



RAYMANAGESOFT®

UNIFIED ENDPOINT
MANAGER

Unified Endpoint Management

User Guide
RayManageSoft Unified Endpoint Manager 2.3

•rayNET



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User Guide for release 2.3

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Introduction

This guide is designed to assist IT staff to administrate and use RayManageSoft Unified Endpoint Manager 2.3.

The document will guide you through the creation of a cloud storage, a cloud- or on-premises installation, as well as the initial usage of the application.

Manual Conventions

The following typesetting conventions are used in this manual:

- Cross references to headings or chapters in this manual, or to other manuals, are shown in **italics**:
"See *RayManageSoft Unified Endpoint Manager* for..."
- Quotations from your computer screen (titles, prompts, and so on) are shown in **bold**:
"Go to **Devices** screen."
- Code syntax, file samples, directory paths, entries that you may type on screen, and the like are shown in a monospaced font:
"Use `docker compose -up` to set your instance up"
- **Italics** may also be used for emphasis: "This manual is *not* intended..."
- **Bold** may also be used for inline headings: **Target**: Indicates a target frame..."

Two note formats are used in RayManageSoft Unified Endpoint Manager documentation

This is the basic format for giving additional information to the current topic.
It can come with four different headings:



Be aware:

This note format contains important information related to your current activity. You should not skip over this text.



Note:

This format is used for items of interest that relate to the current discussion.



Best practice:

If there is a best practice approach to the current topic you can decide if you want to follow it, or stick to your own plan.



Tip:

Tips are designed to help you find the easiest and quickest way to work with RayManageSoft Unified Endpoint Manager.

The second format is for very serious alerts.



WARNING

The information here may save you from data loss. Pay particular attention.

Documentation Requests

We welcome your suggestions and input on the various documentation resources available with RayManageSoft Unified Endpoint Manager and its components. Your comments and requests can be forwarded through your Raynet GmbH support representative.



Getting Started



Welcome

Sign-in in order to continue.

Email

Password

Keep me logged in

EN

Enter the **E-mail** and the **Password** used for the account in order to log in. To avoid having to log in each time it is possible to check the **Keep me logged in** checkbox. If it has been checked, RayManageSoft Unified Endpoint Manager will remember the account that was last logged in from the currently used web browser until it has been logged out. It is also possible to change the language of the RayManageSoft Unified Endpoint Manager instance by simple clicking on the language code showing the currently selected language and selecting the target language. Currently the following languages are available for RayManageSoft Unified Endpoint Manager:

- English - EN
- German - DE



Please select a tenant

Type to search...

 **TenantP**
9b45386d-b3b4-4562-8f69-08d90899c42c

 **rmsadlab5**
78c49c85-51c1-4281-8f68-08d90899c42c

 **rmsadlab4**
156c1fcf-0fa0-4c2d-ff81-08d9062506e7

SELECT

After logging in, it is necessary to choose which tenant to connect to. If the tenant is not directly shown in the list of tenants, either scroll down the list of tenants until the target tenant is shown or use the search field above the list to find the tenant. The tenant selection will only be shown if multiple tenants exist in the environment.

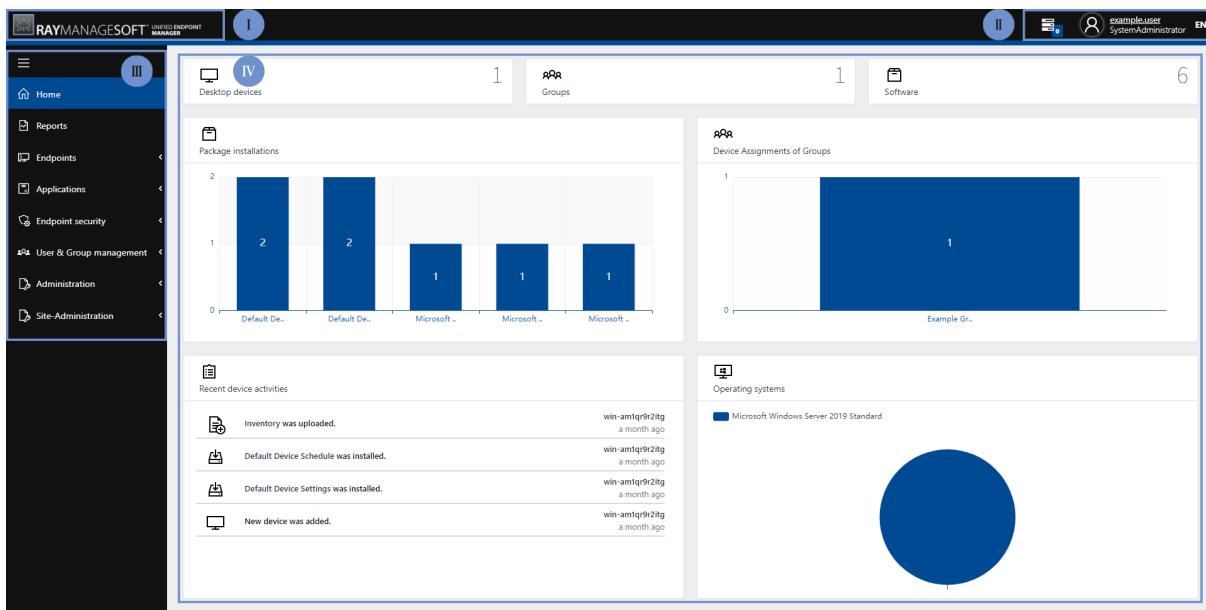
After connecting to the chosen tenant, the RayManageSoft Unified Endpoint Manager Dashboard will open.



Dashboard

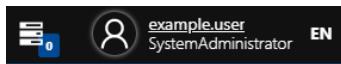
The RayManageSoft Unified Endpoint Manager **Dashboard** is divided into four different sections.

- **Section I** contains the branding which also functions as **Home** button. Clicking on this button will always load the **Home** screen.
- **Section II** contains the **Task List** icon which also includes the number of the currently active tasks, the **User** icon including the name of the currently logged in user and his role, and the **Language** button showing the currently selected language.
- **Section III** is the **Sidebar** with the vertical functional navigation. This section is used to select the content that will be shown in the content section.
- **Section IV** is the content section. This area shows the content selected in the **Sidebar**.



The Task List icon: The **Task List** icon located in **Section II** shows the number of currently active tasks in its right bottom corner. More information about the tasks that are currently running will be shown when clicking on the icon.

The User icon: The User icon also includes the name and the function of the currently logged in user account. When hovering about the icon a context menu will open.



 Profile

 About

 Tenants

 Log out

The following options are available in the context menu:

- **Profile:** This option will open the **My Profile** page containing information regarding the logged in user. More information regarding RayManageSoft Unified Endpoint Manager users can be found in the *All Users* section of this guide.
- **About:** This option will open the **About** page. The page contains all relevant information about the installed version of RayManageSoft Unified Endpoint Manager including important information about the licensing like the Hardware ID of the server on which RayManageSoft Unified Endpoint Manager is installed. For more information regarding the licensing refer to the *RayManageSoft Unified Endpoint Manager Installation Guide*.
- **Tenants:** This option can be used in order to switch from the current tenant to another tenant.
- **Log out:** Can be used to log out of RayManageSoft Unified Endpoint Manager. It will be necessary to log in again even if the **Keep me logged in** checkbox on the Welcome page was checked.

The Language button: The Language button can be used to change the language of RayManageSoft Unified Endpoint Manager. The language will be changed immediately. It is not necessary to relog.

The Collapse sidebar button: This button can be used in order to minimize the sidebar. Only the icons of the different sections will be shown when the sidebar has been minimized.



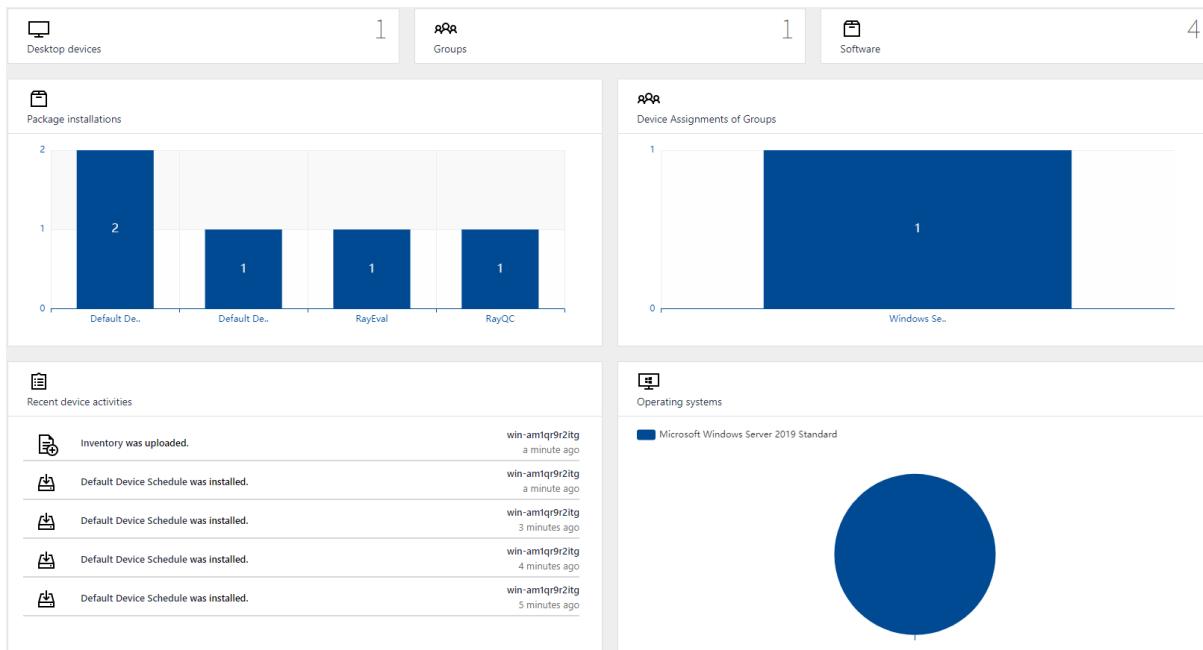
The following main categories are available in the sidebar:

- **Home**
- **Reports**
- **Endpoints**
- **Applications**
- **Endpoint Security**
- **Groups & Group Management**
- **Administration**
- **Site-Administration**



Home

The **Home** screen of RayManageSoft Unified Endpoint Manager shows an overview of the data from the tenant to which the logged in user is currently connected to.

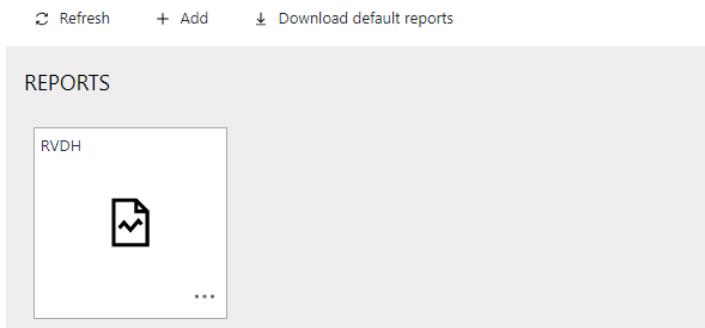


The information given in the Home screen includes the numbers for computers, groups, and software. Furthermore there are charts for package installations, device assignments of groups, and operating systems, as well as a list of recent device activities. The Home screen is interactive. Which means that clicking on a group or activity will directly open the page containing the related information.



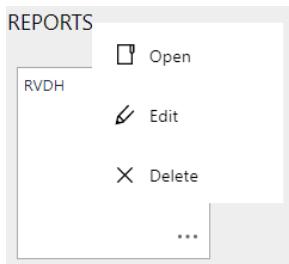
Reports

The **Reports** section of RayManageSoft Unified Endpoint Manager offers both, a place where to find the default reports in order to create a new report and the reports already made available. If a report is made available in RayManageSoft Unified Endpoint Manager the report itself cannot be changed. Only the information about the data can be changed.



The following actions are available in this section.

- **Refresh** - The **Refresh** button on the top left of the screen can be used to refresh the view.
- **Add** - The **Add** button on the top left of the screen can be used to add a report. For more information see *Add a Report*
- **Download default reports** - This can be used to download the default reports. After downloading the reports, it is possible to import the reports into Data Hub. The ZIP file that will be downloaded contains the following reports:
 - Assigned-Device-Top.rpa
 - Deployment-Status.rpa
 - Device-Details.rpa
 - Devices.rpa
 - Devices-overview.rpa
 - Groups.rpa
 - Hosts.rpa
 - Inventory-Report.rpa
 - Package-Allocation.rpa
 - Package-Allocation-Hostname.rpa
 - Package-Status.rpa



The following actions are available when opening the context menu for a specific report that has been made available by clicking on the ... button at the bottom of the report.

- **Open** - The **Open** button can be used to open the report and gain access to the actual information contained in the report.
- **Edit** - The **Edit** button can be used to edit the information for this report (not the report itself). For more information see *Edit a Report*.
- **Delete** - The **Delete** button can be used to delete this specific report.

Add a Report

The **Add shared report** dialog is used in order to add a new report to RayManageSoft Unified Endpoint Manager.

NAME*
Example

SHARED LINK*
http://rmsclouddeploy.ret.corp:8080/files/038033cd-0965-435d

PICTURE

Add Discard

In order to add a report, first enter a name for the report in the **NAME** field of the dialog. Then enter the link where the report can be found into the **SHARED LINK** field of the **Add shared report** dialog. Information on how to create a shared link can be found in the Datahub documentation.

Furthermore it is possible to add a custom image to the report by clicking on the image below

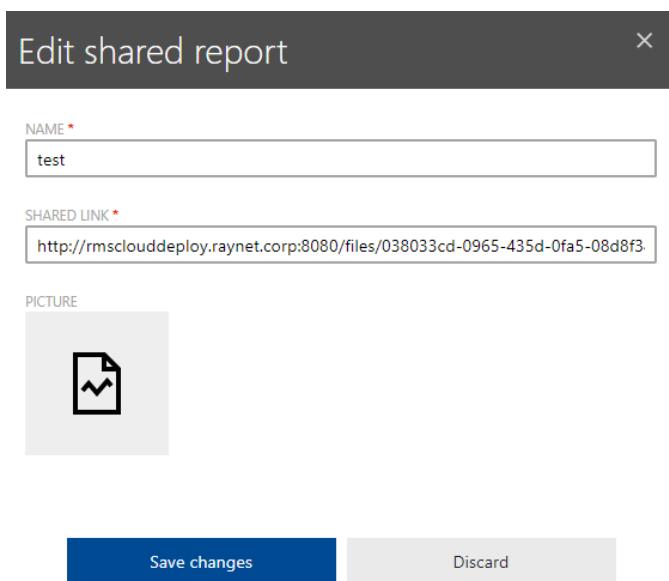


the **SHARED LINK** field. A file browser will be opened. Browse for an image to customize the image for the report (the following file formats are supported: .gif, .jpg, .jpeg, and .png).



Edit a Report

The **Edit shared report** dialog is used in order to edit the information about a report.



It is possible to change the a name for the report in the **NAME** field of the dialog. It is also possible to change the link where the report can be found in the **SHARED LINK** field of the **Edit shared report** dialog.

Furthermore it is possible to edit the image by clicking on the image below the **SHARED LINK** field. A file browser will be opened. Browse for an image to customize the image for the report (the following file formats are supported: .gif, .jpg, .jpeg, and .png).



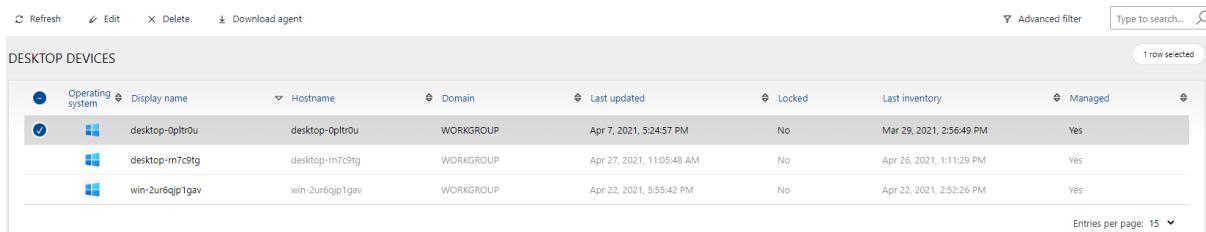
Endpoints

The **Endpoints** category of the sidebar contains the following subcategories.

- **Desktop Devices**
- **Mobile Devices**

Desktop Devices

The **Desktop Devices** section contains an overview of the devices managed by RayManageSoft Unified Endpoint Manager.



Operating System	Display name	Hostname	Domain	Last updated	Locked	Last inventory	Managed
Windows	desktop-0pitr0u	desktop-0pitr0u	WORKGROUP	Apr 7, 2021, 5:24:57 PM	No	Mar 29, 2021, 2:56:49 PM	Yes
Windows	desktop-m7c9tg	desktop-m7c9tg	WORKGROUP	Apr 27, 2021, 11:05:48 AM	No	Apr 26, 2021, 1:11:29 PM	Yes
Windows	win-2ur6qjp1gav	win-2ur6qjp1gav	WORKGROUP	Apr 22, 2021, 5:55:42 PM	No	Apr 22, 2021, 2:52:26 PM	Yes

The following actions are available in this section.

- **Refresh** - The **Refresh** button on the top left of the screen can be used to refresh the view.
- **Edit** - The **Edit** button on the top left of the screen can be used to edit a device if one computer in the list has been selected. For more information see [Edit a Device](#)
- **Delete** - The **Delete** button on the top left of the screen can be used to delete one or more devices if one or more computers in the list have been selected.
- **Download Agent** - The **Download Agent** button can be used to open the dialog that can be used to download the RayManageSoft Unified Endpoint Manager Windows Agent. For more information see [Download Agent](#)
- **Autopilot** - The **Autopilot** will be added in an upcoming version of RayManageSoft Unified Endpoint Manager.
- **Advanced filter** - The **Advanced filter** is available on the top right of the screen. A description on how to use the **Advanced filters** can be found in the [Using Sorting, Filter, and Search Options](#) section.
- **Search field** - The **Search** field can be found on the top right of the screen. More information on how the search field works can be found in the [Using Sorting, Filter, and Search Options](#) section.

When clicking on the **Display name** of a computer, the device details will be opened.



Device Details

There are two different types of devices which will be listed in the **Desktop Devices** section of RayManageSoft Unified Endpoint Manager. The devices can be separated into managed devices and unmanaged devices. Managed devices are those devices where the RayManageSoft Unified Endpoint Manager agent has been installed. Unmanaged devices are those which are known to exist, but do not have the RayManageSoft Unified Endpoint Manager agent installed and which can therefore not be managed using RayManageSoft Unified Endpoint Manager.

For managed devices the following tabs with information will be visible when opening the **Device Details**.

- **Inventory**
- **Direct Assignments**
- **Install State**
- **Device Log**

For unmanaged devices these tabs will be visible but with the exception of Inventory they will be empty and the Inventory tab will only contain the following notice:

 This device was imported from a third party application. It is not yet connected to a managed device agent. To enable further functionality connect the device to RMS UEM device. [\[Connect\]](#)

Furthermore, the following information is always available in the device details of a managed device.

DISPLAY NAME:	win-am1qr9r2tg
HOSTNAME:	win-am1qr9r2tg
DOMAIN:	WORKGROUP
LAST COMMUNICATION:	Jul 27, 2021, 10:30:44 AM
LAST INVENTORY:	Jul 27, 2021, 10:30:44 AM
LAST POLICY UPDATE:	Jul 27, 2021, 10:27:14 AM
AGENT VERSION:	12.2.0.11323
MACHINE GUID:	{4A924F96-9254-40CF-BF8F-9A64D6B977DE}

These information will always be shown in the left part of the device details. If a device is linked to the Azure Active Directory, a corresponding symbol will be shown, located on the right side of the Display Name.

For unmanaged devices the information will vary. For unmanaged devices this field will contain display name, hostname, domain, owner, ad join type, and ad register date. The ad join type for an unmanaged device can be unknown.



Inventory

The **Inventory** tab in the Device Details is further divided into the following subtabs.

- **Summary**
- **Software**
- **Hardware**
- **Services**
- **Raw Data**

Summary

The **SUMMARY** subtab shows general information about the device.

Windows	Microsoft Corporation	64-bit	C: 35.1 GB free of 59.46 GB D: 0 Bytes free of 0 Bytes	2
IP4 192.168.74.129		2	BIOS VMware-56 4d 16 4f 1f 0a 05 da-41 db 4c 39 11 5a ee ec Phoenix Technologies LTD INTEL - 6040000	2
2x Intel(R) Core(TM) i7-8850H CPU @ 2.60GHz [2 core(s)]		2	PHYSICAL MEMORY (RAM) 2 GB	2
UUID	4F164D56-0A1F-DA05-41DB-4C39115AEEEC			

Information in this tab include the operating system, the IPv4 and IPv6 address, the CPU, the UUID, the drives, the BIOS, and the physical memory (RAM) of the device.



Software

The **SOFTWARE** subtab shows all known information about the installed software on the device.

Inventory			
SUMMARY		SOFTWARE 9	
HARDWARE		SERVICES 256	
Type to search...			
EXE	Connection Manager (unknown version)	(unknown size)	(unknown install date)
EXE	Google Chrome 89.0.4389.90 Google LLC	(unknown size)	(unknown install date)
MSI	ManageSoft for managed devices 12.2.0.11323	71.08 MB	15 days ago
MSI	Microsoft Update Health Tools 2.74.0.0	1.21 MB	15 days ago
MSI	Microsoft Visual C++ 2008 Redistributable - x64 9.0.30729.6161 9.0.30729.6161	13.21 MB	2 years ago
MSI	Microsoft Visual C++ 2008 Redistributable - x86 9.0.30729.6161 9.0.30729.6161	10.2 MB	2 years ago
EXE	Notepad++ (64-bit x64) 7.6.2 Notepad++ Team	(unknown size)	(unknown install date)

This information includes the type of the application, name of the application, the version number, the size of the installation, and the install date (if known).

Hardware

The **HARDWARE** subtab is once more divided into a number of subtabs. These are as follows.

- **Network Adapters**
- **Hard Drives**
- **Graphic Cards**
- **Physical Memory (RAM)**

Network Adapters

The **NETWORK ADAPTERS** tab contains the information about the network adapters (both virtual and physical) that have been discovered for a device.

Inventory											
SUMMARY		SOFTWARE									
HARDWARE		SERVICES									
NETWORK ADAPTERS 2 HARD DRIVES 3 GRAPHIC CARDS 1 PHYSICAL MEMORY (RAM)											
<input type="checkbox"/> Hide virtual network adapters											
<table><tbody><tr><td>Microsoft Kernel Debug Network Adapter</td><td>IP addresses:</td><td>Subnet mask:</td><td>Default IP gateway:</td></tr><tr><td>00:15:5D:00:F1:71</td><td>(unknown)</td><td>(unknown)</td><td>(unknown)</td></tr></tbody></table>				Microsoft Kernel Debug Network Adapter	IP addresses:	Subnet mask:	Default IP gateway:	00:15:5D:00:F1:71	(unknown)	(unknown)	(unknown)
Microsoft Kernel Debug Network Adapter	IP addresses:	Subnet mask:	Default IP gateway:								
00:15:5D:00:F1:71	(unknown)	(unknown)	(unknown)								
<table><tbody><tr><td>Microsoft Hyper-V Network Adapter</td><td>IP addresses:</td><td>Subnet mask:</td><td>DHCP Server:</td></tr><tr><td>fe80::782e:1113:1c17:a70c</td><td>172.17.163.54</td><td>255.255.255.240/64</td><td>172.17.163.49</td></tr></tbody></table>				Microsoft Hyper-V Network Adapter	IP addresses:	Subnet mask:	DHCP Server:	fe80::782e:1113:1c17:a70c	172.17.163.54	255.255.255.240/64	172.17.163.49
Microsoft Hyper-V Network Adapter	IP addresses:	Subnet mask:	DHCP Server:								
fe80::782e:1113:1c17:a70c	172.17.163.54	255.255.255.240/64	172.17.163.49								

It is possible to only show the physical network adapter by checking the **Hide virtual network**



adapters checkbox.

Hard Drives

The **HARD DRIVES** tab contains information about the hard drives that have been discovered.

Drive	File System	Serial number	Description
A:	(unknown)	(unknown)	3 1/2 Inch Floppy Drive
C:	NTFS	163BEA40	Local Fixed Disk
D:	(unknown)	(unknown)	CD-ROM Disc

The tab shows information for each drive like free and total disk space, the file system, the serial number and the type of the drive.

Graphic Cards

The **GRAPHIC CARDS** tab shows the information about the discovered graphic cards.

Driver date	Driver version
15 years ago	10.0.19041.1

It shows information for the graphic card like version and date of the installed driver.

Physical Memory (RAM)

The **PHYSICAL MEMORY (RAM)** tab shows the amount of RAM that has been discovered for the managed device.

RAM	2.68 GB



Services

The **SERVICES** subtab shows all services discovered for the managed device.

It shows information about the functionality of the service as well as if the service is currently running or if it is stopped.

Raw Data

The **RAW DATA** tab will be available in an upcoming version of RayManageSoft Unified Endpoint Manager.

Direct Assignments

The **Direct Assignments** tab shows an overview of the packages for which currently a direct assignment to the device exists.

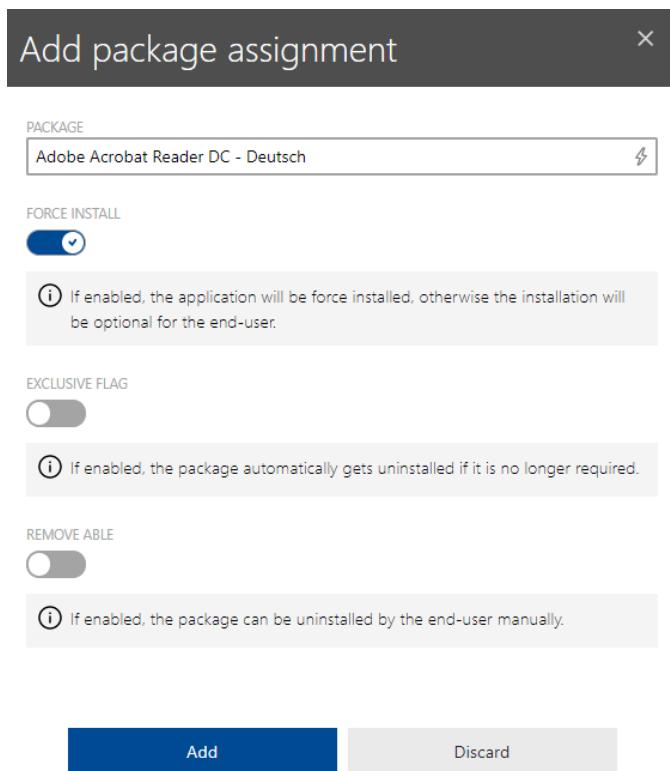
The following actions are available in the **Direct Assignments** tab.

- **Refresh** - The **Refresh** button on the top left of the list can be used to refresh the view.
- **Assign package** - The **Assign package** button on the top left of the list can be used to directly assign a package to the device. For more information see [Add a Package Assignment to an Endpoint](#)

- **Edit** - The **Edit** button on the top left of the list can be used to edit a package assignment if one assignment in the list has been selected. For more information see *Edit a Package Assigned to an Endpoint*
- **Delete** - The **Delete** button on the top left of the list can be used to delete one or more assignments selected assignments.
- **Search field** - The **Search** field can be found on the top right of the list. More information on how the search field works can be found in the *Using Sorting, Filter, and Search Options* section.

Add a Package Assignment to an Endpoint

With the **Add package assignment** dialog it is possible to add a new package assignment from the list of the available packages to the device.



First select the package to assign from the list of available packages that will be shown when clicking on the **PACKAGE** drop-down box. To get a more precise list, enter the name of the package or a part of the name into the field. Depending on the packages still matching the entered string, this will significantly lower the number of packages in the list from which to select.



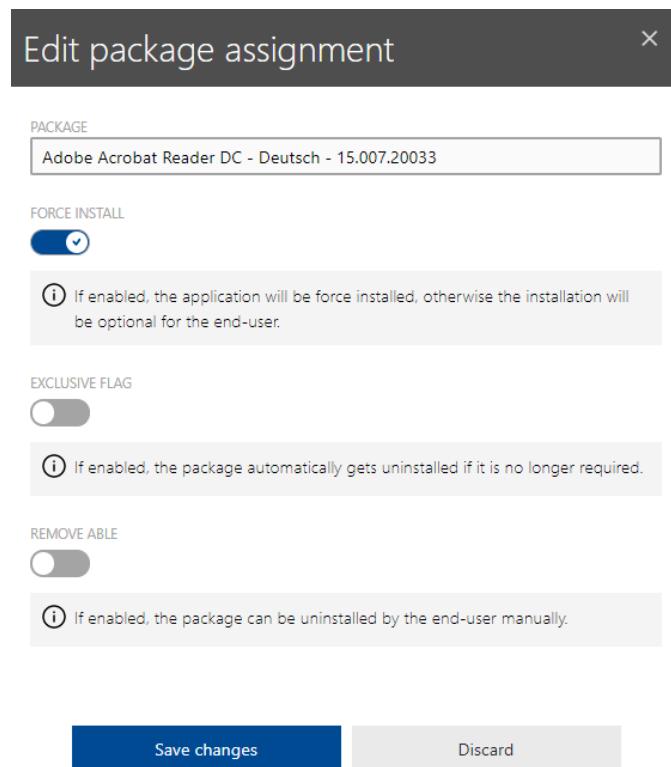


After a package has been selected, the further options of the dialog will become available.

- **FORCE INSTALL:** If this option is disabled, the end-user will be able to decide if the software package should be installed. If it is enabled, the package will be installed and the end-user will not be offered a choice. Furthermore, if this option has been set to active the **REMOVEABLE** option will be added to the dialog.
- **EXCLUSIVE FLAG:** If the option is enabled, the package will be uninstalled if it is no longer deemed as required.
- **REMOVEABLE:** If this option is enabled, the package can be manually uninstalled by the end-user even though FORCE INSTALL is enabled and the end-user cannot avoid the installation of the package.

Edit a Package Assigned to an Endpoint

The **Edit package assignment** dialog is used to edit the settings for an existing package assignment.



The following options are available for the selected package.

- **FORCE INSTALL:** If this option is disabled, the end-user will be able to decide if the software package should be installed. If it is enabled, the package will be installed and the end-user will not be offered a choice. Furthermore, if this option has been set to active the **REMOVEABLE** option will be added to the dialog.
- **EXCLUSIVE FLAG:** If the option is enabled, the package will be uninstalled if it is no longer deemed as required.



- **REMOVE ABLE:** If this option is enabled, the package can be manually uninstalled by the end-user even though FORCE INSTALL is enabled and the end-user cannot avoid the installation of the package.

Install State

The **Install State** tab shows the current deployment state of the packages assigned to the device.

Install State			
Package Name	Package Version	Source	Deployment State
Default Device Settings	1.0.0.0	Direct Assignment, Direct Assignment	Installed
Default Device Schedule	1.0.0.0	Direct Assignment, Direct Assignment, Windows Server 2019	Installed
RayEval	6.5.3175.106	Direct Assignment	Installed
RayQC	6.5.7939.125	Direct Assignment	Optional

In the Deployment State the current state is shown using color-coded icons.

State	Icon	Description
Installed	● Installed	The package has been successfully deployed and installed.
Pending	● Pending	The deployment and/or installation of the package has not yet finished.
Failed	● Failed	The deployment and/or installation of the package has failed. If the deployment has failed, in addition to showing the Deployment Status as Failed an additional attention symbol is shown which will contain information on why the deployment has failed: 
Upgrade Pending	● Upgrade Pending	An upgrade for the package has not yet been applied.
Uninstalled	● Uninstalled	The package has been uninstalled.
Optional	● Optional	An optional package is available but has not been installed yet.

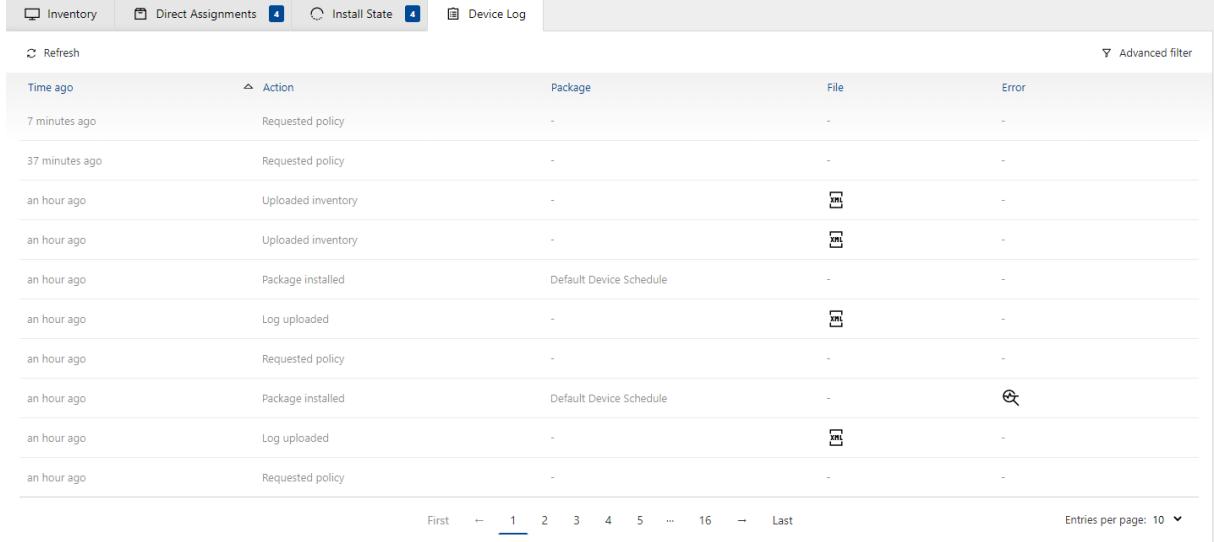
By clicking on the Package Name it is possible to switch to the details of the specific package. For more information on the details refer to the respective details chapter.

The **Refresh** button on the top left of the list can be used to refresh the view.



Device Log

The **Device Log** tab shows the log of the latest activities for the device.



Time ago	Action	Package	File	Error
7 minutes ago	Requested policy	-	-	-
37 minutes ago	Requested policy	-	-	-
an hour ago	Uploaded inventory	-		-
an hour ago	Uploaded inventory	-		-
an hour ago	Package installed	Default Device Schedule	-	-
an hour ago	Log uploaded	-		-
an hour ago	Requested policy	-	-	-
an hour ago	Package installed	Default Device Schedule	-	
an hour ago	Log uploaded	-		-
an hour ago	Requested policy	-	-	-

Entries containing more specific log files are marked in the **File** column. When clicking on the specific entry, the detailed log will be shown.

The following actions are available in the **Device Log** tab.

- **Refresh** - The **Refresh** button on the top left of the list can be used to refresh the view.
- **Advanced filter** - The **Advanced filter** is available on the top right of the screen. A description on how to use the **Advanced filters** can be found in the *Using Sorting, Filter, and Search Options* section.



Edit a Device

In the **Edit device** dialog some information about the selected device can be changed.

Edit device

DISPLAY NAME *

OWNER

NOTE

LOCKED 

 If a device is locked, it is not allowed to upload files or to obtain new packages.

Save changes Discard

It is possible to change the following details.

- **DISPLAY NAME:** The display name is the name the device will be shown with in the device overview. This field is mandatory and cannot be left empty.
- **OWNER:** The owner of the device can be entered here. This field is optional.
- **NOTE:** This field is for additional information regarding the device. This field is optional.
- **LOCKED:** The device can either be locked or unlocked.

 **Be aware:**
If a device is locked, it can no longer upload files or obtain new packages!



Download Agent

This dialog is used to download the RayManageSoft Unified Endpoint Manager Windows Agent. Once the agent has been installed on a device, RayManageSoft Unified Endpoint Manager will be able to manage the device.

Download Agent

Download

Download the RayManageSoft UEM Windows Agent.

[Download](#)

Install

Download the Managed Device Client for Windows from this page and install it on the Computer you want to manage. Once the agent is started, the device will appear in the **Devices** tab

After Installing

After starting the Agent on your Machine you may view different Information about your current Device. This includes the following:

- View your currently installed Programms
- View optional Programms to install
- Uninstall optional Programms
- Repairing your Installation
- View inventories of your device

[Close](#)

Advanced information on how to configure managed devices can be found in the *Appendix I: Preference Settings for Managed Devices*.

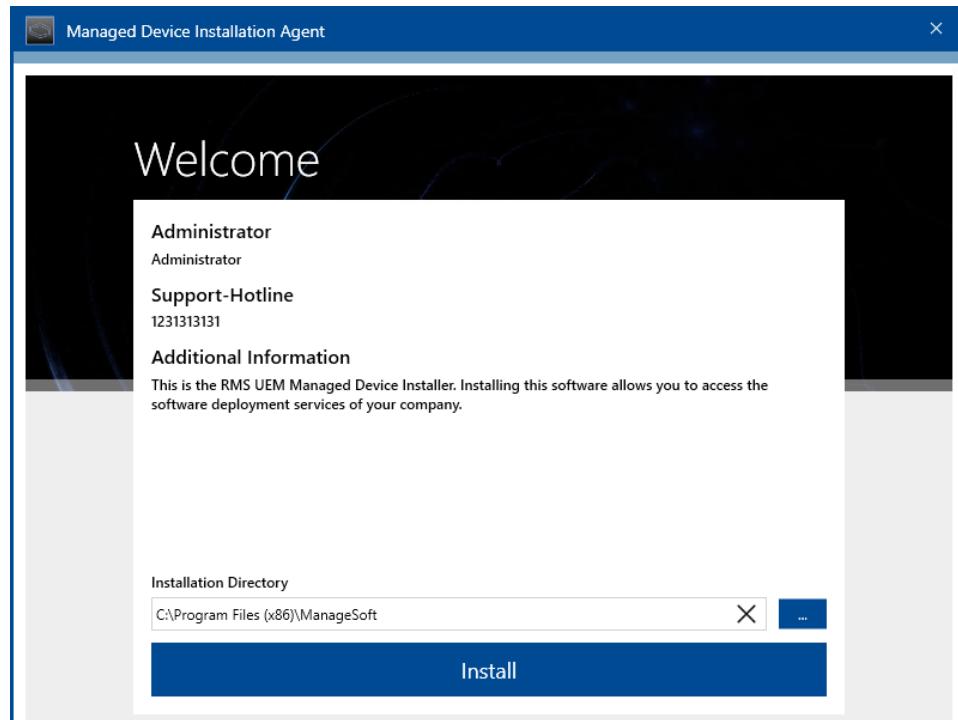
Install the RayManageSoft UEM Windows Agent

- After downloading the RayManageSoft Unified Endpoint Manager Windows Agent, copy the file to the target machine and extract the `.zip` file.
- Double-click on the extracted `setup.exe` file. The Managed Device Installation Agent will start.

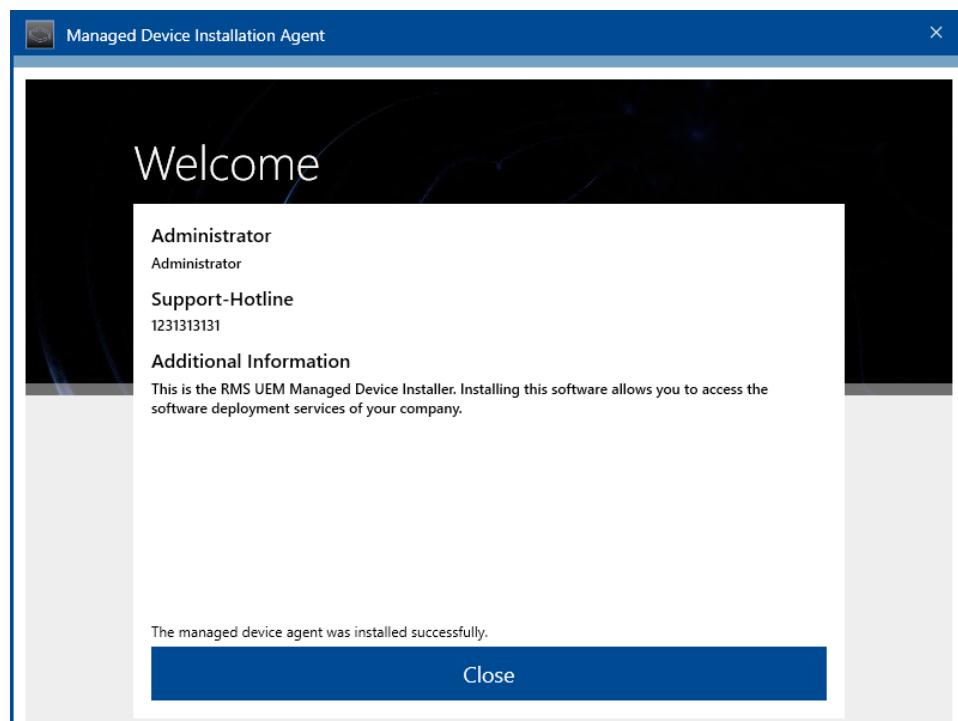


Be aware:

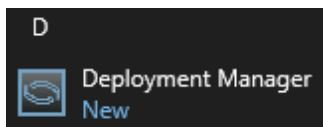
Administrator privileges are needed in order to install the RayManageSoft Unified Endpoint Manager Windows Agent.



- Define the target directory by either entering a directory manually or by using the **Browse [...]** button and select the target directory in the browser (by default the target directory is **C:\Program Files (x86)\ManageSoft**).
- Click on the **Install** button to start the installation.



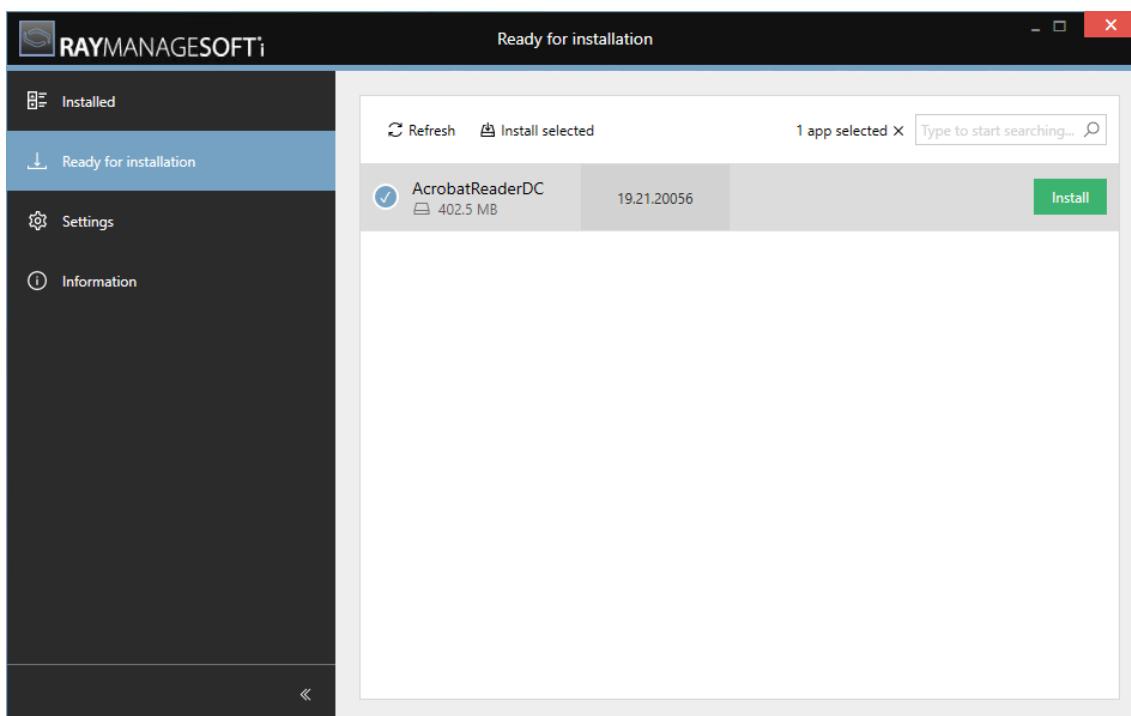
- After the installation has been finished, click on the **Close** button to close the RayManageSoft Unified Endpoint Manager Windows Agent.
- The RayManageSoft Unified Endpoint Manager agent has now been successfully installed on the device and can be accessed by clicking on the **Deployment Manager** entry in the Start menu.



The RayManageSoft UEM Windows Agent

The RayManageSoft Unified Endpoint Manager Windows Agent is divided into different tabs.

- **Installed**
- **Ready for Installation**
- **Settings**
- **Information**



Installed

This tab shows a list of all managed software that is currently installed on the endpoint. It shows information about the installed software, like the size of the package and its version.



Note:

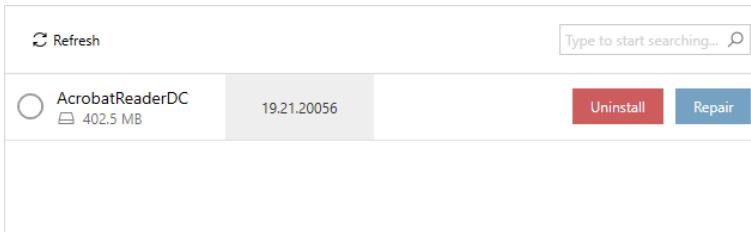
The list of software displayed does not include applications that were installed before RayManageSoft Unified Endpoint Manager Windows agent was installed or that was not



installed using RayManageSoft Unified Endpoint Manager installation routines. To manage applications that are not listed use the Add/Remove program functionality of the operating system.

Information on how to use the search field can be found in the *Using Sorting, Filter, and Search Options* chapter of this guide. If one or more software packages in the list are selected, this is shown next to the search field.

The **Refresh** button can be used to manually refresh the list.



If the software is configured to allow for installation and uninstallation by the user, it is possible to uninstall a selected software by clicking on the **Uninstall** button. Furthermore, if the software is not working correctly, a repair can be initiated by clicking on the **Repair** button.



Be aware:

Keep in mind, that the settings for the specific software package determine in how far a user can influence the installation status on the endpoint.

Ready for Installation

This tab shows a list of the software that still needs to be installed or can be installed on the client. If a software package has already been installed, it will be shown in the **Installed** tab instead. The list shows the size of the package, the current version of the package and the status in form of a button located at the right side of the list.

Information on how to use the search field can be found in the *Using Sorting, Filter, and Search Options* chapter of this guide. If one or more software packages in the list are selected, this is shown next to the search field.

The list can be manually refreshed by clicking the **Refresh** button on the top left of the list.



In order to start the installation process for one or more selected software packages, click on the **Install selected** button on top of the list. If a specific software package should be installed, click



on the **Install** button that is located on the right of the entry.

As long as it is not yet finished, the installation can be aborted by clicking the **Cancel** button.



Settings

This tab contains the settings for RayManageSoft Unified Endpoint Manager Windows agent.

The screenshot shows the 'Settings' tab in the RayManageSoft Unified Endpoint Manager. It is divided into two main sections: 'User interface' and 'Get newest updates and apps'.

User interface: Contains settings for user interface animations (switched to 'Yes') and user language interface (set to English). A note says: "Disabling the animations will switch-off the rich user interface transitions, but may help getting a better performance on slower machines or on clients connecting via remote desktop services."

Get newest updates and apps: Contains a 'Get updates and new apps for:' section with two buttons: 'This user (me)' (selected) and 'This computer'. A note says: "Checks if there are any new apps or updates assigned to you. This process usually runs automatically in background and gets the updates few times a day, but you may force it to run immediately to have your machine up-to-date."

The following options are available in this tab.

- **Enable user interface animations:** Set the switch to **No** to turn off the animations of the user interface. By default, the animations are turned on.
- **User language interface:** The drop-down menu can be used to change the language used in the user interface. By default, the language is set to English.

Furthermore it is possible to manually start a check for updates. Click on the **This user (me)** button to start a check for updates for the user environment. In order to check for updates for the computer click on the **This computer** button.

Be aware: To manually start the check for updates for the computer administrator privileges are needed!

The update process usually runs automatically in the background and gets the updates a few times a day. The buttons in the settings are used to force the update process to run immediately and thereby to ensure that the machine is up-to-date.



Information

In this tab, information about the RayManageSoft Unified Endpoint Manager Windows agent can be found.

Help

Open Help

Shows the help file.

Information

Product version: 12.2.0.11323

Last user policy update: Never

Last machine policy update: now

Installed Packages: 0

It is possible to access the help file by clicking on the **Open Help** button located in this tab.

Furthermore, the following information are shown in this tab.

- **Product version:** The version of the RayManageSoft Unified Endpoint Manager Windows agent.
- **Last user policy update:** The last time the user policy has been updated.
- **Last machine policy update:** The last time the machine policy has been updated.
- **Installed packages:** The number of packages installed on the endpoint.

Package Details

Clicking on a package in the list, both in the **Installed** and the **Ready for Installation** tab, will open the details for the package.



AcrobatReaderDC X

Application name: AcrobatReaderDC

Package name: AcrobatReaderDC - 19.21.20056 - 0

Version: 19.21.20056

Policy: Mandatory for this computer

Installed for: all users

Download size: 402.5 MB

OK

The following information for the package will be shown:

- **Application name:** The name of the application contained in the package.
- **Package name:** The name of the package.
- **Version:** The version of the application.
- **Policy:** The policy used for the package. This contains the information whether the package is mandatory or optional.
- **Installed for:** The users for which the package is installed.
- **Download size:** The size of the package.

Mobile Devices

In order to use this option, RayMobile needs to be configured for usage with RayManageSoft Unified Endpoint Manager. If the RayMobile integration has been configured, this page will show the information about the mobile devices received from the integration. More information on already configured integrations and on how to add an integration can be found in the *Integrations* chapter.



The screenshot shows the RayMobile interface with the 'App Reports' section selected. A bar chart titled 'Most Installed Apps' is displayed, showing the count of installations for various apps. Below the chart is a table with the following data:

Name	Identifier	Total Count
WhatsApp	net.whatsapp.WhatsApp	2
Numbers	com.apple.Numbers	2
LinkedIn	com.linkedin.LinkedIn	2
PayPal	com.yourcompany.PCClient	2
Pages	com.apple.Pages	2
Vero Moda	com.bestseller.veromoda.store	2
Outlook	com.microsoft.Office.Outlook	2
McDonald's	de.mcdonalds.McDonaldsInfoApp	2
brands4friends	de.trans4friends.b4f	2
Google Maps	com.googleMaps	2
Messenger	com.facebook.Messenger	2
Westwing	de.westwing.shop	2

In the upper right corner of the page there are three symbols which can be used in order to configure the view.



The three buttons can be used to configure the **Console Width** that will be used by the integration. The following values can be configured.

- : Sets the **Console Width** to 1280 pixels. This is the default setting.
- : Sets the **Console Width** to 1440 pixels.
- : Sets the **Console Width** to 1600 pixels.

More information on how to work with RayMobile and how to configure it can be found in the *Administration Manual*

In order to download the *Administration Manual* execute the following steps:

1. Login to RayMobile.
2. Select the **General Settings** tab by clicking on the tab located on the right of the bottom bar of the RayMobile instance.
3. Select the **Account Overview** tab by clicking on the tab located at the top of the sidebar on the left side of the RayMobile Instance.
4. Select the **Manuals & FAQ** tab by clicking on the tab in the top bar of the RayMobile instance.
5. Download the *Administration Manual* by clicking on the **Click here** button located next to the entry for the manual.



Applications

The **Applications** section is used to manage and deploy software to the endpoints. The **Applications** section itself is divided into subsections.

The **Managed Apps** section which contains the software and all information regarding the software that is already a part of RayManageSoft Unified Endpoint Manager and the **Package Store** section (only available if the *Package Store Integration* has been configured) which is a direct integration of the Raynet Package Store and which can be used to easily obtain the prepackaged software that is needed for the endpoints.

Managed Apps

The **Managed Apps** category of the sidebar contains an overview of the packages managed by RayManageSoft Unified Endpoint Manager.

Status	Name	Application	Version	Creator	Target
Green	Docker Desktop Installer 34065384	Docker Desktop Installer	3.4.0.65384	Docker Inc.	Computer
Red	IIS 10.0 Express	IIS 10.0 Express	10.0.1741.0	Microsoft Corporation	Computer
Green	MySQL Installer - Community	MySQL Installer - Community	1.4.37.0	Oracle Corporation	Computer
Green	RayEval	RayEval	6.5.3175.186	Raynet GmbH	Computer
Green	RayQC	RayQC	6.5.7939.125	Raynet GmbH	Computer

The following actions are available in this section.

- **Refresh** - The **Refresh** button on the top left of the screen can be used to refresh the view.
- **Add** - The **Add** button on the top left of the screen can be used to add a package. For more information see *Add a Package*
- **Edit** - The **Edit** button on the top left of the screen can be used to edit a package if one package in the list has been selected. For more information see *Edit a Package*.
- **Delete** - The **Delete** button on the top left of the screen can be used to delete one or more packages if one or more packages in the list have been selected.
- **Advanced filter** - The **Advanced filter** is available on the top right of the screen. A description on how to use the **Advanced filters** can be found in the *Using Sorting, Filter, and Search Options* section.
- **Search field** - The **Search** field can be found on the top right of the screen. More information on how the search field works can be found in the *Using Sorting, Filter, and Search Options* section.

The packages are divided into Windows installer and Third-party installer. The status informs about the packaging status of the package. It is possible to click on the name of a package in order to get to the **Package Details**. This only works if the package is in the **OK** status.



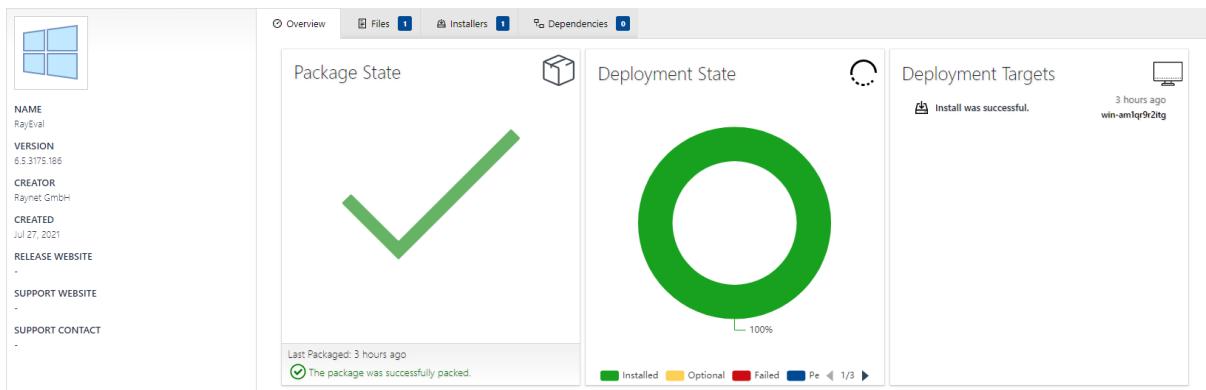
Package Details

The **Package Details** page shows information about the specific package. On the left side of the page it shows **Name**, **Application**, **Creator**, **Release Website**, **Support Website**, and **Customer Contact** for the specific package. Furthermore, the icon on top shows if it contains a Windows or a Third-party installer. In the right part of the page, the content is divided into different tabs. It contains the following tabs.

- **Overview**
- **Files**
- **Installers**
- **Dependencies**

Overview

The **Overview** tab shows general information about the package.



- **Packaging State:** This part of the tab shows the current state of the packaging for this package. If an error during packaging occurred more detailed information what happened can be found here. Furthermore the date of the last packaging attempt is shown here.
- **Deployment State:** This part of the tab shows the progress of the deployment for the package. When calculating the progress different states of deployment can be excluded by clicking on their color-coding below the chart.
- **Deployment Targets:** This is a list of the devices to which the package is being installed. It shows the date, the devices name and if the installation is optional or mandatory. Selecting a device will lead to the **Device Details** page of the device.



Files

The **Files** tab shows a list of the files that are included into the package and their folder structure.

Name	Associated Installers	Size
msisource	RayEval.msi	48.97 MB
msisource	RayEval.msi	48.97 MB

The following actions are available in this section.

- **Refresh** - The **Refresh** button on the top left of the tab can be used to refresh the view.
- **Add Folder** - The **Add Folder** button on the top left of the tab can be used to add a folder to the structure. The folder will be added to the currently selected location. If no folder is selected, it will be added next to an already existing folder. If a folder is being selected, it will be added as a subfolder of the selected folder.
- **Upload File** - The **Upload File** button can be used to upload a file into a selected folder. If no folder is selected, the option is not available.
- **Add to Installer** - The **Add to Installer** button can be used to add a file to an existing installer. The option is only available if a file is selected.
- **Delete** - The **Delete** button can be used to delete a selected entry. If a folder is deleted, all files located inside of the folder will be deleted.

Add Folder

The Add Folder dialog is used to add a folder to the folder structure of a package.

FOLDER NAME *

New Folder

ⓘ You are adding a virtual folder. After reloading or refreshing the page the virtual folder will disappear if the folder is empty.

Add

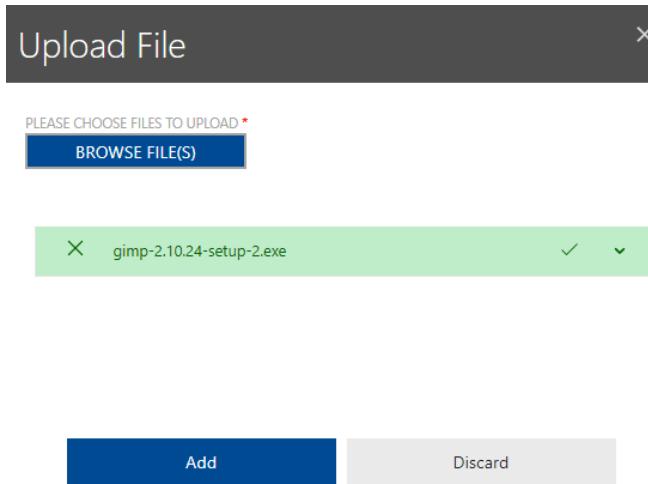
Discard

PACKAGE NAME is the only available field and it is also mandatory. The field needs to contain the name of the new folder. By default, the name is set as New Folder. The field cannot be empty.



Upload File

The **Upload File** dialog is used to upload a new file to a package.



The **BROWSE FILE(S)** button is used to open the file browser of the logged in user. Search for the file to be added and select it in the browser. It will then be added to the dialog.

It is possible to upload more than one file at once by either using the **BROWSE FILE(S)** button more than once or by selecting more than one file in the browser.

To delete a file from the list of files to upload, click on the **X** button located left of the file name. The file will be removed from the list.

When the file selection is finished, the files can be added by clicking the **Add** button.

Add to Installer

The **Assign File to Installer** dialog can be used to add a file to an installer.



Assign File to Installer X

INSTALLER *

putty-0.74-installer.msi ✖

i You selected a .mst, therefore you can only select .msi installers as a target.

SUMMARY

INSTALLER:	putty-0.74-installer.msi
FILE:	sample_transform.mst

Add Discard

In order to select a valid target for the file the **INSTALLER** drop-down menu can be used. The drop-down menu will only show valid targets for the selected file. It is mandatory to choose a target for the file. If no valid target for a file is available, abort the action by clicking on the **Discard** button.

Installers

The **Installers** tab shows information about the installers that are included in the package.

The screenshot shows the 'Installers' tab of a software interface. At the top, there are tabs for 'Overview', 'Files' (with a count of 1), 'Installers' (with a count of 1), and 'Dependencies'. Below the tabs are buttons for 'Refresh', 'Add Windows Installer', 'Add Third Party Installer (.exe)', 'Edit', and 'Delete'. A search bar with the placeholder 'Type to search...' is also present. The main area displays a table with one row. The row shows a checked checkbox, the name 'RayEval.msi', the install command 'msiexec /i "RayEval.msi" \${!MsiUserDomain} REBOOT=ReallySuppress \${!MsiBaseURLList}', and the product code '(C9D451D7-0E8B-451A-8948-424F46C00254)'.

The following actions are available in this tab.

- **Refresh** - The **Refresh** button on the top left of the tab can be used to refresh the view.
- **Add Windows Installer** - The **Add Windows Installer** button on the top left of the tab can be used to add a Windows installer to the package. For more information see [Add a Windows Installer](#).
- **Add Third Party Installer (.exe)** - The **Add Third Party** button on the top left of the tab can be used to add a third party installer to the package. For more information see [Add a Third Part Installer](#).
- **Edit** - The **Edit** button on the top left of the tab can be used to edit an installer if one installer in the list has been selected. For more information see [Edit an Installer](#).
- **Delete** - The **Delete** button on the top left of the tab can be used to delete one or more devices if one or more computers in the list have been selected.

Add a Windows Installer

The **Add Installer** dialog for Windows installers is divided into two tabs.



-
- **MSI:** This tab is used to add further installers to the package.
 - **Transforms:** This tab is used to include transforms to the installer that is being added.

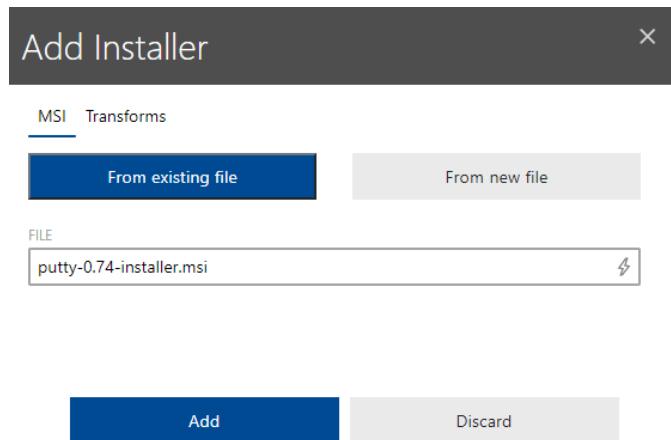
MSI

The **MSI** tab of the **Add Installer** dialog for Windows installers is further divided into two sub tabs.

- **From existing file:** Is used to add an already existing installer to the package.
- **From new file:** Is used to add an installer that is not yet available in RayManageSoft Unified Endpoint Manager.

From Existing File

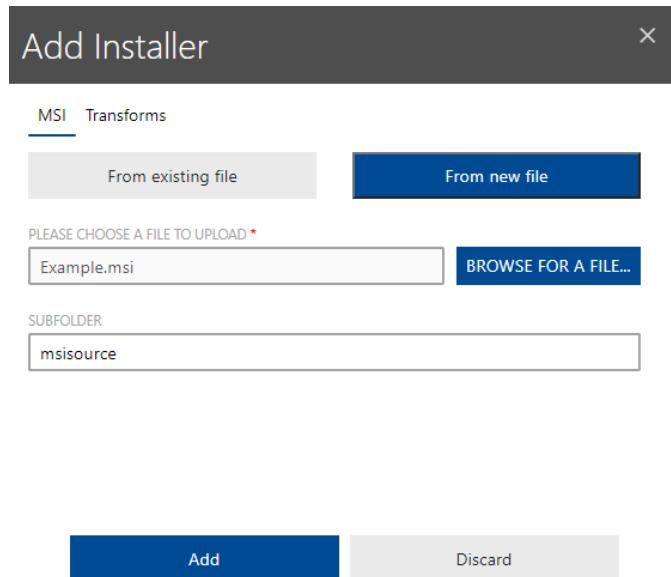
This tab of the dialog can be used to add an installer that already exist in RayManageSoft Unified Endpoint Manager to the package.



When clicking into the **FILE** field a list of the available installers will be shown and the target installer can be selected from the list. When the installer has been selected, it can either be added to the package by clicking on the **Add** button or it is possible to add **Transforms** to the installer by selecting the **Transforms** tab before adding the installer.

From New File

This tab of the dialog can be used to add an installer that does not yet exist in RayManageSoft Unified Endpoint Manager to the package.



A file to upload to RayManageSoft Unified Endpoint Manager and add to the package can be selected by clicking on the **BROWSE FOR A FILE...** button in order to open the file browser.

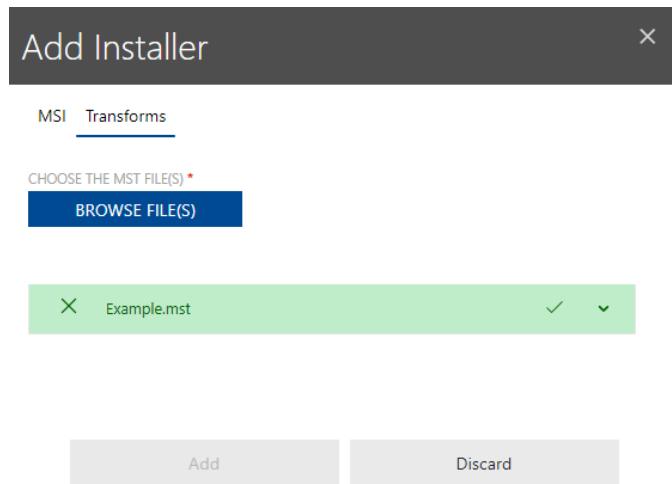
Select the target file in the browser.

Furthermore, it is possible to specify a subfolder to which to add the file. The folder name needs to be added to the **SUBFOLDER** field. By default, the subfolder is called **msisource**.

When the installer has been selected, it can either be added to the package by clicking on the **Add** button or it is possible to add **Transforms** to the installer by selecting the **Transforms** tab before adding the installer.

Transforms

The **Transforms** tab is used to add one or more transforms to the selected installer.



The **BROWSE FILE(S)** button is used to open the file browser of the logged in user. Search for the transform to be added and select it in the browser. It will then be added to the dialog.

It is possible to upload more than one transform at once by either using the **BROWSE FILE(S)** button more than once or by selecting more than one transform in the browser.

To delete a transform from the list of transforms to upload, click on the **X** button located left of the file name. The transform will be removed from the list.

When the selection of transforms is finished and if the installer has been selected the transforms and the installer can be added by clicking the **Add** button.

Add a Third Party Installer

The **Add Installer** dialog for third party installer is divided into two tabs.

- **General:** This tab is used to add further installers to the package.
- **Detection:** This tab is used to configure values for the installer that can be used by RayManageSoft Unified Endpoint Manager to detect if the application is already installed on a device.



General

In the **General** tab the installer that is to be added is selected.

Add Installer X

General Detection

LOCATE THE SOURCE FOLDER: * BROWSE FOLDER

Testpackages

DETECTED EXE INSTALLER: * CHOOSE ANOTHER

gimp-2.10.24-setup-2.exe

ADDITIONAL COMMAND LINE ARGUMENTS

UNINSTALL COMMAND

COPY SUPPORTING FILES

?

>Select this options if all files residing in the source folder have to be added to the package as well.

SUBFOLDER

thirdparty

IMAGE

Add Discard

In the first step, the folder containing the installer is selected by using the **BROWSE FOLDER** button to open the file browser and selecting the folder. RayManageSoft Unified Endpoint Manager will then ask if the files contained in the folder shall be uploaded. After uploading the file, RayManageSoft Unified Endpoint Manager will automatically select one installer that has been detected in the folder. If there are more than one installer in the folder and the selected installer is not the target installer, click on the **CHOOSE ANOTHER** button in order to select the target installer.



Optional Information

It is also possible to add additional information and files to the installer.

- **ADDITIONAL COMMANDLINE ARGUMENTS:** Can be used to add command line arguments that will be used for the installation of the application.
- **UNINSTALL COMMAND:** Can be used to enter a command to customize the uninstallation of the application.
- **COPY SUPPORTING FILES:** When active, other files contained in the selected folder will be installed together with the application.
- **SUBFOLDER:** Specifies the folder to which the application is added. By default, the folder is **thirdparty**.
- **IMAGE:** Upload a customized image for the application (the following file formats are supported: .gif, .jpg, .jpeg, and .png).

Detection

In the **Detection** tab it is possible to define information that can be used by RayManageSoft Unified Endpoint Manager in order to detect if the application is already installed on a device.

The screenshot shows the 'Add Installer' dialog box with the 'Detection' tab selected. A yellow warning box contains the text: 'The Key, Name, and Value fields are used to specify a registry entry that can be used to determine whether or not this application is already installed.' Below this are four input fields: 'KEY', 'NAME', 'VALUE', and 'UNINSTALL REGISTRY KEY NAME', each with a help icon. At the bottom are 'Add' and 'Discard' buttons.

The following information can be specified.

- **KEY:** In the Key field, the key of the registry hive (below `HKEY_LOCAL_MACHINE`) and the key name of a registry key that can be used to determine whether or not the package is already installed can be specified. For example, if the registry key is in `HKEY_LOCAL_MACHINE\SOFTWARE\Adobe\AdobeAcrobat\6.0\Installer` the entry in the **KEY** field should be `SOFTWARE\Adobe\Adobe Acrobat\6.0\Installer`.
- **NAME:** In the **Name** field, the name of a registry entry that is used in conjunction with the



contents of the **KEY** field in order to determine whether or not the package is already installed should be entered. If the name of the registry entry set by the application install is **Default** the field is left empty.

- **VALUE:** In the Value field, the value that is used in conjunction with the contents of the KEY and the NAME field in order to determine whether or not the package is already installed should be entered. An example value would be "C:\Program Files\Adobe\Acrobat 6.0\Acrobat".
- **UNINSTALL REGISTRY KEY NAME:** This field should contain the registry key that is used to uninstall the package. The uninstall registry key usually matches the GUID of the application set in curly brackets. An example value would be {2453DBC8-ACC4-4711-BD03-0C15353AA3D8}. It is not necessary to enter the whole path, the uninstall registry key is sufficient. It does not matter if the key will have to be in the 32-bit or the 64-bit section of the registry. This will be managed automatically.

Edit an Installer

The **Edit Installer** dialog differs depending on the selected installer. It can be divided into the following sections.

- **Edit a Windows Installer:** The **Edit Installer** dialog for Windows installers is described in this section.
- **Edit a Third Party Installer:** The **Edit Installer** dialog for third party installers is described in this section.

Edit a Windows Installer

The **Edit Installer** dialog for Windows installers can be used to change the commands and keys used by the installer. The default values are read from the installer itself.



Edit Installer

General Transforms

NAME*
putty-0.74-installer.msi

INSTALL COMMAND*
msiexec /I \"putty-0.74-installer.msi\" \${!MsiUserDomain} REBOOT=ReallySupp

UNINSTALL COMMAND
msiexec /x {8F276E88-8C75-43AF-A245-7112AE5AF2DA} REBOOT=ReallySupp

REPAIR COMMAND
msiexec /I \"{8F276E88-8C75-43AF-A245-7112AE5AF2DA}\" REINSTALLMODE

PRODUCT CODE
{8F276E88-8C75-43AF-A245-7112AE5AF2DA}

UNINSTALL KEY
{8F276E88-8C75-43AF-A245-7112AE5AF2DA}

UPGRADE CODE
{DCE70C63-8808-4646-B16B-A677BD298385}

DIRECTORY

Save changes Discard

- **NAME:** This is the name of the installer file.
- **INSTALL COMMAND:** This field contains the command that is used to install the application. The command matches the command that would be used if entered into the command line of the operating system.
- **UNINSTALL COMMAND:** This field contains the command that is used to uninstall the application. The command matches the command that would be used if entered into the command line of the operating system.
- **REPAIR COMMAND:** This field contains the command that is used to repair the application. The command matches the command that would be used if entered into the command line of the operating system.
- **PRODUCT CODE:** This is the product code of the application.
- **UNINSTALL KEY:** This field contains the uninstall registry key of the application. The uninstall key usually matches the product code of the application in curly brackets.
- **UPGRADE CODE:** This is the upgrade code of the application.
- **DIRECTORY:** This is the directory in which the installer is located in the package.



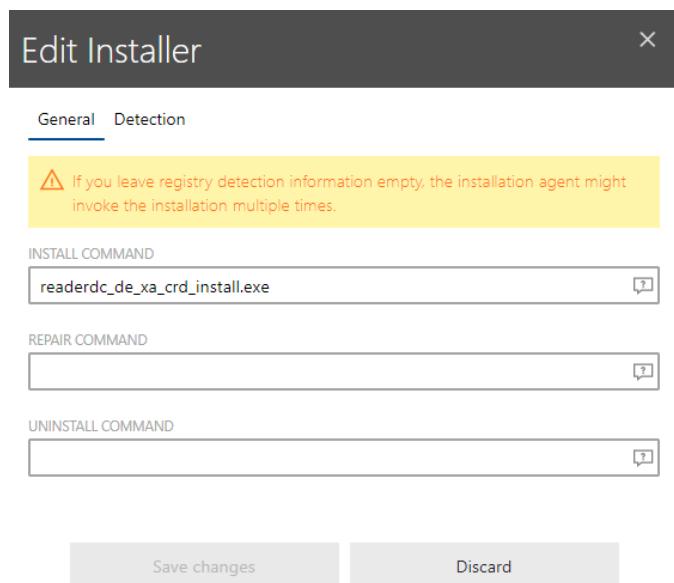
Edit a Third Party Installer

The **Edit installer** dialog for third party installers consists of two different tabs.

- **General**
- **Detection**

General

In the **General** tab of the **Edit installer** dialog for third party installers the basic commands for the installer can be configured.



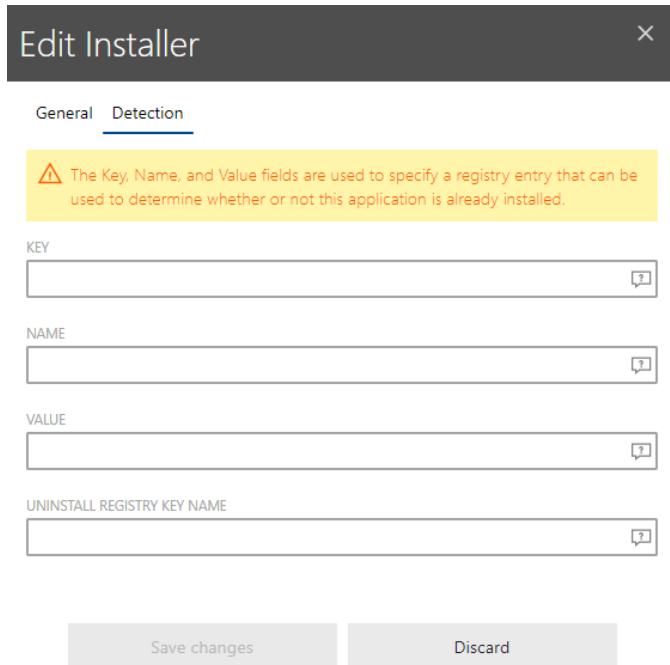
The following commands can be specified in the **General** tab.

- **INSTALL COMMAND:** This field can be edited in order to specify how to install the application and pass the appropriate command line arguments to the application. By default it contains the name of the file without further command line arguments. An example would be `readerdc_de_xa_crd_install.exe` for a German version of the Adobe Acrobat Reader.
- **REPAIR COMMAND:** Enter a command to repair the package into the **REPAIR COMMAND** field. The command should be an exact match of the command that would be entered into the command line of the operating system.
- **UNINSTALL COMMAND:** Enter a command to uninstall the package into the **UNINSTALL COMMAND** field. The command should be an exact match of the command that would be entered into the command line of the operating system.



Detection

In the **Detection** tab of the **Edit installer** dialog for third party installers it is possible to define information that can be used by RayManageSoft Unified Endpoint Manager in order to detect if the application is already installed on a device.



The following information can be specified.

- **KEY:** In the Key field, the key of the registry hive (below `HKEY_LOCAL_MACHINE`) and the key name of a registry key that can be used to determine whether or not the package is already installed can be specified. For example, if the registry key is in `HKEY_LOCAL_MACHINE\SOFTWARE\Adobe\AdobeAcrobat\6.0\Installer` the entry in the **KEY** field should be `SOFTWARE\Adobe\Adobe Acrobat\6.0\Installer`.
- **NAME:** In the **Name** field, the name of a registry entry that is used in conjunction with the contents of the **KEY** field in order to determine whether or not the package is already installed should be entered. If the name of the registry entry set by the application install is `Default` the field is left empty.
- **VALUE:** In the Value field, the value that is used in conjunction with the contents of the **KEY** and the **NAME** field in order to determine whether or not the package is already installed should be entered. An example value would be "`C:\Program Files\Adobe\Acrobat 6.0\Acrobat`".
- **UNINSTALL_REGISTRY_KEY_NAME:** This field should contain the registry key that is used to uninstall the package. The uninstall registry key usually matches the GUID of the application set in curly brackets. An example value would be `{2453DBC8-ACC4-4711-BD03-0C15353AA3D8}`. It is not necessary to enter the whole path, the uninstall registry key is sufficient. It does not matter if the key will have to be in the 32-bit or the 64-bit section of the registry. This will be managed automatically.



Dependencies

In the **Dependencies** tab an overview of the dependencies of a package can be found. In order to apply a package, these dependencies must be fulfilled for the managed device.



There are different types of dependencies for which RayManageSoft Unified Endpoint Manager will check and which can be chosen for a dependency when either adding or editing it.

The following actions are available in this tab.

- **Refresh** - The **Refresh** button on the top left of the list can be used to refresh the view.
- **Add** - The **Add** button on the top left of the list can be used to add a dependency. For more information see [Add a Dependency](#).
- **Edit** - The **Edit** button on the top left of the list can be used to edit a dependency if one dependency in the list has been selected. For more information see [Edit a Dependency](#).
- **Delete** - The **Delete** button on the top left of the list can be used to delete one or more dependencies if one or more dependencies in the list have been selected.
- **Search field** - The **Search** field can be found on the top right of the screen. More information on how the search field works can be found in the [Using Sorting, Filter, and Search Options](#) section.

When clicking on the **Display name** of a computer, the device details will be opened.

Add a Dependency

A dependency can be added by using the **Add** button in the **Dependencies** tab. The **Add Dependency** dialog will open.

In the **Add Dependency** dialog, the type of the dependency can be chosen by selecting an option in the **RULE FOR** drop-down box. The rest of the dialog will depend on the option selected in this field

The following types of dependencies are currently available in RayManageSoft Unified Endpoint Manager.

Managed Package

If **Managed Package** is selected in the **RULE FOR** drop-down menu, RayManageSoft Unified Endpoint Manager can be configured to install the dependency together with the package that is using the dependency.



Add Dependency

×

RULE FOR *

Managed Package

▼

DEPENDENCY *

Select a package...

⚡

RUN THE COMMANDS INCLUDED IN
THIS PACKAGE



Add

Discard

In the **DEPENDENCY** field, the target package can be selected. It is possible to choose from all packages that are currently managed by RayManageSoft Unified Endpoint Manager. Simply select the target package. Check the **RUN THE COMMANDS INCLUDED IN THIS PACKAGE** checkbox located underneath the **DEPENDENCY** field to tell RayManageSoft Unified Endpoint Manager that all commands in the package shall be executed when installing the dependency.

Unmanaged Package

If **Unmanaged Package** is selected in the **RULE FOR** drop-down field, RayManageSoft Unified Endpoint Manager will check if a version of this package is already installed on the endpoint and then act according to the action that is selected in the **ACTION** field.

Add Dependency

×

RULE FOR *

Unmanaged Package

▼

ACTION *

Ensure this package is installed.

▼

DEPENDENCY

Select a package...

⚡

NAME *

VERSION *

PRODUCT CODE

Select an installer...

⚡

Add

Discard



The following fields need to be configured if **Unmanaged Package** is selected.

- **ACTION:** This field defines the action that RayManageSoft Unified Endpoint Manager will take regarding the dependency. The following actions are available.
 - **Ensure this package is installed.** - RayManageSoft Unified Endpoint Manager will make sure that the dependency is installed on the endpoint. If it is not already installed, RayManageSoft Unified Endpoint Manager will stop the installation of the package.
 - **Stop installation if this package is installed.** - RayManageSoft Unified Endpoint Manager will check if the dependency is installed. If it is installed (no matter which version), RayManageSoft Unified Endpoint Manager will stop the installation of the package.
 - **Stop installation if version is greater than specified.** - RayManageSoft Unified Endpoint Manager will check if the dependency is installed. If it is installed (and the version number is greater than the one specified in the dependency), RayManageSoft Unified Endpoint Manager will stop the installation of the package.
 - **Stop installation if version is less than specified.** - RayManageSoft Unified Endpoint Manager will check if the dependency is installed. If it is installed (and the version number is less than the one specified in the dependency), RayManageSoft Unified Endpoint Manager will stop the installation of the package.
- **DEPENDENCY:** Select a dependency from a list of dependencies offered by RayManageSoft Unified Endpoint Manager or enter a dependency manually. If the dependency is part of the list, RayManageSoft Unified Endpoint Manager will auto-fill all information known into the other fields.
- **NAME:** The name of the package.
- **VERSION:** The version number of the package.
- **PRODUCT CODE:** The product code for the installer. If the installer is available for RayManageSoft Unified Endpoint Manager, it will read the product code from the installer. It can also be entered manually. An example for a valid product code would be {8F276E88-8C75-43AF-A245-7112AE5AF2DA}.

Hardware Inventory

If **Hardware Inventory** is selected in the **RULE FOR** field, the dependency will be linked to the hardware of the target devices.

Add Dependency ×

RULE FOR *
Hardware Inventory

CONDITION *
Required CPU type

VALUE *

Add Discard



There are two fields for hardware inventory dependencies that need to be defined. All fields in this dialog are mandatory.

- **CONDITION:** In the **CONDITION** drop-down menu, the condition which must be fulfilled is to be defined. It is possible to choose one of the following conditions.
 - **Required CPU type:** If this is chosen, the CPU type needs to be entered into the **VALUE** field.
 - **Required CPU manufacturer:** If this is chosen, the name of the manufacturer needs to be entered into the **VALUE** field. Example values would be `Intel` or `AMD`.
 - **Minimum CPU speed (MHz):** The minimum CPU speed needed should be entered here. For example, for a 1.6 GHz CPU the entry in the **VALUE** field would be `1600`.
 - **Minimum disk space (MB):** The required disk space in MB needs to be entered into the **VALUE** field if this is the selected condition.
 - **Minimum RAM (MB):** The required RAM in MB needs to be entered into the **VALUE** field if this is the selected condition. For example, if 2 GB RAM are required for an application the entry would be `2048`.
 - **Required CPU model:** This field is used if a specific CPU model is required for the package. An example value would be `i5-3570`.
 - **Requires a CD-ROM drive:** If this is chosen the value field will not be available, but the package can only be installed if a CD-ROM drive has been detected for the device.
 - **Minimum OS Service Pack:** Specify the Service Pack for an operating system that is the minimum required service pack to be installed.
- **VALUE:** **VALUE** is a mandatory field. The entry in value depends on the condition selected in the **CONDITION** field.

WMI Query

It is also possible to define a Windows Management Instrumentation (WMI) query as a dependency for a package. In order to define a WMI query, **WMI Query** needs to be selected in the **RULE FOR** drop-down field.

Add Dependency ×

RULE FOR *
WMI Query

HARDWARE CLASS
Select a hardware class...

HARDWARE PROPERTY
Select a hardware property...

CONDITIONS *
Equal to

- **HARDWARE CLASS:** For example, `Win32_IDEController` for IDE & SATA controllers.



- **HARDWARE PROPERTY:** For example, `DeviceID` could be used as property for the `Win32_IDEController` class selected in the **HARDWARE CLASS** field.
- **CONDITION:** The condition of the query can be defined using the drop-down menu and the value field. The drop-down menu offers the following options:
 - **Equal to:** The result of the query must match the condition.
 - **Greater than:** The result of the query must be greater or equal to the defined condition value.
 - **Less than:** The result of the query must be less or equal to the defined condition value.
 - **Not equal to:** The result of the query must not match the defined condition value.

After selecting one of the options in the **CONDITION** drop-down box, a related value needs to be entered into the value field. For example, a value for a `DeviceID` can look like `PIC18F2520`.

For detailed information about WMI, refer to the *Microsoft Windows Management Instrumentation* page.

Edit a Dependency

A dependency can be added by using the **Edit** button in the **Dependencies** tab if a dependency has been selected. The **Edit Dependency** dialog for the selected dependency will open.

In the **Edit Dependency** dialog, the type of the dependency can be chosen by selecting an option in the **RULE FOR** drop-down box. The rest of the dialog will depend on the option selected in this field.

The following types of dependencies are currently available in RayManageSoft Unified Endpoint Manager.

Managed Package

If **Managed Package** is selected in the **RULE FOR** drop-down menu, RayManageSoft Unified Endpoint Manager can be configured to install the dependency together with the package that is using the dependency.

Edit Dependency

RULE FOR *

Managed Package

DEPENDENCY *

Adobe Acrobat Reader DC - Deutsch

RUN THE COMMANDS INCLUDED IN
THIS PACKAGE

Save changes Discard

In the **DEPENDENCY** field, the target package can be selected. It is possible to choose from all packages that are currently managed by RayManageSoft Unified Endpoint Manager. Simply



select the target package. Check the **RUN THE COMMANDS INCLUDED IN THIS PACKAGE** checkbox located underneath the **DEPENDENCY** field to tell RayManageSoft Unified Endpoint Manager that all commands in the package shall be executed when installing the dependency.

Unmanaged Package

If **Unmanaged Package** is selected in the **RULE FOR** drop-down field, RayManageSoft Unified Endpoint Manager will check if a version of this package is already installed on the endpoint and then act according to the action that is selected in the **ACTION** field.

Edit Dependency

RULE FOR *
Unmanaged Package

ACTION *
Ensure this package is installed.

DEPENDENCY
Select a package...

NAME *
[Empty input field]

VERSION *
[Empty input field]

PRODUCT CODE
Select an installer...

Buttons: Save changes | Discard

The following fields need to be configured if **Unmanaged Package** is selected.

- **ACTION:** This field defines the action that RayManageSoft Unified Endpoint Manager will take regarding the dependency. The following actions are available.
 - **Ensure this package is installed.** - RayManageSoft Unified Endpoint Manager will make sure that the dependency is installed on the endpoint. If it is not already installed, RayManageSoft Unified Endpoint Manager will stop the installation of the package.
 - **Stop installation if this package is installed.** - RayManageSoft Unified Endpoint Manager will check if the dependency is installed. If it is installed (no matter which version), RayManageSoft Unified Endpoint Manager will stop the installation of the package.
 - **Stop installation if version is greater than specified.** - RayManageSoft Unified Endpoint Manager will check if the dependency is installed. If it is installed (and the version number is greater than the one specified in the dependency), RayManageSoft Unified Endpoint Manager will stop the installation of the package.
 - **Stop installation if version is less than specified.** - RayManageSoft Unified Endpoint Manager will check if the dependency is installed. If it is installed (and the version number is less than the one specified in the dependency), RayManageSoft Unified Endpoint Manager will stop the installation of the package.



- **DEPENDENCY:** Select a dependency from a list of dependencies offered by RayManageSoft Unified Endpoint Manager or enter a dependency manually. If the dependency is part of the list, RayManageSoft Unified Endpoint Manager will auto-fill all information known into the other fields.
- **NAME:** The name of the package.
- **VERSION:** The version number of the package.
- **PRODUCT CODE:** The product code for the installer. If the installer is available for RayManageSoft Unified Endpoint Manager, it will read the product code from the installer. It can also be entered manually. An example for a valid product code would be {8F276E88-8C75-43AF-A245-7112AE5AF2DA}.

Hardware Inventory

If **Hardware Inventory** is selected in the **RULE FOR** field, the dependency will be linked to the hardware of the target devices.

Edit Dependency ×

RULE FOR *
Hardware Inventory

CONDITION *
Required CPU type

VALUE *
..

Save changes Discard

There are two information for hardware inventory dependencies that need to be defined. All fields in this dialog are mandatory.

