

## **Important Points of Contact of Support Functions - India**

| SOFTWARE AG - SUPPORT TEAM |                                 |              |                  |  |  |  |
|----------------------------|---------------------------------|--------------|------------------|--|--|--|
| SI No                      | Name                            | Mobile No    | Landline No      |  |  |  |
|                            | F                               | IR           |                  |  |  |  |
| 1                          | Anala P M                       | 988-6665-454 | 5073             |  |  |  |
| 2                          | Arun Uma Kumar                  | 984-5766-680 | 5095             |  |  |  |
| 3                          | Vipin Bhaskaran                 | 819-7338-811 | 5053             |  |  |  |
| 4                          | Anitha K                        | 994-5233-661 | 5053             |  |  |  |
| FINANCE                    |                                 |              |                  |  |  |  |
| 1                          | Lokesh Krishnappa               | 988-6139-190 | 5054             |  |  |  |
| 2                          | Rekha Suresh Patil              | 779-5144-416 | 5076             |  |  |  |
| ІТ                         |                                 |              |                  |  |  |  |
| 1                          | Haran Kumar                     | 990-0239-602 | 5041             |  |  |  |
| 2                          | Sarath Chandran Madhusudanan    | 984-1912-131 | +91-444-0095-562 |  |  |  |
| 3                          | Balasiva Ramanathan             | 886-1200-045 | 5121             |  |  |  |
|                            | ADN                             | IIN          |                  |  |  |  |
| 1                          | Ravindra Nayak                  | 988-0594-961 | 5007             |  |  |  |
| 2                          | Azhar Basha                     | 968-6860-240 | 5100             |  |  |  |
| 3                          | Dhanpal Badne                   | 888-4075-544 | 5200             |  |  |  |
| 4                          | Sulagna Mandal                  | 934-1222-648 | 5380             |  |  |  |
| MISC                       |                                 |              |                  |  |  |  |
| 1                          | Reception 5th Floor             | 080-46405000 | 5000             |  |  |  |
| 2                          | Reception 6th Floor             | 080-46405002 | 5002             |  |  |  |
| 3                          | Reception GCS (OMR Chennai)     | 044-40095500 | 044-40095500     |  |  |  |
| 4                          | Reception R&D (T Nagar Chennai) | 044-39142400 | 044-39142400     |  |  |  |
| 5                          | Reception Hyderabad             | 040-42242020 | 040-42242020     |  |  |  |
| 6                          | Maintenance                     | 789-9755-478 | 789-9755-478     |  |  |  |
| 7                          | Maintenance                     | 789-9755-479 | 789-9755-479     |  |  |  |



## EMERGENCY CONTACT CALL TREE (Emergency contact nos. SHOULD BE Park specific)

| Name                                      | Designation                          | Phone No                           | Mobile                        |
|-------------------------------------------|--------------------------------------|------------------------------------|-------------------------------|
| Property Management Security              | Nagaraj Naik                         | 9844865032                         | +91 80 65466740               |
| Property Management Helpdesk              | Helpdesk                             | 08065466740                        | 9742223985                    |
| Manjunath                                 | Security Officer /                   |                                    | +91 7353751244                |
|                                           | Embassy Tech Village<br>Fire Officer |                                    | +91 8147051761/<br>8892027757 |
| Col Chengappa                             | Head - Security                      |                                    | +91 73537 51240               |
| Nagaraj Naik                              | Property Manager                     |                                    | +91 98448 65032               |
| Pradeep Lala                              | Chief Executive<br>Officer (ESPL)    |                                    | +91 98448 65000               |
|                                           | PUBLIC SERVICES                      |                                    |                               |
| Hospitals (Emergency Medical<br>Services) | VIMS Hospital<br>SAKRA HOSPITAL      | +91 80 42698000<br>+91 80 67640000 |                               |
| Fire Services                             | SARJAPUR Fire Station                | 080 22942542/ 080<br>28512101      |                               |
| Police Station                            | HAL                                  | +91 080 22942542                   |                               |