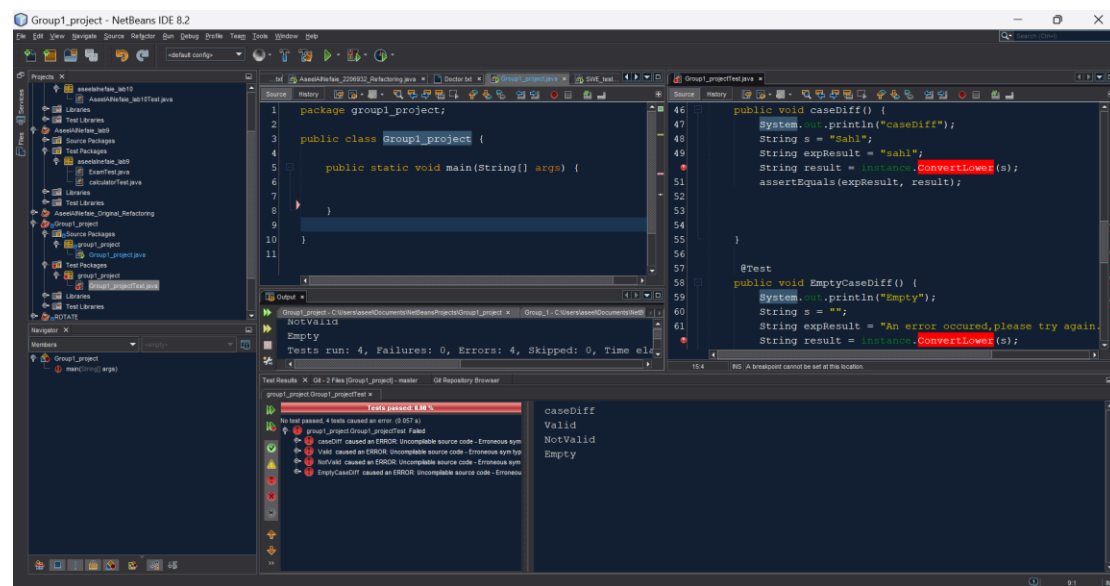


Figure 10 - Release 1 (test cases before implementation)

Following the principles of **test-driven development**, we defined five test cases to guide implementation:

### 1. File Non-Empty Test:

- Ensures information.txt is not empty, as an empty file would be critical for functionality.

### 2. Keyword Match Not Found:

- Tests how the application handles cases where no information matches the entered keyword.

### 3. Empty Keyword Input:

- Ensures an appropriate error message is displayed if the user inputs an empty keyword.

### 4. Valid Keyword Input:

- Verifies that valid keywords are processed correctly, resulting in accurate searches and outputs.

### 5. Invalid Keyword Input:

- Ensures non-string inputs are handled gracefully with error messages and a second chance to enter the keyword.



## Implementation :

### Initial Implementation (a day):

We collaboratively translated the Arabic guide into English, dividing the document into sections for efficiency. Raya has translated the whole file guide in English and stored the results in information.txt.

### Searching Functionality(3 days):

- **Raya:** Took responsibility for structuring the file, ensuring that keywords were clearly enclosed in && for simplified searching.
- **Layan:** Focused on implementing the search logic. This included:
  - Reading the entered keyword.
  - Comparing it against the headers in information.txt.
  - Applying conditions to ensure a match between the entered keyword and the file content.
- **Aseel:** Implemented the display functionality. Key aspects included:
  - Displaying “Searching for information...” to keep users informed of progress.
  - Showing the found information clearly and asking if the user wanted to perform another search.

### Examining (a day):

- After completing the initial implementation, we faced issues with invalid keyword entries. To address this, we:
  - Made additional test cases for keywords entries(test cases 3, 4 and 5).
  - Added a method for empty keywords, ensuring users were notified and given a second chance.
  - Handled cases where the input was not a string.
  - Tested the application with valid inputs to confirm correct functionality.

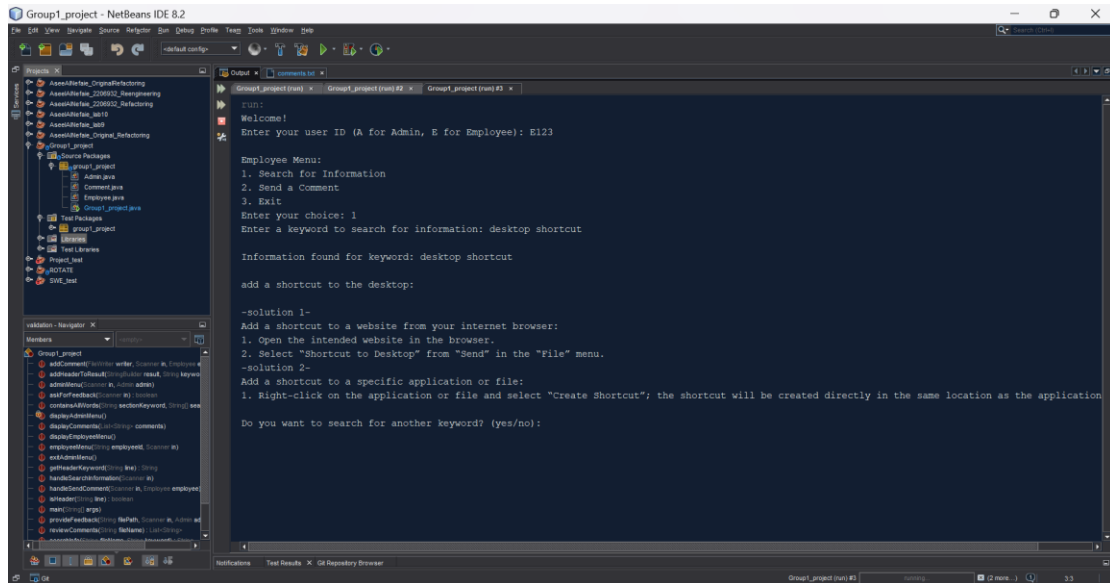


Figure 11 - Searching

## Final Integration and Release :

We held a final meeting to:

- Combine our code into a single implementation.
- Ensure all five test cases passed successfully.

This collaborative effort resulted in a functional first release, delivering the ability to search for and display information efficiently.

## Release 2 :

In this release, we adhered to Extreme Programming (XP) principles, for implementation of the use case “Add comment”, emphasizing test-driven development and collaborative coding practices. Our primary objective was to implement functionality allowing employees to add comments and ensure these comments are properly stored with relevant details for future use.

### Planning Phase:

The planning phase lasted approximately one hour, during which Layan and Aseel discussed the following key points:

#### Functionality:

Employees need the ability to add comments, which will be stored in a file (comments.txt) that they will create in this release, with associated metadata. Each comment entry includes:

- Employee ID
- Comment text
- Comment ID

## User Workflow:

Employees can input their comments through the console. The system generates a unique Comment ID and associates it with the Employee ID. The comment, along with its metadata, then stored in comments.txt. Once the process is completed, the application confirms successful addition by displaying the generated Comment ID to the user.

## Test-Driven Development:

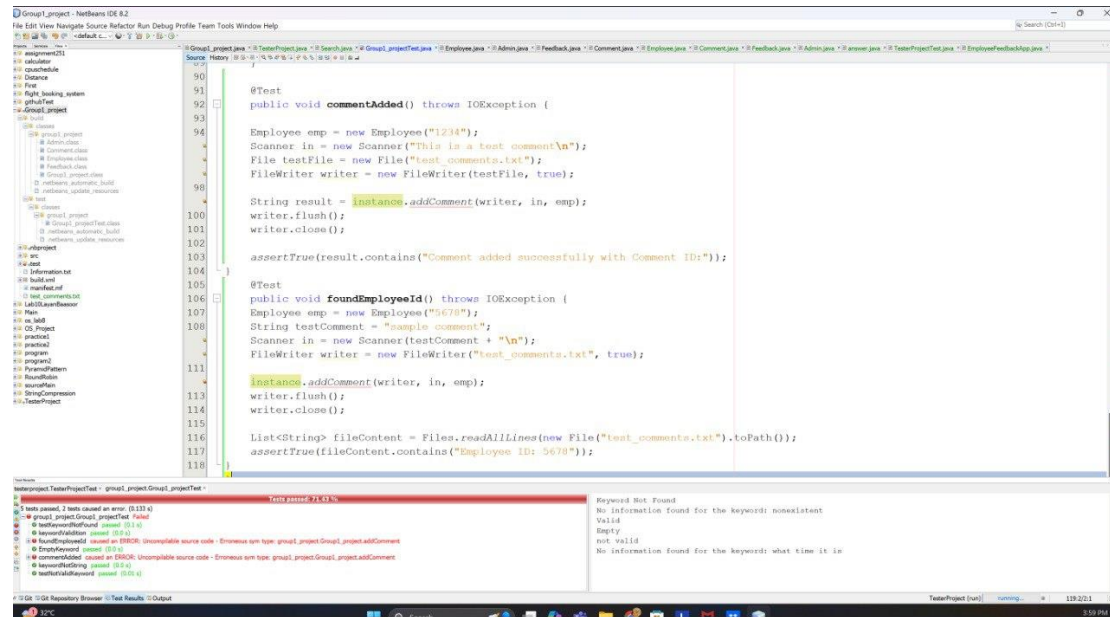


Figure 12 - Release 2 (test cases before implementation)