- **CONDITION:** In the **CONDITION** drop-down menu, the condition which must be fulfilled is to be defined. It is possible to choose one of the following conditions.
 - **Required CPU manufacturer:** If this is chosen, the name of the manufacturer needs to be entered into the **VALUE** field. Example values would be Intel or AMD-
 - **Minimum CPU speed (MHZ):** The minimum CPU speed needed should be entered here. For example, for a 1.6 GHz CPU the entry in the **VALUE** field would be 1600..
 - **Minimum disk space (MB):** The required disk space in MB needs to be entered into the **VALUE** field if this is the selected condition.
 - **Minimum RAM (MB):** The required RAM in MB needs to be entered into the **VALUE** field if this is the selected condition. For example, if 2 GB RAM are required for an application the entry would be 2048.
 - **Required CPU model:** This field is used if a specific CPU model is required for the package. An example value would be i5-3570.
 - **Minimum OS Service Pack:** Specify the Service Pack for an operating system that is the minimum required service pack to be installed.



- **VALUE:** **VALUE** is a mandatory field. The entry in value depends on the condition selected in the **CONDITION** field.

WMI Query

It is also possible to define a Windows Management Instrumentation (WMI) query as a dependency for a package. In order to define a WMI query, **WMI Query** needs to be selected in the **RULE FOR** drop-down field.

Edit Dependency ×

RULE FOR *
Hardware Inventory

CONDITION *
Required CPU type

VALUE *

Save changes Discard

- **HARDWARE CLASS:** For example, `Win32_IDEController` for IDE & SATA controllers.
- **HARDWARE PROPERTY:** For example, `DeviceID` could be used as property for the `Win32_IDEController` class selected in the **HARDWARE CLASS** field.
- **CONDITION:** The condition of the query can be defined using the drop-down menu and the value field. The drop-down menu offers the following options:
 - **Equal to:** The result of the query must match the condition.
 - **Greater than:** The result of the query must be greater or equal to the defined condition value.
 - **Less than:** The result of the query must be less or equal to the defined condition value.
 - **Not equal to:** The result of the query must not match the defined condition value.

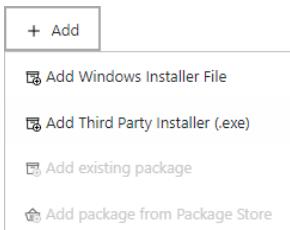
After selecting one of the options in the **CONDITION** drop-down box, a related value needs to be entered into the value field. For example, a value for a `DeviceID` can look like `PIC18F2520`.

For detailed information about WMI, refer to the *Microsoft Windows Management Instrumentation* page.



Add a Package

The **Add** button in the **Managed Software** category of RayManageSoft Unified Endpoint Manager can be used to add packages to the **Managed Software** category.



The following options are available for the **Add** button.

- **Add Windows Installer File** - The **Add Windows Installer File** option is used to add a new Windows Installer file to the files available in RayManageSoft Unified Endpoint Manager. For more information on how to add a Windows Installer File refer to the *Add a Windows Installer File* section.
- **Add Third Party Installer (.exe)** - The **Add Third Party Installer (.exe)** option is used to add a new Third party installer flies to the files available in RayManageSoft Unified Endpoint Manager. For more information on how to add a third party installer file refer to the *Add a Third Party Installer File* section.
- **Add existing Package** - The option to add an existing package from here will be available in an upcoming version of RayManageSoft Unified Endpoint Manager.
- **Add package from Package Store** - The option to add a package from the Package Store from here will be available in an upcoming version of RayManageSoft Unified Endpoint Manager.



Be aware:

Do not close the web page while uploading files! Any progress will be lost. While a package is being uploaded, the progress is shown in the **Task List**.

Add a Windows Installer File

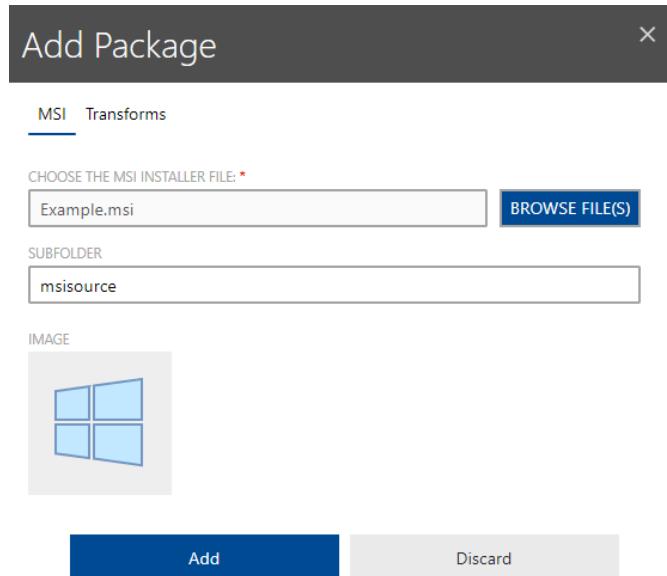
The **Add Package** dialog for Windows installers is divided into two tabs.

- **MSI:** This tab is used to add an installer file to RayManageSoft Unified Endpoint Manager.
- **Transforms:** This tab is used to include transforms to the installer that is being added.



MSI

This tab of the dialog can be used to add an installer to RayManageSoft Unified Endpoint Manager.



A file to upload to RayManageSoft Unified Endpoint Manager and add to the package can be selected by clicking on the **BROWSE FILE(S)** button in order to open the file browser. Select the target file in the browser.

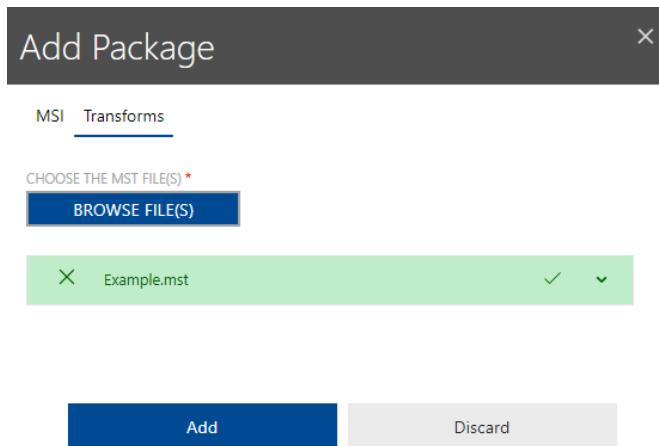
Furthermore, it is possible to specify a folder to which to add the file. The folder name needs to be added to the **SUBFOLDER** field. By default, the subfolder used is called **msisource**.

Clicking on the Image button will also open a file browser. It is possible to add a custom image to a package by opening an image from the browser (the following file formats are supported: **.gif, .jpg, .jpeg, and .png**).

When the installer has been selected, it can either be added to the package by clicking on the **Add** button or it is possible to add **Transforms** to the installer by selecting the **Transforms** tab before adding the installer.

Transforms

The **Transforms** tab is used to add one or more transforms to the selected installer.



The **BROWSE FILE(S)** button is used to open the file browser of the logged in user. Search for the transform to be added and select it in the browser. It will then be added to the dialog.

It is possible to upload more than one transform at once by either using the **BROWSE FILE(S)** button more than once or by selecting more than one transform in the browser.

To delete a transform from the list of transforms to upload, click on the **X** button located left of the file name. The transform will be removed from the list.

When the selection of transforms is finished and if the installer has been selected the transforms and the installer can be added by clicking the **Add** button.



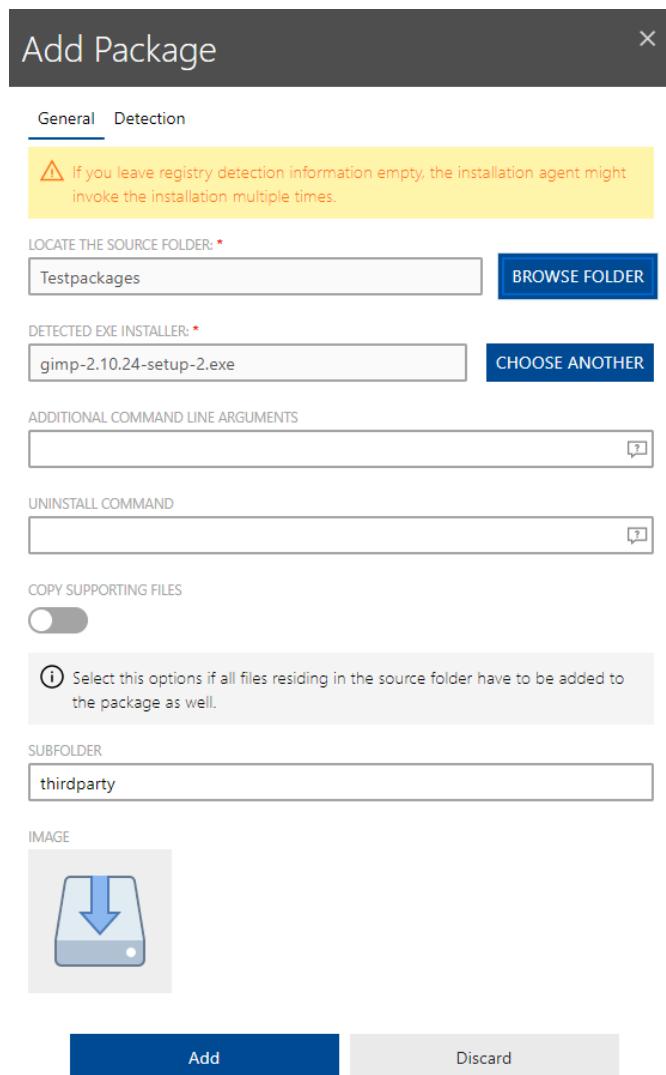
Add a Third Party Installer File

The **Add Package** dialog for third party installer is divided into two tabs.

- **General:** This tab is used to add an installer.
- **Detection:** This tab is used to configure values for the installer that can be used by RayManageSoft Unified Endpoint Manager to detect if the application

General

In the **General** tab the installer that is to be added is selected.



In the first step, the folder containing the installer is selected by using the **BROWSE FOLDER** button to open the file browser and selecting the folder. RayManageSoft Unified Endpoint Manager will then ask if the files contained in the folder shall be uploaded. After uploading the file, RayManageSoft Unified Endpoint Manager will automatically select one installer that has been detected in the folder. If there are more than one installer in the folder and the selected installer is not target installer, click on the **CHOOSE ANOTHER** button in order to select the

target installer.

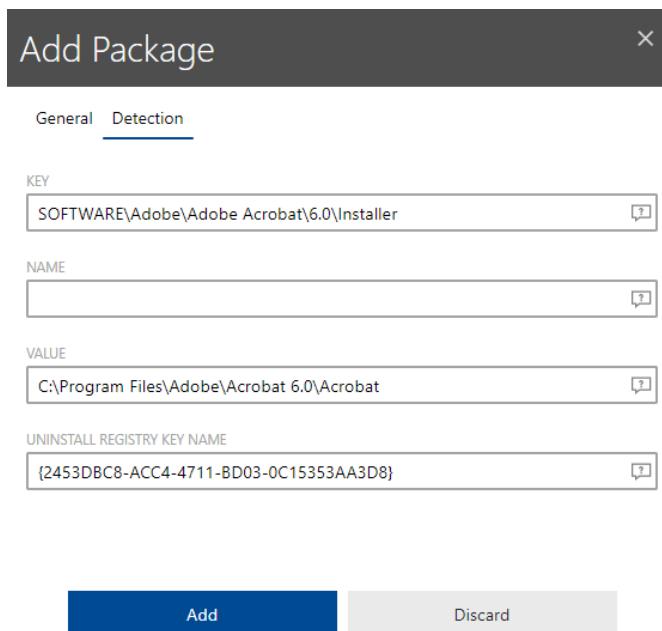
Optional Information

It is also possible to add additional information and files to the installer.

- **ADDITIONAL COMMANDLINE ARGUMENTS:** Can be used to add command line arguments that will be used for the installation of the application.
- **UNINSTALL COMMAND:** Can be used to enter a command to customize the uninstallation of the application.
- **COPY SUPPORTING FILES:** When active, all other files contained in the selected folder will be installed together with the application.
- **SUBFOLDER:** Specifies the folder to which the application is added. By default, the folder is **thirdparty**.
- **IMAGE:** Upload a customized image for the application (the following file formats are supported: .gif, .jpg, .jpeg, and .png).

Detection

In the **Detection** tab it is possible to define information that can be used by RayManageSoft Unified Endpoint Manager in order to detect if the application is already installed on a device.



Add Package ×

General Detection

KEY
SOFTWARE\Adobe\Adobe Acrobat\6.0\Installer

NAME

VALUE

UNINSTALL REGISTRY KEY NAME
(2453DBC8-ACC4-4711-BD03-0C15353AA3D8)

Add Discard

The following information can be specified.

- **KEY:** In the Key field, the key of the registry hive (below `HKEY_LOCAL_MACHINE`) and the key name of a registry key that can be used to determine whether or not the package is already installed can be specified. For example, if the registry key is in `HKEY_LOCAL_MACHINE\SOFTWARE\Adobe\Adobe Acrobat\6.0\Installer` the entry in the **KEY** field should be `SOFTWARE\Adobe\Adobe Acrobat\6.0\Installer`.



- **NAME:** In the **Name** field, the name of a registry entry that is be used in conjunction with the contents of the **KEY** field in order to determine whether or not the package is already installed should be entered. If the name of the registry entry set by the application install is **Default** the field is left empty.
- **VALUE:** In the Value field, the value that is used in conjunction with the contents of the KEY and the NAME field in order to determine whether or not the package is already installed should be entered. An example value would be "C:\Program Files\Adobe\Acrobat 6.0\Acrobat".
- **UNINSTALL REGISTRY KEY NAME:** This field should contain the registry key that is used to uninstall the package. The uninstall registry key usually matches the GUID of the application set in curly brackets. An example value would be {2453DBC8-ACC4-4711-BD03-0C15353AA3D8}. It is not necessary to enter the whole path, the uninstall registry key is sufficient. It does not matter if the key will have to be in the 32-bit or the 64-bit section of the registry. This will be managed automatically.

Edit a Package

The **Edit Package** dialog that is opened by the Edit button if one package has been selected in the Managed Software category of RayManageSoft Unified Endpoint Manager is divided into two tabs, the **Details** tab and the **Information** tab.

Details

In the **Details** tab of the **Edit Package** dialog package specific details can be edited.

Edit Package ×

[Details](#) [Information](#)

IMAGE



NAME*

COPYRIGHT ©

CREATOR*

VERSION*

Save changes

Discard

The following options are available in the dialog.



- **IMAGE:** Clicking on the image will open a file browser. Browse for an image to customize the image for the package (the following file formats are supported: .gif, .jpg, .jpeg, and .png).
- **NAME:** The name of the application.
- **COPYRIGHT @:** The name of the copyright owner.
- **CREATOR:** The name of the creator.
- **VERSION:** The version number of the application which is further divided into:
 - Major
 - Minor
 - Build
 - Revision

Since the fields have already been separated, no further separators are allowed.

Information

In the **Information** tab of the **Edit Package** dialog general information regarding the package can be edited.

Edit Package

RELEASE WEBSITE

SUPPORT CONTACT

SUPPORT WEBSITE

COMMENT

Save changes Discard

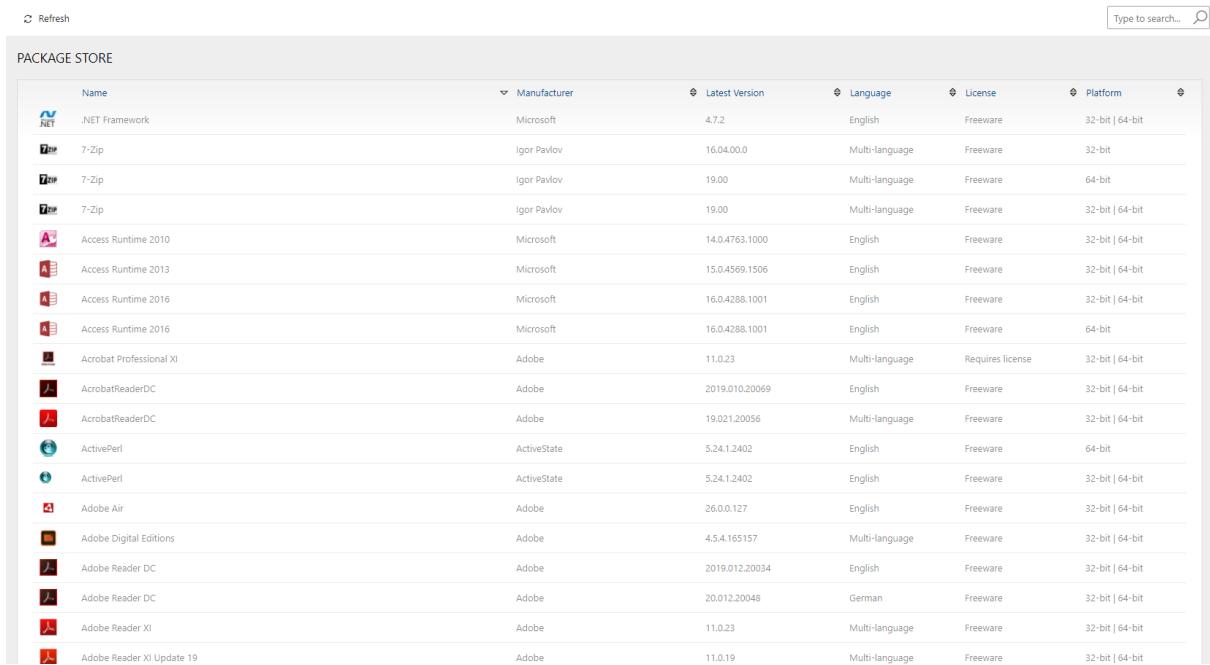
The following options are available in the dialog.

- **RELEASE WEBSITE:** The URL of the website where the package can be downloaded.
- **SUPPORT CONTACT:** The name and the contact information of a support contact for the package.
- **SUPPORT WEBSITE:** The URL of a website where support for the package is available.
- **COMMENT:** Further relevant information regarding the package that do not fit into any other category.



Package Store

In the **Package Store** section of RayManageSoft Unified Endpoint Manager a direct integration of the Raynet Package Store can be found. It can be used to easily obtain the prepackaged software that is needed for the endpoints managed by RayManageSoft Unified Endpoint Manager.



The screenshot shows a table titled "PACKAGE STORE" with the following columns: Name, Manufacturer, Latest Version, Language, License, and Platform. The table lists various software packages, including .NET Framework, 7-Zip, Access Runtime, and various Adobe products. Each row includes a small icon representing the software.

Name	Manufacturer	Latest Version	Language	License	Platform
.NET Framework	Microsoft	4.7.2	English	Freeware	32-bit 64-bit
7-Zip	Igor Pavlov	16.04.00.0	Multi-language	Freeware	32-bit
7-Zip	Igor Pavlov	19.00	Multi-language	Freeware	64-bit
7-Zip	Igor Pavlov	19.00	Multi-language	Freeware	32-bit 64-bit
Access Runtime 2010	Microsoft	14.0.4763.1000	English	Freeware	32-bit 64-bit
Access Runtime 2013	Microsoft	15.0.4569.1506	English	Freeware	32-bit 64-bit
Access Runtime 2016	Microsoft	16.0.4288.1001	English	Freeware	32-bit 64-bit
Access Runtime 2016	Microsoft	16.0.4288.1001	English	Freeware	64-bit
Acrobat Professional XI	Adobe	11.0.23	Multi-language	Requires license	32-bit 64-bit
AcrobatReaderDC	Adobe	2019.010.20069	English	Freeware	32-bit 64-bit
AcrobatReaderDC	Adobe	19.021.20056	Multi-language	Freeware	32-bit 64-bit
ActivePerl	ActiveState	5.24.1.402	English	Freeware	64-bit
ActivePerl	ActiveState	5.24.1.402	English	Freeware	32-bit 64-bit
Adobe Air	Adobe	26.0.0.127	English	Freeware	32-bit 64-bit
Adobe Digital Editions	Adobe	4.5.4.165157	Multi-language	Freeware	32-bit 64-bit
Adobe Reader DC	Adobe	2019.012.20034	English	Freeware	32-bit 64-bit
Adobe Reader DC	Adobe	20.012.20048	German	Freeware	32-bit 64-bit
Adobe Reader XI	Adobe	11.0.23	Multi-language	Freeware	32-bit 64-bit
Adobe Reader XI Update 19	Adobe	11.0.19	Multi-language	Freeware	32-bit 64-bit

Clicking on a package will open the **Package Details** dialog.



Package Details



NAME:	Adobe Reader DC
LATEST VERSION:	2019.012.20034
MANUFACTURER:	Adobe
LANGUAGE:	English
PLATFORM:	32-bit 64-bit
LICENSE:	Freeware
OTHER AVAILABLE VERSIONS:	17.9.20044.222436, 2018.011.2 0055

DESCRIPTION:

This is a deployment package for Adobe Reader DC by Adobe Systems Incorporated which is compatible with all major systems management solutions such as SCCM, LANDesk, KACE, InTune and others. Choose from basic, standard and advanced package options to fully automate and customize the deployment of this software.

Import...

Open Store Page

The **Package Details** dialog contains multiple information about the selected package. To obtain the package in the Package Store, click on the **Open Store Page** button. The Package Store will open in a new browser tab. After a package has been bought in the Package Store, it is possible to import the package using the RayPackage Application.



Endpoint Security

The **Endpoint Security** category of the sidebar contains the following subcategories:

- *Update Management*
- *Firewall*
- *Antivirus*
- *Disk Encryption*
- *Endpoint Detection*

Update Management

The **Update Management** section of RayManageSoft Unified Endpoint Manager contains an overview of the **Update Management Packages** that are currently available in the tenant.

The following actions are available in this section.

- **Refresh** - The **Refresh** button on the top left of the screen can be used to refresh the view.
- **Add** - The **Add** button on the top left of the screen can be used to add a package. For more information see [Add an Update Management Package](#)
- **Edit** - The **Edit** button on the top left of the screen can be used to edit a package if one package in the list has been selected. For more information see [Edit an Update Management Package](#)
- **Delete** - The **Delete** button on the top left of the screen can be used to delete one or more **Update Management Packages** if one or more packages in the list have been selected.
- **Advanced filter** - The **Advanced filter** is available on the top right of the screen. A description on how to use the **Advanced filters** can be found in the [Using Sorting, Filter, and Search Options](#) section.
- **Search field** - The **Search** field can be found on the top right of the screen. More information on how the search field works can be found in the [Using Sorting, Filter, and Search Options](#) section.



Update Management Package Details

When opening the details of an **Update Management Package** the information regarding the package are divided into two parts.

NAME: Default Update Management Package	Settings	User Experience
VERSION 1.0.0	Windows Update Yes	Enables or disables the windows update functionality on a device. This option should only be disabled in case you have a custom patch management solution in place.
CREATOR Raynet GmbH	Servicing Channel Semi-Annual Channel (Targeted)	The branch readiness level enables administrators to specify which channel of feature updates the device should receive.
Show more fields...	Microsoft product updates No	Consider updates for other Microsoft products, such as versions of Office that are installed by using Windows Installer (MSI). Versions of Office that are installed by using Click-to-Run can't be updated by using Windows Update for Business. Product updates are off by default.
	Windows drivers Yes	Consider updates for non-Microsoft drivers that are relevant to the devices. Driver updates are on by default, but you can turn them off if you prefer.
	Quality update deferral period (days) 0	Defer quality updates for the specified number of days.
	Feature update deferral period (days) 0	Defer feature updates for the specified number of days.

The left side contains all general information regarding the package including the name, the version, and the creator of the package.

The right side is divided into tabs where specific setting are shown. The following tabs are available:

- **Settings**
- **User Experience**

While in this view, the following actions are available for this package.

- **Edit** - The **Edit** button on the top left of the screen can be used in order to edit the package. For more information see *Edit an Update Management Package*
- **Delete** - The **Delete** button on the top left of the screen can be used to delete one or more packages if one or more packages in the list have been selected.



Settings

In the **Settings** tab the available settings for the **Update Management Package** are shown.

Setting	Value / Range	Description
Windows Update	Yes	Enables or disables the windows update agent functionality on a device. This option should only be disabled in case there is a custom patch management solution in place.
Servicing Channel	Semi-Annual Channel (Targeted)	The branch readiness level enables administrators to specify which channel of feature updates the device should receive.
Microsoft product updates	No	Consider updates for other Microsoft products, such as versions of Office that are installed by using Windows Installer (MSI). Versions of Office that are installed by using Click-to-Run can't be updated by using Windows Update for Business. Product updates are off by default.
Windows drivers	Yes	Consider updates for non-Microsoft drivers that are relevant to the devices. Driver updates are on by default, but you can turn them off if you prefer.
Quality update deferral period (days)	0	Defer quality updates for the specified number of days.
Feature update deferral period (days)	0	Defer feature updates for the specified number of days.

Setting	Value / Range	Description
Windows Update	• Yes • No	Enables or disables the windows update agent functionality on a device. This option should only be disabled in case there is a custom patch management solution in place.
Servicing Channel	• Windows Insider – Fast • Windows Insider – Slow • Windows Insider – Release Preview • Semi-Annual Channel • Semi-Annual Channel (Targeted)	The branch readiness level enables administrators to specify which channel of feature updates the device should receive.
Microsoft product updates	• Yes • No	Consider the update for other Microsoft products, such as versions of Office that are installed by using Windows Installer (MSI). Versions of Office that are installed by using Click-to-Run cannot be updated by using Windows Update for Business. Product updates are off by default.
Windows drivers	• Yes • No	Consider updates for non-Microsoft drivers that are relevant to the device. Driver updates are on by default but they can be turned off.



Setting	Value / Range	Description
Quality update deferral period (days)	0–35	Defer quality updates for the specified number of days. The default value is 0 (not deferred) but it is possible to defer quality updates for up to 35 days.
Feature update deferral period (days)	0–365	Defer feature updates for the specified number of days. The default value is 0 (not deferred) but it is possible to defer feature updates for up to 365 days.

User Experience

In the **User Experience** tab the available settings regarding the user interaction and the update schedule are shown.

Automatic update behavior
Auto install at maintenance time

Manages automatic update behavior for scanning, downloading and installing of updates.

Active hours start
9 AM

Configure a period when restart due to update installations will be suppressed.

Active hours end
6 PM

Configure a period when restart due to update installations will be suppressed.

Currently one of the following settings regarding the update behavior will be selected as **Automatic update behavior**. Depending on the selected behavior further settings can be available in this tab.

Setting	Description	Available Settings
Notify Download	If this option is being selected, the user will be notified when an update is being downloaded.	none
Auto install at maintenance time	This option is used to define a period during which updates are suppressed. Updates will only be installed outside of the defined period.	<ul style="list-style-type: none">• Active hours start• Active hours end
Auto install and restart at scheduled times	If this option is used updates will be installed and a restart will occur at a scheduled day and time that is defined using the settings linked to this option.	<ul style="list-style-type: none">• Scheduled install day• Scheduled install time

The further available settings and their link to the selected update behavior are shown below.





Auto Install at Maintenance Time Settings

Setting	Value / Range	Description
Active hours start	<ul style="list-style-type: none">• 12 AM• 1 AM• 2 AM• 3 AM• 4 AM• 5 AM• 6 AM• 7 AM• 8 AM• 9 AM• 10 AM• 11 AM <ul style="list-style-type: none">• 12 PM• 1 PM• 2 PM• 3 PM• 4 PM• 5 PM• 6 PM• 7 PM• 8 PM• 9 PM• 10 PM• 11 PM	The start time of the period when restarts due to update installations will be suppressed.
Active hours end	<ul style="list-style-type: none">• 12 AM• 1 AM• 2 AM• 3 AM• 4 AM• 5 AM• 6 AM• 7 AM• 8 AM• 9 AM• 10 AM• 11 AM <ul style="list-style-type: none">• 12 PM• 1 PM• 2 PM• 3 PM• 4 PM• 5 PM• 6 PM• 7 PM• 8 PM• 9 PM• 10 PM• 11 PM	The end time of the period when restarts due to update installations will be suppressed.

Auto Install and Restart at Scheduled Time Settings

Setting	Value	Description
Scheduled install day	<ul style="list-style-type: none">• Any Day• Monday• Tuesday• Wednesday• Thursday• Friday• Saturday• Sunday	The day for the installation of scheduled updates
Scheduled install time	<ul style="list-style-type: none">• 12 AM• 1 AM• 2 AM• 3 AM• 4 AM• 5 AM• 6 AM• 7 AM <ul style="list-style-type: none">• 12 PM• 1 PM• 2 PM• 3 PM• 4 PM• 5 PM• 6 PM• 7 PM	The time for the installation of scheduled updates



Setting	Value	Description
	<ul style="list-style-type: none">• 8 AM• 9 AM• 10 AM• 11 AM• 8 PM• 9 PM• 10 PM• 11 PM	

Add an Update Management Package

The **Add an Update Management Package** is divided into three tabs:

- **General:** This tab is used to specify general information regarding the **Update Management Package**.
- **Update Settings:** This tab is used to define settings like what and how the updates are handled.
- **User Experience:** This tab is used to define when the updates are installed and the interaction level with the user.

General

The **General** tab is used to configure some general information regarding the **Update Management Package**, some of which are mandatory information.

IMAGE



NAME *

CREATOR *

VERSION *

. . .

ⓘ The version number is used by the Deployment Manager on the managed devices to coordinate application updates. Increase this number whenever you want to distribute a revised version of your application.

SUPPORT CONTACT

COMMENT

The following information can be configured in this tab.

- **IMAGE:** It is possible to add a custom image to the **Update Management Package**. Click on the image to open the file browser. It is now possible to add a custom image to a package by opening an image from the browser (the following file formats are



supported: .gif, .jpg, .jpeg, and .png).

- **NAME:** Enter a name for the **Update Management Package**. This field is mandatory and cannot be left empty.
- **CREATOR:** This field should contain the name of the creator of the **Update Management Package**. This field is mandatory and cannot be left empty.
- **VERSION:** The **VERSION** field is divided into 4 different fields. All 4 fields should contain an integer value. These fields are mandatory since they are used to coordinate application updates. The number should be increased, each time a revised version of the package is distributed. Since the fields are already divided by periods no further division is necessary. The fields are as follows:
 - Major
 - Minor
 - Build
 - Revision
- **SUPPORT CONTACT:** This field can be used to enter a support contact for the package. This could either be the name of the person responsible for the support or some sort of contact like an email address or a phone number.
- **COMMENT:** This field can be used to add a comment to the package.

Update Settings

In this tab the update settings that will be used by the devices are defined.

WINDOWS UPDATE	<input checked="" type="checkbox"/>
<p>i Enables or disables the windows update functionality on a device. This option should only be disabled in case you have a custom patch management solution in place.</p>	
SERVICING CHANNEL *	<input type="button" value="Semi-Annual Channel"/>
<p>i The branch readiness level enables administrators to specify which channel of feature updates the device should receive.</p>	
MICROSOFT PRODUCT UPDATES	<input type="checkbox"/>
<p>i Consider updates for other Microsoft products, such as versions of Office that are installed by using Windows Installer (MSI). Versions of Office that are installed by using Click-to-Run can't be updated by using Windows Update for Business. Product updates are off by default.</p>	
WINDOWS DRIVERS	<input type="checkbox"/>
<p>i Consider updates for non-Microsoft drivers that are relevant to the devices. Driver updates are on by default, but you can turn them off if you prefer.</p>	
QUALITY UPDATE DEFERRAL PERIOD (DAYS) *	<input type="text" value="0"/>
FEATURE UPDATE DEFERRAL PERIOD (DAYS) *	<input type="text" value="0"/>

- **WINDOWS UPDATE**

The **WINDOWS UPDATE** checkbox is used in order to enable or disable the Windows update



functionality on a device. This option should only be disabled in case another patch management solution is in place. In order to disable the Windows update functionality, ensure that the checkbox is unchecked.

- **SERVICING CHANNEL**

The **SERVICING CHANNEL** checkbox can be used in order to specify which channel of feature updates a device should receive. By default, **SERVICING CHANNEL** is set to Semi-Annual Channel (Targeted). Information on the different servicing channels for Windows 10 updates can be found in the *Microsoft documentation*. The following channels are available:

- Windows Insider - Fast
- Windows Insider - Slow
- Windows Insider - Release Preview
- Semi-Annual Channel
- Semi-Annual Channel (Targeted)

- **MICROSOFT PRODUCT UPDATES**

The **MICROSOFT PRODUCT UPDATES** checkbox is used to specify whether updates for other Microsoft products, such as versions of Microsoft Office that are installed by using Windows Installer (MSI) are considered. Versions of Microsoft Office that are being installed by using Click-to-Run cannot be updated by using Windows Update for Business. Product updates are off by default. In order to consider updates for other Microsoft products ensure that the checkbox is checked.

- **WINDOWS DRIVER**

The **WINDOWS DRIVER** checkbox is used to specify whether updates for non-Microsoft drivers that are relevant to the device are considered. Driver updates are on by default, but they can be turned off if they should not be considered. In order to not consider driver updates ensure that the checkbox is unchecked.

- **QUALITY UPDATE DEFERRAL PERIOD (DAYS)**

This is used to define the time period (in days) for that quality updates are being deferred. They can be deferred for up to 35 days. Any integer between 0 and 35 can be entered as value. If 0 is entered as value, quality updates will not be deferred.

- **FEATURE UPDATE DEFERRED PERIOD (DAYS)**

This is used to define the time period (in days) for that feature updates are being deferred. They can be deferred for up to 365 days. Any integer between 0 and 365 can be entered as value. If 0 is entered as value, quality updates will not be deferred.

User Experience

The interaction with the user can be defined in this tab. The values set here, define how much information the user receives and how much interaction from the user is possible.

AUTOMATIC UPDATE BEHAVIOR

This option can be used in order to configure the automated behavior that is used for scanning, downloading, and installing updates. The following options are available for selection in the drop-down menu.

- **Notify download:** Select this option in order to notify the user when the download of the update starts.
- **Auto install at maintenance time:** Select this option in order to automatically install pending updates during the defined maintenance time.
- **Auto install and restart at scheduled time:** Select this option in order to automatically



install pending updates at the specified time.



Notify Download

AUTOMATIC UPDATE BEHAVIOR *

Notify download

i Manage automatic update behavior to scan, download and install updates.

When the **Notify download** option is selected, RayManageSoft Unified Endpoint Manager will notify the user when starting the download. No further configurations for this option are necessary.

Auto Install at Maintenance Time

AUTOMATIC UPDATE BEHAVIOR *

Auto install at maintenance time

i Manage automatic update behavior to scan, download and install updates.

ACTIVE HOURS START *

9 AM

ACTIVE HOURS END *

6 PM

i Configure a period when restarts due to update installations will be suppressed.

When the **Auto install at maintenance time** option has been selected, it is also necessary to specify a period during which update installations will be suppressed. This is done by selecting a start time and an end time in the fields that will appear once this option has been selected.

- **ACTIVE HOURS START**

Define the start time (in full hours) of the period during which restarts in order to update installations will be suppressed.

- **ACTIVE HOURS END**

- Define the end time (in full hours) of the period during which restarts in order to update installations will be suppressed.



Be aware:

The start time for the period must always be before the end time. Furthermore, the difference between the start time and the end time cannot be more than 18 hours.



Auto Install and Restart at Scheduled Time

AUTOMATIC UPDATE BEHAVIOR *

Auto install and restart at scheduled time

Manage automatic update behavior to scan, download and install updates.

SCHEDULED INSTALL DAY *

Every Day

Select install day for scheduled updates

SCHEDULED INSTALL TIME *

12 AM

Select automation update installation day and time

When the **Auto install and restart at scheduled time** option has been selected it is necessary to specify the time and date at which scheduled updates will be automatically installed. This is done by selecting the date and the time (in full hours) at which the updates are installed.

• SCHEDULED INSTALL DAY

Select the day for the installation by selecting it in the drop-down menu. The following options are available in the drop-down menu:

- **Any Day:** If this option is selected, pending updates will be installed at the defined time every day.
- **Monday:** If this option is selected, pending updates will be installed at the defined time every Monday.
- **Tuesday:** If this option is selected, pending updates will be installed at the defined time every Tuesday.
- **Wednesday:** If this option is selected, pending updates will be installed at the defined time every Wednesday.
- **Thursday:** If this option is selected, pending updates will be installed at the defined time every Thursday.
- **Friday:** If this option is selected, pending updates will be installed at the defined time every Friday.
- **Saturday:** If this option is selected, pending updates will be installed at the defined time every Saturday.
- **Sunday:** If this option is selected, pending updates will be installed at the defined time every Sunday.

• SCHEDULED INSTALL TIME

Select the time for the installation by selecting the time in the drop-down menu. It is possible to select a value between 12 AM and 11 PM.



Edit an Update Management Package

The **Edit an Update Management Package** is divided into three tabs:

- **General:** This tab is used to specify general information regarding the **Update Management Package**.
- **Update Settings:** This tab is used to define settings like what and how the updates are handled.
- **User Experience:** This tab is used to define when the updates are installed and the interaction level with the user.

General

The **General** tab is used to configure some general information regarding the **Update Management Package**, some of which are mandatory information.

IMAGE



NAME *

CREATOR *

VERSION *

 . . .

ⓘ The version number is used by the Deployment Manager on the managed devices to coordinate application updates. Increase this number whenever you want to distribute a revised version of your application.

SUPPORT CONTACT

COMMENT

The following information can be configured in this tab.

- **IMAGE:** It is possible to add a custom image to the **Update Management Package**. Click on the image to open the file browser. It is now possible to add a custom image to a package by opening an image from the browser (the following file formats are supported: .gif, .jpg, .jpeg, and .png).
- **NAME:** Enter a name for the **Update Management Package**. This field is mandatory and cannot be left empty.
- **CREATOR:** This field should contain the name of the creator of the **Update Management Package**. This field is mandatory and cannot be left empty.
- **VERSION:** The **VERSION** field is divided into 4 different fields. All 4 fields should contain an



integer value. These fields are mandatory since they are used to coordinate application updates. The number should be increased, each time a revised version of the package is distributed. Since the fields are already divided by periods no further division is necessary. The fields are as follows:

- Major
- Minor
- Build
- Revision

- **SUPPORT CONTACT:** This field can be used to enter a support contact for the package. This could either be the name of the person responsible for the support or some sort of contact like an email address or a phone number.
- **COMMENT:** This field can be used to add a comment to the package.

Update Settings

In this tab the update settings that will be used by the devices are defined.

WINDOWS UPDATE	<input checked="" type="checkbox"/>
<p> ⓘ Enables or disables the windows update functionality on a device. This option should only be disabled in case you have a custom patch management solution in place.</p>	
SERVICING CHANNEL *	<input type="button" value="Semi-Annual Channel"/>
<p> ⓘ The branch readiness level enables administrators to specify which channel of feature updates the device should receive.</p>	
MICROSOFT PRODUCT UPDATES	<input type="checkbox"/>
<p> ⓘ Consider updates for other Microsoft products, such as versions of Office that are installed by using Windows Installer (MSI). Versions of Office that are installed by using Click-to-Run can't be updated by using Windows Update for Business. Product updates are off by default.</p>	
WINDOWS DRIVERS	<input type="checkbox"/>
<p> ⓘ Consider updates for non-Microsoft drivers that are relevant to the devices. Driver updates are on by default, but you can turn them off if you prefer.</p>	
QUALITY UPDATE DEFERRAL PERIOD (DAYS) *	<input type="text" value="0"/>
FEATURE UPDATE DEFERRAL PERIOD (DAYS) *	<input type="text" value="0"/>

- **WINDOWS UPDATE**

The **WINDOWS UPDATE** checkbox is used in order to enable or disable the Windows update functionality on a device. This option should only be disabled in case another patch management solution is in place. In order to disable the Windows update functionality, ensure that the checkbox is unchecked.

- **SERVICING CHANNEL**

The **SERVICING CHANNEL** checkbox can be used in order to specify which channel of feature updates a device should receive. By default, **SERVICING CHANNEL** is set to Semi-Annual Channel (Targeted). Information on the different servicing channels for Windows 10 updates



can be found in the *Microsoft documentation*. The following channels are available:

- Windows Insider - Fast
- Windows Insider - Slow
- Windows Insider - Release Preview
- Semi-Annual Channel
- Semi-Annual Channel (Targeted)

• **MICROSOFT PRODUCT UPDATES**

The **MICROSOFT PRODUCT UPDATES** checkbox is used to specify whether updates for other Microsoft products, such as versions of Microsoft Office that are installed by using Windows Installer (MSI) are considered). Versions of Microsoft Office that are being installed by using Click-to-Run cannot be updated by using Windows Update for Business. Product updates are off by default. In order to consider updates for other Microsoft products ensure that the checkbox is checked.

• **WINDOWS DRIVER**

The **WINDOWS DRIVER** checkbox is used to specify whether updates for non-Microsoft drivers that are relevant to the device are considered. Driver updates are on by default, but they can be turned off if they should not be considered. In order to not consider driver updates ensure that the checkbox is unchecked.

• **QUALITY UPDATE DEFERRAL PERIOD (DAYS)**

This is used to define the time period (in days) for that quality updates are being deferred. They can be deferred for up to 35 days. Any integer between 0 and 35 can be entered as value. If 0 is entered as value, quality updates will not be deferred.

• **FEATURE UPDATE DEFERRAL PERIOD (DAYS)**

This is used to define the time period (in days) for that feature updates are being deferred. They can be deferred for up to 365 days. Any integer between 0 and 365 can be entered as value. If 0 is entered as value, quality updates will not be deferred.

User Experience

The interaction with the user can be defined in this tab. The values set here, define how much information the user receives and how much interaction from the user is possible.

AUTOMATIC UPDATE BEHAVIOR

This option can be used in order to configure the automated behavior that is used for scanning, downloading, and installing updates. The following options are available for selection in the drop-down menu.

- **Notify download:** Select this option in order to notify the user when the download of the update starts.
- **Auto install at maintenance time:** Select this option in order to automatically install pending updates during the defined maintenance time.
- **Auto install and restart at scheduled time:** Select this option in order to automatically install pending updates at the specified time.



Notify Download

AUTOMATIC UPDATE BEHAVIOR *

Notify download

i Manage automatic update behavior to scan, download and install updates.

When the **Notify download** option is selected, RayManageSoft Unified Endpoint Manager will notify the user when starting the download. No further configurations for this option are necessary.

Auto Install at Maintenance Time

AUTOMATIC UPDATE BEHAVIOR *

Auto install at maintenance time

i Manage automatic update behavior to scan, download and install updates.

ACTIVE HOURS START *

9 AM

ACTIVE HOURS END *

6 PM

i Configure a period when restarts due to update installations will be suppressed.

When the **Auto install at maintenance time** option has been selected, it is also necessary to specify a period during which update installations will be suppressed. This is done by selecting a start time and an end time in the fields that will appear once this option has been selected.

- **ACTIVE HOURS START**

Define the start time (in full hours) of the period during which restarts in order to update installations will be suppressed.

- **ACTIVE HOURS END**

- Define the end time (in full hours) of the period during which restarts in order to update installations will be suppressed.



Be aware:

The start time for the period must always be before the end time. Furthermore, the difference between the start time and the end time cannot be more than 18 hours.



Auto Install and Restart at Scheduled Time

AUTOMATIC UPDATE BEHAVIOR *

Auto install and restart at scheduled time

Manage automatic update behavior to scan, download and install updates.

SCHEDULED INSTALL DAY *

Every Day

Select install day for scheduled updates

SCHEDULED INSTALL TIME *

12 AM

Select automation update installation day and time

When the **Auto install and restart at scheduled time** option has been selected it is necessary to specify the time and date at which scheduled updates will be automatically installed. This is done by selecting the date and the time (in full hours) at which the updates are installed.

• SCHEDULED INSTALL DAY

Select the day for the installation by selecting it in the drop-down menu. The following options are available in the drop-down menu:

- **Any Day:** If this option is selected, pending updates will be installed at the defined time every day.
- **Monday:** If this option is selected, pending updates will be installed at the defined time every Monday.
- **Tuesday:** If this option is selected, pending updates will be installed at the defined time every Tuesday.
- **Wednesday:** If this option is selected, pending updates will be installed at the defined time every Wednesday.
- **Thursday:** If this option is selected, pending updates will be installed at the defined time every Thursday.
- **Friday:** If this option is selected, pending updates will be installed at the defined time every Friday.
- **Saturday:** If this option is selected, pending updates will be installed at the defined time every Saturday.
- **Sunday:** If this option is selected, pending updates will be installed at the defined time every Sunday.

• SCHEDULED INSTALL TIME

Select the time for the installation by selecting the time in the drop-down menu. It is possible to select a value between 12 AM and 11 PM.



Firewall

The **Firewall** tab will be available in an upcoming version of RayManageSoft Unified Endpoint Manager.

Antivirus

The **Antivirus** tab be available in an upcoming version of RayManageSoft Unified Endpoint Manager.

Disk Encryption

The **Disk Encryption** tab be available in an upcoming version of RayManageSoft Unified Endpoint Manager.

Endpoint Detection

The **Endpoint Detection** tab be available in an upcoming version of RayManageSoft Unified Endpoint Manager.

User & Group Management

The **User & Group Management** category of the sidebar contains the following subcategories:

- *User*
 - *Groups*

User

The **User** tab will be available in an upcoming version of RayManageSoft Unified Endpoint Manager.

Groups

In the **Groups** section of RayManageSoft Unified Endpoint Manager, the different groups that have been configured are listed.

The following actions are available in this section.

- **Refresh** - The **Refresh** button on the top left of the screen can be used to refresh the view.
 - **Add** - The **Add** button on the top left of the screen can be used to add a group. For more information see *Add a Group*.



Be aware:

If AD-Sync is enabled, manual creation of groups as well as all kinds of group assignments are prohibited. In order to use these, AD-Sync needs to be disabled.



- **Edit** - The **Edit** button on the top left of the screen can be used to edit a group if one group in the list has been selected. For more information see *Edit a Group*.
- **Delete** - The **Delete** button on the top left of the screen can be used to delete one or more groups if one or more groups in the list have been selected.
- **Search field** - The **Search** field can be found on the top right of the screen. More information on how the search field works can be found in the *Using Sorting, Filter, and Search Options* section.

Group Details

It is possible to open the details for a group, by clicking on the group in the list. The **Group Details** show information about a group such as the image assigned to the group, the name of the group and the parent group, if applicable.

Furthermore, there are three tabs containing further information which are available in the **Group Details**.

- **Assigned Devices**
- **Assigned Packages**
- **Child Groups**

Assigned Devices

The **Assigned Devices** tab shows the list of devices that are assigned to a group. The devices are listed by their **Display name** and their **Hostname**.

Display name	Hostname
win-am1qr9r2tg	win-am1qr9r2tg

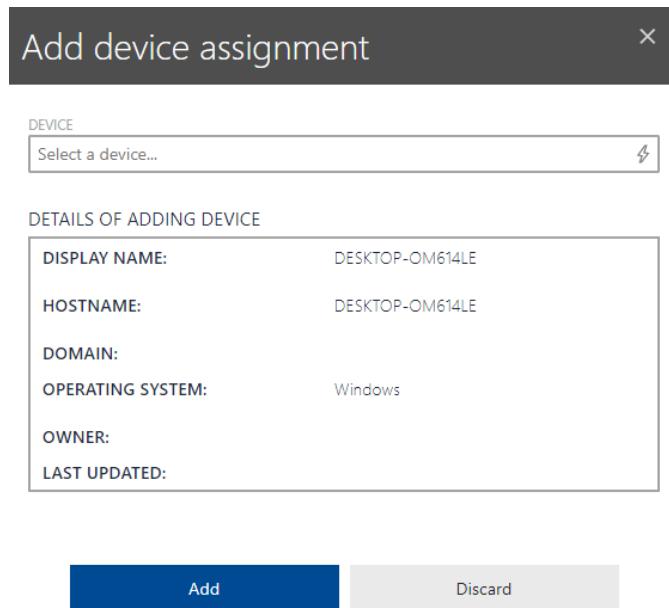
The following actions are available in this section.

- **Refresh** - The **Refresh** button on the top left of the tab can be used to refresh the view.
- **Assign device** - The **Assign device** button on the top left of the tab can be used to assign one or more devices to the group.
- **Delete** - The **Delete** button on the top left of the tab can be used to delete one or more devices if one or more devices in the list have been selected.
- **Search field** - The **Search** field can be found on the top right of the tab. More information on how the search field works can be found in the *Using Sorting, Filter, and Search Options* section.



Assign a Device to a Group

The **Add device assignment** dialog can be opened by using the **Add** button in the Assigned Devices tab.



A device can be selected by clicking in the **DEVICE** field. This will open a drop-down menu offering all available devices. To get a more precise list, enter the name of the device or a part of the name into the field. Depending on the devices still matching the string, this will significantly lower the number of devices in the list from which to select.

After selecting a device from the list, some details about the device will be shown below the field. These details include the display name, the hostname, the domain, the operating system, the owner, and the date of the last update. The device can now be added to the group by clicking on the **Add** button at the bottom of the dialog.

**Be aware:**

If AD-Sync is enabled, manual creation of groups as well as all kinds of group assignments are prohibited. In order to use these, AD-Sync needs to be disabled.



Assigned Packages

The **Assigned Packages** tab shows the list of packages that are assigned to a group. The packages are listed by their Package name, if they will force an installation, if they have an exclusive flag and if they can be removed by the end-user.

Package name	Force install?	Exclusive Flag?	Removeable?
Default Device Schedule	Yes	No	No

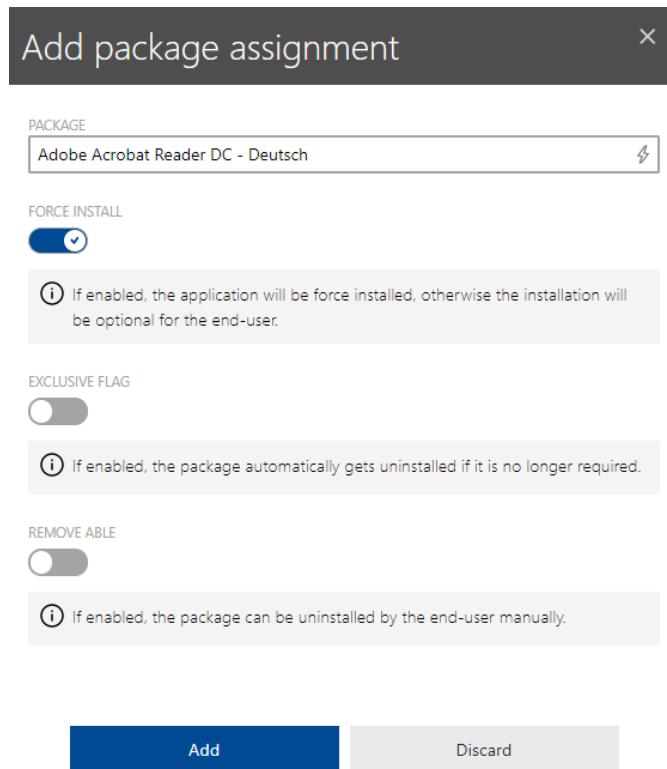
The following actions are available in this section.

- **Refresh** - The **Refresh** button on the top left of the tab can be used to refresh the view.
- **Assign package** - The **Assign package** button on the top left of the tab can be used to assign one or more packages to the group.
- **Edit** - The **Edit** button on the top left of the screen can be used to edit an assigned package if one package in the list has been selected. For more information see *Edit a Package Assigned to a Group*.
- **Delete** - The **Delete** button on the top left of the tab can be used to delete one or more packages if one or more packages in the list have been selected.
- **Search field** - The **Search** field can be found on the top right of the tab. More information on how the search field works can be found in the *Using Sorting, Filter, and Search Options* section.



Assign a Package to a Group

With the **Add package assignment** dialog it is possible to add a new package assignment from the list of the available packages to the group.



First select the package to assign from the list of available packages that will be shown when clicking on the **PACKAGE** drop-down box. To get a more precise list, enter the name of the package or a part of the name into the field. Depending on the packages still matching the entered string, this will significantly lower the number of packages in the list from which to select.



After a package has been selected, the further options of the dialog will become available.

- **FORCE INSTALL:** If this option is disabled, the end-user will be able to decide if the software package should be installed. If it is enabled, the package will be installed and the end-user will not be offered a choice. Furthermore, if this option has been set to active the **REMOVE ABLE** option will be added to the dialog.



- **EXCLUSIVE FLAG:** If the option is enabled, the package will be uninstalled if it is no longer deemed as required.
- **REMOVE ABLE:** If this option is enabled, the package can be manually uninstalled by the end-user even though **FORCE INSTALL** is enabled and the end-user cannot avoid the installation of the package.

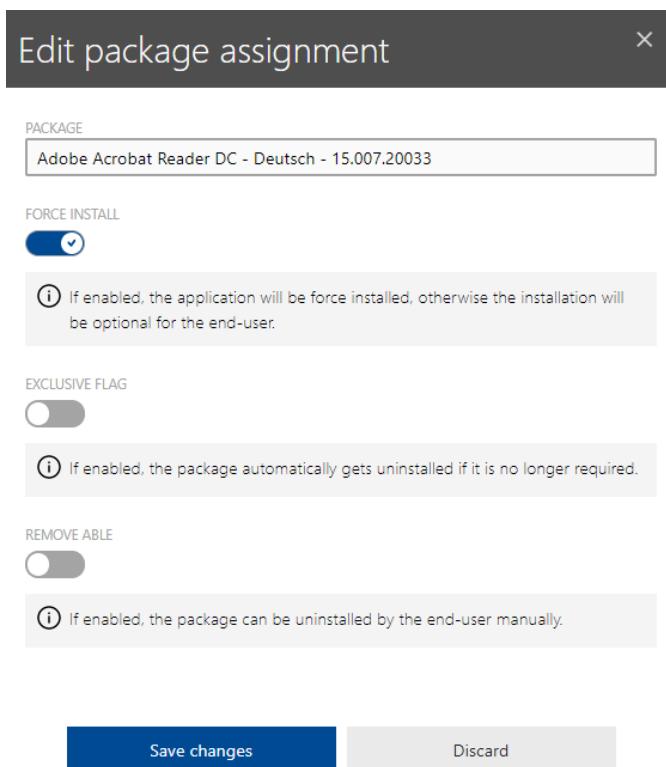


Be aware:

If AD-Sync is enabled, manual creation of groups as well as all kinds of group assignments are prohibited. In order to use these, AD-Sync needs to be disabled.

Edit a Package Assigned to a Group

The **Edit package assignment** dialog is used to edit the settings for an existing package assignment.



The following options are available for the selected package.

- **FORCE INSTALL:** If this option is disabled, the end-user will be able to decide if the software package should be installed. If it is enabled, the package will be installed and the end-user will not be offered a choice. Furthermore, if this option has been set to active the **REMOVE ABLE** option will be added to the dialog.
- **EXCLUSIVE FLAG:** If the option is enabled, the package will be uninstalled if it is no longer deemed as required.
- **REMOVE ABLE:** If this option is enabled, the package can be manually uninstalled by the end-

user even though **FORCE INSTALL** is enabled and the end-user cannot avoid the installation of the package.

Child Groups

The **Child Groups** tab shows the list of child groups that are assigned to the selected group.

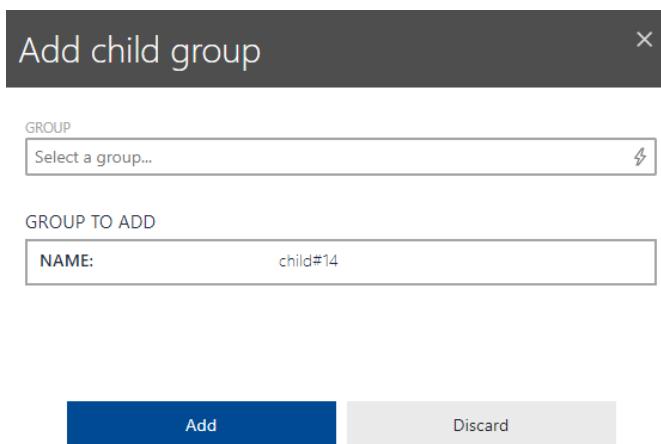


The following actions are available in this section.

- **Refresh** - The **Refresh** button on the top left of the tab can be used to refresh the view.
- **Add** - The **Add** button on the top left of the tab can be used to add a child group to the group.
- **Delete** - The **Delete** button on the top left of the tab can be used to delete one or more child groups if one or more child groups in the list have been selected.
- **Search field** - The **Search** field can be found on the top right of the tab. More information on how the search field works can be found in the *Using Sorting, Filter, and Search Options* section.

Add a Child Group to a Group

The **Add child group** dialog can be opened by clicking on the **Add** button in the **Child Groups** tab.



In order to assign a child group, first select the group to assign as child group from the list of groups that will be shown when clicking on the **Group** drop-down box. To get a more precise list, enter the name of the group or a part of the name into the field. Depending on the groups still matching the entered string, this will significantly lower the number of groups in the list from which to select.



When the group has been selected, the name of the group will be shown below the **GROUP** field in the **GROUP TO ADD** section of the dialog. The group can now be added as a child group by clicking on the **Add** button.

A group that has been assigned as a child group will inherit all assigned packages from its parent. This means that all devices in a group that has been assigned as a child to another group, will receive all packages from the parent group.

Add a Group

The **Add device group** dialog can be used to add a new group.

Be aware:
If AD-Sync is enabled, manual creation of groups as well as all kinds of group assignments are prohibited. In order to use these, AD-Sync needs to be disabled.

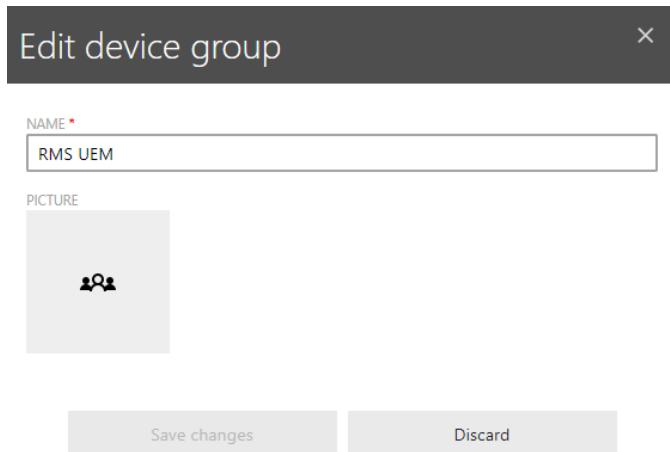
In order to create a group enter the name for the group into the **NAME** field of the dialog.

Furthermore it is possible to add a custom image to the group by clicking on the image below the **NAME** field. A file browser will be opened. Browse for an image to customize the image for the package (the following file formats are supported: **.gif, .jpg, .jpeg, and .png**).



Edit a Group

The Edit device group dialog can be used to edit the name of a group by changing the name in the **NAME**.



Furthermore it is possible to add a custom image to the group by clicking on the image below the **NAME** field. A file browser will be opened. Browse for an image to customize the image for the package (the following file formats are supported: .gif, .jpg, .jpeg, and .png).



Administration

The **Administration** category of the sidebar contains the following subcategories.

- **Tenant Settings**
- **Device Settings**
- **Device Schedules**
- **Scheduled Tasks**
- **Integrations**

Tenant Settings

This section contains all important information regarding the currently selected tenant. It is divided into Agent Installer Information, the Database Maintenance, and device settings.

The screenshot shows the 'TENANT SETTINGS' page with three main sections:

- AGENT INSTALLER INFORMATION:**
 - ADMINISTRATOR:** Administrator
 - SUPPORT HOTLINE:** The support hotline will be visible during the installation process of the managed device agent.
 - ADDITIONAL INSTALLER INFORMATION:** This is the RMS UEM Managed Device Installer. Installing this software allows you to access the software deployment services of your company.
- DATABASE MAINTENANCE:**
 - AUTOMATIC REMOVE OLD ACTIVITY LOGS:** older than 90 days
 - MAXIMUM AMOUNT OF INVENTORIES A DEVICE SHOULD KEEP:** Never
 - DELETE OLD SYSTEM LOGS:** older than 30 days
- DEVICE SETTINGS:**
 - ALLOW NEW DEVICES:** ✓
 - ALLOW AUTOMATIC MERGING OF NEW DEVICES:** ✘
 - DEFAULT DEVICE SCHEDULE:** Test Device Schedules2 (1.0.0)

An **Edit** button that can be used to edit the **Tenant Setting** can be found on the top left of the section.

Edit Tenant Settings

Clicking on the **Edit** button in the **Tenant Settings** will open the **Edit Tenant Settings** dialog. The dialog is divided into tabs representing the subsections of the **Tenant Settings**. The following tabs are available in the dialog:

- **Agent Installer Information**
- **Database Maintenance**
- **Device Settings**



Agent Installer Information

In this tab of the dialog it is possible to define how RayManageSoft Unified Endpoint Manager handles the agent installer information. The information given in this dialog will be visible to the end-user during the installation of the managed device agent.

Agent Installer Information Database Maintenance Device settings

ADMINISTRATOR:

(i) The administrator will be visible during the installation process of the managed device agent.

SUPPORT HOTLINE:

(i) The support hotline will be visible during the installation process of the managed device agent.

ADDITIONAL INSTALLER INFORMATION:

(i) The additional information will be visible during the installation process of the managed device agent.

The following options are available in this dialog:

- **ADMINISTRATOR:** Enter the administrator of the tenant into this field. The administrator will be visible to the end-user during the installation process of the managed device agent.
- **SUPPORT HOTLINE:** Enter the contact information for the support hotline that can be used by the end-user into this field. The contact information will be visible to the end-user during the installation process of the managed device agent.
- **ADDITIONAL INSTALLER INFORMATION:** This field can be used to enter additional information that might be relevant for an end-user of a managed device. The additional information will be visible to the end-user during the installation process of the managed device agent.



Database Maintenance

In this tab of the dialog it is possible to define how RayManageSoft Unified Endpoint Manager handles the database of the tenant.

Agent Installer Information **Database Maintenance** Device settings

AUTOMATIC REMOVE OLD ACTIVITY LOGS:

90

 System logs which exceeds the given amount of days, will be automatically deleted. (0 = never)

MAXIMUM AMOUNT OF INVENTORIES A DEVICE SHOULD KEEP:

0

 If there are more than the defined amount of inventories for a device, the oldest will be deleted, to not exceed the maximum amount of inventories. (0 = no limit)

DELETE OLD SYSTEM LOGS:

30

 System logs which exceeds the given amount of days, will be automatically deleted. (0 = never)

The following options for the handling of the database are available:

- **AUTOMATIC REMOVE OLD ACTIVITY LOGS:** This setting specifies after how many days activity logs will be automatically deleted. If the age of an activity log exceeds the given amount of days, the log will be removed. A value of 0 means that system logs will never be removed.
- **MAXIMUM AMOUNT OF INVENTORIES A DEVICE SHOULD KEEP:** This setting specifies after how many inventories a device could keep before the oldest inventory will be deleted. If the number of inventories would exceed the specified amount when a new inventory is created, the oldest inventory will be deleted. If the value is 0, there is no limit to the number of inventories.
- **DELETE OLD SYSTEM LOGS:** This setting specifies after how many days system logs will be automatically deleted. If the age of a system log exceeds the given amount of days, the log will be removed. A value of 0 means that system logs will never be removed.



Device Settings

In this tab of the dialog it is possible to define how RayManageSoft Unified Endpoint Manager handles new devices that are being added.

Agent Installer Information Database Maintenance Device settings

ALLOW NEW DEVICES:



ⓘ The tenant will allow new devices, if set to true.

ALLOW AUTOMATIC MERGING OF NEW DEVICES:



ⓘ Devices with the same Hostname and Domain will be automatically merged if they are not already managed.

DEFAULT DEVICE SETTINGS *



ⓘ This device settings will be deployed to every client in this tenant, to provide a set of basic settings, every device should have.

DEFAULT DEVICE SCHEDULE *



ⓘ This device schedule package will be deployed to every client in this tenant, to provide a set of basic settings, every device should have.

The following options for the handling of new devices are available:

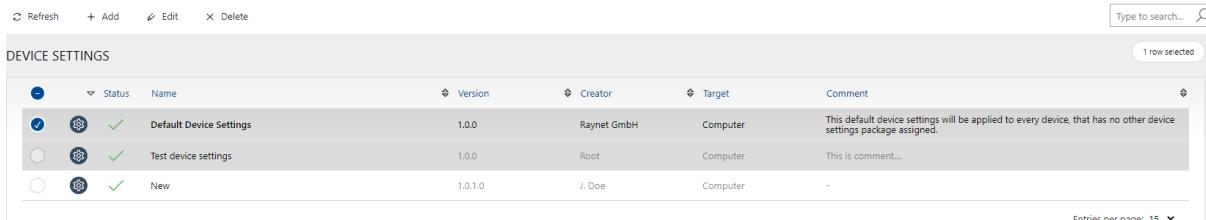
- **ALLOW NEW DEVICES:** This switch specifies if new devices can be added to the tenant. If deactivated, it will not be possible to add new devices.
- **ALLOW AUTOMATIC MERGING OF NEW DEVICES:** This switch can be used in order to determine if devices with the same Hostname and Domain will be automatically merged if they are not already managed. If the switch is set to active, the automatic merge will occur.
- **DEFAULT DEVICE SETTINGS:** This setting defines which device settings will be deployed to every client in the tenant in order to provide a set of basic settings every device should have. Select a set of settings from the list. If no set of settings is selected, RayManageSoft Unified Endpoint Manager will use the **Default Device Settings** delivered by Raynet.
- **DEFAULT DEVICE SCHEDULE:** This setting defines which device schedule package will be deployed to every client in the tenant in order to provide a set of basic settings every device should have. Select a device schedule from the list of devices schedules that are available.



Device Settings

The following chapter describes in detail how to add and configure the device setting using RayManageSoft Unified Endpoint Manager and its dialogs. For even more detailed information on device settings and even more advanced ways for their configuration refer to *Appendix I: Preference Settings for Managed Devices*.

The **Device Settings** section contains an overview of the sets of device settings currently configured.



Status	Name	Version	Creator	Target	Comment
<input checked="" type="checkbox"/>	Default Device Settings	1.0.0	Raynet GmbH	Computer	This default device settings will be applied to every device, that has no other device settings package assigned.
<input type="checkbox"/>	Test device settings	1.0.0	Root	Computer	This is comment...
<input type="checkbox"/>	New	1.0.1.0	J. Doe	Computer	-

The following actions are available in this section.

- **Refresh** - The **Refresh** button on the top left of the screen can be used to refresh the view.
- **Add** - The **Add** button on the top left of the screen can be used to add a new set of device settings to the list. For more information see *Add Device Settings*.
- **Edit** - The **Edit** button on the top left of the screen can be used to edit a set of device settings if one of the sets in the list has been selected. For more information see *Edit Device Settings*.
- **Delete** - The **Delete** button on the top left of the screen can be used to delete one or more sets of device settings if one or more sets in the list have been selected.
- **Search field** - The **Search** field can be found on the top right of the screen. More information on how the search field works can be found in the *Using Sorting, Filter, and Search Options* section.

When clicking on the name of a set of device settings, the set will be opened.



Device Settings Details

When opening the details for a set of device settings, these consist of two parts. The left part contains some general information of the devices settings.



NAME
Default Device Settings

VERSION
1.0.0

CREATOR
Raynet GmbH

SUPPORT CONTACT
support@raynet.de

COMMENT
This default device settings will be applied to every device, that has no other device settings package assigned.

In the right part the specific device settings are listed. This part is divided into different tabs which each contain related settings.

The following tabs are available.

- ***Common***
- ***Installation Agent***
- ***Inventory Agent***
- ***Policy Agent***
- ***Selector***
- ***Upload Agent***
- ***Contact***



Default Device Settings

The default device setting will be applied to every device that has no other device settings assigned.

Common

Security

Setting	Default Value	Description
Check certificate revocation	Yes	Specifies whether the Deployment Manager checks certificate revocation lists when accepting web server certificates from an HTTP server.
Check web server certificate	Yes	Specifies whether the Deployment Manager validates web server certificates when connecting to an HTTPS server.

User Interaction

Setting	Default Value	Description
User interaction level	Status mode	Specifies the level of user interaction
Show taskbar icon	No	Specifies whether the Deployment Manager displays an icon in the system tray.

Installation Agent

General

Setting	Default Value	Description
Connection attempts	2	Specifies the number of times the installation agent should try to connect to the distribution server.
Detect application version conflicts	No	Specifies whether the installation agent detects and fails differing versions of single applications.
HTTP proxy	{empty}	Specifies the proxy URL to be used by the installation agent.



Logging

Setting	Default Value	Description
Log file	\$ (TempDirectory) \\ManageSoft \\Installation.log	Specifies the name of the file used to store the logging information.
Log file size	524288	Specifies the maximum size of the log file.
Log level	A-z	Specifies the logging level for the policy agent. For detailed information on logging refer to <i>Appendix II: Logging on Managed Devices</i> .
Old log file	\$ (TempDirectory) \\ManageSoft \\Installation .old.log	Specifies the name of the file in which additional logging information is stored.

Apply Policy Condition

Setting	Default Value	Description
Max allowed package uninstalls	10	Specifies the maximum number of packages allowed to be removed.

Bandwidth Settings

Setting	Default Value	Description
Network high speed	0	Specifies the lowest network speed (in bits per second) that the Deployment Manager will consider to be a high speed network connection to a server.
Network high usage	100	Specifies the maximum percentage of bandwidth that the Deployment Manager uses for upload and downloads on a high-speed connection.
Network high usage lower limit	100	Specifies the minimum Network high usage value that can be set for a managed device by an end-user moving the bandwidth usage slider control in the installation agent.
Network high usage upper limit	100	Specifies the maximum Network high usage value that can be set for a managed device by an end-user moving the bandwidth usage slider control in the



Setting	Default Value	Description
		installation agent.
Network low usage	100	Specifies the maximum percentage of bandwidth that the Deployment Manager uses for uploads and downloads on a low-speed connection.
Network low usage lower limit	100	Specifies the minimum Network low usage value that can be set for a managed device by an end-user moving the bandwidth usage slider control in the installation agent.
Network low usage upper limit	100	Specifies the maximum Network low usage value that can be set for a managed device by an end-user moving the bandwidth usage slider control in the installation agent.
Network max rate	0	Specifies the bytes per second at which the managed device accesses the data over the network. The setting is not used if the network speed setting can be determined and the network high speed is set to a non-zero value.
Network min speed	0	Specifies the minimum network speed (in bits per second) for the Deployment Manager to initiate a check for updates.
Network retries	1	Specifies the number of times a failed network operation is retried before an alternative download location is attempted.
Network timeout	30	Specifies the length of time in seconds of inactivity after which a network operation will time out.

Byte-level Differencing

Setting	Default Value	Description
Allow byte level	Yes	Specifies whether the Deployment Manager should use dynamic byte level differencing when downloading files in the package.
Network max byte level speed	262144	Specifies the maximum network connection speed (in bytes per second)



Setting	Default Value	Description
		for byte leveling. If the network speed is higher, byte-level differencing will be disabled.

File Handling

Setting	Default Value	Description
Download files to destination folder or staging area	No	Specifies whether the files are downloaded directly to their destination folder or a staging area.
Force shared file remove	No	Specifies whether the deletion of redundant files in the Windows system folder is allowed.
Stage inactive packages	No	Specifies whether inactive packages are staged before the installation occurs.

MSI Package Processing

Setting	Default Value	Description
Msi base URL	{empty}	Specifies the web location from which the application can be retrieved.
Msi reinstall features	ALL	Specifies which MSI component will be installed.
Msi reinstall mode level	osmu	Specifies whether inactive packages are staged before the installation occurs.
Msi repair	No	Specifies whether the repairs are performed at the same time as the Deployment Manager self-healing operations.
Msi repair level	vomus	Specifies what will be repaired.
Msi source location	Windows installer cache	Specifies whether Windows Installer packages are installed from the local Windows Installer cache of the managed device or from a distribution location.
Msi UI level	/qb	Specifies the user interaction level for MSI.
Msi uninstall args	{empty}	Specifies the arguments to include in the MSI command line for uninstall operations





Postponement

Setting	Default Value	Description
Postpone command line	<code>\$(PostponePath)</code>	Specifies the command used to perform control postponement of packages on managed devices.
Postpone log file	<code>\$(TempDirectory)\ManageSoft\RMSPostpone.log</code>	Specifies the name of the file in which to store logging information.
Postpone path	<code>\$(ProgramPath)\RMSPostpone.exe</code>	Specifies the full path to the command line used to control postponement of packages on managed devices.
Postponement query before	Download	Specifies when the Deployment Manager client should ask about whether to postpone actions on mandatory packages.

Reboot

Setting	Default Value	Description
Allow reboot if locked	No	Specifies whether the Deployment Manager reboots the managed device if the package being installed requires it even if the machine is locked.
Allow reboot if server	No	Specifies whether the Deployment Manager reboots the managed device if it is a server. This setting is only used by the adoption agent.
Allow timeout if locked	Yes	Specifies whether the Deployment Manager reboot events wait for the machine to become unlocked before proceeding with a reboot.
Continue after command failure	Yes	Specifies whether to proceed with the requested reboot if the prereboot command returns a non-zero exit code.
Display the shutdown button	No	Displays a Shutdown button to the users on the reboot dialog in addition to the Reboot button.
Force reboot	No	Specifies whether the Deployment Manager forces a reboot if the package installed requires it. This setting suppresses any user interaction required to close other applications that may be



Setting	Default Value	Description
		running.
Force reboot if locked	Yes	Specifies whether the Deployment Manager performs a forced reboot if the machine is locked.
Force reboot window to top	No	Force the reboot dialog to be the top window during the final stage of user prompting
Post reboot command	{empty}	Specifies the command to be run after a Deployment Manager requested reboot occurs.
Pre reboot command	{empty}	Specifies the command to be run before a Deployment Manager requested reboot occurs.
Prompt cycle wait time	600	Specifies the length of reboot prompt cycles in seconds.
Reboot command line	\$ (RebootPath)	Specifies the command used to perform a reboot on the managed device.
Reboot if required	No	Specifies the default response to dialogs that prompt the user to allow a reboot.
Reboot log file	\$ (TempDirectory)\ManageSoft\RMSReboot.log	Specifies the name of the file in which to store the logging information.
Reboot path	\$ (RebootPath)\RMSReboot.exe	Specifies the full path to the command line used to reboot managed devices.
Reboot prompt cycles	0	Specifies the number of times the user is prompted to reboot. The user is given the option to reboot or to postpone until these cycles are completed.
Security patch reboot if required	Yes	Specifies the default response to dialogs displayed during security patch installation that prompts the user to allow a reboot.
Unlimited reboot prompting	No	If set to Yes, this is the equivalent to an infinite number of Reboot prompt cycles .

Self-heal



Setting	Default Value	Description
Self-heal	True	Specifies whether self-healing should occur. <code>True</code> means that all packages on this endpoint should self-heal. <code>False</code> means that no packages on this endpoint should self-heal. Any other value means, that self-healing is only attempted on packages with a custom property whose name matches the value of <code>SelfHeal</code> .

Uninstall

Setting	Default Value	Description
Auto redundancy	Yes	Specifies whether redundant files should be handled during upgrades or downgrades.
Uninstall string	{empty}	Specifies the string to uninstall an application.
Uninstall InstallShield silently	Auto detect	Specifies whether the user confirmation dialog will be displayed during removal

User Interaction

Setting	Default Value	Description
Auto prompt on uninstall completion	No	Specifies whether the Deployment Manager informs the user when the package uninstallation is complete.
Auto prompt on install completion	No	Specifies whether the Deployment Manager informs the user when the package installation is complete
Ask before installing	Yes	Specifies whether the Deployment Manager prompts the user before installing a package.
Ask about dependencies	No	Specifies whether the Deployment Manager prompts the user before prerequisite packages are installed.

Inventory Agent

General



Setting	Default Value	Description
Create inventory event logs	Yes	Specifies whether the Deployment Manager should create inventory event logs.
Date time format	%Y%m%dT%H%M%S	Specifies the date/time format for all inventory agent activities.
Inventory file	<code>\$ (UserName) on \$ (MachineId) .ndi</code>	Specifies the file name of a local copy of the inventory file.
Machine inventory directory	<code>\$ (CommonApp DataFolder) \\ManageSoft Corp \\ManageSoft \\Tracker \\Inventories</code>	Specifies the location for machine inventories.
Minimum inventory interval	0	Specifies the minimum interval (in hours) between the collection of inventories.
Permit temporary execution of console mode application	No	Specifies whether to permit the execution of console mode applications on locked down Windows 9x desktops for zero-touch hardware inventory collection.
Progress depth	10	Specifies the number of directory levels to search at the initialization to approximate the number of directories searched during tracking.
SMBIOS command line	<code>conspawn smbios2.exe /I /G</code>	Specifies the command line for non-WMI hardware inventory collection.
User inventory directory	<code>\$ (AppDataFolder) \\ManageSoft Corp \\ManageSoft \\Tracker \\Inventories</code>	Specifies the location for user inventories on an endpoint.

Logging

Setting	Default Value	Description
Log file	<code>\$ (TempDirectory) \\ManageSoft \\Tracker.log</code>	Specifies the name of the file used to store the logging information.
Log file size	524288	Specifies the maximum size of the log file.
Log level	A-z	Specifies the logging level for the policy agent. For detailed information on logging refer to <i>Appendix II: Logging on Managed</i>



Setting	Default Value	Description
		<i>Devices</i> .
Old log file	<code>\$ (TempDirectory) \ManageSoft \Tracker.old.log</code>	Specifies the name of the file in which additional logging information is stored

Scanning Options

Setting	Default Value	Description
Deployment Manager Packages	Yes	Specifies whether information about Deployment Manager packages is included in the inventories.
Embed file content directory	<code>\$ (CommonApp DataFolder); \$ (ProgramFiles X64Folder); \$ (ProgramFiles X86Folder)</code>	Specifies the folders that will be scanned for embedding file content into the inventory.
Embed file content extension	swidtag	Specifies the file extensions that will have content embedded into the inventory.
Embed file content max size	10000000	Specifies the maximum file size to consider when embedding file contents into the inventory.
Exclude directories	{empty}	Specifies the folders to exclude from the inventory.
Exclude embed file content directory	{empty}	Specifies the folders that will be excluded from the scan for embedding file content into the inventory.
Exclude extension	{empty}	Specifies the file extensions to exclude from the inventory. This may include a leading dot and can just be a dot to specify files without extension.
Exclude file	{empty}	Specifies the files to exclude from the inventory.
Exclude file system types	{empty}	Specifies the types of file systems for which files will never be included in the inventory.
Exclude MD5	{empty}	Specifies the MD5 for files that are excluded from the inventory.
Exclude permissions mask	{empty}	Specifies which files should not be scanned during a Deployment Manager



Setting	Default Value	Description
		inventory. The value should be an octal mask for file permissions in the format used by the <code>chmod</code> command. Files which match the mask will be excluded from the scan. If an exclamation is added before the mask, the files which do not match this mask will be excluded from the scan.
Generate MD5	No	Specifies whether to generate MD5 checksums for files that are reported in the inventory.
Hardware	Yes	Specifies whether to track the hardware inventory when generation a machine inventory.
Include directory	{empty}	Specifies the folders to include into the inventory.
Include executable files	Yes	Include files which are executables. An executable on Windows is defined as a file which ends in <code>.exe</code> . On Unix, an executable is a file without an extension and with one or more of its executable bits being set.
Include extension	{empty}	Specifies the file extensions to include in the inventory. This may include a leading dot and can be just a dot to specify files without extensions.
Include file	{empty}	Specifies the files to be included in the inventory.
Include file system types	ufs, zfs, lofs	Specifies the types of file system for which files will always be included in the inventory.
Include machine inventory	Yes	Specifies whether to conduct a computer inventory of the hardware and all user packages.
Include MD5	{empty}	Specifies an MD5 for files to include in the inventory.
Include MSI packages in inventory	Yes	Specifies whether the information about MSI packages is included in the inventories.
Include permissions mask	{empty}	Specifies which files should be scanned during a Deployment Manager inventory. The value should be an octal mask for file



Setting	Default Value	Description
		permissions in the format used by the chmod command. Files which match the mask will be included in the inventory. If an exclamation is added before the mask, the files which do not match this mask will be included in the inventory.
Include registry key	{empty}	Specifies the registry keys or values to be included in the inventory. Additionally, this setting cannot have customized values. Multiple values need to be separated by commata.
Include user inventory	Yes	Specifies whether to conduct a user inventory.
Inventory scripts	GetJavaAppUsage.vbs	Specifies the scripts to run during the machine inventory. Due to its nature, this setting may be available to only a subset of the environments, languages, and architectures of the package. Additionally, this setting cannot have customized values.
Inventory scripts directory	\$ (ScriptDir) \InventoryScanning Options\Inventory Scripts	Specifies the location of the inventory scripts on the endpoint. Due to its nature, this setting may be available to only a subset of environments, languages, and architectures of the package.
MSI product codes to inspect fully	{empty}	Specifies the product codes which are to be inspected fully, which involves calculating the result of all applied transforms and patches before the retrieval of the UpgradeCode and PIDKEY properties. The value * includes all products. Additionally this setting cannot have customized values. Separate values by commata.
Platform-specific packages	Yes	Specifies whether information about platform-specific package (for example .lpp, .pkg, .rpm, and .sd-ux) is included in inventories.
Recurse	Yes	Specifies whether child folders are included in the inventory.
Run inventory scripts	Yes	Specifies whether to execute any custom inventory scripts found by plugins. Due to its nature, this setting may be available to



Setting	Default Value	Description
		only a subset of the environments, languages, and architectures of a package.
Track files in user inventory	No	Specifies whether or not to track files in the user inventory.
User hardware	No	Specifies whether to track hardware inventories when generating a user inventory.
Version info	Yes	Specifies whether the file version header information is included in the inventory.
WMI	Yes	Specifies whether WMI tracking is specified as preferred option for tracking hardware

User Interaction

Setting	Default Value	Description
Show taskbar icon	No	Specifies whether the Deployment Manager displays an icon in the system tray.
User interaction level	Status mode	Specifies the level of user interaction.

Policy Agent

General

Setting	Default Value	Description
Policy server priority	50	Specifies the numerical priority to be assigned to the location from which policy files (.npl) were obtained when using it as a location for downloading packages.

Logging

Setting	Default Value	Description
Log file	\$(TempDirectory)\ManageSoft\policy.log	Specifies the name of the file used to store logging information.
Old log file	\$(TempDirectory)\ManageSoft\policy.old.log	Specifies the name of the file used to store additional logging information.



Setting	Default Value	Description
Log level	A-z	Specifies the logging level for the policy agent. For detailed information on logging refer to <i>Appendix II: Logging on Managed Devices</i> .
Log file size	524288	Specifies the maximum size of the log file.



Merging

Setting	Default Value	Description
Apply local policy	No	Specifies whether to use the locally cached copy of a policy if a new policy cannot be generated.
Auto detect DC	Yes	Specifies how the Deployment Manager selects a domain controller for client side policy merging.
Disable package filtering	No	Specifies whether bypassing package-level filtering is allowed during a policy merge if filtering is not required.
Enable policy fail over	No	Specifies if the fail over to the server side policy merging should happen or not.
GP Client side Extension available	No	Specifies whether the Group Policy Client Side Extension should be executed.
Launcher command line	{empty}	Specifies the installation agent command line options to pass to the Deployment Manager when applying policy information.
Machine policy command	"\$(ProgramFiles)\ManageSoft\Policy Client\mgspolicy.exe" -t Machine	The command to execute to perform an application of the machine policy on the managed device.
Minimum DC speed	0	Specifies the minimum network speed (in bits per second) between the managed device and the domain controller that is required to apply a policy. This setting only applies for client-side policy merging when <code>AutoDetectDC</code> is set to <code>False</code> .
Report compliance	No	Specifies whether endpoints will report policy compliance. <i>Note</i> This setting should not be changed from the default value of <code>False</code> as policy compliance logs are currently not imported by the Deployment Manager.
Retry policy	Yes	Specifies whether the Deployment Manager will attempt to retrieve a policy when the endpoint boots if no machine schedule exists on the endpoint.



Setting	Default Value	Description
Retry policy command	mgspolicy -t Machine -o UserInteraction Level=Quiet	Specifies the command that is used if <code>RetryPolicy</code> is set to <code>True</code> .
User policy command	"\$(ProgramFiles) \ManageSoft \PolicyClient \mgspolicy.exe" -t User	The command to execute in order to perform an application of the user policy on the endpoint.

Locations

Setting	Default Value	Description
User policy package directory	\$ (AppDataFolder) \ManageSoft Corp \ManageSoft \Policy client \Packages	Specifies the location where package information associated with the user policy is cached.
User policy directory	\$ (AppDataFolder) \ManageSoft Corp \ManageSoft \Policy Client \Policies\Merged \User	Specifies the location in which to save active user policies.
Machine policy package directory	\$ (CommonApp DataFolder) \ManageSoft Corp \ManageSoft \Policy client \Packages	Specifies the location where the package information associated with the machine policy is cached.
Machine policy directory	\$ (CommonApp DataFolder) \ManageSoft Corp \ManageSoft \Policy Client \Policies\Merged \Machine	Specifies the location in which to save the current machine policy.

Selector

General

Setting	Default Value	Description
Refresh period	5	Specifies the number of minutes between the automatic refresh of the data displayed by the Deployment Manager



Setting	Default Value	Description
		user interface on a managed device.
Locale	\$ (UserLocale)	Specifies the locale setting used by the selector.
Default locale	EN	Specifies the default locale setting used by the selector.
Default configuration file	\$ (SkinsDirectory) \\Default \\\$ (Locale) \\\$ (ConfigName)	Specifies the name of the default configuration file used by the Deployment Manager user interface on the endpoint.
Application verify command	\$ (Config FileDefault)	Specifies the name of the configuration file used by the Deployment Manager user interface on the endpoint.
Application uninstall command	ndlaunch -d "{1}" -o SaveAllUser Symbols=False {2}	The application uninstall command.
Application install command	ndlaunch -r "{1}" -o SaveAllUser Symbols=False {2}	Specifies the template command line to be used to install an application package through the Deployment Manager package selection agent.

Logging

Setting	Default Value	Description
Log file	\$ (TempDirectory) \\ManageSoft \\selector.log	Specifies the name of the file to store logging information.
Old log file	\$ (TempDirectory) \\ManageSoft \\selector.old.log	Specifies the name of the file to store additional logging information.
Log level	A-z	Specifies the logging information level for the policy agent. For detailed information on logging refer to <i>Appendix II: Logging on Managed Devices</i> .
Log file size	524288	Specifies the maximum log file size.

Upload Agent

General



Setting	Default Value	Description
Upload type	Machine generated files	Specifies whether to upload machine or user generated files.
Upload inventory files	Yes	Specifies whether the Deployment Manager should upload inventory files immediately after generation.
Source remove	Yes	Specifies whether the uploaded files should be removed from the source location after a successful upload.
Source file	{empty}	Specifies the file or file to be uploaded via the upload agent.
Policy compliance log	<code>\$(ServerLocation)\PolicyComplianceLogs\\$(UserId) on \$(MachineId) at \$(DateTime).plc</code>	Specifies the location where the Deployment Manager uploads policy compliance log files from the endpoint.
Log	<code>\$(ServerLocation)\Logs\\$(MachineId) at \$(DateTime)_\$(GUID).log</code>	Specifies the location where the Deployment Manager uploads logging files from the endpoint.
Inventory	<code>\$(ServerLocation)\Inventories\\$(UserId) on \$(MachineId) at \$(DateTime) \$(Generation).ndi</code>	Specifies the location where the Deployment Manager uploads inventory files.

