### **Raymond Su**

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## **EDUCATION**

**University of Washington** Seattle, WA MS, Information Management Expected Graduation: Jun 2023

Award: Information School Scholarship

**Soochow University** Taipei, Taiwan BBA, Computer Science and Information Management 2016-2020

**SKILLS** 

**Programming** | Python, Java, JavaScript, TypeScript, C# | HTML5, CSS, SQL Server (SSMS) Web & Database

Tech & Other | Git, Node.js, ReactJS, Docker, REST API, AWS, JIRA

#### **EXPERIENCE**

## STACK, Ventured-backed Start-up

Seattle, WA

### **Software Engineer Intern**

Jun 2022 – Aug 2022

- Designed and implemented website along with 3rd-party software integrations, resulting in an increase user engagement and website traffic by 1k per month
- Collaborated effectively with senior engineers to improve product features for the Stack mobile app, troubleshooting known issues, and resolving an average of 10 bugs per week
- Conducted a thorough analysis of production bottlenecks to optimize Stack mobile app's production efficiency Implemented a CRM system API and proposed improvements that resulted in 10% increase in sign-up rate

**Fubon Life Insurance Co.** 

Taipei, Taiwan

### Software Developer Intern, IT Operation Management Department

July 2018 - Aug 2018

- Developed an automation program by reporting daily system alerts to JIRA using Python. Saved 40 work hours per week for 20 people in the team
- Collaborated in a cross-functional environment and completed the project 2 weeks ahead of schedule in 8 weeks

#### **PROJECT**

**President** 

# r/WallStreetBets Key Opinion Leaders Analysis - GitHub

Mar 2022 - June 2022

- Conducted comprehensive analysis of user interaction on r/WallStreetBets during the GameStop short squeeze event in 2021, utilizing high frequency words, named entity, and topic modeling to identify Key Opinion Leaders
- Classified the characteristics of most popular submissions on r/WallStreetBets, using TF-IDF matrix and deep sentence embedding, predicting what type of submissions can go viral and next potential similar event

# **H&M Personalized Fashion Recommendations - GitHub**

Mar 2022 – June 2022

- Demonstrated proficiency in feature engineering, utilizing PCA and K-means clustering models to accurately classify customers
- Employed logistic regression algorithms to predict customer purchase intentions, achieving 64% accuracy rate.

## **Information & Communication Technology Innovative Service Competition**

May 2019 - Sep 2019

- Developed an Education Technology application by training a machine learning model using TensorFlow and Python web crawler. Saved time for students by providing personalized recommendations
- Built an Android app using Java and Android Studio to provide easy access for users
- Awarded 4<sup>th</sup> place out of 50 participants

#### **EXTRACURRICULAR ACTIVITIES**

## **Soochow University Toastmasters Club**

Taipei, Taiwan

2018-2019

• Led and grew club members by 3X within one year by initiating demonstration meetings, promotional events and

- social media engagements • Mentored club members to deliver public speeches following Toastmaster International guideline. Won
- President's Distinguished Award by reaching the highest speech completion rate in Taiwan (180+ club) Took initiatives to host cross-school activities and joint meetings with enterprises like Asus Computer