Following XP principles, test cases were written to guide the implementation. The test cases addressed the following scenarios:

1. **Comment Addition Test:** Ensures that a comment is added successfully, and a Comment ID is generated and displayed.
2. **Employee ID Storage Test:** Verifies that the Employee ID is stored correctly alongside the corresponding comment in the file.

Both test cases were reviewed and finalized by Layan and Aseel to ensure they covered the functionality comprehensively.

## Implementation:

The development process was structured and collaborative, with clear division of tasks between Layan and Aseel.

### 1. Initial Implementation (1.5 hours):

Layan implemented the core functionality for adding comments:

- Accepting the comment input from the user.
- Generating a unique Comment ID for each new comment.

- Storing the comment along with the Employee ID and Comment ID in the comments.txt file.

After completing this part, Layan explained the logic and structure to Aseel to ensure seamless collaboration.

## 2. Validation and Testing (1 hour):

Aseel worked on writing test cases to validate the functionality.

- Handle any I/O exceptions.
- Ensuring that a comment is successfully added to the file.
- Verifying that the associated Employee ID is stored correctly.

Aseel also reviewed the edge cases, such as handling input that could potentially cause errors (e.g., empty comments), to ensure consistency.

## 3. Integration and Review (Online Meeting):

Layan and Aseel held an online meeting to integrate the implementation and validate its functionality against the test cases. Together, they ensured that the feature met the requirements and refined the code for readability and efficiency.

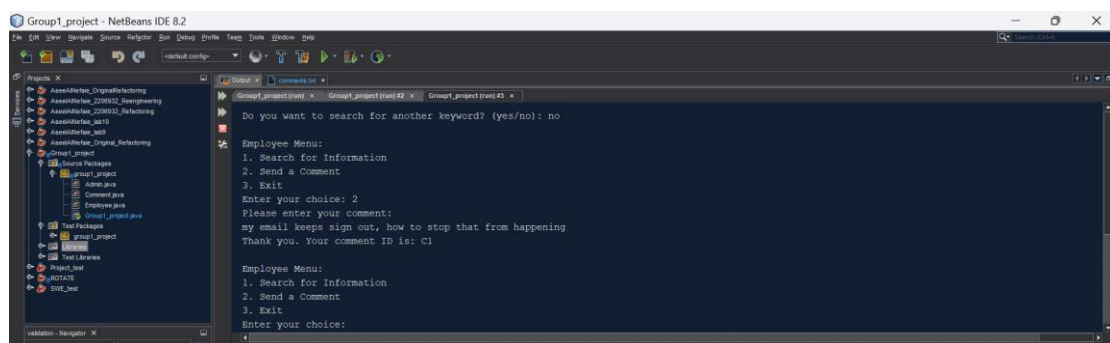


Figure 13 - Add comment

## Final Integration and Release :

The following test cases were executed successfully:

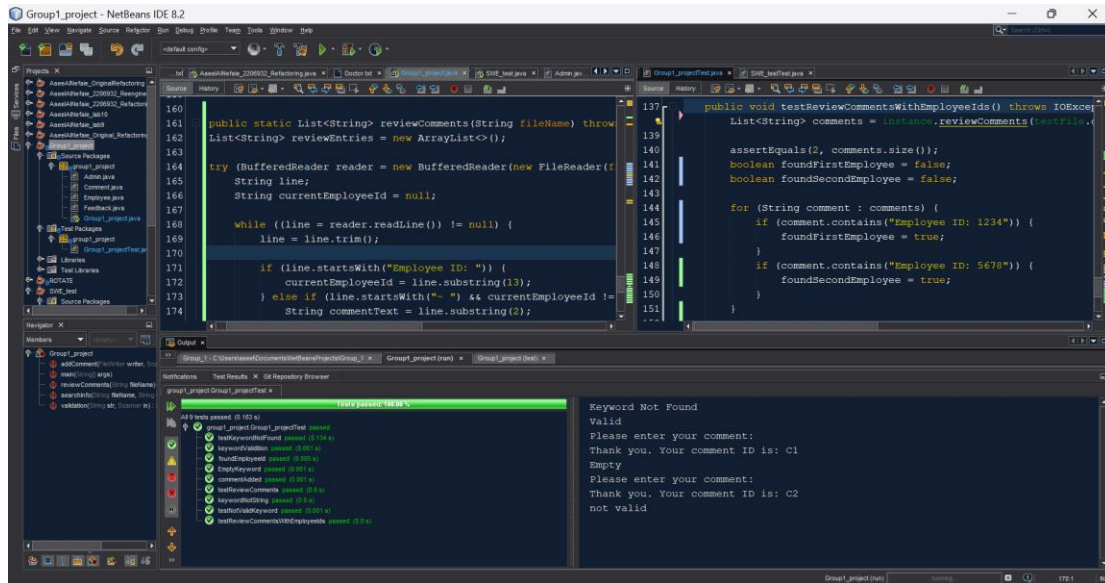


Figure 7 - Release 2 (test cases after implementation)

- **Comment Addition:** Confirmed that comments were added to the file with a unique Comment ID.
- **Employee ID Storage:** Verified that Employee IDs matched those stored in the file alongside their respective comments.

All test cases passed, demonstrating the correctness and reliability of the feature.

## Release 3 :

In this release, we followed Extreme Programming (XP) principles, including test-driven development, pair programming, and iterative collaboration. For implementing the use case “Displayed received comments”, Our goal was to implement functionality for admins to view employee comments without feedback.

The application allows admins to view comments without feedback, displaying all necessary details associated with the comment.

The implementation was completed collaboratively between Aseel and Raya, using tests driven development process.

Timing and pair programming arrangements ensured efficient task distribution.

This release demonstrates the effectiveness of XP principles, particularly test-driven development and collaborative coding, in delivering a consistent and functional feature.

### Planning Phase:

The planning phase lasted approximately one hour, during which Aseel and Raya discussed the following key aspects:

Functionality:

The application already stores employee comments, which might include comments requiring admin responses, or feedback on existing information (e.g., updates, corrections, or clarifications).

The new feature allows admins to review comments without feedback (where the feedback flag is false). These comments are read from a file (comments.txt) and displayed with details such as Employee ID, Comment ID and The comment text.

### User Workflow:

When an admin logs in, the first menu choice will display these comments with no feedback. Showing the comment with its ID and the employee ID.