Bandwidth Settings

Setting	Default Value	Description
Network timeout	600	Specifies the length of time in seconds of inactivity after which a network operation will time out.
Network min speed	0	Specifies the minimum network speed (bits per second) for the Deployment Manager to initiate a check for updates.
Network max rate	0	Specifies the bytes per second at which the endpoint uploads data over the network. This setting is not used if the <code>NetworkSpeed</code> setting can be determined and the <code>NetworkHighSpeed</code> is set to a non-zero value.



Setting	Default Value	Description
Network low usage lower limit	100	Specifies the minimum NetworkLowUsage value that can be set for an endpoint by an end-user moving the bandwidth usage slider control in the upload agent.
Network low usage	100	Specifies the maximum percentage of bandwidth that the Deployment Manager uses for uploads on a low-speed connection.
Network high usage upper limit	100	Specifies the maximum Network High Usage value that can be set for an endpoint by the end-user moving the bandwidth usage slider control in the upload agent.
Network high usage	100	Specifies the maximum percentage of bandwidth that the Deployment Manager uses for uploads on a high-speed connection.
Network high speed	0	Specifies the lowest network speed (in bits per second) that the Deployment Manager will consider to be a high speed network connection to a server.

Logging

Setting	Default Value	Description
Log file	<code>\$(TempDirectory)\ManageSoft\uploader.log</code>	Specifies the name of the file in which to store the logging information.
Old log file	<code>\$(TempDirectory)\ManageSoft\uploader.old.log</code>	Specifies the name of the file in which to store additional logging information.
Log level	A-z	Specifies the logging level for the upload agent. For detailed information on logging refer to <i>Appendix II: Logging on Managed Devices</i> .
Log file size	524288	Specifies the maximum log file size.

Contact

General



Setting	Default Value	Description
Support URL	{empty}	Specifies the support url displayed to end-users within the selector.
Support Telephone	{empty}	Specifies the support telephone number displayed to end-users within the selector.
Contact person	{empty}	Specifies the contact person displayed to end-users within the selector.

Add Device Settings

When adding device settings the following options are available:

- ***Add Computer Settings***
- ***Add Mobile Devices Settings***

Add Computer Settings

In the Add device settings dialog it is possible to define some general information regarding the set of device settings that is being added.

Add device settings ×

IMAGE



NAME*

Example Device Settings

CREATOR*

J. Doe

VERSION*

1 . 0 . 0 . 0

i The version number is used by the Deployment Manager on the managed devices to coordinate application updates. Increase this number whenever you want to distribute a revised version of your application.

SUPPORT CONTACT

support@raynet.de

COMMENT

This is an example.

AddDiscard

The following options are available in the dialog.

- **IMAGE:** Clicking on the image will open a file browser. Browse for an image to customize the image for the set of device settings (the following file formats are supported: .gif, .jpg, .jpeg, and .png).
- **NAME:** The name for the set of device settings.
- **CREATOR:** The name of the creator.
- **VERSION:** The version number of the settings which is further divided into:
 - Major
 - Minor
 - Build
 - RevisionSince the fields have already been separated, no further separators are allowed.
- **SUPPORT CONTACT:** The name of the person responsible for the support or a way to contact them.



After clicking on the **Add** button the new set of device settings will be created using the default setting for each of the specific setting. The specific settings can now be edited in order to customize the new set of settings.

Add Mobile Devices Settings

The Mobile devices settings will be available in an upcoming version of RayManageSoft Unified Endpoint Manager.



Edit Device Settings

Clicking on the **Edit** button in the **Device Settings** tab will open the **Edit device settings** dialog.

**Be aware:**

In this dialog, it is only possible to edit the general information of a set of device settings. To edit a specific device setting, it is necessary to select this setting while in the specific set of device settings in which its value should be changed.

Edit device settings ×

IMAGE 

NAME*

CREATOR*

VERSION* . . .

i The version number is used by the Deployment Manager on the managed devices to coordinate application updates. Increase this number whenever you want to distribute a revised version of your application.

SUPPORT CONTACT

COMMENT

Save changes Discard

The following options are available in the dialog.

- **NAME:** The name for the set of device settings.
- **CREATOR:** The name of the creator.
- **VERSION:** The version number of the settings which is further divided into:



- Major
- Minor
- Build
- Revision

Since the fields have already been separated, no further separators are allowed.

- **SUPPORT CONTACT:** The name of the person responsible for the support or a way to contact them.
- **IMAGE:** Clicking on the image will open a file browser. Browse for an image to customize the image for the set of device settings (the following file formats are supported: .gif, .jpg, .jpeg, and .png).

Editing Specific Device Settings

Specific device settings can be edited by clicking the **Edit** button located next to it. When moving the mouse pointer over a specific setting, the **Edit** button will appear at the right side of the setting.

A description about the options for editing the different device settings can be found in the following. All device settings have the option to revert the setting to its default value.

Common

The **Common** section of the **Device Settings** is divided into the following subcategories:

- **Security**
- **User Interaction**

Security

All settings which are influence security related functions are found in this subcategory.

Check Certificate Revocation

CHECK CERTIFICATE REVOCATION	<input checked="" type="checkbox"/>	
<p> ⓘ Specify whether the Deployment Manager checks certificate revocation lists when accepting web server certificates from an HTTPS server.</p>		
USE DEFAULT VALUE	<input type="checkbox"/>	

This setting specifies whether the Deployment Manager checks the certificate revocation list when accepting web server certificates from an HTTPS server.

Possible values:	<ul style="list-style-type: none">• Yes (checked)• No (unchecked)
Default value:	checked (Yes)
Example value:	checked (Yes)



Detailed information about this setting and its usage on endpoints can be found [here](#).

Check Web Server Certificate

CHECK WEB SERVER CERTIFICATE 

 Specify whether the Deployment Manager validates web server certificates when connecting to an HTTPS server.

USE DEFAULT VALUE 

 Revert value to it's default.

This setting specifies whether the Deployment manager validate the web server certificates when connecting to an HTTPS server.

Possible values:	<ul style="list-style-type: none">• Yes (checked)• No (unchecked)
Default value:	checked (Yes)
Example value:	checked (Yes)

User Interaction

All settings which influence the level of user interaction are found in this subcategory.

User Interaction Level

USER INTERACTION LEVEL

Status mode 

 Specify the level of the user interaction.

USE DEFAULT VALUE 

 Revert value to it's default.

This setting specifies the level of user interaction available to the end-user.

Possible values:	<ul style="list-style-type: none">• Status mode• Full interactive mode• Quiet mode• Auto detect mode
Default value:	Status mode



Example value:	Status mode
-----------------------	-------------

Detailed information about this setting and its usage on endpoints can be found [here](#).

Show Taskbar Icon

SHOW TASKBAR ICON

ⓘ Specify whether the Deployment Manager displays an icon in the system tray.

USE DEFAULT VALUE

This setting specifies whether the Deployment Manager displays an icon in the system tray.

Possible values:	<ul style="list-style-type: none">• Yes (checked)• No (unchecked)
Default value:	Unchecked (No)
Example value:	Unchecked (No)

Detailed information about this setting and its usage on endpoints can be found [here](#).

Installation Agent

The **Installation Agent** section of the **Device Settings** is divided into the following subcategories:

- **General**
- **Logging**
- **Appy Policy Condition**
- **Bandwidth Settings**
- **Byte-level Differencing**
- **Msi Package Processing**
- **Postponement**
- **Reboot**
- **Self-heal**
- **Uninstall**
- **User Interaction**



General

All general settings for the installation agent are found in this subcategory.

Connection Attempts

CONNECTION ATTEMPTS

▼ ⚙

ⓘ Specify the number of times the installation agent should try to connect to the distribution server.

USE DEFAULT VALUE

ⓘ Revert value to it's default.

This setting specifies the number of times the installation agent should try to connect to the distribution server.

Possible values:	Integer
Default value:	2
Example value:	10

Detailed information about this setting and its usage on endpoints can be found [here](#).

Detect Application Version Conflicts

DETECT APPLICATION VERSION CONFLICTS ⚙

ⓘ Specify whether the installation agent detects and fails differing versions of single application.

USE DEFAULT VALUE

ⓘ Revert value to it's default.

This setting specifies whether the installation agent detects and fails differing versions of an application.

Possible values:	<ul style="list-style-type: none">• Yes (checked)• No (unchecked)
Default value:	unchecked (No)
Example value:	unchecked (No)



HTTP Proxy

HTTP PROXY

i Specify the proxy url to be used by the installation agent.

i USE DEFAULT VALUE

This setting specifies the proxy URL that is to be used by the installation agent.

Possible values:	A valid URL
Default value:	{empty}
Example value:	raynet-proxy.de

Detailed information about this setting and its usage on endpoints can be found [here](#).

Logging

All settings which influence the logging functions of the installation agent are found in this subcategory.

Log File

LOG FILE

i Specify the name of the file to store logging information.

i USE DEFAULT VALUE

i Revert value to it's default.

This setting specifies the name where RayManageSoft Unified Endpoint Manager stores the logging information.

Possible values:	A local or a UNC network file
Default value:	\$(TempDirectory)\ManageSoft\installation.log
Example value:	C:\temp\Installation.log

Detailed information about this setting and its usage on endpoints can be found [here](#).



Log File Size

LOG FILE SIZE

▲ ▼ ✖

ⓘ Specify the maximum log file size.

USE DEFAULT VALUE

ⓘ Revert value to it's default.

This setting specifies the maximum size of the log file (in bytes).

Possible values:	Integer (bytes)
Default value:	524288
Example value:	3126000 (3 MB)

Detailed information about this setting and its usage on endpoints can be found [here](#).

Log Level

LOG LEVEL

✖

ⓘ Specify the logging level for the policy agent.

USE DEFAULT VALUE

ⓘ Revert value to it's default.

This setting specifies the level of logging for the installation agent.

Possible values:	One or more logging levels
Default value:	A-z (logs everything)
Example value:	G0, 4

Detailed information about this setting and its usage on endpoints can be found [here](#).

More information regarding logging and levels of logging can be found in the [Appendix II: Logging on Managed Devices](#).



Old Log File

OLD LOG FILE

ⓘ Specify the name of the file to store additional logging information.

USE DEFAULT VALUE

ⓘ Revert value to it's default.

This setting specifies the name where RayManageSoft Unified Endpoint Manager stores additional logging information.

Possible values:	A local or UNC network file
Default value:	\$(TempDirectory)\ManageSoft\installation.old.log
Example value:	C:\temp\Installation_old.log

Detailed information about this setting and its usage on endpoints can be found [here](#).

Apply Policy Condition

All settings which influence the application of policy conditions are found in this subcategory.

Max Allowed Package Uninstalls

MAX ALLOWED PACKAGE UNINSTALLS

ⓘ Specify the maximum number of packages allowed to be removed.

USE DEFAULT VALUE

This setting specifies the maximum number of packages allowed to be removed.

Possible values:	Integer
Default value:	10
Example value:	10



Bandwidth Settings

All settings which influence the level bandwidth usage of the installation agent are found in this subcategory.

Network High Speed

NETWORK HIGH SPEED

Specify the lowest network speed (in bits per second) that Deployment Manager will consider to be a high speed network connection to a server.

USE DEFAULT VALUE

Revert value to it's default.

This setting specifies the lowest network speed (in bits per second) that the Deployment Manager will consider to be a high speed network connection to a server.

Possible values:	Integer (bits in seconds)
Default value:	0 (not limited)
Example value:	10

Detailed information about this setting and its usage on endpoints can be found [here](#).

Network High Usage

NETWORK HIGH USAGE

Specify the maximum percentage of bandwidth that Deployment Manager uses for uploads and downloads on a high-speed connection.

USE DEFAULT VALUE

Revert value to it's default.

This setting specifies the maximum percentage of bandwidth that the Deployment Manager uses for uploads and downloads on a high-speed connection.

Possible values:	Integer between 0 - 100
Default value:	100
Example value:	100

Detailed information about this setting and its usage on endpoints can be found [here](#).



Network High Usage Lower Limit

NETWORK HIGH USAGE LOWER LIMIT

100

?

i Specify the minimum network High Usage value that can be set for a managed device by end-user moving the bandwidth usage slider control in the installation agent.

USE DEFAULT VALUE

i Revert value to it's default.

This setting specifies the minimum Network High Usage value that can be set for a managed device by the end-user moving the bandwidth usage slider control in the installation agent.

Possible values:	Integer between 0 - 100
Default value:	100
Example value:	100

Detailed information about this setting and its usage on endpoints can be found [here](#)

Network High Usage Upper Limit

NETWORK HIGH USAGE UPPER LIMIT

100

?

i Specifies the minimum Network Low Usage value that can be set for a managed device by an end-user moving the bandwidth usage slider control in the installation agent.

USE DEFAULT VALUE

i Revert value to it's default.

This setting specifies the minimum Network Low Usage value that can be set for a managed device by an end-user moving the bandwidth usage slider control in the installation agent.

Possible values:	Integer between 0 - 100
Default value:	100
Example value:	100

Detailed information about this setting and its usage on endpoints can be found [here](#)



Network Low Usage

NETWORK LOW USAGE

▼ ✖

Specify the maximum percentage of bandwidth that Deployment Manager uses for uploads and downloads on a low-speed connection.

USE DEFAULT VALUE ✓

Revert value to it's default.

This setting specifies the maximum percentage of bandwidth that the Deployment Manager uses for uploads and downloads on a low-speed connection.

Possible values:	Integer between 0 - 100
Default value:	100
Example value:	100

Detailed information about this setting and its usage on endpoints can be found [here](#)

Network Low Usage Lower Limit

NETWORK LOW USAGE LOWER LIMIT

✖

Specify the minimum Network Low Usage that can be set for a managed device by an end-user moving the bandwidth usage slider control in the installation agent.

USE DEFAULT VALUE ✓

Revert value to it's default.

This setting specifies the minimum Network Low Usage that can be set for a managed device by an end-user moving the bandwidth usage slider control in the installation agent.

Possible values:	Integer between 0 - 100
Default value:	100
Example value:	100

Detailed information about this setting and its usage on endpoints can be found [here](#)



Network Low Usage Upper Limit

NETWORK LOW USAGE UPPER LIMIT

▼ ✖

ⓘ Specify the maximum Network Low Usage that can be set for a managed device by an end-user moving the bandwidth usage slider control in the installation agent.

USE DEFAULT VALUE

ⓘ Revert value to it's default.

This setting specifies the maximum Network Low Usage that can be set for a managed device by an end-user moving the bandwidth usage slider control in the installation agent.

Possible values:	Integer between 0 - 100
Default value:	100
Example value:	100

Detailed information about this setting and its usage on endpoints can be found [here](#).

Network Max Rate

NETWORK MAX RATE

✖

ⓘ Specify the bytes per second at which the managed device accesses data over the network. The setting is not used if network speed setting can be determined and the network high speed is set to a non-zero value.

USE DEFAULT VALUE

ⓘ Revert value to it's default.

This setting specifies the bytes per second at which the managed device accesses data over the network. The setting is not used if the network speed setting can be determined and the network high speed is set to a non-zero value.

Possible values:	Integer (bytes per second)
Default value:	0 (unlimited)
Example value:	0

Detailed information about this setting and its usage on endpoints can be found [here](#).



Network Min Speed

NETWORK MIN SPEED



 Specify the minimum network speed (bits per second) for Deployment Manager to initiate a check for updates.

USE DEFAULT VALUE

 Revert value to it's default.

This setting specifies the minimum network speed in bits per second for the Deployment Manager to initiate a check for updates.

Possible values:	Integer
Default value:	0
Example value:	0

Detailed information about this setting and its usage on endpoints can be found [here](#).

Network Retries

NETWORK RETRIES



 Specify the number of times a failed network operation is retried before an alternative download location is attempted.

USE DEFAULT VALUE

 Revert value to it's default.

This setting specifies the number of times a failed network operation is retried before an alternative download location is attempted.

Possible values:	Integer
Default value:	1
Example value:	1

Detailed information about this setting and its usage on endpoints can be found [here](#).



Network Timeout

NETWORK TIMEOUT

Specify the length of time in seconds of inactivity after which a network operation will time out.

USE DEFAULT VALUE

Revert value to it's default.

This setting specifies the length of time in seconds of inactivity after which a network operation will time out.

Possible values:	Integer
Default value:	30
Example value:	30

Detailed information about this setting and its usage on endpoints can be found [here](#).

Byte-level Differencing

All settings which are relevant for byte-level differencing are found in this subcategory.

Allow Byte Level

ALLOW BYTE LEVEL

Specify whether Deployment Manager should use dynamic byte level differencing when downloading files in the package.

USE DEFAULT VALUE

Revert value to it's default.

This setting specifies whether the Deployment Manager should use dynamic byte level differencing when downloading files in a package.

Possible values:	<ul style="list-style-type: none">• Yes (checked)• No (unchecked)
Default value:	checked (Yes)
Example value:	checked (Yes)

Detailed information about this setting and its usage on endpoints can be found [here](#).



Network Max Byte Level Speed

NETWORK MAX BYTE LEVEL SPEED

Specify the maximum network connection speed (in bytes per second) at which byte-level differencing for file downloads is disabled.

USE DEFAULT VALUE

Revert value to it's default.

This setting specifies the maximum network connection speed (in bytes per second) for byte leveling. If the network speed is higher, byte-level differencing will be disabled.

Possible values:	Integer (bytes per second)
Default value:	262144
Example value:	262144

Detailed information about this setting and its usage on endpoints can be found [here](#).

File Handling

All settings which influence how the installation agent handles files are found in this subcategory.

Download Files to Destination Folder or Staging Area

DOWNLOAD FILES TO DESTINATION FOLDER OR STAGING AREA

Specify whether files are downloaded directly to their destination folder or a staging area.

USE DEFAULT VALUE

Revert value to it's default.

This setting specifies whether files are downloaded directly to their destination folder (Yes) or if they are first downloaded to a staging area (No). By default, the files are downloaded to the staging area first.

Possible values:	<ul style="list-style-type: none">• Yes (checked)• No (unchecked)
Default value:	unchecked (No)
Example value:	unchecked (No)

Detailed information about this setting and its usage on endpoints can be found [here](#).



Force Shared File Remove

This setting specifies whether the deletion of redundant files in the Windows system folder is allowed. By default, the deletion of redundant files in the Windows system folder is prohibited.

Possible values:	<ul style="list-style-type: none">• Yes (checked)• No (unchecked)
Default value:	unchecked (No)
Example value:	unchecked (No)

Detailed information about this setting and its usage on endpoints can be found [here](#)

Stage Inactive Packages

This setting specifies whether inactive packages are staged before the installation occurs. By default, inactive packages are not downloaded to the staging area until the policy is activated.

Possible values:	<ul style="list-style-type: none">• Yes (checked)• No (unchecked)
Default value:	unchecked (No)
Example value:	unchecked (No)

Detailed information about this setting and its usage on endpoints can be found [here](#)



Msi Package Processing

All settings which influence the processing of MSI packages are found in this subcategory.

Msi Base URL

MSI BASE URL

🔗

ⓘ Specify the web location from which the application can be retrieved.

USE DEFAULT VALUE

ⓘ Revert value to it's default.

This setting specifies the web location from which the application can be retrieved.

Possible values:	A valid URL
Default value:	{empty}
Example value:	https://url.example.de/application/download

Detailed information about this setting and its usage on endpoints can be found [here](#).

Msi Reinstall Features

MSI REINSTALL FEATURES

🔗

ⓘ Specify which MSI component will be installed.

USE DEFAULT VALUE

ⓘ Revert value to it's default.

This setting specifies which MSI components will be installed.

Possible values:	The features that are to be installed.
Default value:	ALL
Example value:	ALL

Detailed information about this setting and its usage on endpoints can be found [here](#).



Msi Reinstall Mode Level

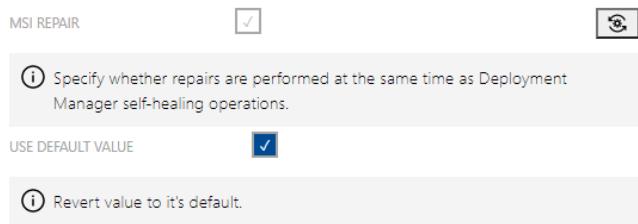


This setting specifies what will be reinstalled.

Possible values:	Any combination of the following letters: a, c, d, e, m, p, o, s, u, v.
Default value:	osmu
Example value:	vomus (complete reinstall)

Detailed information about this setting and its usage on endpoints can be found [here](#).

Msi Repair



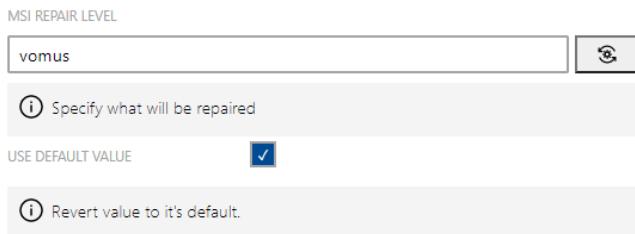
This setting specifies whether repairs are performed at the same time as Deployment Manager self-healing operations.

Possible values:	<ul style="list-style-type: none">• Yes (checked)• No (unchecked)
Default value:	unchecked (No)
Example value:	unchecked (No)

Detailed information about this setting and its usage on endpoints can be found [here](#).



Msi Repair Level

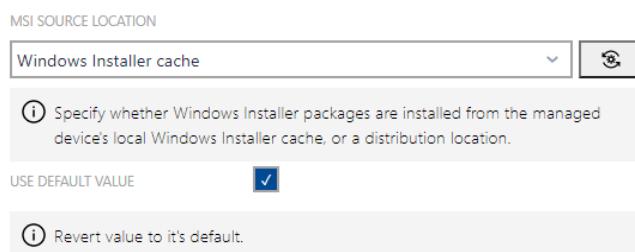


This setting specifies what will be repaired.

Possible values:	Any combination of the following letters: a, c, d, e, m, p, o, s, u, v.
Default value:	vomus
Example value:	omus

Detailed information about this setting and its usage on endpoints can be found [here](#).

Msi Source Location



This setting specifies whether Windows Installer packages are installed from the Windows Installer cache of the endpoint or from a distribution location.

Possible values:	<ul style="list-style-type: none">Windows Installer cacheDistribution location
Default value:	Windows Installer cache
Example value:	Windows Installer cache

Detailed information about this setting and its usage on endpoints can be found [here](#).



Msi UI Level



This setting specifies the user interaction level for the end-user for MSI.

Possible values:	/q, /qn, /qb, /qr, /qf, /qn+, /qb+, /qb+!, /qb-, /qb-!
Default value:	/qb
Example value:	/qb

Detailed information about this setting and its usage on endpoints can be found [here](#).

Msi Uninstall Args



This setting specifies the arguments to include in the MSI command line for uninstall operations.

Possible values:	See the documentation for <i>Microsoft Windows Installer</i>
Default value:	{empty}
Example value:	/l*v c:\temp\msi.log (A command line argument to turn on logging)

Detailed information about this setting and its usage on endpoints can be found [here](#).

Postponement

All settings regarding postponement are found in this subcategory.



Postpone Command Line

POSTPONE COMMAND LINE

ⓘ Specify the command used to perform control postponement of packages on managed devices.

USE DEFAULT VALUE

ⓘ Revert value to it's default.

This setting specifies the command line used to perform controlled postponement of packages on managed devices.

Possible values:	A valid command line to execute a program to offer end-users the opportunity to defer the installation of the software
Default value:	"\$(PostponePath)"
Example value:	"\$(Program Files)\myCustomProgram.exe"

Detailed information about this setting and its usage on endpoints can be found [here](#).

Postpone Log File

POSTPONE LOG FILE

ⓘ Specify the name of the file to store logging information.

USE DEFAULT VALUE

ⓘ Revert value to it's default.

This setting specifies the name of the file to store logging information.

Possible values:	A local or a UNC network file
Default value:	\$(TempDirectory)\ManageSoft\RMSPostpone.log
Example value:	C:\temp\RMSPostpone.log

Postpone Path

POSTPONE PATH

ⓘ Specify the full path to the command line used to control postponement of packages on managed devices.

USE DEFAULT VALUE

ⓘ Revert value to it's default.



This setting specifies the full path to the command line used to control the postponement of packages on managed devices.

Possible values:	A valid local directory path and executable program name
Default value:	<code>\$(ProgramPath) \RMSPostpone.exe</code>
Example value:	<code>\$(ProgramPath) \MyCustomProgram.exe</code>

Detailed information about this setting and its usage on endpoints can be found [here](#).

Postponement Query Before

POSTPONEMENT QUERY BEFORE

Download

Specify when the Deployment Manager client should ask about whether to postpone actions on mandatory packages.

USE DEFAULT VALUE

Revert value to it's default.

This setting specifies when the Deployment Manager client should ask about whether to postpone actions on mandatory packages.

Possible values:	<ul style="list-style-type: none">DownloadInstallDownload and install
Default value:	Download
Example value:	Download

Detailed information about this setting and its usage on endpoints can be found [here](#).

Reboot

All settings which influence the reboot behavior of an endpoint are found in this subcategory.

Allow Reboot If Locked

ALLOW REBOOT IF LOCKED

Specify whether Deployment Manager reboots the managed device if the package being installed requires it, even if the machine is locked.

USE DEFAULT VALUE

Revert value to it's default.

This setting specifies whether the Deployment Manager reboots the managed device if the package being installed requires it, even if the machine is locked.



Possible values:	<ul style="list-style-type: none">• Yes (checked)• No (unchecked)
Default value:	unchecked (No)
Example value:	unchecked (No)

Detailed information about this setting and its usage on endpoints can be found [here](#).

Allow Reboot If Server

ALLOW REBOOT IF SERVER

Specify whether Deployment Manager reboots the managed device if it is a server. This setting is only used by the adoption agent.

USE DEFAULT VALUE

Revert value to its default.

This setting specifies whether the Deployment Manager reboots the managed device if it is a server. This setting is only used by the adoption agent.

Possible values:	<ul style="list-style-type: none">• Yes (checked)• No (unchecked)
Default value:	unchecked (No)
Example value:	unchecked (No)

Detailed information about this setting and its usage on endpoints can be found [here](#).

Allow Timeout If Locked

ALLOW TIMEOUT IF LOCKED

Specify whether Deployment Manager reboot events wait for the machine to become unlocked before proceeding with a reboot.

USE DEFAULT VALUE

Revert value to its default.

This setting specifies whether Deployment Manager reboot events wait for the machine to become unlocked before proceeding with a reboot.

Possible values:	<ul style="list-style-type: none">• Yes (checked)• No (unchecked)
Default value:	checked (Yes)



Example value:	checked (Yes)
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Detailed information about this setting and its usage on endpoints can be found [here](#).

Always Display Reboot

ALWAYS DISPLAY REBOOT

Specify whether Deployment Manager displays a warning to the user before performing any reboot required by a package installation.

USE DEFAULT VALUE

Revert value to it's default.

This setting specifies whether the Deployment Manager displays a warning to the user before performing any reboot required by a package installation.

Possible values:	<ul style="list-style-type: none">Yes (checked)No (unchecked)
Default value:	unchecked (No)
Example value:	unchecked (No)

Detailed information about this setting and its usage on endpoints can be found [here](#).

Continue After Command Failure

CONTINUE AFTER COMMAND FAILURE

Specify whether to proceed with the requested reboot, if the pre reboot command returns a non zero exit code.

USE DEFAULT VALUE

Revert value to it's default.

This setting specifies whether to proceed with the requested reboot if the prereboot command returns a non-zero exit code.

Possible values:	<ul style="list-style-type: none">Yes (checked)No (unchecked)
Default value:	checked (Yes)
Example value:	checked (Yes)

Detailed information about this setting and its usage on endpoints can be found [here](#).



Display the Shutdown Button

DISPLAY THE SHUTDOWN BUTTON

USE DEFAULT VALUE

(i) Displays a Shutdown button to users on the reboot dialog as well as the Reboot button.

(i) Revert value to it's default.

This setting specifies whether the **Shutdown** button as well as the **Reboot** button will be displayed to users on the reboot dialog. If set to **No**, only the **Reboot** button will be available.

Possible values:	<ul style="list-style-type: none">• Yes (checked)• No (unchecked)
Default value:	unchecked (No)
Example value:	unchecked (No)

Force Reboot

FORCE REBOOT

USE DEFAULT VALUE

(i) Specify whether Deployment Manager forces reboot if the package being installed requires it. This setting suppresses any user interaction required to close other applications that may be running.

(i) Revert value to it's default.

This setting specifies whether the Deployment Manager forces a reboot if the package being installed requires it. This setting suppresses any user interaction required to close other applications that may be running.

Possible values:	<ul style="list-style-type: none">• Yes (checked)• No (unchecked)
Default value:	unchecked (No)
Example value:	unchecked (No)

Detailed information about this setting and its usage on endpoints can be found [here](#)



Force Reboot If Locked

FORCE REBOOT IF LOCKED 

i Specify whether Deployment Manager performs a forced reboot if the machine is locked.

USE DEFAULT VALUE 

i Revert value to it's default.

This setting specifies whether the Deployment Manager performs a forced reboot if the machine is locked.

Possible values:	<ul style="list-style-type: none">• Yes (checked)• No (unchecked)
Default value:	checked (Yes)
Example value:	checked (Yes)

Detailed information about this setting and its usage on endpoints can be found [here](#).

Force Reboot Window to Top

FORCE REBOOT WINDOW TO TOP 

i Force the reboot dialog to be the top window during the final stage of user prompting.

USE DEFAULT VALUE 

i Revert value to it's default.

This setting specifies whether the reboot dialog is forced to be the top window during the final stage of the user prompting.

Possible values:	<ul style="list-style-type: none">• Yes (checked)• No (unchecked)
Default value:	unchecked (No)
Example value:	unchecked (No)



Post Reboot Command

POST REBOOT COMMAND

Specify the command to be run after a Deployment Manager requested reboot occurs.

USE DEFAULT VALUE

Revert value to it's default.

This setting specifies the command to be run after a reboot requested by the Deployment Manager occurs.

Possible values:	A string containing valid commands
Default value:	{empty}
Example value:	chkdsk /f

Detailed information about this setting and its usage on endpoints can be found [here](#)

Pre Reboot Command

PRE REBOOT COMMAND

Specify the command to be run before a Deployment Manager requested reboot occurs.

USE DEFAULT VALUE

Revert value to it's default.

This setting specifies the command to be run before a reboot requested by the Deployment Manager occurs.

Possible values:	A valid command
Default value:	{empty}
Example value:	cleanmgr

Detailed information about this setting and its usage on endpoints can be found [here](#)



Prompt Cycle Wait Time

PROMPT CYCLE WAIT TIME

Specify the length of reboot prompt cycles, in seconds.

USE DEFAULT VALUE

Revert value to it's default.

This setting specifies the length of the reboot prompt cycles in seconds.

Possible values:	Integer (seconds)
Default value:	600
Example value:	600

Reboot Command Line

REBOOT COMMAND LINE

Specify the command used to perform reboot on the managed devices.

USE DEFAULT VALUE

Revert value to it's default.

This setting specifies the command used to perform a reboot on the managed device.

Possible values:	Name of the executable in the command path
Default value:	\$ (RebootPath)
Example value:	\$ (RebootPath)

Detailed information about this setting and its usage on endpoints can be found [here](#)

Reboot If Required

REBOOT IF REQUIRED

Specify the default response to dialogs that prompt the user to allow a reboot.

USE DEFAULT VALUE

Revert value to it's default.

This setting specifies the default response to dialogs that prompt the user to allow a reboot.

Possible values:	• Yes (checked)
-------------------------	-----------------



	• No (unchecked)
Default value:	unchecked (No)
Example value:	unchecked (No)

Detailed information about this setting and its usage on endpoints can be found [here](#).

Reboot Log File

REBOOT LOG FILE

Specify the name of the file to store logging information.

USE DEFAULT VALUE

Revert value to it's default.

This setting specifies the name of the file to store the logging information.

Possible values:	A local or a UNC network file
Default value:	<code>\$(TempDirectory)\ManageSoft\RMSReboot.log</code>
Example value:	<code>C:\temp\RMSReboot.log</code>

Reboot Path

REBOOT PATH

Specify the full path to the command line used to reboot managed devices.

USE DEFAULT VALUE

Revert value to it's default.

This setting specifies the full path to the command line used to reboot managed devices.

Possible values:	A valid local directory path and executable program name
Default value:	<code>\$(ProgramPath)\RMSReboot.exe</code>
Example value:	<code>\$(ProgramPath)\RMSReboot.exe</code>



Reboot Prompt Cycles

REBOOT PROMPT CYCLES

0

i Specify the number of times the user is prompted to reboot. The user is given the option to reboot or postpone until these cycles are complete.

USE DEFAULT VALUE

i Revert value to its default.

This setting specifies the number of times the user is prompted to reboot. The user is given the option to reboot or to postpone until these cycles are complete.

Possible values:	Integer
Default value:	0
Example value:	2

Detailed information about this setting and its usage on endpoints can be found [here](#).

Security Patch Reboot If Required

SECURITY PATCH REBOOT IF
REQUIRED

i Specify the default response to dialogs displayed during security patch installation that prompt the user to allow a reboot.

USE DEFAULT VALUE

i Revert value to its default.

This setting specifies the default response to the dialogs displayed during security patch installation that prompt the user to allow a reboot.

Possible values:	<ul style="list-style-type: none">• Yes (checked)• No (unchecked)
Default value:	checked (Yes)
Example value:	checked (Yes)

Detailed information about this setting and its usage on endpoints can be found [here](#).



Unlimited Reboot Prompting

This setting specifies whether there will be an infinite number of **Reboot Prompt Cycles**.

Possible values:	<ul style="list-style-type: none">• Yes (checked)• No (unchecked)
Default value:	unchecked (No)
Example value:	unchecked (No)

Self-heal

All settings which influence the self-healing behavior of an endpoint are found in this subcategory.

Self-heal

This setting specifies whether self-healing should occur. **True** means that all packages on this managed device should self-heal. **False** means that no packages on this managed device should self-heal. Any other value means that self-healing attempted only on packages with a custom property whose name matches the value of **SelfHeal**.



Note:

The custom property value is not used, but it must have a non-empty value to take effect.

Possible values:	A string. Valid entries include: <ul style="list-style-type: none">• True means that all packages on this managed device should self-heal.
-------------------------	---



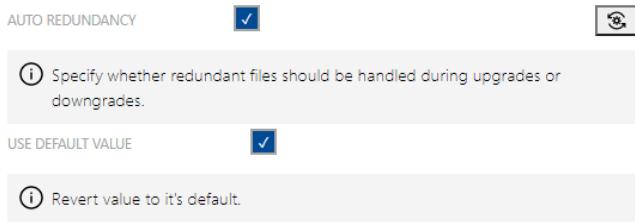
	<ul style="list-style-type: none">• <code>False</code> means that no packages on this managed device should self-heal.• Any other value means that self-healing should be attempted only on packages with a <code>SelfHeal</code> property whose value matches this string. For example, if a package has a <code>SelfHeal</code> value of <code>AlwaysHealMe</code>, and <code>SelfHeal</code> on a device is also set to <code>AlwaysHealMe</code>, self-healing of that package will occur on that device.
Default value:	True
Example value:	AlwaysHealMe

Detailed information about this setting and its usage on endpoints can be found [here](#)

Uninstall

All settings which influence the uninstall behavior of the installation agent are found in this subcategory.

Auto Redundancy

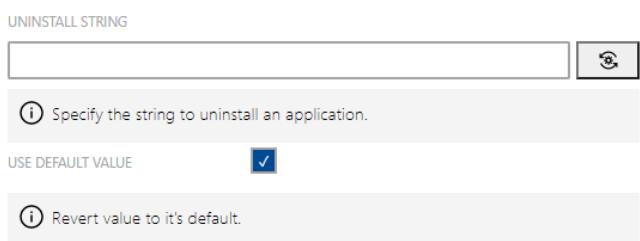


This setting specifies whether redundant files should be handled during upgrades and downgrades.

Possible values:	<ul style="list-style-type: none">• Yes (checked)• No (unchecked)
Default value:	checked (Yes)
Example value:	checked (Yes)

Detailed information about this setting and its usage on endpoints can be found [here](#)

Uninstall String



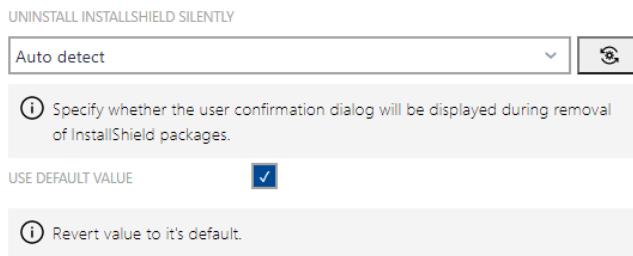


This setting specifies the string used to uninstall an application.

Possible values:	
Default value:	{empty}
Example value:	

Detailed information about this setting and its usage on endpoints can be found [here](#)

Uninstall InstallShield Silently



This setting specifies whether the user confirmation dialog will be displayed during the removal of InstallShield packages.

Possible values:	<ul style="list-style-type: none">Auto detectAlways silentNever silent
Default value:	Auto detect
Example value:	Auto detect

Detailed information about this setting and its usage on endpoints can be found [here](#)



User Interaction

All settings which influence the user interaction in regard of the installation agent are found in this subcategory.

Auto Prompt on Uninstall Completion

This setting specifies whether the Deployment Manager informs the user when the package uninstallation is complete.

Possible values:	<ul style="list-style-type: none">• Yes (checked)• No (unchecked)
Default value:	unchecked (No)
Example value:	unchecked (No)

Detailed information about this setting and its usage on endpoints can be found [here](#).

Auto Prompt on Install Completion

This setting specifies whether the Deployment Manager informs the user when the package installation is complete.

Possible values:	<ul style="list-style-type: none">• Yes (checked)• No (unchecked)
Default value:	unchecked (No)
Example value:	unchecked (No)

Detailed information about this setting and its usage on endpoints can be found [here](#).



Ask Before Installing

ASK BEFORE INSTALLING 

Specify whether Deployment Manager prompts the user before installing a package.

USE DEFAULT VALUE 

Revert value to it's default.

This setting specifies whether the Deployment Manager prompts the user before installing a package.

Possible values:	<ul style="list-style-type: none">• Yes (checked)• No (unchecked)
Default value:	checked (Yes)
Example value:	checked (Yes)

Detailed information about this setting and its usage on endpoints can be found [here](#).

Ask About Dependencies

ASK ABOUT DEPENDENCIES 

Specify whether Deployment Manager prompts the user before prerequisite packages are installed.

USE DEFAULT VALUE 

Revert value to it's default.

This setting specifies whether the Deployment Manager prompts the user before prerequisite package are installed.

Possible values:	<ul style="list-style-type: none">• Yes (checked)• No (unchecked)
Default value:	unchecked (No)
Example value:	unchecked (No)

Detailed information about this setting and its usage on endpoints can be found [here](#).



Inventory Agent

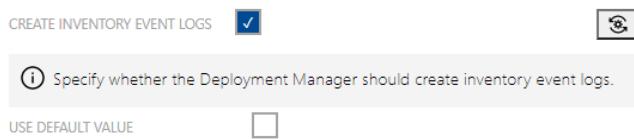
The **Inventory Agent** section of the **Device Settings** is divided into the following subcategories:

- **General**
- **Logging**
- **Scanning Options**
- **User Interaction**

General

All general settings for the inventory agent are found in this subcategory.

Create Inventory Event Logs



CREATE INVENTORY EVENT LOGS 

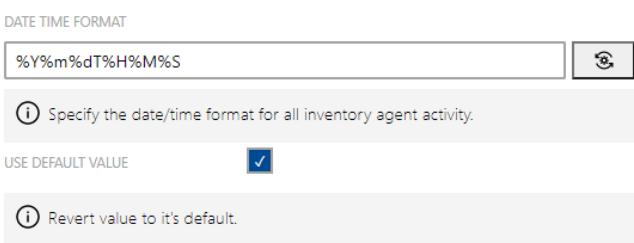
 Specify whether the Deployment Manager should create inventory event logs.

USE DEFAULT VALUE

Specifies whether the Deployment Manager should create inventory event logs.

Possible values:	<ul style="list-style-type: none">• Yes (checked)• No (unchecked)
Default value:	checked (Yes)
Example value:	checked (Yes)

Date Time Format



DATE TIME FORMAT



 Specify the date/time format for all inventory agent activity.

USE DEFAULT VALUE

 Revert value to its default.

This setting specifies the date/time format used for all inventory agent activity.

Possible values:	A valid date and time format string. Information on valid date and time format strings can be found at https://docs.microsoft.com/en-us/dotnet/standard/base-types/formatting-types .
Default value:	%Y%m%dT%H%M%S
Example value:	%Y%m%dT%H%M%S



Inventory File

INVENTORY FILE

Specify the file name of a local copy of the inventory file.

USE DEFAULT VALUE

Revert value to its default.

This setting specifies the name of a local copy of the inventory file.

Possible values:	*.ndi
Default value:	\$(UserName) on \$(MachineId).ndi
Example value:	myComputer.ndi

Detailed information about this setting and its usage on endpoints can be found [here](#).

Machine Inventory Directory

MACHINE INVENTORY DIRECTORY

Specify the location for machine inventories.

USE DEFAULT VALUE

Revert value to its default.

This setting specifies the location for machine inventories.

Possible values:	A valid local directory path
Default value:	\$(CommonAppDataFolder)\ManageSoft Corp\ManageSoft\Tracker\Inventories
Example value:	\$(CommonAppDataFolder)\ManageSoft Corp\ManageSoft\Tracker\Inventories

Detailed information about this setting and its usage on endpoints can be found [here](#).

Minimum Inventory Interval

MINIMUM INVENTORY INTERVAL

Specify the minimum interval (in hours) between collections of inventory.

USE DEFAULT VALUE

Revert value to its default.



This setting specifies the minimum interval in hours between the collection inventories.

Possible values:	Integer (hours)
Default value:	0
Example value:	12

Detailed information about this setting and its usage on endpoints can be found [here](#)

Permit Temporary Execution of Console Mode Application

PERMIT TEMPORARY EXECUTION OF CONSOLE MODE APPLICATION

Specify whether to permit execution of console mode applications on locked down Windows 9X desktops for zero-touch hardware inventory collection.

USE DEFAULT VALUE

Revert value to it's default.

This setting specifies whether to permit the execution of console mode applications on locked down Windows 9x desktops for zero-touch hardware inventory collection.

Possible values:	<ul style="list-style-type: none">• Yes (checked)• No (unchecked)
Default value:	unchecked (No)
Example value:	unchecked (No)

Progress Depth

PROGRESS DEPTH

Specify the number of directory levels to search at initialization to approximate the number of directories searched during tracking.

USE DEFAULT VALUE

Revert value to it's default.

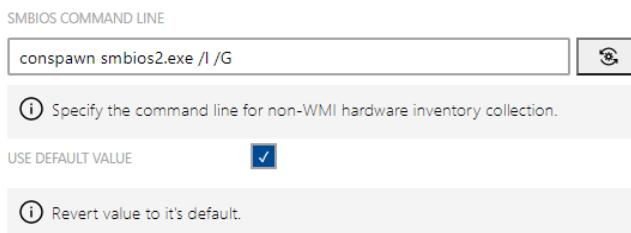
This setting specifies the number of directory levels to search at initialization in order to approximate the number of directories searched during tracking.

Possible values:	Integer
Default value:	10
Example value:	10



Detailed information about this setting and its usage on endpoints can be found [here](#).

SMBIOS Command Line

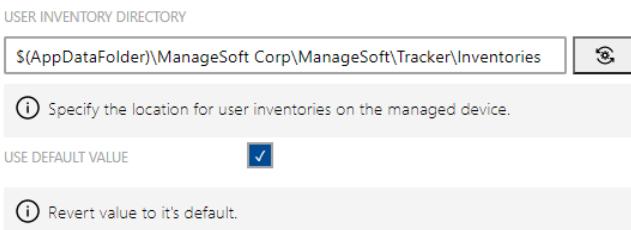


This setting specifies the command line for non-WMI hardware inventory collection.

Possible values:	A valid command line that will execute <code>smbios2.exe</code> that results in output being written to standard output (it should include the <code>/l</code> argument).
Default value:	<code>conspawn smbios2.exe /l /G</code>
Example value:	<code>conspawn smbios2.exe /l /a</code>

Detailed information about this setting and its usage on endpoints can be found [here](#).

User Inventory Directory



This setting specifies the location of the user inventories on the managed device.

Possible values:	A valid local directory path
Default value:	<code>\$(AppDataFolder)\ManageSoft Corp\ManageSoft\Tracker\Inventories</code>
Example value:	<code>\$(AppDataFolder)\ManageSoft Corp\ManageSoft\Tracker\Inventories</code>

Detailed information about this setting and its usage on endpoints can be found [here](#).



Logging

All settings which influence the logging functions of the inventory agent are found in this subcategory.

Log File

LOG FILE

Specify the name of the file to store logging information.

USE DEFAULT VALUE

Revert value to it's default.

This setting specifies the name where RayManageSoft Unified Endpoint Manager stores the logging information.

Possible values:	A local or a UNC network file
Default value:	\$(TempDirectory)\ManageSoft\Tracker.log
Example value:	C:\temp\Tracker.log

Log File Size

LOG FILE SIZE

Specify the maximum log file size.

USE DEFAULT VALUE

Revert value to it's default.

This setting specifies the maximum size of the log file (in bytes).

Possible values:	Integer (bytes)
Default value:	524288
Example value:	3126000 (3 MB)

Log Level

LOG LEVEL

Specify the logging level for the policy agent.

USE DEFAULT VALUE

Revert value to it's default.



This setting specifies the level of logging for the installation agent.

Possible values:	One or more logging levels
Default value:	A-z (logs everything)
Example value:	G0, 4

More information regarding logging and levels of logging can be found in the *Appendix II: Logging on Managed Devices*.

Old Log File

OLD LOG FILE

Specify the name of the file to store additional logging information.

USE DEFAULT VALUE

Revert value to it's default.

This setting specifies the name where RayManageSoft Unified Endpoint Manager stores additional logging information.

Possible values:	A local or UNC network file
Default value:	\$(TempDirectory)\ManageSoft\Tracker.old.log
Example value:	C:\temp\Tracker_old.log

Scanning Options

Deployment Manager Packages

DEPLOYMENT MANAGER PACKAGES

Specify whether information about Deployment Manager packages is included in inventories.

USE DEFAULT VALUE

Revert value to it's default.

This setting specifies whether information about Deployment Manager Packager is included in inventories.

Possible values:	<ul style="list-style-type: none">• Yes (checked)• No (unchecked)
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Default value:	checked (Yes)
Example value:	checked (Yes)

Detailed information about this setting and its usage on endpoints can be found [here](#).

Embed File Content Directory

EMBED FILE CONTENT DIRECTORY

Specify the folders that will be scanned for embedding file content into inventory.

USE DEFAULT VALUE

Revert value to it's default.

This setting specifies the folders that will be scanned for embedding file content into the inventory.

Possible values:	<ul style="list-style-type: none">• Yes (checked)• No (unchecked)
Default value:	checked (Yes)
Example value:	checked (Yes)

Embed File Content Extension

EMBED FILE CONTENT EXTENSIONS

Specify the file extensions that will have content embedded into inventory.

USE DEFAULT VALUE

Revert value to it's default.

This setting specifies the file extensions that will have content embedded into the inventory.

Possible values:	A file extension (without period)
Default value:	swidtag
Example value:	swidtag



Embed File Content Max Size

EMBED FILE CONTENT MAX SIZE

Specify the maximum file size to consider when embedding file contents into inventory.

USE DEFAULT VALUE

Revert value to it's default.

This setting specifies the maximum size in bytes to consider when embedding file contents in the inventory.

Possible values:	Integer (bytes)
Default value:	1000000
Example value:	1000000

Exclude Directories

EXCLUDE DIRECTORIES

Specify the folders to execute from inventory.

USE DEFAULT VALUE

Revert value to it's default.

This setting specifies the folders that will be excluded from the inventory.

Possible values:	A valid folder
Default value:	{empty}
Example value:	\$ (WinDirectory)

Detailed information about this setting and its usage on endpoints can be found [here](#).

Exclude Embed File Content Directory

EXCLUDE EMBED FILE CONTENT DIRECTORY

Specify the folders that will be scanned for embedding file content into inventory.

USE DEFAULT VALUE

Revert value to it's default.



This value specifies the directories to exclude from scanning for embedding file contents into the inventory.

Possible values:	A valid folder
Default value:	{empty}
Example value:	\$ (WinDirectory)

Exclude Extension

EXCLUDE EXTENSION

ⓘ Specify the file extensions to exclude from inventory. This may include a leading dot and can be just a dot to specify files without extension.

USE DEFAULT VALUE

ⓘ Revert value to it's default.

This setting specifies the file extensions to exclude from the inventory. This **may** include a leading period and can be just a period to specify files without extensions.

Possible values:	A valid file extension (no period required)
Default value:	{empty}
Example value:	DLL

Detailed information about this setting and its usage on endpoints can be found [here](#).

Exclude File

EXCLUDE FILE

ⓘ Specify the files to exclude from inventory.

USE DEFAULT VALUE

ⓘ Revert value to it's default.

This setting specifies the files to be excluded from the inventory.

Possible values:	A valid file name
Default value:	{empty}
Example value:	myfile.txt

Detailed information about this setting and its usage on endpoints can be found [here](#).



Exclude File System Types

EXCLUDE FILE SYSTEM TYPES

<input type="text"/>	
<p> Specify the types of file system for which files will never be included in inventory.</p>	
USE DEFAULT VALUE	<input checked="" type="checkbox"/>
<p> Revert value to it's default.</p>	

This setting specifies the types of file system for which files will never be included in the inventory.

Possible values:	A valid file system type
Default value:	{empty}
Example value:	ufs

Exclude MD5

EXCLUDE MD5

<input type="text"/>	
<p> Specify the MD5 for files that are excluded from the inventory.</p>	
USE DEFAULT VALUE	<input checked="" type="checkbox"/>
<p> Revert value to it's default.</p>	

This setting specifies the MD5 for files that are excluded from the inventory.

Possible values:	A valid MD5 value
Default value:	{empty}
Example value:	7d9d2440656fdb3645f6734465678c60

Detailed information about this setting and its usage on endpoints can be found [here](#).

Exclude Permissions Mask

EXCLUDE PERMISSIONS MASK

<input type="text"/>	
<p> Specify which files should not be scanned during a Deployment Manager inventory. The value should be an octal mask for file permissions in the format used by the chmod command. Files which match this mask will be excluded from the scan. If an exclamation is added before the mask, the files which do not match this mask will be excluded from the scan.</p>	
USE DEFAULT VALUE	<input checked="" type="checkbox"/>
<p> Revert value to it's default.</p>	



This setting specifies which files should not be scanned during an inventory. The value should be an octal mask for file permissions in the format used by the `chmod` command. Files which match this mask will be excluded from the scan. If an exclamation mark is added before the mask, files not matching this mask will be excluded from the scan.

Possible values:	An octal value in the format used for <code>chmod</code>
Default value:	{empty}
Example value:	0777

Detailed information about this setting and its usage on endpoints can be found [here](#).

Generate MD5

GENERATE MD5

USE DEFAULT VALUE

Specify whether to generate MD5 checksums for files that are reported in inventory.

Revert value to its default.

This value specifies whether to generate MD5 checksums for files that are reported in the inventory.

Possible values:	<ul style="list-style-type: none">• Yes (checked)• No (unchecked)
Default value:	unchecked (No)
Example value:	unchecked (No)

Detailed information about this setting and its usage on endpoints can be found [here](#).

Hardware

HARDWARE

USE DEFAULT VALUE

Specify whether to track hardware inventory when generating machine inventory.

Revert value to its default.

This setting specifies whether to track hardware inventories when generating a machine inventory.

Possible values:	<ul style="list-style-type: none">• Yes (checked)• No (unchecked)
-------------------------	--



Default value:	checked (Yes)
Example value:	checked (Yes)

Detailed information about this setting and its usage on endpoints can be found [here](#).

Include Directory

INCLUDE DIRECTORY



 Specify the folders to include in inventory.

USE DEFAULT VALUE

 Revert value to it's default.

This setting specifies the folders to include in the inventory.

Possible values:	A valid folder
Default value:	{empty}
Example value:	C:\Program Files

Detailed information about this setting and its usage on endpoints can be found [here](#).

Include Executable Files

INCLUDE EXECUTABLE FILES



 Include files which are executable. An executable on Windows is defined as a file which end in '.exe'. On Unix, an executable is a file without an extension and with one or more of its executable bits being set.

USE DEFAULT VALUE

 Revert value to it's default.

This setting specifies if files that are executable will be included.

Possible values:	<ul style="list-style-type: none">• Yes (checked)• No (unchecked)
Default value:	checked (Yes)
Example value:	checked (Yes)



Include Extension

INCLUDE EXTENSION

Specify the file extensions to include in inventory. This may include a leading dot and can be just a dot to specify files without extension.

USE DEFAULT VALUE

Revert value to it's default.

This setting specifies the file extensions to include in the inventory. This **may** include a leading period and can be just a period to specify files without extensions.

Possible values:	A valid file extension (no period required)
Default value:	{empty}
Example value:	bat

Detailed information about this setting and its usage on endpoints can be found [here](#).

Include File

INCLUDE FILE

Specify the files to be included in inventory.

USE DEFAULT VALUE

Revert value to it's default.

This setting specifies the files to be included in the inventory.

Possible values:	A valid file name
Default value:	{empty}
Example value:	myfile.txt

Detailed information about this setting and its usage on endpoints can be found [here](#).



Include File System Types

INCLUDE FILE SYSTEM TYPES

Specify the types of file system for which files will always be included in inventory.

USE DEFAULT VALUE

Revert value to it's default.

This setting specifies the types of file system for which files will always be included in the inventory.

Possible values:	A valid file system type
Default value:	ufs,zfs,lofs
Example value:	ufs,zfs,lofs

Include Machine Inventory

INCLUDE MACHINE INVENTORY

Specify whether to conduct computer inventory of hardware and all user packages.

USE DEFAULT VALUE

Revert value to it's default.

This setting specifies whether to conduct a computer inventory of the hardware and all user packages.

Possible values:	<ul style="list-style-type: none">• Yes (checked)• No (unchecked)
Default value:	checked (Yes)
Example value:	checked (Yes)

Detailed information about this setting and its usage on endpoints can be found [here](#).



Include MD5

INCLUDE MD5



ⓘ Specify MD5 for files to include in inventory.

USE DEFAULT VALUE

ⓘ Revert value to it's default.

This setting specifies the MD5 for files to include in the inventory.

Possible values:	A valid MD5 value
Default value:	{empty}
Example value:	7d9d2440656fdb3645f6734465678c60

Detailed information about this setting and its usage on endpoints can be found [here](#).

Include MSI Packages in Inventory

INCLUDE MSI PACKAGES IN
INVENTORY



ⓘ Specify whether information about MSI packages is included in inventories.

USE DEFAULT VALUE

ⓘ Revert value to it's default.

This setting specifies whether information about MSI packages is included in the inventory.

Possible values:	<ul style="list-style-type: none">• Yes (checked)• No (checked)
Default value:	checked (Yes)
Example value:	checked (Yes)

Detailed information about this setting and its usage on endpoints can be found [here](#).



Include Permission Mask

INCLUDE PERMISSIONS MASK

Specify which files should be scanned during a Deployment Manager inventory. The value should be an octal mask for file permissions in the format used by the `chmod` command. Files which match this mask will be included in the scan. If an exclamation is added before the mask, the files which do not match this mask will be included in the scan.

USE DEFAULT VALUE

Revert value to it's default.

This setting specifies which files should be scanned during an inventory. The value should be an octal mask for file permissions in the format used by the `chmod` command. Files which match this mask will be included in the scan. If an exclamation mark is added before the mask, files not matching this mask will be included in the scan.

Possible values:	An octal value in the format used for <code>chmod</code>
Default value:	{empty}
Example value:	0777

Detailed information about this setting and its usage on endpoints can be found [here](#).

Include Registry Key

INCLUDE REGISTRY KEY

Specify the registry keys or values to be include in the inventory. Additionally, this setting cannot have customized values. Separate multiple values by comma.

USE DEFAULT VALUE

Revert value to it's default.

This setting specifies the registry keys or values to be included in the inventory. Additionally, this setting cannot have customized values. Multiple values are separated by commata.

Possible values:	A valid key or registry value
Default value:	{empty}
Example value:	<p>HKEY_LOCAL_MACHINE\SOFTWARE\Microsoft\Windows\CurrentVersion\App Paths - tracks all registry entries under this key</p> <p>HKEY_LOCAL_MACHINE\SOFTWARE** - tracks all registry keys and values under HKLM\SOFTWARE</p>

	<p>HKLM\SOFTWARE\Microsoft*</p> <p>- tracks all values under HKLM\SOFTWARE\Microsoft</p> <p>HKEY_LOCAL_MACHINE\SOFTWARE*\CurrentVersion*\ - illustrates the use of multiple wildcards</p>
--	--

Detailed information about this setting and its usage on endpoints can be found [here](#).

Include User Inventory

INCLUDE USER INVENTORY 

Specify whether to conduct user inventory. 

USE DEFAULT VALUE 

Revert value to it's default. 

This setting specifies whether to conduct a user inventory.

Possible values:	<ul style="list-style-type: none">• Yes (checked)• No (unchecked)
Default value:	checked (Yes)
Example value:	checked (Yes)

Detailed information about this setting and its usage on endpoints can be found [here](#).

Inventory Scripts

INVENTORY SCRIPTS

BROWSE FILE(S) *

BROWSE FILE(S)

X GetJavaAppUsage.vbs ✓ ^

NAME	SIZE
GetJavaAppUsage.vbs	6.52 KB

INFO Specify the scripts to run during machine inventory. Due to its nature, this setting may be available to only a subset of the package's environments, languages and architectures. Additionally, this setting cannot have customized values.

USE DEFAULT VALUE

This setting specifies the scripts that are to run during a machine inventory. Due to its nature, this setting may only be available on a subset of endpoints in the environments, languages, and architectures of the package. Additionally, this setting cannot have customized values.

**Be aware:**

It is not possible to add more than one script file to this setting. Adding a file will replace the already existing file.

Possible values:	A valid script file
Default value:	GetJavaAppUsage.vbs
Example value:	GetJavaAppUsage.vbs

Inventory Scripts Directory

INVENTORY SCRIPTS DIRECTORY

Location of inventory scripts on the client. Due to its nature, this setting may be available to only a subset of the package's environments, languages and architectures.

USE DEFAULT VALUE

Revert value to its default.

This setting specifies the location of inventory scripts on the client. Due to its nature, this setting may only be available on a subset of endpoints in the environments, languages, and architectures of the package.

Possible values:	A valid location
Default value:	\$(ScriptDir)\InventoryScanningOptions\InventoryScripts
Example value:	C:\LocalScripts\

Detailed information about this setting and its usage on endpoints can be found [here](#)

MSI Product Codes to Inspect Fully

MSI PRODUCT CODES TO INSPECT FULLY

Specify the product codes which are to be inspected fully, which involves calculating the result of all applied transforms and patches before retrieval of the UpgradeCode and PIDKEY properties. The value * includes all products. Additionally, this setting cannot have customized values. Separate values by comma.

USE DEFAULT VALUE

Revert value to its default.

This setting specifies the product codes which are to be inspected fully. This involves calculating the result of all applied transforms and patches before retrieval of the UpgradeCode and PIDKEY properties. The value * includes all products. Additionally, this setting cannot have



customized values. Multiple values are separated by commas.

Possible values:	A valid product code represented as a string GUID
Default value:	{empty}
Example value:	{12345678-1234-1234-1234-123456789012}

Platform-specific Packages

PLATFORM-SPECIFIC PACKAGES

ⓘ Specify whether information about platform-specific packages (for example lpp, pkg, rpm and sd-ux) is included in inventories.

USE DEFAULT VALUE

ⓘ Revert value to its default.

This setting specifies whether information about platform-specific packager (for example: .lpp, .pkg, .rpm, and .sd-ux) is included in the inventory.

Possible values:	<ul style="list-style-type: none">• Yes (checked)• No (unchecked)
Default value:	checked (Yes)
Example value:	checked (Yes)

Detailed information about this setting and its usage on endpoints can be found [here](#).

Recurse

RECURSE

ⓘ Specify whether child folders are included in inventory.

USE DEFAULT VALUE

ⓘ Revert value to its default.

This setting specifies whether child folders are included in the inventory.

Possible values:	<ul style="list-style-type: none">• Yes (checked)• No (unchecked)
Default value:	checked (Yes)
Example value:	checked (Yes)



Run Inventory Scripts

RUN INVENTORY SCRIPTS 

 Specify whether to execute any custom inventory scripts found by plugins. Due to its nature, this setting may be available only to a subset of the package's environments, languages and architectures.

USE DEFAULT VALUE

This setting specifies whether to execute any custom inventory scripts found by plugins. Due to its nature, this setting may be available only to a subset of environments, languages, and architectures for the package.

Possible values:	<ul style="list-style-type: none">• Yes (checked)• No (unchecked)
Default value:	checked (Yes)
Example value:	checked (Yes)

Detailed information about this setting and its usage on endpoints can be found [here](#)

Track Files in User Inventory

TRACK FILES IN USER INVENTORY 

 Specify whether to track files in user inventories.

USE DEFAULT VALUE 

 Revert value to its default.

This setting specifies whether to track files in user inventories.

Possible values:	<ul style="list-style-type: none">• Yes (checked)• No (unchecked)
Default value:	unchecked (No)
Example value:	unchecked (No)

Detailed information about this setting and its usage on endpoints can be found [here](#)

User Hardware

USER HARDWARE 

 Specify whether to track hardware inventory when generating user inventory.

USE DEFAULT VALUE 

 Revert value to its default.

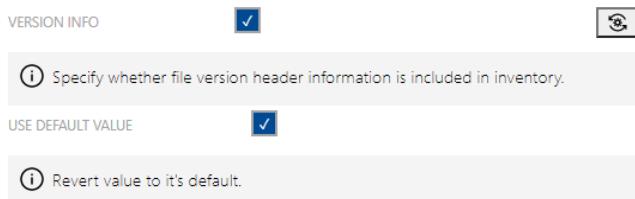


This setting specifies whether to track hardware inventories when generating a user inventory.

Possible values:	<ul style="list-style-type: none">• Yes (checked)• No (unchecked)
Default value:	unchecked (No)
Example value:	unchecked (No)

Detailed information about this setting and its usage on endpoints can be found [here](#).

Version Info



This setting defines whether file header information is included in the inventory.

Possible values:	<ul style="list-style-type: none">• Yes (checked)• No (unchecked)
Default value:	checked (Yes)
Example value:	checked (Yes)

Detailed information about this setting and its usage on endpoints can be found [here](#).

WMI



This setting specifies whether WMI tracking is specified as the preferred option for tracking hardware.

Possible values:	<ul style="list-style-type: none">• Yes (checked)• No (unchecked)
Default value:	checked (Yes)

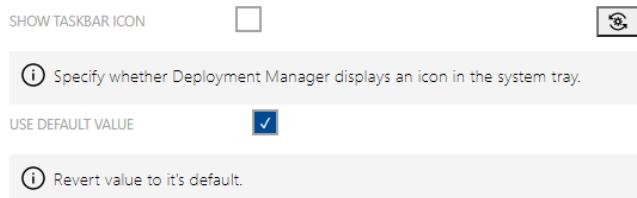


Example value:	checked (Yes)
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User Interaction

All settings which influence the user interaction in regard of the inventory agent are found in this subcategory.

Show Taskbar Icon



This setting specifies whether the Deployment Manager display an icon in the system tray.

Possible values:	<ul style="list-style-type: none">• Yes (checked)• No (unchecked)
Default value:	unchecked (No)
Example value:	unchecked (No)

Detailed information about this setting and its usage on endpoints can be found [here](#).

User Interaction Level



This setting defines the value of the user interaction offered to the end-user.

Possible values:	<ul style="list-style-type: none">• Status mode• Full interactive mode• Auto detect mode• Quiet mode
Default value:	Status mode
Example value:	Status mode

Detailed information about this setting and its usage on endpoints can be found [here](#).



Policy Agent

The **Policy Agent** section of the **Device Settings** is divided into the following subcategories:

- **General**
- **Logging**
- **Merging**
- **Locations**

General

All general settings for the policy agent are found in this subcategory.

Policy Server Priority

POLICY SERVER PRIORITY

Specify the numerical priority (or "invalid") to be assigned to the location from which policy (.NPL) files were obtained, when using it as a location for downloading packages.

USE DEFAULT VALUE

Revert value to it's default.

This setting specifies the numerical priority (or `invalid`) to be assigned to the location from which policy (.nlp) files were obtained when using it as a location for downloading packages.

Possible values:	Integer between 0 - 100, or <code>Invalid</code>
Default value:	50
Example value:	50

Detailed information about this setting and its usage on endpoints can be found [here](#)

Logging

All settings which influence the logging functions of the policy agent are found in this subcategory.

Log File

LOG FILE

Specify the name of the file to store logging information.

USE DEFAULT VALUE

Revert value to it's default.

This setting specifies the name where RayManageSoft Unified Endpoint Manager stores the logging information.



Possible values:	A local or a UNC network file
Default value:	<code>\$(TempDirectory)\ManageSoft\policy.log</code>
Example value:	<code>C:\temp\policy.log</code>

Old Log File

OLD LOG FILE

Specify the name of the file to store additional logging information.

USE DEFAULT VALUE

Revert value to it's default.

This setting specifies the name where RayManageSoft Unified Endpoint Manager stores additional logging information.

Possible values:	A local or UNC network file
Default value:	<code>\$(TempDirectory)\ManageSoft\policy.old.log</code>
Example value:	<code>C:\temp\policy_old.log</code>

Log Level

LOG LEVEL

Specify the logging level for the policy agent.

USE DEFAULT VALUE

Revert value to it's default.

This setting specifies the level of logging for the installation agent.

Possible values:	One or more logging levels
Default value:	<code>A-z</code> (logs everything)
Example value:	<code>G0, 4</code>

More information regarding logging and levels of logging can be found in the *Appendix II: Logging on Managed Devices*.



Log File Size

LOG FILE SIZE

Specify the maximum log file size.

USE DEFAULT VALUE

Revert value to it's default.

This setting specifies the maximum size of the log file (in bytes).

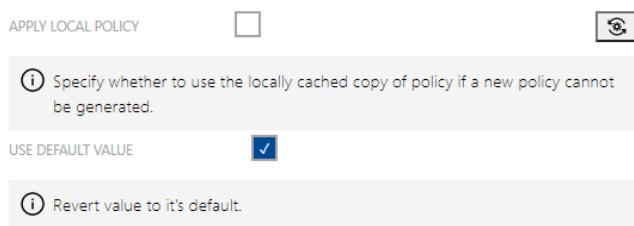
Possible values:	Integer (bytes)
Default value:	524288
Example value:	3126000 (3 MB)



Merging

All settings which influence the merging in regard of the policy agent are found in this subcategory.

Apply Local Policy

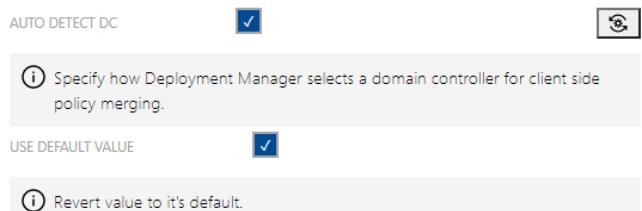


This setting specifies whether to use the locally cached copy of a policy if a new policy cannot be generated.

Possible values:	<ul style="list-style-type: none">• Yes (checked)• No (unchecked)
Default value:	unchecked (No)
Example value:	unchecked (No)

Detailed information about this setting and its usage on endpoints can be found [here](#).

Auto Detect DC



This setting specifies how the Deployment Manager selects a domain controller for client side policy merging.

Possible values:	<ul style="list-style-type: none">• Yes (checked)• No (unchecked)
Default value:	checked (Yes)
Example value:	checked (Yes)

Detailed information about this setting and its usage on endpoints can be found [here](#).



Disable Package Filtering

DISABLE PACKAGE FILTERING 

i Specify whether bypassing package-level filtering is allowed during a policy merge if filtering is not required.

USE DEFAULT VALUE

i Revert value to it's default.

This setting specifies whether bypassing package-level filtering is allowed during a policy merge if filtering is not required.

Possible values:	<ul style="list-style-type: none">• Yes (checked)• No (unchecked)
Default value:	unchecked (No)
Example value:	unchecked (No)

Detailed information about this setting and its usage on endpoints can be found [here](#).

Enable Policy Fail Over

ENABLE POLICY FAIL OVER 

i Specify if fail over to server side policy merging should happen or not.

USE DEFAULT VALUE

i Revert value to it's default.

This setting specifies whether the fail over to server side policy merging should happen.

Possible values:	<ul style="list-style-type: none">• Yes (checked)• No (unchecked)
Default value:	unchecked (No)
Example value:	unchecked (No)

Detailed information about this setting and its usage on endpoints can be found [here](#).

GP Client Side Extension Enabled

GP CLIENT SIDE EXTENSION
ENABLED 

i Specifies whether the Group Policy Client Side Extension should be executed.

USE DEFAULT VALUE

i Revert value to it's default.



This setting specifies whether the Group Policy Client Side Extension should be executed.

Possible values:	<ul style="list-style-type: none">• Yes (checked)• No (unchecked)
Default value:	unchecked (No)
Example value:	unchecked (No)

Launcher Command Line

LAUNCHER COMMAND LINE

Specify the installation agent command line options to pass to Deployment Manager when applying policy information.

USE DEFAULT VALUE

Revert value to it's default.

This setting specifies the installation agent command line options to pass to the Deployment Manager when applying policy information.

Possible values:	Valid command line options
Default value:	{empty}
Example value:	/Lx C:\temp\policy.log

Detailed information about this setting and its usage on endpoints can be found [here](#).

Machine Policy Command

MACHINE POLICY COMMAND

The command to execute to perform an application of machine policy on the managed device.

USE DEFAULT VALUE

Revert value to it's default.

This setting specifies the command to execute to perform an application of the machine policy on the managed device.

Possible values:	A valid command line for the mgspolicy.exe
Default value:	"\$(ProgramFiles)\ManageSoft\Policy Client\mgspolicy.exe" -t Machine



Example value:	\$(ProgramFiles)\ManageSoft\Policy Client\mgspolicy.exe" -t Machine
-----------------------	---

Minimum DC Speed

MINIMUM DC SPEED

i Specify the minimum network speed (in bits per second) between the managed device and the domain controller that is required to apply policy. This setting only applies for client-side policy merging when AutoDetectDC is set to False.

USE DEFAULT VALUE

i Revert value to its default.

This setting specifies the minimum network Speed in bits per second between the managed device and the domain controller that is required to apply the policy. This setting only applies for client-side policy merging when AutoDetectDC is set to False.

Possible values:	Integer (bits per second)
Default value:	0
Example value:	3500

Detailed information about this setting and its usage on endpoints can be found [here](#).

Report Compliance

REPORT COMPLIANCE

i Specify whether managed devices will report policy compliance. Note: This setting should not be changed from the default value of False as policy compliance logs are not currently imported by Deployment Manager.

USE DEFAULT VALUE

i Revert value to its default.

This setting specifies whether managed devices will report policy compliance.

i	Note: This setting should not be changed from the default value of False as policy compliance logs are currently not imported by the Deployment Manager.
--	--

Possible values:	<ul style="list-style-type: none">• Yes (checked)• No (unchecked)
Default value:	unchecked (No)
Example value:	unchecked (No)



Retry Policy

RETRY POLICY

ⓘ Specify whether Deployment Manager will attempt to retrieve policy when the managed device boots, if no machine schedule exists on managed device.

USE DEFAULT VALUE

ⓘ Revert value to it's default.

This setting specifies whether the Deployment Manager will attempt to retrieve a policy when the managed device boots if no machine schedule exists on the managed device.

Possible values:	<ul style="list-style-type: none">• Yes (checked)• No (unchecked)
Default value:	checked (Yes)
Example value:	checked (Yes)

Detailed information about this setting and its usage on endpoints can be found [here](#).

Retry Policy Command

RETRY POLICY COMMAND

`mgspolicy -t Machine -o UserInteractionLevel=Quiet`

ⓘ devices.settings.policy-agent.merging.retry-policy-command-description

USE DEFAULT VALUE

ⓘ Revert value to it's default.

This setting specifies the command used to retrieve the policy if `RetryPolicy` is set to True.

Possible values:	A valid policy agent command line
Default value:	<code>mgspolicy -t Machine -o UserInteractionLevel=Quiet</code>
Example value:	<code>mgspolicy -t Machine</code>

Detailed information about this setting and its usage on endpoints can be found [here](#).



User Policy Command

USER POLICY COMMAND

`$(ProgramFiles)\ManageSoft\PolicyClient\mgspolicy.exe" -t User`

i The command to execute to perform an application of user policy on the managed device.

USE DEFAULT VALUE

i Revert value to it's default.

This setting specifies the command to execute in order to perform an application of the user policy on the managed device.

Possible values:	A valid policy agent command line
Default value:	<code>\$(ProgramFiles)\ManageSoft\PolicyClient\mgspolicy.exe" -t User</code>
Example value:	<code>\$(ProgramFiles)\ManageSoft\PolicyClient\mgspolicy.exe" -t User -o UserInteractionLevel=Quiet</code>

Locations

All settings regarding locations relevant for the policy agent are found in this subcategory.

User Policy Package Directory

USER POLICY PACKAGE DIRECTORY

`$(AppDataFolder)\ManageSoft Corp\ManageSoft\Policy Client\Package`

i Specify the location where package information associated with user policy is cached.

USE DEFAULT VALUE

i Revert value to it's default.

This setting specifies the location where the package information associated with the user policy is cached.

Possible values:	A valid folder and path
Default value:	<code>\$(AppDataFolder)\ManageSoft Corp\ManageSoft\Policy Client\Package</code>
Example value:	<code>C:\MyPolicies\Package</code>

Detailed information about this setting and its usage on endpoints can be found [here](#)



User Policy Directory

USER POLICY DIRECTORY

`$(AppDataFolder)\ManageSoft Corp\ManageSoft\Policy Client\Policies` 

 Specify the location in which to save active user policies.

USE DEFAULT VALUE 

 Revert value to it's default.

This setting specifies the location in which to save the active user policies.

Possible values:	A valid folder and path
Default value:	<code>\$(AppDataFolder)\ManageSoft Corp\ManageSoft\Policy Client\Policies\Merged\User</code>
Example value:	<code>C:\MyPolicies\User</code>

Detailed information about this setting and its usage on endpoints can be found [here](#).

Machine Policy Package Directory

MACHINE POLICY PACKAGE DIRECTORY

`$(CommonAppDataFolder)\ManageSoft Corp\ManageSoft\Policy Client\Packages` 

 Specify the location where package information associated with machine policy is cached.

USE DEFAULT VALUE 

 Revert value to it's default.

This setting specifies the location where package information associated with a machine policy is cached.

Possible values:	A valid folder and path
Default value:	<code>\$(CommonAppDataFolder)\ManageSoft Corp\ManageSoft\Policy Client\Packages</code>
Example value:	<code>C:\Temp\MachinePolicies\PackageInfo</code>

Detailed information about this setting and its usage on endpoints can be found [here](#).



Machine Policy Directory

MACHINE POLICY DIRECTORY

\$(CommonAppDataFolder)\ManageSoft Corp\ManageSoft\Policy Client

USE DEFAULT VALUE

[Revert value to its default.](#)

This setting specifies the location in which to save the current machine policy.

Possible values:	A valid folder and path
Default value:	<code>\$(CommonAppDataFolder)\ManageSoft Corp\ManageSoft\Policy Client\Policies\Merged\Machine</code>
Example value:	C:\Temp\MachinePolicies

Detailed information about this setting and its usage on endpoints can be found [here](#).

Selector

The **Selector** section of the **Device Settings** is divided into the following subcategories:

- **General**
- **Logging**

General

All general settings for the selector are found in this subcategory.

Refresh Period

REFRESH PERIOD

5

USE DEFAULT VALUE

[Revert value to its default.](#)

This setting specifies the number of minutes between the automatic refresh of data displayed by the Deployment Manager user interface on a managed device.

Possible values:	Integer (minutes)
Default value:	5
Example value:	5



Detailed information about this setting and its usage on endpoints can be found [here](#).

Locale

LOCALE

Specify the locale setting used by the selector.

USE DEFAULT VALUE

Revert value to it's default.

This setting specifies the locale setting used by the selector.

Possible values:	A two-character abbreviation that is valid for <code>locale</code> . For the currently valid values, check <i>ISO 3166-1-alpha-2 code</i> .
Default value:	<code>\$(UserLocale)</code>
Example value:	DE

Detailed information about this setting and its usage on endpoints can be found [here](#).

Default Locale

DEFAULT LOCALE

Specify the default locale setting used by the selector.

USE DEFAULT VALUE

Revert value to it's default.

This setting specifies the default locale setting used by the selector.

Possible values:	A two-character abbreviation that is valid for <code>locale</code> . For the currently valid values, check <i>ISO 3166-1-alpha-2 code</i> .
Default value:	EN
Example value:	DE

Detailed information about this setting and its usage on endpoints can be found [here](#).



Default Configuration File

DEFAULT CONFIGURATION FILE

Specify the name of the default configuration file used by the Deployment Manager user interface on managed devices.

USE DEFAULT VALUE

Revert value to it's default.

This setting specifies the name of the default configuration file used by the Deployment Manager user interface on managed device.

Possible values:	A path and filename of a valid configuration file
Default value:	<code>\$(SkinsDirectory)\Default\\$(Locale)\\$(ConfigName)</code>
Example value:	<code>C:\Program Files\ManageSoft\Selector\Skins\MySkin\DE\config.xml</code>

Detailed information about this setting and its usage on endpoints can be found [here](#)

Configuration File

CONFIGURATION FILE

Specify the name of the configuration file used by the Deployment Manager user interface on managed devices.

USE DEFAULT VALUE

Revert value to it's default.

This setting specifies the name of the configuration file used by the Deployment Manager user interface on managed devices.

Possible values:	A path to a valid configuration file
Default value:	<code>\$(ConfigFileDefault)</code>
Example value:	<code>C:\Program Files\ManageSoft\Selector\Skins\MySkin\DE\config.xml</code>

Detailed information about this setting and its usage on endpoints can be found [here](#)



Application Verify Command

APPLICATION VERIFY COMMAND

`ndlaunch -a "{1}" -o SaveAllUserSymbols=False -o MsiRepair=True -o C`

ⓘ Specify the template command line to be used to verify/repair an application package through the Deployment Manager package selection agent.

USE DEFAULT VALUE

ⓘ Revert value to it's default.

This setting specifies the command line to be used to verify or repair an application packages through the Deployment Manager package selection agent.

The value of this setting should always include the following special substrings:

- {1} - This substring will be replaced with the URL of the package to be verified. This value is typically passed as the value of the -a command line option of the installation agent. The URL may contain space characters and therefore should be appropriately set into quotation marks in the command line.
- {2} - This substring will be replaced with any installation agent command line options that the selection agent determines may be needed to verify the package. This value should not be set into quotation marks in the command line.

Possible values:	A valid command line string containing the literal substrings {1} and {2}.
Default value:	<code>ndlaunch -a "{1}" -o SaveAllUserSymbols=False -o MsiRepair=True -o CachedVersion=True -o SelfHeal=True -o CheckRegistry=True -o NoExec=True {2}</code>
Example value:	To require applications to be verified against their source from an appropriate distribution location and to not self-heal registry settings: <code>ndlaunch -a "{1}" -o SaveAllUserSymbols=False -o MsiRepair=True -CheckRegistry=False -o NoExec=True {2}</code>

Detailed information about this setting and its usage on endpoints can be found [here](#).

Application Uninstall Command

APPLICATION UNINSTALL COMMAND

`ndlaunch -d "{1}" -o SaveAllUserSymbols=False {2}`

ⓘ Application uninstall command

USE DEFAULT VALUE

ⓘ Revert value to it's default.



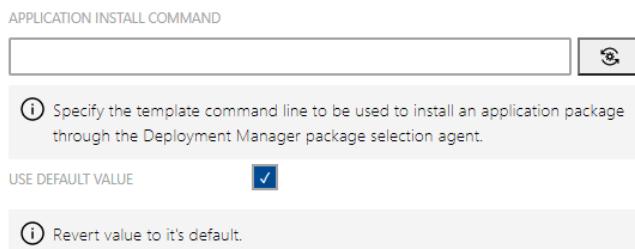
This setting specifies the template command line to be used to uninstall an application package through the Deployment Manager package selection agent.

- {1} - This substring will be replaced with the URL of the package to be verified. This value is typically passed as the value of the -a command line option of the installation agent. The URL may contain space characters and therefore should be appropriately set into quotation marks in the command line.
- {2} - This substring will be replaced with any installation agent command line options that the selection agent determines may be needed to verify the package. This value should not be set into quotation marks in the command line.

Possible values:	A valid command line string containing the literal substrings {1} and {2}.
Default value:	ndlaunch -d "{1}" -o SaveAllUserSymbols=False {2}
Example value:	To uninstall packages with full user interaction: ndlaunch -d "{1}" -o SaveAllUserSymbols=False {2} -o UserInteractionLevel=Full

Detailed information about this setting and its usage on endpoints can be found [here](#).

Application Install Command



This setting specifies the template command line to be used to uninstall an application package through the Deployment Manager package selection agent.

- {1} - This substring will be replaced with the URL of the package to be verified. This value is typically passed as the value of the -a command line option of the installation agent. The URL may contain space characters and therefore should be appropriately set into quotation marks in the command line.
- {2} - This substring will be replaced with any installation agent command line options that the selection agent determines may be needed to verify the package. This value should not be set into quotation marks in the command line.

Possible values:	A valid command line string containing the literal substrings {1} and {2}.
Default value:	ndlaunch -r "{1}" -o SaveAllUserSymbols=False {2}

**Example value:**

To install packages with full user interaction:

```
ndlaunch -r "{1}" -o SaveAllUserSymbols=False {2}  
-o UserInteractionLevel=Full
```

Detailed information about this setting and its usage on endpoints can be found [here](#).

Logging

All settings which influence the logging functions of the selector are found in this subcategory.

Log File

LOG FILE

Specify the name of the file to store logging information.

USE DEFAULT VALUE

Revert value to its default.

This setting specifies the name where RayManageSoft Unified Endpoint Manager stores the logging information.

Possible values:

A local or a UNC network file

Default value:

\$(TempDirectory) \ManageSoft\selector.log

Example value:

C:\temp\selector.log

Old Log File

OLD LOG FILE

Specify the name of the file to store additional logging information.

USE DEFAULT VALUE

Revert value to its default.

This setting specifies the name where RayManageSoft Unified Endpoint Manager stores additional logging information.

Possible values:

A local or UNC network file

Default value:

\$(TempDirectory) \ManageSoft\selector.old.log

Example value:

C:\temp\selector_old.log



Log Level

LOG LEVEL

Specify the logging level for the policy agent.

USE DEFAULT VALUE

Revert value to it's default.

This setting specifies the level of logging for the installation agent.

Possible values:	One or more logging levels
Default value:	A-z (logs everything)
Example value:	G0, 4

More information regarding logging and levels of logging can be found in the *Appendix II: Logging on Managed Devices*.

Log File Size

LOG FILE SIZE

Specify the maximum log file size.

USE DEFAULT VALUE

Revert value to it's default.

This setting specifies the maximum size of the log file (in bytes).

Possible values:	Integer (bytes)
Default value:	524288
Example value:	3126000 (3 MB)



Upload Agent

The **Upload Agent** section of the **Device Settings** is divided into the following subcategories:

- **General**
- **Bandwidth Settings**
- **Logging**

General

All general settings for the upload agent are found in this subcategory.

Upload Type

UPLOAD TYPE

Specify whether to upload machine or user generated files.

USE DEFAULT VALUE

Revert value to it's default.

This setting specifies whether to upload machine or user generated files.

Possible values:	<ul style="list-style-type: none">• Machine generated files• User generated files
Default value:	Machine generated files
Example value:	Machine generated files

Detailed information about this setting and its usage on endpoints can be found [here](#).

Upload Inventory Files

UPLOAD INVENTORY FILES

Specify whether the Deployment Manager should upload inventory files immediately after generation.

USE DEFAULT VALUE

Revert value to it's default.

This setting specifies whether the Deployment Manager should upload inventory files immediately after their generation.

Possible values:	<ul style="list-style-type: none">• Yes (checked)• No (unchecked)
Default value:	checked (Yes)



Example value:	checked (Yes)
-----------------------	---------------

Source Remove

SOURCE REMOVE

ⓘ Specify whether the uploaded files should be removed from the source location after successful upload.

USE DEFAULT VALUE

ⓘ Revert value to it's default.

This setting specifies whether the uploaded files should be removed from the source location after successfully being uploaded.

Possible values:	<ul style="list-style-type: none">• Yes (checked)• No (unchecked)
Default value:	checked (Yes)
Example value:	checked (Yes)

Detailed information about this setting and its usage on endpoints can be found [here](#).

Source File

SOURCE FILE

ⓘ Specify the file or files to be uploaded via the upload agent.

USE DEFAULT VALUE

ⓘ Revert value to it's default.

This setting specifies the file or files to be uploaded by the upload agent.

Possible values:	Either a UNC (\\\\MYCOMPUTER\\...) or a drive (C:\\) path to the required file or files. Wildcard characters can be used in the filename component.
Default value:	{empty}
Example value:	C:\\Temp*.log

Detailed information about this setting and its usage on endpoints can be found [here](#).



Policy Compliance Log

POLICY COMPLIANCE LOG

`$(ServerLocation)\PolicyComplianceLogs\$(UserId) on $(MachineId) at !` 

 Specify the location where Deployment Manager uploads policy compliance log files from the managed device.

USE DEFAULT VALUE 

 Revert value to its default.

This setting specifies the location where the Deployment Manager uploads policy compliance log file from the managed device.

Possible values:	A valid location
Default value:	<code>\$(ServerLocation)\PolicyComplianceLogs\\$(UserId) on \$(MachineId) at \$(DateTime).plc</code>
Example value:	<code>\$(ServerLocation)\PolicyComplianceLogs\\$(UserId) on \$(MachineId) at \$(DateTime).plc</code>

Detailed information about this setting and its usage on endpoints can be found [here](#).

Log

`$(ServerLocation)\Logs\$(MachineId) at $(DateTime)_$(GUID).log` 

 Specify the location where the Deployment Manager uploads logging files from the managed device.

USE DEFAULT VALUE 

 Revert value to its default.

This setting specifies the location where the Deployment Manager uploads logging files from the managed device.

Possible values:	A valid location
Default value:	<code>\$(ServerLocation)\Logs\\$(MachineId) at \$(DateTime)_\$(GUID).log</code>
Example value:	<code>\$(ServerLocation)\Logs\\$(MachineId) at \$(DateTime).log</code>

Detailed information about this setting and its usage on endpoints can be found [here](#).



Inventory

INVENTORY

Specify the location where the Deployment Manager uploads inventory files.

USE DEFAULT VALUE

Revert value to it's default.

This setting specifies the location where the Deployment Manager uploads inventory files.

Possible values:	A valid location
Default value:	<code>\$(ServerLocation)\Inventories\\$(UserId) on \$(MachineId) at \$(DateTime) \$(Generation).ndi</code>
Example value:	<code>\$(ServerLocation)\Inventories\\$(MachineId).ndi</code>

Detailed information about this setting and its usage on endpoints can be found [here](#)

Bandwidth Settings

All bandwidth settings for the upload agent are found in this subcategory.

Network Timeout

NETWORK TIMEOUT

Specify the length of time in seconds of inactivity after which a network operation will time out.

USE DEFAULT VALUE

Revert value to it's default.

