## Raymond Su

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## **EDUCATION**

University of Washington

Seattle, WA 2021-2023

MS, Information Management

Award: Information School Scholarship

Courses: Data Science, Machine learning, Database Management Systems, Social Media Analysis

Soochow University

Taipei, Taiwan

BBA, Computer Science and Information Management

2016-2020

Courses: Data Structure, Algorithm, Object-Oriented Programming, Operating System, Software Engineering

### **EXPERIENCE**

Washington Technology Solutions (WaTech)

Seattle, WA

Software Engineer

Dec 2022 – May 2023

- Automated data retrieval from Socrata API using Python, ensuring timely updates to portal datasets, reducing manual effort, and saving 25 work hours per week.
- Developed end-to-end data pipelines with Azure Blob Storage, increasing dataset update efficiency by 60% and reducing manual intervention in portal management processes.

Jetson, Ventured-backed Start-up

Kirkland, WA

Software Engineer Intern

Jun 2022 – Aug 2022

- Enhanced product features using ReactJS, improving functionality for Android and iOS platforms. Resolved 10+ bugs weekly to ensure smooth performance
- Achieved a 10% monthly increase in website traffic by integrating a Snapchat API sharing feature, enhancing user engagement and enabling seamless content sharing.
- Conducted a comprehensive analysis of production bottlenecks to optimize the efficiency of the Jetson mobile app. Integrated a CRM system API using Python and proposed improvements that resulted in a 15% increase in sign-up rate.

Fubon Life Insurance Co.

Taipei, Taiwan

Software Developer Intern, IT Operation Management Department

July 2018 - Aug 2018

- Developed a Python-based automation tool to report daily system alerts to JIRA, saving 40 hours per week for 20 team members.
- Collaborated with a team of developers, security engineers, and project managers in a cross-functional environment, effectively managing project timelines and resources to successfully complete the project 2 weeks ahead of schedule within an 8-week timeframe.

#### **PROJECT**

#### Podcast Summarizer.AI - Website

September 2024

- Developed a full-stack Podcast Summarizer using React, Express, and Python. Automated podcast transcription and summarization with OpenAI Whisper and GPT-3.5, reducing manual effort and streamlining content creation.
- Integrated OpenAI Whisper for audio transcription and GPT-3.5 to generate concise TL;DR and summaries, enhancing user accessibility and engagement with podcast content.
- Automated podcast retrieval and processing using RSS feeds and serverless functions on Modal, optimizing workflow efficiency by handling audio transcription, summary generation, and MongoDB storage seamlessly.

## Sorting Visualizer - Website

May 2024

- Developed an interactive web application using React JS and Node JS to visualize sorting algorithms such as Merge Sort, Quick Sort, and Heap Sort.
- Integrated sorting algorithms with animations for step-by-step visualization, enhancing user understanding and engagement.

# **SKILLS**

Programming | Python, Java, TypeScript, JavaScript

Web & Database | React.js, HTML5, CSS, SQL, MongoDB

DevOps & Framework | Node.js, REST API, Docker, AWS, Git, JIRA