## Test driven development:

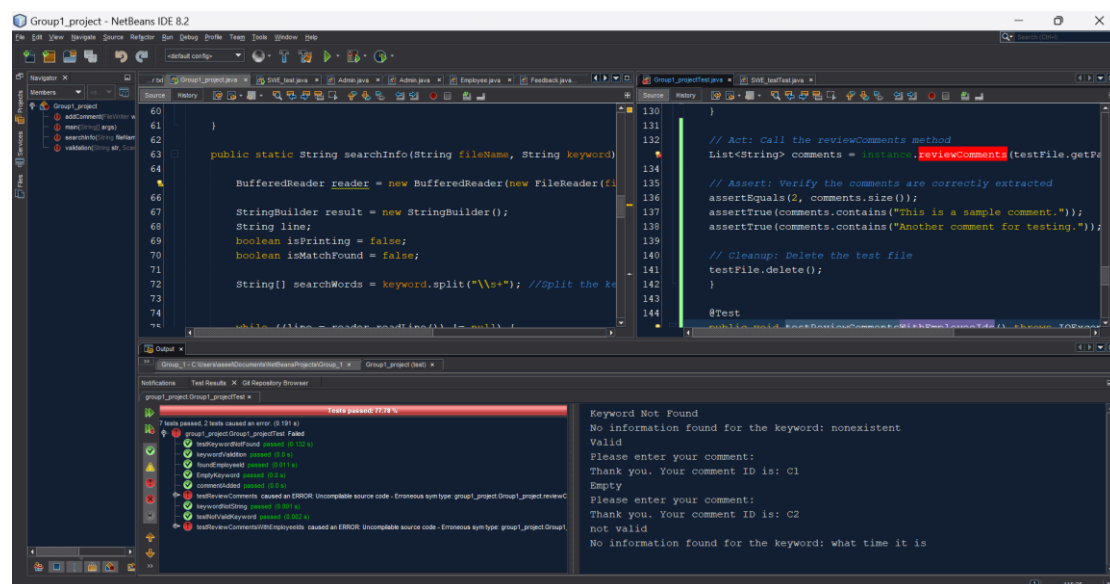


Figure 14 - Release 3 (test cases before implementation)

Following XP's test-driven development principle, we first wrote test cases to define the behavior of the feature. These test cases helped guide the implementation:

- ### 1. Review Comments:

Verifies that all comments without feedback are correctly displayed with full details, including Employee ID, Comment ID, and the comment text.

- ## 2. Review Comments With Employee Ids:

Ensures that the displayed Employee IDs match those stored with the corresponding comments in the comments.txt file.

Aseel and Raya worked together on writing these test cases, ensuring they were clear and covered edge cases.

## Implementation:

The implementation followed a structured workflow with a division of tasks:

### Initial Implementation (1 hour):

Aseel implemented the functionality to read comments from the file.

1. Reading the file line by line.
2. Filtering comments based on the feedback flag (false).
3. Storing relevant details for display (Employee ID, Comment ID, and comment text).

After completing this section, Aseel explained the logic, variable names, and data flow to Raya to ensure a smooth handoff.

### Display Functionality (1.5 hours):

Raya took over and implemented the display functionality.

1. Handling potential I/O exceptions appropriately.
2. She ensuring the filtered comments were displayed with all required details, formatted clearly for the admin.

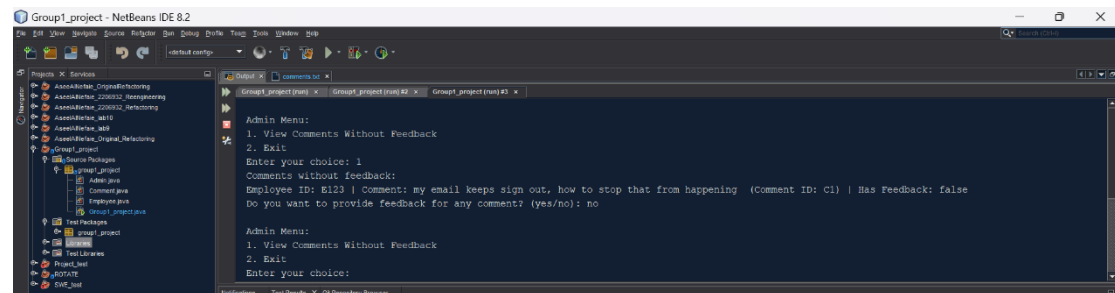


Figure 15- View received comments(for admin)

## Final Integration and Release :

We combined our code during an online meeting. We tested the feature using various input files and scenarios, ensuring the comments were displayed as expected.

Both test cases passed successfully, verifying the correctness of the implementation.

### Release 4 :

In this release, we focused on implementing a functionality that allows admins to provide feedback on employee comments. For the use case “add feedback”, By following Extreme Programming (XP) principles, particularly test-driven development and collaborative coding, the feature ensures comments are updated with feedback efficiently and accurately. Raya and Layan jointly worked on this release, dividing tasks strategically to maximize productivity.

### Planning Phase:

The planning phase lasted less than an hour, during which Raya and Layan collaborated to outline the requirements and approach.

Functionality:

Admins can add feedback to specific employee comments stored in a file (comments.txt). The feature ensures:

- Feedback is linked to a specific Comment ID.
- Admin metadata (Admin ID) is included with the feedback.
- The feedback is appended below the corresponding comment in the file.

### User Workflow:

Admins are prompted to enter the Comment ID they wish to provide feedback for.

If the Comment ID exists, the admin can input their feedback. The program appends the feedback along with the Admin ID to the file.

If the Comment ID does not exist, an error message is displayed.

## Test-Driven Development:

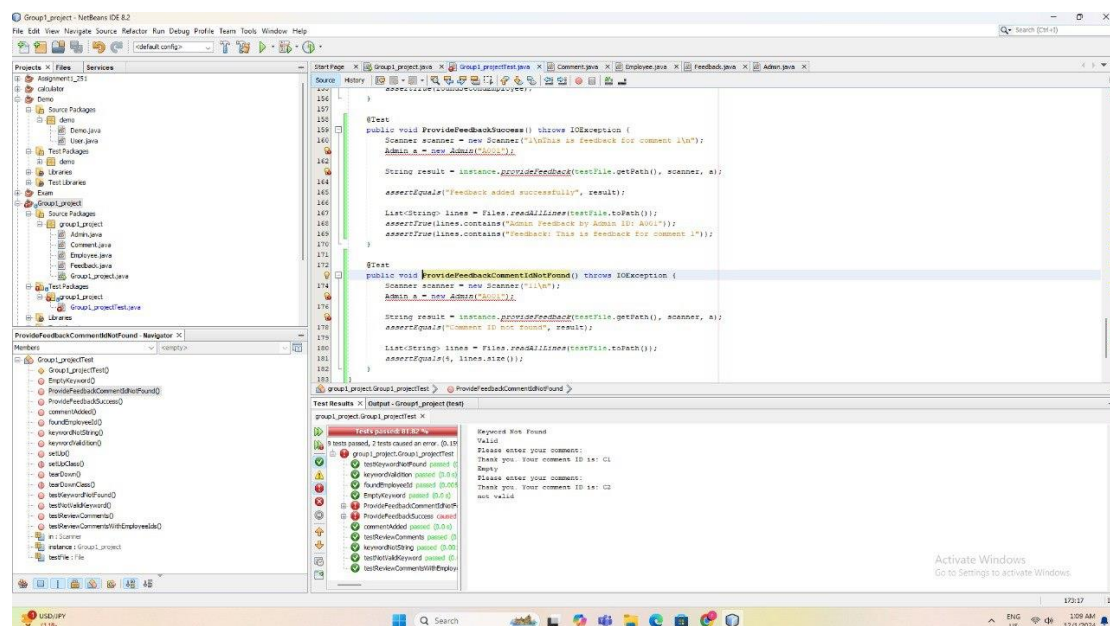


Figure 16 - Release 4 (testcases before implementation)



To ensure robust functionality, Raya and Layan wrote the following test cases:

- **Provide Feedback Success:** Validates that feedback is successfully added to the file for a given Comment ID.
- **Provide Feedback Comment ID Not Found:** Ensures the application handles scenarios where the provided Comment ID does not exist.

Both test cases were reviewed and refined collaboratively.

### Implementation:

#### 1. Initial Implementation (2 hours):

Layan worked on implementing the core functionality for locating and updating comments:

- Reading and parsing the file (comments.txt).
- Validating the Comment ID format and existence in the file.
- Appending feedback with the Admin ID below the corresponding comment.
- Handling file-related errors gracefully.

After completing this, Layan explained the workflow and logic to Raya for further enhancements.

#### 2. Feedback Input and Error Handling (1.5 hours):

Raya extended the functionality by:

- Improving input validation (e.g., ensuring proper Comment ID format).
- Adding error messages for scenarios like missing or invalid Comment IDs.
- Ensuring all updates to the file maintain its original structure and formatting.

#### 3. Integration and Testing (Online Meeting):

Raya and Layan met online to integrate their work and validate it against the defined test cases. Together, they ensured the feature handled both typical and edge cases effectively.