This setting specifies the length of time in seconds of inactivity after which a network operation will time out.

Possible values:	Integer (seconds)
Default value:	600
Example value:	600

Detailed information about this setting and its usage on endpoints can be found [here](#)



Network Min Speed

NETWORK MIN SPEED

Specify the minimum network speed (bits per second) for the Deployment Manager to initiate a check for updates.

USE DEFAULT VALUE

Revert value to it's default.

This setting specifies the minimum network speed in bits per second for the Deployment Manager to initiate a check for updates. If below this network speed, no check for updates will be initiated. If set to 0, the Deployment Manager will always initiate a check for updates.

Possible values:	Integer (bits per seconds)
Default value:	0
Example value:	250

Detailed information about this setting and its usage on endpoints can be found [here](#).

Network Max Rate

NETWORK MAX RATE

Specify the bytes per second at which the managed device uploads data over the network. This setting is not used if the NetworkSpeed setting can be determined and the NetworkHighSpeed is set to a non-zero value.

USE DEFAULT VALUE

Revert value to it's default.

This setting specifies the speed in bytes per second at which the managed device uploads data over the network. This setting is not used if the NetworkSpeed setting can be determined and the NetworkHighSpeed setting is set to a non-zero value. If the setting is set to 0, it means it is not limited.

Possible values:	Integer (bytes per second)
Default value:	0
Example value:	600

Detailed information about this setting and its usage on endpoints can be found [here](#).



Network Low Usage Lower Limit

NETWORK LOW USAGE LOWER LIMIT

Specify the minimum NetworkLowUsage value that can be set for a managed device by an end-user moving the bandwidth usage slider control in the installation agent.

USE DEFAULT VALUE

Revert value to it's default.

This setting specifies the minimum NetworkLowUsage value that can be set for a managed device by an end-user moving the bandwidth usage slider control in the installation agent.

Possible values:	Integer between 0 - 100
Default value:	100
Example value:	100

Detailed information about this setting and its usage on endpoints can be found [here](#).

Network Low Usage

NETWORK LOW USAGE

Specify the maximum percentage of bandwidth that the Deployment Manager uses for uploads on a low-speed connection.

USE DEFAULT VALUE

Revert value to it's default.

This setting specifies the maximum percentage of bandwidth that the Deployment Manager uses for uploads on a low-speed connection.

Possible values:	Integer between 0 - 100
Default value:	100
Example value:	100

Detailed information about this setting and its usage on endpoints can be found [here](#).



Network High Usage Upper Limit

NETWORK HIGH USAGE UPPER LIMIT

100

↻

i Specify the maximum Network High Usage value that can be set for a managed device by end-user moving the bandwidth usage slider control in the installation agent.

USE DEFAULT VALUE

i Revert value to it's default.

This setting specifies the maximum `NetworkHighUsage` value that can be set for a managed device by an end-user moving the bandwidth usage slider control in the installation agent.

Possible values:	Integer between 0 - 100
Default value:	100
Example value:	100

Detailed information about this setting and its usage on endpoints can be found [here](#).

Network High Usage

NETWORK HIGH USAGE

100

↻

i Specify the maximum percentage of bandwidth that the Deployment Manager uses for uploads on a high-speed connection.

USE DEFAULT VALUE

i Revert value to it's default.

This setting specifies the maximum percentage of bandwidth that the Deployment manager uses for uploads on a high-speed connection.

Possible values:	Integer between 0 - 100
Default value:	100
Example value:	100

Detailed information about this setting and its usage on endpoints can be found [here](#).



Network High Speed

NETWORK HIGH SPEED

<input type="text" value="0"/>	<input type="button" value=""/>
<p> ⓘ Specify the lowest network speed (in bits per second) that the Deployment Manager will consider to be a high speed network connection to a server.</p>	
USE DEFAULT VALUE	<input checked="" type="checkbox"/>
<p> ⓘ Revert value to it's default.</p>	

This setting specifies the lowest network speed in bits per second that the Deployment Manager will consider to be a high speed network connection to a server. If this setting is set to 0, bandwidth usage will not be limited according to the network speed.

Possible values:	Integer (bits per second)
Default value:	0
Example value:	32

Detailed information about this setting and its usage on endpoints can be found [here](#).

Logging

All settings which influence the logging functions of the upload agent are found in this subcategory.

Log File

LOG FILE

<input type="text" value="\${TempDirectory}\ManageSoft\Uploader.log"/>	<input type="button" value=""/>
<p> ⓘ Specify the name of the file to store logging information.</p>	
USE DEFAULT VALUE	<input type="checkbox"/>

This setting specifies the name where RayManageSoft Unified Endpoint Manager stores the logging information.

Possible values:	A local or a UNC network file
Default value:	\$(TempDirectory) \ManageSoft\Uploader.log
Example value:	C:\temp\Uploader.log



Old Log File

OLD LOG FILE

Specify the name of the file to store additional logging information.

USE DEFAULT VALUE

Revert value to it's default.

This setting specifies the name where RayManageSoft Unified Endpoint Manager stores additional logging information.

Possible values:	A local or UNC network file
Default value:	<code>\$(TempDirectory)\ManageSoft\uploader.old.log</code>
Example value:	<code>C:\temp\uploader_old.log</code>

Log Level

LOG LEVEL

Specify the logging level for the policy agent.

USE DEFAULT VALUE

Revert value to it's default.

This setting specifies the level of logging for the installation agent.

Possible values:	One or more logging levels
Default value:	<code>A-z</code> (logs everything)
Example value:	<code>G0, 4</code>

More information regarding logging and levels of logging can be found in the [Appendix II: Logging on Managed Devices](#).

Log File Size

LOG FILE SIZE

Specify the maximum log file size.

USE DEFAULT VALUE

Revert value to it's default.

This setting specifies the maximum size of the log file (in bytes).



Possible values:	Integer (bytes)
Default value:	524288
Example value:	3126000 (3 MB)

Contact

The **Contact** section of the **Device Settings** is divided into the following subcategories:

- **General**

General

All general settings for the overall functionality of RayManageSoft Unified Endpoint Manager are found in this subcategory.

Support URL

SUPPORT URL

Specify the support url displayed to your end-users within the selector.

USE DEFAULT VALUE

Revert value to it's default.

This setting specifies the support URL displayed to end-users within the selector.

Possible values:	String
Default value:	{empty}
Example value:	https://mycompany.com/support

Support Telephone

SUPPORT TELEPHONE

Specify the support telephone number displayed to your end-users within the selector.

USE DEFAULT VALUE

Revert value to it's default.

This setting specifies the telephone number that will be displayed to end-users within the selector.

Possible values:	String
-------------------------	--------



Default value:	{empty}
Example value:	+12 345 678 1234

Contact Person

CONTACT PERSON

ⓘ Specify the contact person displayed to your end-users within the selector.

USE DEFAULT VALUE

ⓘ Revert value to it's default.

This setting specifies the contact person that will be displayed to end-users within the selector.

Possible values:	String
Default value:	{empty}
Example value:	Jane Admin

Device Schedules

The **Device Schedules** section contains an overview of the sets of device settings currently available in the tenant.

Refresh Type to search...

1 row selected

	Status	Name	Version	Creator	Target	Comment
		Default Device Schedule	1.0.0.0	Raynet GmbH	Computer	This default device schedule will be applied to every device in this tenant.

Entries per page: 15

The following actions are available in this section.

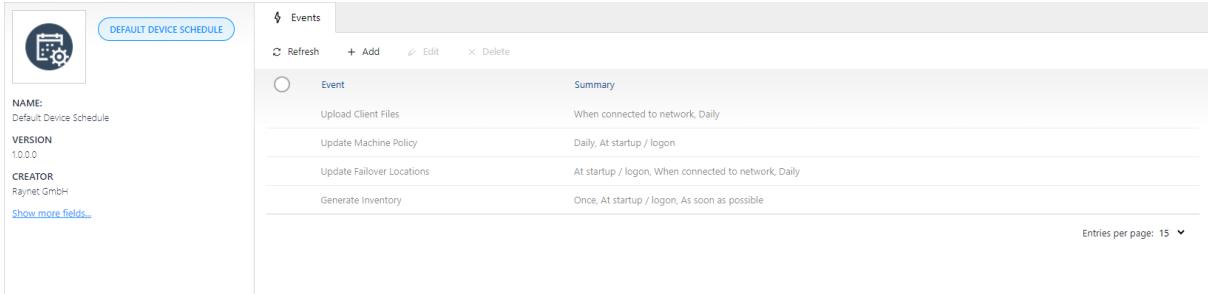
- Refresh** - The **Refresh** button on the top left of the screen can be used to refresh the view.
- Add** - The **Add** button on the top left of the screen can be used to add a new device schedule to the list. For more information see *Add a Device Schedule*.
- Edit** - The **Edit** button on the top left of the screen can be used to edit a device schedule if one of the sets in the list has been selected. For more information see *Edit a Device Schedule*.
- Delete** - The **Delete** button on the top left of the screen can be used to delete one or more device schedules if one or more device schedules in the list have been selected.
- Search field** - The **Search** field can be found on the top right of the screen. More information on how the search field works can be found in the *Using Sorting, Filter, and Search Options* section.

When clicking on the name of device schedule, the specific schedule will be opened.



Device Schedule Details

When opening the details for a device schedule, these consist of two parts. The left part contains some general information of the device schedule.



The screenshot shows the 'Device Schedule Details' page. On the left, there is a sidebar with the following information:

- NAME:** Default Device Schedule
- VERSION:** 1.0.0
- CREATOR:** Raynet GmbH
- [Show more fields...](#)

On the right, the 'Events' tab is selected, showing a list of configured events:

Event	Summary
Upload Client Files	When connected to network, Daily
Update Machine Policy	Daily, At startup / logon
Update Failover Locations	At startup / logon, When connected to network, Daily
Generate Inventory	Once, At startup / logon, As soon as possible

At the bottom right of the list, there is a dropdown menu labeled 'Entries per page: 15'.

The right part of the details contains a list of events that are configured for the device schedule. The following actions are available in this section.

- **Refresh** - The **Refresh** button on the top left of the screen can be used to refresh the view.
- **Add** - The **Add** button on the top left of the screen can be used to add a new event to the list. For more information see [Add an Event](#)
- **Edit** - The **Edit** button on the top left of the screen can be used to edit an event if one of the events in the list has been selected. For more information see [Edit an Event](#)
- **Delete** - The **Delete** button on the top left of the screen can be used to delete one or more events if one or more device events in the list have been selected.



Add a Computer Schedule

The **Add Computer Schedule** dialog is used to add a new Device Schedule to the list of schedules available in RayManageSoft Unified Endpoint Manager.

Add Computer Schedules ×

IMAGE 

NAME *

CREATOR *

VERSION *
. . .

i The version number is used by the Deployment Manager on the managed devices to coordinate application updates. Increase this number whenever you want to distribute a revised version of your application.

SUPPORT CONTACT

COMMENT

Add Discard

The following options are available in the dialog.

- **IMAGE:** Clicking on the image will open a file browser. Browse for an image to customize the image for the set of device settings (the following file formats are supported: .gif, .jpg, .jpeg, and .png).
- **NAME:** The name for the **Device Schedule**.
- **CREATOR:** The name of the creator of the **Device Schedule**.
- **VERSION:** The version number of the **Device Schedule** which is further divided into:
 - Major
 - Minor
 - Build



- Revision

Since the fields have already been separated, no further separators are allowed.

- **SUPPORT CONTACT:** The name of the person responsible for the support or a way to contact them.
- **COMMENT:** A comment containing further information about the **Device Schedule**.

After adding a new **Device Schedule**, events can now be added to the new schedule. See *Add an Event* for information regarding how to add a new **Event** to a **Device Schedule**.

Edit a Device Schedule

The **Edit Device Schedule** dialog is used to edit an existing Device Schedule.

Edit device schedule ×

IMAGE 

NAME *
Default Device Schedule

CREATOR *
Raynet GmbH

VERSION *
1 . 0 . 0 . 0

① The version number is used by the Deployment Manager on the managed devices to coordinate application updates. Increase this number whenever you want to distribute a revised version of your application.

SUPPORT CONTACT
Support@raynet.de

COMMENT
This default device schedule will be applied to every device in this tenant.

Save changes Discard

The following options are available in the dialog.

- **IMAGE:** Clicking on the image will open a file browser. Browse for an image to customize the



image for the set of device settings (the following file formats are supported: .gif, .jpg, .jpeg, and .png).

- **NAME:** The name for the **Device Schedule**.
- **CREATOR:** The name of the creator of the **Device Schedule**.
- **VERSION:** The version number of the **Device Schedule** which is further divided into:
 - Major
 - Minor
 - Build
 - RevisionSince the fields have already been separated, no further separators are allowed.
- **SUPPORT CONTACT:** The name of the person responsible for the support or a way to contact them.
- **COMMENT:** A comment containing further information about the **Device Schedule**.

This option only edits the information about the **Device Schedule**. How to add or edit Events assigned to the Device Schedule is described in the *Add an Event* and *Edit an Event* sections.

Add an Event

Clicking on the **Add** button in the **Events** section of the **Device Schedule** details will open a dialog that can be used to add a new **Event**. The dialog is divided into the following tabs.

- **General**
- **Advanced**
- **Trigger**

General

In the **General** tab the type of the event and, according to the selected type, some further settings regarding the event can be determined. The following event types are available in this tab.

- **Apply a Deployment Manager Policy**
- **Generate a Deployment Manager Policy**
- **Install or Update Deployment Manager Failover Locations**
- **Upload Deployment Manager Managed Device Files**
- **Run a Windows Program, Script or Batch File**

Apply a Deployment Manager Policy

EVENT TYPE	Apply a Deployment Manager policy
INSTALL/UPDATE THE POLICY WITH THE FOLLOWING LEVEL OF USER INTERACTION LEVEL:	Deployment Manager managed device's current user interaction level
DISPLAY THE CHOSEN USER INTERFACE ONLY IF A PACKAGE CHANGES	<input type="checkbox"/>

When **Apply a Deployment Manager policy** is selected as **EVENT TYPE**, the following further options for configuration are available:



- **INSTALL/UPDATE THE POLICY WITH THE FOLLOWING LEVEL OF USER INTERACTION LEVEL:**

Select one of the following (this setting will override the current setting of the device for this specific event):

- **Deployment Manager managed device's current user interaction level:** The level currently set on the device will be used.
- **Full user interaction:** There is no limit to the user interaction regarding this event, even if the setting of the device normally limits the user interaction.
- **No user interaction or user interface:** For this event, no user interaction is possible and no user interface will be shown, no matter the general setting of the device.
- **Interaction only when error occur:** User interaction for this event will only be possible if an error occurs, otherwise no user interaction will be possible.
- **A progress window, but no user interaction:** The end user will be shown a progress window, but he will not be able to otherwise interact.

- **DISPLAY THE CHOSEN USER INTERFACE ONLY IF A PACKAGE CHANGES:** This checkbox can be used to limit the times when the user interface will be shown. If set to **Yes**, the user interface will only be shown if a package is changed and it will not be shown if no package is changed during the event.

Generate a Deployment Manager Policy

EVENT TYPE

Generate a Deployment Manager inventory

INSTALL/UPDATE THE POLICY WITH THE FOLLOWING LEVEL OF USER INTERACTION LEVEL:

Deployment Manager managed device's current user interaction level

When **Generate a Deployment Manager inventory** is selected as **EVENT TYPE**, the following further options for configuration are available:

- **INSTALL/UPDATE THE POLICY WITH THE FOLLOWING LEVEL OF USER INTERACTION LEVEL:**

Select one of the following (this setting will override the current setting of the device for this specific event):

- **Deployment Manager managed device's current user interaction level:** The level currently set on the device will be used.
- **Full user interaction:** There is no limit to the user interaction regarding this event, even if the setting of the device normally limits the user interaction.
- **No user interaction or user interface:** For this event, no user interaction is possible and no user interface will be shown, no matter the general setting of the device.
- **Interaction only when error occur:** User interaction for this event will only be possible if an error occurs, otherwise no user interaction will be possible.
- **A progress window, but no user interaction:** The end user will be shown a progress window, but he will not be able to otherwise interact.



Install or Update Deployment Manager Failover Locations

EVENT TYPE

Install or update Deployment Manager failover locations

UPDATE FAILOVER LOCATIONS USING THE FOLLOWING DISTRIBUTION GROUPS OR REPORTING LOCATIONS

All locations within your enterprise

INSTALL/UPDATE THE POLICY WITH THE FOLLOWING LEVEL OF USER INTERACTION LEVEL:

Deployment Manager managed device's current user interaction level

DISPLAY THE CHOSEN USER INTERFACE ONLY IF A PACKAGE CHANGES



When **Install or update Deployment Manager failover location** is selected as **EVENT TYPE**, the following further options for configuration are available:

- **INSTALL/UPDATE THE POLICY WITH THE FOLLOWING LEVEL OF USER INTERACTION LEVEL:**

Select one of the following (this setting will override the current setting of the device for this specific event):

- **Deployment Manager managed device's current user interaction level:** The level currently set on the device will be used.
- **Full user interaction:** There is no limit to the user interaction regarding this event, even if the setting of the device normally limits the user interaction.
- **No user interaction or user interface:** For this event, no user interaction is possible and no user interface will be shown, no matter the general setting of the device.
- **Interaction only when error occur:** User interaction for this event will only be possible if an error occurs, otherwise no user interaction will be possible.
- **A progress window, but no user interaction:** The end user will be shown a progress window, but he will not be able to otherwise interact.

- **DISPLAY THE CHOSEN USER INTERFACE ONLY IF A PACKAGE CHANGES:** This checkbox can be used to limit the times when the user interface will be shown. If set to **Yes**, the user interface will only be shown if a package is changed and it will not be shown if no package is changed during the event.

Upload Deployment Manager Managed Devices Files

EVENT TYPE

Upload Deployment Manager managed device files

UPLOAD THE FOLLOWING FILES FROM THE MANAGED DEVICE

Upload all file types

When **Upload Deployment Manager managed files** is selected as **EVENT TYPE**, the following further options for configuration are available:

- **UPLOAD THE FOLLOWING FILES FROM THE MANAGED DEVICE:**

Select one of the following:

- **Upload all file types:** Select this option in order to upload all collected files.
- **Machine or user inventories:** Select this option in order to upload either the machine or the user inventories, depending on the *Upload Type* configured for the device.
- **Deployment Manager installation event logs:** Select this option in order to upload the



Deployment Manager installation event logs.

- **Machine or user policy compliance logs:** Select this option in order to upload either the machine or the user policy compliance logs, depending on the *Upload Type* configured for the device.
- **Distribution server logs:** Select this option in order to upload the distribution server logs.

Run a Windows Program, Script, or Batch File

EVENT TYPE	Run a Windows program, script or batch file
TARGET	
START IN	
PARAMETERS	

When **Run a Windows program, script or batch** is selected as **EVENT TYPE**, the following further options for configuration are available:

- **TARGET:** The path where the file can be found on the managed device needs to be entered here. For example: `cmd`.
- **START IN:** The path where the file will be executed on the managed device can be entered here. In most use cases this field can be left empty. An example for a path would be `$(TempDirectory)`.
- **PARAMETERS:** This field can be used to define additional parameters for the application that is about to run can be defined. For example: `/c "echo $(TempDirectory) >> C:\tmp\test.txt"`.

Advanced

In the **Advanced** tab of the dialog, some information regarding the behavior of the event can be configured.

RERUN BEHAVIOUR	Ignore missed events
<p><small> ⓘ If the event has not been run for some reason, the managed device's task scheduler should do the selected behaviour.</small></p>	
ONLY RUN THIS EVENT IF A NETWORK CONNECTION IS AVAILABLE	<input type="checkbox"/>

In this tab, the following options are available:

- **RERUN BEHAVIOR:** This option defines how the event will behave if one or more occurrences of the event have been missed.
- **ONLY RUN THIS EVENT IF A NETWORK CONNECTION IS AVAILABLE:** If set to **Yes**, the event only runs if a network is available. If set to **No**, the event will always run.



Trigger

In the **Trigger** tab, the conditions under which the event will run can be defined. The event can be triggered either by time-related or by event-related conditions. The following categories of conditions are available in this tab. Furthermore there are some settings which can be activated by the **Advanced Mode** switch which can be used to fine tune those conditions.

- **Once**
- **Daily**
- **Weekly**
- **Monthly**
- **As Soon as Possible**
- **At Startup / Logon**
- **When Connected to a Network**

Once

Once → On 2021-05-06

Once

AT 00:00

Remove

ADVANCED MODE

Add

If **Once** has been chosen, a specific time when the event will trigger can be chosen. It is possible to define a time within 00:00 and 23:59. The event will be executed once at the specified time.

Daily

Daily → Every 1 Day(s)

Daily

AT 00:00

Remove

RUN THE EVENT EVERY 1 DAYS

ADVANCED MODE

Add

If **Daily** has been chosen as trigger for the event, the following can be configured:

- **AT:** This is the time at which the event will be executed. It is possible to define a time within 00:00 and 23:59.
- **RUN THE EVENT EVERY:** This specifies how often the event should run (in days). It will be run each time the given number of days has passed.

Example: If **RUN THE EVENT EVERY** is set to 3 and 13:30 has been configured in the **AT** field, the event will run every three days at 01:30 PM.



Weekly

Weekly → Every 1 Week(s)

Weekly AT 00:00

RUN THE EVENT EVERY WEEKS ON THE FOLLOWING DAYS:

<input type="checkbox"/> MONDAY	<input type="checkbox"/> TUESDAY	<input type="checkbox"/> WEDNESDAY
<input type="checkbox"/> THURSDAY	<input type="checkbox"/> FRIDAY	<input type="checkbox"/> SATURDAY
<input type="checkbox"/> SUNDAY		

ADVANCED MODE

If **Weekly** has been selected the following options can be configured.

- **AT:** This is the time at which the event will be executed. It is possible to define a time within 00:00 and 23:59.
- **RUN THE EVENT EVERY:** This specifies how often the event should run (in weeks). It will be run each time the given number of weeks has passed.
- **Weekdays:** There is a checkbox for every day of the week. If a day is checked, this day is included in the run. If it is unchecked, the event will not trigger on this day.

Example: If **AT** has been set to 14:45, **RUN THE EVENT EVERY** has been set to 2, and the **TUESDAY** and the **THURSDAY** checkbox have been checked, the event will be triggered at 02:45 PM every third Tuesday and every third Thursday.

Monthly

Monthly → Every 1 of the month

Monthly AT 00:00

RUN THE EVENT OF EACH SELECTED MONTH:

<input type="checkbox"/> JANUARY	<input type="checkbox"/> FEBRUARY	<input type="checkbox"/> MARCH	<input type="checkbox"/> APRIL
<input type="checkbox"/> MAY	<input type="checkbox"/> JUNE	<input type="checkbox"/> JULY	<input type="checkbox"/> AUGUST
<input type="checkbox"/> SEPTEMBER	<input type="checkbox"/> OCTOBER	<input type="checkbox"/> NOVEMBER	<input type="checkbox"/> DECEMBER

ADVANCED MODE

If **Monthly** has been selected the following options can be configured.

- **AT:** This is the time at which the event will be executed. It is possible to define a time within 00:00 and 23:59.
- **RUN THE EVENT:** This specifies when the event should run. There are two ways to configure



this setting.

- **On day:** If this option is chosen, choose a number between 1 - 30. The event will be executed on this day of the selected months.

**Be aware:**

When configuring this option, keep in mind that the days of a month vary between 28 and 31 days.

- **On the:** If this option has been chosen, there are two fields for configuration. In the first field there are the following options: First, Second, Third, Fourth, and Last. This field defines which occurrence of the weekday that can be selected in the second field will be chosen.
- **Months:** There is a checkbox for every month of the year. If a day is checked, this month is included in the run. If it is unchecked, the event will not trigger during this month.

Example: If **AT** is set to 13:00, **RUN THE EVENT** is set to **On the** and the options **Third** and **Wednesday** have been chosen for it, and in Months **FEBRUARY** and **AUGUST** are checked, the event will be triggered at 01:00 PM on the third Wednesday of February and of August.

As Soon as Possible

As soon as possible → As soon as possible

As soon as possible	▼	Remove
<input type="checkbox"/> ADVANCED MODE		
Add		

If **As soon as possible** has been chosen, the event will trigger as soon as possible.

At Startup / Logon

At startup / logon → At startup / logon

At startup / logon	▼	START AFTER	00:00 <input type="button" value=""/>	Remove
<input type="checkbox"/> ADVANCED MODE				
Add				

If **At startup / logon** has been chosen the event will be triggered by the startup of the device / the logon of the user. The **START AFTER** field, can be used to configure how much time will pass between the startup / logon and the execution of the event. It is possible to define a time within 00:00 and 23:59. The event will be executed once the specified amount of time has passed.



When Connected to Network

When connected to network → When connected to network

When connected to network START AFTER 00:00

ADVANCED MODE

Add

If **When connected to network** has been chosen the event will be triggered once the device has a network connection. The **START AFTER** field, can be used to configure how much time will pass between the establishment of the network connection and the execution of the event. It is possible to define a time within 00:00 and 23:59. The event will be executed once the specified amount of time has passed.

Advanced Mode

The following additional options for a trigger are available if the ADVANCED MODE switch has been switched to active.

Daily → Every 1 Day(s)

Daily AT 00:00

RUN THE EVENT EVERY 1 DAYS

ADVANCED MODE

RUN THE EVENT between 06.05.2021 AND 06.05.2021

REPEAT THE EVENT EVERY 00:00 FOR 00:00

THE EVENT WILL TRIGGER within 00:00 OF THE SPECIFIED TIME

Add

- **RUN THE EVENT:** This option can be used to define when the first run of an even will be or a time period during which the event will run.
 - **from the following date:** This option can be selected in order to run the event from a specific date onward each time the trigger for the event will be met.
 - **between:** This option can be selected in order to select a time period during which the event will be run. It will run each time the trigger is met during this specified period but not before the start date and not after the end date specified in this option.
- **REPEAT THE EVENT:** This setting can be used to repeat the event after a specified time period for a specified time period. If activated, the event will be repeated as defined in the **EVERY** and the **FOR** time field. The **EVERY** field defines how often the event will be repeated. The **FOR** field defines the time period. For example, if **EVERY** is set to 00:30 and **FOR** is set to 05:00 the event will be repeated every 30 minutes until 5 hours have passed since the event has been triggered.



- **THE EVENT WILL TRIGGER:** This setting defines how soon after the trigger for the event has occurred, the event will actually be executed.
 - exactly at the specified time: If this option has been chosen, the event will be executed exactly at the moment when the trigger has been met.
 - within: If this option has been chosen, it is possible to select a period of time (up to 23 hours and 59 minutes) from the moment the trigger has been met until which the event might actually be executed. The event will occur sometime within this specified time frame.

Edit an Event

Clicking on the **Edit** button in the **Events** section of the **Device Schedule** details while a specific event is selected will open a dialog that can be used to edit this **Event**. The dialog is divided into the following tabs.

- **General**
- **Advanced**
- **Trigger**

General

In the **General** tab the type of the event and, according to the selected type, some further settings regarding the event can be determined. The following event types are available in this tab.

- **Apply a Deployment Manager Policy**
- **Generate a Deployment Manager Inventory**
- **Install or Update Deployment Manager Failover Locations**
- **Upload Deployment Manager Managed Device Files**
- **Run a Windows Program, Script or Batch File**

Apply a Deployment Manager Policy

EVENT TYPE	Apply a Deployment Manager policy
INSTALL/UPDATE THE POLICY WITH THE FOLLOWING LEVEL OF USER INTERACTION LEVEL:	Deployment Manager managed device's current user interaction level
DISPLAY THE CHOSEN USER INTERFACE ONLY IF A PACKAGE CHANGES	<input type="checkbox"/>

When **Apply a Deployment Manager policy** is selected as **EVENT TYPE**, the following further options for configuration are available:

- **INSTALL/UPDATE THE POLICY WITH THE FOLLOWING LEVEL OF USER INTERACTION LEVEL:**
Select one of the following (this setting will override the current setting of the device for this specific event):
 - **Deployment Manager managed device's current user interaction level:** The level currently set on the device will be used.
 - **Full user interaction:** There is no limit to the user interaction regarding this event, even if the setting of the device normally limits the user interaction.



- **No user interaction or user interface:** For this event, no user interaction is possible and no user interface will be shown, no matter the general setting of the device.
- **Interaction only when error occur:** User interaction for this event will only be possible if an error occurs, otherwise no user interaction will be possible.
- **A progress window, but no user interaction:** The end user will be shown a progress window, but he will not be able to otherwise interact.
- **DISPLAY THE CHOSEN USER INTERFACE ONLY IF A PACKAGE CHANGES:** This checkbox can be used to limit the times when the user interface will be shown. If set to **Yes**, the user interface will only be shown if a package is changed and it will not be shown if no package is changed during the event.

Generate a Deployment Manager Inventory

EVENT TYPE
Generate a Deployment Manager inventory
INSTALL/UPDATE THE POLICY WITH THE FOLLOWING LEVEL OF USER INTERACTION LEVEL:
Deployment Manager managed device's current user interaction level

When **Generate a Deployment Manager inventory** is selected as **EVENT TYPE**, the following further options for configuration are available:

- **INSTALL/UPDATE THE POLICY WITH THE FOLLOWING LEVEL OF USER INTERACTION LEVEL:**
Select one of the following (this setting will override the current setting of the device for this specific event):
 - **Deployment Manager managed device's current user interaction level:** The level currently set on the device will be used.
 - **Full user interaction:** There is no limit to the user interaction regarding this event, even if the setting of the device normally limits the user interaction.
 - **No user interaction or user interface:** For this event, no user interaction is possible and no user interface will be shown, no matter the general setting of the device.
 - **Interaction only when error occur:** User interaction for this event will only be possible if an error occurs, otherwise no user interaction will be possible.
 - **A progress window, but no user interaction:** The end user will be shown a progress window, but he will not be able to otherwise interact.

Install or Update Deployment Manager Failover Locations

EVENT TYPE
Install or update Deployment Manager failover locations
UPDATE FAILOVER LOCATIONS USING THE FOLLOWING DISTRIBUTION GROUPS OR REPORTING LOCATIONS
All locations within your enterprise
INSTALL/UPDATE THE POLICY WITH THE FOLLOWING LEVEL OF USER INTERACTION LEVEL:
Deployment Manager managed device's current user interaction level
DISPLAY THE CHOSEN USER INTERFACE ONLY IF A PACKAGE CHANGES

When **Install or update Deployment Manager failover location** is selected as **EVENT TYPE**, the following further options for configuration are available:



- **INSTALL/UPDATE THE POLICY WITH THE FOLLOWING LEVEL OF USER INTERACTION LEVEL:**

Select one of the following (this setting will override the current setting of the device for this specific event):

- **Deployment Manager managed device's current user interaction level:** The level currently set on the device will be used.
- **Full user interaction:** There is no limit to the user interaction regarding this event, even if the setting of the device normally limits the user interaction.
- **No user interaction or user interface:** For this event, no user interaction is possible and no user interface will be shown, no matter the general setting of the device.
- **Interaction only when error occur:** User interaction for this event will only be possible if an error occurs, otherwise no user interaction will be possible.
- **A progress window, but no user interaction:** The end user will be shown a progress window, but he will not be able to otherwise interact.

- **DISPLAY THE CHOSEN USER INTERFACE ONLY IF A PACKAGE CHANGES:** This checkbox can be used to limit the times when the user interface will be shown. If set to **Yes**, the user interface will only be shown if a package is changed and it will not be shown if no package is changed during the event.

Upload Deployment Manager Managed Device Files

EVENT TYPE

Upload Deployment Manager managed device files

UPLOAD THE FOLLOWING FILES FROM THE MANAGED DEVICE

Upload all file types

When **Upload Deployment Manager managed files** is selected as **EVENT TYPE**, the following further options for configuration are available:

- **UPLOAD THE FOLLOWING FILES FROM THE MANAGED DEVICE:**

Select one of the following:

- **Upload all file types:** Select this option in order to upload all collected files.
- **Machine or user inventories:** Select this option in order to upload either the machine or the user inventories, depending on the *Upload Type* configured for the device.
- **Deployment Manager installation event logs:** Select this option in order to upload the Deployment Manager installation event logs.
- **Machine or user policy compliance logs:** Select this option in order to upload either the machine or the user policy compliance logs, depending on the *Upload Type* configured for the device.
- **Distribution server logs:** Select this option in order to upload the distribution server logs.



Run a Windows Program, Script, or Batch File

EVENT TYPE

Run a Windows program, script or batch file

TARGET

START IN

PARAMETERS

When **Run a Windows program, script or batch** is selected as **EVENT TYPE**, the following further options for configuration are available:

- **TARGET:** The path where the file can be found on the managed device needs to be entered here. For example: cmd.
- **START IN:** The path where the file will be executed on the managed device can be entered here. In most use cases this field can be left empty. An example for a path would be \$(TempDirectory).
- **PARAMETERS:** This field can be used to define additional parameters for the application that is about to run can be defined. For example: /c "echo \$(TempDirectory) >> C:\tmp\test.txt".

Advanced

In the **Advanced** tab of the dialog, some information regarding the behavior of the event can be configured.

RERUN BEHAVIOR

Ignore missed events

ⓘ If the event has not been run for some reason, the managed device's task scheduler should do the selected behaviour.

ONLY RUN THIS EVENT IF A NETWORK CONNECTION IS AVAILABLE

In this tab, the following options are available:

- **RERUN BEHAVIOR:** This option defines how the event will behave if one or more occurrences of the event have been missed.
- **ONLY RUN THIS EVENT IF A NETWORK CONNECTION IS AVAILABLE:** If set to Yes, the event only runs if a network is available. If set to No, the event will always run.

Trigger

In the **Trigger** tab, the conditions under which the event will run can be defined. The event can be triggered either by time-related or by event-related conditions. The following categories of conditions are available in this tab. Furthermore there are some settings which can be activated by the **Advanced Mode** switch which can be used to fine tune those conditions.



- **Once**
- **Daily**
- **Weekly**
- **Monthly**
- **As Soon as Possible**
- **At Startup / Logon**
- **When Connected to a Network**

Once

Once → On 2021-05-06

Once AT

ADVANCED MODE

If **Once** has been chosen, a specific time when the event will trigger can be chosen. It is possible to define a time within 00:00 and 23:59. The event will be executed once at the specified time.

Daily

Daily → Every 1 Day(s)

Daily AT

RUN THE EVENT EVERY DAYS

ADVANCED MODE

If **Daily** has been chosen as trigger for the event, the following can be configured:

- **AT:** This is the time at which the event will be executed. It is possible to define a time within 00:00 and 23:59.
- **RUN THE EVENT EVERY:** This specifies how often the event should run. It will be run each time the given number of days has passed.

Example: If **RUN THE EVENT EVERY** is set to 3 and 13:30 has been configured in the **AT** field, the event will run every three days at 01:30 PM.



Weekly

Weekly → Every 1 Week(s)

Weekly AT 00:00

RUN THE EVENT EVERY WEEKS ON THE FOLLOWING DAYS:

<input type="checkbox"/> MONDAY	<input type="checkbox"/> TUESDAY	<input type="checkbox"/> WEDNESDAY
<input type="checkbox"/> THURSDAY	<input type="checkbox"/> FRIDAY	<input type="checkbox"/> SATURDAY
<input type="checkbox"/> SUNDAY		

ADVANCED MODE

If **Weekly** has been selected the following options can be configured.

- **AT:** This is the time at which the event will be executed. It is possible to define a time within 00:00 and 23:59.
- **RUN THE EVENT EVERY:** This specifies how often the event should run (in weeks). It will be run each time the given number of weeks has passed.
- **Weekdays:** There is a checkbox for every day of the week. If a day is checked, this day is included in the run. If it is unchecked, the event will not trigger on this day.

Example: If **AT** has been set to 14:45, **RUN THE EVENT EVERY** has been set to 2, and the **TUESDAY** and the **THURSDAY** checkbox have been checked, the event will be triggered at 02:45 PM every third Tuesday and every third Thursday.

Monthly

Monthly → Every 1 of the month

Monthly AT 00:00

RUN THE EVENT OF EACH SELECTED MONTH:

<input type="checkbox"/> JANUARY	<input type="checkbox"/> FEBRUARY	<input type="checkbox"/> MARCH	<input type="checkbox"/> APRIL
<input type="checkbox"/> MAY	<input type="checkbox"/> JUNE	<input type="checkbox"/> JULY	<input type="checkbox"/> AUGUST
<input type="checkbox"/> SEPTEMBER	<input type="checkbox"/> OCTOBER	<input type="checkbox"/> NOVEMBER	<input type="checkbox"/> DECEMBER

ADVANCED MODE

If **Monthly** has been selected the following options can be configured.

- **AT:** This is the time at which the event will be executed. It is possible to define a time within 00:00 and 23:59.
- **RUN THE EVENT:** This specifies when the event should run. There are two ways to configure



this setting.

- **On day:** If this option is chosen, choose a number between 1 - 30. The event will be executed on this day of the selected months.

**Be aware:**

When configuring this option, keep in mind that the days of a month vary between 28 and 31 days.

- **On the:** If this option has been chosen, there are two fields for configuration. In the first field there are the following options: First, Second, Third, Fourth, and Last. This field defines which occurrence of the weekday that can be selected in the second field will be chosen.
- **Months:** There is a checkbox for every month of the year. If a day is checked, this month is included in the run. If it is unchecked, the event will not trigger during this month.

Example: If **AT** is set to 13:00, **RUN THE EVENT** is set to **On the** and the options **Third** and **Wednesday** have been chosen for it, and in Months **FEBRUARY** and **AUGUST** are checked, the event will be triggered at 01:00 PM on the third Wednesday of February and of August.

As Soon as Possible

As soon as possible → As soon as possible

As soon as possible Remove

ADVANCED MODE

Add

If **As soon as possible** has been chosen, the event will trigger as soon as possible.

At Startup / Logon

At startup / logon → At startup / logon

At startup / logon Remove

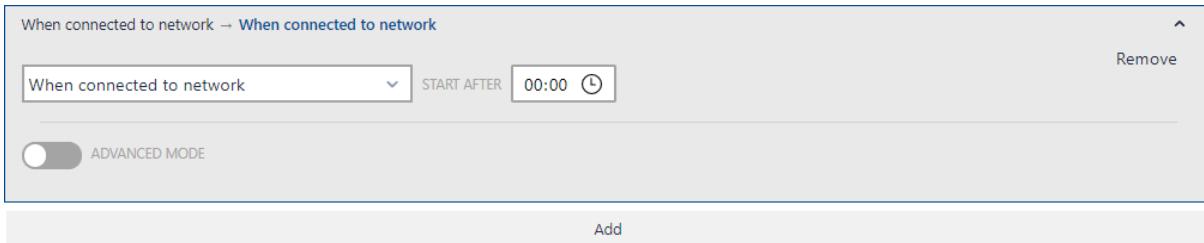
ADVANCED MODE

Add

If **At startup / logon** has been chosen the event will be triggered by the startup of the device / the logon of the user. The **START AFTER** field, can be used to configure how much time will pass between the startup / logon and the execution of the event. It is possible to define a time within 00:00 and 23:59. The event will be executed once the specified amount of time has passed.



When Connected to Network



When connected to network → When connected to network

When connected to network START AFTER 00:00 ⏳

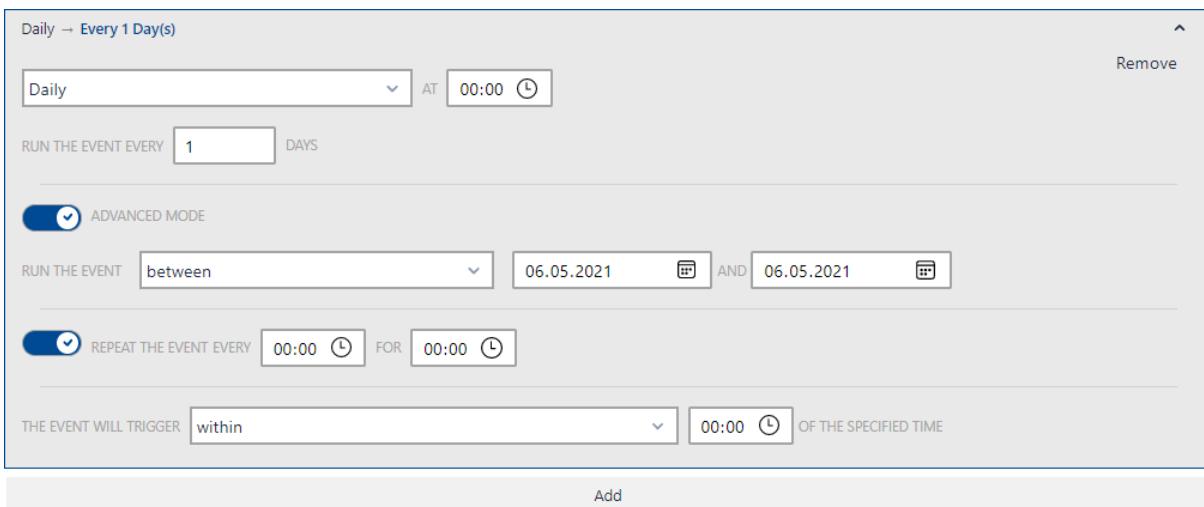
ADVANCED MODE

Add

If **When connected to network** has been chosen the event will be triggered once the device has a network connection. The **START AFTER** field, can be used to configure how much time will pass between the establishment of the network connection and the execution of the event. It is possible to define a time within 00:00 and 23:59. The event will be executed once the specified amount of time has passed.

Advanced Mode

The following additional options for a trigger are available if the **ADVANCED MODE** switch has been switched to active.



Daily → Every 1 Day(s)

Daily AT 00:00 ⏳

RUN THE EVENT EVERY 1 DAYS

ADVANCED MODE

RUN THE EVENT between 06.05.2021 ⏳ AND 06.05.2021 ⏳

REPEAT THE EVENT EVERY 00:00 ⏳ FOR 00:00 ⏳

THE EVENT WILL TRIGGER within 00:00 ⏳ OF THE SPECIFIED TIME

Add

- **RUN THE EVENT:** This option can be used to define when the first run of an even will be or a time period during which the event will run.
 - **from the following date:** This option can be selected in order to run the event from a specific date onward each time the trigger for the event will be met.
 - **between:** This option can be selected in order to select a time period during which the event will be run. It will run each time the trigger is met during this specified period but not before the start date and not after the end date specified in this option.
- **REPEAT THE EVENT:** This setting can be used to repeat the event after a specified time period for a specified time period. If activated, the event will be repeated as defined in the **EVERY** and the **FOR** time field. The **EVERY** field defines how often the event will be repeated. The **FOR** field defines the time period. For example, if **EVERY** is set to 00:30 and **FOR** is set to 05:00 the event will be repeated every 30 minutes until 5 hours have passed since the event has been triggered.



- **THE EVENT WILL TRIGGER:** This setting defines how soon after the trigger for the event has occurred, the event will actually be executed.
 - exactly at the specified time: If this option has been chosen, the event will be executed exactly at the moment when the trigger has been met.
 - within: If this option has been chosen, it is possible to select a period of time (up to 23 hours and 59 minutes) from the moment the trigger has been met until which the event might actually be executed. The event will occur sometime within this specified time frame.



Scheduled Tasks

The **Scheduled Tasks** section contains an overview of the scheduled tasks that are currently configured.

Name	Interval
Hourly Azure Import	Every hour
Security Groups	At 10:00 AM, only on Monday

The following actions are available in this section.

- **Refresh** - The **Refresh** button on the top left of the screen can be used to refresh the view.
- **Add** - The **Add** button on the top left of the screen can be used to add a new scheduled task to the list. For more information see [Add a Scheduled Task](#)
- **Edit** - The **Edit** button on the top left of the screen can be used to edit a scheduled task if one of the tasks in the list has been selected. For more information see [Edit a Scheduled Task](#)
- **Delete** - The **Delete** button on the top left of the screen can be used to delete one or more scheduled tasks if one or more tasks in the list have been selected.
- **Search field** - The **Search** field can be found on the top right of the screen. More information on how the search field works can be found in the [Using Sorting, Filter, and Search Options](#) section.

When clicking on the name of a set of a scheduled task, the task will be opened.



Scheduled Task Details

The details for a specific scheduled task are divided into two parts. On the left side, the general information about the scheduled task can be found. This part contains the name, the type, the interval for which the task is scheduled, as well as the settings that have been defined for the scheduled task.

The screenshot shows the 'SCHEDULED TASKS' section with a single task named 'TEST'. The task details on the left include:

- NAME:** TEST
- TYPE:** Azure AD Import
- INTERVAL:** At 10:00 AM, on day 1 of the month
- MICROSOFT 365 GROUPS:** ✓
- DISTRIBUTION GROUPS:** ✓
- SECURITY GROUPS:** ✓
- EMAIL ENABLED SECURITY GROUPS:** ✓
- DEVICE OWNER NAME:** ✓
- ALLOW NEW DEVICES:** ✓

The right side shows a table of 'Task executions' with two entries:

Status	Start Date	Duration	Trigger
●	May 5, 2021, 9:30:41 AM	00:00:29	root
●	May 1, 2021, 10:00:00 AM	00:00:46	System

Buttons at the top: Run, Edit, Delete.

In the right part of the section, the executions of the tasks are listed. If clicking on one of the items of the list, all information regarding this specific run of the scheduled task are found and listed in the **Scheduled Task Execution Details** dialog. In this dialog the duration of the task, how the task was triggered, the start and end date, the state as well as detailed results for the task can be found.

In addition to the general information regarding the task and the list of the executions of the task, the following actions are available in this section.

- **Run** - The **Run** button on the top left of the screen can be used to manually run the scheduled task despite of its schedule.
- **Edit** - The **Edit** button on the top left of the screen can be used to edit this scheduled task. For more information see *Edit a Scheduled Task*.
- **Delete** - The **Delete** button on the top left of the screen can be used to delete this scheduled task.



Add a Scheduled Task

The **Add scheduled task** dialog contains the following tabs which are used to configure the necessary information for the scheduled task.

- **General**
- **Schedule**
- **Configurations**

General

In the **General** tab some of the general information are defined. All of the fields in this tab are mandatory information for the creation of a scheduled task.

Add scheduled task

General Schedule Configurations

NAME *

Example

TYPE *

Azure AD Import

Add Discard

The following information can be configured in this tab.

- **NAME:** The name for the scheduled task that will be shown.
- **TYPE:** A drop-down menu from which to choose the type of the scheduled task. Currently the following types are available.
 - Azure AD Import



Schedule

In the **Schedule** tab the frequency of how often a scheduled task is executed is defined. It is possible to select between different intervals which can be configured in order to best suit the scheduled task.

The following intervals can be selected for the schedule:

- **Hourly**
- **Daily**
- **Weekly**
- **Monthly**
- **Advanced**

Hourly

When the **Hourly** interval has been selected, the hours and minutes between the execution of the scheduled task can be selected using the **HOUR(S)** and the **MINUTE(S)** dropdown box.

The screenshot shows a 'Add scheduled task' dialog box with the 'Schedule' tab selected. The 'INTERVAL:' dropdown is set to 'Hourly'. The 'HOUR(S)' dropdown is set to '1' and the 'MINUTE(S)' dropdown is set to '0'. At the bottom are 'Add' and 'Discard' buttons.

In the **HOUR(S)** drop-down box the number of hours in between the execution of the scheduled task (up to 23 hours) can be selected. In the **MINUTE(S)** drop-down menu the number of minutes (up to 59 minutes) can be selected.

The shortest time period to be configured for the scheduled task to be executed using this option is every hour. The longest period that can be configured for the execution of the scheduled task is every 23 hours and 59 minutes.



Daily

If a task is scheduled to be executed on a daily base there are still some more options to consider for the configuration.

Add scheduled task ×

General Schedule Configurations

INTERVAL: * ▼

Daily

DAY SELECTION ▼

Every week day

HOUR(S) ▼ MINUTE(S) ▼

10 0

Add Discard

Selecting Every day in the **DAY SELECTION** drop-down box will lead to the task being executed every day, selecting Every week day will lead to the task only being executed from Monday to Friday.

DAY SELECTION

Every week day ^

Every day

Every week day

The **HOUR(S)** and the **MINUTE(S)** drop-down menus are used to define the exact time (in a 24 hours format) the scheduled task is started. For example, if 14 is selected for **HOUR(S)** and 30 is selected for **MINUTE(S)** the scheduled task will be started at 02:30 PM on the defined day.



Weekly

If **Weekly** has been chosen as interval for the execution of the scheduled task one or more days of the week can be selected by selecting the respective checkbox for the day.

Add scheduled task ×

General Schedule Configurations

INTERVAL: *

Weekly

<input checked="" type="checkbox"/> MONDAY	<input type="checkbox"/> TUESDAY
<input type="checkbox"/> WEDNESDAY	<input type="checkbox"/> THURSDAY
<input type="checkbox"/> FRIDAY	<input type="checkbox"/> SATURDAY
<input type="checkbox"/> SUNDAY	

HOUR(S) MINUTE(S)

10 0

Add Discard

The **HOUR(S)** and the **MINUTE(S)** drop-down menus are used to define the exact time (in a 24 hours format) the scheduled task is started. For example, if 14 is selected for **HOUR(S)** and 30 is selected for **MINUTE(S)** the scheduled task will be started at 02:30 PM on the defined day.

Monthly

There are two different option on how to use monthly scheduling.

- **By Date**
- **By Occurrence**

By Date

If a scheduled task is set to **Monthly** and **By date**, the task can be configured to occur on a specific weekday. The task will then be executed on this specific day every month or every configured period of months.



Add scheduled task

General Schedule Configurations

INTERVAL: *

Monthly

By date

OCCURRENCE

First Monday 1

HOUR(S) MINUTE(S) START MONTH

10 0 January

Add Discard

OCCURRENCE consists of two different drop-down menus. In the first drop-down menu it is possible to choose between **First**, **Second**, **Third**, **Fourth**, or **Fifth**. The second one is a list of the days of the week. For example, if **Second** is selected in the first drop-down menu and **Friday** is selected for the second drop-down menu, the scheduled task would always be executed on the second Friday of each month or the specified interval of months.

The **EVERY MONTH(S)** drop-down menu contains numbers from **1** to **12**. This defines the exact number of months between the occurrences of the scheduled task. For example, if set to 4, the scheduled task will be executed every four months.

The **HOUR(S)** and the **MINUTE(S)** drop-down menus are used to define the exact time (in a 24 hours format) the scheduled task is started. For example, if 14 is selected for **HOUR(S)** and 30 is selected for **MINUTE(S)** the scheduled task will be started at 02:30 PM on the defined day.

The last thing to define when using this option is the month the execution of the scheduled task is about to start. This can be done using the **START MONTH** drop-down menu. In this drop-down menu it is possible to choose from each month of the year. For example, if **May** is selected, the scheduled task will first be executed in the month of May and from that point on follow the configured interval.

By Occurrence

If a scheduled task is set to **Monthly** and **By first occurrence**, the task can be configured to occur on a specific day of the month. The task will then be executed on this specific day every month or every configured period of months.



Add scheduled task

General Schedule Configurations

INTERVAL: *

Monthly

By first occurrence

DAY OF MONTH

1st day

EVERY MONTH(S)

1

HOUR(S)

10

MINUTE(S)

0

DURING THE NEAREST WEEKDAY

Add Discard

The **DAY OF MONTH** drop-down menu is used to configure the specific day of the month. The given options are **1st day** to **31st day** or **Last day**. For example, if choosing 15th day, the scheduled task will be executed on the 15th of each month or the interval of months configured in the **EVERY MONTH(S)** drop-down menu.

**Be aware:**

When configuring this option, keep in mind that the days of a month vary between 28 and 31 days. To configure the execution for the last day of the month, the **Last day** option should be used.

The **EVERY MONTH(S)** drop-down menu contains numbers from **1** to **12**. This defines the exact number of months between the occurrences of the scheduled task. For example, if set to 4, the scheduled task will be executed every four months.

The **HOUR(S)** and the **MINUTE(S)** drop-down menus are used to define the exact time (in a 24 hours format) the scheduled task is started. For example, if 14 is selected for **HOUR(S)** and 30 is selected for **MINUTE(S)** the scheduled task will be started at 02:30 PM on the defined day.

This option also has a checkbox labeled **DURING THE NEAREST WEEKDAY**. If this checkbox is checked, RayManageSoft Unified Endpoint Manager will execute the scheduled task on the closest weekday (Monday to Friday) to the configured date. For example, if the task is scheduled for execution for the 15th of a month, but the 15th is a Sunday, the task will only be executed on the 15th if the checkbox is unchecked. If it is checked, the task will be executed on the 16th instead.



Advanced

The option **Advanced** enables for a more customized schedule for the scheduled task.

Add scheduled task ×

General **Schedule** Configurations

INTERVAL: *
Advanced

CRON EXPRESSION
0 15 10 L-2 * ?

Add Discard

When **Advanced** has been selected, the schedule can be defined using CRON expression.

An introduction into CRON expressions can be found at <https://www.quartz-scheduler.net>

Configurations

In the **Configurations** tab the filters for the scheduled task can be defined.

Add scheduled task ×

General Schedule **Configurations**

GROUP FILTER

MICROSOFT 365 GROUPS	<input checked="" type="checkbox"/>
DISTRIBUTION GROUPS	<input checked="" type="checkbox"/>
SECURITY GROUPS	<input checked="" type="checkbox"/>
EMAIL ENABLED SECURITY GROUPS	<input checked="" type="checkbox"/>

SENSITIVE DATA FILTER

DEVICE OWNER NAME	<input checked="" type="checkbox"/>
-------------------	-------------------------------------

ADVANCED FILTER

ALLOW NEW DEVICES	<input checked="" type="checkbox"/>
-------------------	-------------------------------------

Add Discard



The filters are divided into different groups for which one or more filters are available. The different filters can be activated by checking the checkbox next to the filter name. If the checkbox is not checked, the filter is deactivated.

- **GROUP FILTER**

- **MICROSOFT 365 GROUPS**: If checked, all **Microsoft Office 365** groups will be gathered.
- **DISTRIBUTION GROUPS**: If checked, all **Distribution** groups will be gathered.
- **SECURITY GROUPS**: If checked, all **Security** groups will be gathered.
- **E-MAIL ENABLED SECURITY GROUPS**: If checked, all **E-mail enabled security** groups will be gathered.

- **SENSITIVE DATA FILTER**

- **DEVICE OWNER NAME**: If checked, the device owners will be imported.

- **ADVANCED FILTER**

- **ALLOW NEW DEVICES**: If checked, devices which are not already managed by RayManageSoft Unified Endpoint Manager will be imported.

Edit a Scheduled Task

The **Edit scheduled task** dialog contains the following tabs which are used to configure the necessary information for the scheduled task.

- **General**
- **Schedule**
- **Configurations**

General

In the **General** tab some of the general information are defined.

Save changes Discard

The following information are available in this tab.

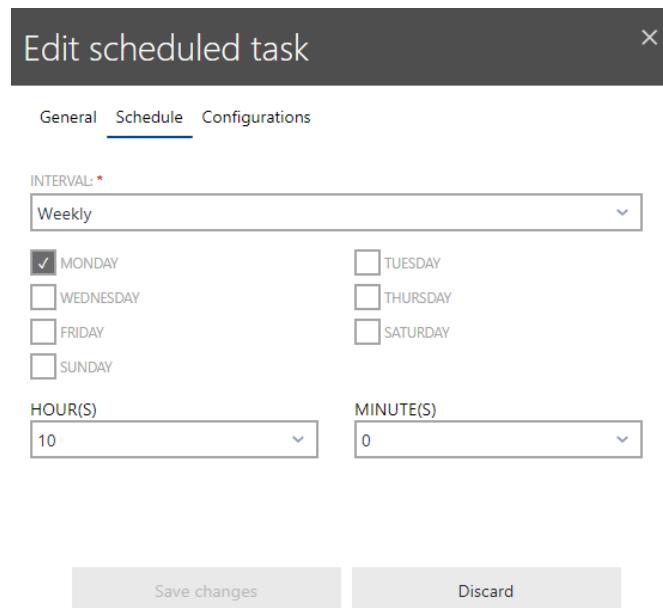
- **NAME**: The name for the scheduled task that will be shown. This field is mandatory and cannot be empty.



- **TYPE:** This value can not be configured when editing an already existing scheduled task.

Schedule

In the **Schedule** tab of the **Edit scheduled task** dialog, the schedule for the scheduled task can be changed.



The configuration of the schedule when editing a scheduled task is identical to configuring the schedule when adding a scheduled task. For detailed information refer to the *Schedule* chapter for the **Add scheduled task** dialog.

Configurations

In the **Configurations** tab the filters for the scheduled task can be defined.



Edit scheduled task ×

General Schedule Configurations (1)

GROUP FILTER

MICROSOFT 365 GROUPS	<input checked="" type="checkbox"/>
DISTRIBUTION GROUPS	<input checked="" type="checkbox"/>
SECURITY GROUPS	<input checked="" type="checkbox"/>
EMAIL ENABLED SECURITY GROUPS	<input checked="" type="checkbox"/>

SENSITIVE DATA FILTER

DEVICE OWNER NAME	<input checked="" type="checkbox"/>
-------------------	-------------------------------------

ADVANCED FILTER

ALLOW NEW DEVICES	<input checked="" type="checkbox"/>
-------------------	-------------------------------------

Save changes Discard

The filters are divided into different groups for which one or more filters are available. The different filters can be activated by checking the checkbox next to the filter name. If the checkbox is not checked, the filter is deactivated.

• **GROUP FILTER**

- **MICROSOFT 365 GROUPS:** If checked, all **Microsoft Office 365** groups will be gathered.
- **DISTRIBUTION GROUPS:** If checked, all **Distribution** groups will be gathered.
- **SECURITY GROUPS:** If checked, all **Security** groups will be gathered.
- **E-MAIL ENABLED SECURITY GROUPS:** If checked, all **E-mail enabled security** groups will be gathered.

• **SENSITIVE DATA FILTER**

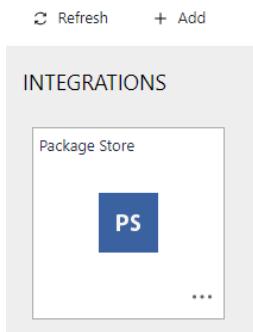
- **DEVICE OWNER NAME:** If checked, the device owners will be imported.

• **ADVANCED FILTER**

- **ALLOW NEW DEVICES:** If checked, devices which are not already managed by RayManageSoft Unified Endpoint Manager will be imported.

Integrations

In this section integrations of other applications into RayManageSoft Unified Endpoint Manager can be added and existing integrations are managed. Each integration that has been added is shown as a separate tile.



The following actions are available in this section.

- **Refresh** - The **Refresh** button on the top left of the screen can be used to refresh the view.
- **Add** - The **Add** button on the top left of the screen can be used to add a new integration. For more information see *Add an Integration*.

In order to edit an integration, it is necessary to open it. An integration can be opened, by first clicking on the ... button at the right bottom of the tile. This will open the context menu for the integration.

 Open

 Deactivate

 Delete

In the context menu the following options are available:

- **Open**: This option will open a dialog for the integration. For more information see *Edit an Integration*.
- **Deactivate**: This option can be used to deactivate the integration without deleting it.
- **Delete**: This option can be used to delete the integration.

Add an Integration

In this dialog the following integrations types are available for selection.

- **Azure Active Directory**
- **RayVentity Server**
- **RayMobile**
- **Package Store**



Azure Active Directory

TYPE *

Azure Active Directory

ACTIVE DIRECTORY SYNCED:

CLIENT / APPLICATION ID: *

CLIENT / APPLICATION SECRET: *

TENANT: *

API URL: *

<https://graph.microsoft.com/>

INSTANCE: *

<https://login.microsoftonline.com/{0}>

The following information are needed if an integration of an Azure Active Directory should be added:

- **ACTIVE DIRECTORY SYNCED:** This switch is used in order to specify if the Active Directory sync is enabled or not.



Be aware:

If the Active Directory sync is enabled, this will prevent users from creating device group assignments manually. While an import process is running unmanaged devices, device group assignments, group child assignments, and groups which are no longer present in the Azure Active Directory will be deleted from RayManageSoft Unified Endpoint Manager. This ensures the synchronicity between the Azure Active Directory and RayManageSoft Unified Endpoint Manager.

- **CLIENT / APPLICATION ID:** Enter the application ID for the Azure Active Directory. Information on how to create / where to find the ID can be found in the *Microsoft Documentation*.
- **CLIENT / APPLICATION SECRET:** Enter the application Secret for the Azure Active Directory. Information on where to find the Secret can be found in the *Microsoft Documentation*.
- **TENANT:** Enter the tenant for the Azure Active Directory integration. Information on how to create a tenant in Azure Active Directory can be found in the *Microsoft Documentation*.
- **API URL:** This field contains the API URL. By default, this is `http://graph.microsoft.com/`.
- **INSTANCE:** This field contains the URL of the instance. By default, this is `https://login.microsoftonline.com/{0}`.



RayVventory Server

TYPE *

RayVventory Server

NDI FORWARDING:

ⓘ The forwarding of NDI files ensures that the inventory data of the managed devices is not only available in RMS UEM, but also on the specified RayVventory server.

URL: *

USERNAME: *

PASSWORD: *

The following information are needed if an integration of a RayVventory Server should be added.

- **NDI FORWARDING:** This switch controls if NDI files will be forwarded or not.



Be aware:

The forwarding of NDI files ensures that the inventory data of managed devices is not only available in RayManageSoft Unified Endpoint Manager but also on the specified RayVventory Server.

- **URL:** Enter the URL of the RayVventory Server.
- **USERNAME:** Enter the username of the user account that is used for the integration.
- **PASSWORD:** Enter the password for the user account that is used for the integration.

RayMobile

TYPE *

RayMobile

ENDPOINT: *

http://188.99.08.240:8800/

HELP

To integrate RayMobile into RayManageSoft Unified Endpoint Management, please download this Docker image:

[Docker image](#)

When starting up the container, please provide PROTOCOL, HOST and PORT environment variables of your RayMobile instance. Please also expose the container on some port. Detailed instruction can be found at the link above.

When the container is running, provide the address of the container in the endpoint field above.

The following information are needed if a RayMobile integration should be added.



- **ENDPOINT:** The IP or URL and Portnumber of the running Docker container created using the Docker image provided in this dialog.

In order to integrate RayMobile into RayManageSoft Unified Endpoint Manager it is necessary to create a Docker container.

After starting up the container, the **PROTOCOL**, **HOST**, and **PORT** environment variables of the RayMobile proxy need to be provided. It is also necessary that one port of the container is accessible.

To create the Docker container and gain the necessary information execute the following steps:

1. Download the provided Docker image by clicking on the green button labeled Docker image.
2. Create a DOMAIN which will serve as RayMobile proxy.
3. Obtain an SSL certificate for the domain and place both (certificate and private key) in the certs folder. Take note of the file names.
4. Edit the `default.conf` file by replacing all the placeholders (marked `<<PLACEHOLDER>>`). The following placeholders can be found in the file:

- o `server_name` - the selected DOMAIN name
- o `ssl_certificate` - name of the certificate file placed in the certs folder (for example: `certificate.crt`)
- o `ssl_certificate_key` - the name of the key file placed in the certs folder (for example: `key.key`)
- o `proxy_pass` - URL of the RayMobile instance (for example: `https://raymobile.company.org:443` [This is not the DOMAIN that has been selected])
- o `proxy_set_header` - the hostname of the URL that can be found in the `proxy_pass` (for example: `raymobile.company.org`)

5. The proxy is based on nginx server.

For further customizations refer to <https://nginx.org/en/docs/>.

6. Start the proxy using the following command:

```
docker-compose up -d
```

7. The proxy should now be up and running at:

`https://DOMAIN:8800`

8. Copy the URL of the proxy and paste this URL into the Endpoint field in RayManageSoft Unified Endpoint Manager.

Package Store

TYPE *	Package Store
ENDPOINT: *	<code>http://packages.packagestore.com/RayPackageService/api</code>



The following information are needed if a Package Store integration should be added.

- **ENDPOINT:** The URL of the package store. By default, for the Raynet Package Store this is <http://packages.packagestore.com/RayPackageService/api>.

Edit an Integration

The dialog depends on the integration that has been selected for editing. Currently, the following types are available.

- **Azure Active Directory**
- **RayVentity Server**
- **RayMobile**
- **Package Store**

Azure Active Directory

ACTIVE DIRECTORY SYNCED:



CLIENT / APPLICATION ID: *

CLIENT / APPLICATION SECRET: *

TENANT: *

API URL: *

INSTANCE: *

The following information can be edited if the chosen integration is of the type Azure Active Directory:

- **ACTIVE DIRECTORY SYNCED:** This switch is used in order to specify if the Active Directory sync is enabled or not.



Be aware:

If the Active Directory sync is enabled, this will prevent users from creating device group assignments manually. While an import process is running unmanaged devices, device group assignments, group child assignments, and groups which are no longer present in the Azure Active Directory will be deleted from RayManageSoft Unified Endpoint Manager. This ensures the synchronicity between the Azure Active Directory and RayManageSoft Unified Endpoint Manager.

- **CLIENT / APPLICATION ID:** Enter the application ID for the Azure Active Directory. Information



on how to create / where to find the ID can be found in the *Microsoft Documentation*.

- **CLIENT / APPLICATION SECRET:** Enter the application Secret for the Azure Active Directory. Information on where to find the Secret can be found in the *Microsoft Documentation*.
- **TENANT:** Enter the tenant for the Azure Active Directory integration. Information on how to create a tenant in Azure Active Directory can be found in the *Microsoft Documentation*.
- **API URL:** This field contains the API URL. By default, this is `http://graph.microsoft.com/`.
- **INSTANCE:** This field contains the URL of the instance. By default, this is `https://login.microsoftonline.com/{0}`.

RayVventory Server

NDI FORWARDING:

i The forwarding of NDI files ensures that the inventory data of the managed devices is not only available in RMS UEM, but also on the specified RayVventory server.

URL:

USERNAME:

PASSWORD:

The following information can be edited if the integration is of the type RayVventory Server:

- **NDI FORWARDING:** This switch controls if NDI files will be forwarded or not.

! **Be aware:**

The forwarding of NDI files ensures that the inventory data of managed devices is not only available in RayManageSoft Unified Endpoint Manager but also on the specified RayVventory Server.

- **URL:** Enter the URL of the RayVventory Server.
- **USERNAME:** Enter the username of the user account that is used for the integration.
- **PASSWORD:** Enter the password for the user account that is used for the integration.

RayMobile

ENDPOINT:

`http://188.99.08.240:8800/`

The following information can be edited if the integration is of the type RayMobile.

- **ENDPOINT:** The IP or URL and Portnumber of the running Docker container created using the Docker image provided in this dialog.



In order to integrate RayMobile into RayManageSoft Unified Endpoint Manager it is necessary to create a Docker container. In order to create this container, download the provided Docker image by clicking on the green button labeled Docker image and follow the instructions given in the installation dialog. After starting up the container, the **PROTOCOL**, **HOST**, and **PORT** environment variables of the RayMobile instance need to be provided. It is also necessary that one port of the container is accessible.

Package Store

ENDPOINT: *

<http://packages.packagestore.com/RayPackageService/api>

The following information can be edited if the integration is of the type Package Store.

- **ENDPOINT:** The URL of the package store. By default, for the Raynet Package Store this is <http://packages.packagestore.com/RayPackageService/api>.



Site-Administration

The **Site-Administration** category of the sidebar contains the following subcategories.

- **All Users**
- **Tenants**
- **System Settings**

All Users

This section contains a list of all users that exist in the RayManageSoft Unified Endpoint Manager instance.

Name	E-mail	Company	Site Administrator
example.user	example.user@raynet.de	-	✓
root	root@raynet.de	-	✓
System	support@raynet.de	-	✓

The following actions are available in this section.

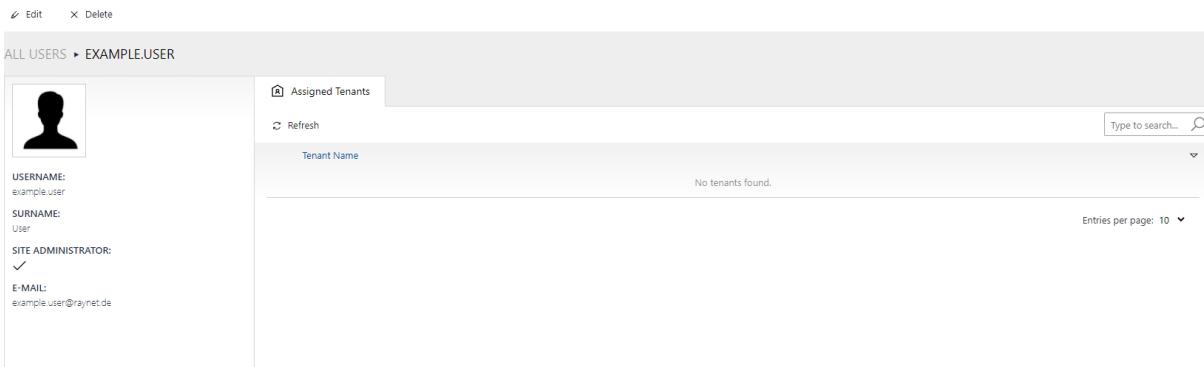
- **Refresh** - The **Refresh** button on the top left of the screen can be used to refresh the view.
- **Add** - The **Add** button on the top left of the screen can be used to add a new user to the RayManageSoft Unified Endpoint Manager instance. For more information see [Add a User](#).
- **Search field** - The **Search** field can be found on the top right of the screen. More information on how the search field works can be found in the [Using Sorting, Filter, and Search Options](#) section.

When clicking on a specific user, the details for this user will be opened.

User Details

The detail page of a user is divided into two different areas. The first part located on the left contains the details of the user. This includes the username, the information if the user is site administrator and the e-mail of the user. The information shown here depend on the information given for the user when it was created / last edited.

The second part of the right side contains a list of the tenants which are assigned to the user.



The screenshot shows the 'User Details' page for a user named 'EXAMPLE.USER'. On the left, there is a sidebar with the user's profile picture and basic information: Username: example.user, Surname: User, Site Administrator: checked, and E-mail: example.user@raynet.de. On the right, there is a list titled 'Assigned Tenants' with a 'Refresh' button and a search bar. The list is currently empty, showing 'No tenants found.' and an 'Entries per page: 10' dropdown.

The following actions are available in this section.

- **Refresh** - The **Refresh** button on the top left of the Assigned Tenants list can be used to refresh the list.
- **Edit** - The **Edit** button on the top left of the screen can be used to edit the user. For more information see *Edit a User*.
- **Delete** - The **Delete** button on the top left of the screen can be used to delete the user.
- **Search field** - The **Search** field can be found on the top right of the **Assigned Tenants** list. More information on how the search field works can be found in the *Using Sorting, Filter, and Search Options* section.

When clicking on a tenant in the list, the detail page for the tenant will be opened.



Add a User

USERNAME *

SURNAME

PASSWORD *

E-MAIL *

PICTURE



SITE ADMINISTRATOR

TELEPHONE

COMPANY

DEPARTMENT

OFFICE

POSITION

The following options are available in the **Add User** dialog:

- **USERNAME:** Enter the username for the user. This field is mandatory.
- **SURNAME:** Enter the surname of the user.
- **PASSWORD:** Enter the password for the user. The password will be encrypted. In order to view the password in a not encrypted form, click on the eye button at the left side of the password field. While entering the password, the security will be measured for its security. The current security level of the password will be shown as a color-coded beam right below the field. When the beam is filled completely and has turned from red to green it is considered to be save. A password is considered to be save if it contains at least 11 characters and consists of random numbers, special characters, and upper and lowercase letters. The password field is mandatory.
- **E-MAIL:** Enter the e-mail for the user. This field is mandatory.
- **PICTURE:** A picture for the user can be uploaded by clicking the **Image** button and opening an image from the browser (the following file formats are supported: **.gif, .jpg, .jpeg, and .png**).
- **SITE ADMINISTRATOR:** The checkbox is used to determine if the user is a site administrator.



- **TELEPHONE:** Enter a telephone number for the user.
- **COMPANY:** Enter the company for the user.
- **DEPARTMENT:** Enter the department of the user.
- **OFFICE:** Enter the office of the user.
- **POSITION:** Enter the position of the user.

Edit a User

USERNAME *

SURNAME

NEW PASSWORD

EYE

E-MAIL *

PICTURE



SITE ADMINISTRATOR

TELEPHONE

COMPANY

DEPARTMENT

OFFICE

POSITION

The following options are available in the **Add User** dialog:

- **USERNAME:** This field contains the username for the user. This field is mandatory.
- **SURNAME:** This field can contain the surname of the user.
- **NEW PASSWORD:** A new password for the user can be entered here. The password will be encrypted. In order to view the password in a not encrypted form, click on the eye button at the left side of the password field. While entering the password, the security will be measured for its security. The current security level of the password will be shown as a color-coded beam right below the field. When the beam is filled completely and has turned from red to green it is considered to be save. A password is considered to be save if it contains at least 11 characters and consists of random numbers, special characters, and upper and lowercase letters.



- **E-MAIL:** This field contains the e-mail for the user. This field is mandatory.
- **PICTURE:** A picture for the user can be uploaded by clicking the **Image** button and opening an image from the browser (the following file formats are supported: .gif, .jpg, .jpeg, and .png).
- **SITE ADMINISTRATOR:** The checkbox is used to determine if the user is a site administrator.
- **TELEPHONE:** This field can contain a telephone number for the user.
- **COMPANY:** This field can contain the company for the user.
- **DEPARTMENT:** This field can contain the department of the user.
- **OFFICE:** This field can contain the office of the user.
- **POSITION:** This field can contain the position of the user.

Tenants

RayManageSoft Unified Endpoint Manager is able to manage multiple tenants located on different storages hosted by different storage providers. This category contains a list of the tenants that are currently part of the RayManageSoft Unified Endpoint Manager instance.

Tenant name	Database name	Active
Default	RMSC_Default	✓
tests	RMSC_tests	✓
test123	RMSC_test123	✓
testAWS	RMSC_testAWS	✓

The following options are available in this category:

- **Refresh** - The **Refresh** button on the top left of the screen can be used to refresh the view.
- **Add** - The **Add** button on the top left of the screen can be used to add a tenant. For more information see *Add a Tenant*
- **Edit** - The **Edit** button on the top left of the screen can be used to edit a tenant if one tenant in the list has been selected. For more information see *Edit a Tenant*
- **Activate** - The **Activate** button on the top left of the screen can be used activate a tenant if a deactivated tenant in the list has been selected.
- **Deactivate** - The **Deactivate** button on the top left of the screen can be used to deactivate a tenant if an active tenant in the list has been selected.
- **Search field** - The **Search** field can be found on the top right of the screen. More information on how the search field works can be found in the *Using Sorting, Filter, and Search Options* section.

If clicking on a specific tenant, the **Tenant Details** for the tenant will be opened.



Tenant Details

The **Tenant Details** are divided into two different areas. The first area on the left side contains general information about the tenant. This includes the name of the tenant, the storage hoster and the name of the database.

The following options are available for the tenant overall:

- **Edit** - The **Edit** button on the top left of the screen can be used to edit the tenant. For more information see *Edit a Tenant*
- **Activate** - The **Activate** button on the top left of the screen can be used activate the tenant if the tenant is deactivated.
- **Deactivate** - The **Deactivate** button on the top left of the screen can be used to deactivate the tenant if the tenant is active.

The screenshot shows the 'TENANTS' section for the 'DEFAULT' tenant. On the left, there is a summary box with the tenant's name ('Default'), storage hoster ('Amazon'), and database name ('RMSC_Default'). On the right, there is a table titled 'Assigned Users' with one row: 'example.user' (Email: example.user@raynet.de). The table includes columns for User, E-mail, Company, and Role. Buttons for Refresh, Add, Edit, and Delete are at the top of the table. A search bar and a 'Type to search...' placeholder are also present.

The second area on the right side contains the list of users that are assigned to the tenant. For the Assigned Users list, the following options are available:

- **Refresh** - The **Refresh** button on the top left of the list can be used to refresh the view.
- **Add** - The **Add** button on the top left of the list can be used to add a tenant.

The screenshot shows a 'USERS' list with a search bar containing 'Please choose...'. A large 'Add' button is visible to the right of the search bar.

Add an existing user to the users assigned from the tenant. A list of available users will automatically open when clicking into the field. By entering letters into the field, the list can be shortened.

- **Edit** - The **Edit** button on the top left of the list can be used to edit the assignment of a user if one user in the list has been selected.

The screenshot shows a user selection dialog with 'example.user' selected. It includes fields for 'E-MAIL' (example.user@raynet.de) and 'ROLE' (User).



Select the role (either User or Administrator) for the user.

- **Delete** - The **Delete** button on the top left of the list can be used to delete a selected user from the Assigned Users list.
- **Search field** - The **Search** field can be found on the top right of the list. More information on how the search field works can be found in the *Using Sorting, Filter, and Search Options* section.

Add a Tenant

The **Add Tenant** dialog is divided into the following tabs:

- **General**
- **Details**
- **Storage**

General

In the **General** tab of the **Add Tenant** dialog the following details for the tenant are defined:

The screenshot shows the 'Add Tenant' dialog box. At the top, the title 'Add Tenant' is displayed next to a close button (X). Below the title, there are three tabs: 'General' (which is selected and underlined), 'Details', and 'Storage'. The main content area starts with a 'NAME *' label followed by an empty text input field. Below that is a 'PICTURE' label with a placeholder image of a house containing a person icon. To the right of the picture are two checkboxes: 'IS ACTIVE' (which is checked) and 'CREATE DATABASE' (which is also checked). At the bottom of the dialog are two buttons: 'Add' and 'Discard'.

- **NAME:** Enter a name for the new tenant. This field is mandatory.
- **PICTURE:** A custom picture for the tenant can be uploaded by clicking the **Image** button and opening an image from the browser (the following file formats are supported: .gif, .jpg, .jpeg, and .png).
- **IS ACTIVE:** This checkbox defines if the tenant is active or deactivated.
- **CREATE DATABASE:** If this checkbox is checked, a database for the new tenant will be created automatically when the tenant is created. If this checkbox is unchecked, a new mandatory field will appear. Enter the connection string for the database that is to be used into this field. The connection string should look like the following examples:
 - In order to connect to a SQL Server instance
Server=myServerAddress\myInstanceName;Database=myDataBase;User



```
Id=myUsername; Password=myPassword;  
o In order to use a trusted connection  
    Server=myServerAddress; Database=myDataBse; Trusted_Connection=True;
```

Details

In the **Details** tab of the **Add Tenant** dialog the following details for the tenant are defined:

Add Tenant ×

General **Details** Storage

CONTACT PERSON

COUNTRY

CITY

ZIP CODE

STREET

STREET NUMBER

Add Discard

- **CONTACT PERSON:** Enter a contact person for the tenant.
- **COUNTRY:** Enter a country.
- **CITY:** Enter a city.
- **ZIP CODE:** Enter a zip code for the city.
- **STREET:** Enter a street.
- **STREET NUMBER:** Enter a specific street number for the street.

All information in the **Details** tab are optional.



Storage

The options in the **Storage** tab depend on the selected storage hoster. The following storage hoster are available.

- **Azure**
- **Amazon S3**
- **MinIO**

Azure

If **Azure** is selected as the **STORAGE HOSTER**, the following details for the tenant can be defined:

Add Tenant ×

General Details **Storage**

STORAGE HOSTER *

AZURE STORAGE ENDPOINT *

AZURE ENDPOINT URL *

AZURE TOKEN TIMEOUT *

Add Discard

- **AZURE STORAGE ENDPOINT:** Enter the connection string property for the Azure Storage.
- **AZURE ENDPOINT URL:** Enter the primary endpoint property of the Azure Storage.
- **AZURE TOKEN TIMEOUT:** The number for the token timeout.

For more information regarding the configuration of the storage for a tenant refer to the *Installation Guide* for RayManageSoft Unified Endpoint Manager.



Amazon S3

If **Amazon S3** is selected as the **STORAGE HOSTER**, the following details for the tenant can be defined:

Add Tenant ×

General Details Storage

STORAGE HOSTER *

Amazon S3

REGION *

Europe (Frankfurt)

AWS ACCESS KEY *

AWS SECRET KEY *

Add Discard

- **REGION:** This is the region that should be used to host the storage. A full list of regions can be found at: <https://docs.aws.amazon.com/AmazonRDS/latest/UserGuide/Concepts.RegionsAndAvailabilityZones.html>
- **AWS ACCESS KEY:** This is the access key received during the setup of the AWS IAM user.
- **AWS SECRET KEY:** This is the secret key received during the setup of the AWS IAM user.

For more information regarding the configuration of the storage for a tenant refer to the *Installation Guide* for RayManageSoft Unified Endpoint Manager.



MinIO

If **MinIO** is selected as the **STORAGE HOSTER**, the following details for the tenant can be defined:

Add Tenant ×

General Details Storage

STORAGE HOSTER *

MINIO ENDPOINT *

MINIO ACCESS KEY *

MINIO SECRET KEY *

MINIO USE SSL

Add Discard

- **MINIO ENDPOINT:** The endpoint of the used MinIO instance. Either as `ip:port` or `fqdn:port`.
- **MINIO ACCESS KEY:** The access key that has been configured during the setup of the MinIO instance.
- **MINIO SECRET KEY:** The secret key that has been configured during the setup of the MinIO instance.
- **MINIO USE SSL:** This checkbox defines if MinIO will use SSL.

For more information regarding the configuration of the storage for a tenant refer to the *Installation Guide* for RayManageSoft Unified Endpoint Manager.

Edit a Tenant

The **Edit Tenant** dialog is divided into the following tabs:

- **General**
- **Details**
- **Storage**



General

In the **General** tab of the **Edit Tenant** dialog the following details for the tenant are defined:

NAME*
Default

PICTURE

IS ACTIVE

CONNECTION STRING*

Data Source=rmscloud.yourcompany.corp;Initial Catalog=RMSC_Default;User ID

① Connection to a SQL Server instance
Server = myServerAddress\myInstanceName; Database = myDataBase; User Id = myUsername; Password = myPassword;

Using a trusted connection
Server=myServerAddress;Database=myDataBase;Trusted_Connection=True;

Save changes Discard

- **NAME:** This field contains the name of the tenant. This field is mandatory.
- **PICTURE:** A custom picture for the tenant can be uploaded by clicking the **Image** button and opening an image from the browser (the following file formats are supported: **.gif, .jpg, .jpeg, and .png**).
- **IS ACTIVE:** This checkbox defines if the tenant is active or deactivated.
- **CONNECTION STRING:** This field contains the connection string to the database the tenant is using. The connection string should look like the following examples:
 - **In order to connect to a SQL Server instance**
Server=myServerAddress\myInstanceName;Database=myDataBase;User Id=myUsername;Password=myPassword;
 - **In order to use a trusted connection**
Server=myServerAddress;Database=myDataBase;Trusted_Connection=True;



Details

In the **Details** tab of the **Edit Tenant** dialog the following details for the tenant are defined:

Edit Tenant ×

General **Details** Storage

CONTACT PERSON

COUNTRY

CITY

ZIP CODE

STREET

STREET NUMBER

Save changes Discard

- **CONTACT PERSON:** Enter a contact person for the tenant.
- **COUNTRY:** Enter a country.
- **CITY:** Enter a city.
- **ZIP CODE:** Enter a zip code for the city.
- **STREET:** Enter a street.
- **STREET NUMBER:** Enter a specific street number for the street.

All information in the **Details** tab are optional.



Storage

The options in the **Storage** tab depend on the selected storage hoster. The following storage hoster are available.

- **Azure**
- **Amazon S3**
- **MinIO**



WARNING:

When changing the storage hoster or the storage hoster endpoints for an existing tenant, all existing packages will be deleted! Therefore Raynet strongly recommends to **NOT** change the storage hoster for an already existing tenant.

Azure

If Azure is selected as the **STORAGE HOSTER**, the following details for the tenant can be defined:

Edit Tenant ×

General Details Storage

STORAGE HOSTER *

Azure

AZURE STORAGE ENDPOINT *

AZURE ENDPOINT URL *

AZURE TOKEN TIMEOUT *

⚠ If you change the storage hoster or the storage hoster endpoints the packages will be lost.

Save changes Discard

- **AZURE STORAGE ENDPOINT:** Enter the connection string property for the Azure Storage.
- **AZURE ENDPOINT URL:** Enter the primary endpoint property of the Azure Storage.
- **AZURE TOKEN TIMEOUT:** The number for the token timeout.

For more information regarding the configuration of the storage for a tenant refer to the *Installation Guide* for RayManageSoft Unified Endpoint Manager.



Amazon S3

If **Amazon S3** is selected as the **STORAGE HOSTER**, the following details for the tenant can be defined:

Edit Tenant ×

General Details Storage

STORAGE HOSTER *

Amazon S3

REGION *

Europe (Frankfurt)

AWS ACCESS KEY *

AWS SECRET KEY *

⚠ If you change the storage hoster or the storage hoster endpoints the packages will be lost.

Save changes Discard

- **REGION:** This is the region that should be used to host the storage. A full list of regions can be found at: <https://docs.aws.amazon.com/AmazonRDS/latest/UserGuide/Concepts.RegionsAndAvailabilityZones.html>
- **AWS ACCESS KEY:** This is the access key received during the setup of the AWS IAM user.
- **AWS SECRET KEY:** This is the secret key received during the setup of the AWS IAM user.

For more information regarding the configuration of the storage for a tenant refer to the *Installation Guide* for RayManageSoft Unified Endpoint Manager.



MinIO

If **MinIO** is selected as the **STORAGE HOSTER**, the following details for the tenant can be defined:

Edit Tenant ×

General Details Storage

STORAGE HOSTER *

MINIO ENDPOINT *

MINIO ACCESS KEY *

MINIO SECRET KEY *

MINIO USE SSL

⚠ If you change the storage hoster or the storage hoster endpoints the packages will be lost.

Save changes Discard

- **MINIO ENDPOINT:** The endpoint of the used MinIO instance. Either as `ip:port` or `fqdn:port`.
- **MINIO ACCESS KEY:** The access key that has been configured during the setup of the MinIO instance.
- **MINIO SECRET KEY:** The secret key that has been configured during the setup of the MinIO instance.
- **MINIO USE SSL:** This checkbox defines if MinIO will use SSL.

For more information regarding the configuration of the storage for a tenant refer to the *Installation Guide* for RayManageSoft Unified Endpoint Manager.



System Settings

This section contains the system settings for the RayManageSoft Unified Endpoint Manager instance. Furthermore, the system log can be found here.

⤓ Edit ⤓ Download log

SYSTEM SETTINGS

SYSTEM SETTINGS

LOG LEVEL: Warning

The log level determines the verbosity with which actions are logged. Note that higher levels of verbosity may have an impact on performance, size and usability of the log.

LOG STORAGE PERIOD: 3 days

The number of days log entries will be preserved.

DEFAULT STORAGE HOST: Amazon S3

The default storage hoster which will be used when creating new tenants.

BACKEND SETTINGS

BACKEND URL: rmscloud.yourcloud.corp

The URL by which the managed device backend is reachable.

BACKEND PORT: 8080

The port by which the managed device backend is reachable.

BACKEND PROTOCOL: http

The protocol by which the managed device backend is reachable.

HEALTHY - SYSTEM IS PRESENT AND CAN RESPOND.

SYSTEM LOG

```
X [May 7, 2021, 4:47:14:287 PM]: Could not parse database entry: [Raynet.RayManageSoft.Cloud.Persistence.Models.Tenant.EFTenantConfigurationEntry] for property defaultDeviceSettingsPackageId of type System.Guid
X [May 7, 2021, 4:47:14:293 PM]: Value cannot be null. (Parameter 'input')
X [May 7, 2021, 4:47:14:297 PM]: Could not parse database entry: [Raynet.RayManageSoft.Cloud.Persistence.Models.Tenant.EFTenantConfigurationEntry] for property defaultDeviceSchedulePackageId of type System.Guid
X [May 7, 2021, 4:47:14:300 PM]: Value cannot be null. (Parameter 'input')
X [May 7, 2021, 4:51:11:150 PM]: Received a request from a managed device without a valid tenant id. Returning Bad Request. Tenant Claim contains an invalid tenant id.
X [May 7, 2021, 4:56:06:050 PM]: Could not parse database entry: [Raynet.RayManageSoft.Cloud.Persistence.Models.Tenant.EFTenantConfigurationEntry] for property defaultDeviceSettingsPackageId of type System.Guid
X [May 7, 2021, 4:56:06:077 PM]: Value cannot be null. (Parameter 'input')
X [May 7, 2021, 4:56:06:080 PM]: Could not parse database entry: [Raynet.RayManageSoft.Cloud.Persistence.Models.Tenant.EFTenantConfigurationEntry] for property defaultDeviceSchedulePackageId of type System.Guid
X [May 7, 2021, 4:56:06:083 PM]: Value cannot be null. (Parameter 'input')
X [May 7, 2021, 4:56:11:137 PM]: Received a request from a managed device without a valid tenant id. Returning Bad Request. Tenant Claim contains an invalid tenant id.
```

The following options are available in this category:

- **Edit** - The **Edit** button on the top left of the screen can be used to edit the system settings. For more information see *Edit System Settings*.
- **Download log** - The **Download log** button on the top left of the screen can be used to download the complete RayManageSoft Unified Endpoint Manager log.



Edit System Settings

The following tabs are available in the **Edit Settings** dialog:

- **General**
- **Storage**

General

In the **General** tab of the **Edit Settings** dialog, the following options are available:

General Storage

LOG LEVEL *

Warn

i The log level determines the verbosity with which actions are logged. Note that higher levels of verbosity may have an impact on performance, size and usability of the log.

LOG STORAGE PERIOD

3

i According to the specified log storage period the log entries of the last day(s) will be preserved and are ready to be downloaded.

BACKEND ENDPOINT *

rmscloud.yourcloud.corp

i The url by which the managed device backend is reachable.

ENDPOINT PORT

8080

i The port by which the managed device backend is reachable.

BACKEND PROTOCOL *

HTTP

i The protocol by which the managed device backend is reachable.

- **LOG LEVEL:** The log level determines the verbosity with which actions are logged. The following level are available: Finer, Finest, Info, Log4net_debug, Notice, Off, Severe, Trace, Verbose, and Warn.



Note:

Higher levels of verbosity may have an impact on performance, size, and usability of the log file.

- **LOG STORAGE PERIOD:** According to the specified log storage period in days, the log entries of the last days will be preserved and are ready to be downloaded.
- **BACKEND ENDPOINT:** The URL by which the managed device backend is reachable.
- **ENDPOINT PORT:** The port by which the managed device backend is reachable.



- **BACKED PROTOCOL:** The protocol by which the managed device backend is reachable. The following protocols are available: HTTP and HTTPS.

Storage

In the **Storage** tab, the default storage hoster that will be used when a new tenant is created is defined. The settings in the **Storage** tab depend on the selected **STORAGE HOSTER**. The following **STORAGE HOSTER** are available:

- **Amazon S3**
- **Azure**
- **MinIO**

Amazon S3

If **Amazon S3** is selected as **STORAGE HOSTER**, the following options are available:

General Storage

STORAGE HOSTER *

Amazon S3

ⓘ The default storage hoster which will be used when creating new tenants.

REGION *

US East (N. Virginia)

AWS ACCESS KEY *

AWS SECRET KEY *

- **REGION:** This is the region that should be used to host the storage. A full list of regions can be found at: <https://docs.aws.amazon.com/AmazonRDS/latest/UserGuide/Concepts.RegionsAndAvailabilityZones.html>
- **AWS ACCESS KEY:** This is the access key received during the setup of the AWS IAM user.
- **AWS SECRET KEY:** This is the secret key received during the setup of the AWS IAM user.

For more information regarding the configuration of the storage for a tenant refer to the *Installation Guide* for RayManageSoft Unified Endpoint Manager.



Azure

If **Azure** is selected as **STORAGE HOSTER**, the following options are available:

General Storage

STORAGE HOSTER *

Azure

ⓘ The default storage hoster which will be used when creating new tenants.

AZURE HOST ENDPOINT *

DefaultEndpointsProtocol=https;AccountName=rmscloudtest;AccountKey=+dM

ⓘ The Azure storage endpoint, which will be used to connect to the network storage.

AZURE ENDPOINT URL *

https://rmscloud.yourcloud.corp

ⓘ The Azure endpoint url which will be used during upload.

AZURE TOKEN TIMEOUT *

60

ⓘ The Azure token timeout (how long an upload token is valid).

- **AZURE STORAGE ENDPOINT:** Enter the connection string property for the Azure Storage.
- **AZURE ENDPOINT URL:** Enter the primary endpoint property of the Azure Storage.
- **AZURE TOKEN TIMEOUT:** The number for the token timeout.

For more information regarding the configuration of the storage for a tenant refer to the *Installation Guide* for RayManageSoft Unified Endpoint Manager.

MinIO

If **MinIO** is selected as **STORAGE HOSTER**, the following options are available:

General Storage

STORAGE HOSTER *

MinIO

ⓘ The default storage hoster which will be used when creating new tenants.

MINIO ENDPOINT *

MINIO ACCESS KEY *

MINIO SECRET KEY *

MINIO USE SSL



- **MINIO ENDPOINT:** The endpoint of the used MinIO instance. Either as `ip:port` or `fqdn:port`.
- **MINIO ACCESS KEY:** The access key that has been configured during the setup of the MinIO instance.
- **MINIO SECRET KEY:** The secret key that has been configured during the setup of the MinIO instance.
- **MINIO USE SSL:** This checkbox defines if MinIO will use SSL.

For more information regarding the configuration of the storage for a tenant refer to the *Installation Guide* for RayManageSoft Unified Endpoint Manager.



Using Sorting, Filter, and Search Options

The following chapter describes the different ways of sorting and filtering that are available in RayManageSoft Unified Endpoint Manager. Furthermore, the functionality of the search field will be described in this chapter.

Sorting Options

It is possible to sort the tables in lists in RayManageSoft Unified Endpoint Manager by specific columns. A column that can be used for sorting a list is identified by the following icon:



If this symbol is shown before the title of a column, the column can be used for sorting, but is currently not actively used.

A column which is currently used for sorting is marked by one of two icons.

- : If a column is marked with this icon, the list is currently sorted according to this column from 0-9 and A-Z.
- : If a column is marked with this icon, the list is currently sorted according to this column from Z-A and 9-0.

In order to change the currently active sorting, click on the sorting icon. Switching to another column is done by clicking on the sorting icon of the target column.

Filtering Options

Depending on the selected category, different filtering options are available. The filtering options for the selected category can be found at the upper right corner.

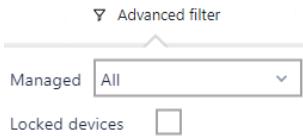
Advanced filter

Select the **Advanced filter** option and the different filtering options for the category will be shown. If the **Advanced filter** option is not available, there are no filtering options for this category.

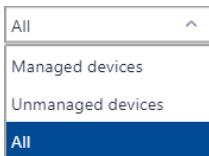
The following filtering options are currently available:

Desktop Devices

The advanced filtering for **Desktop Devices** contains two different options for filtering.



The first option is the dropdown box which can be used to define the type of device which should be shown. The following options are available in the dropdown box.

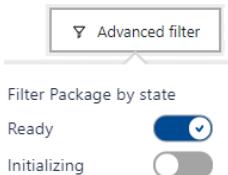


- **Managed devices:** If this option is chosen, only the devices under management by RayManageSoft Unified Endpoint Manager will be shown.
- **Unmanaged devices:** If this option is chosen, only those devices which are not yet managed by RayManageSoft Unified Endpoint Manager will be shown.
- **All devices:** If this option is chosen, all devices (both managed and unmanaged) will be shown. This is the default setting.

The second option is the **Locked devices** checkbox. If this checkbox is checked, it will only show those devices which are currently locked.

Managed Software

The advanced filtering for **Managed Software** contains two different options for filtering.

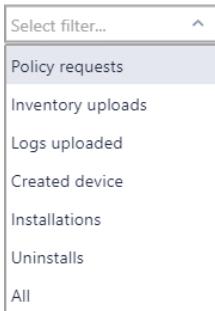


There are different switches that can be used to filter packages according to their state.

- **Ready:** If this switch is activated, packages that are currently in the **Ok** state will be shown, otherwise packages in the **Ok** state will not be shown.
- **Initializing:** If this switch is activated, packages that are currently initializing will be shown, otherwise packages that are initializing will not be shown.

Device Details - Device Log

The advanced filtering for the **Device Log** tab offers a dropdown box which can be used to filter the Device Logs in regard of the actions.



- **Policy requests:** If this option is selected, only logging data for policy requests will be shown.
- **Inventory uploads:** If this option is selected, only logging data for inventory uploads is shown.
- **Log uploaded:** If this option is selected, only logging data for log uploads is shown.
- **Created device:** If this option is selected, only logging data for created devices is shown.
- **Installations:** If this option is selected, only logging data for installation actions is shown.
- **Uninstalls:** If this option is selected, only logging data for uninstallation actions is shown.
- **All:** If this option is selected, all logging data for the device will be shown.

Search Options

For many tables and lists in RayManageSoft Unified Endpoint Manager a search field is available. The search field is generally located above the upper right corner of the related list.



The search field in RayManageSoft Unified Endpoint Manager works in real time. When entering a letter or sign into the search field, RayManageSoft Unified Endpoint Manager will instantly reduce the related list or table to only contain those entries which contain the letter or sign that have been entered. If more than one letter or sign has been entered, the items in the list are an exact match of the string that has been entered in the search field. It is possible to enter more than one string if separating them by a space character.

Example:

If the string "rea" has been entered into the search field, all entries which contain exactly this string will be shown. Entries which contain a "re_a" string would not be shown. If the entry in the search field is "re a", both strings will be shown. Furthermore, all entries which contain "re" and an "a" somewhere would be shown.



Troubleshooting

Where to Find Log Files.

Application logs are available in the **Site-Administration / System Settings** section or in the Azure container details page (**Container instances > Details > Settings > Containers > Logs**).

One or More Pages Do Not Load or Do Not Open.

Please delete the cache of the browser that is being used to access RayManageSoft Unified Endpoint Manager and restart the browser. If the problem persists, try to contact the support representative that is specified in the RayManageSoft Unified Endpoint Manager instance.



Appendix I: Preference Settings for Managed Devices

This chapter describes the settings for the configuration of RayManageSoft Unified Endpoint Manager for an environment. The following points will be covered:

- The setup of the RayManageSoft Unified Endpoint Manager preference settings.
- The usage of managed device settings packages
 - in the Windows registry.
 - in command line tools.
 - in packages, as registry entries, or project variables.
 - in configuration files.
- The identification of settings associated with particular RayManageSoft Unified Endpoint Manager behavior.
- Details of the individual settings.

RayManageSoft Unified Endpoint Manager Managed Device Settings

RayManageSoft Unified Endpoint Manager provides a large selection of settings which can be used to control the behavior of RayManageSoft Unified Endpoint Manager. Most of these are used for the managed devices and can either be configured on the individual managed device or can be embedded in a package in order to control the behavior of the package on all managed devices using it.

There are also settings which can be configured directly in RayManageSoft Unified Endpoint Manager. This chapter describes the settings configured on the managed devices.



Be aware:

Since each environment is unique, the examples in this manual may not suit your specific implementation. If in doubt, Raynet strongly recommends to speak with your Raynet Support representative before starting to change your settings.

Installation Defaults

When RayManageSoft Unified Endpoint Manager is installed, it configures default values for many settings. This chapter includes details about the installation defaults for all settings on the managed device.



Learning More About Managed Device Preference Settings

The remainder of this chapter contains:

- An overview of how settings are configured, evaluated, and locked.
- Details on how RayManageSoft Unified Endpoint Manager uses the Windows registry for configuring and reading settings.
- An explanation of using packaging project variables to configure settings.
- Details about settings with command line tools.
- An introduction to the global configuration file.
- Lists of settings according to the behavior that they modify.
- An alphabetical list of settings which outlines:
 - the purpose of the setting.
 - defaults, values or ranges, and example values.
 - the methods by which the setting can be configured.
 - details applicable to each definition method relevant for the setting.

Configuration, Fixing, and Evaluation

The following section shows:

- the range of methods available for configuring settings.
- how to lock a setting to stop it from being overridden.
- the evaluation order of the various methods of configuring settings.
- the relationship between settings and environment variables.

Ways of Configuring Settings

There are different ways to configure settings. Settings can be:

- defined in the managed devices settings packages that are assigned to a policy and distributed and installed using the same methods as standard packages.
- set in the Windows registry under the Computer or User hives.
- set as arguments in the RayManageSoft Unified Endpoint Manager command line tools.
- defined as project variables in packages.
- set directly in the global configuration file allowing for the specification of the settings in a central location.

All of these methods are referenced in this chapter.



Fixing Managed Device Settings

It is possible to define fixed settings that cannot be modified by users who do not have administrator permissions.

This can be done for any RayManageSoft Unified Endpoint Manager registry setting on a managed device by creating another entry in the registry with the same name as the setting, suffixed with `Fixed` or `Fxd` and assigning the value `True` to the new entry.

Example

All packages installed by RayManageSoft Unified Endpoint Manager have to create an entry in the **Add/Remove Programs** control panel applet. First, the `AddRemove` registry entry needs to be set to `Create`, then an entry in the same location needs to be created called `AddRemoveFixed` (or `AddRemoveFxd`). The entry then needs to be set to `True`.



Be aware:

Fixed settings can be overridden by command line options if the `CmdLineOverrides` installation setting is set to `True` in the registry. See `CmdLineOverrides` within the *Alphabetical Listing of Settings*.

Evaluating Settings

RayManageSoft Unified Endpoint Manager refers to a number of locations when evaluating preference settings on a managed device. The order of precedence is as follows (highest to lowest):

1. Command line arguments.
2. Any preference settings read from `UserAlternateRegistryHive`.
3. User settings taken from:
`HKEY_CURRENT_USER\Software\ManageSoft Corp\ManageSoft\...`
4. Any settings read from `MachineAlternateRegistryHive`.
5. Computer preferences, taken from one of the locations described in `[Registry]`.
6. Network preferences taken from the file on the network specified by URL or UNC in the registry setting `GlobalConfigSource`.
7. The RayManageSoft Unified Endpoint Manager factory defaults.



Be aware:

If preferences are defined as "fixed entries" (see above for details) higher precedence settings are ignored. For example, if a setting is fixed through Network preferences, then User settings, Computer settings, and command line arguments are ignored.



Be aware:

The fact that the system environment does not appear in this list is significant. Preference setting values are **not** retrieved from the system environment for the purposes of controlling product behavior or package behavior. In some cases, the system environment is queried when no other value can be determined for a project variable. Do



not rely on this behavior, but instead ensure that values are set for all project variables in use.

Alternative Registry Hives

In order to enable handy registry setting evaluation, RayManageSoft Unified Endpoint Manager uses the registry entries `UserAlternativeRegistryHive` and `MachineAlternateRegistryHive`. For registry testing, copy the registry content from the default [Registry] hive to a separate test hive and update the value of the respective alternate registry hive entry. The changes that are applied to the alternate path will have no effect on the productive set of registry settings and it is possible to switch back to them by simply setting the default values for `UserAlternativeRegistryHive` and `MachineAlternateRegistryHive`. As mentioned above, the alternate hive is always evaluated with a higher precedence than the standard hive.

Preference Settings in Managed Device Settings Packages

When a managed device updates a policy, any new or updated managed device settings packages that apply to the managed device are installed. These packages modify the computer preferences set in the registry. The precedence order listed earlier applies.

If multiple managed device settings packages are included in the merged policy for a managed device, these packages are installed in the sequence in which they appear in the merged policy (.npl) file. Each new managed device settings packages override the settings applied from the previous managed device settings package.

Preference Settings in Software Packages

Some preference settings can also be defined as project variables in RayManageSoft Unified Endpoint Manager software packages. These project variables can be assigned special behaviors that control whether they override other settings.

Because of these controls, packages are not included in the above list, as RayManageSoft Unified Endpoint Manager must evaluate the precedence of preference settings in each package individually.

Managed Device Settings Packages

The most common method for managing managed device preferences is through the use of managed device settings packages. These settings packages identify specific preference values to be applied to managed devices. They are applicable across all supported platforms.

About Settings Packages

Settings packages are used to manage and distribute preference settings to managed devices across an enterprise.



Creating Settings Packages

It is possible to create a series of settings packages using the RayManageSoft Unified Endpoint Manager console on the administration server. The settings packages are stored on the administration server and distributed to the distribution locations for the retrieval by managed devices. Settings packages can be updated and redistributed as often as required.

Targeting Users and Computers

To target settings packages to users and computers, it is necessary to assign the settings packages to a group policy. This is done from:

- The **Devices** node in the RayManageSoft Unified Endpoint Manager console tree.
- The RayManageSoft Unified Endpoint Manager Software Management snap-in to the **Group Policy Object** editor, in the same way that software packages and schedules are assigned to policy.

When the policy is merged, and the RayManageSoft Unified Endpoint Manager agent calculates the set of packages that should apply to each computer or user, it includes the settings packages in the calculation.

When each managed device performs its scheduled policy update, the managed device retrieves the appropriate settings package from the closest distribution location and installs it. The installation process sets the `HKEY_LOCAL_MACHINE` registry keys for the preferences included in the settings package.

Preference Settings in the Registry

Settings for RayManageSoft Unified Endpoint Manager on managed devices are stored in the Windows registry. While some settings are configured during the installation process and should not be altered, many others can be changed to suit the specific needs of an organization.

Where are Preference Settings Stored in the Registry?

By default, registry entries for each setting are stored as described in **Registry**.

Settings under this location affect the operation of RayManageSoft Unified Endpoint Manager for all users with accounts on the managed device. It is, however, possible to customize registry entries on a user by user basis by creating equivalent entries in the following location on each Windows managed device:

`HKEY_CURRENT_USER\Software\ManageSoft Corp\ManageSoft\`

See also the preferences `MachineAlternateRegistryHive` and `UserAlternateRegistryHive` in the *Alphabetic Listing of Preferences* section for a fuller description.

Values for most preference settings can be configured in the registry under a key that ends with something like

`...ManageSoft Corp\ManageSoft\<component>\CurrentVersion.`

Each of these settings is specific to the particular component. Such settings can generally also have default values for all or multiple components configured under



...ManageSoft Corp\ManageSoft\Common.

For example, the `MachineId` preference can be set for specific components in the following entries:

```
...\\ManageSoft Corp\\ManageSoft\\Launcher\\CurrentVersion\\MachineId  
...\\ManageSoft Corp\\ManageSoft\\Selector\\CurrentVersion\\MachineId  
...\\ManageSoft Corp\\ManageSoft\\Usage Agent\\CurrentVersion\\MachineId  
...\\ManageSoft Corp\\ManageSoft\\Policy Client\\CurrentVersion\\MachineId  
...\\ManageSoft Corp\\ManageSoft\\Schedule Agent\\CurrentVersion\\MachineId.
```

`MachineId` can also be set in the following location to provide a default value for any component that does not explicitly have a value configured:

```
...\\ManageSoft Corp\\ManageSoft\\Common\\MachineId.
```

How are Managed Device Registry Entries Set?

Most registry entries are automatically created during the installation of RayManageSoft Unified Endpoint Manager on the managed device (either prior to or when the RayManageSoft Unified Endpoint Manager installation agent runs for the first time on the managed device).

However, some entries can be manually configured:

- By a RayManageSoft Unified Endpoint Manager package.
- By the `mgssetup.ini` configuration file used in automatic adoption of managed devices.
- By any other mechanism that affects the registry.

The reference section at the end of this chapter lists each preference and also indicates whether the entry is automatically created during RayManageSoft Unified Endpoint Manager installation or only set manually.

How Does Use the Registry?

When RayManageSoft Unified Endpoint Manager performs an action on a managed device that has preferences associated with it, it checks the registry when evaluating the value of a setting. The registry can also be altered by setting values in a package. It is possible to define registry keys and values in a package. If a registry value, the key under which it is located needs to be defined first. It is possible to define new registry key and values or to recreate (override) RayManageSoft Unified Endpoint Manager registry entries.

It is also possible to retrieve a value from the registry and place it into a project variable. This offers the possibility to build a custom logic in order to determine actions based on the value in the registry.

Preference Settings in Command Line Tools

RayManageSoft Unified Endpoint Manager command line features allow for the automation of RayManageSoft Unified Endpoint Manager related activities through scripts or batch files.

What do command line tools do?

Command line tools allow for the direct interaction with a RayManageSoft Unified Endpoint



Manager smart agent. Some of the ways to use command line tools include:

- the creation of batch files to run behind the scenes.
- the inclusion of the command in a user logon script in order for the command to run when the user logs in.
- entering a command using the MS-DOS command line in order to run the command immediately.

Persistent Managed Device Preference Settings

When configuring a preference setting on the installation agent command line, the setting is saved in a RayManageSoft Unified Endpoint Manager symbol file (.sym) in the same folder as any details for the installation being installed. These settings are then used as the default next time an action occurs for the same package including packages installed using policies. This is referred to as being a *persistent* setting.

This behavior is controlled by the value in the `SaveAllUserSymbols` setting.

- If `True`, then the setting is saved.
- If `False`, the setting is used for the particular action but it is not saved.

Therefore, when configuring a setting on the command line, consideration whether the setting should be persistent for future actions or only be used for the current action is needed. If the setting is only to be used for the current action, ensure that `SaveAllUserSymbols` is set to `False` before configuring the setting. See `SaveAllUserSymbols` in the *Alphabetical Listing of Preferences* section for more details about this setting and its configuration.



Be aware:

When configuring settings on the command line, `SaveAllUserSymbols` must precede all other settings.

To Configure Settings Using the Command Line Tools

When using a command line tool, settings can be configured in the command line using command line arguments. For some smart agents, all of the settings associated with the smart agent can be set in the command line. For other agents, only selected settings are available on the command line.

Listing of Command Line Tools

The following command line tools make use of RayManageSoft Unified Endpoint Manager settings as command line arguments:

- **Adoption agent** (on computers being brought under management)
- **Application usage agent** (on managed devices)
- **Distribution agent** (on administration servers and distribution servers)



- **Installation agent** (on managed devices)
- **Inventory agent** (on managed devices)
- **Peer download agent** (on managed devices)
- **Policy agent** (on managed devices)
- **Reboot agent** (on managed devices)
- **Scheduling agent** (on managed devices)
- **Selection agent** (on managed devices)
- **Upload agent** (on managed devices)

The syntax for the different tools is as follows:

Adoption agent	ndinstlr
Application usage agent	mgsmsilist
Distribution agent	nddistrb
Installation agent	ndlaunch
Inventory agent	ndtrack
Peer download agent	mgsdl
Policy agent	mgspolicy
Reboot agent	reboot
Scheduling agent	ndschedag
Upload agent	ndupload

Adoption Agent Settings Configured Using the Command Line

The following settings can be configured using the adoption agent command line:

- *AllowRebootIfServer* - determines whether or not a computer being brought under management should be rebooted if it is a server.
- *CheckCertificateRevocation* - determines whether RayManageSoft Unified Endpoint Manager checks certificate revocation list when accepting web server signatures from an HTTPS server.
- *ForceReboot* - determines whether RayManageSoft Unified Endpoint Manager forces a reboot if the package being installed requires it. A forced reboot suppresses any user interaction required to close other applications that may be running.



- *ForceRebootIfLocked* - determines whether RayManageSoft Unified Endpoint Manager performs a forced reboot if the desktop of the user is locked. A forced reboot suppresses any user interaction required to close other applications that may be running.
- *RebootIfRequired* - controls whether RayManageSoft Unified Endpoint Manager reboots the managed device if the package being installed requires it and the desktop of the user is not locked.
- *UserInteractionLevel (adoption agent)* - determines the level of user interaction.

Application Usage Agent Settings Configured Using the Command Line

The following settings can be configured using the application usage agent command line:

- *CheckCertificateRevocation* - determines whether RayManageSoft Unified Endpoint Manager checks certificate revocation list when accepting web server signatures from an HTTPS server.
- *Compress (Application Usage Agent)* - determines whether application usage files are compressed for the upload.
- *Disabled (Application Usage Agent)* - specifies whether the application usage agent is inactive on this managed device.
- *ExcludedMGSS* - specifies applications from having usage data recorded.
- *ExcludedMSIs* - specifies MSI application from having usage data recorded.
- *MinRunTime* - specifies the minimum time (in seconds) that an application must run before usage data for it will be recorded.
- *PreferenceUpdatePeriod* - specifies how often (in seconds) the application usage agent will refresh its settings from the registry.
- *ProcessUpdatePeriod* - specifies how often (in seconds) the application usage agent will check for newly started or exited applications.
- *ProductUpdatePeriod* - specifies how often (in seconds) the application usage agent will check for newly installed applications.
- *SessionBackupPeriod* - specifies how often (in seconds) the application usage agent will cache already recorded application usage data.
- *UploadPeriod* - specifies how often (in seconds) the application usage agent will upload recorded application usage data to the specified server.
- ***UseAddRemove*** - specifies if usage data for applications detected from **Add/Remove Programs** is recorded.



- *UseManualMapper* - specifies if usage data for applications detected from the Manual Mapper registry keys is recorded.
- *UseMGS* - specifies whether the application usage agent should monitor applications found in the RayManageSoft Unified Endpoint Manager application cache.
- *UseMSI* - specifies if usage data for applications that are detected in the native package format (MSI, RPM, or PKG) is recorded.
- *UserProcessesOnly* - specifies whether data for SYSTEM (or root) is recorded or only data from other users.

Installation Agent Settings Configured Using the Command Line

The following settings can be configured using the installation agent command line:

- *AddRemove* - determines whether installed packages create an entry in **Add/Remove Programs**.
- *AllowByteLevel* - determines whether byte-level differencing is operational on the managed device.
- *AllowRebootIfLocked* - controls whether RayManageSoft Unified Endpoint Manager reboots the managed device if the package being installed requires it even if the machine is locked.
- *AlwaysDisplayReboot* - controls whether RayManageSoft Unified Endpoint Manager displays a warning to the user before performing any reboot required by a package installation (overrides *UserInteractionLevel*).
- *ApplyPolicy* - used on managed devices configured for peer-to-peer file sharing, in conjunction with *DownloadPolicy*, to distinguish between the *Apply a Deployment Manager Policy* and *Update Policy and Package Definitions in Peer Cache* events.
- *AskAboutDependencies* - determines whether RayManageSoft Unified Endpoint Manager prompts the user before prerequisite packages are installed.
- *AskBeforeInstalling* - determines whether RayManageSoft Unified Endpoint Manager prompts the user before installing a package.
- *AutoDetectDC* - determines how RayManageSoft Unified Endpoint Manager selects a domain controller for client-side policy merging.
- *AutoPromptOnInstallCompletion* - determines whether RayManageSoft Unified Endpoint Manager informs the user when package installation is complete if the *UserInteractionLevel* is set to *Auto*.
- *AutoPromptOnUninstallCompletion* - determines whether RayManageSoft Unified Endpoint Manager informs the user when package uninstallation is complete if the *UserInteractionLevel* is set to *Auto*.



- *AutoRedundancy* - determines the handling of redundant files during upgrades or downgrades.
- *BrandARP* - provides the ability to exclude the name "RayManageSoft Unified Endpoint Manager" from the **Add/Remove** entries for installed applications.
- *CheckCatalogDigest* - determines whether RayManageSoft Unified Endpoint Manager performs a check on file-level MD5 digests during self-healing operations.
- *CheckCertificateRevocation* - determines whether RayManageSoft Unified Endpoint Manager checks the certificate revocation list when accepting web server signatures from an HTTPS server.
- *CheckFileDigest* - determines whether RayManageSoft Unified Endpoint Manager performs a check on file-level MD5 digests during self-healing operations.
- *CheckRegistry (or Reg on the Command Line)* - determines if RayManageSoft Unified Endpoint Manager performs self-healing on registry keys and preference files.
- *ConfirmSharedFileRemoval* - determines whether RayManageSoft Unified Endpoint Manager displays a dialog when removing a file.
- *ConnectionAttempts* - the number of times that a **no connection is available** error can be reported while trying to connect to a particular distribution location as a file share.
- *DiskReservedKB* - the amount of diskspace reserved on each drive.
- *DisplayAllAuthcode* - determines the subsequent behavior after RayManageSoft Unified Endpoint Manager encounters an invalid signature when performing an Authenticode check.
- *EnablePolicyFailOver* - specifies whether a server-side policy file should be applied if a client-side policy file is unavailable.
- *ForceReboot* - determines whether RayManageSoft Unified Endpoint Manager forces a reboot if the package being installed requires it. A forced reboot suppresses any user interaction required to close other applications that may be running.
- *ForceRebootIfLocked* - determines whether RayManageSoft Unified Endpoint Manager performs a forced reboot if the machine is locked. A forced reboot suppresses any user interaction required to close other applications that may be running.
- *ForceSharedFileRemove* - allows for the deletion of redundant files in the Windows system folder.
- *ForceValidSignature* - determines whether RayManageSoft Unified Endpoint Manager prompts the user before installing a package when Authenticode signatures are valid.
- *http_proxy* - proxy settings for the RayManageSoft Unified Endpoint Manager installation agent.
- *IgnoreConnectionWindows* - specifies whether to use or ignore the download time periods specified by *ParentConnectionWindows* and *PeerConnectionWindows*.



- *InstallationStatusRefreshPeriod* - specifies how frequently (in seconds) RayManageSoft Unified Endpoint Manager should recreate installation events for packages that are installed, or flagged as not required.
- *InstallerARPModify* - determines whether the external installer package details can be modified in **Add/Remove Programs**.
- *InstallerARPRemove* - determines whether external installer packages can be uninstalled using **Add/Remove Programs**.
- *LogFile* (*Installation Agent*) - the name of the file which is used to store the logging information.
- *LogFileOld* (*Installation Agent*) - name of the file which is used to store additional logging information.
- *LogFileSize* (*Installation Agent*) - maximum log file size.
- *LogInstallCheck* - specifies whether RayManageSoft Unified Endpoint Manager should recreate installation events while checking packages for installation or upgrade.
- *LogInstallFail* - specifies whether RayManageSoft Unified Endpoint Manager should log failed installation attempts.
- *LogInstallPass* - specifies whether RayManageSoft Unified Endpoint Manager should log successful installation events.
- *LogLevel* (*Installation Agent*) - level of logging returned by the smart-agent.
- *LogUninstallFail* - specifies whether RayManageSoft Unified Endpoint Manager should log failed uninstallation attempts.
- *LogUninstallPass* - specifies whether RayManageSoft Unified Endpoint Manager should log successful uninstallation events.
- *LowProfile* (*Installation Agent, Inventory Agent*) - the processing priority used for RayManageSoft Unified Endpoint Manager processes.
- *MinimumDCSpeed* - determines the minimum speed between the managed device and the domain controller that is required to apply the client-side policy.
- *MsiSourceLocation* - determines whether Windows Installer packages are installed from the local Windows Installer cache of the managed device or from a distribution location.
- *NetworkHighSpeed* (*Installation Agent*) - the lowest network speed that is considered to be a high-speed network connection.
- *NetworkHighUsage* - the maximum percentage of bandwidth to use for high-speed connections.
- *NetworkHighUsageLowerLimit* - the minimum NetworkHighUsage value that can be set for a managed device.



- *NetworkHighUsageUpperLimit* - the maximum NetworkHighUsage value that can be set for a managed device.
- *NetworkLowUsage* - the maximum percentage of bandwidth to use for low-speed connections.
- *NetworkLowUsageLowerLimit* - the minimum NetworkLowUsage value that can be set for a managed device vice.
- *NetworkLowUsageUpperLimit* - the maximum NetworkLowUsage value that can be set for a managed device.
- *NetworkMaxByteLevelSpeed* - the speed at which byte-level differencing is disabled (there is no significant advantages in performing byte-level differencing for high speed connections).
- *NetworkMaxRate* (*Installation Agent*) - the rate at which the managed device accesses data over the network.
- *NetworkMinSpeed* (*Installation Agent*) - the minimum network speed at which RayManageSoft Unified Endpoint Manager will install or update a package.
- *NetworkRetries* - the number of times failed network operations are retried before an alternative distribution location is attempted.
- *NetworkSense* (*Installation Agent*) - determines whether network checks are bypassed.
- *NetworkTimeout* (*Installation Agent*) - the number of seconds of inactivity before a network operation will time out.
- *NoStage* - determines whether files are downloaded directly to their destination folder or to a staging area.
- *PolicyServerPriority* - specifies the priority to apply to the distribution location identified by the *PolicyServerURL* (internal-only) preference.
- *PostponeByDefault* - used to postpone the installation of mandatory packages by default (if possible).
- *PostponementQueryBefore* - determines whether any alert about postponing an installation is shown before a download, before an installation, or both.
- *PostponeUserInteractionLevel* - controls whether end-users on managed devices are interactively asked if they want to postpone installations of mandatory packages that are appropriately configured in the policy.
- *PromptOnCOMRegFailures* - determines whether RayManageSoft Unified Endpoint Manager prompts the user if it fails to register a COM server.
- *PromptOnInstallCompletion* - when the *UserInteractionLevel* (*installation agent*) is set to **Full**, this preference determines whether RayManageSoft Unified Endpoint Manager informs the user when the package installation is complete.
- *PromptOnUninstallCompletion* - when the *UserInteractionLevel* (*installation agent*) is



set to `Full`, this preference determines whether RayManageSoft Unified Endpoint Manager informs the user when package uninstallation is complete.

- `PropagatePkgChanged` - reinstalls the base package if the prerequisite package has changed for Third party installer packages.
- `PublicAppAccess` - determines the access of RayManageSoft Unified Endpoint Manager to the **Common** folders on Windows.
- `QuietUntilUpdate` - controls whether the RayManageSoft Unified Endpoint Manager user interface is hidden if no user interaction is necessary.
- `RebootCmdLine` - used on the managed device to reboot from the command line.
- `RebootIfRequired` - sets the default response to dialogs that prompt the user to allow a reboot.
- `ReInstallRequiresVersionChange` - determines when packages will be upgraded, downgraded, or reinstalled, based on the type of changes made to the package.
- `RenotifyTimeout` - the number of seconds that the installation agent waits before once again showing a user any hidden dialogs that have not yet timed out.
- `SaveAllUserSymbols` - determines whether RayManageSoft Unified Endpoint Manager retains installation preferences set by a top-level or pre-requisite package.
- `SelfHeal` - determines whether self-healing should take place for an individual package.
- `ShowIcon` (*installation agent*) - controls whether RayManageSoft Unified Endpoint Manager displays an icon in the system tray.
- `StageInactivePackages` - determines whether the managed device can download files for packages within policies that have future activation times.
- `StrictInstall` - if `True`, the policy agent returns a non-zero exit code if any package fails to install.
- `SupplyWorstCaseReturnValue` - determines whether RayManageSoft Unified Endpoint Manager returns an error only when an installation agent operation fails or also when upgrades or self-heal operations fail.
- `UITimeoutWait` - the number of seconds that the installation agent dialogs display before timing out.
- `UninstallShieldSilently` - allows to control whether the dialog that prompts users to confirm the deletion of files is shown during uninstall operations.
- `UserInteractionLevel` (*Installation Agent*) - determines the level of user interaction. Only the installation agent setting is applicable in relation to the reboot options.
- `UseTrustDatabase` - determines whether the installation agent takes account of the distribution location from which files are collected when determining whether a package is to be installed.



- *VerifyCatalogSigned* - determines whether Authenticode digital signatures are checked in the RayManageSoft Unified Endpoint Manager catalog (.ndc) file before packages are installed.
- *VerifyFileSigned* - determines whether executable files downloaded by RayManageSoft Unified Endpoint Manager are checked for a valid Authenticode digital signature before being installed.
- *VirusScan* - determines whether files downloaded by RayManageSoft Unified Endpoint Manager are scanned for viruses before installation.
- *VirusScanCommand* - determines how files downloaded by RayManageSoft Unified Endpoint Manager are scanned for viruses before installation.



Inventory Agent Settings Configured Using the Command Line

The following settings can be configured using the inventory agent command line:

- *CheckCertificateRevocation* - determines whether RayManageSoft Unified Endpoint Manager checks certificate revocation list when accepting web server signatures from an HTTPS server.
- *Compress* (*inventory agent*) - determines whether inventory files are compressed for the upload.
- *Difference* - determines whether differential inventories are performed on the managed device.
- *ExcludeDirectory* - folders that are to be excluded from the inventory.
- *ExcludeExtension* - file extensions that are to be excluded from the inventory.
- *ExcludeFile* - files that are to be excluded from the inventory.
- *ExcludeMD5* - files matching this MD5 checksum are to be excluded from the inventory.
- *ExcludePermissionsMask* - files that match the defined octal mask will be excluded from the scan.
- *GenerateMD5* - generate an MD5 for every file being tracked.
- *GenerationMax* - the number of differential inventories being performed between full inventories.
- *Hardware* - determines whether to track hardware (in the machine context).
- *IncludeDirectory* - folders to be included in the inventory.
- *IncludeExtension* - file extensions to be included in the inventory.
- *IncludeFile* - files to be included in inventory.
- *IncludeMachineInventory* - specifies whether or not to conduct a computer inventory of hardware and all user packages.
- *IncludeMD5* - files matching this MD5 checksum are to be included in the inventory.
- *IncludeRegistryKey* - registry keys or values to be included in the inventory.
- *IncludeUserInventory* - specifies whether or not to conduct a user inventory.
- *IncrementalDiff* - determines what differences RayManageSoft Unified Endpoint Manager will collect if differential inventories are performed.
- *InventoryDirectory* - determines a custom directory used for the storage of inventory data.



- *InventoryFile* - identifies the name of a local copy of the inventory file.
- *IncludePermissionsMask* - files that match the defined octal mask will be included into the inventory.
- *InventoryScriptsDir* - the location of scripts to be run immediately before inventory data is uploaded through the distribution hierarchy.
- *LowProfile* (*Installation Agent*, *Inventory Agent*) - the processing priority used for RayManageSoft Unified Endpoint Manager processes.
- *MachineInventoryDirectory* - the location for machine inventories.
- *MachineZeroTouchDirectory* - the location for machine inventories in case of a remote call.
- *ManageSoftPackages* - determines the installed software packages.
- *MinInventoryInterval* - specifies the minimum interval (in hours) between the collection of inventories.
- *MSI* - specifies if MSI package information is being added to the inventories.
- *NetworkSense* (*Inventory Agent*) - determines whether network checks are bypassed.
- *PlatformSpecificPackages* - specifies whether the information about non-Windows, platform-specific packages is included in the inventory.
- *RunInventoryScripts* - specifies whether or not to run inventory scripts after gathering inventory data.
- *ShowIcon* (*Inventory Agent*) - controls whether RayManageSoft Unified Endpoint Manager displays an icon in the system tray.
- *SMBIOSCmdLine* - specifies a command line for non-WMI hardware inventory collection.
- *UserHardware* - determines whether to track hardware (in the user context).
- *UserInteractionLevel* (*Inventory Agent*) - determines the level of user interaction.
- *UserInventoryDirectory* - the location for user inventories on the managed device.
- *UserZeroTouchDirectory* - the location for user inventories on the managed device in case of a remote call.
- *VersionInfo* - determines whether file version header information is included in inventory.



Peer Download Agent Settings Configured Using the Command Line

The following settings can be configured using the peer download agent command line (only when using it in debugging mode (`-debug`)):

- `CacheDir` - the location of the peer cache.
- `CatalogName` - the name of the peer downloads file (located in the parent of the `CacheDir` directory) listing files required by the peer cache.
- `CheckpointSeconds` - the frequency (in seconds) with which the peer downloads file is written to disk.
- `DiskAveragingTime` - the time period used to smooth the disk I/O traffic estimate. Used in conjunction with `DiskMaxRate`.
- `DiskMaxRate` - the maximum allowable averaged rate (in bytes per second) of all reads from and writes to disks caused by peer-to-peer file sharing. Used in conjunction with `DiskAveragingTime`.
- `GCDiskSlice` - the maximum percentage of `DiskMaxRate` that can be used for peer cache cleanup operations.
- `GCMMaxInterval` - the maximum number of minutes the peer download agent should pause between examining files in the peer cache as part of cleanup operations.
- `GCMMinInterval` - the minimum number of minutes the peer download agent should pause between examining files in the peer cache as part of cleanup operations.
- `GCPPeriod` - the time period (in hours) over which peer cache cleanup operations are conducted.
- `MinFreeDisk` - the amount of disk space (in MB) that must be free for the peer download agent to download files to the peer cache.
- `PeerAveragingTime` - the time period to use to smooth the peer file sharing traffic estimate. Used in conjunction with `PeerMaxRate`.
- `PeerListenQueue` - the number of connection requests to queue before refusing additional connections.
- `PeerMaxRate` - the maximum allowable averaged rate (in bytes per second) of file transfers between peer managed devices. Used in conjunction with `PeerAveragingTime`.
- `PeerPullPort` - the TCP port on which file transfers from managed devices can be received.
- `PeerPush` - specifies whether peer managed devices can immediately transfer (push) requested files (`True`) or whether they must wait for a request.
- `PeerSearchDuration` - the time period during which to search for a file from peer managed



devices.

- *PeerSearchPort* - the UDP port on which file transfer requests are broadcast.
- *PeerTransferLimit* - the number of simultaneous peer-to-peer search and file transfer operations allowed.
- *PipeName* (*Peer Download Agent*) - the name of the pipe used to communicate with the peer download agent.
- *SearchFrequency* - the number of seconds between issuing peer-to-peer file sharing requests.
- *SearchMaxOffer* - the maximum number of offers of a file from peer managed devices to accept before terminating the search.
- *SearchMinimum* - the minimum number of search requests to issue for a file being sought from peer managed devices.
- *SearchRetry* - the number of seconds to wait after a failed file search attempt before reissuing the request.
- *UnusedFilePersistence* - specifies how long (in minutes) to wait after receiving the first request from the installation agent before starting to look for and delete unused files.
- *UnusedFileUptime* - files in the peer cache that have not been accessed within this number of seconds are removed during cleanup operations.
- *WANAveragingTime* - the time period to use to smooth the estimate of traffic transferred between the managed device and a distribution server across a wide area network. Used in conjunction with *WANMaxRate*.
- *WANMaxRate* - the maximum allowable averaged rate (in bytes per second) of file transfers between managed devices and a distribution server across a wide area network. Used in conjunction with *WANAveragingTime*.
- *WANProgressInterval* - the frequency (in seconds) with which to update peer managed devices with progress about file downloads from a distribution server.
- *WANRetryInterval* - the length of time (in seconds) after a failed WAN download to retry the download.
- *WANSearchCurrency* - the length of time of how recently (in seconds) a peer search for a file must have occurred before the file should be downloaded from the closest distribution server.
- *WANTimeout* - the time (in seconds) after which to abort stalled transfers of files from distribution servers.
- *WANTransferLimit* - the maximum number of managed devices that may simultaneously download from a distribution location.



Policy Agent Settings Configured Using the Command Line

The following settings can be configured using the policy agent command line. It is also possible to configure any installation agent settings that can be configured on the command line using the policy agent command line:

- *BootstrappedPolicy* - the location of the policy to be applied to managed devices that do not use a policy attached to Active Directory domains.

Reboot Agent Settings Configured Using the Command Line

While the reboot agent is typically called by the installation agent, the following settings can be configured individually on the reboot agent command line:

- *RebootContinueAfterCmdFailure* - specifies whether or not to continue with rebooting a managed device if execution of a prereboot command returns a non-zero exit code.
- *RebootPostCommand* - a command to run immediately after a managed device is rebooted.
- *RebootPreCommand* - a command to run immediately before a managed device is rebooted.
- *RebootPromptCycles* - the number of times an end-user can postpone the reboot of a managed device.
- *RebootPromptUnlimited* - specifies if prompting to reboot will continue until the managed device has rebooted.
- *RebootPromptWait* - the time interval (in seconds) to wait before redisplaying the dialog that prompts the end-user to reboot.

Scheduling Agent Settings Configured Using the Command Line

The following settings can be configured using the scheduling agent command line:

- *ApplyPolicyIfLoggedOn* - specifies whether or not a computer policy is applied at the scheduled time if a user is logged on.
- *CheckCertificateRevocation* - determines whether RayManageSoft Unified Endpoint Manager checks certificate revocation list when accepting web server signatures from an HTTPS server.
- *DisablePeriod* - determines the number of seconds for which RayManageSoft Unified Endpoint Manager user schedules remain disabled when the end-user disables them in the schedule agent of the managed device.
- *EventNetType* - determines the type of network connections that are required to start events with an **OnConnect** trigger.



- *HideMachineUI* - determines if the user interface is being displayed when applying a machine policy.
- *NativeScheduler* - determines whether the Microsoft Task Scheduler or RayManageSoft Unified Endpoint Manager Task Scheduler is in use.
- *ndSensNetType* - determines what type of network connections are monitored.
- *RetryPolicy* - determines whether RayManageSoft Unified Endpoint Manager will attempt to retrieve RayManageSoft Unified Endpoint Manager policy when the managed device boots if no computer schedule exists on the managed device.
- *RetryPolicyCommand* - the command used to retrieve policy if *RetryPolicy* is set to True.

Selection Agent Settings Configured Using the Command Line

The following settings can be configured using the selection agent command line:

- *ApplicationInstallCommand* - a template command line to be used to install an application package through the RayManageSoft Unified Endpoint Manager package selection agent.
- *ApplicationUninstallCommand* - a template command line to be used to uninstall an application package through the RayManageSoft Unified Endpoint Manager package selection agent.
- *ApplicationVerifyCommand* - a template command line to be used to verify / repair an application package through the RayManageSoft Unified Endpoint Manager package selection agent.
- *CheckCertificateRevocation* - determines whether RayManageSoft Unified Endpoint Manager checks certificate revocation list when accepting web server signatures from an HTTPS server.
- *ConfigFile* - the name of the system copy of the configuration file used by the selection agent.
- *ConfigFileDefault* - the name of the default configuration file to use when other settings fail.
- *Locale* - the locale to use for the selection agent localization.
- *LocaleDefault* - the locale to use in the absence of other settings.
- *RefreshPeriod* - the number of minutes between the automatic refresh of data held by package selection agent.



Upload Agent Settings Configured Using the Command Line

The following settings can be configured using the upload agent command line:

- *CheckCertificateRevocation* - determines whether RayManageSoft Unified Endpoint Manager checks certificate revocation list when accepting web server signatures from an HTTPS server.
- *NetworkHighSpeed* (*Upload Agent*) - the lowest network speed that is considered to be a high-speed network connection.
- *NetworkMaxRate* (*Upload Agent*) - the rate at which the managed device accesses data over the network.
- *NetworkMinSpeed* (*Upload Agent*) - the minimum network speed at which RayManageSoft Unified Endpoint Manager will initiate a check for updates.
- *NetworkSense* (*Upload Agent*) - determines whether network checks are bypassed.
- *NetworkTimeout* (*Upload Agent*) - determines the length of time of inactivity after which a network operation will time out.
- *SourceFile* - a file or files to be uploaded through the upload agent.
- *SourceRemove* - determines whether the upload agent removes uploaded files from the source location after a successful upload.
- *UploadType* - determines whether the upload agent uploads computer generated file or user generated files.

Preference Settings in the Global Configuration File

The RayManageSoft Unified Endpoint Manager global configuration file can be used to configure preference settings in a central location.

What is the Global Configuration File?

The global configuration file can be any `.ini` file and it can be configured to apply to RayManageSoft Unified Endpoint Manager on all managed devices. Its location is specified by the `GlobalConfigSource` setting in:

`[Registry]\ManageSoft\Launcher\CurrentVersion.`

Where Can this File Be Kept?

The configuration file can be stored anywhere. It can be located in a local network or the corporate intranet.

The value can be a URL (`http://...`) or a UNC path such as `\server\share\`.



Be aware:

Ensure that:

- all URL paths use forward slashes //
- Example: `http://myserver/mypath/mgsconfig.ini`
- all UNC paths use backward slashes \\
- Example: `\my server\mypath\mgsconfig.ini`

Preferences set in the `config` file cannot be:

- Set as project variables because they are processed when the installation agent is first initialized, before any package files are read.
- Set on the command line as they are intended to be under administrative, not user, control.

Why Configure Settings Using the Global Configuration File

A direct configuration in the configuration file allows to specify the settings under which the RayManageSoft Unified Endpoint Manager installation agent runs in a central location.

Typically, RayManageSoft Unified Endpoint Manager administrators make use of the more intuitive Active Directory and Group Policy to achieve the same result (see

MachineAlternateRegistryHive of the *Alphabetical Listing of Preference Settings for Managed Devices* chapter).

Raynet GmbH recommends to use this `GlobalConfigSource` functionality only on computers that do not interact with Active Directory environments. Depending on the number of managed devices referencing this file and how often each one does so, the load on the server may be an issue.

Is It Possible to Configure Any Preference Settings in the Configuration File?

It is possible to configure all settings that are normally read from:

`[Registry]\ManageSoft\Launcher\CurrentVersion`.

How to Configure Settings in the Global Configuration File

The file is in the standard Windows `.ini` file format and can be edited with any text editor. For example, WordPad.

Any settings configured in this file are set in the format: `name=value`

Each name/value is configured inside a section named (in square brackets) for the agent being configured, such as `[Launcher]`.

Example

```
[Launcher]
ForceValidSignature=True
ForceValidSignatureFixed=True
VerifyCatalogSigned=True
VerifyCatalogSignedFixed=True
```

RayManageSoft Unified Endpoint Manager refers to a number of locations when evaluating the precedence of preference settings on a managed device. The order of the settings is as follows



(highest to lowest):

1. Command line arguments.
2. Any settings read from the *UserAlternateRegistryHive*.
3. User preferences, taken from:
HKEY_CURRENT_USER\Software\ManageSoft Corp\ManageSoft\...
4. Any settings read from *MachineAlternateRegistryHive*.
5. Computer settings, taken from:
[Registry] \ManageSoft\...
6. Network settings, taken from the file on the network specified by URL or UNC in the registry setting *GlobalConfigSource*.
7. RayManageSoft Unified Endpoint Manager factory defaults.

Settings That Can Be Configured in the Global Configuration File

The following settings can be configured using the global configuration file:

- *AddRemove* - determines whether installed packages create an entry in **Add/Remove Programs**.
- *AllowByteLevel* - determines whether byte-level differencing is operational on the managed device.
- *AllowedGroups* - specifies if the membership of a user is checked.
- *AllowPeerToPeer* - specifies whether or not managed devices can obtain downloaded files from other managed devices on the same LAN.
- *AllowRebootIfLocked* - controls whether RayManageSoft Unified Endpoint Manager reboots the managed device if the package being installed requires it, even if the machine is locked.
- *AllowTimeoutIfLocked* - controls whether the time interval for prompting the end-user commences immediately if the desktop is locked or commences when the desktop is unlocked.
- *AskAboutDependencies* - determines whether RayManageSoft Unified Endpoint Manager prompts the user before prerequisite packages are installed.
- *AskBeforeInstalling* - determines whether RayManageSoft Unified Endpoint Manager prompts the user before installing a package.
- *AutoPromptOnInstallCompletion* - if the *UserInteractionLevel* is set to *Auto*, this setting determines whether RayManageSoft Unified Endpoint Manager informs the user when the package installation is complete.
- *AutoPromptOnUninstallCompletion* - if the *UserInteractionLevel* is set to *Auto*, this setting determines whether RayManageSoft Unified Endpoint Manager informs the user when the package uninstallation is complete.



- *AutoRedundancy* - determines the handling of redundant files during upgrades and downgrades.
- *CheckCatalogDigest* - determines whether RayManageSoft Unified Endpoint Manager performs a check on package-level MD5 digests during self-heal operations.
- *CheckCertificateRevocation* - determines whether RayManageSoft Unified Endpoint Manager checks the certificate revocation list when accepting web server signatures from an HTTPS server.
- *CheckFileDigest* - determines whether RayManageSoft Unified Endpoint Manager performs a check on file-level MD5 digests during self-heal operations.
- *CheckRegistry (or Reg on Command Line)* - determines if RayManageSoft Unified Endpoint Manager performs self-healing on registry keys and configuration files.
- *CmdLineOverrides* - determines whether options set on the command line override fixed settings in the registry or network configuration files.
- *ConfirmSharedFileRemoval* - determines whether RayManageSoft Unified Endpoint Manager displays a dialog when removing a file.
- *ConnectionAttempts* - the number of times that a **no connection is available** error can be reported while trying to connect to a particular distribution location as a file share.
- *DisplayAllAuthcode* - determines the subsequent behavior after RayManageSoft Unified Endpoint Manager encounters an invalid signature when performing an Authenticode check.
- *EnablePolicyFailOver* - determines if a server-side policy file is used if now client-side policy file can be accessed.
- *ForceReboot* - determines whether RayManageSoft Unified Endpoint Manager forces a reboot if the package being installed requires it. A forces reboot suppresses any user interaction required to close other applications that may be running.
- *ForceRebootIfLocked* - determines whether RayManageSoft Unified Endpoint Manager performs a forced reboot if the machine is locked. A forced reboot suppresses any user interaction required to close other applications that may be running.
- *ForceSharedFileRemove* - allows for the deletion of redundant files in the Windows system folder.
- *ForceValidSignature* - determines whether RayManageSoft Unified Endpoint Manager prompts the user before installing a package when the Authenticode signatures are valid.
- *GlobalConfigSource* - identifies a URL that contains installation settings.
- *http_proxy* - contains the proxy settings for the RayManageSoft Unified Endpoint Manager installation agent.
- *InstallationStatusRefreshPeriod* - specifies how frequently (in seconds) RayManageSoft Unified Endpoint Manager recreates installation events for packages that are installed or flagged as not required.



- *InstallerARPModify* - determines whether external installer package details can be modified in **Add/Remove Programs**.
- *InstallerARPRemove* - determines whether external installer packages can be uninstalled using **Add/Remove Programs**.
- *LogFile* (*Installation Agent*) - specifies the name of the file used to store the logging information.
- *LogFileOld* (*Installation Agent*) - specifies the name of the file used to store additional logging information.
- *LogFileSize* (*Installation Agent*) - specifies the maximum size of the log file.
- *LogInstallCheck* - specifies whether RayManageSoft Unified Endpoint Manager should recreate installation events while checking packages for an installation or upgrade.
- *LogInstallFail* - specifies whether RayManageSoft Unified Endpoint Manager should log failed installation attempts.
- *LogInstallPass* - specifies whether RayManageSoft Unified Endpoint Manager should log successful installation attempts.
- *LogLevel* (*Installation Agent*) - specifies the level of logging returned by the smart agent.
- *LogUninstallFail* - specifies whether RayManageSoft Unified Endpoint Manager should log failed uninstallation attempts.
- *LogUninstallPass* - specifies whether RayManageSoft Unified Endpoint Manager should log successful uninstallation events.
- *LowProfile* (*Installation Agent, Inventory Agent*) - specifies the processing priority used for RayManageSoft Unified Endpoint Manager processes.
- *MsiBaseURL* - the web location from which applications can be retrieved.
- *MsiReinstallFeatures* - specifies the MSI components to be installed (equivalent to the MSI property REINSTALL).
- *MsiReinstallModeLevel* - identifies what will be reinstalled (equivalent to the MSI property REINSTALLMODE).
- *MsiRepair* - determines if MSI repair operations are performed at the same time as RayManageSoft Unified Endpoint Manager self-healing operations.
- *MsiRepairLevel* - identifies what will be repaired (equivalent to the MSI property REINSTALLMODE).
- *MsiSourceLocation* - determines whether Windows Installer packages are installed from the local Windows Installer cache of the managed device or from a distribution location.
- *MsiUILevel* - determines the user interaction level for MSI (equivalent to the /q option in the msieexec.exe command line).



- *MsiUninstallArgs* - defines arguments to include in the MSI command line for uninstall operations.
- *NetworkHighSpeed* (*Installation Agent*) - specifies the lowest network speed to consider to be a high-speed network connection.
- *NetworkHighUsage* - specifies the maximum bandwidth for high-speed connections.
- *NetworkHighUsageLowerLimit* - specifies the minimum NetworkHighUsage value that can be set for a managed device.
- *NetworkHighUsageUpperLimit* - specifies the maximum NetworkHighUsage value that can be set for a managed device.
- *NetworkLowUsage* - specifies the maximum bandwidth for low-speed connections.
- *NetworkLowUsageLowerLimit* - specifies the minimum NetworkLowUsage value that can be set for a managed device.
- *NetworkLowUsageUpperLimit* - specifies the minimum NetworkLowUsage value that can be set for a managed device.
- *NetworkMaxByteLevelSpeed* - specifies the speed at which byte-level differencing is disabled.
- *NetworkMaxRate* (*Installation Agent*) - specifies the rate at which the managed device accesses data over the network.
- *NetworkMinSpeed* (*Installation Agent*) - specifies the minimum network speed at which RayManageSoft Unified Endpoint Manager will install or update a package.
- *NetworkRetries* - specifies the number of times that failed network operations are retried before an alternative distribution location is attempted.
- *NetworkSense* (*Installation Agent*) - determines whether network checks are bypassed.
- *NetworkTimeout* (*Installation Agent*) - specifies the number of seconds of inactivity before a network operation will time out.
- *NoStage* - determines whether files are downloaded directly to their destination folder or a staging area.
- *PolicyServerPriority* - specifies the priority to apply to the distribution location that is identified by the *PolicyServerURL* (internal-only) setting.
- *PostponeByDefault* - used to postpone the installation of mandatory packages by default (if postponement is possible).
- *PostponeCmdLine* - specifies the command line to run to offer the end-user the choice to postpone software installation.
- *PostponementQueryBefore* - used to determine when an end-user may be offered an option to postpone the installation of mandatory packages.



- *PostponePath* - specifies the name and the location of the executable that is used to allow end-users to defer the software installation.
- *PostponeUserInteractionLevel* - controls whether end-users on managed devices are interactively asked if they want to postpone installations of mandatory packages that are appropriately configured in the policy.
- *PromptOnCOMRegFailures* - determines whether the user is prompted when RayManageSoft Unified Endpoint Manager fails to register a COM server.
- *PromptOnInstallCompletion* - determines whether the user is informed that the installation of a package has been completed.
- *PromptOnUninstallCompletion* - determines whether the user is informed that the uninstallation of a package has been completed.
- *PublicAppAccess* - determines the access of RayManageSoft Unified Endpoint Manager to the Windows Common folders and files on Windows.
- *QuietUntilUpdate* - determines if the user interface of RayManageSoft Unified Endpoint Manager on a managed device is hidden until an interaction is necessary or if it is displayed.
- *RebootCmdLine* - used to reboot from the command line.
- *RebootContinueAfterCmdFailure* - specifies whether to continue with the reboot if a prereboot command returned a non-zero exit code.
- *RebootIfRequired* - determines whether to reboot if RayManageSoft Unified Endpoint Manager has determined that a reboot is necessary.
- *RebootPostCommand* - specifies the command that is executed after rebooting a managed device using `reboot.exe`.
- *RebootPreCommand* - specifies the command that is executed before rebooting a managed device using `reboot.exe`.
- *RebootPromptCycles* - specifies the number of times an end-user can postpone the reboot of the managed device initiated by the Deployment Manager.
- *RebootPromptUnlimited* - specifies if prompting to reboot will continue until the managed device has rebooted.
- *RebootPromptWait* - specifies the time interval (in seconds) that RayManageSoft Unified Endpoint Manager has to wait before once again displaying the dialog that prompts the end-user to reboot.
- *ReinstallRequiresVersionChange* - determines when the Deployment Manager will upgrade, downgrade, or reinstall packages.
- *RenotifyTimeout* - determines the length of time in seconds that installation agent dialogs can remain hidden while waiting to time out before they are displayed to the user once more.
- *SaveAllUserSymbols* - determines whether RayManageSoft Unified Endpoint Manager



retains the installation settings set by a top-level or prerequisite catalog.

- *SecurityPatchRebootIfRequired* - specifies the default response to dialogs displayed during security patch installation that prompt the user to allow a reboot.
- *SelfHeal* - specifies whether self-healing should occur for an individual package when RayManageSoft Unified Endpoint Manager updates machine or user policies.
- *ServiceConnectTimeout* - controls the amount of time that the `ndserv.exe` has in order to establish a named pipe connection with the `ndlaunch.exe`.
- *ServiceCreateTimeout* - controls the amount of time that the `ndlaunch.exe` has in order to establish a named pipe connection with the `ndserv.exe`.
- *ShowIcon (Installation Agent)* - determines if RayManageSoft Unified Endpoint Manager will display an icon in the system tray when installing or uninstalling an application regardless of the *UserInteractionLevel* (installation agent) settings.
- *StageInactivePackages* - used to download all application files referenced in a policy that is scheduled to be activated some time in the future.
- *StrictInstall* - determines if the policy agent returns a non-zero exit code if any package in the policy fails to install.
- *SupplyWorstCaseReturnValue* - determines whether an error is only reported when an installation agent operation fails regardless of whether the installation is successful or not.
- *TrustDatabaseFxd* - specifies if trusted and excluded locations can only be changed by users with administrator privileges.
- *UITimeoutWait* - determines the time (in seconds) that a RayManageSoft Unified Endpoint Manager installation agent dialog is being displayed before timing out and automatically selecting the default response.
- *UninstallShieldSilently* - allows to control whether the dialog prompting the user to confirm the deletion of files is being displayed during an uninstall operation.
- *UnInstallString* - specifies the string used to uninstall an application.
- *UserInteractionLevel (Installation Agent)* - determines the level of interaction that is offered to an end-user.
- *UseTrustDatabase* - specifies if the distribution location from where a file is collected is taken into consideration.
- *VerifyCatalogSigned* - specifies if RayManageSoft Unified Endpoint Manager uses Authenticode to check the digital signature referenced in the implementation archive before installing a package.
- *VerifyFileSigned* - specifies if RayManageSoft Unified Endpoint Manager checks for a valid Authenticode digital signature in executable files that it downloads before installing them.
- *VirusScan* - specifies if RayManageSoft Unified Endpoint Manager scans the downloaded files for viruses before installing them.



-
- *VirusScanCommand* - determines the virus scan application that is being used.



Preference Setting Listing By Behavior

Types of Behavior

The following sections describe the types of behavior that can be controlled on managed devices using preference settings. The preference settings are listed in the following groups:

- *Add/Remove Programs Options*
- *Application Usage Options*
- *Bandwidth Optimization Options*
- *Byte-level Differencing Options*
- *Computer and User Information*
- *CPU Options*
- *Download Options*
- *File Handling Options*
- *Inventory Options*
- *Logging Options*
- *RayManageSoft Folder Locations*
- *MSI Package Options*
- *Network Speed and Connection Options*
- *Package-level Filtering Options*
- *Package Selector Options*
- *Policy Merge Options*
- *Preference Management Options*
- *Prerequisite Package Options*
- *Reboot Options*
- *Remote Execution Options*
- *Scheduling Options*
- *Security Options*
- *Self-heal Options*
- *Trusted Location Options*
- *Uninstall Options*
- *Upgrade / Downgrade Options*
- *Upload Options*
- *User Interaction Options*
- *Virus Scanning Options*
- *Windows Folder Information*



Add/Remove Programs Options

The following settings control how RayManageSoft Unified Endpoint Manager interacts with the **Add/Remove Programs** control panel applet during package processing:

- *AddRemove* - determines whether installed packages create an entry in **Add/Remove Programs**.
- *BrandARP* - provides the ability to exclude the name "RayManageSoft Unified Endpoint Manager" from the **Add/Remove Programs** entries for installed applications.
- *InstallerARPModify* - determines whether the external installer package details can be modified in **Add/Remove Programs**.
- *InstallerARPRemove* - determines whether external installer packages can be uninstalled using **Add/Remove Programs**.
- *UseAddRemove* - specifies whether the application usage agent should monitor application found in **Add/Remove Programs**.

Application Usage Options

The following settings can be used to control behavior of the RayManageSoft Unified Endpoint Manager application usage agent on managed devices:

- *Compress (Application Usage Agent)* - specifies whether application usage data files are compressed before being uploaded to the administration server.
- *Disabled (Application Usage Agent)* - specifies whether the application usage agent is inactive on this managed device.
- *EnableSessionLogging* - specifies whether session logging takes place on this managed device.
- *ExcludedMGSS* - specifies applications from having usage data recorded.
- *ExcludedMSIs* - specifies MSI application from having usage data recorded.
- *ManualMapper* - specifies manual mappings between executable names and application names and versions.
- *ManualMapperDefaultPriority* - specifies the default priority for manual mappings between executable names and versions.
- *MinRunTime* - specifies the minimum time that an application must run for before application usage data will be recorded.
- *PreferenceUpdatePeriod* - specifies how often the application usage agent refreshes its settings from the registry.
- *ProcessUpdatePeriod* - specifies how often the application usage agent checks if new applications are running.



- *ProductUpdatePeriod* - specifies how often the application usage agent refreshes its list of applications to be monitored.
- *SessionBackupPeriod* - specifies how often the application usage agent caches recorded data locally.
- *StartupDelay* - specifies the wait time between the startup of a managed device and the start of the application usage agent.
- *UploadPeriod* - specifies how often the usage agent should upload recorded data to the administration server.
- *UsageDirectory* - specifies the directory into which the application usage agent should store its recorded data.
- *UseAddRemove* - specifies whether the application usage agent should monitor application found in **Add/Remove Programs**.
- *UseManualMapper* - specifies whether the application usage agent should monitor application found in the Manual Mapper registry keys.
- *UseMGS* - specifies whether the application usage agent should monitor applications found in the RayManageSoft Unified Endpoint Manager application cache.
- *UseMSI* - specifies whether the application usage agent should monitor applications found in the native package format (MSI, RPM, or PKG).
- *UserProcessesOnly* - specifies whether the application usage agent should only monitor applications that are executed by a logged-in user.

Bandwidth Optimization Options

The following settings can be used to optimize the bandwidth on managed devices:

- *MinimumDCSpeed* - specifies the minimum network speed to the domain controller for RayManageSoft Unified Endpoint Manager to perform a client-side policy merge.
- *NetworkHighSpeed (Installation Agent)* - specifies the lowest network speed for a network to be considered a high-speed network connection.
- *NetworkHighSpeed (Upload Agent)* - specifies the lowest network speed for a network to be considered a high-speed network connection.
- *NetworkHighUsage* - specifies the maximum percentage of bandwidth used on a high-speed connection.
- *NetworkHighUsageLowerLimit* - specifies the minimum NetworkHighUsage value that can be set for a managed device.
- *NetworkHighUsageUpperLimit* - specifies the maximum NetworkHighUsage value that can be set for a managed device.
- *NetworkLowUsage* - specifies the maximum percentage of bandwidth used on a low-speed connection.
- *NetworkLowUsageLowerLimit* - specifies the minimum NetworkLowUsage value that can be



set for a managed device.

- *NetworkLowUsageUpperLimit* - specifies the maximum NetworkLowUsage value that can be set for a managed device.
- *NetworkMaxRate* (*Installation Agent*) - specifies the maximum absolute bandwidth used (if other settings do not override).
- *NetworkMaxRate* (*Upload Agent*) - specifies the maximum absolute bandwidth used (if other settings do not override).
- *NetworkMinSpeed* (*Installation Agent*) - specifies the minimum speed required before RayManageSoft Unified Endpoint Manager will access the network.
- *NetworkMinSpeed* (*Upload Agent*) - specifies the minimum speed required before RayManageSoft Unified Endpoint Manager will access the network.
- *NetworkSense* (*Installation Agent*) - determines whether network checks are bypassed.
- *NetworkSense* (*Inventory Agent*) - determines whether network checks are bypassed.
- *NetworkSense* (*Upload Agent*) - determines whether network checks are bypassed.

Byte-level Differencing Options

The following settings determine how byte-level differencing is performed on the managed device for packages where byte-level differencing has been set as available:

- *AllowByteLevel* - determines whether byte-level differencing is operational on the managed device.
- *NetworkMaxByteLevelSpeed* - specifies the speed at which byte-level differencing is disabled.

Computer and User Information

The following settings contain information about computer and user information on the managed device. It is possible to reference these setting in package details and programmed callouts:

- *ComputerDomain* - the name assigned to the computer domain of the managed device.
- *ComputerDNSName* - the DNS name assigned to the managed device.
- *LogonServer* - the name of the logon server computer to which the managed device normally connects.
- *UserLogonDomain* - the name assigned to the domain of the user.

CPU Options

The following setting influence RayManageSoft Unified Endpoint Manager CPU usage:

- *LowProfile* (*Installation Agent, Inventory Agent*) - the processing priority used for RayManageSoft Unified Endpoint Manager processes.



Download Options

The following settings influence the RayManageSoft Unified Endpoint Manager download behavior.

General Download Options

- *AllowByteLevel* - determines whether byte-level differencing is operational on the managed device.
- *BootstrappedPolicy* - specifies the location of the policy to be applied to managed devices that do not use a policy attached to Active Directory domains.
- *CheckCertificateRevocation* - determines whether RayManageSoft Unified Endpoint Manager checks the certificate revocation list when accepting web server signatures from an HTTPS server.
- *HighestPriority* - specifies the highest upload / download priority that can be assigned to a distribution server.
- *LowestPriority* - specifies the lowest upload / download priority that can be assigned to a distribution server.
- *PolicyServerPriority* - specifies the priority to be applied to the distribution location identified by the *PolicyServerURL* setting.
- *PolicyServerURL* - determines the distribution location used as a source for package downloads.
- *PostponeByDefault* - used to postpone the installation of mandatory packages by default (if possible).
- *PostponementQueryBefore* - determines whether any alert about postponing an installation is shown before a download, before an installation, or both.
- *SelectorAlgorithm* - contains the algorithm(s) used to determine the relative priorities for selecting the distribution server to use for uploads / downloads.
- *StageInactivePackages* - determines whether the managed device can download files for packages within policies that have future activation times.

Peer-to-peer File Sharing Options

The following settings can be used to control behavior of the RayManageSoft Unified Endpoint Manager peer download agent on the managed device:

- *AllowPeerToPeer* - defines if peer-to-peer file sharing is enabled
- *ApplyPolicy* - used in conjunction with *DownloadPolicy* to distinguish between the **Apply a Deployment Manager Policy** and the **Update Policy and Package Definitions in Peer Cache** events.
- *CacheDir* - specifies the location of the peer cache.
- *CatalogName* - determines the name of the peer download file that is listing the files required by the peer cache.
- *CheckpointSeconds* - specifies the frequency (in seconds) with which the peer download file



is written to disk.

- *DiskAveragingTime* - used in conjunction with *DiskMaxRate*. Specifies the time period used to smooth the disk I/O traffic estimate.
- *DiskMaxRate* - used in conjunction with *DiskAveragingTime*. Specifies the maximum allowable averaged rate (in bytes per second) of all reads from and writes to disks caused by peer-to-peer file sharing.
- *GCDiskSlice* - specifies the maximum percentage of *DiskMaxRate* that can be used for peer cache cleanup operations.
- *GCMMaxInterval* - specifies the maximum number of minutes the peer download agent should pause between examining files in the peer cache as part of cleanup operations.
- *GCMMinInterval* - specifies the minimum number of minutes the peer download agent should pause between examining files in the peer cache as part of cleanup operations.
- *GCPPeriod* - determines the time period (in hours) over which the peer download agent aims to view every file in the peer cache as part of the cleanup operations.
- *IgnoreConnectionWindows* - specifies whether to use or ignore the download time periods specified by *ParentConnectionWindows* and *PeerConnectionWindows*.
- *MinFreeDisk* - specifies the amount of disk space (in MB) that must be free for the peer download agent to download files to the peer cache.
- *ParentActivityTimeout* - specifies the period of time with no download activity, after which a **When connected to network event** is triggered in order to initiate a file download from a distribution server.
- *ParentConnectionWindows* - specifies the time periods during which downloads from distribution servers are permitted.
- *PeerAveragingTime* - used in conjunction with *PeerMaxRate*. Specifies the average time period (in minutes) used to smooth the estimation for the transfers to and from peer managed devices.
- *PeerConnectionWindows* - specifies the time periods during which the peer download agent can download packages from peer managed devices.
- *PeerListenQueue* - specifies the maximum number of connection request to queue before refusing additional connections.
- *PeerMaxRate* - specifies the maximum allowable rate (in bytes per second) for transfers to and from peer managed devices.
- *PeerPullPort* - specifies the TCP port used for peer-to-peer file fetch operations.
- *PeerPush* - specifies whether peer managed devices can immediately transfer requested files or if they must wait for a request.
- *PeerSearchDuration* - specifies the time (in seconds) the peer download agent will spend searching for files in peer managed device caches before choosing to download the file from the closest distribution server.
- *PeerSearchPort* - specifies the UDP port used for peer-to-peer search operations.
- *PeerTransferLimit* - specifies the number of simultaneous peer-to-peer search and file transfer operations allowed across all peers on the subnet.



- *PipeName* (*Peer Download Agent*) - contains the name of the operating system pipe used to communicate with the peer-to-peer download service.
- *PolicyPackageRefreshPeriod* - specifies the time period (in seconds) after successfully downloading package files during which the download of these files is not to be attempted again.
- *PolicyRefreshPeriod* - specifies the time period (in seconds) after successfully downloading a policy during which the download of this policy is not to be attempted again.
- *SearchFrequency* - specifies the time (in tenths of seconds) between peer-to-peer file sharing requests.
- *SearchMaxOffer* - specifies the number of offers for a file to retrieve from peers before terminating the search.
- *SearchMinimum* - specifies the minimum number of requests to send for a required file.
- *SearchRetry* - specifies the time interval (in seconds) between requests for a required file.
- *UnusedFilePersistence* - specifies the time (in hours) after which files in the peer cache that have not been accessed are removed during cleanup operations.
- *UnusedFileUptime* - specifies the time (in minutes) after which RayManageSoft Unified Endpoint Manager will start to look for and delete unused files.
- *WANAveragingTime* - used in conjunction with *WANMaxRate*. Specifies the average period of time (in minutes) used to smooth the estimate of transfers to and from a the distribution server.
- *WANMaxRate* - used in conjunction with *WANAveragingTime*. Specifies the maximum allowable rate (in bytes per second) for transfers from distribution servers across all peers in this subnet.
- *WANProgressInterval* - specifies the frequency (in seconds) with which to send the progress announcements about file downloads form the distribution server to the peer managed devices.
- *WANRetries* - specifies how many times a failed WAN download is retried immediately from each distribution server at each WAN retry interval.
- *WANRetryDuration* - specifies how long (in minutes) to continue to allow a file to be retried for download since it was last requested by the installation agent.
- *WANRetryInterval* - specifies how long (in seconds) RayManageSoft Unified Endpoint Manager will retry the download after a WAN download has failed.
- *WANSearchCurrency* - specifies how frequently a device will ask if it peers for a file.
- *WANTimeout* - specifies the time (in seconds) after which to abort stalled transfers of files from the distribution server.
- *WANTransferLimit* - sepcifies the number of managed devices that can simultaneously download files from a distribution location.

Options that Affect the Actions that Occur after Download

- *ApplyLocalPolicy* - specifies whether to use a locally cached copy of a policy cannot be



generated or downloaded.

- *NoStage* - specifies whether files are downloaded directly to their install location or if they are first placed in the staging area.
- *PolicyPackageRefreshPeriod* - specifies the number of seconds after successfully downloading package files during which the download of these files should not be attempted again.
- *PolicyRefreshPeriod* - specifies the number of seconds after successfully downloading a policy during which the download of these files should not be attempted again.
- *VirusScan* - specifies if RayManageSoft Unified Endpoint Manager scans the downloaded files for viruses before installing them.
- *VirusScanCommand* - determines the virus scan application that is being used.

File Handling Options

The following preferences determine file handling behavior during package processing:

- *AutoRedundancy* - determines the handling of redundant files during upgrades or downgrades.
- *CacheDir* - specifies the location to which packages are downloaded prior to the installation if peer-to-peer file sharing is enabled.
- *ConfirmSharedFileRemoval* - determines whether RayManageSoft Unified Endpoint Manager displays a dialog when removing a file.
- *ForceSharedFileRemove* - determines whether forced deletion of redundant files in the Windows system folder is allowed.
- *NoStage* - specifies whether files are downloaded directly to their install location or if they are first placed in the staging area.
- *PublicAppAccess* - determines the access of RayManageSoft Unified Endpoint Manager to the Common folders.
- *StrictInstall* - determines if the policy agent returns a non-zero exit code or a zero exit code if packages in the policy failed to install.

Inventory Options

The following settings determine how RayManageSoft Unified Endpoint Manager performs inventory collection on managed devices:

General

- *Compress (Inventory Agent)* - determines whether inventory files are compressed before being uploaded.
- *GenerateMD5* - specifies whether or not to calculate the MD5 digest of files being tracked by the inventory agent.
- *Inventory* - specifies the location to which inventory files are uploaded.
- *InventoryDirectory* - specifies a custom directory for the storage of inventory data.
- *InventoryFile* - identifies the file name of the local copy of the inventory file.



- *LowProfile* (*Installation Agent, Inventory Agent*) - determines the CPU priority of RayManageSoft Unified Endpoint Manager on the managed device.
- *MachineInventoryDirectory* - determines the location in which to store machine inventories.
- *MachineZeroTouchDirectory* - determines the location in which to store machine inventories in case of a remote call.
- *ManageSoftPackages* - determines the installed software packages.
- *MinInventoryInterval* - specifies the minimum interval (in hours) between the collection of inventories.
- *NetworkSense* (*Inventory Agent*) - determines whether network checks are bypassed for uploads performed by the inventory agent.
- *ProgressDepth* - specifies the number of the directory levels to search at the initialization to approximate the number of directories searched during tracking.
- *ShowIcon* (*Inventory Agent*) - specifies whether RayManageSoft Unified Endpoint Manager displays an icon in the system tray.
- *SMBIOSCommandLine* - specifies a command line for non-WMI hardware inventory collection.
- *TrackFilesInUserInventory* - determines whether RayManageSoft Unified Endpoint Manager collects file evidence inventory data when collecting a user inventory.
- *UploadType* - determines whether the upload agent uploads machine generated files or user generated files.
- *UserInteractionLevel* (*Inventory Agent*) - determines the level of user interaction for the inventory agent.
- *UserInventoryDirectory* - determines the location for the user inventories on the managed device.
- *UserZeroTouchDirectory* - determines the location for the user inventories in case of a remote call.

Options to Control Custom Scripts on Inventory Data

- *InventoryScriptsDir* - determines the location of scripts to be run before inventory data is uploaded through the distribution hierarchy.
- *RunInventoryScripts* - specifies if scripts should be run on inventory data prior to uploading inventory data through the distribution hierarchy.

Options to Control Differential Inventory

- *Difference* - determines whether RayManageSoft Unified Endpoint Manager will perform differential inventories rather than full inventories.
- *GenerationMax* - defines the number of differential inventories that may take place before a full inventory is performed.
- *IncrementalDiff* - specifies what differences the differential inventory will collect if differential inventory is in use.



Options to Determine Inventory Inclusions and Exclusions

- *ExcludeDirectory* - specifies folders to exclude from the inventory.
- *ExcludeExtension* - specifies file extensions to exclude from the inventory.
- *ExcludeFile* - specifies files to exclude from the inventory.
- *ExcludeMD5* - specifies an MD5 checksum. Files that match the checksum are excluded from the inventory.
- *ExcludePermissionsMask* - specifies an octal mask for file permissions. Files that match the mask are excluded from the inventory.
- *Hardware* - determines whether to track hardware in the machine context.
- *IncludeDirectory* - specifies a specific folder to include into the inventory.
- *IncludeExtension* - specifies file extensions to include into the inventory.
- *IncludeFile* - specifies files to include into the inventory.
- *IncludeMachineInventory* - specifies whether to perform a computer inventory including hardware and all user packages.
- *IncludeMD5* - specifies whether a file matching a specific MD5 digest is to be included in the inventory.
- *IncludePermissionsMask* - specifies an octal mask for file permissions. Files that match the mask are to be included in the inventory.
- *IncludeRegistryKey* - specifies the registry keys or values to include in the inventory.
- *IncludeUserInventory* - specifies whether or not to conduct a user inventory.
- *MSI* - determines whether Microsoft Installer (MSI) packages are included in the inventory.
- *PlatformSpecificPackages* - specifies whether the information about non-Windows, platform-specific packages is included in the inventory.
- *UserHardware* - determines whether to track hardware in the user context.
- *VersionInfo* - determines whether file version header information is included in the inventory.

How RayManageSoft Unified Endpoint Manager Uses Inventory and Exclusion Settings

For file tracking, many of the inventory preferences work together to determine whether files are included in an inventory file. RayManageSoft Unified Endpoint Manager determines this in the following way:

1. RayManageSoft Unified Endpoint Manager first identifies which folders to track during the inventory process. Only folders identified by the *IncludeDirectory* setting are included, unless they are also identified by the *ExcludeDirectory* setting. (*ExcludeDirectory* settings override *IncludeDirectory* settings.)
2. For each file within a folder explicitly included in inventory, RayManageSoft Unified Endpoint Manager performs the following steps to determine whether to include the file in its inventory file. All **Exclude** settings override **Include** settings.
 3. RayManageSoft Unified Endpoint Manager determines whether the file is explicitly included



or excluded, based on whether the values of `ExcludeMD5` and `IncludeMD5` match the MD5 checksum value of the file.

4. If the file is not explicitly included or excluded, RayManageSoft Unified Endpoint Manager determines whether the file name is explicitly included or excluded, based on the values of `ExcludeFile` and `IncludeFile`.
5. If the file name is not explicitly included or excluded, RayManageSoft Unified Endpoint Manager determines whether the file extension is explicitly included or excluded based on the values of `ExcludeExtension` and `IncludeExtension`.
6. If the file extension is not explicitly included or excluded, it is deemed to be excluded from the inventory file.

**Be aware:**

By default, `.exe` and `.dll` file extensions are included. This can be overridden by setting `IncludeExtension` to `NULL` or any other value.

Example

In this example, the following values are set:

- `Recurse = True`
- `IncludeDirectory = C:\Program Files\`
- `IncludeFile = template.dot`
- `ExcludeExtension = dot`

RayManageSoft Unified Endpoint Manager evaluates the files `C:\Program Files\Common Files\template.dot` and `C:\Program Files\Common Files\master.dot` in the following way:

- Because both files are within a subfolder of `C:\Program Files\`, RayManageSoft Unified Endpoint Manager will evaluate them for inclusion / exclusion.
- There are no `IncludeMD5` or `ExcludeMD5` settings to evaluate, so RayManageSoft Unified Endpoint Manager cannot explicitly include or exclude the file, and moves on to evaluate file names.
- The `IncludeMD5` setting specifically shows that `template.dot` should be included. It does not explicitly include or exclude `master.dot`, so RayManageSoft Unified Endpoint Manager moves on to evaluate file extensions.
- The dot extension is explicitly excluded so `master.dot` is excluded. Because `template.dot` has already been explicitly included, its file extension is not evaluated.

Logging Options

Logging options are available for each of the RayManageSoft Unified Endpoint Manager smart-agents running on managed devices, although the number of preferences applicable to each agent does vary. They work in the same way for each agent, but work on different log files.

General Logging Preferences



- *Log* - specifies the location where RayManageSoft Unified Endpoint Manager uploads logging files from the managed device.
- *PolicyComplianceLog* - specifies the location where RayManageSoft Unified Endpoint Manager uploads policy compliance log files from the managed device.
- *UploadType* - determines whether the upload agent uploads machine generated files or user generated files.

Installation Agent

- *LogFileOld* (*Installation Agent*) - specifies the name of file used to store additional logging information.
- *LogFileSize* (*Installation Agent*) - specifies the maximum log file size.
- *LogLevel* (*Installation Agent*) - specifies the level of logging returned by the smart agent.

Package Selection Agent

- *ConfigFile* - specifies the name of the system copy of the configuration file used by the selection agent.
- *ConfigFileDefault* - specifies the name of the default configuration file to use when all other settings fail.
- *Locale* - specifies the locale to use for selection agent localization.
- *LocaleDefault* - specifies the locale to use in the absence of other settings.
- *ReInstallRequiresVersionChange* - determines whether the Deployment Manager will upgrade, downgrade, or reinstall packages depending on the version number and the MD5 digest.

Policy Agent

- *BootstrappedPolicy* - specifies the location of the policy to be applied to managed devices that do not use policy attached to Active Directory domains.
- *InstallationStatusRefreshPeriod* - specifies how frequently (in seconds) RayManageSoft Unified Endpoint Manager should recreate installation events for packages that are either installed or flagged as not required.
- *LogInstallCheck* - specifies whether RayManageSoft Unified Endpoint Manager should recreate installation events while checking packages for an installation or an upgrade.
- *LogInstallFail* - specifies whether RayManageSoft Unified Endpoint Manager should log failed installation attempts.
- *LogInstallPass* - specifies whether RayManageSoft Unified Endpoint Manager should log successful installation events.
- *LogUninstallFail* - specifies whether RayManageSoft Unified Endpoint Manager should log failed uninstallation attempts.
- *LogUninstallPass* - specifies whether RayManageSoft Unified Endpoint Manager should log successful uninstallation events.



RayManageSoft Folder Locations

The following settings contain information about folders that RayManageSoft Unified Endpoint Manager uses. It is possible to reference these settings in package details and programmed callouts.

Installation and Package Folders

- *BaseUrl* - specifies the web location from which the current application can be retrieved.
- *CacheDir* - specifies the location of the peer cache.
- *GlobalConfigSource* - identifies a URL that contains installation preferences.

Inventory Folders

- *Inventory* - specifies the location where RayManageSoft Unified Endpoint Manager uploads inventory files.
- *MachineInventoryDirectory* - specifies the location for machine inventories.
- *UserInventoryDirectory* - specifies the location for user inventories on the managed device.

Policy Folders

- *BootstrappedPolicy* - specifies the location of the policy to be applied to managed devices that do not use policy attached to Active Directory domains.
- *MachinePolicyDirectory* - specifies the location in which to save the current machine policy.
- *MachinePolicyPackageDirectory* - determines location where package information associated with machine policy is cached.
- *PolicySource* - specifies the location where the policy is generated.
- *UserPolicyDirectory* - specifies the location in which to save active user policies.
- *UserPolicyPackageDirectory* - specifies the location where package information associated with user policy is cached.

Other

- *Log* - determines the location where RayManageSoft Unified Endpoint Manager uploads logging files from the managed device.

MSI Package Options

RayManageSoft Unified Endpoint Manager has a number of settings that are used to support Microsoft Windows Installer (also referred to as MSI) and are used for building the command line parameters to be passed to `msiexec.exe`.

When referencing one of these settings as a project variable within a RayManageSoft Unified Endpoint Manager package, it is necessary to prefix the project variable name with the `$` symbol and enclose the project variable name in brackets. The `$` prefix indicates to RayManageSoft Unified Endpoint Manager that the variable must be expanded when the package is installed.



For project variables that are going to be passed to the `msiexec.exe` command line, it is also necessary to prefix the project variable name (inside the brackets) with the `!` character (also called the *unquoted value operator*). This ensures that empty strings are not displayed in quotes when a project variable with an empty value is expanded in the command line of `msiexec.exe`.

The following is an example of the correct syntax:

```
$ (!VariableName)
```

The following MSI settings are available. For more information on MSI command lines, refer to the **Windows Platform Windows Installer SDK**.