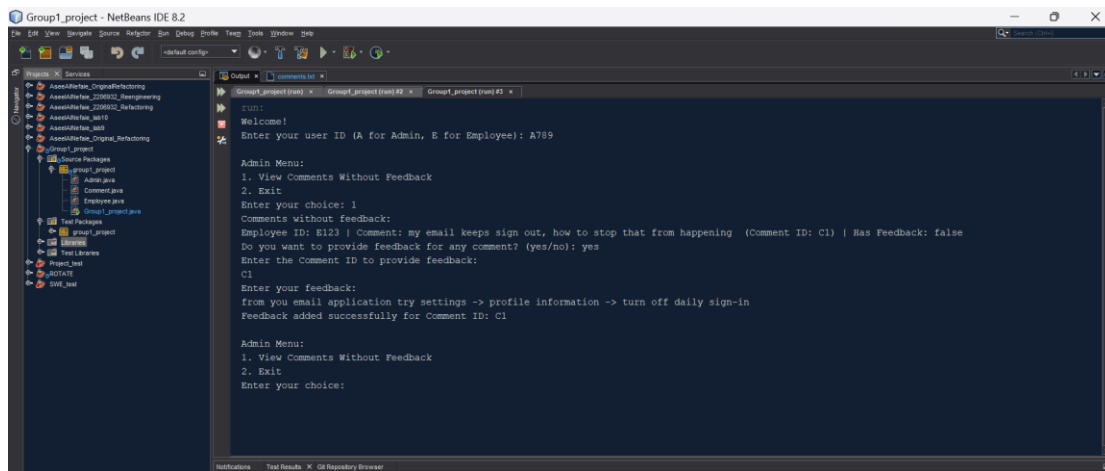


Figure 17 - Provide Feedback

## Final Integration and Release :

The following test cases were executed successfully:

### 1. Provide Feedback Success:

- Verified that the feedback, along with the Admin ID, was appended to the correct comment in the file.
- Ensured the feedback format matched the requirements.

### 2. Provide Feedback Comment ID Not Found:

- Confirmed the application displayed an appropriate error message when an invalid Comment ID was entered.
- Ensured the file remained unchanged in such scenarios.

## Refactoring

### Main method

Layan refactored the main method to improve readability and maintainability. Instead of handling all functionalities within a single large main method, Layan splits the program into smaller, reusable methods organized by functionality and user role (employee and admin). This includes:

A new userAccess method was introduced to separate user type validation and role-based access. It checks the prefix of the user ID (A for Admin, E for Employee) and directs users to their respective menus.

Layan created employeeMenu and adminMenu methods to handle functionality specific to employees and admins. Each menu displays options and processes user input in a loop, allowing repeated access until the user chooses to exit.

Also, Layan added `displayEmployeeMenu` to show the options available to employees, such as searching for information and sending comments. Then created `handleSearchInformation` and `handleSendComment` methods to manage specific tasks related to employees. These methods encapsulate the logic for searching and sending comments, respectively, making them easier to understand and maintain. Layan added `displayAdminMenu` to show options for the admin, such as reviewing comments without feedback and `viewCommentsWithoutFeedback` to displaying comments without feedback. The method interacts with the admin user and keeps the functionality clean and encapsulated. Created utility methods such as `displayComments` and `askForFeedback` to manage specific sub-tasks, improving code reuse and clarity.

Repeated logic such as handling file operations and displaying menus, was encapsulated in methods. The main method now only initializes the scanner and user session (`userAccess`), delegating all role-specific logic to dedicated methods. This makes the main method easy to follow.

### **searchInfo method**

The `searchInfo` method was used to search a file for information based on a keyword, but it had many problems, like repeated code, being too long, confusing. logic, and unnecessary complexity. To fix this, Raya made several improvements .

First, removed repeated tasks like checking headers or keywords by creating small helper methods. Then, split the long method into smaller, focused parts, each handling one job. also simplified the logic by replacing complicated `if` statements with clear, straightforward checks. Instead of handling the same data multiple times, Raya grouped related tasks into one helper method and removed unnecessary parts to focus only on what was needed .

Now, the `searchInfo` method is much cleaner. The main method is short and only handles the main steps, while helper methods like `isHeader` and `containsAllWords` handle the details. This makes the code easier to read, reuse, and update.

### **provideFeedback method**

Aseel adds a null check for the `Admin` object and its ID to prevent potential `NullPointerException` errors, ensuring valid admin details are provided before proceeding. The file existence check using `File.exists()` ensures the method fails gracefully if the specified file path is invalid. Instead of reading all lines at once with `Files.readAllLines()`, the method now uses a `BufferedReader` to read the file line by line, optimizing memory usage for larger files. The input for the `Comment ID` and feedback is trimmed to remove unnecessary whitespace, enhancing user input validation. The code still iterates through the file to find the comment and appends the feedback below it but adds further clarity and structure. For writing back to the file, a `BufferedWriter` is used to ensure efficient writing and proper handling of line breaks. Overall, these

changes enhance the method's performance, error handling, and readability while keeping the logic consistent with the original intent.