- `MSI` - determines whether Microsoft Installer (MSI) packages are included in the inventory.
- `MsiBaseUrl` - specifies the web location from which applications can be retrieved.
- `MsiReinstallFeatures` - specifies the MSI components to be installed (equivalent to the MSI property `REINSTALL`).
- `MsiReinstallModeLevel` - identifies what will be reinstalled (equivalent to the MSI property `REINSTALLMODE`).
- `MsiRepair` - determines if MSI repair operations are performed at the same time as RayManageSoft Unified Endpoint Manager self-healing operations.
- `MsiRepairLevel` - identifies what will be repaired (equivalent to the MSI property `REINSTALLMODE`).
- `MsiSourceLocation` - determines whether Windows Installer packages are installed from the local Windows Installer cache of the managed device or from a distribution location.
- `MsiUILevel` - determines the user interaction level for MSI (equivalent to the option `/q` in the `msiexec.exe` command line).
- `MsiUninstallArgs` - specifies arguments to include in the MSI command line for uninstall operations.

Network Speed and Connection Options

The following settings influence how RayManageSoft Unified Endpoint Manager uses networks for operations.

Speed

- `MinimumDCSpeed` - determines the minimum speed between the managed device and domain controller that is required to apply client-side policy.
- `NetworkHighSpeed` (*Installation Agent*) - determines the lowest network speed to consider to be a high-speed network connection.
- `NetworkHighSpeed` (*Upload Agent*) - determines the lowest network speed to consider to be a high-speed network connection.
- `NetworkHighUsage` - specifies the maximum bandwidth for high-speed connections.
- `NetworkLowUsage` - specifies the maximum bandwidth for low-speed connections.
- `NetworkMaxByteLevelSpeed` - determines the speed at which byte-level differencing is disabled.



- *NetworkMaxRate* (*Installation Agent*) - determines the rate at which the managed device accesses data over the network.
- *NetworkMaxRate* (*Upload Agent*) - determines the rate at which the managed device accesses data over the network.
- *NetworkMinSpeed* (*Installation Agent*) - determines the minimum network speed at which RayManageSoft Unified Endpoint Manager will install or update a package.
- *NetworkMinSpeed* (*Upload Agent*) - determines the minimum network speed at which RayManageSoft Unified Endpoint Manager will install or update a package.

Protocols, Addresses, and Authentication

- *LogonServer* - determines the name of the logon server computer to which the managed device normally connects.

Other

- *ConnectionAttempts* - specifies the number of times that a **no connection is available** error can be reported while trying to connect to a particular distribution location as a file share.
- *EventNetType* - determines the type of network connections that are required to start events that only trigger if a network is available.
- *HighestPriority* - determines the highest upload / download priority that can be assigned to a distribution server.
- *LowestPriority* - determines the lowest upload / download priority that can be assigned to a distribution server.
- *ndsnsNetType* - determines what type of network connections are monitored.
- *ndsnsNetUp* - determines which command is executed once the *ndsnsNetType* property deems to have a network connection.
- *NetworkRetries* - specifies the number of times failed network operations are retried before an alternative distribution location is attempted.
- *NetworkSense* (*Installation Agent*) - determines whether network checks are bypassed.
- *NetworkSense* (*Inventory Agent*) - determines whether network checks are bypassed.
- *NetworkSense* (*Upload Agent*) - determines whether network checks are bypassed.
- *NetworkTimeout* (*Installation Agent*) - specifies the number of seconds of inactivity before a network operation will time out.
- *NetworkTimeout* (*Upload Agent*) - specifies the number of seconds of inactivity before a network operation will time out.
- *SelectorAlgorithm* - the algorithm(s) used to determine relative priorities in selecting the distribution server to use for uploads / downloads.

Package-level Filtering Options

The following options contain information on package-level filtering during a RayManageSoft Unified Endpoint Manager client-side policy merge.



- *DisablePackageFiltering* - allows to skip package-level filtering during a policy merge if filtering is not required.
- *TrackFilesInUserInventory* - is used to detect changes to group membership in subsequent merges by storing group membership from the last policy merge.

Package Selector Options

The following settings can be used to control behavior of the RayManageSoft Unified Endpoint Manager package selection agent on the managed device.

- *ApplicationInstallCommand* - specifies a template command line to be used to install an application package through the RayManageSoft Unified Endpoint Manager package selection agent.
- *ApplicationUninstallCommand* - specifies a template command line to be used to uninstall an application package through the RayManageSoft Unified Endpoint Manager package selection agent.
- *ApplicationVerifyCommand* - specifies a template command line to be used to verify / repair an application package through the RayManageSoft Unified Endpoint Manager package selection agent.
- *ConfigFile* - determines the name of the configuration file used by the RayManageSoft Unified Endpoint Manager user interface on managed devices.
- *DiskReservedKB* - determines the amount of disk space to reserve on each drive.
- *ReInstallRequiresVersionChange* - determines whether the Deployment Manager will upgrade, downgrade, or reinstall packages depending on the version number and the MD5 digest.

Policy Merge Options

These settings influence how RayManageSoft Unified Endpoint Manager merges Active Directory group policies. For managed devices that do not use Active Directory group policies, no policy merging is performed. Instead, the location of policy is specified by *BootstrappedPolicy*.

General

- *AutoDetectDC* - determines how RayManageSoft Unified Endpoint Manager selects a domain controller for client-side policy merging.
- *EnablePolicyFailOver* - specifies whether a server-side policy file should be applied if a client-side policy file is unavailable.
- *HideMachineUI* - determines whether RayManageSoft Unified Endpoint Manager displays a user interface when applying a machine policy.
- *LauncherCommandLine* - specifies the installation agent command line options to pass to RayManageSoft Unified Endpoint Manager when applying policy information.
- *MinimumDCSpeed* - determines the minimum speed between the managed device and domain controller that is required to apply client-side policies.
- *RetryPolicy* - determines whether RayManageSoft Unified Endpoint Manager will attempt to retrieve RayManageSoft Unified Endpoint Manager policy when the managed device boots if



no machine schedule exists on the managed device.

- *RetryPolicyCommand* - specifies the command used to retrieve a policy if `RetryPolicy` is set to `True`.

Locations

- *MachinePolicyDirectory* - specifies the location in which to save the current machine policy.
- *MachinePolicyPackageDirectory* - specifies the location where package information associated with machine policy is cached.
- *PolicyComplianceLog* - specifies the location where RayManageSoft Unified Endpoint Manager uploads policy compliance log files from the managed device.
- *PolicySource* - specifies the location where policy is generated.
- *UserPolicyDirectory* - specifies the location in which to save active user policies.
- *UserPolicyPackageDirectory* - specifies the location where package information associated with the user policy is cached.



Preference Setting Management Options

The following settings can determine the way RayManageSoft Unified Endpoint Manager evaluates settings on managed devices.

- *CmdLineOverrides* - determines whether options set on the command line override fixed settings in the registry or network preference file.
- *GlobalConfigSource* - identifies a URL that contains installation settings.
- *IncludeRegistryKey* - specifies registry keys or values to include in the inventory.
- *MachineAlternateRegistryHive* - specifies the alternate registry hive.
- *SaveAllUserSymbols* - determines whether RayManageSoft Unified Endpoint Manager retains installation settings configured by a top-level or prerequisite package. Also see *Persistent Managed Device Preference Settings*.

Prerequisite Package Options

The following settings influence the installation of prerequisite packages.

- *AskAboutDependencies* - determines whether RayManageSoft Unified Endpoint Manager prompts the user before prerequisite packages are installed.
- *PropagatePkgChanged* - reinstalls the base package if the prerequisite package has changed for Third party installer packages.
- *SaveAllUserSymbols* - determines whether RayManageSoft Unified Endpoint Manager retains installation settings configured by a top-level or prerequisite package.

Reboot Options

In the final stages of its processing the reboot behavior is controlled by the installation agent. This means that in the normal course of events where package updates are occurring as part of a policy check, the reboot behavior effectively applies at a policy level (if one or more packages require a reboot to occur, a single reboot process is initiated at the end of the policy check). In other cases, where a package update occurs solitarily (perhaps because of a special schedule event, or through end-user action in the selection agent), the reboot can be seen to apply at the individual package level.

Installation Agent

The following settings can be used to control the reboot behavior during package processing.

- *AllowRebootIfLocked* - controls whether RayManageSoft Unified Endpoint Manager reboots the managed device if the package being installed requires it and the desktop is locked.
- *AllowRebootIfServer* - controls whether RayManageSoft Unified Endpoint Manager reboots the managed device if it is a server (used by the adoption agent, but not the installation agent).
- *AllowTimeoutIfLocked* - controls whether the time interval for prompting the end-user commences immediately if the desktop is locked or only commences when the desktop is unlocked.
- *AlwaysDisplayReboot* - controls whether RayManageSoft Unified Endpoint Manager displays a warning to the end-user before rebooting (overrides *UserInteractionLevel* (Installation



Agent)).

- *ForceReboot* - determines whether RayManageSoft Unified Endpoint Manager performs a forced reboot if the desktop is not locked. A forced reboot suppresses any user interaction required to close other applications that may be running.
- *ForceRebootIfLocked* - determines whether RayManageSoft Unified Endpoint Manager performs a forced reboot if the desktop of the end-user is locked. A forced reboot suppresses any user interaction required to close other applications that may be running.
- *RebootCmdLine* - used on the managed device to reboot from the command line.
- *RebootContinueAfterCmdFailure* - controls whether or not to proceed with the reboot if the *RebootPreCommand* returned a non-zero exit code.
- *RebootIfRequired* - controls whether RayManageSoft Unified Endpoint Manager reboots the managed device if the package being installed requires it and the desktop of the end-user is not locked.
- *RebootPostCommand* - specifies a command to be executed after the managed device is rebooted.
- *RebootPreCommand* - specifies a command to be executed before the managed device is rebooted.
- *RebootPromptCycles* - determines the number of times the end-user can postpone the managed device reboot. Prompts occur at intervals specified by *RebootPromptWait*.
- *RebootPromptUnlimited* - determines if RayManageSoft Unified Endpoint Manager keeps prompting the end-user at intervals specified by *RebootPromptWait* until the managed device reboots (equivalent to *RebootPromptCycles*=-1).
- *RebootPromptWait* - determines the number of seconds to wait after the end-user dismisses the reboot dialog before displaying it again.
- *SecurityPatchRebootIfRequired* - specifies the default response to dialogs displayed during security patch installation that prompt the user to allow a reboot.
- *UITimeoutWait* - determines the number of seconds that installation agent dialogs display before timing out.
- *RenotifyTimeout* - determines the number of seconds that the installation agent waits before once again showing a user any hidden dialogs that have not yet timed out.
- *UserInteractionLevel* (installation agent) - determines the level of user interaction (previously called *UILevel*). This setting can be configured separately for the adoption agent, the installation agent, and the inventory agent. In relation to reboot options only the installation agent setting is applicable.

When RayManageSoft Unified Endpoint Manager identifies that a reboot is required, the combination of these settings determines the action that is taken.

Reboot Agent Preferences

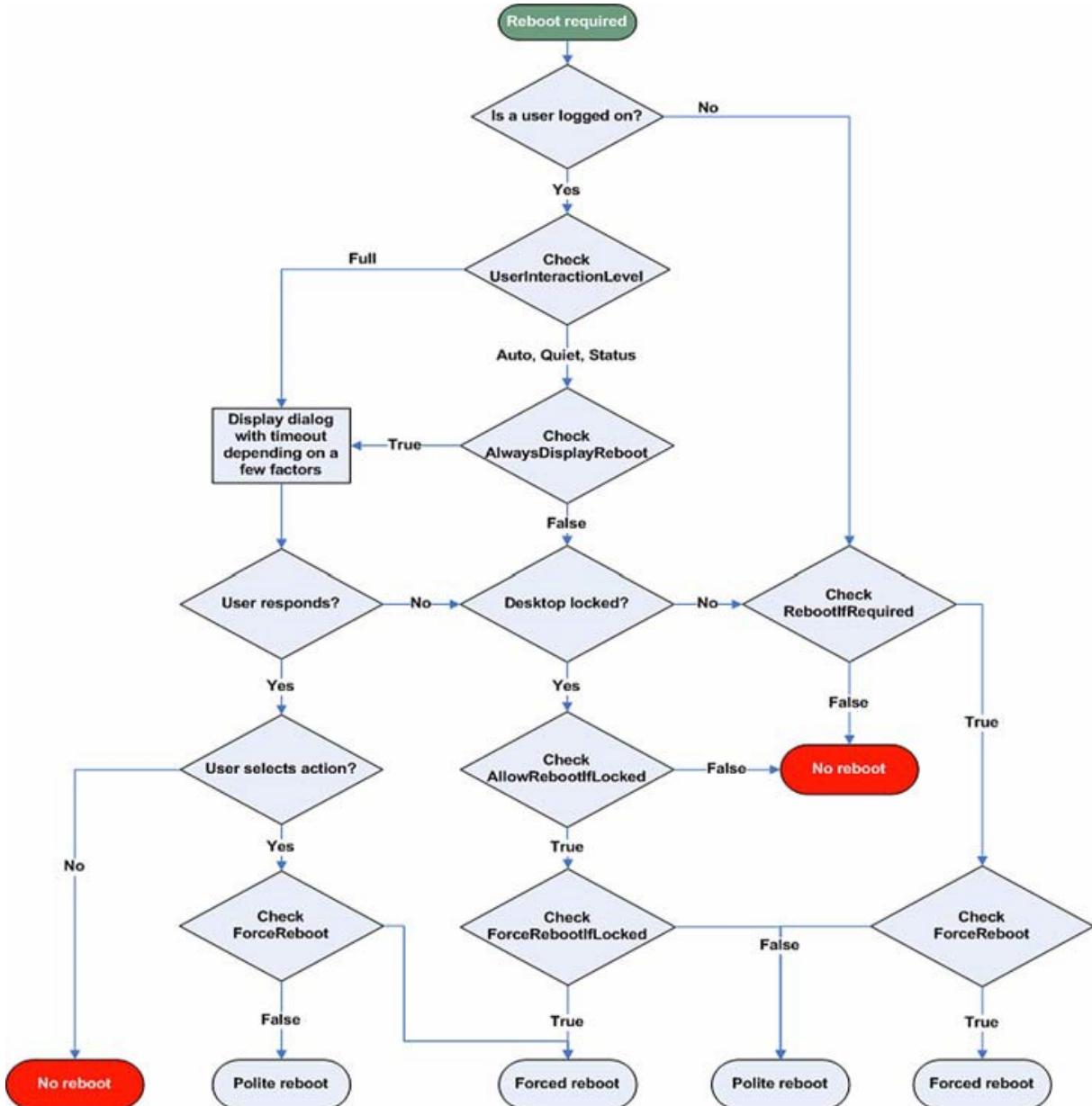
The installation agent calls the reboot agent (`reboot.exe`) as necessary. If choosing to run the reboot agent independently, the following preferences apply:



- *RebootContinueAfterCmdFailure* - specifies whether or not to continue with rebooting a managed device if the execution of a prereboot command returns a non-zero exit code.
- *RebootPostCommand* - specifies a command to run immediately after a managed device is rebooted.
- *RebootPreCommand* - specifies a command to run immediately before a managed device is rebooted.
- *RebootPromptCycles* - specifies the number of times an end-user can postpone the reboot of a managed device.
- *RebootPromptWait* - specifies the time interval (in seconds) to wait before redisplaying the dialog that prompts the end-user to reboot.

The following decision tree illustrates how the installation agent reboot settings work together. In this diagram:

- A *Polite reboot* means a reboot action where RayManageSoft Unified Endpoint Manager alerts other open applications and requests that they shut down in an orderly manner. Note that such other applications may present dialogs to the end-user through which the end-user might cancel the reboot process. In that case, some newly installed or updated applications may not function until the next reboot (A polite reboot does not involve direct interaction between RayManageSoft Unified Endpoint Manager and the end-user.).
- A *Forced reboot* means that RayManageSoft Unified Endpoint Manager ignores the state of all other applications and initiates the reboot. Only the operating system can override this. A forced reboot may cause the loss of data from open applications, and should be used with care.



The decision tree to determine the correct reboot behavior on managed device based on the preference settings.



Remote Execution Options

The following setting can be used to specify behavior when tasks are being remotely executed on managed devices.

- *ListeningPort* - determines the port number that the TCP-based listening agent monitors for incoming requests. If not specified, port 7020 is used.

Scheduling Options

The following settings can be used to control RayManageSoft Unified Endpoint Manager task scheduling on the managed device.

General

- *ApplyPolicyIfLoggedOn* - specifies whether or not a computer policy is applied at the scheduled time if a user is logged on (Windows devices only).
- *DisablePeriod* - determines the number of seconds for which RayManageSoft Unified Endpoint Manager user schedules remain disabled when the end-user disables them in the schedule agent on the managed device (Windows devices only).
- *NativeScheduler* - determines whether the Microsoft Task Scheduler or RayManageSoft Unified Endpoint Manager Task Scheduler is in use (the Microsoft Task Scheduler is only available on Windows devices).
- *PolicyPackageRefreshPeriod* - specifies the number of hours after successfully downloading package (.osd) files during which the download of those files should not be attempted again.
- *PolicyRefreshPeriod* - specifies the number of hours after successfully downloading policy (.npl) files during which policy files should not be downloaded again.
- *RetryPolicy* - specifies whether RayManageSoft Unified Endpoint Manager will attempt to retrieve a RayManageSoft Unified Endpoint Manager policy when the managed device boots, if no machine schedule exists on the managed device.
- *RetryPolicyCommand* - specifies the command used to retrieve a policy if *RetryPolicy* is set to True

Triggers and Events

- *EventNetType* - specifies the type of connection being looked for in order to determine if a network is available.
- *ndsenNetType* - specifies the type of connection that is necessary in order to determine if the **When connected to network** trigger has occurred.
- *ndsenNetUp* - determines which command is executed once the *ndsenNetType* property deems to have a network connection.



Security Options

The following settings can be used to determine security behavior during package processing, uploads, and downloads. They relate to Authenticode checks and passwords for FTP authentication.

- *CheckCertificateRevocation* - determines whether RayManageSoft Unified Endpoint Manager checks the certificate revocation list when accepting web server signatures from an HTTPS server.
- *DisplayAllAuthcode* - determines the subsequent behavior after RayManageSoft Unified Endpoint Manager encounters an invalid signature when performing an Authenticode check.
- *ForceValidSignature* - determines whether RayManageSoft Unified Endpoint Manager prompts the user before installing a package when Authenticode signatures are valid.
- *PublicAppAccess* - determines RayManageSoft Unified Endpoint Manager access to **Common** folders.
- *SecurityPatchRebootIfRequired* - specifies the default response to dialogs displayed during security patch installation that prompt the user to allow a reboot.
- *VerifyCatalogSigned* - determines whether Authenticode digital signatures are checked in the RayManageSoft Unified Endpoint Manager catalog (.ndc) file before packages are installed.
- *VerifyFilesSigned* - determines whether executable files downloaded by RayManageSoft Unified Endpoint Manager are checked for a valid Authenticode digital signature before being installed.
- *AllowedGroups* – determines whether RayManageSoft Unified Endpoint Manager checks that the current user is allowed to interact directly with the Deployment Manager Agent.

Also see [Trusted Location Options](#).

Self-heal Options

The following settings determine how RayManageSoft Unified Endpoint Manager self-heal operations work on the managed device.

- *ApplicationVerifyCommand* - specifies a template command line to be used to verify / repair an application package through the RayManageSoft Unified Endpoint Manager package selection agent.
- *CheckCatalogDigest* - determines whether RayManageSoft Unified Endpoint Manager performs a check on package-level MD5 digests during self-healing operations.
- *CheckFileDigest* - determines whether RayManageSoft Unified Endpoint Manager performs a check on file-level MD5 digests during self-healing operations.
- *CheckRegistry (or Reg on the Command Line)* - determines if RayManageSoft Unified Endpoint Manager performs self-healing on registry keys and preference files.
- *MsiRepair* - determines if MSI repair operations are performed at the same time as RayManageSoft Unified Endpoint Manager self-healing operations.
- *MsiSourceLocation* - determines whether Windows Installer packages are installed from the local Windows Installer cache of the managed device or from a distribution location.



- *SelfHeal* - determines whether self-healing should take place for an individual package.
- *SupplyWorstCaseReturnValue* - determines whether RayManageSoft Unified Endpoint Manager returns an error only when an installation agent operation fails, or also when upgrades or self-heal operations fail.

Trusted Location Options

The following settings determine whether RayManageSoft Unified Endpoint Manager trusted locations are used.

- *UseTrustDatabase* - determines whether RayManageSoft Unified Endpoint Manager only downloads from trusted locations.
- *TrustDatabaseFxd* - determines whether users need administrator permissions to change trusted and excluded locations.

To Add a Trusted Location

To identify a trusted location, create a key for the location under the following registry key:
[Registry]\ManageSoft\Launcher\CurrentVersion\TrustedLocations

Then create the following subkeys and assign values to identify the location.

- *Directory* - the location of the distribution location within the specified host. To include subfolders, append * to the end of the value.
- *Host* - the computer on which the distribution location is hosted.
- *Port* - the port number for data transfer to the managed device.
- *Protocol* - the protocol for transferring files to the managed device.

To Add an Excluded Location

To identify an excluded location, create a key for the location under the following registry key:
[Registry]\ManageSoft\Launcher\CurrentVersion\ExcludedLocations

Then create the following subkeys and assign values to identify the location.

- *Directory* - the location of the distribution location within the specified host. To include subfolders, append * to the end of the value.
- *Host* - the computer on which the distribution location is hosted.
- *Port* - the port number for data transfer to the managed device.
- *Protocol* - the protocol for transferring files to the managed device.

How RayManageSoft Unified Endpoint Manager Identifies Trusted Locations

- If the *UseTrustDatabase* preference is set to *True*, RayManageSoft Unified Endpoint Manager determines trusted locations based on the following rules:



- Only servers identified under the `TrustedLocations` key are included unless they are also listed under the `ExcludedLocations` key.
- If there are no server identified under the `TrustedLocations` key, all servers are trusted unless listed under `ExcludedLocations` key.

Uninstall Options

The following preferences influence the uninstall behavior on the managed device:

- `ApplicationUninstallCommand` - specifies a template command line to uninstall an application package through the RayManageSoft Unified Endpoint Manager package selection agent.
- `ForceSharedFileRemove` - determines whether shared files in the Windows system folder are deleted during uninstalls.
- `InstallerARPRemove` - determines whether external installer packages can be uninstalled via the Windows **Add/Remove Programs** applet.
- `UninstallIIShieldSilently` - controls whether the user confirmation dialog will be displayed during the removal of InstallShield packages.
- `UninstallString` - specifies the string to uninstall an application.

Upgrade / Downgrade Options

The following preferences determine how upgrades and downgrades are performed on the managed device.

- `AutoRedundancy` - determines if redundant package components are removed during upgrades or downgrades.
- `ForceSharedFileRemove` - determines if shared files marked as redundant can be deleted.
- `ReInstallRequiresVersionChange` - determines when packages will be upgraded, downgraded, or reinstalled, based on the type of changes made to the package.
- `SupplyWorstCaseReturnValue` - determines whether RayManageSoft Unified Endpoint Manager returns an error only when an installation agent operation fails or also when upgrades or self-heal operations fail.

Upload Options

The following settings influence how information is uploaded from the managed device to reporting locations.

General

- `CheckCertificateRevocation` - determines whether RayManageSoft Unified Endpoint Manager checks the certificate revocation list when accepting web server signatures from an HTTPS server.
- `Compress (Inventory Agent)` - determines whether inventory files are compressed for the upload.
- `HighestPriority` - specifies the highest upload / download priority that can be assigned to a



distribution server.

- *LowestPriority* - specifies the lowest upload / download priority that can be assigned to a distribution server.
- *SelectorAlgorithm* - the algorithm(s) used to determine relative priorities in selecting the distribution server to use for uploads / downloads.
- *SourceRemove* - determines whether the upload agent removes uploaded files from the source location after a successful upload.
- *UploadType* - determines whether the upload agent uploads machine generated file or user generated files.

Locations from Which Data are Uploaded

- *Inventory* - specifies the location where RayManageSoft Unified Endpoint Manager uploads inventory files.
- *Log* - specifies the location where RayManageSoft Unified Endpoint Manager uploads logging files from the managed device.
- *PolicyComplianceLog* - specifies the location where RayManageSoft Unified Endpoint Manager uploads policy compliance log files from the managed device.
- *SourceFile* - determines the file or files to be uploaded via the upload agent.
- *SourceRemove* - determines whether the upload agent removes uploaded files from the source location after a successful upload.

User Interaction Options

The following settings control RayManageSoft Unified Endpoint Manager user interaction on Windows managed devices. These settings are ignored on non-Windows managed devices.

General

- *HideMachineUI* - determines whether RayManageSoft Unified Endpoint Manager displays a user interface when applying a machine policy.
- *QuietUntilUpdate* - controls whether the RayManageSoft Unified Endpoint Manager user interface is hidden if no user interaction is necessary.
- *ShowIcon* (*Installation Agent*) - controls whether RayManageSoft Unified Endpoint Manager displays an icon in the system tray.
- *ShowIcon* (*Inventory Agent*) - controls whether RayManageSoft Unified Endpoint Manager displays an icon in the system tray.
- *UITimeoutWait* - specifies the number of seconds that installation agent dialogs display before timing out.
- *UserInteractionLevel* (*Adoption Agent*) - determines the level of user interaction.
- *UserInteractionLevel* (*Installation Agent*) - determines the level of user interaction.
- *UserInteractionLevel* (*Inventory Agent*) - determines the level of user interaction.



Prompts and Confirmations

- *AlwaysDisplayReboot* - controls whether RayManageSoft Unified Endpoint Manager displays a warning to the user before performing any reboot required by a package installation (overrides `UserInteractionLevel`).
- *AskAboutDependencies* - determines whether RayManageSoft Unified Endpoint Manager prompts the user before prerequisite packages are installed.
- *AskBeforeInstalling* - determines whether RayManageSoft Unified Endpoint Manager prompts the user before installing a package.
- *AutoPromptOnInstallCompletion* - determines whether RayManageSoft Unified Endpoint Manager informs the user when package installation is complete when the `UserInteractionLevel` is set to `Auto`.
- *AutoPromptOnUnInstallCompletion* - determines whether RayManageSoft Unified Endpoint Manager informs the user when package uninstallation is complete when the `UserInteractionLevel` is set to `Auto`.
- *ConfirmSharedFileRemoval* - determines whether RayManageSoft Unified Endpoint Manager displays a dialog when removing a file.
- *PostponementQueryBefore* - determines whether any alert about postponing an installation is shown before download, before installation, or both.
- *PostponeUserInteractionLevel* - controls whether end-users on managed devices are interactively asked if they want to postpone installations of mandatory packages that are appropriately configured in policy.
- *PromptOnCOMRegFailures* - determines whether RayManageSoft Unified Endpoint Manager prompts the user if it fails to register a COM server.
- *PromptOnInstallCompletion* - determines whether RayManageSoft Unified Endpoint Manager informs the user when package installation is complete when the `UserInteractionLevel` is set to `Full`.
- *PromptOnUnInstallCompletion* - determines whether RayManageSoft Unified Endpoint Manager informs the user when package un-installation is complete when the `UserInteractionLevel` is set to `Full`.
- *SupplyWorstCaseReturnValue* - determines whether RayManageSoft Unified Endpoint Manager returns an error only when an installation agent operation fails or also when upgrades or self-heal operations fail.

Virus Scanning Options

The following settings can be used to run virus scans on the managed device.

- *VirusScan* - specifies if RayManageSoft Unified Endpoint Manager scans the downloaded files for viruses before installing them.
- *VirusScanCommand* - determines the virus scan application that is being used.

Windows Folder Information

The following settings contain information about Windows folders on the managed device. They can be referenced in package details and programmed callouts.



- *AppDataFolder* - specifies the path to the folder in which user-specific application details are located.
- *CommonProgramMenuFolder* - contains the path to Start menu program folders and shortcuts for [ALL USERS].



Alphabetical Listing of Preference Settings for Managed Devices

This section describes each setting in an alphabetical order.

For each setting listed, the details include:

- A description of the setting
- Possible values
- Registry details
- Project variable usage
- Command line usage

AddRemove

Command Line | Registry | Project Variable

When set to `Create` or `Default`, all packages installed by RayManageSoft Unified Endpoint Manager create an entry in the **Add/Remove Programs** control panel applet. When set to `NoCreate`, RayManageSoft Unified Endpoint Manager does not create an entry in the **Add/Remove Programs** applet.

**Be aware:**

This setting only applies to native RayManageSoft Unified Endpoint Manager packages. It does not apply to MSI-based or general third-party package.

**Be aware:**

The `Default` setting means two things:

- For new installations an `AddRemove` entry is created.
- For updated installation the creation of an `AddRemove` entry for the previous version of the application is being dictated. For example, if the application had an `AddRemove` entry, then one will be created. If it did not have an `AddRemove` entry, then RayManageSoft Unified Endpoint Manager will not create an entry.

Values / Range:	Default, Create, or NoCreate
Default value:	Default

Command Line

Tool:	Installation agent
Example:	<code>-o AddRemove=NoCreate -r http://myserver/mypg.osd</code>



Registry

Installed by:	Installation of RayManageSoft Unified Endpoint Manager on a managed device (computer preference)
User setting:	HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Launcher\CurrentVersion
Computer setting:	[Registry]\ManageSoft\Launcher\CurrentVersion

Project Variable

Define as:	AddRemove
Reference as:	\$ (AddRemove)

AllowByteLevel

Command Line | Registry | Project Variable

When set to `True`, RayManageSoft Unified Endpoint Manager uses dynamic byte-level differencing when downloading file in the package for which byte-level differencing has been applied. When set to `False`, dynamic byte-level differencing is not used.

Values / Range:	Boolean (<code>True</code> or <code>False</code>)
Default value:	<code>True</code>

Command Line

Tool:	Installation agent
Example:	<code>-o AllowBytelevel=True</code>

Registry

Installed by:	Installation of RayManageSoft Unified Endpoint Manager on a managed device (computer setting)
User setting:	HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Launcher\CurrentVersion
Computer setting:	[Registry]\ManageSoft\Launcher\CurrentVersion

Project Variable

Define as:	AllowByteLevel
Reference as:	\$ (AllowByteLevel)



AllowedGroups

Registry

When set to at least one security group, RayManageSoft Unified Endpoint Manager checks the current user to be a member of at least one given group when directly interacting with the Deployment Manager Agent. When no value is set, RayManageSoft Unified Endpoint Manager does not check any membership. Every user is allowed to directly interact with the Deployment Manager Agent.

Values / Range:	String
Default value:	{empty}

Registry

Installed by:	Installation of RayManageSoft Unified Endpoint Manager on a managed device (computer setting)
User setting:	HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Launcher\CurrentVersion
Computer setting:	[Registry]\ManageSoft\Launcher\CurrentVersion

AllowPeerToPeer

Registry

Specifies whether managed devices can obtain downloaded files from other managed devices on the same LAN (peers). Peer-to-peer file sharing minimizes download volumes from distribution servers and makes downloaded files available to managed devices at LAN speed.

Values / Range:	Boolean (True or False)
Default value:	False

Registry

Installed by:	Installation of RayManageSoft Unified Endpoint Manager on a managed device (computer setting)
User setting:	HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Common
Computer setting:	[Registry]\ManageSoft\Common



AllowRebootIfLocked

Command Line | Registry

Determines whether to reboot or not if RayManageSoft Unified Endpoint Manager has determined that a reboot is necessary and the desktop of the end-user is locked. If `AllowRebootIfLocked` and `ForceRebootIfLocked` are set to `True`, the computer reboots immediately without prompting the end-user.

This setting configures the default response to the installation agent dialog that prompts end-users to confirm a reboot:

- When set to `False`, the default response is to not reboot and the dialog times out according to `UITimeoutWait`.
- When set to `True`, the default response is to confirm the reboot.

Values / Range:	Boolean (<code>True</code> or <code>False</code>)
Default value:	<code>False</code>

Command Line

Tool:	Installation agent
Example:	<code>-o AllowRebootIfLocked=True</code>

Registry

Installed by:	Installation of RayManageSoft Unified Endpoint Manager on a managed device (computer preference)
User setting:	<code>HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Launcher\CurrentVersion</code>
Computer setting:	<code>[Registry]\ManageSoft\Launcher\CurrentVersion</code>

AllowRebootIfServer

Command Line | Registry

This registry entry is not used RayManageSoft Unified Endpoint Manager on managed devices. It may be used when computers are automatically adopted under management.

Values / Range:	Boolean (<code>True</code> or <code>False</code>)
Default value:	<code>False</code>

Command Line



Tool:	Adoption Agent
Example:	-o AllowRebootIfServer=True

Registry

Installed by:	Adoption of computers under RayManageSoft Unified Endpoint Manager management. Installation of RayManageSoft Unified Endpoint Manager on a managed device.
User setting:	CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Common\Rules
Computer setting:	[Registry]\ManageSoft\Common\Rules

AllowTimeOutIfLocked

Registry

Specifies whether the process of prompting the end-user to postpone a reboot starts immediately on locked desktops or only when the desktop is unlocked.

Values / Range:	Boolean (True or False)
Default value:	True

Registry

Installed by:	Installation or manual configuration
User setting:	HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Launcher\CurrentVersion
Computer setting:	[Registry]\ManageSoft\Launcher\CurrentVersion

AlwaysDisplayReboot

Command Line | Registry

This preference applies when a reboot is required as part of a package installation.

When set to `True`, RayManageSoft Unified Endpoint Manager displays a warning to the end-user regardless of the setting of the `UserInteractionLevel` (Installation agent).

Values / Range:	Boolean (True or False)
Default value:	False



Command Line

Tool:	Installation agent
Example:	-o AlwaysDisplayReboot=True

Registry

Installed by:	Adoption of computers under RayManageSoft Unified Endpoint Manager management, Installation of RayManageSoft Unified Endpoint Manager on a managed device
User setting:	HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Common\Rules
Computer setting:	[Registry]\ManageSoft\Common\Rules

AppDataFolder

Project Variable

The path to the folder in which user-specific application details are located.

Values / Range:	A local directory name. Read-only!
Default value:	The default installation of Windows uses the [USER PROFILE]\Application Data folder.
Example value:	C:\Users\Jane\Application Data C:\Documents and Settings\James\Application Data

Project Variable

Define as:	Predefined within Windows
Reference as:	-\$ (AppDataFolder)

ApplicationInstallCommand

Command Line | Registry

Specifies a template command line to be used to install an application package through the RayManageSoft Unified Endpoint Manager package selection agent. The selection agent uses the value from this setting to build command lines that are executed in order to install packages selected by a user.

The value of this setting should always include the following special substrings:

- {1} - This substring will be replaced with the URL of the package to be installed. This value is



typically passed as the value of the `-r` command line option of the installation agent. The URL may contain space characters and therefore should be quoted appropriately in the command line.

- `{2}` - This substring will be replaced with any installation agent command line options that the selection agent determines may be needed to install the package. This value should not be quoted in the command line.

Values / Range:	A valid command line string containing the literal substrings <code>{1}</code> and <code>{2}</code> .
Default value:	<code>ndlaunch -r "{1}" -o SaveAllUserSymbols=False {2}</code>
Example value:	To install packages with full user interaction: <code>ndlaunch -r "{1}" -o SaveAllUserSymbols=False {2}</code> <code>-o UserInteractionLevel=Full</code>

**Note:**

`{2}` will normally expand to specify a default `UserInteractionLevel` determined by the selection agent. Therefore, in the example, the option to override the setting on the command line appears **after** the `{2}` substring.

Command Line

Tool:	Package selection agent
Example:	<code>-o ApplicationInstallCommand="ndlaunch -r ""{1}""</code> <code>-o SaveAllUserSymbols=False {2}</code> <code>-o UserInteractionLevel=Full"</code>

Registry

Installed by:	RayManageSoft Unified Endpoint Manager internals or manual configuration
User setting:	<code>HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Selector\CurrentVersion</code>
Computer setting:	<code>[Registry]\ManageSoft\Selector\CurrentVersion</code>

ApplicationUninstallCommand

Command Line | Registry

Specifies a template command line to be used to uninstall an application package through the RayManageSoft Unified Endpoint Manager package selection agent. The selection agent uses the value from this setting to build command lines that are executed in order to uninstall packages selected by a user.

The value of this setting should always include the following special substrings:



- {1} - This substring will be replaced with the URL of the package to be uninstalled. This value is typically passed as the value of the -d command line option of the installation agent. The URL may contain space characters and therefore should be quoted appropriately in the command line.
- {2} - This substring will be replaced with any installation agent command line options that the selection agent determines may be needed to uninstall the package. This value should not be quoted in the command line.

Values / Range:	A valid command line string containing the literal substrings {1} and {2}.
Default value:	ndlaunch -d "{1}" -o SaveAllUserSymbols=False {2}
Example value:	To uninstall packages with full user interaction: ndlaunch -d "{1}" -o SaveAllUserSymbols=False {2} -o UserInteractionLevel=Full

**Note:**

{2} will normally expand to specify a default UserInteractionLevel determined by the selection agent. Therefore, in the example, the option to override the setting on the command line appears **after** the {2} substring.

Command Line

Tool:	Package selection agent
Example:	<pre>-o ApplicationUninstallCommand= "ndlaunch -d ""{1}""" -o SaveAllUserSymbols=False {2} -o UserInteractionLevel=Full"</pre>

Registry

Installed by:	RayManageSoft Unified Endpoint Manager internals or manual configuration
User setting:	HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Selector\CurrentVersion
Computer setting:	[Registry]\ManageSoft\Selector\CurrentVersion

ApplicationVerifyCommand

Command Line | Registry

Specifies a template command line to be used to verify/repair an application package through the RayManageSoft Unified Endpoint Manager package selection agent. The selection agent uses the value from this setting to build command lines that are executed in order to verify packages selected by a user.



The value of this setting should always include the following special substrings:

- {1} - This substring will be replaced with the URL of the package to be verified. This value is typically passed as the value of the -a command line option of the installation agent. The URL may contain space characters and therefore should be quoted appropriately in the command line.
- {2} - This substring will be replaced with any installation agent command line options that the selection agent determines may be needed to verify the package. This value should not be quoted in the command line.

Values / Range:	A valid command line string containing the literal substrings {1} and {2}.
Default value:	<pre>ndlaunch -a "{1}" -o SaveAllUserSymbols=False -o MsiRepair=True -o CachedVersion=True -o SelfHeal=True -o CheckRegistry=True -o NoExec=True {2}</pre>
Example value:	To require applications to be verified against their source from an appropriate distribution location and to not self-heal registry settings: <pre>ndlaunch -a "{1}" -o SaveAllUserSymbols=False -o MsiRepair=True -CheckRegistry=False -o NoExec=True {2}</pre>

Command Line

Tool:	Package selection agent
Example:	<pre>-o ApplicationVerifyCommand= "ndlaunch -a """{1}""" -o SaveAllUserSymbols=False -MsiRepair=True -o CheckRegistry=False -o NoExec=True {2}"</pre>

Registry

Installed by:	RayManageSoft Unified Endpoint Manager internals or manual configuration
User setting:	HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Selector\CurrentVersion
Computer setting:	[Registry]\ManageSoft\Selector\CurrentVersion



ApplyLocalPolicy

Registry

Specifies whether to use a locally cached copy of a policy if a new policy cannot be generated (if client-side policy merging is in operation) or downloaded (if server-side merging is in operation). If set to `True`, a locally cached copy of the policy will be used if no version can be generated or downloaded. If set to `False`, no locally cached copy will be used (which means an attempted policy application will fail if the policy cannot be generated or downloaded).

Values / Range:	Boolean (<code>True</code> or <code>False</code>)
Default value:	<code>False</code>

Registry

Installed by:	Installation of RayManageSoft Unified Endpoint Manager on a managed device
User setting:	<code>HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Policy Client\CurrentVersion</code>
Computer setting:	<code>[Registry]\Managesoft\Policy Client\CurrentVersion</code>

ApplyPolicy

Command Line

This setting is only used if managed devices are configured for peer-to-peer file sharing (`AllowPeerToPeer` is `True`).

It is used in conjunction with `DownloadPolicy` in order to distinguish between the application of a deployment manager policy and the update of a policy and package definitions in peer cache.

Values / Range:	Boolean (<code>True</code> or <code>False</code>)
Default value:	<code>True</code>

Command Line

Tool:	Installation agent
Example:	<code>-o DownloadPolicy=False</code>

ApplyPolicyIfLoggedOn

Command Line | Registry



This setting is only applicable for Windows devices.

It specifies whether RayManageSoft Unified Endpoint Manager should apply computer policies when a user is logged on. If set to `True`, computer policies will be applied when scheduled, whether or not a user is logged on. If set to `False`, computer policies will not be applied if a user is logged on at the scheduled time. RayManageSoft Unified Endpoint Manager will attempt to apply the computer policy at the next scheduled time.

Values / Range:	Boolean (<code>True</code> or <code>False</code>)
Default value:	<code>True</code>



Command Line

Tool:	Scheduling agent
Example:	-o ApplyPolicyIfLoggedOn=False

Registry

Installed by:	Installation of RayManageSoft Unified Endpoint Manager on a managed device
User setting:	HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Schedule Agent\CurrentVersion
Computer setting:	[Registry]\ManageSoft\Schedule Agent\CurrentVersion

AskAboutDependencies

[Command Line](#) | [Registry](#) | [Project Variable](#)

When set to `True`, RayManageSoft Unified Endpoint Manager asks the end-user before installing a prerequisite package. When set to `False`, RayManageSoft Unified Endpoint Manager installs the prerequisite package without prompting the end-user.

Values / Range:	Boolean (<code>True</code> or <code>False</code>)
Default value:	<code>False</code>

Command Line

Tool:	Installation agent
Example:	-o AskAboutDependencies=True

Registry

Installed by:	Installation of RayManageSoft Unified Endpoint Manager on a managed device (Computer setting)
User setting:	HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Launcher\CurrentVersion
Computer setting:	[Registry]\ManageSoft\Launcher\CurrentVersion

Project Variable

Define as:	<code>AskAboutDependencies</code>
Reference as:	<code>\$(AskAboutDependencies)</code>



AskBeforeInstalling

Command Line | Registry | Project Variable

Only applicable when the `UserInteractionLevel` (installation agent) is set to `Full`.

If set to `True`, RayManageSoft Unified Endpoint Manager asks the end-user before installing a package. If set to `False`, RayManageSoft Unified Endpoint Manager installs packages without prompting the end-user.

Values / Range:	Boolean (True or False)
Default value:	True

Command Line

Tool:	Installation agent
Example:	<code>-o AskBeforeInstalling=True</code>

Registry

Installed by:	Installation of RayManageSoft Unified Endpoint Manager on a managed device (Computer setting)
User setting:	<code>HKEY_CURRENT_USER\Software\ManageSoft Corp\ManageSoft\Launcher\CurrentVersion</code>
Computer setting:	<code>[Registry]\ManageSoft\Launcher\CurrentVersion</code>

Project Variable

Define as:	<code>AskBeforeInstalling</code>
Reference as:	<code>\$ (AskBeforeInstalling)</code>

AutoDetectDC

Command Line | Registry | Project Variable

Applies only for the client-side merging policy.

When set to `True`, RayManageSoft Unified Endpoint Manager allows Windows to automatically determine which domain RayManageSoft Unified Endpoint Manager will connect to in order to apply a policy. When set to `False`, RayManageSoft Unified Endpoint Manager will apply the policy using a domain controller in the same site as the managed device. If no domain controller is available, the policy merge will fail.

Values / Range:	Boolean (True or False)
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Default value:	True
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Command Line

Tool:	Installation agent
Example:	-o AutoDetectDC=False

Registry

Installed by:	RayManageSoft Unified Endpoint Manager internals or manual configuration
User setting:	HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Common
Computer setting:	[Registry]\ManageSoft\Common

Project Variable

Define as:	AutoDetectDC
Reference as:	\$ (AutoDetectDC)

AutoPromptOnInstallCompletion

Command Line | Registry | Project Variable

Only applicable if the `UserInteractionLevel` (installation agent) is set to `Auto`.

When set to `True`, RayManageSoft Unified Endpoint Manager informs the end-user that the package installation has been completed. When set to `False`, RayManageSoft Unified Endpoint Manager does not inform the end-user.

Values / Range:	Boolean (True or False)
Default value:	No default in the registry. The default behavior is <code>False</code> .

Command Line

Tool:	Installation agent
Example:	-o AutoPromptOnInstallCompletion=True

Registry

Installed by:	Installation of RayManageSoft Unified Endpoint Manager on a managed device (Computer setting)
User setting:	HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\



	ManageSoft\Launcher\CurrentVersion
Computer setting:	[Registry]\ManageSoft\Launcher\CurrentVersion

Project Variable

Define as:	AutoPromptOnInstallCompletion
Reference as:	\$ (AutoPromptOnInstallCompletion)

AutoPromptOnUninstallCompletion

Command Line | Registry | Project Variable

Only applicable if the `UserInteractionLevel` (installation agent) is set to `Auto`.

When set to `True`, RayManageSoft Unified Endpoint Manager informs the end-user that the package uninstallation has been completed. When set to `False`, RayManageSoft Unified Endpoint Manager does not inform the end-user.

Values / Range:	Boolean (True or False)
Default value:	No default in the registry. The default behavior is <code>False</code> .

Command Line

Tool:	Installation agent
Example:	<code>-o AutoPromptOnUninstallCompletion=True</code>

Registry

Installed by:	Installation of RayManageSoft Unified Endpoint Manager on a managed device (Computer setting)
User setting:	<code>HKEY_CURRENT_USER\Software\ManageSoft Corp\ManageSoft\Launcher\CurrentVersion</code>
Computer setting:	[Registry]\ManageSoft\Launcher\CurrentVersion

Project Variable

Define as:	AutoPromptOnUninstallCompletion
Reference as:	\$ (AutoPromptOnUninstallCompletion)



AutoRedundancy

Command Line | Registry | Project Variable

If set to `True`, RayManageSoft Unified Endpoint Manager removes redundant package components (files, registry settings, and file settings) when processing an upgrade or downgrade. The installation agent automatically determines which files are redundant (no longer referenced).

If set to `False`, RayManageSoft Unified Endpoint Manager will:

- Uninstall the old package before reinstalling the new package for downgrades.
- Revert/remove redundant registry and setting file edits on upgrades.

Values / Range:	Boolean (<code>True</code> or <code>False</code>)
Default value:	<code>True</code>

Command Line

Tool:	Installation agent
Example:	<code>-o AutoRedundancy=False</code>

Registry

Installed by:	Installation of RayManageSoft Unified Endpoint Manager on a managed device (Computer setting)
User setting:	<code>HKEY_CURRENT_USER\Software\ManageSoft Corp\ManageSoft\Launcher\CurrentVersion</code>
Computer setting:	<code>[Registry]\ManageSoft\Launcher\CurrentVersion</code>

Project Variable

Define as:	<code>AutoRedundancy</code>
Reference as:	<code>\$ (AutoRedundancy)</code>

BaseUrl

Project Variable

The URL of the distribution location from which the current application can be retrieved.

Values / Range:	A valid URL
Default value:	Usually the folder in which the OSD/NDC files are located.



Example value:	file://serverName/share/distributionLocation/ Packages/Company/Product/
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Project Variable

Define as:	Predefined by RayManageSoft Unified Endpoint Manager
Reference as:	\$ (BaseUrl)

BootstrappedPolicy

Command Line | Registry

When policies are attached to Active Directory domains, the policy that is to be applied on a managed device is the result of the policy merge. For policies attached to the RayManageSoft Unified Endpoint Manager domain, a specific policy file (name and location of the file are specified in this setting) is assigned to each managed device.

Values / Range:	String
Default value:	None

Command Line

Tool:	Policy agent
Example:	-o BootstrappedPolicy="ManageSoftDL\Policy\Marketing.npl"

Registry

Installed by:	RayManageSoft Unified Endpoint Manager policy configuration
User setting:	HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Policy Client\CurrentVersion
Computer setting:	[Registry]\ManageSoft\Policy Client\CurrentVersion

BrandARP

Command Line

Provides the ability to exclude the name "RayManageSoft Unified Endpoint Manager" from the **Add/Remove Program** entries for installed applications.

Values / Range:	Boolean (True or False)
Default value:	True



Command Line

Tool:	Installation agent
Example:	<code>-o BrandARP=True</code>

CacheDir

Command Line | Registry

This cache is only used if managed devices are configured for peer-to-peer file sharing (`AllowPeerToPeer` is `True`). For more information see [AllowPeerToPeer](#).

This setting specifies the location of the peer cache on the managed device. Files are downloaded to this location and shared from this location with peer managed devices. If peer-to-peer file sharing is enabled, the installation agent downloads package files from the `CacheDir` location to the `CacheDirectory` instead of downloading them for the nearest distribution location if the files are available in `CacheDir`.

Values / Range:	String, any location on a local hard drive
Default value:	<code>\$ (CommonAppDataFolder) \ManageSoftCorp\ManageSoft\PeerCache</code>
Example value:	<code>C:\ManageSoft\SharedFiles</code>

Command Line

Tool:	Peer download agent
Example:	<code>-debug -o CacheDir="C:\ManageSoft\MyPeerCache"</code>

Registry

Installed by:	Manual configuration
User setting:	<code>HKEY_CURRENT_USER\Software\ManageSoft Corp\ManageSoft\Downloader</code>
Computer setting:	<code>[Registry]\ManageSoft\Downloader</code>

CatalogName

Command Line | Registry

This setting is only used if managed devices are configured for peer-to-peer file sharing (`AllowPeerToPeer` is `True`).

This setting specifies the name of the peer download file which records files required by the managed device to complete package installation. The peer download file is stored in the parent



directory of the peer cache (specified by `CacheDir`). For more information see [AllowPeerToPeer](#).

Values / Range:	String
Default value:	<code>catalog.ctx</code>
Example value:	<code>peercachefiles.ctx</code>

Command Line

Tool:	Peer download agent
Example:	<code>-debug -o CatalogName="mycatalog.ctx"</code>

Registry

Installed by:	Manual configuration
User setting:	<code>HKEY_CURRENT_USER\Software\ManageSoft Corp\ManageSoft\Downloader</code>
Computer setting:	<code>[Registry]\ManageSoft\Downloader</code>

CheckCatalogDigest

[Command Line](#) | [Registry](#) | [Project Variable](#)

This setting determines whether RayManageSoft Unified Endpoint Manager performs a check on the package-level MD5 digest during the self-healing process security checking. If set to `True`, RayManageSoft Unified Endpoint Manager verifies the correctness of the implementation archive (`.ndc` file) by checking the MD5 digests calculated for the downloaded file against the MD5 digest stored in the package catalog. If set to `False`, RayManageSoft Unified Endpoint Manager does not check the MD5 digest of the implementation archive. A related setting for User settings in the registry will override the machine settings unless the machine settings are locked. See [Fixing Managed Device Settings](#).

Values / Range:	Boolean (<code>True</code> or <code>False</code>)
Default value:	<code>False</code>

Command Line

Tool:	Installation agent
Example:	<code>-o CheckCatalogDigest=True</code>

Registry

Installed by:	First run of the installation agent
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User setting:	HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Launcher\CurrentVersion
Computer setting:	[Registry]\ManageSoft\Launcher\CurrentVersion

Project Variable

Define as:	CheckCatalogDigest
Reference as:	<code>\$(CheckCatalogDigest)</code>

CheckCertificateRevocation

Command Line | Registry

When downloading or uploading data from an HTTPS web server, a web server certificate is applied to the data being transferred. When receiving web server certificates from the servers, RayManageSoft Unified Endpoint Manager checks the CA (certification authority) server to ensure that the certificates are not on the CRL (certificate revocation list). If RayManageSoft Unified Endpoint Manager cannot check the CRL (for example, if the CA server is firewalled and cannot be contacted), the system can stall. To avoid this, the `CheckCertificateRevocation` setting can be used to prevent RayManageSoft Unified Endpoint Manager from performing the CRL check.

This can be set as a common registry entry in order to have the same behavior occur across all RayManageSoft Unified Endpoint Manager components, respectively agents. Furthermore, it is possible to override the common behavior by setting an overriding registry entry for any component. By default, this setting is set to check the CRL for all components.

Values / Range:	Boolean (True or False)
Default value:	True

Command Line

Tool:	All agents
Example:	<code>-o CheckCertificateRevocation=False</code>

Registry

Installed by:	First run of the installation agent
User setting:	HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Common or HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\<Agent>\CurrentVersion where <Agent> is the registry key for an individual RayManageSoft Unified Endpoint Manager agent.



Computer setting:	[Registry] \ManageSoft\Common or [Registry] \ManageSoft\<Agent>\CurrentVersion where <Agent> is the registry key for an individual RayManageSoft Unified Endpoint Manager agent.
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CheckFileDigest

Command Line | Registry

Determines whether RayManageSoft Unified Endpoint Manager performs a check on file-level MD5 digest during the self-healing process. If set to `True`, RayManageSoft Unified Endpoint Manager verifies the correctness of the implementation archive (.ndc file) by checking the MD5 digest of the installed file against the relevant MD5 digest stored in the RayManageSoft Unified Endpoint Manager cache on the managed device. This test is in addition to the basic checking of file presence and file size.



WARNING

Checking MD5 digests can moderately increase the time required to perform an application repair (self-heal) activity.

If `False`, RayManageSoft Unified Endpoint Manager does not check MD5 digests during self-healing.

Values / Range:	Boolean (<code>True</code> or <code>False</code>)
Default value:	<code>False</code>

Command Line

Tool:	Installation agent
Example:	<code>-o CheckFileDigest=True</code>

Registry

Installed by:	RayManageSoft Unified Endpoint Manager internals or manual configuration
User setting:	<code>HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Launcher\CurrentVersion</code>
Computer setting:	[Registry] \ManageSoft\Launcher\CurrentVersion

CheckpointSeconds

Command Line | Registry

This setting is only used if managed devices are configured for peer-to-peer file sharing



(AllowPeerToPeer is True).

It specifies the frequency (in seconds) with which the peer download file is written to disk. For more information see [AllowPeerToPeer](#).

Values / Range:	Integer between 10 - 3,600
Default value:	300

Command Line

Tool:	Peer download agent
Example:	-o CheckpointSeconds=500

Registry

Installed by:	Manual configuration
User setting:	Not available
Computer setting:	[Registry]\ManageSoft\Downloader

CheckRegistry (or Reg on the Command Line)

[Command Line](#) | [Registry](#) | [Project Variable](#)

Determines whether RayManageSoft Unified Endpoint Manager performs self-healing on registry keys and setting files. If set to `True`, the registry keys installed by the application are self-healed. If set to `False`, registry keys and setting files are not self-healed.



WARNING

This can significantly increase the time required to perform an application repair (self-heal) activity.

Values / Range:	Boolean (<code>True</code> or <code>False</code>)
Default value:	<code>False</code>

Command Line

Tool:	Installation agent
Example:	-o reg=True

Registry

Installed by:	Installation of RayManageSoft Unified Endpoint Manager on a
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	managed device (Computer setting)
User setting:	HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Launcher\CurrentVersion
Computer setting:	[Registry]\ManageSoft\Launcher\CurrentVersion

Project Variable

Define as:	CheckRegistry
Reference as:	\$(CheckRegistry)

CmdLineOverrides

Registry

If set to `True`, options set on the command line override fixed settings (in the registry or in a network setting file). If set to `False`, options set on the command line do not override fixed settings.

Values / Range:	Boolean (<code>True</code> or <code>False</code>)
Default value:	<code>False</code>

Registry

Installed by:	Installation of RayManageSoft Unified Endpoint Manager on a managed device (Computer setting)
User setting:	HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Launcher\CurrentVersion
Computer setting:	[Registry]\ManageSoft\Launcher\CurrentVersion

CommonProgramMenuFolder

Project Variable

The path to the **Start** menu program folder and shortcuts for `[ALL USERS]`.

Values / Range:	Local directory path. Read-only!
Default value:	The default installation of Windows uses the <code>[ALL USERS PROFILE]\Start Menu\Programs</code> folder. For Windows 7, 8, and 10 the path defaults to: <code>C:\ProgramData\Microsoft\Windows\Start Menu\Programs</code> For Windows Vista the path defaults to: <code>C:\Documents and Settings\Public\Start Menu\Programs</code>



	Programs For Windows 2000/XP the path defaults to: C:\Documents and Settings\All Users\Start Menu\Programs For Windows NT the path defaults to: C:\Winnt\Profiles\All Users\Start Menu\Programs
Example value:	C:\ProgramData\Microsoft\Windows\Start Menu\Programs

Project Variable

Define as:	Predefined within Windows
Reference as:	<code>\$(CommonProgramMenuFolder)</code>

Compress (Application Usage Agent)

Command Line | Registry

Specifies whether or not application usage data files are compressed before being uploaded to the administration server for inclusion in the database. If set to `True`, RayManageSoft Unified Endpoint Manager compresses the application usage data file for upload. If set to `False`, RayManageSoft Unified Endpoint Manager leaves the application usage data file uncompressed.

Values / Range:	Boolean (<code>True</code> or <code>False</code>)
Default value:	<code>True</code>

Command Line

Tool:	Application usage agent
Example:	<code>-o Compress=False</code>

Registry

Installed by:	Installation of RayManageSoft Unified Endpoint Manager on a managed device (Computer setting)
User setting:	Not available
Computer setting:	<code>[Registry]\ManageSoft\Usage Agent\CurrentVersion</code>

Compress (Inventory Agent)

Command Line | Registry

Specifies whether or not inventory data files are compressed before being uploaded to the



administration server for inclusion in the database. If set to `True`, RayManageSoft Unified Endpoint Manager compresses the inventory data file for upload. If set to `False`, RayManageSoft Unified Endpoint Manager leaves the inventory data file uncompressed.

Values / Range:	Boolean (<code>True</code> or <code>False</code>)
Default value:	<code>True</code>

Command Line

Tool:	Inventory agent
Example:	<code>-o Compress=False</code>

Registry

Installed by:	RayManageSoft Unified Endpoint Manager internals or manual configuration
User setting:	Not available
Computer setting:	<code>[Registry]\ManageSoft\Tracker\CurrentVersion</code>

ComputerDomain

Registry | Project Variable

The domain name of the managed device.

Values / Range:	The canonical domain name of the managed device. Read-only!
Default value:	The default value is retrieved from Windows
Example value:	<code>mycompany.com</code>

Registry

Installed by:	RayManageSoft Unified Endpoint Manager internals or manual configuration
User setting:	<code>HKEY_CURRENT_USER\Software\ManageSoft Corp\ManageSoft\Common</code>
Computer setting:	<code>[Registry]\ManageSoft\Common</code>

Project Variable

Define as:	Predefined on operating systems supporting Active Directory.
Reference as:	<code>\$(ComputerDomain)</code>



ComputerDNSName

Project Variable

The DNS name assigned to the managed device.

Values / Range:	The fully-qualified domain name of the managed device.
Default value:	<code>\$ (ComputerName) .\$ (ComputerDomain)</code>
Example value:	mycomputer.mycompany.com

Project Variable

Define as:	Predefined on operating systems supporting Active Directory.
Reference as:	<code>\$ (ComputerDNSName)</code>

ConfigFile

Command Line | Registry

Identifies the system copy of the configuration file used by the package selection agent on managed devices. This does not point to the configuration file of the end-user. This is automatically (re)created from this system copy, but only if the copy has a different version number. The configuration file determines both, the skin (user interface design) and the localization of the selection agent.



Be aware:

Setting the value on the command line will cause it to be written to the `HKEY_CURRENT_USER` hive of the registry in order to start the same `skin/locale` next time the selection agent is used.

Setting the value on the command line to a non-empty but invalid value will clear the registry setting again.

Values / Range:	Any path to a valid RayManageSoft Unified Endpoint Manager configuration file
Default value:	<code>\$ (ConfigFileDefault)</code>
Example value:	<code>C:\Program Files\ManageSoft\Selector\Skins\MySkin\DE\config.xml</code>

Command Line

Tool:	Package selection agent
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Example:	<code>-o ConfigFile="C:\Program Files\ManageSoft\Selector\Skins\Default\DE\default.xml"</code>
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Registry

Installed by:	Manual configuration or by the selection agent storing a value set on the command line.
User setting:	HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Selector\CurrentVersion
Computer setting:	[Registry]\ManageSoft\Selector\CurrentVersion

ConfigFileDefault

Command Line | Registry

Identifies the system copy of the default configuration file used by the package selection agent on managed devices. This configuration file will be used whenever the selection agent cannot find a configuration file in paths defined by the local settings of the end-user or by the ConfigFile setting.

	Be aware: Setting the value on the command line does not cause it to be written to the registry. Be cautious about replacing the default value with a literal as this will negate the effects of other preference setting show in the default value.
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Values / Range:	Any path and filename of a valid RayManageSoft Unified Endpoint Manager configuration file
Default value:	<code>\$(SkinsDirectory)\Default\\$(Locale)\\$(ConfigName)</code>
Example value:	<code>C:\Program Files\ManageSoft\Selector\Skins\MySkin\DE\config.xml</code>

Command Line

Tool:	Package selection agent
Example:	<code>-o ConfigFile="C:\Program Files\ManageSoft\Selector\Skins\Default\DE\default.xml"</code>

Registry

Installed by:	RayManageSoft Unified Endpoint Manager internals or manual configuration
User setting:	HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Selector\CurrentVersion



Computer setting:	[Registry] \ManageSoft\Selector\CurrentVersion
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ConfirmSharedFileRemoval

Command Line | Registry | Project Variable

Only applicable if `UserInteractionLevel` is set to `Full`.

When set to `True`, RayManageSoft Unified Endpoint Manager displays a dialog when removing a file that has a reference-count value greater than zero. When set to `False`, RayManageSoft Unified Endpoint Manager does not display a dialog.

Values / Range:	Boolean (<code>True</code> or <code>False</code>)
Default value:	<code>True</code>

Command Line

Tool:	Installation agent
Example:	<code>-o ConfirmSharedFileRemoval=True</code>

Registry

Installed by:	Installation of RayManageSoft Unified Endpoint Manager on a managed device (Computer setting)
User setting:	<code>HKEY_CURRENT_USER\Software\ManageSoft Corp\ManageSoft\Launcher\CurrentVersion</code>
Computer setting:	[Registry] \ManageSoft\Launcher\CurrentVersion

Project Variable

Define as:	<code>ConfirmSharedFileRemoval</code>
Reference as:	<code>\$ (ConfirmSharedFileRemoval)</code>

ConnectionAttempts

Command Line | Registry | Project Variable

When RayManageSoft Unified Endpoint Manager is trying to connect to a particular distribution location, this setting specifies how many time it will accept a **no connection is available** error before discarding the distribution location from the list of available locations. The no connection is available condition is only detected when using file-share as the connection protocol and occurs when the number of active connections to a file share reaches the maximum allowed. This setting is not relevant for the distribution locations that are accessed via HTTP, HTTPS, or FTP. Also see `NetworkRetries`.



Values / Range:	Numeric
Default value:	2

Command Line

Tool:	Installation agent
Example:	-o ConnectionAttempts=100

Registry

Installed by:	Installation of RayManageSoft Unified Endpoint Manager on a managed device (Computer setting)
User setting:	HKEY_CURRENT_USER\Software\ManageSoft Corp\ManageSoft\Launcher\CurrentVersion
Computer setting:	[Registry]\ManageSoft\Launcher\CurrentVersion

Project Variable

Define as:	ConnectionAttempts
Reference as:	<code>\$ (ConnectionAttempts)</code>

Difference

Command Line | Registry

If set to `True`, the inventory agent will perform differential inventories rather than full inventories until the maximum number of differential inventories has been performed (defined in `GenerationMax`). RayManageSoft Unified Endpoint Manager will then perform a full inventory and restart the differential inventories. See the `IncrementalDiff` setting entry for details about the type of differential inventories that will be created. If set to `False`, the inventory agent will always perform full inventories.



Be aware:

By default the inventory agent gathers full inventories and it is recommended to **not** alter this. The full inventories process is considerably faster than the differential inventories.

Values / Range:	Boolean (<code>True</code> or <code>False</code>)
Default value:	<code>False</code>

Command Line

Tool:	Inventory agent
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Example:	-o Difference=False
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Registry

Installed by:	RayManageSoft Unified Endpoint Manager internals or manual configuration
User setting:	HKEY_CURRENT_USER\Software\ManageSoft Corp\ManageSoft\Tracker\CurrentVersion
Computer setting:	[Registry]\ManageSoft\Tracker\CurrentVersion

Disabled (Application Usage Agent)

Command Line | Registry

Specifies whether the application usage agent is inactive on this managed device (same name is used by the schedule agent). If set to `True`, RayManageSoft Unified Endpoint Manager does not record application usage data. If set to `False`, RayManageSoft Unified Endpoint Manager records application usage data.

Values / Range:	Boolean (True or False)
Default value:	False

Command Line

Tool:	Application usage agent
Example:	-o Disabled=False

Registry

Installed by:	Installation of RayManageSoft Unified Endpoint Manager usage agent on a managed device (Computer setting)
User setting:	Not available
Computer setting:	[Registry]\ManageSoft\Usage Agent\CurrentVersion

DisablePackageFiltering

Registry

If set to `True`, `DisablePackageFiltering` improves the performance of client-side policy merging in cases where package-level filtering is not used. When performing a policy merge, RayManageSoft Unified Endpoint Manager loads each policy (not necessarily each package) and determines its package-level filtering requirements. This setting instructs RayManageSoft Unified Endpoint Manager to skip that process by assuming there is no package-level filtering.



applied to the packages.

**Be aware:**

Only set this option if it is ensured that package-level filtering is not used and will not be used.

Values / Range:	Boolean (True or False)
Default value:	No default in registry; default behavior is False

Registry

Installed by:	Installation of RayManageSoft Unified Endpoint Manager on a managed device (Computer setting; must be manually set in mgssetup.ini).
User setting:	Not available
Computer setting:	[Registry]\ManageSoft\Policy Client\CurrentVersion

DisablePeriod

Command Line | Registry

Specifies the number of seconds for which Deployment Manager user schedules remain disabled. The default value is 3,600 seconds (one hour). If set to 3600, RayManageSoft Unified Endpoint Manager schedules are automatically enabled again after one hour.

Values / Range:	Integer between 0 - 2,147,493,647
Default value:	3600

Command Line

Tool:	Scheduling agent
Example:	-o DisablePeriod=600

Registry

Installed by:	Installation of RayManageSoft Unified Endpoint Manager on a managed device (Computer setting)
User setting:	HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Schedule Agent\CurrentVersion
Computer setting:	[Registry]\ManageSoft\Schedule Agent\CurrentVersion



DiskAveragingTime

Command Line | Registry

This setting is only used if managed devices are configured for peer-to-peer file sharing (`AllowPeerToPeer` is `True`). This setting is used in conjunction with `DiskMaxRate` to limit disk I/O operations activities associated with updating the peer cache and sharing files with peer managed devices. These operations include:

- Downloads from distribution servers.
- Transfers to and from peers.
- Internal copying of files to the peer cache when duplicate versions of a file are requested.

`DiskAveragingTime` specifies the average period (in minutes) used to smooth the estimate of transfers to and from disk. See `DiskMaxRate` for details about how these settings are used together. Increasing the value of this setting means that the estimate takes longer to change as the actual transfer rate changes. In normal use, no change of this value will be needed. RayManageSoft Unified Endpoint Manager retrieves the value for this setting from the registry every five seconds. It is not necessary to restart RayManageSoft Unified Endpoint Manager on a managed device after changing the value of this setting.

Values / Range:	Integer between 0 - 60
Default value:	2

Command Line

Tool:	Peer download agent
Example:	<code>-debug -o DiskAveragingTime=10</code>

Registry

Installed by:	Manual configuration
User setting:	Not available
Computer setting:	<code>[Registry]\ManageSoft\Downloader</code>

DiskMaxRate

Command Line | Registry

This setting is only used if managed devices are configured for peer-to-peer file sharing (`AllowPeerToPeer` is `True`). It specifies the maximum allowable rate (in bytes per second) for all disk I/O activities associated with updating the peer cache and sharing files with peer managed devices. `DiskMaxRate` is used in conjunction with `DiskAveragingTime` to limit disk I/O operations. RayManageSoft Unified Endpoint Manager calculates the sum of disk reads and writes that have occurred to update the peer cache and share files with peer managed devices:



- Downloads from distribution servers.
- Transfers to and from peers.
- Internal copying of files to the peer cache when duplicate versions of a file are requested.

It does not include the very small amounts of disk I/O associated with saving the peer download file. Since disk transfers occur in blocks and not as a continuous stream, RayManageSoft Unified Endpoint Manager smooths out the variation in transfer rates, using the `DiskAveragingTime` and a simple exponential decay algorithm. The result is an estimate of the disk transfer rater. Transfer rates will be decreased if the estimated rate exceeds the specified `DiskMaxRate` and increased if they are below the specified `DiskMaxRate` (Transfers can creep up to the `DiskMaxRate`, but will drop back rapidly when the estimate rate is greater than the `DiskMaxRate`). RayManageSoft Unified Endpoint Manager retrieves the value for this setting from the registry every five seconds. It is not necessary to restart RayManageSoft Unified Endpoint Manager on a managed device after changing the value of this setting.

Values / Range:	Integer between 1.024 - 134,217,728
Default value:	134217728

Command Line

Tool:	Peer download agent
Example:	<code>-debug -o DiskMaxRate=2048</code>

Registry

Installed by:	Manual configuration
User setting:	Not available
Computer setting:	<code>[Registry]\ManageSoft\Downloader</code>

DiskReservedKB

Command Line | Registry | Project Variable

The amount of disk space reserved on each drive. When checking whether there is enough disk space to install the application, RayManageSoft Unified Endpoint Manager attempts to leave this amount free on each drive to which it is installing files.

If there will be less than this amount of free space after the installation of the application is completed:

- If `UserInteractionLevel` is set to `Full`, RayManageSoft Unified Endpoint Manager prompts the end-user to determine whether or not to continue with the installation. If the end-user elects to not proceed (default choice), the installation fails.
- If `UserInteractionLevel` is set to any other value but `Full`, the installation fails.



Values / Range:	Integer between 1 - 1,000,000,000
Default value:	1024

Command Line

Tool:	Installation agent
Example:	-o DiskReservedKB=2048

Registry

Installed by:	Manual configuration
User setting:	HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Launcher\CurrentVersion
Computer setting:	[Registry]\ManageSoft\Launcher\CurrentVersion

Project Variable

Define as:	DiskReservedKB
Reference as:	<code>\$(DiskReservedKB)</code>

DisplayAllAuthcode

Command Line | Registry | Project Variable

Only applicable when `UserInteractionLevel` is set to `Full`.

Determines the behavior when RayManageSoft Unified Endpoint Manager performs an authentication check and encounters an invalid signature. If set to `True`, the installation agent operation fails without alerting the user. If set to `False`, RayManageSoft Unified Endpoint Manager displays a dialog to allow the user to choose whether to continue with the installation agent operation or not.

Values / Range:	Boolean (<code>True</code> or <code>False</code>)
Default value:	<code>False</code>

Command Line

Tool:	Installation agent
Example:	-o DisplayAllAuthCode=True



Registry

Installed by:	Installation of RayManageSoft Unified Endpoint Manager on a managed device (Computer setting)
User setting:	HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Launcher\CurrentVersion
Computer setting:	[Registry]\ManageSoft\Launcher\CurrentVersion

Project Variable

Define as:	DisplayAllAuthcode
Reference as:	\$ (DisplayAllAuthcode)

EnablePolicyFailOver

Command Line | Registry

This setting only applies if client-side policy is enabled (PolicySource=Client).

When set to `True`, if a client-side policy file cannot be accessed, RayManageSoft Unified Endpoint Manager instead uses a server-side policy file if one is available. The server-side policy is applied as normal with one exception: no applications will be uninstalled, even if they are no longer in the policy and marked to be removed when no longer in the policy. Using server-side policy is a one-off event. The PolicySource setting remains unchanged. When set to `False`, no policy will be applied if a client-side policy file is not available.

Values / Range:	Boolean (<code>True</code> or <code>False</code>)
Default value:	<code>False</code>

Command Line

Tool:	Installation agent
Example:	<code>-o Enable PolicyFailOver=True</code>

Registry

Installed by:	Installation of RayManageSoft Unified Endpoint Manager on a managed device (Computer setting)
User setting:	HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Launcher\CurrentVersion
Computer setting:	[Registry]\ManageSoft\Launcher\CurrentVersion



EnableSessionLogging

Registry

Determines whether the following events are recorded in the application usage log:

- A session starts or ends for any application identified by the native package format (.msi, .rpm, or .pkg), the Manual Mapper registry, **Add/Remove programs**, or RayManageSoft Unified Endpoint Manager packages.
- A session starts or ends for applications not identified by the above mechanisms.
- A session ends for an identified application if the session is shorter than the minimum run time in seconds (see *MinRunTime*).

If set to `True`, these events are logged. If set to `False`, these events are not logged.

Values / Range:	Boolean (<code>True</code> or <code>False</code>)
Default value:	<code>True</code>

Registry

Installed by:	Installation of RayManageSoft Unified Endpoint Manager on a managed device (Computer setting)
User setting:	<code>HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Usage Agent\CurrentVersion</code>
Computer setting:	<code>[Registry]\ManageSoft\Usage Agent\CurrentVersion</code>

EventNetType

Command Line | Registry

This setting is only applicable for Windows devices.

Events that are set to execute only when the network is available. This entry can be used to identify the type of network to look for using one of the following settings:

- 1: Local area network (LAN)
- 2: Wide area network (WAN)
- 3: Either a LAN or a WAN

For example: If an event has been configured to **Only run if a network connection is available** and `EventNetType = 1`, at the time the event is scheduled to run, the scheduling agent will check for a LAN connection before running the event and skip the event if the connection is not present at that time.



Values / Range:	1, 2, or 3
Default value:	3

Command Line

Tool:	Scheduling agent
Example:	-o EventNetType=1

Registry

Installed by:	Installation of RayManageSoft Unified Endpoint Manager on a managed device (Computer setting)
User setting:	HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Schedule Agent\CurrentVersion
Computer setting:	[Registry]\ManageSoft\Schedule Agent\CurrentVersion

ExcludeDirectory

Command Line | Registry

Excludes a specified folder from the inventory. If `Recurse` is `True`, then all subfolders are also excluded. This setting can accept multiple values. If a folder is identified in both, the `ExcludeDirectory` and the `IncludeDirectory` settings, it is excluded. Exclusions always override inclusions. For more information, refer to [How RayManageSoft Unified Endpoint Manager Uses Inventory Inclusion and Exclusion Settings](#).

Values / Range:	Valid folders
Default value:	{empty}
Example value:	\$ (WinDirectory)

Command Line

Tool:	Inventory agent
Example:	-o Excludedirectory=C:\Temp

Registry

Installed by:	Manual configuration
User setting:	HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Tracker\CurrentVersion
Computer setting:	[Registry]\ManageSoft\Tracker\CurrentVersion



ExcludedMGSs

Command Line | Registry

This setting can accept multiple values. It allows for the exclusion of specific RayManageSoft Unified Endpoint Manager installed executable from the application usage process list. Once excluded, no application usage data will be recorded for these application.

Values / Range:	Semicolon separated list
Default value:	{empty}
Example value:	acrobat;office

Command Line

Tool:	Application usage agent
Example:	-o ExcludedMGSs="acrobat;office"

Registry

Installed by:	Installation of RayManageSoft Unified Endpoint Manager usage agent on a managed device
User setting:	Not available
Computer setting:	[Registry]\ManageSoft\Usage Agent\CurrentVersion

ExcludedMSIs

Command Line | Registry

This setting is only applicable for Windows devices.

This setting can accept multiple values. It excludes specific native package format (MSI) applications from having application usage data recorded. Once excluded, no application usage data will be recorded from these applications.

Values / Range:	Valid application names
Default value:	RayManageSoft Unified Endpoint Manager for managed devices product code GUID
Example value:	{00000409-78E1-11D2-B60F-006097C998E7}

Command Line

Tool:	Application usage agent
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Example:	<code>-o ExcludeMSIs=</code> <code>"{00000409-78E1-11D2-B60F-006097C998E7}"</code>
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Registry

Installed by:	Installation of RayManageSoft Unified Endpoint Manager usage agent on a managed device
User setting:	Not available
Computer setting:	[Registry]\ManageSoft\Usage Agent\CurrentVersion

ExcludeExtension

Command Line | Registry

For files within a folder included in an inventory, RayManageSoft Unified Endpoint Manager excludes files with the specified extension from the inventory. If set to the value ***** (asterisk), it excludes all files. This setting can accept multiple values. For more information, refer to *How RayManageSoft Unified Endpoint Manager Uses Inventory Inclusion and Exclusion Settings*.

Values / Range:	File extensions (no period required)
Default value:	{empty}
Example value:	DLL

Command Line

Tool:	Inventory agent
Example:	<code>-o ExcludeExtension=dll</code>

Registry

Installed by:	Manual configuration
User setting:	HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Tracker\CurrentVersion
Computer setting:	[Registry]\ManageSoft\Tracker\CurrentVersion



ExcludeFile

Command Line | Registry

For files within a folder included in an inventory, RayManageSoft Unified Endpoint Manager excludes a specific file from the inventory. This setting can accept multiple values. For more information, refer to *How RayManageSoft Unified Endpoint Manager Uses Inventory Inclusion and Exclusion Settings*.

Values / Range:	Valid file names
Default value:	{empty}
Example value:	myfile.txt

Command Line

Tool:	Inventory agent
Example:	-o ExcludeFile=myfile.txt

Registry

Installed by:	Manual configuration
User setting:	HKEY_HKEY_CURRENT_USER\SOFTWARE\ManageSoft_Corp\ManageSoft\Tracker\CurrentVersion
Computer setting:	[Registry]\ManageSoft\Tracker\CurrentVersion

ExcludeMD5

Command Line | Registry

For files within a folder included in an inventory, RayManageSoft Unified Endpoint Manager excludes an MD5 checksum and excludes any files from the inventory that have an MD5 value equal to the value stored in this setting. This setting can accept multiple values. For more information, refer to *How RayManageSoft Unified Endpoint Manager Uses Inventory Inclusion and Exclusion Settings*.

Values / Range:	Valid MD5 value
Default value:	{empty}
Example value:	7d9d2440656fdb3645f6734465678c60

Command Line

Tool:	Inventory agent
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Example:	-o ExcludeMD5=7d9d2440656fdb3645f6734465678c60
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Registry

Installed by:	Manual configuration
User setting:	HKEY_CURRENT_USER\Software\ManageSoft Corp\ManageSoft\Tracker\CurrentVersion
Computer setting:	Registry]\ManageSoft\Tracker\CurrentVersion

ExcludePermissionsMask

Command Line | Registry

This setting specifies which files should not be scanned during a Deployment Manager inventory. The value should be an octal mask for the file permissions in the format used by the `chmod` command. Files which match this mask will be excluded from the scan. If an exclamation is added before the mask, the files which do **not** match this mask will be excluded from the scan.

Values / Range:	Octal value in the format used for <code>chmod</code>
Default value:	{empty}
Example value:	0777 This value will cause the reporting of every file (not recommended for performance reasons).

Command Line

Tool:	Inventory agent
Example:	-o ExcludePermissionsMask=0113

Registry

Installed by:	RayManageSoft Unified Endpoint Manager internals, managed device settings packae or manual configuration
User setting:	Not available
Computer setting:	[Registry]\ManageSoft\Tracker\CurrentVersion

ForceReboot

Command Line | Registry

`RebootIfRequired` is responsible for end-user prompts about a required reboot. If `ForceReboot` is `True` and the default response to the prompt dialog is to reboot, the prompts are modified to prevent the end-user from vetoing a reboot.



This setting determines the type of reboot (forced or polite) initiated by RayManageSoft Unified Endpoint Manager after that prompt:

- If set to `True`, RayManageSoft Unified Endpoint Manager performs a forced reboot. This suppresses any user interaction required to close down other applications that may be running which means that unsaved work may be lost.
- If set to `False`, RayManageSoft Unified Endpoint Manager performs a polite reboot. This offers end-users the opportunity to save work and close down other applications before continuing with the reboot.

If the desktop is locked, the installation and the adoption agent use `ForceRebootIfLocked` instead of `ForceReboot`. For details about how this setting works in combination with other installation settings to determine the appropriate reboot action, see *Reboot Options*.

Values / Range:	Boolean (<code>True</code> or <code>False</code>)
Default value:	<code>False</code>

Command Line

Tool:	Installation agent, adoption agent
Example:	<code>-o ForceReboot=True</code>

Registry

Installed by:	Installation of RayManageSoft Unified Endpoint Manager on a managed device (Computer setting)
User setting:	<code>HKEY_CURRENT_USER\Software\ManageSoft Corp\ManageSoft\Launcher\CurrentVersion</code>
Computer setting:	<code>[Registry]\ManageSoft\Launcher\CurrentVersion</code>

ForceRebootIfLocked

Command Line | Registry

`AllowRebootIfLocked` is responsible for end-user prompts about a required reboot if the desktop is locked. If `ForceRebootIfLocked` is `True` and the default response to the prompt dialog is to reboot, the prompts are modified to prevent end-user from vetoing a reboot.

`ForceRebootIfLocked` determines the type of reboot (forced or polite) initiated by RayManageSoft Unified Endpoint Manager after that prompt:

- If set to `True`, RayManageSoft Unified Endpoint Manager performs a forced reboot. This suppresses any user interaction required to close down other applications that may be running which means that unsaved work may be lost.



- If set to `False`, RayManageSoft Unified Endpoint Manager performs a polite reboot. This offers end-users the opportunity to save work and close down other applications before continuing with the reboot.

For details about how this setting works in combination with other installation settings to determine the appropriate reboot action, see *Reboot Options*.

Values / Range:	Boolean (True or False)
Default value:	True

Command Line

Tool:	Installation agent, adoption agent
Example:	<code>-o ForceRebootIfLocked=True</code>

Registry

Installed by:	Installation of RayManageSoft Unified Endpoint Manager on a managed device (Computer setting)
User setting:	<code>HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Launcher\CurrentVersion</code>
Computer setting:	<code>[Registry]\ManageSoft\Launcher\CurrentVersion</code>

ForceSharedFileRemove

Command Line | Registry | Project Variable

Allows forced deletion of redundant files in the Windows system folder. By default, when files in a package are marked as redundant, after the installation they are deleted on the managed device. However, because files within the Windows system folder may be shared by other packages, they are not deleted. `ForceSharedFileRemove` allows for the deletion of these files.

If `True`, redundant files within the Windows system folder are deleted when the other redundant files in a package are deleted. If `False`, files in the Windows system folder are not deleted. This setting also determines the default response to keeping shared files during the uninstallation of packages. If `True`, the default response is to not keep the files. If `False`, the default response is to keep the shared files.

	Be aware: To control this behavior for a single package, it must be set as a project variable in the package (Registry entries stored in a package are only set after the installation of the package).
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Values / Range:	Boolean (True or False)
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Default value:	False
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Command Line

Tool:	Installation agent
Example:	-o ForceSharedFileRemove=True

Registry

Installed by:	Installation of RayManageSoft Unified Endpoint Manager on a managed device (Computer setting)
User setting:	HKEY_CURRENT_USER\Software\ManageSoft Corp\ManageSoft\Launcher\CurrentVersion
Computer setting:	[Registry]\ManageSoft\Launcher\CurrentVersion

Project Variable

Define as:	ForceSharedFileRemove
Reference as:	\$ (ForceSharedFileRemove)

ForceValidSignature

Command Line | Registry | Project Variable

When testing whether a package should be installed, the installation agent uses Authenticode technology to validate a digital signature. If the signature is invalid, the installation agent examines this setting. If set to `True`, the installation stops and the end-user is informed of the failure. If set to `False`, RayManageSoft Unified Endpoint Manager displays a Microsoft dialog that informs about the failure but asks the end-user if they want to proceed anyway. This practice is not recommended.

A related setting for User settings in the registry will override the machine settings unless the machine settings are locked. See *Fixing Managed Devices Settings*.

Values / Range:	Boolean (<code>True</code> or <code>False</code>)
Default value:	False

Command Line

Tool:	Installation agent
Example:	-o ForceValidSignature=True

Registry



Installed by:	First run of installation agent
User setting:	HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Launcher\CurrentVersion
Computer setting:	[Registry]\ManageSoft\Launcher\CurrentVersion

Project Variable

Define as:	ForceValidSignature
Reference as:	<code>\$(ForceValidSignature)</code>

GCDiskSlice

Command Line | Registry

This setting is only used if managed devices are configured for peer-to-peer file sharing (AllowPeerToPeer is True).

It specifies the percentage of `DiskMaxRate` that can be used for checking the consistency of the peer cache and cleaning up files that are no longer required in it.

Values / Range:	Integer between 1 and 50
Default value:	2

Command Line

Tool:	Peer download agent
Example:	<code>-debug -o GCDiskSlice=24</code>

Registry

Installed by:	Manual configuration
User setting:	Not available
Computer setting:	[Registry]\ManageSoft\Downloader

GCMaxInterval

Command Line | Registry

This setting is only used if managed devices are configured for peer-to-peer file sharing (AllowPeerToPeer is True).

It specifies the maximum number of minutes the peer download agent should pause between examining files in the peer cache for cleanup. This setting is used in conjunction with



`GCMinInterval` and `GCPeriod`. `GCMaxInterval` takes precedence over `GCPeriod`. The peer download agent will not increase the time interval between examining files in the peer cache, even if that means, it will examine all files in the peer cache more than once within the period specified by `GCPeriod`.

Values / Range:	Integer between 10 and 1.440
Default value:	60

Command Line

Tool:	Peer download agent
Example:	<code>-debug -o GCMaxInterval=720</code>

Registry

Installed by:	Manual configuration
User setting:	Not available
Computer setting:	<code>[Registry]\ManageSoft\Downloader</code>

GCMinInterval

Command Line | Registry

This setting is only used if managed devices are configured for peer-to-peer file sharing (`AllowPeerToPeer` is `True`).

It specifies the minimum number of minutes the peer download agent should pause between examining files in the peer cache for cleanup. This setting is used in conjunction with `GCMinInterval` and `GCPeriod`. `GCMaxInterval` takes precedence over `GCPeriod`. The peer download agent will not examine files more frequently than specified by this setting, even if this means, that it will not examine all files in the peer cache within the period specified by `GCPeriod`.

Values / Range:	Integer between 10 and 600
Default value:	60

Command Line

Tool:	Peer download agent
Example:	<code>-debug -o GCMinInterval=20</code>

Registry



Installed by:	Manual configuration
User setting:	Not available
Computer setting:	[Registry] \ManageSoft\Downloader



GCPeriod

Command Line | Registry

This setting is only used if managed devices are configured for peer-to-peer file sharing (AllowPeerToPeer is True).

It specifies the number of hours which the RayManageSoft Unified Endpoint Manager peer download agent attempts to visit all files in the peer cache as part of the cleaning up operations. The default is to attempt to examine and clean up unused files from the peer cache for a period of 12 hours. This minimizes the impact on the end-user of the managed device.

Once started, the cleanup operation continues while the managed device is on. `GCPeriod` is used to help determine the time interval at which files in the peer cache are examined by cleanup operations. It is used in conjunction with `GCMinInterval` (which specifies the minimum number of minutes the peer download agent should pause between examining files in the peer cache) and `GCMaxInterval` (which specifies the maximum number of minutes the peer download agent should pause between examining files in the peer cache).

Both, `GCMaxInterval` and `GCMinInterval`, take precedence over `GCPeriod`. Files will not be examined more frequently than at the intervals allowed by `GCMinInterval` and `GCMaxInterval`, even if it means that not all files in the peer cache will be examined in the period specified by `GCPeriod`.

Values / Range:	Integer between 1 and 744
Default value:	12

Command Line

Tool:	Peer download agent
Example:	<code>-debug -o GCPeriod=20</code>

Registry

Installed by:	Manual configuration
User setting:	Not available
Computer setting:	<code>[Registry]\ManageSoft\Downloader</code>



GenerateMD5

Command Line | Registry

Specifies whether or not to calculate the MD5 digest of any file being tracked by the inventory agent and include it with the stored inventory data. MD5 digests, if included in the inventory, are used as key to uniquely identify files. If an MD5 is not present, files are identified by date and file size. MD5 digests are more reliable for this purpose, but be aware that calculating MD5 digests will degrade the performance where many files are being tracked.

This use of MD5 digests is unrelated to the comparison completed by the installation agent prior to downloading and installing files.

Values / Range:	Boolean (True or False)
Default value:	False

Command Line

Tool:	Inventory agent
Example:	-o GenerateMD5=True

Registry

Installed by:	RayManageSoft Unified Endpoint Manager internals or manual configuration
User setting:	HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Tracker\CurrentVersion
Computer setting:	[Registry]\ManageSoft\Tracker\CurrentVersion

GenerationMax

Command Line | Registry

This only applies if differential inventories are being used (Difference is True).

Defines the number of differential inventories that may take place before a full inventory is performed.

Values / Range:	Integer between 1 - 1,000,000,000
Default value:	9 (every 10th inventory is a full inventory)

Command Line

Tool:	Inventory agent
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Example:	-o GenerationMax=5
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Registry

Installed by:	RayManageSoft Unified Endpoint Manager internals or manual configuration
User setting:	HKEY_CURRENT_USER\Software\ManageSoft Corp\ManageSoft\Tracker\CurrentVersion
Computer setting:	[Registry]\ManageSoft\Tracker\CurrentVersion

GlobalConfigSource

Registry

Points the RayManageSoft Unified Endpoint Manager installation agent to **URL** or **UNC** path on the network that contains installation settings. These settings are stored in the **.ini** file format.

Values / Range:	Valid URL or UNC Path
Default value:	No default
Example value:	UNC: \\server\share\path\network.ini URL: http://server/share/path/network.ini

Registry

Installed by:	Manual configuration
User setting:	Not available
Computer setting:	[Registry]\ManageSoft\Launcher\CurrentVersion

Hardware

Command Line | Registry

This setting is only effective when running in machine context. To track hardware in the user context use `UserHardware`.

Allows to track hardware by either using Windows Management Instrumentation (WMI) or native APIs. If WMI is available, it is used for tracking.

If set to `True`, it allows the tracking of hardware inventory. If set to `False`, it does not track hardware inventory.

Values / Range:	Boolean (True or False)
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Default value:	True
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Command Line

Tool:	Inventory agent
Example:	-o Hardware=False

Registry

Installed by:	RayManageSoft Unified Endpoint Manager internals or manual configuration
User setting:	Not available - use UserHardware
Computer setting:	[Registry]\ManageSoft\Tracker\CurrentVersion

HideMachineUI

Command Line | Registry

If set to `True`, RayManageSoft Unified Endpoint Manager does not display a user interface when applying a machine policy.

**WARNING**

Do not edit! Setting this entry to `False` could result in hidden dialog boxes while requiring user input!

Values / Range:	Boolean (True or False)
Default value:	True

Command Line

Tool:	Scheduling agent
Example:	-o HideMachineUI=False

Registry

Installed by:	Installation of RayManageSoft Unified Endpoint Manager on a managed computer (Computer setting)
User setting:	Not available
Computer setting:	[Registry]\ManageSoft\Schedule Agent\CurrentVersion



HighestPriority

Registry

Specifies the highest upload/download priority that can be assigned to a distribution server. The lower the number, the higher the priority. When assigning priorities, RayManageSoft Unified Endpoint Manager normalizes the calculated priority to fit within the range identified by `HighestPriority` and `LowestPriority`. The highest priority is commonly set to 1.

Values / Range:	Recommended 1-100 (but can extend from -231 to 231)
Default value:	No default in registry; default behavior uses 10.
Example value:	10

Registry

Installed by:	Manual configuration
User setting:	HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\NetSelector\CurrentVersion
Computer setting:	[[Registry]\ManageSoft\NetSelector\CurrentVersion

Http_proxy

Command Line | Registry | Project Variable

Proxy settings for the RayManageSoft Unified Endpoint Manager installation agent.

Values / Range:	Any valid URL
Default value:	Not to use a proxy
Example value:	tmnis.com;tmnis.com.de

Command Line

Tool:	Installation agent
Example:	-o http_proxy=tmnis.com;tmnis.com.de

Registry

Installed by:	Installation of RayManageSoft Unified Endpoint Manager on a managed device (Computer setting)
User setting:	HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Launcher\CurrentVersion



Computer setting:	[Registry] \ManageSoft\Launcher\CurrentVersion
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Project Variable

Define as:	http_proxy
Reference as:	<code>\$(http_proxy)</code>

IgnoreConnectionWindows

Command Line | Registry

This setting is only used if managed devices are configured for peer-to-peer file sharing (AllowPeerToPeer is True).

If set to True, settings of ParentConnectionWindows and PeerConnectionWindows are ignored. this means, that managed devices can connect to distribution servers and peers at any time.

Values / Range:	Boolean (True or False)
Default value:	False

Command Line

Tool:	Installation agent
Example:	<code>-o IgnoreConnectionWindows=True</code>

Registry

Installed by:	Installation of RayManageSoft Unified Endpoint Manager on a managed device (Computer setting)
User setting:	Not available
Computer setting:	[Registry] \ManageSoft\Common

IncludeDirectory

Command Line | Registry

Includes a specific folder to the inventory. If Recurse is True, then all subfolders are also included. If the value of this entry is set to "\", it means that all folders are included. This setting can accept multiple values.

If a folder is defined in both, the ExcludeDirectory and IncludeDirectory settings, it is excluded. Exclusions always override inclusions. For more information, refer to *How RayManageSoft Unified Endpoint Manager Uses Inventory Inclusion and Exclusion Settings*.





Values / Range:	Valid folder
Default value:	{empty}
Example value:	C:\Program Files

Command Line

Tool:	Inventory agent
Example:	-o IncludeDirectory=C:\Temp

Registry

Installed by:	Installation of RayManageSoft Unified Endpoint Manager on a managed device (Computer setting)
User setting:	HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Tracker\CurrentVersion
Computer setting:	[Registry]\ManageSoft\Tracker\CurrentVersion

IncludeExtension

Command Line | Registry

For files within a folder included in an inventory, RayManageSoft Unified Endpoint Manager includes files with the specified extension from the inventory. If set to the value * (asterisk), it includes all files. This setting can accept multiple values. For more information, refer to *How RayManageSoft Unified Endpoint Manager Uses Inventory Inclusion and Exclusion Settings*.

Values / Range:	File extensions (no period required)
Default value:	{empty}
Example value:	bat

Command Line

Tool:	Inventory agent
Example:	-o IncludeExtension=exe

Registry

Installed by:	RayManageSoft Unified Endpoint Manager internals or manual configuration
User setting:	HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Tracker\CurrentVersion



Computer setting:	[Registry] \ManageSoft\Tracker\CurrentVersion
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IncludeFile

Command Line | Registry

For files within a folder included in an inventory, RayManageSoft Unified Endpoint Manager includes a specific file from the inventory. This setting can accept multiple values. For more information, refer to *How RayManageSoft Unified Endpoint Manager Uses Inventory Inclusion and Exclusion Settings*.

Values / Range:	Valid file names
Default value:	{empty}
Example value:	myfile.txt

Command Line

Tool:	Inventory agent
Example:	-o IncludeFile=myfile.txt

Registry

Installed by:	RayManageSoft Unified Endpoint Manager internals or manual configuration
User setting:	HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Tracker\CurrentVersion
Computer setting:	[Registry] \ManageSoft\Tracker\CurrentVersion

IncludeMachineInventory

Command Line | Registry

If `True`, a computer inventory including hardware and all user packages is performed.

Values / Range:	Boolean (True or False)
Default value:	True if running as <code>LocaleSystem</code> or running a machine inventory (-t machine on the command line)

Command Line

Tool:	Inventory agent
Example:	-o IncludeMachineInventory=False



Registry

Installed by:	RayManageSoft Unified Endpoint Manager internals or manual configuration
User setting:	HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Tracker\CurrentVersion
Computer setting:	[Registry]\ManageSoft\Tracker\CurrentVersion

IncludeMD5

Command Line | Registry

For files within a folder included in an inventory, RayManageSoft Unified Endpoint Manager includes a specific MD5 digest. For more information, refer to *How RayManageSoft Unified Endpoint Manager Uses Inventory Inclusion and Exclusion Settings*.

Values / Range:	Valid MD5 value
Default value:	{empty}
Example value:	7d9d2440656fdb3645f6734465678c60

Command Line

Tool:	Inventory agent
Example:	-o IncludeMD5=7d9d2440656fdb3645f6734465678c60

Registry

Installed by:	RayManageSoft Unified Endpoint Manager internals or manual configuration
User setting:	HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Tracker\CurrentVersion
Computer setting:	[Registry]\ManageSoft\Tracker\CurrentVersion

IncludeRegistryKey

Command Line | Registry

This setting is set in order to instruct the inventory agent to track the specified registry keys or values. In order to collect all values under a specified key, the key path specified must end with a trailing backslash. If the path specified corresponds to a key (rather an a registry value) but does not end with a trailing backslash, only the (default) value (if set) for the specified key will be collected.



For example:

- `HKLM\SOFTWARE\ManageSoft Corp\ManageSoft\` will track all values under the specified key.
- `HKLM\SOFTWARE\ManageSoft Corp\ManageSoft` will only track the default values under the specified key (Note that the default values are typically not set.).

When setting this setting, the following can be used:

- The * wildcard to replace a key or value.
- The abbreviations `HKLM`, `HKCU`, `HKCR`, `HKU`, and `HKCC`. These will automatically expand to the appropriate values.

Values / Range:	Valid registry key or value
Default value:	If no value is specified, RayManageSoft Unified Endpoint Manager uses <code>HKEY_LOCAL_MACHINE\SOFTWARE\Microsoft\Windows\CurrentVersion\Uninstall\</code>
Example value:	<code>HKEY_LOCAL_MACHINE\SOFTWARE\Microsoft\Windows\CurrentVersion\App Paths\</code> - tracks all registry entries under this key <code>HKEY_LOCAL_MACHINE\SOFTWARE**</code> - tracks all registry keys and values under <code>HKLM\SOFTWARE\</code> <code>HKLM\SOFTWARE\Microsoft*</code> - tracks all values under <code>HKLM\SOFTWARE\Microsoft</code> <code>HKEY_LOCAL_MACHINE\SOFTWARE*\CurrentVersion**</code> - illustrates the use of multiple wildcards

Command Line

Tool:	Inventory agent
Example:	<code>-o IncludeRegistryKey="HKEY_LOCAL_MACHINE\SOFTWARE\Microsoft\Windows\CurrentVersion\App Paths\"</code>

Registry

Installed by:	RayManageSoft Unified Endpoint Manager internals or manual configuration
User setting:	<code>HKEY_CURRENT_USER\Software\ManageSoft Corp\ManageSoft\Tracker\CurrentVersion</code>
Computer setting:	<code>[Registry]\ManageSoft\Tracker\CurrentVersion</code>



IncludeUserInventory

Command Line | Registry

If `True`, a user inventory is performed.

Values / Range:	Boolean (<code>True</code> or <code>False</code>)
Default value:	<code>True</code> if running as user or running a user inventory (<code>-t User</code> on the command line)

Command Line

Tool:	Inventory agent
Example:	<code>-o IncludeUserInventory=False</code>

Registry

Installed by:	Manual configuration
User setting:	<code>HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Tracker\CurrentVersion</code>
Computer setting:	<code>[Registry]\ManageSoft\Tracker\CurrentVersion</code>

IncludePermissionsMask

Command Line | Registry

This setting specifies which files should be scanned during a Deployment Manager inventory. The value should be an octal mask for the file permissions in the format used by the `chmod` command. Files which match this mask will be included in the scan. If an exclamation is added before the mask, the files which do **not** match this mask will be included in the scan

Values / Range:	Octal value in the format used for <code>chmod</code>
Default value:	{empty}
Example value:	<code>0777</code> This value will cause the reporting of every file (not recommended for performance reasons).

Command Line

Tool:	Inventory agent
Example:	<code>-o IncludePermissionsMask=0113</code>



Registry

Installed by:	RayManageSoft Unified Endpoint Manager internals, managed device settings packae or manual configuration
User setting:	Not available
Computer setting:	[Registry]\ManageSoft\Tracker\CurrentVersion

IncrementalDiff

Command Line | Registry

If differential inventory is in use (`Difference=True`), then this entry determines what differences the differential inventory will collect.

- If `True`, the differential inventory will list differences from the last inventory file (which may be either differential or full).
- If `False`, the differential inventory will list differences from the last full inventory file.

Values / Range:	Boolean (<code>True</code> or <code>False</code>)
Default value:	<code>False</code>

Command Line

Tool:	Inventory agent
Example:	<code>-o IncrementalDiff=True</code>

Registry

Installed by:	Manual configuration
User setting:	<code>HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Tracker\CurrentVersion</code>
Computer setting:	[Registry]\ManageSoft\Tracker\CurrentVersion

InstallationStatusRefreshPeriod

Command Line | Registry

Specifies how frequently (in seconds) RayManageSoft Unified Endpoint Manager should recreate installation events for packages that are installed and packages flagged as not required. This setting is useful if installation records have been removed on the administration server, as the recreated records on the managed devices will repopulate the records on the administration server.



Values / Range:	Integer between 0 and 31,556,926
Default value:	604800 (1 week)

Command Line

Tool:	Installation agent
Example:	<code>-o InstallationStatusRefreshPeriod=31556926</code>

Registry

Installed by:	Installation of RayManageSoft Unified Endpoint Manager on a managed device
User setting:	In order of precedence: <ul style="list-style-type: none">• HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Launcher\CurrentVersion• HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Common
Computer setting:	In order of precedence: <ul style="list-style-type: none">• [Registry]\ManageSoft\Launcher\CurrentVersion• [Registry]\ManageSoft\Common

InstallerARPModify

Command Line | Registry | Project Variable

If set to `True`, details of software installed using RayManageSoft Unified Endpoint Manager external installer packages can be modified with the Microsoft **Add/Remove Programs** control panel applet. If set to `False`, these details cannot be modified within **Add/Remove Programs**. It is likely that this setting will need to be different for individual packages.

	Be aware: To control the behavior for a single package, this must be set as a project variable in the package (Registry entries stored in a package are only set after the installation of that package.).
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Values / Range:	Boolean (<code>True</code> or <code>False</code>)
Default value:	<code>True</code>

Command Line

Tool:	Installation agent
Example:	<code>-o InstallerARPModify=True</code>



Registry

Installed by:	Installation of RayManageSoft Unified Endpoint Manager on a managed device (Computer setting)
User setting:	HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Launcher\CurrentVersion
Computer setting:	[Registry]\ManageSoft\Launcher\CurrentVersion

Project Variable

Define as:	InstallerARPModify
Reference as:	<code>\$(InstallerARPModify)</code>

InstallerARPRemove

Command Line | Registry | Project Variable

If set to `True`, software installed using RayManageSoft Unified Endpoint Manager external installer packages can be uninstalled within the Microsoft **Add/Remove Programs** control panel applet. If set to `False`, the software cannot be uninstalled within **Add/Remove Programs**. It is likely that this setting will need to be different for individual packages.

**Be aware:**

To control the behavior for a single package, this must be set as a project variable in the package (Registry entries stored in a package are only set after the installation of that package.).

Values / Range:	Boolean (<code>True</code> or <code>False</code>)
Default value:	<code>False</code>

Command Line

Tool:	Installation agent
Example:	<code>-o InstallerARPRemove=True</code>

Registry

Installed by:	Installation of RayManageSoft Unified Endpoint Manager on a managed device (Computer setting)
User setting:	HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Launcher\CurrentVersion
Computer setting:	[Registry]\ManageSoft\Launcher\CurrentVersion



Project Variable

Define as:	InstallerARPRemove
Reference as:	<code>\$(InstallerARPRemove)</code>

Inventory

Registry

Instructs RayManageSoft Unified Endpoint Manager to upload inventory files from managed devices to the specified server location

**WARNING**

This setting is configured during installation and should not be altered by end-users!

Values / Range:	Valid location
Default value:	<code>\$(ServerLocation)\Inventories\\$(MachineId).ndi</code>
Example value:	<code>\$(ServerLocation)\Inventories\\$(UserId) on \$(MachineId) at \$(DateTime) \$(Generation).ndi</code>

Registry

Installed by:	Installation of RayManageSoft Unified Endpoint Manager on a managed device (Computer setting)
User setting:	HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Common\Rules
Computer setting:	[Registry]\ManageSoft\Common\Rules

InventoryDirectory

Command Line

This is the general parameter that can be set as a custom directory for the storage of inventory data by the inventory agent.

**Be aware:**

In case the parameter is not set, the agent takes the default value as storage location for the inventory data. For further information refer to the `MachineInventoryDirectory`, `UserInventoryDirectory`, `MachineZeroTouchDirectory`, and `UserZeroTouchDirectory` settings.

Values / Range:	Valid location
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Default value:	Default{empty}
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Command Line

Tool:	Inventory agent
Example:	-o InventoryDirectory=C:\Inventory

InventoryFile

Command Line | Registry

Identifies the name of a local copy of the inventory file. The name may exist of Windows properties that can be expanded to identify a value. For example, the default value `$ (UserName) on $ (MachineId).ndi` expands in a way that the name contains the account and the machine ID related to the inventory.

Values / Range:	*.ndi
Default value:	<code>\$ (UserName) on \$ (MachineId).ndi</code>
Example value:	myComputer.ndi

Command Line

Tool:	Inventory agent
Example:	-o InventoryFile=myfile.ndi

Registry

Installed by:	RayManageSoft Unified Endpoint Manager internals or manual configuration
User setting:	HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Tracker\CurrentVersion
Computer setting:	[Registry]\ManageSoft\Tracker\CurrentVersion

InventoryScriptsDir

Command Line | Registry

The location of scripts to be run immediately before inventory data is uploaded through the distribution hierarchy. All scripts that exist in this location are run.

Values / Range:	A valid location
Default value:	<code>\$ (ScriptDir) \InventoryScanningOptions\InventoryScripts</code>



Example value:	C:\LocalScripts\
-----------------------	------------------

Command Line

Tool:	Inventory agent
Example:	-o InventoryScriptDir=C:\data

Registry

Installed by:	Installation of RayManageSoft Unified Endpoint Manager for managed devices
User setting:	Not available
Computer setting:	[Registry]\ManageSoft\Tracker\CurrentVersion

LauncherCommandLine

Registry

Specifies installation agent parameters to pass to RayManageSoft Unified Endpoint Manager when applying policy information.

Values / Range:	Valid installation agent command line parameters
Default value:	{empty}
Example value:	-o UserInteractionLevel=Quiet

Registry

Installed by:	RayManageSoft Unified Endpoint Manager internals or manual configuration
User setting:	HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Policy Client\CurrentVersion
Computer setting:	[Registry]\ManageSoft\PolicyClient\CurrentVersion

ListeningPort

Registry

Specifies the port number that the TCP-based listening agent monitors for incoming requests.



Be aware:

If changing the port on which managed devices are listening for jobs, it is necessary to make a corresponding change to the `ListeningPort` setting on the distribution server.





Values / Range:	Any valid port number
Default value:	7020
Example value:	9080

Registry

Installed by:	RayManageSoft Unified Endpoint Manager internals or manual configuration
User setting:	HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\RemoteExecution\CurrentVersion
Computer setting:	[Registry]\ManageSoft\RemoteExecution\CurrentVersion

Locale

Command Line | Registry

The local setting used by the selection agent. This setting usually reflects the value of the `UserLocale` setting but it can be manually overridden for testing purposes. Where there are alternate localizations of the user interface available, the selection agent will try to match the system setting for `locale` with the `locale` variable in the application file directory path, thereby switching to the appropriately localized user interface.

Values / Range:	Any two-character abbreviation that is valid for <code>locale</code> . For the currently valid values, check <i>ISO 3166-1-alpha-2 code</i>
Default value:	<code>\$ (UserLocale)</code>
Example value:	DE

Command Line

Tool:	Package selection agent
Example:	<code>-o Locale="DE"</code>

Registry

Installed by:	RayManageSoft Unified Endpoint Manager internals or manual configuration
User setting:	HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Selector\CurrentVersion
Computer setting:	[Registry]\ManageSoft\Selector\CurrentVersion



Project Variable

Define as:	AddRemove
Reference as:	\$ (AddRemove)

LocaleDefault

Command Line | Registry

The local setting used by the selection agent. This setting usually reflects the value of the `UserLocale` setting but it can be manually overridden for testing purposes. Where there are alternate localizations of the user interface available, the selection agent will try to match the system setting for `locale` with the `locale` variable in the application file directory path, thereby switching to the appropriately localized user interface.

Values / Range:	Any two- or three-character abbreviation that is valid for <code>locale</code> . Any third character (representing the dialect) is ignored. For the currently valid values, check ISO 3166-1-alpha-2 code
Default value:	EN
Example value:	DE

Command Line

Tool:	Package selection agent
Example:	<code>-o LocaleDefault="DE"</code>

Registry

Installed by:	RayManageSoft Unified Endpoint Manager internals or manual configuration
User setting:	<code>HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Selector\CurrentVersion</code>
Computer setting:	<code>[Registry]\ManageSoft\Selector\CurrentVersion</code>

Log

Registry

Instructs RayManageSoft Unified Endpoint Manager to upload log files from the managed device to the specified server location

Values / Range:	Valid location
Default value:	<code>\$(ServerLocation)\Logs\\$(MachineId) at \$(DateTime)_\$(GUID).log</code>



Example value:	<code>\$(ServerLocation)\Logs\\$(MachineId) at \$(DateTime).log</code>
-----------------------	--

Registry

Installed by:	Installation of RayManageSoft Unified Endpoint Manager on a managed device (Computer setting)
User setting:	HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Common\Rules
Computer setting:	[Registry]\ManageSoft\Common\Rules

LogFile (Installation Agent)

Command Line | Registry | Project Variable

Specifies the name of the file which is used to store the logging information.

Values / Range:	Local and UNC network files
Default value:	<code>\$(TempDirectory)\ManageSoft\installation.log</code>
Example value:	<code>C:\temp\Installation.log</code>

Command Line

Tool:	Installation agent
Example:	<code>-oLogFile=C:\temp\installation.log</code>

Registry

Installed by:	Installation of RayManageSoft Unified Endpoint Manager on a managed device (Computer setting)
User setting:	HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Launcher\CurrentVersion
Computer setting:	[Registry]\ManageSoft\Launcher\CurrentVersion

Project Variable

Define as:	<code>LogFile</code>
Reference as:	<code>\$(LogFile)</code>



LogFileOld (Installation Agent)

Command Line | Registry | Project Variable

When the installation agent log file reaches its maximum size (as defined in `LogFile` (Installation agent)), the file is renamed according to the value in `LogFileOld`. This overwrites the previous file with this name.

Values / Range:	Local and UNC network files
Default value:	<code>\$ (TempDirectory) \ManageSoft\installation.old.log</code>
Example value:	<code>C:\temp\Installation_old.log</code>

Command Line

Tool:	Installation agent
Example:	<code>-oLogFileOld=C:\temp\installation_old.log</code>

Registry

Installed by:	Installation of RayManageSoft Unified Endpoint Manager on a managed device (Computer setting)
User setting:	<code>HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Launcher\CurrentVersion</code>
Computer setting:	<code>[Registry]\ManageSoft\Launcher\CurrentVersion</code>

Project Variable

Define as:	<code>LogFileOld</code>
Reference as:	<code>\$ (LogFileOld)</code>

LogFileSize (Installation Agent)

Command Line | Registry | Project Variable

When the main installation agent log file reaches its maximum size (as defined in `LogFile` (Installation agent)) reaches the size defined in `LogFileSize` (Installation agent), the file is renamed according to the value in `LogFileOld` (Installation agent). A new log file is created. By this, additional log information is being retained.

The size must be expressed as the number of bytes of the maximum allowed log size. If this entry is empty or set to zero, there is no log size limit and the size of the log file continues to grow.



Values / Range:	Numeric (number of bytes)
Default value:	524288
Example value:	3126000 (3 MB)

Command Line

Tool:	Installation agent
Example:	-o LogFileSize=1024000

Registry

Installed by:	Installation of RayManageSoft Unified Endpoint Manager on a managed device (Computer setting)
User setting:	In order of precedence: <ul style="list-style-type: none">• HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Launcher\CurrentVersion• HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Common
Computer setting:	In order of precedence: <ul style="list-style-type: none">• [Registry]\ManageSoft\Launcher\CurrentVersion• [Registry]\ManageSoft\Common

Project Variable

Define as:	LogFileSize
Reference as:	\$ (LogFileSize)

LogInstallCheck

Command Line | Registry

Specifies whether RayManageSoft Unified Endpoint Manager should recreate installation events while checking packages for an installation or an upgrade. If installation event records are recreated, they use the current date as the installation date. This setting is useful if installation records have been removed on the administration server. See the *How Installation Event Settings Interact* section for a description on how this setting interacts with others that create or update installation event records.

Values / Range:	Boolean (True or False)
Default value:	False

Command Line

Tool:	Installation agent
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Example:	-o LogInstallCheck=True
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Registry

Installed by:	Installation of RayManageSoft Unified Endpoint Manager on a managed device
User setting:	In order of precedence: <ul style="list-style-type: none">• HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Launcher\CurrentVersion• HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Common
Computer setting:	In order of precedence: <ul style="list-style-type: none">• [Registry]\ManageSoft\Launcher\CurrentVersion• [Registry]\ManageSoft\Common

How Installation Event Settings Interact

When policy is applied, the following occurs:

- If the same version of the package is already installed:
 - If `LogInstallCheck` is `True`, an installation event record is created
 - If `LogInstallCheck` is `False`, no installation event record is created
- If the same version of the package is not installed, and the package is required on this computer, installation is attempted and:
 - If installation succeeds and `LogInstallPass` is `True`, the successful installation is logged
 - If installation fails and `LogInstallFail` is `True`, the failed installation is logged
- If the same version of the package is not installed, and the package is not required for this computer:
 - If any existing version of this package is currently installed, the existing installation event record is left unchanged
 - If no existing version of this package is installed, and the package is new in policy, a “not required” installation event record is created
 - If no existing version of this package is installed, and the package is not new in policy:
 - If `InstallationStatusRefreshPeriod` is 0 or `LogNotRequiredCheck` is `True`, a “not required” installation event record is created
 - If `InstallationStatusRefreshPeriod` has a non-zero value or `LogNotRequiredCheck` is `False`, no installation event record is created.



LogInstallFail

Command Line | Registry

Specifies whether (True) or not (False) RayManageSoft Unified Endpoint Manager should log failed installation attempts. See the *How Installation Event Settings Interact* section for a description on how this setting interacts with others that create or update installation event records.

Values / Range:	Boolean (True or False)
Default value:	True

Command Line

Tool:	Installation agent
Example:	-o LogInstallFail=False

Registry

Installed by:	Installation of RayManageSoft Unified Endpoint Manager on a managed device
User setting:	HKIN order of precedence: <ul style="list-style-type: none">• HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Launcher\CurrentVersion• HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Common
Computer setting:	In order of precedence: <ul style="list-style-type: none">• [Registry]\ManageSoft\Launcher\CurrentVersion• [Registry]\ManageSoft\Common

LogInstallPass

Command Line | Registry

Specifies whether (True) or not (False) RayManageSoft Unified Endpoint Manager should log successful installation events. See the *How Installation Event Settings Interact* section for a description on how this setting interacts with others that create or update installation event records.

Values / Range:	Boolean (True or False)
Default value:	True

Command Line

Tool:	Installation agent
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Example:	-o LogInstallPass=False
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Registry

Installed by:	Installation of RayManageSoft Unified Endpoint Manager on a managed device
User setting:	In order of precedence: <ul style="list-style-type: none">• HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Launcher\CurrentVersion• HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Common
Computer setting:	In order of precedence: <ul style="list-style-type: none">• [Registry]\ManageSoft\Launcher\CurrentVersion• [Registry]\ManageSoft\Common

LogLevel (Installation Agent)

Command Line | Registry | Project Variable

Determines the level of logging returned by the RayManageSoft Unified Endpoint Manager installation agent. The information from this logging is send to the file which matches the name stored in the `LogFile` (installation agent) setting.

More information regarding logging and levels of logging can be found in the *Appendix II: Logging on Managed Devices*.

Values / Range:	One or more logging levels.
Default value:	A-z (logs all)
Example value:	G0, 4

Command Line

Tool:	Installation agent
Example:	-o LogLevel=G0, 4

Registry

Installed by:	Installation of RayManageSoft Unified Endpoint Manager on a managed device (Computer setting)
User setting:	In order of precedence: <ul style="list-style-type: none">• HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Launcher\CurrentVersion• HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Common



Computer setting:	In order of precedence: • [Registry] \ManageSoft\Launcher\CurrentVersion • [Registry] \ManageSoft\Common
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Project Variable

Define as:	LogLevel
Reference as:	<code>\$(LogLevel)</code>

LogonServer

Project Variable

The name of the logon server computer to which the managed device normally connects.

Values / Range:	UNC name of the domain controller that validates user logons
Default value:	Name of the logon server
Example value:	<code>\myserver</code>

Project Variable

Define as:	Predefined within the Windows network configuration
Reference as:	<code>\$(LogonServer)</code>

LogUninstallFail

Command Line | Registry

Specifies whether (True) or not (False) RayManageSoft Unified Endpoint Manager should log failed uninstall attempts. See the *How Installation Event Settings Interact* section for a description on how this setting interacts with others that create or update installation event records.

Values / Range:	Boolean (True or False)
Default value:	True

Command Line

Tool:	Installation agent
Example:	<code>-o LogUninstallFail=False</code>

Registry

Installed by:	Installation of RayManageSoft Unified Endpoint Manager on a
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	managed device
User setting:	In order of precedence: <ul style="list-style-type: none">• HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Launcher\CurrentVersion• HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Common
Computer setting:	In order of precedence: <ul style="list-style-type: none">• [Registry]\ManageSoft\Launcher\CurrentVersion• [Registry]\ManageSoft\Common

LogUninstallPass

Command Line | Registry

Specifies whether (True) or not (False) RayManageSoft Unified Endpoint Manager should log successful uninstalls. See the *How Installation Event Settings Interact* section for a description on how this setting interacts with others that create or update installation event records.

Values / Range:	Boolean (True or False)
Default value:	True

Command Line

Tool:	Installation agent
Example:	-o LogUninstallPass=False

Registry

Installed by:	Installation of RayManageSoft Unified Endpoint Manager on a managed device
User setting:	In order of precedence: <ul style="list-style-type: none">• HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Launcher\CurrentVersion• HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Common
Computer setting:	In order of precedence: <ul style="list-style-type: none">• [Registry]\ManageSoft\Launcher\CurrentVersion• [Registry]\ManageSoft\Common

LowestPriority

Registry

Specifies the highest upload/download priority that can be assigned to a distribution server. The higher the number, the lower the priority. When assigning priorities, RayManageSoft Unified



Endpoint Manager normalizes the calculated priority to fit within the range identified by `HighestPriority` and `LowestPriority`. The lowest priority is commonly set to 100.

Values / Range:	Recommended 1-100 (but can extend from -231 to 231)
Default value:	99

Registry

Installed by:	Manual configuration
User setting:	<code>HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\NetSelector\CurrentVersion</code>
Computer setting:	<code>[Registry]\ManageSoft\NetSelector\CurrentVersion</code>

LowProfile (Installation Agent, Inventory Agent)

Command Line | Registry | Project Variable

Determines the CPU priority of RayManageSoft Unified Endpoint Manager on the managed device.

- If set to `True`, RayManageSoft Unified Endpoint Manager processes run with low priority.
- If set to `False`, RayManageSoft Unified Endpoint Manager processes run with normal priority.

Values / Range:	Boolean (<code>True</code> or <code>False</code>)
Default value:	No default in registry; default behavior is <code>False</code>

Command Line

Tool:	Installation agent, inventory agent
Example:	<code>-o LowProfile=True</code>

Registry

Installed by:	Installation of RayManageSoft Unified Endpoint Manager on a managed device (Computer setting)
User setting:	<ul style="list-style-type: none">• <code>HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Launcher\CurrentVersion</code>• <code>HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Tracker\CurrentVersion</code>
Computer setting:	<ul style="list-style-type: none">• <code>[Registry]\ManageSoft\Launcher\CurrentVersion</code>• <code>[Registry]\ManageSoft\Tracker\CurrentVersion</code>

**Project Variable**

Define as:	LowProfile
Reference as:	<code>\$(LowProfile)</code>

MachineAlternateRegistryHive

Registry | Project Variable

Specifies an alternative registry hive to be used by the managed device during the self-update.

**Be aware:**

The default value allows RayManageSoft Unified Endpoint Manager managed device settings to be controlled by the native Active Directory Group Policy.

These default locations are not visible to end users. Alternative registry hives have no effect on the `DownloadSettings`, `UploadSettings`, and `Rules` keys under `SOFTWARE\ManageSoft Corp\ManageSoft\Common`.

**Be aware:**

The loading sequence for the registry settings is:

- Default machine hive
(`"HKEY_LOCAL_MACHINE\SOFTWARE\ManageSoft Corp\ManageSoft"`)
- Alternative machine hive
(pointed to by `MachineAlternateRegistryHive` under `HKEY_LOCAL_MACHINE`)
- Alternative user hive
(pointed by `UserAlternateRegistryHive` under `HKEY_CURRENT_USER`)

Values / Range:	Valid registry hive
Default value:	<code>SOFTWARE\Policies\ManageSoft Corp\ManageSoft</code>

Registry

Installed by:	Manual configuration
User setting:	not available
Computer setting:	<code>[Registry]\ManageSoft\Common</code>

Project Variable

Define as:	MachineAlternateRegistryHive
Reference as:	<code>\$(MachineAlternateRegistryHive)</code>



MachineInventoryDirectory

Command Line | Registry

The location in which to store machine inventories.

Values / Range:	Valid location
Default value:	<code>\$(CommonAppDataFolder)\ManageSoft Corp\ManageSoft\Tracker\Inventories</code>

Command Line

Tool:	Inventory agent
Example:	<code>-o MachineInventoryDirectory=C:\ManageSoft Corp\ManageSoft\Tracker\Inventories</code>

Registry

Installed by:	Installation of RayManageSoft Unified Endpoint Manager on a managed device (Computer setting)
User setting:	<code>HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Tracker\CurrentVersion</code>
Computer setting:	<code>[Registry]\ManageSoft\Tracker\CurrentVersion</code>

MachinePolicyDirectory

Registry

The location used to store the current machine policy.

Values / Range:	Valid folder and path
Default value:	<code>\$(CommonAppDataFolder)\ManageSoft Corp\ManageSoft\Policy\Client\Policies\Merged\Machine</code>
Example value:	<code>C:\Temp\MachinePolicies</code>

Registry

Installed by:	RayManageSoft Unified Endpoint Manager internals or manual configuration
User setting:	<code>HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\NetSelector\CurrentVersion</code>



Computer setting:	[Registry] \ManageSoft\NetSelector\ CurrentVersion
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MachinePolicyPackageDirectory

Registry

The location used to cache package information associated with the machine policy.

Values / Range:	Valid folder and path
Default value:	\$ (CommonAppDataFolder) \ManageSoft Corp\ ManageSoft\Policy\Client\Packages
Example value:	C:\Temp\MachinePolicies\PackageInfo

Registry

Installed by:	Installation of RayManageSoft Unified Endpoint Manager on a managed device (Computer setting)
User setting:	HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ ManageSoft\Policy Client\CurrentVersion
Computer setting:	[Registry] \ManageSoft\Policy Client\ CurrentVersion

MachineZeroTouchDirectory

Command Line

The location used for machine inventories in case of a remote call. The default entry can be changed when calling the inventory agent.

Values / Range:	Valid location
Default value:	\$ (CommonAppDataFolder) \ManageSoft Corp\ ManageSoft\Tracker\ZeroTouch

Command Line

Tool:	Inventory agent
Example:	-o MachineZeroTouchDirectory= C:\ManageSoft Corp\ManageSoft\ Tracker\ZeroTouch



ManageSoftPackages

Command Line | Registry

If this value is set to `True`, information on all software installed onto the computer will be gathered. If this option is set to `False`, no information will be gathered.

Values / Range:	Boolean (<code>True</code> or <code>False</code>)
Default value:	<code>True</code>

Command Line

Tool:	Inventory agent
Example:	<code>-o ManageSoftPackages=False</code>

Registry

Installed by:	RayManageSoft Unified Endpoint Manager internals or manual configuration
User setting:	<code>HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Tracker\ManageSoftPackages</code>
Computer setting:	<code>[Registry]\ManageSoft\Tracker\ManageSoftPackages</code>

Manual Mapper

Registry

Allows for the mapping of any executable name to a specific product to include application usage metering. This setting can be used to specify an executable that will not be detected as installed by either RayManageSoft Unified Endpoint Manager or the native package format, or is not detected from **Add/Remove Programs**.

Create a key under:

Usage `Agent\CurrentVersion\Manual Mapper\`

This key is the application identifier for the mapper. Create multiple values for this key:

`Application="application name (friendly string)"`

`ExecutablePath="path to executable, may contain regular expression"`



Be aware:

It is possible to either specify a file name or a folder name. When specifying Windows executable paths, the file names can be specified under the Windows Installation directories but not simply Windows system folder names. Windows system folder names such as `C:\Windows` and `C:\Windows\System32` will be ignored.



Version="version"

Regex="true" (this is only required if ExecutablePath contains regular expressions)

Priority="priority for this key, which takes precedence over the default priority specified by the ManualMapperDefaultPriority"

**Be aware:**

If no priority is specified, the value of ManualMapperDefaultPriority is used.

Typical regular expression syntax is supported for the configuration of the usage metering. See [Mozilla Developer Network - Regular Expressions](#) for reference.

**Note:**

Expressions that affect vertical spacing, such as newline and carriage returns, have no effect in this context and are not supported. \ is used to escape characters with a special meaning.

A summary of commonly used regular expressions is:

Regular Expression	Matches
.	Matches any single character
*	Matches any preceding character one or more times
[xyz]	A character set. Matches any one of the enclosed characters. A range of characters can be specified by using a hyphen. For example, [a-d] is the same as [abcd].
x y	Matches x or y. For example Office 10 Office 11 matches Office 10 or Office 11 but not Office 12.

Example:

Applications in the Windows Directory should not be monitored (recommended). But at a later date one program shall be monitored: **Solitaire** (sol.exe).

Example key:

```
Application="Solitaire"  
ExecutablePath="C:\WINNT\System32\sol.exe"  
Version="1.0"
```

To track use of sol.exe even if users install it in a different location use wildcards:

```
Application="Solitaire"  
ExecutablePath=".*\sol[.]exe"  
Version="1.0"
```



Regex="true"

Values / Range:	String
Default value:	None

Registry

Installed by:	Manual configuration
User setting:	HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Usage Agent\CurrentVersion
Computer setting:	[Registry]\ManageSoft\Usage\CurrentVersion

ManualMapperDefaultPolicy

Registry

For application usage tracking, a file or directory can only be "owned" by one application. If more than one application that are being tracked specify the same file or directory, the value for this setting is used to determine to which application the file or directory will be allocated for tracking. This process occurs, when the application is specified for tracking. The application with the highest value for this setting owns the file or directory. If more than one application specifies the same file or directory and those applications have identical priorities the application where the usage tracking has most recently been defined takes precedence.

The default value that is defined for this setting is 20 and is automatically higher than the value that is being assigned to other data sources such as Windows Installer, **Add/Remove Programs**, etc. These alternate data sources are assigned a priority of 10 (The order in which usage data is constructed is: the Manual Mapper setting values, the native package format, the RayManageSoft Unified Endpoint Manager cache, **Add/Remove Programs**.).

Values / Range:	Integer between 1 and 10,000
Default value:	20

Registry

Installed by:	RayManageSoft Unified Endpoint Manager internals or manual configuration
User setting:	HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Usage Agent\CurrentVersion
Computer setting:	[Registry]\ManageSoft\Usage Agent\CurrentVersion



MinFreeDisk

Command Line | Registry

This setting is only used if managed devices are configured for peer-to-peer file sharing (AllowPeerToPeer is True).

It specifies the amount of free disk space (in MB) that must exist on a managed device in order for the peer download agent to download files. The peer download agent checks the free disk space before starting to download a file.

Values / Range:	Integer between 10 and 2,000,000
Default value:	100

Command Line

Tool:	Peer download agent
Example:	-debug -o MinFreeDisk=500

Registry

Installed by:	Manual configuration
User setting:	Not available
Computer setting:	[Registry] \ManageSoft\Downloader

MinimumDCSpeed

Command Line | Registry | Project Variable

This setting only applies for client-side policy merging when AutoDetectDC is False.

It specifies the minimum network speed (in bits per second) between the managed device and the domain controller that is required to apply the policy. If the detected speed is below the defined value, the client-side policy will not be applied.

Values / Range:	Numeric (bits per second)
Default value:	No default, RayManageSoft Unified Endpoint Manager will attempt a connection regardless of the speed.
Example value:	1000

Command Line

Tool:	Installation agent
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Example:	-o MinimumDCSpeed=1000
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Registry

Installed by:	Manual configuration
User setting:	HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Common
Computer setting:	[Registry]\ManageSoft\Common

Project Variable

Define as:	MinimumDCSpeed
Reference as:	\$ (MinimumDCSpeed)

MinInventoryInterval

Command Line | Registry

Specifies the minimum interval (in hours) between the collection of inventories. The inventory agent will neither generate nor upload an inventory if it is invoked in less than the specified period of time after the generation of the most recent inventory. This setting controls the collection of inventories under RayManageSoft Unified Endpoint Manager as well as zero-touch inventories.

The time of the last inventory generation is determined by looking at the last modified time of the last cached inventory file which is typically stored under

Application Data\ManageSoft Corp\ManageSoft\Tracker\Inventories\.

Values / Range:	Any non-negative integer
Default value:	0

Command Line

Tool:	Inventory agent
Example:	-o MinInventoryInterval=24 Generates an inventory at most once a day.

Registry

Installed by:	Manual configuration
User setting:	HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Tracker\CurrentVersion
Computer setting:	[Registry]\ManageSoft\Tracker\CurrentVersion



MinRunTime

Command Line | Registry

Specifies the minimum time in seconds an application must run before the application usage data for it will be recorded. The value must be greater than 0. If this is not the case, the default will be used.

Values / Range:	Integer greater than 0
Default value:	60

Command Line

Tool:	Application usage agent
Example:	-o MinRunTime=90

Registry

Installed by:	Installation of RayManageSoft Unified Endpoint Manager usage agent on a managed device
User setting:	Not available
Computer setting:	[Registry] \ManageSoft\Usage Agent\CurrentVersion

MSI

Command Line | Registry

If set to `True`, Microsoft Installer (MSI) package information is added to the inventories. If set to `False`, RayManageSoft Unified Endpoint Manager does not include MSI package information in inventories.

Values / Range:	Boolean (<code>True</code> or <code>False</code>)
Default value:	<code>True</code>

Command Line

Tool:	Inventory agent
Example:	-o MSI=False

Registry

Installed by:	RayManageSoft Unified Endpoint Manager internals or manual configuration
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User setting:	HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Tracker\CurrentVersion
Computer setting:	[Registry] \ManageSoft\Tracker\CurrentVersion

MsiBaseUrl

Registry | Project Variable

Identifies the web location from which the application can be retrieved. The URL value will be returned in the syntax expected by the MSI.

This value is the same as the predefined project variable `$ (BaseUrl)` except that the URL value will be returned in a special syntax expected by the MSI.

Values / Range:	Valid URL
Default value:	Default folder in which the package is located
Example value:	C:\ManageSoft\Packages\App\MsiSource\Appmsi

Registry

Installed by:	RayManageSoft Unified Endpoint Manager internals or manual configuration
User setting:	HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Launcher\CurrentVersion
Computer setting:	[Registry] \ManageSoft\Launcher\CurrentVersion

Project Variable

Define as:	Predefined by RayManageSoft Unified Endpoint Manager
Reference as:	<code>\$ (!MsiBaseUrl}</code>

MsiReinstallFeatures

Registry | Project Variable

Identifies which MSI components will be installed. This is the equivalent to the MSI property `REINSTALL`. For more information on MSI properties refer to <https://docs.microsoft.com/en-us/windows/win32/msi/properties>.

Values / Range:	See the documentation for <i>Microsoft Windows Installer</i>
Default value:	ALL (install all components)



Registry

Installed by:	Installation of RayManageSoft Unified Endpoint Manager on a managed device
User setting:	HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Launcher\CurrentVersion
Computer setting:	[Registry]\ManageSoft\Launcher\CurrentVersion

Project Variable

Define as:	MsiReinstallFeatures
Reference as:	\$ (!MsiReinstallFeatures)

MsiReinstallModeLevel

Registry | Project Variable

Identifies what will be reinstalled. This can be changed files, newer files, registry files, or all files. This is the equivalent to the MSI property REINSTALLMODE and the option /f in the msieexec.exe command line. For more information on MSI properties refer to <https://docs.microsoft.com/en-us/windows/win32/msi/properties>.

Values / Range:	Any combination of the following letters: a, c, d, e, m, p, o, s, u, v. See the documentation for <i>Microsoft Windows Installer</i> for details about what each letter represents.
Default value:	osmu
Example value:	vomus (complete reinstall)

Registry

Installed by:	Installation of RayManageSoft Unified Endpoint Manager on a managed device
User setting:	HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Launcher\CurrentVersion
Computer setting:	[Registry]\ManageSoft\Launcher\CurrentVersion

Project Variable

Define as:	MsiReinstallModeLevel
Reference as:	\$ (!MsiReinstallModeLevel)



MsiRepair

Registry | Project Variable

This setting works in conjunction with `MsiReinstallFeatures`.

While `MsiReinstallFeatures` controls which MSI repair operations are used to reinstall packages, `MsiRepair` determines whether these repairs are performed at the same time as the RayManageSoft Unified Endpoint Manager self-healing operations.

If set to `True`, the MSI repairs are initiated at the same time as the self-healing operations. If set to `False`, the MSI repairs are not initiated when RayManageSoft Unified Endpoint Manager performs the self-healing operations.

Values / Range:	Boolean (<code>True</code> or <code>False</code>)
Default value:	<code>False</code>

Registry

Installed by:	Installation of RayManageSoft Unified Endpoint Manager on a managed device
User setting:	<code>HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Launcher\CurrentVersion</code>
Computer setting:	<code>[Registry]\ManageSoft\Launcher\CurrentVersion</code>

Project Variable

Define as:	<code>MsiRepair</code>
Reference as:	<code>\$(!MsiRepair)</code>

MsiRepairLevel

Registry | Project Variable

Identifies what will be repaired. This can be changed files, newer files, registry files, or all files. This is the equivalent to the MSI property `REINSTALLMODE` and the option `/f` in the `msiexec.exe` command line. For more information on MSI properties refer to <https://docs.microsoft.com/en-us/windows/win32/msi/properties>.

Values / Range:	Any combination of the following letters: a, c, d, e, m, p, o, s, u, v. See the documentation for <i>Microsoft Windows Installer</i> for details about what each letter represents.
Default value:	<code>vomus</code>



Example value:	osmu
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Registry

Installed by:	Installation of RayManageSoft Unified Endpoint Manager on a managed device
User setting:	HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Launcher\CurrentVersion
Computer setting:	[Registry]\ManageSoft\Launcher\CurrentVersion

Project Variable

Define as:	MsiRepairLevel
Reference as:	\$(!MsiRepairLevel)

MsiSourceLocation

Command Line | Registry

Specifies whether the managed devices should install a Windows Installer package from the local Windows Installer cache or from a distribution location. For more information on MSI properties refer to <https://docs.microsoft.com/en-us/windows/win32/msi/properties>.

Values / Range:	Cache (to install from a local cache) or Server (to install from a distribution location)
Default value:	Cache

Command Line

Tool:	Installation agent
Example:	-o MsiSourceLocation=Server

Registry

Installed by:	Installation of RayManageSoft Unified Endpoint Manager on a managed device
User setting:	HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Launcher\CurrentVersion
Computer setting:	[Registry]\ManageSoft\Launcher\CurrentVersion



MsiUILevel

Registry | Project Variable

Indicates the user interaction level for the MSI. The user interaction level can be set to full, basic, reduced, or no UI. It is equivalent to the `/q` argument on the `msiexec.exe` command line. For more information on MSI properties refer to <https://docs.microsoft.com/en-us/windows/win32/msi/properties>.

Values / Range:	<code>/q, /qn, /qb, /qr, /qf, /qn+, /qb+, /qb+!, /qb-, /qb-!</code> See the documentation for <i>Microsoft Windows Installer</i> for details about what each letter represents.
Default value:	Depends on the <code>UserInteractionLevel</code> setting: <ul style="list-style-type: none">• If set to <code>Quiet</code>, <code>Auto</code>, or <code>Status</code>, <code>MsiUILevel</code> defaults to <code>/qn</code>.• If set to <code>Full</code>, <code>MsiUILevel</code> defaults to <code>/qb</code>.
Example value:	<code>/qn</code>

Registry

Installed by:	Installation of RayManageSoft Unified Endpoint Manager on a managed device
User setting:	<code>HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Launcher\CurrentVersion</code>
Computer setting:	<code>[Registry]\ManageSoft\Launcher\CurrentVersion</code>

Project Variable

Define as:	<code>MsiUILevel</code>
Reference as:	<code>\$(!MsiUILevel)</code>

MsiUninstallArgs

Registry | Project Variable

Records any arguments to include in the MSI command line for uninstall operations.

Values / Range:	See the documentation for <i>Microsoft Windows Installer</i>
Default value:	{empty}
Example value:	<code>/l*v c:\temp\msi.log</code> (A command line argument to turn on logging)



Registry

Installed by:	Installation of RayManageSoft Unified Endpoint Manager on a managed device
User setting:	HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Launcher\CurrentVersion
Computer setting:	[Registry]\ManageSoft\Launcher\CurrentVersion

Project Variable

Define as:	MsiUninstallArgs
Reference as:	\$ (!MsiUninstallArgs)

NativeScheduler

Command Line | Registry

Indicates whether or not RayManageSoft Unified Endpoint Manager task scheduling is used. The following options are available:

- taskschd - The Microsoft Task Scheduler is used to run events. If the Microsoft Task Scheduler is not available, the RayManageSoft Unified Endpoint Manager Task Scheduler will be used.
- ndtask - The RayManageSoft Unified Endpoint Manager is used to run events. If the RayManageSoft Unified Endpoint Manager Task Scheduler is not available, the Microsoft Task Scheduler will be used.

Values / Range:	taskschd or ndtask
Default value:	ndtask

Command Line

Tool:	Scheduling agent
Example:	-o NativeScheduler=taskschd

Registry

Installed by:	Installation of RayManageSoft Unified Endpoint Manager on a managed device
User setting:	not available
Computer setting:	[Registry]\ManageSoft\Schedule Agent\CurrentVersion



ndsenNetType

Command Line | Registry

This value determines when a **When connected to network** trigger is deemed to have occurred causing the command given by `ndsenNetUp` to be executed. It will only trigger if the network is of a certain type. There are three possible values:

- 1: Local area network (LAN)
- 2: Wide area network (WAN)
- 3: Either a LAN or a WAN

RayManageSoft Unified Endpoint Manager monitors these network types. For example, if `ndsenNet=2`, RayManageSoft Unified Endpoint Manager only looks for connections to a WAN.

Values / Range:	1, 2, or 3
Default value:	3

Command Line

Tool:	Scheduling agent
Example:	<code>-o ndsenNetType=2</code>

Registry

Installed by:	Installation of RayManageSoft Unified Endpoint Manager on a managed device (Computer setting)
User setting:	<code>HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Schedule Agent\CurrentVersion</code>
Computer setting:	<code>[Registry]\ManageSoft\Schedule Agent\CurrentVersion</code>

ndsenNetUp

Registry

This setting is only applicable for Windows device.

The value determines which command is executed once the `ndsenNetType` property deems to have a network connection.

Values / Range:	Valid executable
Default value:	<code>ndshedag.exe -o OnConnect=True</code>



Registry

Installed by:	Installation of RayManageSoft Unified Endpoint Manager on a managed device (Computer setting)
User setting:	Not available
Computer setting:	[Registry] \ManageSoft\Schedule Agent\CurrentVersion

NetworkHighSpeed (Installation Agent)

Command Line | Registry | Project Variable

This value specifies the lowest network speed (in bits per second) that RayManageSoft Unified Endpoint Manager will consider to be a high-speed network connection to a server.

RayManageSoft Unified Endpoint Manager needs to identify whether a high-speed network connection or a low-speed network connection is in operation in order to determine the bandwidth to be used for uploads and downloads. The bandwidth percentage is stored in `NetworkHighSpeed` (installation agent) and `NetworkLowUsage`.

If `NetworkHighSpeed` is set to 0 (default), RayManageSoft Unified Endpoint Manager does not limit the bandwidth usage according to the measured network speed. With this configuration, content is downloaded at the maximum rate specified by the `NetworkMaxRate` (installation agent) setting and the `NetworkHighSpeed` (installation agent) and `NetworkLowUsage` values are ignored.

Values / Range:	Numeric (number of bits per second)
Default value:	0
Example value:	32

Command Line

Tool:	Installation agent
Example:	<code>-o NetworkHighSpeed=32</code>

Registry

Installed by:	Installation of RayManageSoft Unified Endpoint Manager on a managed device (Computer setting)
User setting:	HKEY_CURRENT_USER\Software\ManageSoft Corp\ManageSoft\Launcher\CurrentVersion
Computer setting:	[Registry] \ManageSoft\Launcher\CurrentVersion



Project Variable

Define as:	NetworkHighSpeed
Reference as:	<code>\$ (NetworkHighSpeed)</code>

NetworkHighSpeed (Upload Agent)

Command Line | Registry | Project Variable

This value specifies the lowest network speed (in bits per second) that RayManageSoft Unified Endpoint Manager will consider to be a high-speed network connection to a server.

RayManageSoft Unified Endpoint Manager needs to identify whether a high-speed network connection or a low-speed network connection is in operation in order to determine the bandwidth to be used for uploads and downloads. The bandwidth percentage is stored in `NetworkHighSpeed` (upload agent) and `NetworkLowUsage`.

If `NetworkHighSpeed` is set to 0 (default), RayManageSoft Unified Endpoint Manager does not limit the bandwidth usage according to the measured network speed. With this configuration, content is downloaded at the maximum rate specified by the `NetworkMaxRate` (upload agent) setting and the `NetworkHighSpeed` (upload agent) and `NetworkLowUsage` values are ignored.

Values / Range:	Numeric (number of bits per second)
Default value:	0
Example value:	32

Command Line

Tool:	Upload agent
Example:	<code>-o NetworkHighSpeed=32</code>

Registry

Installed by:	Installation of RayManageSoft Unified Endpoint Manager on a managed device
User setting:	In order of precedence: <ul style="list-style-type: none">• <code>HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Uploader\CurrentVersion</code>• <code>HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Common</code>
Computer setting:	In order of precedence: <ul style="list-style-type: none">• <code>[Registry]\ManageSoft\Uploader\CurrentVersion</code>• <code>[Registry]\ManageSoft\Common</code>



Project Variable

Define as:	NetworkHighSpeed
Reference as:	<code>\$ (NetworkHighSpeed)</code>

NetworkHighUsage

Command Line | Registry | Project Variable

This setting specifies the maximum percentage of bandwidth that RayManageSoft Unified Endpoint Manager uses for uploads and downloads on a high-speed connection.

If `NetworkHighUsage` is configured to be outside the range specified by `NetworkHighUsageLowerLimit` and `NetworkHighUsageUpperLimit` and the lower limit is strictly less than the upper limit, `NetworkHighUsage` is automatically set to the closest range endpoint. For example, considering a case where `NetworkHighUsageLowerLimit` is 10 and `NetworkHighUsageUpperLimit` is 40. If `NetworkHighUsage` is set to 5, RayManageSoft Unified Endpoint Manager resets it to 10. If `NetworkHighUsage` is set to 60, RayManageSoft Unified Endpoint Manager resets it to 40.

If `NetworkHighUsage` is set to 0, the installation agent will download files using 0.1 % of the measured bandwidth. If peer-to-peer file sharing is enabled (`AllowPeerToPeer` is `True`), this setting does not apply. Instead see `ParentConnectionWindows` and `PeerConnectionWindows`.

Values / Range:	Numeric (percentage 0-100)
Default value:	100
Example value:	55

Command Line

Tool:	Installation agent
Example:	<code>-o NetworkHighUsage=55</code>

Registry

Installed by:	For downloads the installation of RayManageSoft Unified Endpoint Manager on a managed device. For Uploads manual configuration.
User setting:	For installation agent downloads in order of precedence: <ul style="list-style-type: none">• <code>HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Launcher\CurrentVersion</code>• <code>HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Common</code> For data reporting agent uploads in order of precedence: <ul style="list-style-type: none">• <code>HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Uploader\CurrentVersion</code>



	<ul style="list-style-type: none">• HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Common
Computer setting:	<p>[For installation agent downloads in order of precedence:</p> <ul style="list-style-type: none">• [Registry] \ManageSoft\Launcher\CurrentVersion• [Registry] \ManageSoft\Common <p>For data reporting agent uploads in order of precedence:</p> <ul style="list-style-type: none">• [Registry] \ManageSoft\Uploader\CurrentVersion• [Registry] \ManageSoft\Common

Project Variable

Define as:	NetworkHighUsage
Reference as:	<code>\$(NetworkHighUsage)</code>

NetworkHighUsageLowerLimit

Command Line | Registry | Project Variable

Specifies the minimum `NetworkHighUsage` value that can be set for a managed device by an end-user moving the bandwidth slider control in the installation agent.

The bandwidth usage slider control is only available if:

- The connection speed to the distribution location can be determined.
- The installation agent is downloading from a distribution location to which the detected connection speed is at least the speed specified by `NetworkHighSpeed` (installation agent).
- The `NetworkHighUsageLowerLimit` is strictly less than the `NetworkHighUsageUpperLimit`.

The `NetworkHighUsage` value is recorded under the `HKEY_CURRENT_USER` registry area of the user.

Values / Range:	Numeric (percentage 0-100)
Default value:	100
Example value:	10

Command Line

Tool:	Installation agent
Example:	<code>-o NetworkHighUsageLowerLimit=10</code>

Registry

Installed by:	Installation of RayManageSoft Unified Endpoint Manager on a
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	managed device (Computer setting)
User setting:	In order of precedence: <ul style="list-style-type: none">• HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Launcher\CurrentVersion• HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Common
Computer setting:	In order of precedence: <ul style="list-style-type: none">• [Registry]\ManageSoft\Launcher\CurrentVersion• [Registry]\ManageSoft\Common

Project Variable

Define as:	NetworkHighUsageLowerLimit
Reference as:	<code>\$(NetworkHighUsageLowerLimit)</code>

NetworkHighUsageUpperLimit

Specifies the maximum NetworkHighUsage value that can be set for a managed device by an end-user moving the bandwidth slider control in the installation agent.

The bandwidth usage slider control is only available if:

- The connection speed to the distribution location can be determined.
- The installation agent is downloading from a distribution location to which the detected connection speed is at least the speed specified by NetworkHighSpeed (installation agent).
- The NetworkHighUsageLowerLimit is strictly less than the NetworkHighUsageUpperLimit.

The NetworkHighUsage value is recorded under the HKEY_CURRENT_USER registry area of the user.

Values / Range:	Numeric (percentage 0-100)
Default value:	100
Example value:	90

Command Line

Tool:	Installation agent
Example:	<code>-o NetworkHighUsageUpperLimit=90</code>

Registry

Installed by:	Installation of RayManageSoft Unified Endpoint Manager on a managed device (Computer setting)
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User setting:	In order of precedence: <ul style="list-style-type: none">• HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Launcher\CurrentVersion• HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Common
Computer setting:	In order of precedence: <ul style="list-style-type: none">• [Registry]\ManageSoft\Launcher\CurrentVersion• [Registry]\ManageSoft\Common

Project Variable

Define as:	NetworkHighUsageUpperLimit
Reference as:	<code>\$(NetworkHighUsageUpperLimit)</code>

NetworkLowUsage

Command Line | Registry | Project Variable

This setting specifies the maximum percentage of bandwidth that RayManageSoft Unified Endpoint Manager uses for uploads and downloads on a low-speed connection.

If `NetworkLowUsage` is configured to be outside the range specified by `NetworkLowUsageLowerLimit` and `NetworkLowUsageUpperLimit` and the lower limit is strictly less than the upper limit, `NetworkLowUsage` is automatically set to the closest range endpoint. For example, considering a case where `NetworkLowUsageLowerLimit` is 10 and `NetworkLowUsageUpperLimit` is 40. If `NetworkLowUsage` is set to 5, RayManageSoft Unified Endpoint Manager resets it to 10. If `NetworkLowUsage` is set to 60, RayManageSoft Unified Endpoint Manager resets it to 40.

If `NetworkLowUsage` is set to 0, the installation agent will download files using 0.1 % of the measured bandwidth. If peer-to-peer file sharing is enabled (`AllowPeerToPeer` is `True`), this setting does not apply. Instead see `ParentConnectionWindows` and `PeerConnectionWindows`.

Values / Range:	Numeric (percentage 0-100)
Default value:	100
Example value:	45

Command Line

Tool:	Installation agent
Example:	<code>-o NetworkLowUsage=45</code>

Registry

Installed by:	For downloads the installation of RayManageSoft Unified Endpoint
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	Manager on a managed device. For Uploads manual configuration.
User setting:	<p>For installation agent downloads in order of precedence:</p> <ul style="list-style-type: none">• HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Launcher\CurrentVersion• HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Common <p>For data reporting agent uploads in order of precedence:</p> <ul style="list-style-type: none">• HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Uploader\CurrentVersion• HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Common
Computer setting:	<p>For installation agent downloads in order of precedence:</p> <ul style="list-style-type: none">• [Registry]\ManageSoft\Launcher\CurrentVersion• [Registry]\ManageSoft\Common <p>For data reporting agent uploads in order of precedence:</p> <ul style="list-style-type: none">• [Registry]\ManageSoft\Uploader\CurrentVersion• [Registry]\ManageSoft\Common

Project Variable

Define as:	NetworkLowUsage
Reference as:	<code>\$(NetworkLowUsage)</code>

NetworkLowUsageLowerLimit

Command Line | Registry | Project Variable

This setting is only applicable for Windows devices.

Specifies the minimum `NetworkLowUsage` value that can be set for a managed device by an end-user moving the bandwidth slider control in the installation agent.

The bandwidth usage slider control is only available if:

- The connection speed to the distribution location can be determined.
- The installation agent is downloading from a distribution location to which the detected connection speed is at least the speed specified by `NetworkHighSpeed` (installation agent).
- The `NetworkLowUsageLowerLimit` is strictly less than the `NetworkLowUsageUpperLimit`.

The `NetworkLowUsage` value is recorded under the `HKEY_CURRENT_USER` registry area of the user.

Values / Range:	Numeric (percentage 0-100)
Default value:	100



Example value:

10



Command Line

Tool:	Installation agent
Example:	-o NetworkLowUsageLowerLimit=10

Registry

Installed by:	Installation of RayManageSoft Unified Endpoint Manager on a managed device (Computer setting)
User setting:	In order of precedence: <ul style="list-style-type: none">• HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Launcher\CurrentVersion• HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Common
Computer setting:	In order of precedence: <ul style="list-style-type: none">• [Registry]\ManageSoft\Launcher\CurrentVersion• [Registry]\ManageSoft\Common

Project Variable

Define as:	NetworkLowUsageLowerLimit
Reference as:	\$ (NetworkLowUsageLowerLimit)

NetworkLowUsageUpperLimit

Command Line | Registry | Project Variable

Specifies the maximum `NetworkLowUsage` value that can be set for a managed device by an end-user moving the bandwidth slider control in the installation agent.

The bandwidth usage slider control is only available if:

- The connection speed to the distribution location can be determined.
- The installation agent is downloading from a distribution location to which the detected connection speed is at least the speed specified by `NetworkHighSpeed` (installation agent).
- The `NetworkLowUsageLowerLimit` is strictly less than the `NetworkLowUsageUpperLimit`.

The `NetworkLowUsage` value is recorded under the `HKEY_CURRENT_USER` registry area of the user.

Values / Range:	Numeric (percentage 0-100)
Default value:	100
Example value:	90



Command Line

Tool:	Installation agent
Example:	<code>-o NetworkLowUsageUpperLimit=90</code>

Registry

Installed by:	Installation of RayManageSoft Unified Endpoint Manager on a managed device (Computer setting)
User setting:	In order of precedence: <ul style="list-style-type: none">• HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Launcher\CurrentVersion• HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Common
Computer setting:	In order of precedence: <ul style="list-style-type: none">• [Registry] \ManageSoft\Launcher\CurrentVersion• [Registry] \ManageSoft\Common

Project Variable

Define as:	NetworkLowUsageUpperLimit
Reference as:	<code>\$ (NetworkLowUsageUpperLimit)</code>

NetworkMaxByteLevelSpeed

Command Line | Registry | Project Variable

This setting specifies the maximum network connection speed (in bytes per second) for byte leveling. If the network speed is higher, byte-level differencing will be disabled (This takes bandwidth optimization into account, but does not check for the actually achieved download speed.).

If the network speed exceeds this maximum, there is no significant advantage in performing byte-level differencing and the CPU operations associated with the download can be reduced by disabling byte-level differencing.

Values / Range:	Numeric (bytes per second)
Default value:	262144 (approximates the speed of a 2 Mbps WAN)
Example value:	56000

Command Line

Tool:	Installation agent
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Example:	-o NetworkMaxByteLevelSpeed=56000
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Registry

Installed by:	Installation of RayManageSoft Unified Endpoint Manager on a managed device (Computer setting)
User setting:	HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Launcher\CurrentVersion
Computer setting:	[Registry]\ManageSoft\Launcher\CurrentVersion

Project Variable

Define as:	NetworkMaxByteLevelSpeed
Reference as:	\$ (NetworkMaxByteLevelSpeed)

NetworkMaxRate (Installation Agent)

Command Line | Registry | Project Variable

This value represents the bytes per second at which the managed device accesses data over the network. This setting is not used if the network speed can be determined and the `NetworkHighSpeed` (installation agent) setting is set to a non-zero value.

If peer-to-peer file sharing is enabled (`AllowPeerToPeer` is `True`), this setting does not apply. Instead see `ParentConnectionWindows` and `PeerConnectionWindows`.

Values / Range:	Numeric (bytes per second)
Default value:	0 (unlimited)
Example value:	64

Command Line

Tool:	Installation agent
Example:	-o NetworkMaxRate=64

Registry

Installed by:	Installation of RayManageSoft Unified Endpoint Manager on a managed device (Computer setting)
User setting:	In order of precedence: <ul style="list-style-type: none">• HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Launcher\CurrentVersion



	<ul style="list-style-type: none">• HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Common
Computer setting:	In order of precedence: <ul style="list-style-type: none">• [Registry] \ManageSoft\Launcher\CurrentVersion• [Registry] \ManageSoft\Common

Project Variable

Define as:	NetworkMaxRate
Reference as:	<code>\$(NetworkMaxRate)</code>

NetworkMaxRate (Upload Agent)

Command Line | Registry | Project Variable

This value represents the bytes per second at which the managed device accesses data over the network. This setting is not used if the network speed can be determined and the `NetworkHighSpeed` (upload agent) setting is set to a non-zero value.

If peer-to-peer file sharing is enabled (`AllowPeerToPeer` is `True`), this setting does not apply. Instead see `ParentConnectionWindows` and `PeerConnectionWindows`.

Values / Range:	Numeric (bytes per second)
Default value:	0 (unlimited)
Example value:	64

Command Line

Tool:	Upload agent
Example:	<code>-o NetworkMaxRate=64</code>

Registry

Installed by:	Installation of RayManageSoft Unified Endpoint Manager on a managed device (Computer setting)
User setting:	In order of precedence: <ul style="list-style-type: none">• HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Uploader\CurrentVersion• HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Common
Computer setting:	In order of precedence: <ul style="list-style-type: none">• [Registry] \ManageSoft\Uploader\CurrentVersion• [Registry] \ManageSoft\Common



Project Variable

Define as:	NetworkMaxRate
Reference as:	<code>\$ (NetworkMaxRate)</code>

NetworkMinSpeed (Installation Agent)

[Command Line](#) | [Registry](#) | [Project Variable](#)

This setting represents the minimum network speed for RayManageSoft Unified Endpoint Manager to initiate a check for updates.

Values / Range:	Numeric (bytes per second)
Default value:	No default in registry; default behavior 1
Example value:	2000

Command Line

Tool:	Installation agent
Example:	<code>-o NetworkMinSpeed=2000</code>

Registry

Installed by:	Installation of RayManageSoft Unified Endpoint Manager on a managed device (Computer setting)
User setting:	In order of precedence: <ul style="list-style-type: none">• HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Launcher\CurrentVersion• HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Common
Computer setting:	In order of precedence: <ul style="list-style-type: none">• [Registry]\ManageSoft\Launcher\CurrentVersion• [Registry]\ManageSoft\Common

Project Variable

Define as:	NetworkMinSpeed
Reference as:	<code>\$ (NetworkMinSpeed)</code>



NetworkMinSpeed (Upload Agent)

Command Line | Registry | Project Variable

This setting represents the minimum network speed for RayManageSoft Unified Endpoint Manager to initiate a check for updates.

Values / Range:	Numeric (bytes per second)
Default value:	No default in registry; default behavior 1
Example value:	2000

Command Line

Tool:	Upload agent
Example:	-o NetworkMinSpeed=2000

Registry

Installed by:	Installation of RayManageSoft Unified Endpoint Manager on a managed device (Computer setting)
User setting:	In order of precedence: <ul style="list-style-type: none">• HKEY_CURRENT_USER\Software\ManageSoft Corp\ManageSoft\Uploader\CurrentVersion• HKEY_CURRENT_USER\Software\ManageSoft Corp\ManageSoft\Common
Computer setting:	In order of precedence: <ul style="list-style-type: none">• [Registry]\ManageSoft\Uploader\CurrentVersion• [Registry]\ManageSoft\Common

Project Variable

Define as:	NetworkMinSpeed
Reference as:	\$ (NetworkMinSpeed)

NetworkRetries

Command Line | Registry | Project Variable

This setting represents the number of times a failed network operation is retried before an alternative download location is attempted.



Note:

The maximum number of attempts to connect to a file share is controlled by the



ConnectionAttempts setting and **not** by the NetworkRetries setting.

Values / Range:	Numeric
Default value:	1

Command Line

Tool:	Installation agent
Example:	-o NetworkRetries=2

Registry

Installed by:	Installation of RayManageSoft Unified Endpoint Manager on a managed device (Computer setting)
User setting:	HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Launcher\CurrentVersion
Computer setting:	[Registry]\ManageSoft\Launcher\CurrentVersion

Project Variable

Define as:	NetworkRetries
Reference as:	\$ (NetworkRetries)

NetworkSense (Installation Agent)

Command Line | Registry | Project Variable

This setting determines whether network checks are bypassed. If set to True, RayManageSoft Unified Endpoint Manager performs network checks (such as bandwidth speed). If set to False, RayManageSoft Unified Endpoint Manager bypasses any network checks. If peer-to-peer file sharing is enabled (AllowPeerToPeer is True), this setting does not apply. Instead refer to the ParentConnectionWindows and PeerConnectionWindows.

Values / Range:	Boolean (True or False)
Default value:	False

Command Line

Tool:	Installation agent
Example:	-o NetworkSense=False

Registry



Installed by:	Installation of RayManageSoft Unified Endpoint Manager on a managed device (Computer setting)
User setting:	In order of precedence: <ul style="list-style-type: none">• HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Launcher\CurrentVersion• HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Common
Computer setting:	In order of precedence: <ul style="list-style-type: none">• [Registry]\ManageSoft\Launcher\CurrentVersion• [Registry]\ManageSoft\Common

Project Variable

Define as:	NetworkSense
Reference as:	\$ (NetworkSense)

NetworkSense (Inventory Agent)

Command Line | Registry

This setting determines whether network checks are bypassed for uploads performed by the inventory agent. If set to True, RayManageSoft Unified Endpoint Manager performs network checks (such as bandwidth speed). If set to False, RayManageSoft Unified Endpoint Manager bypasses any network checks.

Values / Range:	Boolean (True or False)
Default value:	False

Command Line

Tool:	inventory agent
Example:	-o NetworkSense=False

Registry

Installed by:	Installation of RayManageSoft Unified Endpoint Manager on a managed device (Computer setting)
User setting:	In order of precedence: <ul style="list-style-type: none">• HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Tracker\CurrentVersion• HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Common
Computer setting:	In order of precedence:



- | | |
|--|---|
| | <ul style="list-style-type: none">• [Registry] \ManageSoft\Tracker\CurrentVersion• [Registry] \ManageSoft\Common |
|--|---|

NetworkSense (Upload Agent)

Command Line | Registry | Project Variable

This setting determines whether network checks are bypassed by the upload agent. If set to True, RayManageSoft Unified Endpoint Manager performs network checks (such as bandwidth speed). If set to False, RayManageSoft Unified Endpoint Manager bypasses any network checks.

Values / Range:	Boolean (True or False)
Default value:	False

Command Line

Tool:	Upload agent
Example:	-o NetworkSense=False

Registry

Installed by:	Installation of RayManageSoft Unified Endpoint Manager on a managed device (Computer setting)
User setting:	In order of precedence: <ul style="list-style-type: none">• HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Uploader\CurrentVersion• HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Common
Computer setting:	In order of precedence: <ul style="list-style-type: none">• [Registry] \ManageSoft\Uploader\CurrentVersion• [Registry] \ManageSoft\Common

Project Variable

Define as:	NetworkSense
Reference as:	<code>\$ (NetworkSense)</code>

NetworkTimeout (Installation Agent)

Command Line | Registry | Project Variable

Determines the length of time of inactivity measured in seconds after which a network operation will time out.



Values / Range:	Numeric (seconds)
Default value:	30

Command Line

Tool:	Installation agent
Example:	-o NetworkTimeout=10

Registry

Installed by:	Installation of RayManageSoft Unified Endpoint Manager on a managed device (Computer setting)
User setting:	In order of precedence: <ul style="list-style-type: none">• HKEY_CURRENT_USER\Software\ManageSoft Corp\ManageSoft\Launcher\CurrentVersion• HKEY_CURRENT_USER\Software\ManageSoft Corp\ManageSoft\Common
Computer setting:	In order of precedence: <ul style="list-style-type: none">• [Registry]\ManageSoft\Launcher\CurrentVersion• [Registry]\ManageSoft\Common

Project Variable

Define as:	NetworkTimeout
Reference as:	\$ (NetworkTimeout)

NetworkTimeout (Upload Agent)

[Command Line](#) | [Registry](#) | [Project Variable](#)

Determines the length of time of inactivity measured in seconds after which a network operation will time out.

Values / Range:	Numeric (seconds)
Default value:	600 (ten minutes)

Command Line

Tool:	Upload agent
Example:	-o NetworkTimeout=1000

Registry



Installed by:	Installation of RayManageSoft Unified Endpoint Manager on a managed device (Computer setting)
User setting:	In order of precedence: <ul style="list-style-type: none">• HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Uploader\CurrentVersion• HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Common
Computer setting:	In order of precedence: <ul style="list-style-type: none">• [Registry]\ManageSoft\Uploader\CurrentVersion• [Registry]\ManageSoft\Common

Project Variable

Define as:	NetworkTimeout
Reference as:	<code>\$ (NetworkTimeout)</code>

NonAdSoftwareAssignment

Registry

This setting changes the default behavior of the managed device agent. It will use a uniquely generated GUID to request machine policies instead of the combination of the machine name and the domain. This is useful in environments where no active directory can or should be used.

Values / Range:	Boolean (True or False)
Default value:	True

Registry

Installed by:	Installation of RayManageSoft Unified Endpoint Manager on a managed device (Computer setting)
User setting:	Not available
Computer setting:	[Registry]\ManageSoft\PolicyClient\CurrentVersion

NoStage

Command Line | Registry | Project Variable

If set to `True`, files are downloaded directly to their install location without first placing them in the staging area. As a result, no checks are performed on files before they overwrite any existing files. If set to `False`, RayManageSoft Unified Endpoint Manager uses a staging area before transferring files to their install location.



Be aware:



This bypasses the staging area and is **not** recommended.



Values / Range:	Boolean (True or False)
Default value:	False

Command Line

Tool:	Installation agent
Example:	-o NoStage=True

Registry

Installed by:	Installation of RayManageSoft Unified Endpoint Manager on a managed device (Computer setting)
User setting:	HKEY_CURRENT_USER\Software\ManageSoft Corp\ManageSoft\Launcher\CurrentVersion
Computer setting:	[Registry]\ManageSoft\Launcher\CurrentVersion

Project Variable

Define as:	NoStage
Reference as:	\$ (NoStage)

ParentActivityTimeout

Registry

This setting is only used if managed devices are configured for peer-to-peer file sharing (AllowPeerToPeer is True).

RayManageSoft Unified Endpoint Manager peer download agent can trigger a **When connected to network** event that can be used to trigger a scheduled task. For example, a task can run when a dialup line is up and in use.

The peer download agent triggers the **When connected to network** event when either it or a peer it can see in the network initiates a file download from a distribution server. This occurs when no download has been active for at least ParentActivityTimeout seconds.

Values / Range:	Integer that is less than 7,200 (120 minutes)
Default value:	300 (5 minutes)
Example value:	150

Registry

Installed by:	Manual configuration
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User setting:	Not available
Computer setting:	[Registry]\ManageSoft\Common

ParentConnectionWindows

Registry

This setting is only used if managed devices are configured for peer-to-peer file sharing (`AllowPeerToPeer` is `True`) and `IgnoreConnectionWindows` is `False`.

It specifies the time periods during which the RayManageSoft Unified Endpoint Manager peer download agent can download packages from its closest distribution server and upload status information to reporting locations (To specify the time periods during which downloads from peer managed devices are allowed use `PeerConnectionWindows`).

Downloads in progress at the end of a time period will be stopped immediately and subsequent downloads of the same file will continue from that point.

**Be aware:**

When remote execution operations require data to be uploaded or downloaded these operations override the peer-to-peer settings.

Also see `AllowPeerToPeer`, `PeerConnectionWindows`, and `IgnoreConnectionWindows`.

Values / Range:	String in HHMM-HHMM:PP, HHMM-HHMM:PP format where: <ul style="list-style-type: none">• HHMM is a local time in 24 hour format (0000-2359). If not specified, the time period is the whole day. If the end time is earlier than the start time, it is assumed to be for the following day. For example, 0400-0100 specifies the period between 4 am on the first day and 1 am on the following day.• PP is a percentage of the end-to-end bandwidth that can be used by this managed device (optional). How the maximum available bandwidth is calculated is described in <code>PeerMaxRate</code>. The amount of the bandwidth available for a managed device is the maximum rate divided by the number of peers conducting transfers (regardless of the distribution server used by the peers). Multiple non-overlapping periods separated by commata can be specified.
Default value:	{empty}
Example value:	2300-0100:85 (between 11 pm and 1 am at 85% of the available bandwidth)

Registry



Installed by:	Installation of RayManageSoft Unified Endpoint Manager on a managed device (Computer setting)
User setting:	Not available
Computer setting:	[Registry]\ManageSoft\Common

PeerAveragingTime

Command Line | Registry

This setting is only used if managed devices are configured for peer-to-peer file sharing (`AllowPeerToPeer` is True).

In conjunction with `PeerMaxRate` it is used to limit the bandwidth used for peer-to-peer file sharing operations. It specifies the average period (in minutes) used to smooth the estimation for the transfers to and from peer managed devices. See `PeerMaxRate` for details about how these settings are used together.

Increasing the value of this setting means that the estimation takes longer to change as the actual transfer rate changes. In normal use, it is not necessary to change the value for this setting. RayManageSoft Unified Endpoint Manager retrieves the value for this setting from the registry every five seconds. It is not necessary to restart RayManageSoft Unified Endpoint Manager on managed devices after changing the value of this setting.

Values / Range:	Integer between 1 - 60
Default value:	5

Command Line

Tool:	Peer download agent
Example:	<code>-debug -o PeerAveragingTime=10</code>

Registry

Installed by:	Manual configuration
User setting:	Not available
Computer setting:	[Registry]\ManageSoft\Downloader



PeerConnectionWindows

Registry

This setting is only used if managed devices are configured for peer-to-peer file sharing (AllowPeerToPeer is True) and IgnoreConnectionWindows is False.

It specifies the time periods during which the RayManageSoft Unified Endpoint Manager peer download agent can download packages from peer managed devices (To specify time periods during which the peer download agent can download packages from the nearest distribution server use ParentConnectionWindows.).

Downloads in progress at the end of a time period will be stopped immediately and subsequent downloads of the same file will continue from that point.

Values / Range:	String in HHMM-HHMM:PP, HHMM-HHMM:PP format where: <ul style="list-style-type: none">• HHMM is a local time in 24 hour format (0000-2359). If not specified, the time period is the whole day. If the end time is earlier than the start time, it is assumed to be for the following day. For example, 0400-0100 specifies the period between 4 am on the first day and 1 am on the following day.• PP is a percentage of the end-to-end bandwidth that can be used by this managed device (optional). How the maximum available bandwidth is calculated is described in <i>PeerMaxRate</i>. Multiple non-overlapping periods separated by commata can be specified.
Default value:	None
Example value:	2300-0100:85 (between 11 pm and 1 am at 85% of the available bandwidth)

Registry

Installed by:	Installation of RayManageSoft Unified Endpoint Manager on a managed device
User setting:	Not available
Computer setting:	[Registry] \ManageSoft\Common



PeerListenQueue

Command Line | Registry

This setting is only used if managed devices are configured for peer-to-peer file sharing (`AllowPeerToPeer` is `True`).

It specifies the maximum number of connection request to queue before refusing additional connections. Under some TCP configurations, this prevents requests from being rejected when peer-to-peer is configured to pull files (`PeerPush` is `False`) and a number of files are requested in less than 100 milliseconds.

Consider setting this setting if the following errors are logged by `mgsdl.exe` or if advised by a Raynet support representative:

- Error code 10054 - an existing connection was forcibly closed by the remote host. This often appears in configurations where `HKEY_LOCAL_MACHINE\SYSTEM\CurrentControlSet\Parameters\Tcpip\Parameters\SynAttackProtect` has a value of 1 or 2. This configuration results in "half open" connections as the Windows TCP-layer SYN attack prevention blocks the connections opened by the Deployment Manager for peer-to-peer file transfer.
- Error code 10061 - No connection could be made because the target machine actively refused it.

Values / Range:	Integer between 1 - 100
Default value:	5

Command Line

Tool:	Peer download agent
Example:	<code>-debug -o PeerListenQueue=15</code>

Registry

Installed by:	Manual configuration
User setting:	Not available
Computer setting:	<code>[Registry]\ManageSoft\Downloader</code>



PeerMaxRate

Command Line | Registry

This setting is only used if managed devices are configured for peer-to-peer file sharing (AllowPeerToPeer is True).

It specifies the maximum allowable rate (in bytes per second) for transfers to and from peer managed devices.

The value of this setting should be chosen based on the speed of the LAN connection. For example, if the LAN connection is a 100 MB/s connection, the value for this setting can be set to 1,048,576 (1 MB/s) to ensure that peer-to-peer file sharing operations do not use more than 10% of the available bandwidth.

PeerMaxRate is used in conjunction with PeerAveragingTime to limit bandwidth used by peer-to-peer file sharing operations. RayManageSoft Unified Endpoint Manager calculates the sum of file transfers that have occurred between this managed device and peer managed devices. Since transfers occur in blocks and not as continuous stream, RayManageSoft Unified Endpoint Manager smooths out the variation in transfer rates using the PeerAveragingTime and a simple exponential decay algorithm. This result is an estimate of the transfer rate. Transfer rates will be decreased if the estimated rate exceeds the specified PeerMaxRate and increased if they are below the specified PeerMaxRate (Transfers can creep up to the PeerMaxRate, but they will drop back rapidly if the estimated rate is greater than the PeerMaxRate.).

RayManageSoft Unified Endpoint Manager retrieves the value for this setting from the registry every five seconds. It is not necessary to restart RayManageSoft Unified Endpoint Manager on a managed device after the value of this setting has been changed.

Values / Range:	Integer between 1,024 - 134,217,728
Default value:	16777216

Command Line

Tool:	Peer download agent
Example:	<code>-debug -o PeerMaxRate=2048 http://myserver/mypg.osd</code>

Registry

Installed by:	Manual configuration
User setting:	Not available
Computer setting:	[Registry]\ManageSoft\Downloader



PeerPullPort

Command Line | Registry

This setting is only used if managed devices are configured for peer-to-peer file sharing (AllowPeerToPeer is True).

It specifies the TCP port used for peer-to-peer file fetch operations. This port must not be firewalled.

Also see *PeerPush* and *AllowPeerToPeer*.

Values / Range:	Integer between 1,000 - 65,535
Default value:	6087

Command Line

Tool:	Peer download agent
Example:	<code>-debug -o PeerPullPort=7400</code>

Registry

Installed by:	Manual configuration
User setting:	Not available
Computer setting:	[Registry]\ManageSoft\Downloader

PeerPush

Command Line | Registry

This setting is only used if managed devices are configured for peer-to-peer file sharing (AllowPeerToPeer is True).

If the value of this setting is True, peer managed devices can immediately push a file in response to a request for the file. Allowing for immediate pushing of files reduces the UDP traffic from searching, but since the port used cannot be configured, this is not suitable for managed devices running firewall software. In networks where most of the peers are firewalled, this setting should be set to False.

Values / Range:	Boolean (True or False)
Default value:	True



Command Line

Tool:	Peer download agent
Example:	<code>-debug -o PeerPush=False</code>

Registry

Installed by:	Manual configuration
User setting:	Not available
Computer setting:	[Registry]\ManageSoft\Downloader

PeerSearchDuration

Command Line | Registry

This setting is only used if managed devices are configured for peer-to-peer file sharing (AllowPeerToPeer is True).

It specifies the number of seconds the peer download agent will spend searching for files in peer managed device caches before choosing to download the file from the closest distribution server.

Values / Range:	Integer between 3 and 600
Default value:	10

Command Line

Tool:	Peer download agent
Example:	<code>-debug -o PeerSearchDuration=30</code>

Registry

Installed by:	Manual configuration
User setting:	Not available
Computer setting:	[Registry]\ManageSoft\Downloader



PeerSearchPort

Command Line | Registry

This setting is only used if managed devices are configured for peer-to-peer file sharing (AllowPeerToPeer is True).

This value specifies the UDP port used for peer-to-peer search operations. This port must not be firewalled.

Values / Range:	Integer between 1,000 - 65,535
Default value:	6087

Command Line

Tool:	Peer download agent
Example:	<code>-debug -o PeerSearchPort=7400</code>

Registry

Installed by:	Manual configuration
User setting:	Not available
Computer setting:	[Registry]\ManageSoft\Downloader

PeerTransferLimit

Command Line | Registry

This setting is only used if managed devices are configured for peer-to-peer file sharing (AllowPeerToPeer is True).

This setting specifies the number of simultaneous peer-to-peer search and file transfer operations allowed across all peers on the subnet. Before commencing a file search or transfer operation, the managed device checks to see how many peers are currently performing searches or transfers. The managed device will not start a search or transfer if the number of managed devices currently downloading is equal to or greater than the PeerTransferLimit configured for this device.