## Implementation

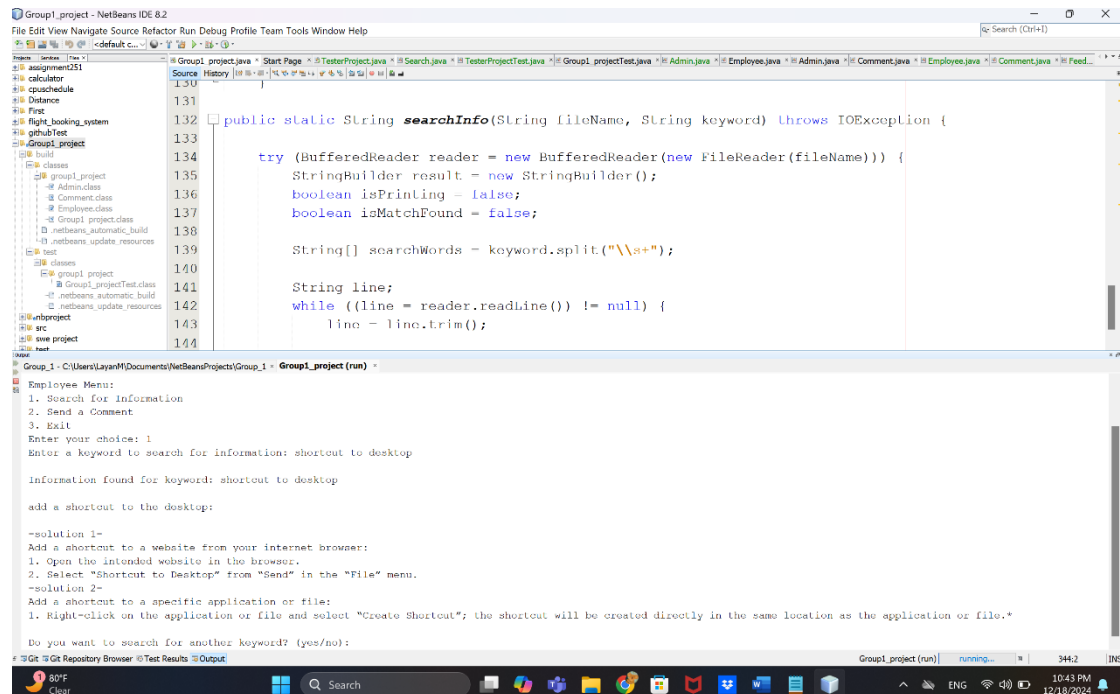


Figure 18- searchInfo method

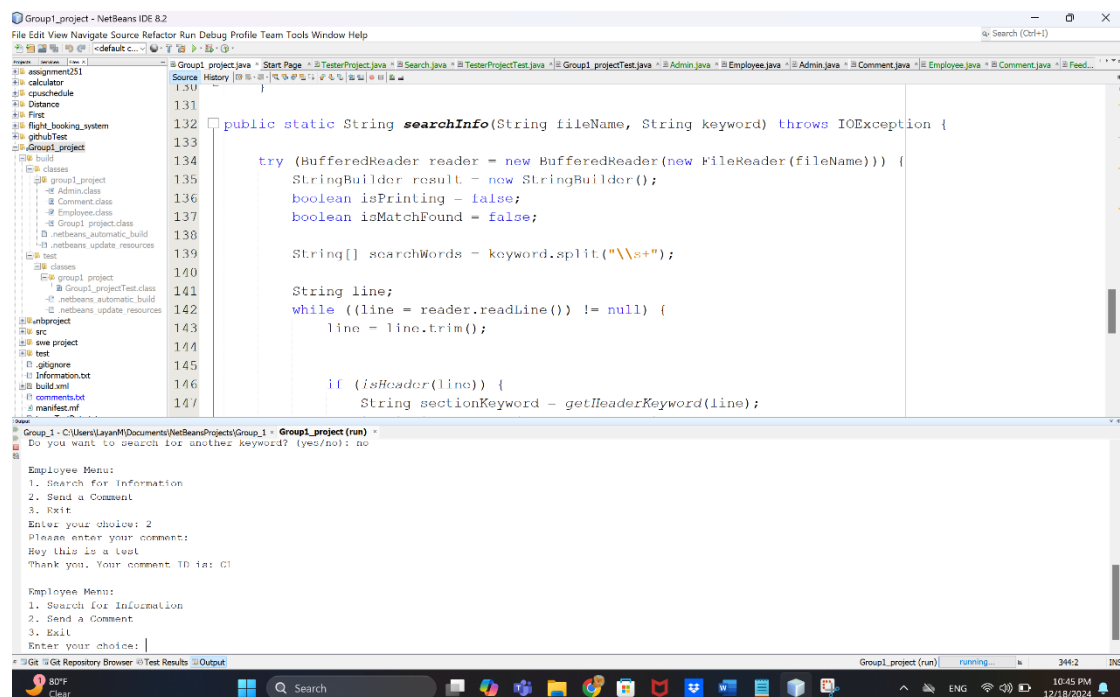


Figure 19- addComment method

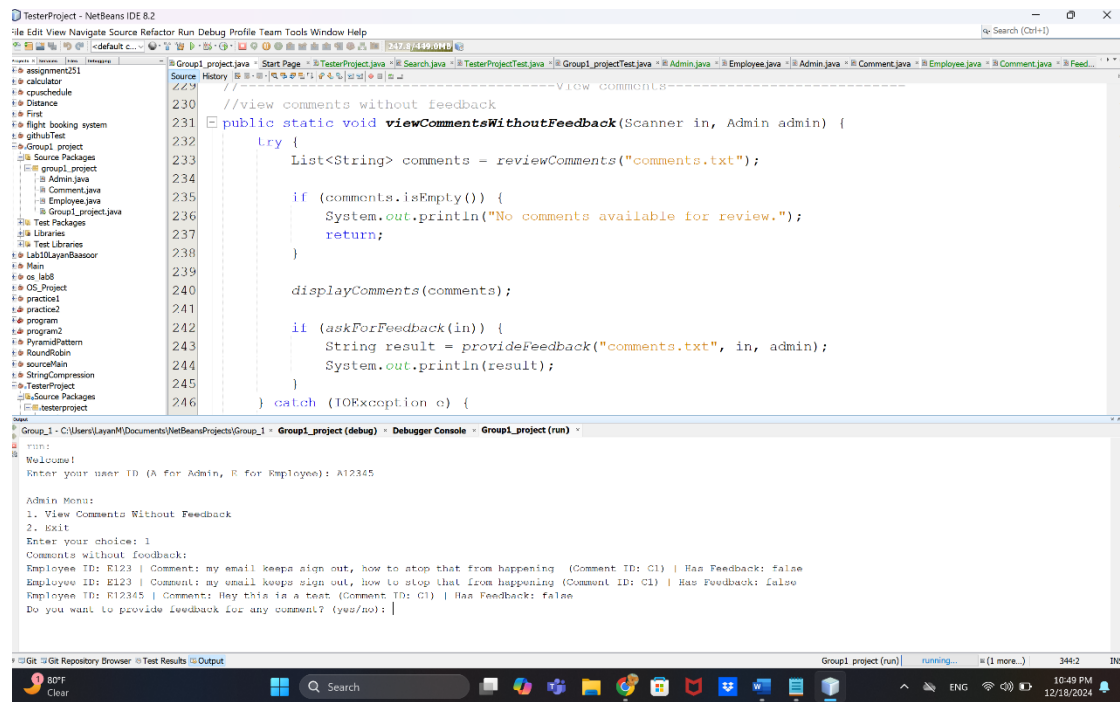


Figure 20- viewCommentsWithoutFeedback method

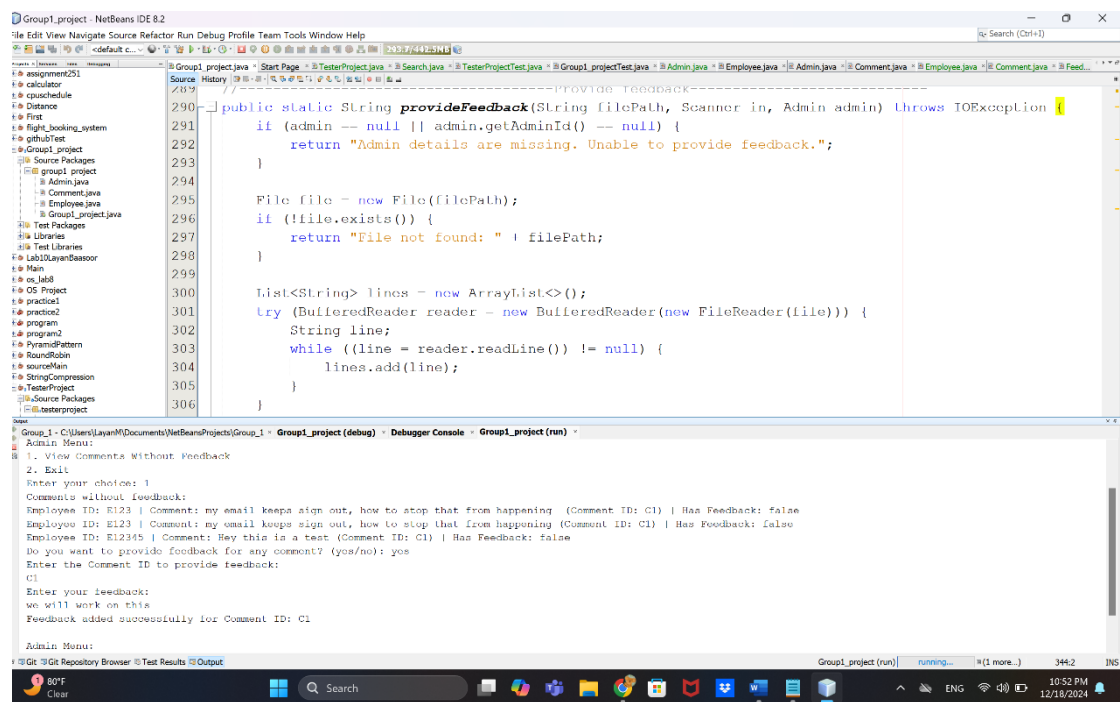


Figure 21- provideFeedback method

# Testing

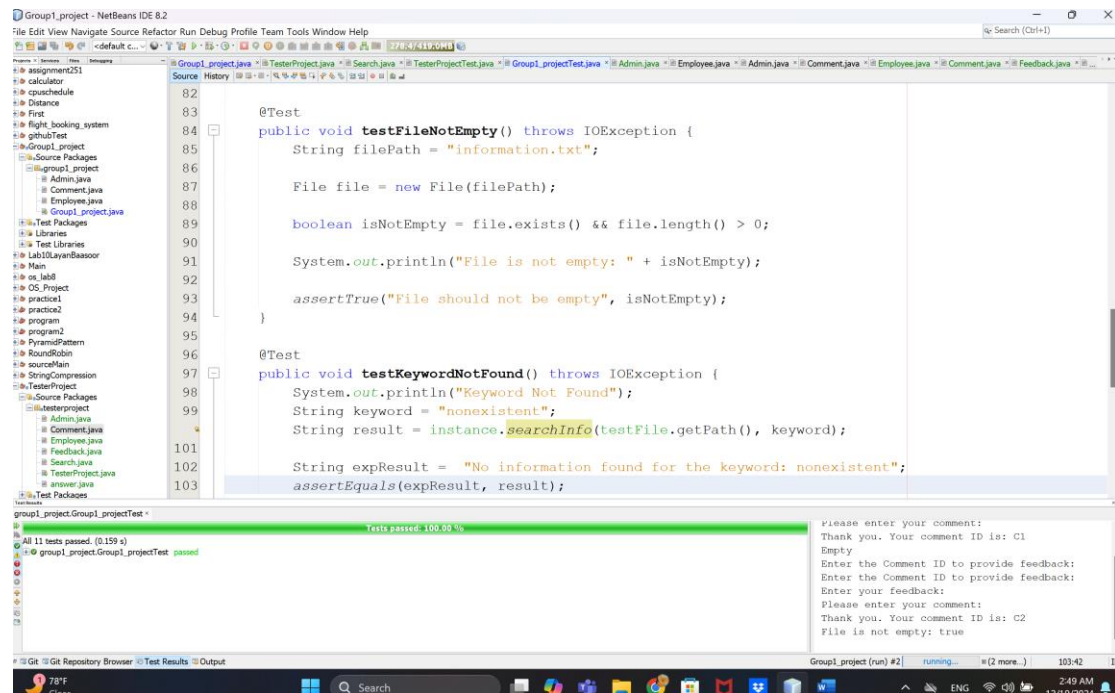


Figure 22- test case searchInfo

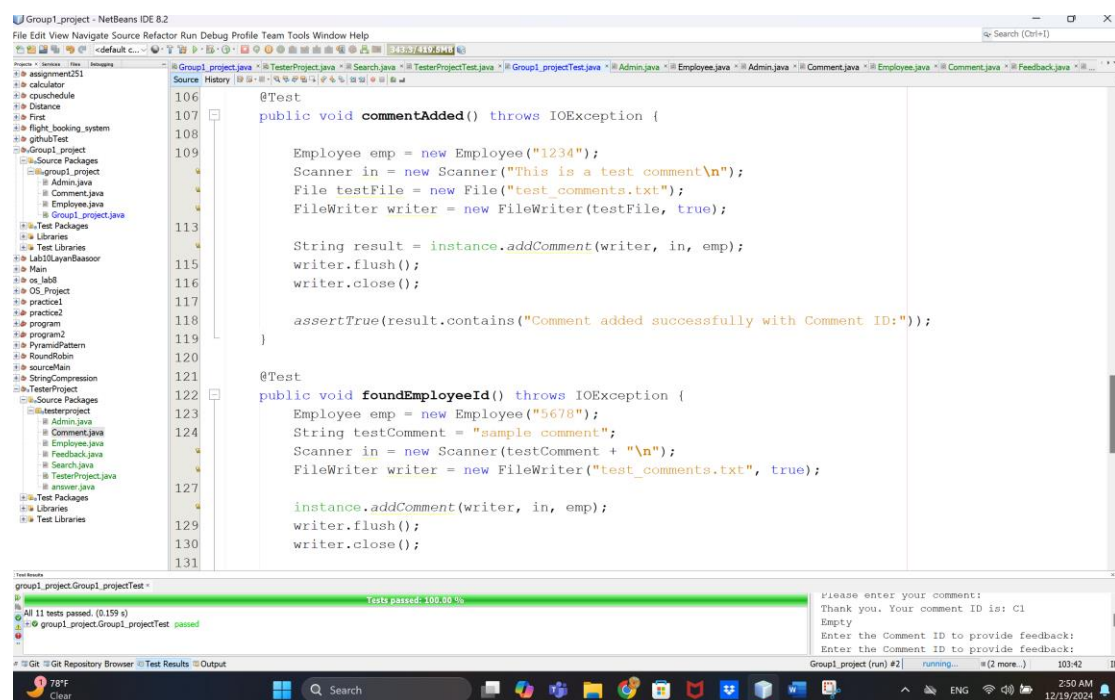


Figure 23- test case addComment

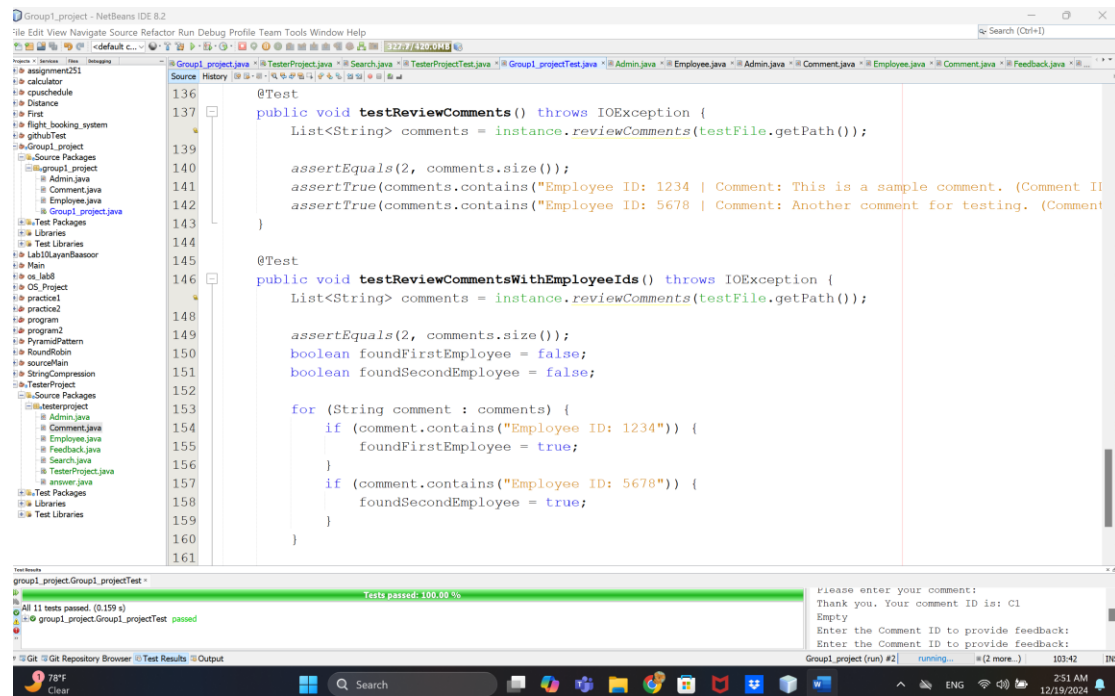


Figure 24- test case reviewComments

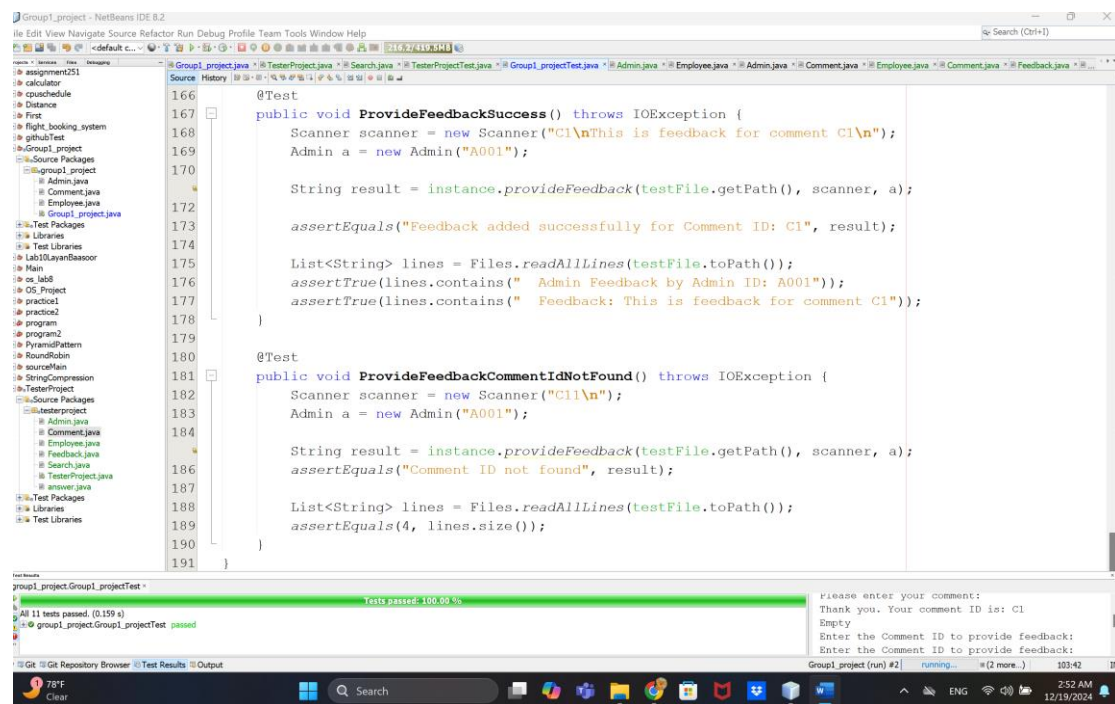


Figure 25- test case provideFeedback

## Task That Have Been Done By Each Student

At the beginning of the project, all team members—Aseel Alnefaie, Layan Baasoor, and Raya Alyoubi—collaborated to establish a shared understanding of the overall project vision. Together, we outlined the primary functionality of the application, prioritized features based on importance and planned the development process accordingly.

For Release One, the entire team worked closely to implement the foundational features of the application. Work distribution was organized effectively, with tasks allocated based on each member's strengths and areas of interest. Regular discussions and pair programming sessions ensured that everyone contributed to core functionality while maintaining a cohesive and collaborative workflow.

### **Aseel Alnefaie:**

- Implemented the display functionality for information search in Release 1.
- Worked on writing test cases to validate the functionality in Release 2.
- Implemented the core file reading logic for admin comment reviews in Release 3.
- Refactored provideFeedback method.

### **Layan Baasoor:**

- Developed the search logic for keyword matching in Release 1.
- Implemented the functionality for employee comment addition in Release 2.
- Worked on validating and updating the comments file for admin feedback in Release 4.
- Refactored main method

### **Raya Alyoubi:**

- Structured and formatted the information file in Release 1.
- Designed the display functionality for admin comment reviews in Release 3.
- Implemented provideFeedback method and enhanced feedback input handling and integrated the file update mechanism in Release 4.
- Refactored the searchInfo method



# Distributed Tasks From GitHub

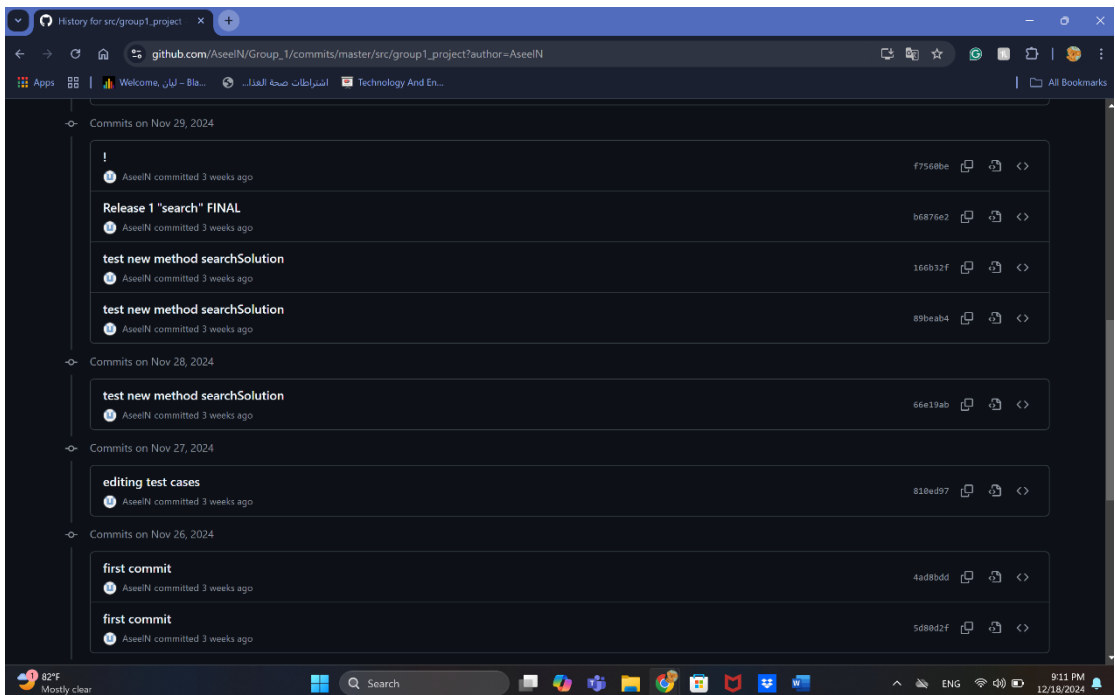


Figure 26- Aseel GitHub

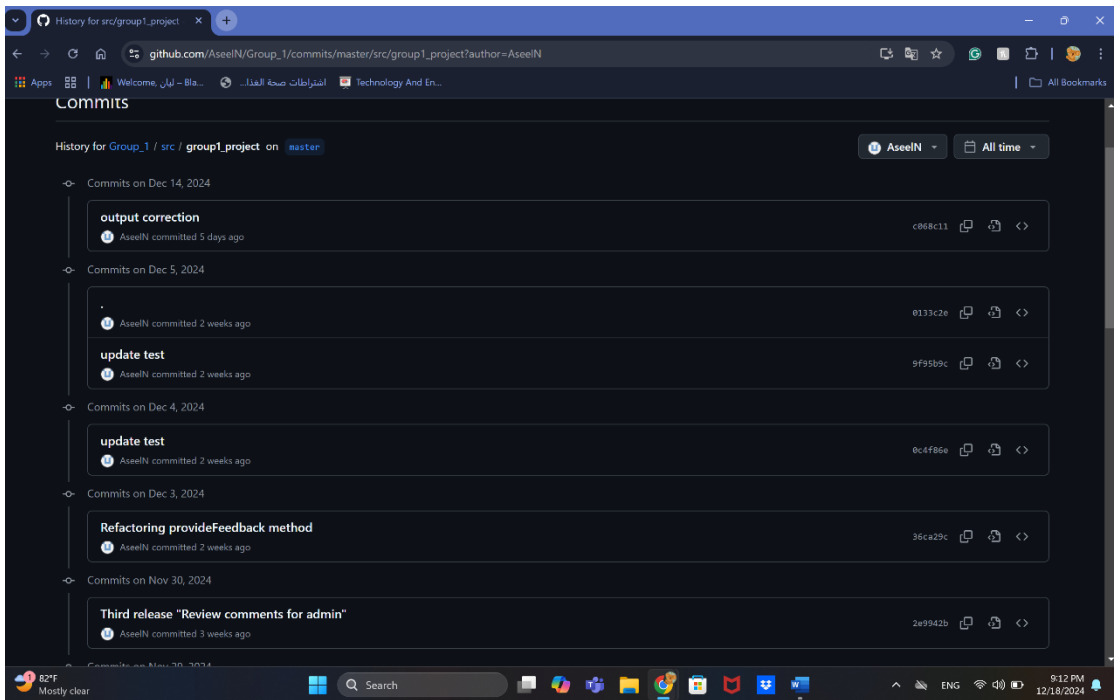


Figure 27- Aseel GitHub

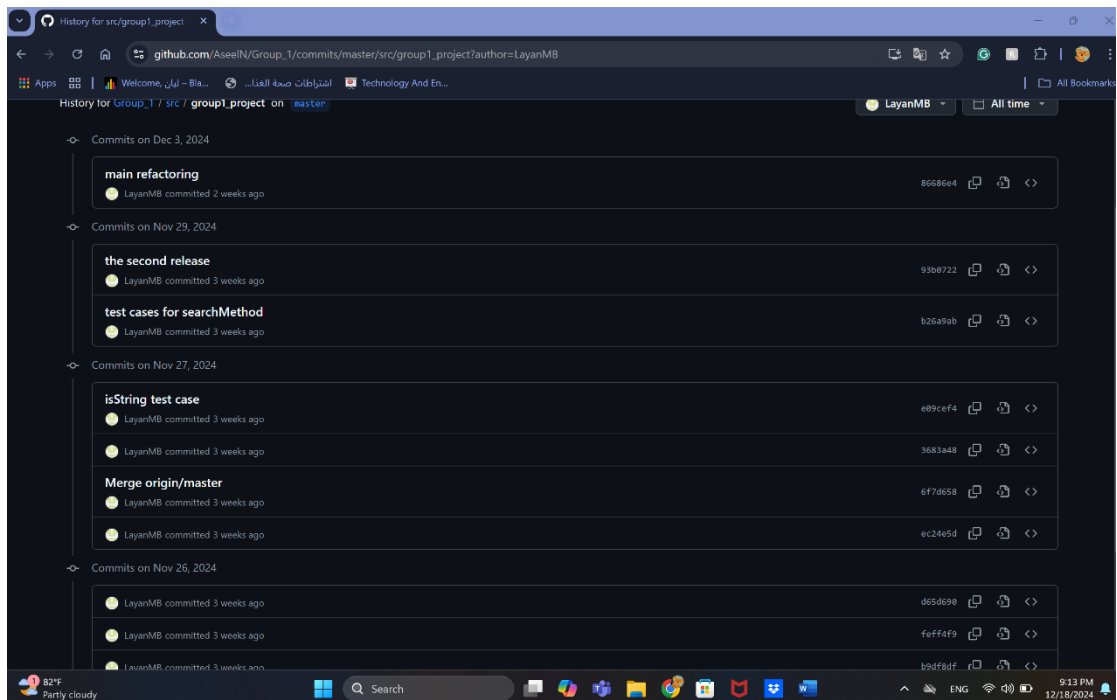


Figure 28- Layan GitHub

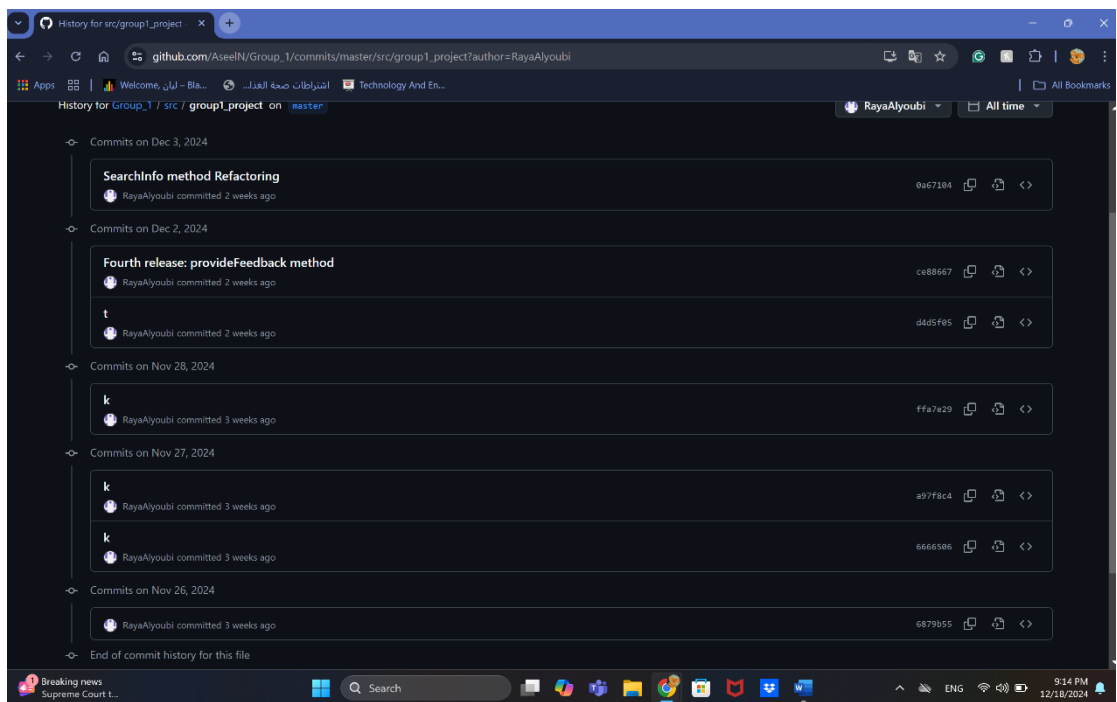


Figure 29- Raya GitHub

# Trello

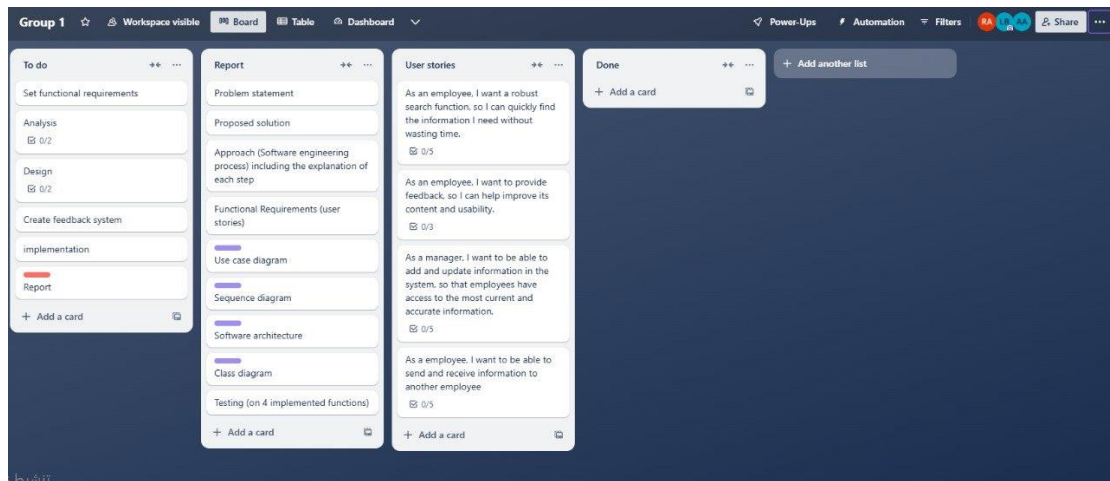


Figure 30- trello screenshot (1)

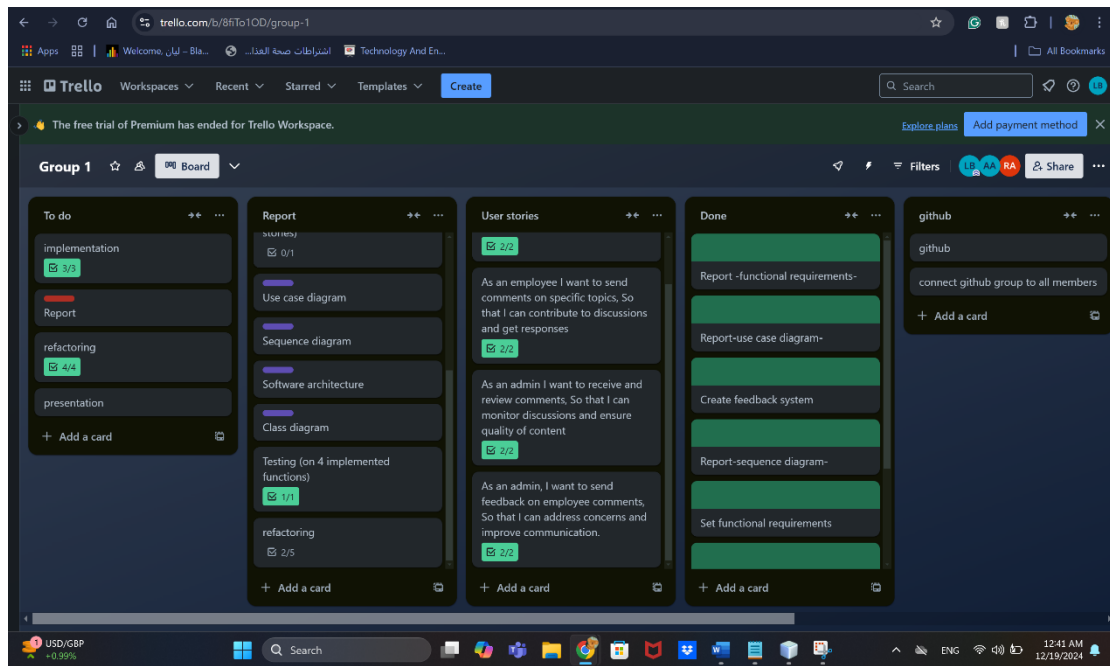


Figure 31- trello screenshot (2)

## Conclusion

The Information Management Program successfully resolves issues with inefficient information access and communication within the workplace. By implementing the project in multiple iterative releases, the team effectively addressed user needs while adhering to XP principles. The application's modular design and robust features provide a foundation for future enhancements.

## Future Work

The application has potential for further development to enhance usability and scalability:

1. **Advanced Search Features:** Incorporate natural language processing (NLP) to allow users to search using conversational queries.
2. **Mobile Application:** Develop a mobile version of the application to increase accessibility for employees on the go.
3. **Analytics and Reporting:** Implement data analytics tools to generate insights from user activity and comments.
4. **Enhanced Security:** Integrate advanced authentication methods and encryption to ensure data confidentiality.
5. **AI-Powered Suggestions:** Leverage AI to recommend relevant information and prioritize comments requiring admin attention.

## Links

### Trello link:

<https://trello.com/invite/b/671fd90bd39157836b7e9475/ATTI63c71dfa32724dc4405fc42cf20878573AB6095D/group-1>

### GitHub link:

[https://github.com/AseelN/Group\\_1.git](https://github.com/AseelN/Group_1.git)