Values / Range:	Integer between 1 - 64
Default value:	10

Command Line

Tool:	Peer download agent
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Example:	<code>-debug -o PeerTransferLimit=30</code>
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Registry

Installed by:	Manual configuration
User setting:	Not available
Computer setting:	[Registry]\ManageSoft\Downloader

PipeName (Peer Download Agent)

Command Line | Registry

This setting is only used if managed devices are configured for peer-to-peer file sharing (AllowPeerToPeer is True).

The name of the operating system pipe used to communicate with the RayManageSoft Unified Endpoint Manager peer-to-peer download service (pipes are used to supply the output of one program as input to another). During normal operation, it is not necessary to change this value.

Values / Range:	String
Default value:	RayManageSoft Download Service
Example value:	My Testing Service

Command Line

Tool:	Peer download agent
Example:	<code>-debug -o PipeName="My Testing Service"</code>

Registry

Installed by:	Manual configuration
User setting:	HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Downloader
Computer setting:	[Registry]\ManageSoft\Downloader



PlatformSpecificPackages

Command Line | Registry

Specifies whether the information about non-Windows, platform-specific packages (for example .lpp, .pkg, .rpm, and .sd-ux) is included in the software inventory. This setting is ignored on Windows computers.

Values / Range:	Boolean (True or False)
Default value:	True (when the registry value has not been set)
Example value:	False

Command Line

Tool:	Inventory agent
Example:	-o PlatformSpecificPackages=True

Registry

Installed by:	Update settings package on a managed device (computer setting)
User setting:	Not available
Computer setting:	[Registry]\ManageSoft\Tracker\CurrentVersion

PolicyComplianceLog

Registry

Instructs RayManageSoft Unified Endpoint Manager to upload policy compliance log files from the managed device to the specified server location.

This setting is configured during installation and should not be altered by end-users.

Values / Range:	Valid location
Default value:	\$(ServerLocation)\PolicyComplianceLogs\\$ \$(UserId) on \$(MachineId) at \$(DateTime).plc
Example value:	\$(ServerLocation)\PolicyComplianceLogs\\$ \$(UserId) on \$(MachineId) at \$(DateTime).plc

Registry

Installed by:	Installation of RayManageSoft Unified Endpoint Manager on a managed device (Computer setting)
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User setting:	HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Common\Rules
Computer setting:	[Registry]\ManageSoft\Common\Rules

PolicyPackageRefreshPeriod

Registry

This setting specifies the number of seconds after successfully downloading package (.osd) files during which the download of these files should not be attempted again. If a value for this setting is configured, each time the policy is applied, the policy agent checks to see if the package files required by a policy have been downloaded within this time period. If this is the case, the currently downloaded package files are used for installation.

If the package files have not been downloaded within the time interval, they are downloaded only if they have changed since they were last downloaded to the managed device (The check for this depends on the protocol in use. For HTTP download an **If-Modified-Since** HTTP request is used. Equivalent requests are made for other protocols.).

For example, a package file `MyApplication.osd` was downloaded at 4 PM and used to install the application `MyApplication`. The value of `PolicyPackageRefreshPeriod` is set to 43200 (12 hours). A scheduled task applies a policy and attempts to update `MyApplication` at 8 PM. Since 8 PM is less than 12 hours after `MyApplication.osd` was last downloaded, no attempt to download the file is made.

If no value is set for this setting, package files are always downloaded regardless of whether or not they have changed since they were last downloaded. If newer package files (those that have changed since the last download to the managed device) are to be downloaded when the policy is applied, the value for this setting needs to be set to 0 (zero).

Values / Range:	Integer ranging from 0 - 1,000,000,000
Default value:	86400 seconds (24 hours)
Example value:	28800 seconds (8 hours)

Registry

Installed by:	Manual configuration
User setting:	HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Common
Computer setting:	[Registry]\ManageSoft\Common



PolicyRefreshPeriod

Registry

This setting specifies the number of seconds after successfully downloading policy (.np1) files during which the download of these files should not be attempted again. If a value for this setting has been configured, each time the policy is applied, the policy agent checks to see if the policy files have been downloaded within this time period. If this is the case, the currently downloaded policy files are used to apply the policy.

If the policy files have not been downloaded within the time interval, they are downloaded only if they have changed since they were last downloaded to the managed device (The check for this depends on the protocol in use. For HTTP download an **If-Modified-Since** HTTP request is used. Equivalent requests are made for other protocols.).

For example, policy files were downloaded at 4 PM. The value of `PolicyRefreshPeriod` is set to 43200 (12 hours). A scheduled task starts applying the policy at 8 PM. Since 8 PM is less than 12 hours after the policy was last downloaded, no attempt to download more recent policy files is made.

If no value has been configured for this setting, policy files are always downloaded regardless of whether or not they have changed since they were last downloaded. If newer policy files (those that have changed since the last download to the managed device) are to be downloaded when the policy is applied, the value for this setting needs to be set to 0 (zero).

Values / Range:	Integer ranging from 0 - 1,000,000,000
Default value:	86400 seconds (24 hours)
Example value:	28800 seconds (8 hours)

Registry

Installed by:	Manual configuration
User setting:	HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Common
Computer setting:	[Registry]\ManageSoft\Common



PolicyServerPriority

Command Line | Registry

Specifies the priority to apply to the distribution location identified by the `PolicyServerURL` setting. Configuring this setting to a low value (high priority) such as 0 results in the server identified by the `PolicyServerURL` being used as a source for package downloads in preference to other servers. Setting it to a high value (low priority) such as 100 results in the server being prioritized after other servers.

`PolicyServerPriority` can also be set to the case-insensitive literal string `Invalid`. With this value, the server identified by `PolicyServerURL` will not be considered at all for package downloads.

Values / Range:	Recommended range of 0 - 100, or <code>Invalid</code>
Default value:	50

Command Line

Tool:	Installation agent
Example:	<code>-o PolicyServerPriority=1</code>

Registry

Installed by:	Installation of RayManageSoft Unified Endpoint Manager on a managed device (Computer setting)
User setting:	<code>HKEY_CURRENT_USER\Software\ManageSoft Corp\ManageSoft\Launcher\CurrentVersion</code>
Computer setting:	<code>[Registry]\ManageSoft\Launcher\CurrentVersion</code>

PolicyServerURL

Registry

Determines the distribution location used as a source for package downloads unless the `PolicyServerPriority` is lower than the priority of other servers.

Values / Range:	Path to valid policy device for the device
Default value:	<code>\$(DownloadRootURL)/Policies/Merged/\$(URLComputerDomain)Machine/\$(MachineName).nlp</code>

Registry



Installed by:	Installation of RayManageSoft Unified Endpoint Manager on a managed device
User setting:	HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Policy Client\CurrentVersion
Computer setting:	[Registry]\ManageSoft\Policy Client\CurrentVersion

PolicySource

Registry

The location where the policy is generated. There are two option:

- **Server:** NPL policy files are generated on the administration server and distributed for use.
- **Client:** The managed device retrieves the policy directly from the Active Directory.

Client-side merging is only available for managed devices that are connected to the Active Directory (It is possible to use the `EnablePolicyFailover` setting to switch to using server-side policy in the event that the Active Directory is not reachable at the time the client-side policy is due for application.).

Values / Range:	Server or Client
Default value:	Server

Registry

Installed by:	Installation of RayManageSoft Unified Endpoint Manager on a managed device (Computer setting)
User setting:	HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Policy Client\CurrentVersion
Computer setting:	[Registry]\ManageSoft\Policy Client\CurrentVersion

PostponeByDefault

Command Line | Registry

Used to determine the default outcome if the end-user does not (or cannot) decide whether to postpone the installation of mandatory packages or not. Depending on the value of the `PostponeUserInteractionLevel` and `UserInteractionLevel` (installation agent) settings, end-users on managed devices may be interactively asked if they want to postpone the installation of mandatory software.

Where settings prevent this offer from being made or where the end-user does not give a timely response to this offer, this setting determines the outcome used by the installation agent. By default, the installation agent does not postpone installations. However, if this setting is assessed



and the value is `True`, the installation agent defers the installation and it is reassessed when the policy is next checked.

Also see [PostponeUserInteractionLevel](#).

Values / Range:	Boolean (<code>True</code> or <code>False</code>)
Default value:	<code>False</code>

Command Line

Tool:	Installation agent
Example:	<code>-o PostponeByDefault=True</code>

Registry

Installed by:	Installation of RayManageSoft Unified Endpoint Manager on a managed device (Computer setting)
User setting:	<code>HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Launcher\CurrentVersion</code>
Computer setting:	<code>[Registry]\ManageSoft\Launcher\CurrentVersion</code>

PostponeCmdLine

Registry

The command line to run to offer end-users the choice to postpone software installation. Also refer to [PostponeUserInteractionLevel](#), [PostponeByDefault](#), and [PostponePath](#).

Values / Range:	Any valid command line to execute a program to offer end-users the opportunity to defer the installation of the software
Default value:	<code>\$(PostponePath)</code>
Example value:	<code>\$(Program Files)\MyCustomProgram.exe</code>

Registry

Installed by:	Installation of RayManageSoft Unified Endpoint Manager on a managed device (Computer setting)
User setting:	<code>CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Launcher\CurrentVersion</code>
Computer setting:	<code>[Registry]\ManageSoft\Launcher\CurrentVersion</code>



PostponementQueryBefore

Command Line | Registry

Used to determine when an end-user may be offered an option to postpone the installation of mandatory packages. Depending on the value of the `PostponeUserInteractionLevel` and `UserInteractionLevel` (installation agent) settings, end-users on managed devices may be interactively asked if they want to postpone the installation of mandatory software.

This setting determines whether the offer to postpone the installation may be made before the software package is downloaded to the managed device or after the download but immediately before the installation commences. The offer may also be made at both of these times. Also refer to `PostponeUserInteractionLevel`, `PostponeByDefault`, `PostponePath`, and `PostponeCmdLine`.

Values / Range:	Download, Install, or DownloadAndInstall
Default value:	Download
Example value:	Install

Command Line

Tool:	Installation agent
Example:	<code>-o PostponementQueryBefore=Install</code>

Registry

Installed by:	Application of a managed device settings package
User setting:	Not available
Computer setting:	<code>[Registry]\ManageSoft\Launcher\CurrentVersion</code>

PostponePath

Registry

The name and location of the executable used to allow end-users to defer the software installation. By default this is `mgs postpone.exe`.

Also see `PostponeUserInteractionLevel`, `PostponeByDefault`, and `PostponeCmdLine`.

Values / Range:	Any valid local directory path and executable program name
Default value:	<code>\$(ProgramPath)\RMSPostpone.exe</code>
Example value:	<code>\$(ProgramPath)\MyCustomProgram.exe</code>



Registry

Installed by:	Installation of RayManageSoft Unified Endpoint Manager on a managed device (Computer setting)
User setting:	HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Launcher\CurrentVersion
Computer setting:	[Registry]\ManageSoft\Launcher\CurrentVersion

PostponeUserInteractionLevel

Command Line | Registry

Controls whether end-users on managed devices are interactively asked if they want to postpone installations of mandatory packages that are appropriately configured in the policy.

There are three values available for this setting:

- **Full:** End-users are asked if they want to postpone the installation of appropriately configured mandatory packages.
- **Default:** End-users are only prompted about postponement if the installation agent is running with a `UserInteractionLevel` (installation agent) of Full. End-users will not be prompted if the installation agent is running with any other `UserInteractionLevel` (installation agent) setting.
- **Quiet:** End-users are not prompted about postponement.

To ensure the installation agent does not halt for too long without any user response the postponement dialog is automatically dismissed after the time period specified by the `UITimeoutWait` setting.

The `PostponeByDefault` preference setting determines the default response controlling whether the installation of mandatory packages is postponed when a user is not prompted or the prompt dialog times out according to the `UITimeoutWait` setting.

Also see `UserInteractionLevel` (adoption agent), `PostponeByDefault`, and `UITimeoutWait`.

Values / Range:	Full, Default, or Quiet
Default value:	Full
Example value:	Default

Command Line

Tool:	Installation agent
Example:	<code>-o PostponeUserInteractionLevel=Default</code>





Registry

Installed by:	Installation of RayManageSoft Unified Endpoint Manager on a managed device (Computer setting)
User setting:	HKEY_CURRENT_USER\Software\ManageSoft Corp\ManageSoft\Launcher\CurrentVersion
Computer setting:	[Registry]\ManageSoft\Launcher\CurrentVersion

PreferenceUpdatePeriod

Command Line | Registry

Specifies how often (in seconds) the application usage agent will refresh its settings from the registry. The value must be greater than 0, otherwise the default value will be used.

Values / Range:	Integer greater than 0
Default value:	86400

Command Line

Tool:	Application usage agent
Example:	-o PreferenceUpdatePeriod="90"

Registry

Installed by:	Installation of RayManageSoft Unified Endpoint Manager on a managed device (Computer setting)
User setting:	Not available
Computer setting:	[Registry]\ManageSoft\Usage Agent\CurrentVersion

ProcessUpdatePeriod

Command Line | Registry

Specifies how often (in seconds) the application usage agent will check for newly started or exited applications. The value must be greater than 0 otherwise the default value will be used.

Values / Range:	Integer greater than 0 (number of seconds)
Default value:	60

Command Line

Tool:	Application usage agent
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Example:	-o ProductUpdatePeriod=90
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Registry

Installed by:	Installation of RayManageSoft Unified Endpoint Manager on a managed device (Computer setting)
User setting:	Not available
Computer setting:	[Registry]\ManageSoft\Usage Agent\CurrentVersion

ProductUpdatePeriod

Command Line | Registry

Specifies how often (in seconds) the application usage agent will check for newly installed applications. The value must be greater than 0 otherwise the default value will be used.

Values / Range:	Integer greater than 0 (number of seconds)
Default value:	86400

Command Line

Tool:	Application usage agent
Example:	-o ProductUpdatePeriod=90

Registry

Installed by:	Installation of RayManageSoft Unified Endpoint Manager on a managed device (Computer setting)
User setting:	Not available
Computer setting:	[Registry]\ManageSoft\Usage Agent\CurrentVersion

ProgressDepth

Registry

The number of directory levels to search at the initialization to approximate the number of directories searched during tracking.

Values / Range:	Integer between 1 - 10
Default value:	No default in registry; default behavior 3



Registry

Installed by:	RayManageSoft Unified Endpoint Manager internals or manual configuration
User setting:	HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Tracker\CurrentVersion
Computer setting:	[Registry]\ManageSoft\Tracker\CurrentVersion

PromptOnCOMRegFailures

Command Line | Registry | Project Variable

Only applicable when `UserInteractionLevel` (Installation agent) is set to `Full`.

If set to `True`, RayManageSoft Unified Endpoint Manager prompts the user when it fails to register a COM server. If set to `False`, RayManageSoft Unified Endpoint Manager does not prompt the user and continues with the installation of the package.

Values / Range:	Boolean (<code>True</code> or <code>False</code>)
Default value:	<code>True</code>

Command Line

Tool:	Installation agent
Example:	<code>-o PromptOnCOMRegFailure=False</code>

Registry

Installed by:	Installation of RayManageSoft Unified Endpoint Manager on a managed device (Computer setting)
User setting:	HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Launcher\CurrentVersion
Computer setting:	[Registry]\ManageSoft\Launcher\CurrentVersion

Project Variable

Define as:	<code>PromptOnCOMRegFailures</code>
Reference as:	<code>\$(PromptOnCOMRegFailures)</code>



PromptOnInstallCompletion

Command Line | Registry | Project Variable

Only applicable if `UserInteractionLevel` (installation agent) is set to `Full`.

If set to `True`, RayManageSoft Unified Endpoint Manager informs the user that the installation has been completed. If set to `False`, RayManageSoft Unified Endpoint Manager does not inform the user about the completion of the installation.

Values / Range:	Boolean (<code>True</code> or <code>False</code>)
Default value:	<code>False</code>

Command Line

Tool:	Installation agent
Example:	<code>-o PromptOnInstallCompletion=True</code>

Registry

Installed by:	Installation of RayManageSoft Unified Endpoint Manager on a managed device (Computer setting)
User setting:	<code>HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Launcher\CurrentVersion</code>
Computer setting:	<code>[Registry]\ManageSoft\Launcher\CurrentVersion</code>

Project Variable

Define as:	<code>PromptOnInstallCompletion</code>
Reference as:	<code>\$(PromptOnInstallCompletion)</code>

PromptOnUninstallCompletion

Command Line | Registry | Project Variable

Only applicable if `UserInteractionLevel` (installation agent) is set to `Full`.

If set to `True`, RayManageSoft Unified Endpoint Manager informs the user that the package uninstall has been completed. If set to `False`, RayManageSoft Unified Endpoint Manager does not inform the user about the completion of the uninstall.

Values / Range:	Boolean (<code>True</code> or <code>False</code>)
Default value:	<code>False</code>



Command Line

Tool:	Installation agent
Example:	-o PromptOnUninstallCompletion=True

Registry

Installed by:	Installation of RayManageSoft Unified Endpoint Manager on a managed device (Computer setting)
User setting:	HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Launcher\CurrentVersion
Computer setting:	[Registry]\ManageSoft\Launcher\CurrentVersion

Project Variable

Define as:	PromptOnUninstallCompletion
Reference as:	\$ (PromptOnUninstallCompletion)

PropagatePkgChanged

Command Line | Registry | Project Variable

This is only applicable for Third-party installer packages

If set to `True`, RayManageSoft Unified Endpoint Manager reinstalls the base package if the prerequisites for the package have changed.

Values / Range:	Boolean (True or False)
Default value:	False

Command Line

Tool:	Installation agent
Example:	-o PropagatePkgChanged=False

Registry

Installed by:	Installation of RayManageSoft Unified Endpoint Manager on a managed device (Computer setting)
User setting:	HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Launcher\CurrentVersion
Computer setting:	[Registry]\ManageSoft\Launcher\CurrentVersion





Project Variable

Define as:	PropagatePkgChanged
Reference as:	\$ (PropagatePkgChanged)

PublicAppAccess

Command Line | Registry | Project Variable

Determines RayManageSoft Unified Endpoint Manager access to the Windows Common folders and file on Windows. The options are:

- `FullAccess` - RayManageSoft Unified Endpoint Manager can access areas of the file system available to all users.
- `NoAccess` - RayManageSoft Unified Endpoint Manager cannot access areas of the file system available to all users.



Note:

This setting does not override file system access. The `FullAccess` option does not provide access through RayManageSoft Unified Endpoint Manager if the user does not already have access to the Common areas of the file system.

Values / Range:	FullAccess or NoAccess
Default value:	FullAccess

Command Line

Tool:	Installation agent
Example:	<code>-o PublicAppAccess=NoAccess</code>

Registry

Installed by:	Installation of RayManageSoft Unified Endpoint Manager on a managed device (Computer setting)
User setting:	<code>HKEY_CURRENT_USER\Software\ManageSoft Corp\ManageSoft\Launcher\CurrentVersion</code>
Computer setting:	<code>[Registry]\ManageSoft\Launcher\CurrentVersion</code>

Project Variable

Define as:	PublicAppAccess
Reference as:	\$ (PublicAppAccess)



QuietUntilUpdate

Command Line | Registry | Project Variable

If set to `True`, this option hides the RayManageSoft Unified Endpoint Manager user interface on the managed device until either a user interaction is necessary or a package requires installation, upgrading, or uninstalling. The user interface is hidden while RayManageSoft Unified Endpoint Manager checks to see if an update is required. If the user interface is being displayed, it is displayed according to the `UserInteractionLevel` setting. If set to `False`, the RayManageSoft Unified Endpoint Manager user interface is being displayed according to the `UserInteractionLevel` setting, whether or not a user interaction is required or not.

Values / Range:	Boolean (<code>True</code> or <code>False</code>)
Default value:	<code>False</code>

Command Line

Tool:	Installation agent
Example:	<code>-o QuietUntilUpdate=True</code>

Registry

Installed by:	Installation of RayManageSoft Unified Endpoint Manager on a managed device (Computer setting)
User setting:	<code>HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Launcher\CurrentVersion</code>
Computer setting:	<code>[Registry]\ManageSoft\Launcher\CurrentVersion</code>

Project Variable

Define as:	<code>QuietUntilUpdate</code>
Reference as:	<code>\$(QuietUntilUpdate)</code>

RebootCmdLine

Command line | Registry

Used on the managed device to reboot from the command line.

Values / Range:	Name of the executable in the command path
Default value:	<code>"\$(RebootPath)"</code>



Command Line

Tool:	Installation agent
Example:	<code>\$(RebootPath) -t 60</code>

Registry

Installed by:	Installation of RayManageSoft Unified Endpoint Manager on a managed device (Computer setting)
User setting:	HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Launcher\CurrentVersion
Computer setting:	[Registry]\ManageSoft\Launcher\CurrentVersion

RebootContinueAfterCmdFailure

Command line | Registry

Specifies whether to continue with the reboot of the managed device if the prereboot command returned a non-zero exit code (typically indicating that an error has occurred or a warning has been generated).

Values / Range:	Boolean (True or False)
Default value:	True

Command Line

Tool:	Reboot agent
Example:	<code>reboot.exe -c false</code>

Registry

Installed by:	RayManageSoft Unified Endpoint Manager internals or manual configuration
User setting:	HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Launcher\CurrentVersion
Computer setting:	[Registry]\ManageSoft\Launcher\CurrentVersion



RebootIfRequired

Command Line | Registry

Determines whether to reboot if RayManageSoft Unified Endpoint Manager has determined that a reboot is necessary.

This setting configures the default response to the dialog that prompts end-users to confirm a reboot:

- If set to `False`, the default response is to not reboot
- If set to `True`, the default response is to reboot. If `ForceReboot` is also `True`, the end-user is not given an option and the managed device will do a reboot.

If the dialog times out with no user response, or if it is not displayed because of the `UserInteractionLevel` and `AlwaysDisplayReboot` settings, or if no user is logged on, RayManageSoft Unified Endpoint Manager will reboot automatically if `RebootIfRequired` is `True`.

If the desktop is locked, the installation and adoption agents uses `AllowRebootIfLocked` instead of `RebootIfRequired`.

For details about how this setting works in combination with other installation settings to determine the appropriate reboot action, refer to the *Reboot options* section.

Values / Range:	Boolean (<code>True</code> or <code>False</code>)
Default value:	<code>False</code>

Command Line

Tool:	Adoption agent, installation agent
Example:	<code>-o RebootIfRequired=True</code>

Registry

Installed by:	Installation of RayManageSoft Unified Endpoint Manager on a managed device (Computer setting)
User setting:	<code>HKEY_CURRENT_USER\Software\ManageSoft Corp\ManageSoft\Launcher\CurrentVersion</code>
Computer setting:	<code>[Registry]\ManageSoft\Launcher\CurrentVersion</code>



RebootPostCommand

Command Line | Registry

This setting specifies the command that is executed after rebooting a managed device using `reboot.exe`. The command specified here is copied to `HKLM\SOFTWARE\ManageSoft Corp\ManageSoft\Common\RunOnce` from where it will be executed by the scheduling agent after the managed device reboots.

Values / Range:	String
Default value:	none
Example value:	<code>chkdsk /f</code>

Command Line

Tool:	Reboot agent
Example:	<code>-a "regsvr32 /s /u C:\filename.dll"</code> will register a DLL

Registry

Installed by:	RayManageSoft Unified Endpoint Manager internals or manual configuration
User setting:	<code>HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Launcher\CurrentVersion</code>
Computer setting:	<code>[Registry]\ManageSoft\Launcher\CurrentVersion</code>

RebootPreCommand

Command Line | Registry

This setting specifies the command that is executed before rebooting a managed device using `reboot.exe`.

Values / Range:	String
Default value:	none
Example value:	<code>cleanmgr</code>

Command Line

Tool:	Reboot agent
Example:	<code>-b "regsvr32 /s /u C:\filename.dll"</code>



	will register a DLL
--	---------------------

Registry

Installed by:	RayManageSoft Unified Endpoint Manager internals or manual configuration
User setting:	HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Launcher\CurrentVersion
Computer setting:	[Registry]\ManageSoft\Launcher\CurrentVersion

RebootPromptCycles

Command Line | Registry

This setting specifies the number of time an end-user can postpone the reboot of the managed device initiated by the Deployment Manager. The postpone cycle is either terminated when the end-user chooses to postpone or reboot or at the conclusion of the period of time that is specified by `RebootPromptWait`. If all postpone cycles have been completed, the final reboot dialog is displayed. The appearance and behavior of the final reboot dialog is based on the settings of the `RebootIfRequired`, `ForceReboot`, and `UITimeoutWait` settings.

If `RebootPromptCycles` is set to 0 (default), the final reboot dialog is presented to the end-user immediately with no options to postpone the reboot. For example, if `RebootPromptCycles` is set to 2, the postponement dialog is presented to the end-user a maximum of two times. Assuming that the end-user chooses to postpone the reboot each time, after the second postponement, the final reboot dialog will be displayed after the time interval specified by `RebootPromptWait`. The appearance and behavior of this dialog is based on the settings of `RebootIfRequired`, `ForceReboot`, and `UITimeoutWait`.

If both of these settings and `RebootPromptUnlimited` are set, `RebootPromptUnlimited` takes precedence. Configuring this setting to -1 is equivalent to setting `RebootPromptUnlimited=True`. For more information, also refer to `UITimeoutWait`, `RebootPromptWait`, `RebootPromptUnlimited`, `RebootIfRequired`, `ForceReboot`, and `AllowTimeoutIfLocked`.

Values / Range:	Integer
Default value:	0

Command Line

Tool:	Reboot agent
Example:	<code>reboot.exe -p 10</code> <code>reboot.exe -o RebootPromptCycles=10</code>

Registry



Installed by:	RayManageSoft Unified Endpoint Manager internals or manual configuration
User setting:	HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Launcher\CurrentVersion
Computer setting:	[Registry]\ManageSoft\Launcher\CurrentVersion

RebootPromptUnlimited

Command Line | Registry

This setting specifies if prompting to reboot will continue until the managed device has rebooted. This is equivalent to `RebootPromptCycles=-1`. If both, `RebootPromptCycles` and `RebootPromptUnlimited` have been set, `RebootPromptUnlimited` will take precedence. For more information, also refer to `UITimeoutWait`, `RebootPromptWait`, `RebootIfRequired`, `ForceReboot`, `AllowTimeoutIfLocked`, and `RebootPromptCycles`.

Values / Range:	Boolean (True or False)
Default value:	False

Command Line

Tool:	Reboot agent
Example:	<code>reboot.exe -u reboot.exe -p -1</code>

Registry

Installed by:	RayManageSoft Unified Endpoint Manager internals or manual configuration
User setting:	HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Launcher\CurrentVersion
Computer setting:	[Registry]\ManageSoft\Launcher\CurrentVersion

RebootPromptWait

Command Line | Registry

The time interval in seconds that RayManageSoft Unified Endpoint Manager has to wait before once again displaying the dialog that prompts the end-user to reboot. For more information also refer to `AllowTimeoutIfLocked` and `RebootPromptCycles`.

Values / Range:	Integer greater than zero
Default value:	600



Command Line

Tool:	Reboot agent
Example:	<code>-w 1200</code>

Registry

Installed by:	RayManageSoft Unified Endpoint Manager internals or manual configuration
User setting:	<code>HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Launcher\CurrentVersion</code>
Computer setting:	<code>[Registry]\ManageSoft\Launcher\CurrentVersion</code>

RefreshPeriod

Command Line | Registry

The number of minutes between the automatic refresh of data held by the package selection agent. This refreshes the underlying data and, in the factory supplied user interface, also the tabular data that is displayed to the end-user.

Values / Range:	Numeric greater than zero (number of minutes)
Default value:	5 (minutes)

Command Line

Tool:	Package selection agent
Example:	<code>-o RefreshPeriod=10</code>

Registry

Installed by:	RayManageSoft Unified Endpoint Manager internals or manual configuration
User setting:	<code>HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Selector\CurrentVersion</code>
Computer setting:	<code>[Registry]\ManageSoft\Selector\CurrentVersion</code>

ReInstallRequiresVersionChange

Command Line | Registry | Project Variable

Determines when the Deployment Manager will upgrade, downgrade, or reinstall packages.

If set to `True`, the Deployment Manager will upgrade, downgrade, or reinstall packages on a



managed device if either of the following has changed:

- The version number of the package.
- The MD5 digest calculated for all the package details that apply to this device based on the current platform, language, and architecture (as opposed to the MD5 of the overall package).

This behavior protects against the reinstallation of applications if the package has changed, but if those changes do not affect the current managed device. This still allows self-healing to occur in the event of file corruption and for upgrades to occur when changes to a package do affect the current managed device.

If set to `False`, the Deployment Manager will upgrade, downgrade, or reinstall packages on a managed device if either of the following has changed:

- The MD5 digest for the entire package.
- The version number of the package.

Values / Range:	Boolean (True or False)
Default value:	True

Command Line

Tool:	Installation agent
Example:	<code>-o ReInstallRequiresVersionChange=False</code>

Registry

Installed by:	RayManageSoft Unified Endpoint Manager internals or manual configuration
User setting:	<code>HKEY_CURRENT_USER\Software\ManageSoft Corp\ManageSoft\Launcher\CurrentVersion</code>
Computer setting:	<code>[Registry]\ManageSoft\Launcher\CurrentVersion</code>

Project Variable

Define as:	<code>ReInstallRequiresVersionChange</code>
Reference as:	<code>\$(ReInstallRequiresVersionChange)</code>

RenotifyTimeout

Command Line | Registry | Project Variable

Determines the length of time in seconds that installation agent dialogs can remain hidden while waiting to time out before they are displayed to the user once more.



Values / Range:	Numeric (seconds)
Default value:	240 (4 minutes)

Command Line

Tool:	Installation agent
Example:	-o RenotifyTimeout=10

Registry

Installed by:	Installation of RayManageSoft Unified Endpoint Manager on a managed device (Computer setting)
User setting:	In order of precedence: <ul style="list-style-type: none">• HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Launcher\CurrentVersion• HKEY_CURRENT_USER\SOFTWARE\ManageSoft corp\ManageSoft\Common
Computer setting:	In order of precedence: <ul style="list-style-type: none">• [Registry]\ManageSoft\Launcher\CurrentVersion• [Registry]\ManageSoft\Common

Project Variable

Define as:	RenotifyTimeout
Reference as:	\$ (RenotifyTimeout)

RetryPolicy

Command line | Registry

If set to `True`, if no machine schedule exists on the managed device when the managed device is booting, RayManageSoft Unified Endpoint Manager will attempt to retrieve the RayManageSoft Unified Endpoint Manager policy. RayManageSoft Unified Endpoint Manager uses the command within the `RetryPolicyCommand` setting to retrieve the policy. This is useful when performing automatic adoption of managed devices to ensure that the temporary network outages do not halt the RayManageSoft Unified Endpoint Manager adoption process.

If set to `False`, if no machine schedule exists on the managed device when the managed device is booting, RayManageSoft Unified Endpoint Manager will not retrieve the RayManageSoft Unified Endpoint Manager policy.

Values / Range:	Boolean (<code>True</code> or <code>False</code>)
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Default value:	False
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Command Line

Tool:	Scheduling agent
Example:	<code>-o RetryPolicy=False</code>

Registry

Installed by:	Installation of RayManageSoft Unified Endpoint Manager on a managed device
User setting:	Not available
Computer setting:	<code>[Registry]\ManageSoft\Schedule Agent\CurrentVersion</code>

RetryPolicyCommand

Command Line | Registry

If `RetryPolicy` is set to `True`, RayManageSoft Unified Endpoint Manager uses the command stored in `RetryPolicyCommand` to attempt to retrieve the group policy. The policy is either retrieved from the last known policy location, or can be included in the `RetryPolicyCommand` value.

Values / Range:	Any valid policy agent command line
Default value:	<code>mgspolicy -t Machine -o UserInteractionLevel=Quiet</code>
Example value:	<code>mgspolicy -t Machine</code>

Command Line

Tool:	Scheduling agent
Example:	<code>-o RetryPolicyCommand=mgspolicy -t Machine -o UserInteractionLevel=Quiet</code>

Registry

Installed by:	Installation of RayManageSoft Unified Endpoint Manager on a managed device
User setting:	Not available
Computer setting:	<code>[Registry]\ManageSoft\Schedule Agent\CurrentVersion</code>



RunInventoryScripts

Command Line | Registry

If `True`, this setting specifies that inventory scripts should be run after managed devices have been inventoried. All scripts located in the location specified by `InventoryScriptsDir` are executed immediately after the inventory data collection is complete.

Values / Range:	Boolean (<code>True</code> or <code>False</code>)
Default value:	<code>False</code>

Command Line

Tool:	Inventory agent
Example:	<code>-o RunInventoryScripts=True</code>

Registry

Installed by:	RayManageSoft Unified Endpoint Manager internals or manual configuration
User setting:	Not available
Computer setting:	<code>[Registry]\ManageSoft\Tracker\CurrentVersion</code>

SaveAllUserSymbols

Command Line | Registry | Project Variable

Determines whether RayManageSoft Unified Endpoint Manager retains the installation settings set by a top-level or prerequisite catalog.

- If set to `True`, RayManageSoft Unified Endpoint Manager retains the existing values for settings.
- If set to `False`, it saves only the settings used by the current package.

Also see *Persistent Managed Device Preference Settings*.

Values / Range:	Boolean (<code>True</code> or <code>False</code>)
Default value:	<code>False</code>

Command Line

Tool:	Installation agent
Example:	<code>-o SaveAllUserSymbols=True</code>



Registry

Installed by:	Installation of RayManageSoft Unified Endpoint Manager on a managed device (Computer setting)
User setting:	HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Launcher\CurrentVersion
Computer setting:	[Registry]\ManageSoft\Launcher\CurrentVersion

Project Variable

Define as:	SaveAllUserSymbols
Reference as:	\$ (SaveAllUserSymbols)

SearchFrequency

Command Line | Registry

This setting is only used if managed devices are configured for peer-to-peer file sharing (AllowPeerToPeer is True).

The requesting managed device sends multiple UDP broadcast requests to cater for the fact that some packets may be dropped during transmission and so that it can assemble a number of possible sources from which to retrieve the required files. This setting specifies the time (in tenths of a second) between the requests.

Values / Range:	Integer between 1 - 10
Default value:	10

Command Line

Tool:	Peer download agent
Example:	-debug -o SearchFrequency=5

Registry

Installed by:	Manual configuration
User setting:	Not available
Computer setting:	[Registry]\ManageSoft\Downloader



SearchMaxOffer

Command Line | Registry

This setting is only used if managed devices are configured for peer-to-peer file sharing (AllowPeerToPeer is True).

Since offers to send a requested file might be received from more than one peer, this setting specifies the number of offers of a file to receive from peers before terminating the search. Increasing this number can help distribute the load and reduce file transfer failures, but waiting for more offers can also extend the time that is needed for searching. If the number of offers is reached before the number of requests specified by SearchMinimum is reached, additional requests will be sent until the number for SearchMinimum is reached.

Values / Range:	Integer between 1 - 10
Default value:	5

Command Line

Tool:	Peer download agent
Example:	-o debug -o SearchMaxOffer=3

Registry

Installed by:	Manual configuration
User setting:	Not available
Computer setting:	[Registry] \ManageSoft\Downloader

SearchMinimum

Command Line | Registry

This setting is only used if managed devices are configured for peer-to-peer file sharing (AllowPeerToPeer is True).

The requesting managed device sends multiple UDP broadcast requests to cater for the fact that some packets may be dropped during transmission and so that it can assemble a number of possible sources from which to retrieve required files. This setting specifies the minimum number of requests to send. It will transmit this number of requests even if it receives sufficient offers of the file from peer managed devices before it has sent all requests.

Values / Range:	Integer between 1 - 20
Default value:	2



Command Line

Tool:	Peer download agent
Example:	<code>-debug -o SearchMinimum=5</code>

Registry

Installed by:	Manual configuration
User setting:	Not available
Computer setting:	[Registry]\ManageSoft\Downloader

SearchRetry

Command Line | Registry

This setting is only used if managed devices are configured for peer-to-peer file sharing (AllowPeerToPeer is True).

While SearchMinimum specifies the number of requests to send for each required file, SearchRetry, specifies the time interval (in seconds) between the requests.

Values / Range:	Integer between 60 - 3,600
Default value:	600

Command Line

Tool:	Peer download agent
Example:	<code>-debug -o SearchRetry=1200</code>

Registry

Installed by:	Manual configuration
User setting:	Not available
Computer setting:	[Registry]\ManageSoft\Downloader



SecurityPatchRebootIfRequired

Registry | Project Variable

This setting is only used when security patches are being installed. If the installation of a security patch requires a reboot and the value of this setting is `True`, `RebootIfRequired` is set to `True`.

If this setting is used as a variable in a security package, the **Set variable before processing package** checkbox needs to be checked when creating the package in order to set the variable before the package installation command is run.

Values / Range:	Boolean (<code>True</code> or <code>False</code>)
Default value:	<code>True</code>

Registry

Installed by:	RayManageSoft Unified Endpoint Manager internals or manual configuration
User setting:	<code>HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Launcher\CurrentVersion</code>
Computer setting:	<code>[Registry]\ManageSoft\Launcher\CurrentVersion</code>

Project Variable

Define as:	<code>SecurityPatchRebootIfRequired</code>
Reference as:	<code>\$(SecurityPatchRebootIfRequired)</code>

SelectorAlgorithm

Registry

Specifies the algorithms used to assign values to the `Priority` registry keys for download and upload locations.

After application of the nominated algorithms, the managed device will attempt to collect packages from the server with the highest priority. In the event of a connection failure, the managed device uses the other prioritized servers remaining on the list as failover servers.

RayManageSoft Unified Endpoint Manager includes the following algorithms:

- `MgsADSiteMatch`
Moves all servers in the site of the current managed devices to the front of the priority list.
- `MgsBandwidth`
Priorities are based on end-to-end bandwidth availability to the server.
- `MgsDHCP`



Priorities are based on lists of servers specified in DHCP.

- `MgsDomainMatch`
Priorities are determined by the closest match in domain name.
- `MgsIPMatch`
Priorities are determined by the closest IP address match.
- `MgsNameMatch`
Matches prefixes in the computer names.
- `MgsPing`
Priorities are determined by fastest ping response time.
- `MgsRandom`
Random priorities are assigned.
- `MgsServersFromAD`
Priorities are determined according to lists of servers specified in the Active Directory.
- `MgsSubnetMatch`
Moves all servers in the current subnet to the front of the priority list, but still retains the relative order of existing priorities.

**Be aware:**

Each algorithm may be given an integer parameter that determines the number of servers to which priorities will be assigned to. Some algorithms may also be given an additional Boolean attribute that can cause unmatched servers to be discarded from the list (priority set to the string literal `invalid`). Some algorithms also accept other parameters.

Values / Range:	<code>MgsADSiteMatch, MgsBandwidth, MgsDHCP, MgsDomainMatch, MgsIPMatch, MgsNameMatch, MgsPing, MgsRandom, MgsServersFromAD, MgsSubnetMatch(nDGRandom, nDGDomainMatch, nDGIIPMatch); also available for backward compatibility.</code>
Default value:	<code>MgsPing; MgsSubnetMatch</code>
Example value:	<ul style="list-style-type: none">• <code>MgsRandom(3)</code> This means that RayManageSoft Unified Endpoint Manager should randomly assign the top three servers (based on the priorities currently assigned).• <code>MgsADSiteMatch(True); MgsSubnetMatch</code> This means that RayManageSoft Unified Endpoint Manager lists servers outside of the site of the current managed device as "invalid" (<code>MgsSubnetMatch</code> will only prioritize valid servers set by <code>MgsADSiteMatch</code>).

Registry

Installed by:	Installation of RayManageSoft Unified Endpoint Manager on a managed device (Computer setting)
User setting:	<code>HKEY_CURRENT_USER\Software\ManageSoft Corp\ManageSoft\NetSelector\CurrentVersion</code>



Computer setting:	[Registry]\ManageSoft\NetSelector\CurrentVersion
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SelfHeal

Command Line | Registry | Project Variable

Specifies whether self-healing should occur for an individual package when RayManageSoft Unified Endpoint Manager updates machine or user policies.

- `True` means that all packages on this managed device should self-heal.
- `False` means that no packages on this managed device should self-heal.
- Any other value means that self-healing should be attempted only on packages with a `SelfHeal` property whose value matches this string. For example, if a package has a `SelfHeal` value of `AlwaysHealMe`, and `SelfHeal` on a device is also set to `AlwaysHealMe`, self-healing of that package will occur on that device.

**Be aware:**

If using `SelfHeal` as a package variable, set the **Set variable before processing package** checkbox when creating the package.

Values / Range:	String
Default value:	True

Command Line

Tool:	Installation agent
Example:	<code>-o SelfHeal="False"</code>

Registry

Installed by:	Manual configuration
User setting:	<code>HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Launcher\CurrentVersion</code>
Computer setting:	[Registry]\ManageSoft\Launcher\CurrentVersion

Project Variable

Define as:	<code>SelfHeal</code>
Reference as:	<code>\$(SelfHeal)</code>



ServiceConnectTimeout

Registry

This setting controls the amount of time that the `ndserv.exe` has in order to establish a named pipe connection with the `ndlaunch.exe`. The default value for a timeout is 20 seconds.

Values / Range:	Integer greater than 0 (number of seconds)
Default value:	20
Example value:	30

Registry

Installed by:	Installation of RayManageSoft Unified Endpoint Manager on a managed device (Computer setting)
User setting:	<code>HKEY_LOCAL_MACHINE\SOFTWARE\WOW6432Node\ManageSoft Corp\ManageSoft\Launcher\CurrentVersion</code>
Computer setting:	<code>[Registry]\ManageSoft\Launcher\CurrentVersion</code>

ServiceCreateTimeout

Registry

This setting controls the amount of time that the `ndlaunch.exe` has to establish a named pipe connection with the `ndserv.exe`. The default value for a timeout is 30 seconds.

Values / Range:	Integer greater than 0 (number of seconds)
Default value:	30
Example value:	20

Registry

Installed by:	Installation of RayManageSoft Unified Endpoint Manager on a managed device (Computer setting)
User setting:	<code>HKEY_LOCAL_MACHINE\SOFTWARE\WOW6432Node\ManageSoft Corp\ManageSoft\Launcher\CurrentVersion</code>
Computer setting:	<code>[Registry]\ManageSoft\Launcher\CurrentVersion</code>



SessionBackupPeriod

Command Line | Registry

Specifies how often in seconds the application usage agent will cache already recorded application usage data. The value must be greater than 0 otherwise the default value will be used.

Values / Range:	Integer greater than 0
Default value:	3600

Command Line

Tool:	Application usage agent
Example:	-o SessionBackupPeriod=90

Registry

Installed by:	Installation of RayManageSoft Unified Endpoint Manager on a managed device
User setting:	Not available
Computer setting:	[Registry]\ManageSoft\Usage Agent\CurrentVersion

ShowIcon (Installation Agent)

Command Line | Registry | Project Variable

If set to `True`, RayManageSoft Unified Endpoint Manager displays an icon in the system tray when it is installing or uninstalling an application. This icon displays, regardless of the value of the `UserInteractionLevel` (installation agent) setting.

If this icon is double-clicked and `UserInteractionLevel` (installation agent) is set to `Status` or `Auto`, the progress display toggles from being hidden to being visible.

If set to `False`, no icon will display.

Values / Range:	Boolean (<code>True</code> or <code>False</code>)
Default value:	No registry default; default behavior <code>False</code>

Command Line

Tool:	Installation agent
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Example:	-o ShowIcon=True
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Registry

Installed by:	Installation of RayManageSoft Unified Endpoint Manager on a managed device (Computer setting)
User setting:	In order of precedence: <ul style="list-style-type: none">• HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Launcher\CurrentVersion• HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Common
Computer setting:	In order of precedence: <ul style="list-style-type: none">• [Registry]\ManageSoft\Launcher\CurrentVersion• [Registry]\ManageSoft\Common

Project Variable

Define as:	ShowIcon
Reference as:	\$ (ShowIcon)

ShowIcon (Inventory Agent)

Command Line | Registry | Project Variable

If set to `True`, RayManageSoft Unified Endpoint Manager displays an icon in the system tray when it is installing or uninstalling an application. This icon displays, regardless of the value of the `UserInteractionLevel` (Inventory agent) setting.

If this icon is double-clicked and `UserInteractionLevel` (Inventory agent) is set to `Status` or `Auto`, the progress display toggles from being hidden to being visible.

If set to `False`, no icon will display.

Values / Range:	Boolean (<code>True</code> or <code>False</code>)
Default value:	No registry default; default behavior <code>False</code>

Command Line

Tool:	Inventory agent
Example:	-o ShowIcon=True

Registry

Installed by:	Installation of RayManageSoft Unified Endpoint Manager on a
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	managed device (Computer setting)
User setting:	In order of precedence: <ul style="list-style-type: none">• HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Tracker\CurrentVersion• HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Common
Computer setting:	In order of precedence: <ul style="list-style-type: none">• [Registry]\ManageSoft\Tracker\CurrentVersion• [Registry]\ManageSoft\Common

Project Variable

Define as:	ShowIcon
Reference as:	<code>\$(ShowIcon)</code>

SMBIOSCmdLine

Command Line | Registry

Specifies the command line used to invoke `smbios2.exe` to gather BIOS information during zero-touch hardware inventory collection. This setting is not used during the normal inventory collection by RayManageSoft Unified Endpoint Manager.

The `smbios2.exe` is a utility developed by IBM that RayManageSoft Unified Endpoint Manager uses to collect a range of information about a computer if WMI is not available on the computer. It is possible to execute `smbios2.exe /h` by hand to obtain information about possible command arguments that can be used with the `smbios2.exe`.

The default value of the `SMBIOSCmdLine` setting includes the `/G` option, which attempts to collect as much information about the computer as possible. The `/G` option collects BIOS information using one particular approach, which very old BIOSes may not support. If old BIOSes are in use within an organization, customizing this preference setting value to use the `/a` option instead of `/G` should be considered. `/a` uses an alternative approach for collecting information which is supported by older BIOSes. However, use of the `/a` option is known to result in problems such as hangs and crashes on some more recent hardware, including many Dell and IBM computers.

Relative paths to executables in this preference setting are treated as relative to the directory containing `ndtrack.exe`.

This setting can be set to an empty value in order to prevent the inventory agent from using the `smbios2.exe` tool. This results in less BIOS information being collected during zero-touch hardware inventory collection.

The command line used to execute `smbios2.exe` normally includes `conspawn`, as shown in the default value below. `conspawn` is an executable used by RayManageSoft Unified Endpoint



Manager to reliably execute 16-bit DOS applications on various versions of Windows.

In order to successfully use `smbios2.exe` to gather inventory data, `smbios2.exe`, `conspawn.exe`, and `ide21201.vxd` should all exist in the same directory as `ntrack.exe`.

Values / Range:	Any valid command line that will execute <code>smbios2.exe</code> that results in output being written to standard output. This commandline should include the <code>/1</code> argument.
Default value:	<code>conspawn smbios2.exe /1 /G</code>
Example value:	<code>conspawn smbios2.exe /1 /a</code>

Command Line

Tool:	Inventory agent
Example:	<code>-t Machine -o SMBIOSCmdLine="conspawn smbios2.exe /1 /a"</code>

Registry

Installed by:	RayManageSoft Unified Endpoint Manager internals or manual configuration
User setting:	<code>HKEY_CURRENT_USER\Software\ManageSoft Corp\ManageSoft\Tracker\CurrentVersion</code>
Computer setting:	<code>[Registry]\ManageSoft\Tracker\CurrentVersion</code>

SourceFile

Command Line | Registry | Project Variable

Identifies the file or files to be uploaded by the upload agent.

Values / Range:	Either a UNC (<code>\MYCOMPUTER\...</code>) or a drive (<code>C:\</code>) path to the required file or files. Wildcard characters can be used in the filename component.
Default value:	None
Example value:	<code>C:\Temp*.log</code>

Command Line

Tool:	Upload agent
Example:	<code>-o SourceFile=c:\temp*.log -o SourceFile=c:\temp\myfile.log</code>



Registry

Installed by:	RayManageSoft Unified Endpoint Manager internals or manual configuration
User setting:	HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Uploader\CurrentVersion
Computer setting:	[Registry]\ManageSoft\Uploader\CurrentVersion

Project Variable

Define as:	SourceFile
Reference as:	<code>\$(SourceFile)</code>

SourceRemove

Command Line | Registry | Project Variable

Determines whether the upload agent removes the uploaded files from the source location after a successful upload. If `True`, the files are removed from the source location.

Values / Range:	Boolean (<code>True</code> or <code>False</code>)
Default value:	<code>True</code>

Command Line

Tool:	Upload agent
Example:	<code>-o SourceRemove -o SourceRemove=False</code>

Registry

Installed by:	RayManageSoft Unified Endpoint Manager internals or manual configuration
User setting:	HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Uploader\CurrentVersion
Computer setting:	[Registry]\ManageSoft\Uploader\CurrentVersion

Project Variable

Define as:	SourceRemove
Reference as:	<code>\$(SourceRemove)</code>



StageInactivePackages

Command Line | Registry

Used to download (stage) all application files referenced in a policy that is scheduled to be activated some time in the future. This allows packages to be installed immediately once the policy is activated without having to wait for lengthy downloads, as the files have already been unobtrusively downloaded beforehand. If this setting is set to `False`, RayManageSoft Unified Endpoint Manager does not start downloading application files until the policy is activated.

Values / Range:	Boolean (True or False)
Default value:	<code>False</code>

Command Line

Tool:	Installation agent
Example:	<code>-o StageInactivePackages=True</code>

Registry

Installed by:	Manual configuration
User setting:	<code>HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Launcher\CurrentVersion</code>
Computer setting:	<code>[Registry]\ManageSoft\Launcher\CurrentVersion</code>

StartupDelay

Registry

Specifies the wait time (in seconds) between a managed device booting up and the application usage agent starting. This can be used to delay the application usage agent startup to allow managed devices to boot up faster and provide the end-user with an interactive desktop more quickly. When the application usage agent startup is delayed, any applications executed prior to its initialization will not be tracked as used.

Values / Range:	Integer greater than 0 (number of seconds)
Default value:	0



Registry

Installed by:	Installation of RayManageSoft Unified Endpoint Manager on a managed device (Computer setting)
User setting:	HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Usage Agent\CurrentVersion
Computer setting:	[Registry]\ManageSoft\Usage Agent\CurrentVersion

StrictInstall

Command Line | Registry

If set to `True`, the policy agent returns a non-zero exit code if any package in policy fails to install. If set to `False`, the policy agent may return a zero exit code even if packages failed to install. Do not use the policy agent's return code to test for success unless this setting is set to `True`.



WARNING

Do not use the return code of the policy agent to test for success unless this setting is set to `True`.

Values / Range:	Boolean (<code>True</code> or <code>False</code>)
Default value:	No registry default; default behavior <code>False</code>

Command Line

Tool:	Installation agent
Example:	<code>-o StrictInstall=True</code>

Registry

Installed by:	Manual configuration
User setting:	In order of precedence: <ul style="list-style-type: none">• HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Launcher\CurrentVersion• HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Common
Computer setting:	In order of precedence: <ul style="list-style-type: none">• [Registry]\ManageSoft\Launcher\CurrentVersion• [Registry]\ManageSoft\Common



SupplyWorstCaseReturnValue

Command Line | Registry | Project Variable

If set to `False`, RayManageSoft Unified Endpoint Manager only returns an error when an installation agent operation fails regardless of whether the installation is successful or not.

If set to `True`, an error is reported if an installation fails during an application self-heal, revision, or upgrade.

Values / Range:	Boolean (<code>True</code> or <code>False</code>)
Default value:	<code>False</code>

Command Line

Tool:	Installation agent
Example:	<code>-o SupplyWorstCaseReturnValue=True</code>

Registry

Installed by:	Installation of RayManageSoft Unified Endpoint Manager on a managed device (Computer setting)
User setting:	<code>HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Launcher\CurrentVersion</code>
Computer setting:	<code>[Registry]\ManageSoft\Launcher\CurrentVersion</code>

Project Variable

Define as:	<code>SupplyWorstCaseReturnValue</code>
Reference as:	<code>\$(SupplyWorstCaseReturnValue)</code>

TrackFilesInUserInventory

Registry

This setting controls whether file evidence data is collected for user inventories. By default, file evidence is not collected, as file evidence cannot be directly linked to particular users. Set this setting to `True` if file evidence should be collected for user inventories.

Values / Range:	Boolean (<code>True</code> or <code>False</code>)
Default value:	<code>False</code>



Registry

Installed by:	RayManageSoft Unified Endpoint Manager internals or manual configuration
User setting:	HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Tracker\CurrentVersion
Computer setting:	[Registry]\ManageSoft\Tracker\CurrentVersion

TrustDatabaseFxd

Registry

If set to `True`, trusted and excluded locations can only be changed by users with administrator privileges. If set to `False` or if this setting has not been configured on the managed device, RayManageSoft Unified Endpoint Manager allows any user to change the trusted and excluded locations.

Values / Range:	Boolean (<code>True</code> or <code>False</code>)
Default value:	<code>False</code>

Registry

Installed by:	Manual configuration
User setting:	HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Launcher\CurrentVersion
Computer setting:	[Registry]\ManageSoft\Launcher\CurrentVersion

UITimeoutWait

Command Line | Registry

Determines the number of seconds that a RayManageSoft Unified Endpoint Manager installation agent dialog displays before timing out and automatically selecting the default response. The first dialog to time out will do so after the specified period (or never, if the time out period is set to 0 seconds). Subsequent dialogs will time out after a maximum of 60 seconds. For example, if the time out period is set to 300 seconds and the first dialog does time out after 300 seconds, subsequent dialogs will time out after 60 seconds.

For details about how this setting works in combination with other installation settings to determine appropriate reboot actions, see *Reboot Options*.

Values / Range:	Integer greater than 0 (number of seconds)
Default value:	300



Command Line

Tool:	Installation agent
Example:	-o UITimeoutWait=30

Registry

Installed by:	Installation of RayManageSoft Unified Endpoint Manager on a managed device (Computer setting)
User setting:	HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Launcher\CurrentVersion
Computer setting:	[Registry]\ManageSoft\Launcher\CurrentVersion

UninstallShieldSilently

Command Line | Registry

By default, uninstall operations for InstallShield packages display a dialog prompting the user to confirm the deletion of files. This setting allows to control whether this dialog displays during an uninstall operation.

The following options are available:

- Always
The uninstall is always silent (RayManageSoft Unified Endpoint Manager appends -a to the uninstall command line).
- Never
The uninstall is never silent. the dialog will always be displayed.
- Auto
If the UserInteractionLevel is set to Full, the dialog is being displayed. Otherwise, it is not displayed.

Values / Range:	Always Auto Never
Default value:	If not set, the default behavior is Never

Command Line

Tool:	Installation agent
Example:	-o UninstallShieldSilently="Always"

Registry

Installed by:	Manually
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User setting:	HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Launcher\CurrentVersion
Computer setting:	[Registry]\ManageSoft\Launcher\CurrentVersion

UnInstallString

Registry

The string used to uninstall an application.

Values / Range:	String
Default value:	None

Registry

Installed by:	Installation of RayManageSoft Unified Endpoint Manager on a managed device
User setting:	HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Launcher\CurrentVersion
Computer setting:	[Registry]\ManageSoft\Launcher\CurrentVersion

UnusedFilePersistence

Command Line | Registry

This setting is only used if managed devices are configured for peer-to-peer file sharing (AllowPeerToPeer is True).

Files will be deleted from the peer cache during clean up operations if they have not been accessed for more than the number of hours specified by this setting.

This setting also influences when the cleanup operations are started. Cleanup operations do not start immediately when a managed device starts up as this may result in the peer cache being cleaned out on managed devices that have been turned off for long periods. Instead, cleanup operations are started as soon as one of the following is true:

- One hour has elapsed after RayManageSoft Unified Endpoint Manager has last requested file downloads
- One quarter of the time specified by this setting has passed since the managed device started up. For example, if this setting is set to 120, cleanup operations will start after the managed device has been active for 30 hours if they have not been started earlier.

Values / Range:	Integer between 24 and 8,760
Default value:	120



Command Line

Tool:	Peer download agent
Example:	<code>-debug -o UnusedFilePersistence=240</code>

Registry

Installed by:	Manual configuration
User setting:	Not available
Computer setting:	[Registry]\ManageSoft\Downloader

UnusedFileUptime

Registry

This setting is only used if managed devices are configured for peer-to-peer file sharing (AllowPeerToPeer is True).

It specifies how long (in minutes) to wait after receiving the first request from the installation agent before starting to look for and delete unused files.

Values / Range:	Integer between 0 and 1,440
Default value:	60

Registry

Installed by:	Manual configuration
User setting:	Not available
Computer setting:	[Registry]\ManageSoft\Downloader

UploadPeriod

Command Line | Registry

Specifies how often (in seconds) the application usage agent will upload recorded application usage data to the specified server. The value must be greater than 0 otherwise the default value will be used.

Values / Range:	Integer greater than 0 (in seconds)
Default value:	86400

Command Line



Tool:	Application usage agent
Example:	-o UploadPeriod=3600

Registry

Installed by:	Installation of RayManageSoft Unified Endpoint Manager on a managed device (Computer setting)
User setting:	Not available
Computer setting:	[Registry]\ManageSoft\Usage Agent\CurrentVersion

UploadType

Command Line | Registry | Project Variable

Determines whether the upload agent uploads machine generated files or user generated files. For example, the machine inventory or the user inventory, all user installation logs or only current user installation logs.

Values / Range:	Machine User
Default value:	• Machine

Command Line

Tool:	Upload agent
Example:	-o UploadType=Machine

Registry

Installed by:	Manual configuration
User setting:	HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Uploader\CurrentVersion
Computer setting:	[Registry]\ManageSoft\Uploader\CurrentVersion

Project Variable

Define as:	UploadType
Reference as:	\$ (UploadType)



UsageDirectory

Registry

Specifies the directory under which a cache for application usage data is created before it is uploaded to the administration server.

**WARNING**

This setting should not be changed by the user as it is set during the installation.

Values / Range:	Valid location
Default value:	\$ (CommonAppDataFolder) \ManageSoft Corp\ManageSoft \Usage Agent\UsageData

Registry

Installed by:	Installation of RayManageSoft Unified Endpoint Manager on a managed device (Computer setting)
User setting:	Not available
Computer setting:	[Registry]\ManageSoft\Usage Agent\CurrentVersion

UseAddRemove

Command Line | Registry

This setting is only applicable for Windows devices.

If set to `True`, RayManageSoft Unified Endpoint Manager records application usage data for applications that are detected from **Add/Remove Programs**. If set to `False`, RayManageSoft Unified Endpoint Manager does not use **Add/Remove Programs** to detect applications.

Values / Range:	Boolean (<code>True</code> or <code>False</code>)
Default value:	<code>False</code>

Command Line

Tool:	Application usage agent
Example:	<code>-o UseAddRemove=True</code>

Registry

Installed by:	Installation of RayManageSoft Unified Endpoint Manager on a
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	managed device (Computer setting)
User setting:	Not available
Computer setting:	[Registry]\ManageSoft\Usage Agent\CurrentVersion

UseManualMapper

Command Line | Registry

If set to `True`, RayManageSoft Unified Endpoint Manager records application usage data for applications that are detected from the Manual Mapper registry keys. If set to `False`, RayManageSoft Unified Endpoint Manager does not use the Manual Mapper registry keys to detect applications.

Values / Range:	Boolean (<code>True</code> or <code>False</code>)
Default value:	<code>False</code>

Command Line

Tool:	Application usage agent
Example:	<code>-o UseManualMapper=True</code>

Registry

Installed by:	Installation of RayManageSoft Unified Endpoint Manager on a managed device (Computer setting)
User setting:	Not available
Computer setting:	[Registry]\ManageSoft\Usage Agent\CurrentVersion

UseMGS

Command Line | Registry

This setting is only applicable for Windows devices.

If set to `True`, RayManageSoft Unified Endpoint Manager records application usage data for applications that are detected from the RayManageSoft Unified Endpoint Manager application cache. If set to `False`, RayManageSoft Unified Endpoint Manager does not use the application cache to detect applications.

Values / Range:	Boolean (<code>True</code> or <code>False</code>)
Default value:	<code>True</code>





Command Line

Tool:	Application usage agent
Example:	-o UseMGS=False

Registry

Installed by:	Installation of RayManageSoft Unified Endpoint Manager on a managed device (Computer setting)
User setting:	Not available
Computer setting:	[Registry]\ManageSoft\Usage Agent\CurrentVersion

UseMSI

Command Line | Registry

If set to `True`, RayManageSoft Unified Endpoint Manager records application usage data for applications that are detected in the native package format (MSI, RPM, or PKG). If set to `False`, RayManageSoft Unified Endpoint Manager does not use the native package format when detecting applications.

Values / Range:	Boolean (<code>True</code> or <code>False</code>)
Default value:	<code>True</code>

Command Line

Tool:	Application usage agent
Example:	-o UseMSI=False

Registry

Installed by:	Installation of RayManageSoft Unified Endpoint Manager on a managed device (Computer setting)
User setting:	Not available
Computer setting:	[Registry]\ManageSoft\Usage Agent\CurrentVersion



UserHardware

Command Line | Registry

Allows to track hardware either using Windows Management Instrumentation (WMI) or native APIs. If WMI is available, it is used for tracking.

This setting is only effective when running in the user context. To track hardware in the machine context use **Hardware**.

If set to `True`, allows for the tracking of hardware inventory. If set to `False`, hardware inventories are not tracked.

Values / Range:	Boolean (<code>True</code> or <code>False</code>)
Default value:	<code>False</code>

Command Line

Tool:	Inventory agent
Example:	<code>-o UserHardware=True</code>

Registry

Installed by:	RayManageSoft Unified Endpoint Manager internals or manual configuration
User setting:	<code>HKEY_CURRENT_USER\Software\ManageSoft Corp\ManageSoft\Tracker\CurrentVersion</code>
Computer setting:	Not available - use <i>Hardware</i>

Project Variable

Define as:	<code>AddRemove</code>
Reference as:	<code>\$ (AddRemove)</code>



UserInteractionLevel (Adoption Agent)

Command Line | Project Variable

Depending on the value, of this entry, some dialogs of the RayManageSoft Unified Endpoint Manager adoption agent (used to install RayManageSoft Unified Endpoint Manager for managed devices) are suppressed.

The following options can be set:

- **Full:** The RayManageSoft Unified Endpoint Manager installation activities operate in full interactive mode. The user has full control over the installation options of an application and will see all dialogs during the download, installation, and uninstall phases.
- **Auto:** The RayManageSoft Unified Endpoint Manager installation activities are fully displayed, but no user interaction is required unless an error occurs. Installation proceeds automatically using the default install values.
- **Quiet:** RayManageSoft Unified Endpoint Manager is not displayed during operations and no user feedback or interaction is available. Do not use this mode without the approval of the RayManageSoft Unified Endpoint Manager administrator!
- **Status:** Only status dialogs are displayed (for example, progress dialogs).

Values / Range:	Full Auto Quiet Status
Default value:	Full

Command Line

Tool:	Adoption agent
Example:	<code>-o UserInteractionLevel=Quiet</code>

Project Variable

Define as:	UserInteractionLevel
Reference as:	<code>\$(UserInteractionLevel)</code>



UserInteractionLevel (Installation Agent)

Command Line | Registry | Project Variable

Depending on the value of this entry, some dialogs of the RayManageSoft Unified Endpoint Manager installation agent are suppressed.

The following options can be set:

- **Full:** The RayManageSoft Unified Endpoint Manager installation activities operate in full interactive mode. The user has full control over the installation options of an application and will see all dialogs during the download, installation, and uninstall phases.
- **Auto:** The RayManageSoft Unified Endpoint Manager installation activities are fully displayed, but no user interaction is required unless an error occurs. Installation proceeds automatically using the default install values.
- **Quiet:** RayManageSoft Unified Endpoint Manager is not displayed during operations and no user feedback or interaction is available. Do not use this mode without the approval of the RayManageSoft Unified Endpoint Manager administrator!
- **Status:** Only status dialogs are displayed (for example, progress dialogs).

Values / Range:	Full Auto Quiet Status
Default value:	Full

Command Line

Tool:	Installation agent
Example:	<code>-o UserInteractionLevel=Quiet</code>

Registry

Installed by:	Installation of RayManageSoft Unified Endpoint Manager on a managed device (Computer setting)
User setting:	In order of precedence: <ul style="list-style-type: none">• HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Launcher\CurrentVersion• HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Common
Computer setting:	In order of precedence: <ul style="list-style-type: none">• [Registry]\ManageSoft\Launcher\CurrentVersion• [Registry]\ManageSoft\Common



Project Variable

Define as:	UserInteractionLevel
Reference as:	<code>\$(UserInteractionLevel)</code>

UserInteractionLevel (Inventory Agent)

Command Line | Registry

The user interaction method of the RayManageSoft Unified Endpoint Manager inventory agent.

The following options can be set:

- **Full:** The RayManageSoft Unified Endpoint Manager installation activities operate in full interactive mode.
- **Auto:** If `ShowIcon` (inventory agent) is True, the RayManageSoft Unified Endpoint Manager icon displays during inventory activities. The user is able to double-click the icon to access the RayManageSoft Unified Endpoint Manager user interface. If `ShowIcon` (inventory agent) is False, a progress bar displays during inventory activities.
- **Quiet:** RayManageSoft Unified Endpoint Manager is not displayed during operations and no user feedback or interaction is available.
- **Status:** Only status dialogs are displayed (for example, progress dialogs).

Values / Range:	Full Auto Quiet Status
Default value:	Status

Command Line

Tool:	Inventory agent
Example:	<code>-o UserInteractionLevel=Quiet</code>

Registry

Installed by:	Installation of RayManageSoft Unified Endpoint Manager on a managed device (Computer setting)
User setting:	In order of precedence: <ul style="list-style-type: none">• <code>HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Tracker\CurrentVersion</code>• <code>HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Common</code>
Computer setting:	In order of precedence:



	<ul style="list-style-type: none">• [Registry] \ManageSoft\Tracker\CurrentVersion• [Registry] \ManageSoft\Common
--	---

UserInventoryDirectory

Command Line | Registry

The location for the user inventories on the managed device.

Values / Range:	Valid location
Default value:	<code>\$(AppDataFolder)\ManageSoft Corp\ManageSoft\Tracker\Inventories</code>

Command Line

Tool:	Inventory agent
Example:	<code>-o UserInventoryDirectory=C:\ManageSoft Corp\ManageSoft\Tracker\Inventories</code>

Registry

Installed by:	Installation of RayManageSoft Unified Endpoint Manager on a managed device (Computer setting)
User setting:	<code>HKEY_CURRENT_USER\Software\ManageSoft Corp\ManageSoft\Tracker\CurrentVersion</code>
Computer setting:	<code>[Registry]\ManageSoft\Tracker\CurrentVersion</code>

UserZeroTouchDirectory

Command Line

In case of a remote call this location is used for the user inventories. The default value can be changed when calling the inventory agent.

Values / Range:	Valid location
Default value:	<code>\$(AppDataFolder)\ManageSoft Corp\ManageSoft\Tracker\ZeroTouch</code>

Command Line

Tool:	Inventory agent
Example:	<code>-o UserZeroTouchDirectory=C:\ManageSoft Corp\ManageSoft\Tracker\ZeroTouch</code>



UserLogonDomain

Registry | Project Variable

Domain name of the user. For managed devices running Windows 2000 or later, this is automatically configured during the adoption of the managed device

Values / Range:	The canonical domain name of the user. Read-only!
Default value:	The default is the value retrieved from Windows.
Example value:	mycompany.com

Registry

Installed by:	Windows 2000 or later
User setting:	HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Common
Computer setting:	[Registry]\ManageSoft\Common

Project Variable

Define as:	Predefined on operating systems supporting Active Directory.
Reference as:	\$ (UserLogonDomain)

UserPolicyDirectory

Registry

The location in which to store active user policies.

Values / Range:	Valid folder and path
Default value:	\$(AppDataFolder)\ManageSoft Corp\ManageSoft\Policy Client\Policies\Merged\User
Example value:	C:\MyPolicies\User

Registry

Installed by:	Installation of RayManageSoft Unified Endpoint Manager on a managed device (Computer setting)
User setting:	HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Policy Client\CurrentVersion
Computer setting:	[Registry]\ManageSoft\Policy Client\CurrentVersion



UserPolicyPackageDirectory

Registry

The location where the package information associated with the user policy is cached.

Values / Range:	Valid folder and path
Default value:	<code>\$(AppDataFolder)\ManageSoft Corp\ManageSoft\Policy Client\Packages</code>
Example value:	<code>C:\MyPolicies\Packages</code>

Registry

Installed by:	Installation of RayManageSoft Unified Endpoint Manager on a managed device (Computer setting)
User setting:	<code>HKEY_CURRENT_USER\Software\ManageSoft Corp\ManageSoft\Policy Client\CurrentVersion</code>
Computer setting:	<code>[Registry]\ManageSoft\Policy Client\CurrentVersion</code>

UserProcessesOnly

Command Line | Registry

If set to `True`, RayManageSoft Unified Endpoint Manager only records application usage data for applications run by users other than `SYSTEM` (or `root` in non-Windows environments). If set to `False`, RayManageSoft Unified Endpoint Manager records application usage data for all applications.

Values / Range:	Boolean (<code>True</code> or <code>False</code>)
Default value:	<code>True</code>

Command Line

Tool:	Application usage agent
Example:	<code>-o UserProcessesOnly=False</code>



Registry

Installed by:	Installation of RayManageSoft Unified Endpoint Manager on a managed device (Computer setting)
User setting:	Not available
Computer setting:	[Registry]\ManageSoft\Usage Agent\CurrentVersion

UseTrustDatabase

Command Line | Registry | Project Variable

If the installation agent is deciding whether to install a package, this setting specifies if the distribution location from where the files are collected is taken into consideration. If set to `True`, the installation agent will check whether the distribution location from which a RayManageSoft Unified Endpoint Manager catalog (.osd file) is collected is a trusted location.

A related setting for User settings in the registry will override the machine settings unless the machine settings are locked. Also refer to *Fixing Managed Device Settings*.

**Note:**

If `VerifyTrustOrSign` is `True`, this setting will be ignored.

Values / Range:	Boolean (True or False)
Default value:	<code>False</code>

Command Line

Tool:	Installation agent
Example:	<code>-o UseTrustDatabase=True</code>

Registry

Installed by:	Manual configuration
User setting:	Not available
Computer setting:	[Registry]\ManageSoft\Launcher\CurrentVersion

Project Variable

Define as:	<code>UseTrustDatabase</code>
Reference as:	<code>\$(UseTrustDatabase)</code>



VerifyCatalogSigned

Command Line | Registry | Project Variable

If set to `True`, the installation agent uses Authenticode to check the digital signature referenced in the implementation archive before installing a package. RayManageSoft Unified Endpoint Manager implementation archives have the extension `.ndc`. If set to `False`, RayManageSoft Unified Endpoint Manager does not check the digital signature before installing a package.

A related setting for User settings in the registry will override the machine settings unless the machine settings are locked. Also refer to *Fixing Managed Device Settings*.

**Note:**

If `VerifyTrustOrSign` is `True`, this setting will be ignored.

Values / Range:	Boolean (<code>True</code> or <code>False</code>)
Default value:	<code>False</code>

Command Line

Tool:	Installation agent
Example:	<code>-o VerifyCatalogSigned=True</code>

Registry

Installed by:	Installation of RayManageSoft Unified Endpoint Manager on a managed device (Computer setting)
User setting:	Not available
Computer setting:	<code>[Registry]\ManageSoft\Launcher\CurrentVersion</code>

Project Variable

Define as:	<code>VerifyCatalogSigned</code>
Reference as:	<code>\$ (VerifyCatalogSigned)</code>



VerifyFilesSigned

Command Line | Registry | Project Variable

If set to `True`, RayManageSoft Unified Endpoint Manager checks for a valid Authenticode digital signature in executable files that it downloads before it installs them. If set to `False`, RayManageSoft Unified Endpoint Manager does not check executable files for a valid digital signature.

Values / Range:	Boolean (<code>True</code> or <code>False</code>)
Default value:	<code>False</code>

Command Line

Tool:	Installation agent
Example:	<code>-o VerifyFilesSigned=True</code>

Registry

Installed by:	Installation of RayManageSoft Unified Endpoint Manager on a managed device (Computer setting)
User setting:	<code>HKEY_CURRENT_USER\Software\ManageSoft Corp\ManageSoft\Launcher\CurrentVersion</code>
Computer setting:	<code>[Registry]\ManageSoft\Launcher\CurrentVersion</code>

Project Variable

Define as:	<code>VerifyFilesSigned</code>
Reference as:	<code>\$ (VerifyFilesSigned)</code>

VersionInfo

Command Line | Registry

If set to `True`, RayManageSoft Unified Endpoint Manager includes the file version header information in the inventory. If set to `False`, RayManageSoft Unified Endpoint Manager does not include the file version header information in the inventory.

Values / Range:	Boolean (<code>True</code> or <code>False</code>)
Default value:	<code>True</code>

Command Line



Tool:	Inventory agent
Example:	-o VersionInfo=False

Registry

Installed by:	Manual configuration
User setting:	HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Tracker\CurrentVersion
Computer setting:	[Registry]\ManageSoft\Tracker\CurrentVersion

VirusScan

Command Line | Registry | Project Variable

If set to `True`, RayManageSoft Unified Endpoint Manager scans the downloaded files for viruses before the installation. The `VirusScanCommand` setting defines the virus checking mechanism that is being used. If set to `False`, RayManageSoft Unified Endpoint Manager does not scan the files for viruses.

Values / Range:	Boolean (True or False)
Default value:	<code>False</code>

Command Line

Tool:	Installation agent
Example:	<code>-o VirusScan=True</code>

Registry

Installed by:	Installation of RayManageSoft Unified Endpoint Manager on a managed device (Computer setting)
User setting:	HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Launcher\CurrentVersion
Computer setting:	[Registry]\ManageSoft\Launcher\CurrentVersion

Project Variable

Define as:	<code>VirusScan</code>
Reference as:	<code>\$(VirusScan)</code>



VirusScanCommand

Command Line | Registry | Project Variable

This option is only available if `VirusScan` is set to True.

Determines the virus scan application that is being used and the location of its binaries. RayManageSoft Unified Endpoint Manager uses this value to run the virus scanning application. The value should either be enclosed in quotes or use short file names for folder names that are long or contain spaces.

Values / Range:	Valid executable file and path
Default value:	No default
Example value:	<code>C:\PROGRA~1\Vet\vet.exe</code>

Command Line

Tool:	Installation agent
Example:	<code>-o VirusScanCommand=C:\PROGRA~1\Vet\vet.exe</code>

Registry

Installed by:	Installation of RayManageSoft Unified Endpoint Manager on a managed device (Computer setting)
User setting:	<code>HKEY_CURRENT_USER\SOFTWARE\ManageSoft Corp\ManageSoft\Launcher\CurrentVersion</code>
Computer setting:	<code>[Registry]\ManageSoft\Launcher\CurrentVersion</code>

Project Variable

Define as:	<code>VirusScanCommand</code>
Reference as:	<code>\$(VirusScanCommand)</code>



WANAveragingTime

Command Line | Registry

This setting is only used if managed devices are configured for peer-to-peer file sharing (AllowPeerToPeer is True).

It is used in conjunction with `WANMaxRate` to limit bandwidth used for downloading files from the distribution server. It specifies the average period of time (in minutes) used to smooth the estimate of transfers to and from the distribution server. For information on how to used these settings together, see `WANMaxRate`. Increasing the value of this setting means, that the estimate takes longer to change as the actual transfer rate changes. In normal use, changing this value will not be necessary.

The value of this setting is being retrieved from the registry every five seconds. Therefore, it is not necessary to restart RayManageSoft Unified Endpoint Manager on managed devices after changing the value of this setting.

Values / Range:	Integer between 1 - 60
Default value:	10

Command Line

Tool:	Peer download agent
Example:	<code>-debug -o WANAveragingTime=10</code>

Registry

Installed by:	Manual configuration
User setting:	Not available
Computer setting:	<code>[Registry]\ManageSoft\Downloader</code>

WANMaxRate

Command Line | Registry

This setting is only used if managed devices are configured for peer-to-peer file sharing (AllowPeerToPeer is True).

It specifies the maximum allowable rate (in bytes per second) for transfers from distribution servers across all peers in this subnet. `WANMaxRate` is used in conjunction with `WANAveragingTime` to limit the bandwidth used between the distribution server and the group of managed devices that is downloading the files.

RayManageSoft Unified Endpoint Manager calculates the sum of file transfers that have occurred



between the distribution server and the peer group of managed devices to which this device belongs. Since transfers occur in blocks and not as a continuous stream, RayManageSoft Unified Endpoint Manager will smooth out the variation in transfer rates using the `WANAveragingTime` settings and a simple exponential algorithm. The result is an estimate of the transfer rate. Transfer rates will be decreased if the estimated rate exceeds the specified `WANMaxRate` and will be increased if they are below the specified `WANMaxRate` (Transfers can creep up to the `WANMaxRate`, but will drop back rapidly when the estimated rate is greater than `WANMaxRate`).

The value of this setting is being retrieved from the registry every five seconds. Therefore, it is not necessary to restart RayManageSoft Unified Endpoint Manager on managed devices after changing the value of this setting.

Values / Range:	Integer between 1,024 - 134,217,728
Default value:	16777216

Command Line

Tool:	Peer download agent
Example:	<code>-debug -o WANMaxRate=2048</code>

Registry

Installed by:	Manual configuration
User setting:	Not available
Computer setting:	[Registry]\ManageSoft\Downloader

WANProgressInterval

Command Line | Registry

This setting is only used if managed devices are configured for peer-to-peer file sharing (`AllowPeerToPeer` is `True`).

It specifies the frequency (in seconds) with which to send the progress announcements to the peer managed devices about file downloads from the distribution server. This setting only controls the frequency of progress messages while the download operation is in progress. The messages sent at the completion of a download are sent immediately.

Values / Range:	Integer between 1 - 90
Default value:	10

Command Line

Tool:	Peer download agent
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Example:	<code>-debug -o WANProgressInterval=30</code>
-----------------	---

Registry

Installed by:	Manual configuration
User setting:	Not available
Computer setting:	[Registry]\ManageSoft\Downloader

WANRetries

Registry

This setting is only used if managed devices are configured for peer-to-peer file sharing (AllowPeerToPeer is True).

It specifies how many times a failed WAN download is immediately retried from each distribution server at each WAN retry interval.

Values / Range:	Integer between 0 - 10
Default value:	1

Registry

Installed by:	Manual configuration
User setting:	Not available
Computer setting:	[Registry]\ManageSoft\Downloader

WANRetryDuration

Registry

This setting is only used if managed devices are configured for peer-to-peer file sharing (AllowPeerToPeer is True).

It specifies how long (in minutes) to continue to allow a file to be retried for download since it was last requested by the installation agent.

Values / Range:	Integer between 0 - 43,200
Default value:	1440

Registry

Installed by:	Manual configuration
----------------------	----------------------



User setting:	Not available
Computer setting:	[Registry]\ManageSoft\Downloader

WANRetryInterval

Command Line | Registry

This setting is only used if managed devices are configured for peer-to-peer file sharing (AllowPeerToPeer is True).

It specifies how long (in seconds) RayManageSoft Unified Endpoint Manager will retry the download after a WAN download has failed.

Values / Range:	Integer between 10 - 86,400
Default value:	300

Command Line

Tool:	Peer download agent
Example:	-debug -o WANRetryInterval=30

Registry

Installed by:	Manual configuration
User setting:	Not available
Computer setting:	[Registry]\ManageSoft\Downloader

WANSearchCurrency

Command Line | Registry

This setting is only used if managed devices are configured for peer-to-peer file sharing (AllowPeerToPeer is True).

If peer-to-peer file sharing is enabled, files that are available from a peer managed device will always be downloaded from the peer rather than from the distribution server. This setting specifies how frequently a device will ask if it peers for a file. For example, if a managed device called BOSTON asks its peers for the file MyDownload.txt and WANSearchCurrency is set to 30, the managed device will not reissue a request for MyDownload.txt within 30 seconds of its first request. Instead of requesting the file again, BOSTON would download the file from the closest distribution server.

Avoiding Lock Conditions

The interactions between ParentConnectionWindows, PeerConnectionWindows, and



`WANSearchCurrency` need to be taken into consideration in order to avoid lock conditions. For example, if using the following settings for the settings, a lock condition might occur:

- `ParentConnectionWindows` allows file downloads between 3 am and 6 am.
- `PeerConnectionWindows` allows file downloads between 10 am and 12 pm.
- `WANSearchCurrency` is set to 4 hours.

Under this configuration the peer download agent might:

- Request a file from peers at 12 pm and fail to option it.
- Do nothing until the start of the permitted parent connection time window at 3 am.

At 3 am it will check `WANSearchCurrency` and then find that it must perform a peer search before downloading the file from a parent managed device, since the time interval since the last conducted peer search is greater than 4. The peer download agent must now wait until the next permitted peer connection time window to request the file.

Values / Range:	Integer between 1 - 600
Default value:	30

Command Line

Tool:	Peer download agent
Example:	<code>-debug -o WANSearchCurrency=100</code>

Registry

Installed by:	Manual configuration
User setting:	Not available
Computer setting:	<code>[Registry]\ManageSoft\Downloader</code>

Project Variable

Define as:	<code>AddRemove</code>
Reference as:	<code>\$ (AddRemove)</code>



WANTimeout

Command Line | Registry

This setting is only used if managed devices are configured for peer-to-peer file sharing (AllowPeerToPeer is True).

It specifies the time (in seconds) after which to abort stalled transfers of files from distribution server.

Values / Range:	Integer between 1 - 600
Default value:	30

Command Line

Tool:	Peer download agent
Example:	<code>-debug -o WANTimeout=10</code>

Registry

Installed by:	Manual configuration
User setting:	Not available
Computer setting:	[Registry]\ManageSoft\Downloader

WANTransferLimit

Command line | Registry

This setting is only used if managed devices are configured for peer-to-peer file sharing (AllowPeerToPeer is True).

It specifies the number of managed devices that can simultaneously download files from a distribution location.

Before downloading any files from a distribution location, the managed device checks how many peers in this subnet are currently downloading across the network. The managed device will not start downloading across the network, if the number of managed devices currently downloading is equal to or greater than the WANTransferLimit setting for the device.

Values / Range:	Integer between 1 - 100
Default value:	3



Command Line

Tool:	Peer download agent
Example:	<code>-debug -o WANTransferLimit=10</code>

Registry

Installed by:	Manual configuration
User setting:	Not available
Computer setting:	[Registry]\ManageSoft\Downloader



Appendix II: Logging on Managed Devices

This section contains information about logging in RayManageSoft Unified Endpoint Manager.

The significant registry values for logging are as follows:

- **LogFile** - The filename in which the log is saved.
- **LogLevel** - The categories of information that are to be logged. Set this value to `A-z` in order to log everything.
- **LogModules** - The modules through which Deployment Manager events are logged.
- **LogMsgCatPath** - The location of the messages catalog to use for log message translation (only 8 bit locales are supported).
- **LogFileSize** - The maximum size for the log file. When the file reaches this size, it will be moved to **LogFileOld** and a new file will be created.
- **LogFileOld** - The name under which the old log files are stored.

Feature	Registry Key
Application usage agent	HKLM\SOFTWARE\ManageSoft corp\ManageSoft\Usage Agent\CurrentVersion
Data reporting agent	HKLM\SOFTWARE\ManageSoft corp\ManageSoft\Uploader\CurrentVersion
Installation agent	HKLM\SOFTWARE\ManageSoft corp\ManageSoft\Launcher\CurrentVersion
Inventory agent	HKLM\SOFTWARE\ManageSoft corp\ManageSoft\Tracker\CurrentVersion
Package selector	HKLM\SOFTWARE\ManageSoft corp\ManageSoft\Selector\CurrentVersion
Policy agent	HKLM\SOFTWARE\ManageSoft corp\ManageSoft\Policy Client\CurrentVersion
Scheduling agent	HKLM\SOFTWARE\ManageSoft corp\ManageSoft\Schedule Agent\CurrentVersion



Logging Types and Sublevels

The following tables describe each of the logging types and sublevels available. For example, in order to request icon logging, the `LogLevel` setting should be configured as `G7`.

It is possible to combine different sublevels. The following ways of combining exist:

- References to different logging types can be separated with semi-colons. It is not possible to include more than one reference of the same logging type to the list. For example:
 - `G0 ; N4` - This is a valid combination.
 - `G0 ; N4 ; G1` - This is invalid as there are two references of the G logging type.
- References to different sublevels can be separated by commas. For example: `G0, 5, 9`.
- A range of sublevels (within the same type) can be expressed with a hyphen. For example: `G1-3, 9; N4; A`.

General Logging - G

Sublevel	Description
0	Miscellaneous general information
1	Base URL information
2	Versioning
3	Digital Signatures information
4	Virus Checking
5	Staging of downloaded files
6	Status information
7	Icon information
8	Auto
9	File / Directory information

User Interface Logging - U

Sublevel	Description
0	Miscellaneous user interface information

Network Logging - N

Sublevel	Description
0	Miscellaneous network information
1	Dialup information

**Verification Logging - V**

Sublevel	Description
0	Miscellaneous verification information

Security Logging - S

Sublevel	Description
0	Miscellaneous security information
1	Security matching (such as trusted URL location)

Preference Logging - P

Sublevel	Description
0	Miscellaneous preference information
1	Retrieval (Get)

Schedule Logging - A

Sublevel	Description
0	Miscellaneous schedule information

Callout Logging - C

Sublevel	Description
0	Internal callout information
1	External callout information



Appendix III: Update Policies for Windows Devices

Name	Source	Type
Notify to download updates	Administrator	Group Policy
Set when Active Hours start	Administrator	Group Policy
Set when Active Hours end	Administrator	Group Policy
Specifies target server to host updates	Administrator	Group Policy
Branch readiness level	Administrator	Group Policy
Enable quality update deferral	Administrator	Group Policy
Quality update deferral period	Administrator	Group Policy
Enable feature update deferral period	Administrator	Group Policy
Feature update deferall period	Administrator	Group Policy
Enable drivers from Windows quality updates	Administrator	Group Policy
Set Automatic Update options	Administrator	Group Policy

Service Channel Configuration

Policy	Registry Key
GPO for Windows 10 version 1607 or later: Computer Configuration > Administrative Templates > Windows Components > Windows Update > Windows Update for Business > Select when Feature Updates are received	HKLM\SOFTWARE\Policies\Microsoft\Windows\WindowsUpdate\BranchReadinessLevel
GPO for Windows 10 version 1511: Computer Configuration > Administrative Templates >	HKLM\SOFTWARE\Policies\Microsoft\Windows\WindowsUpdate\DeferUpgrade



Policy	Registry Key
Windows Components > Windows Update > Defer Upgrades and Updates	
MDM for Windows 10, version 1607 or later: .../Vendor/MSFT/Policy/Config/Update/BranchReadinessLevel	HKLM\SOFTWARE\Microsoft\PolicyManager\default\Update\BranchReadinessLevel
MDM for Windows 10 version 1511: .../Vendor/MSFT/Policy/Config/Update/RequireDeferUpgrade	HKLM\SOFTWARE\Microsoft\PolicyManager\default\Update\RequireDeferUpgrade

Windows 10 version 1703 and later enables users to configure the branch readiness level for a device using **Settings > Update & security > Windows Update > Advanced options**.

Choose when Feature Updates are installed

Choose the branch readiness level to determine when feature updates are installed:

Current Branch ▾



Note:

If configured by policy, this setting cannot be changed by the user.

Feature Updates Reception Configuration

The maximum number of days that a Feature update can be deferred is 365 days from the date of their availability from Microsoft on Windows Update.

Policy	Registry Key
GO for Windows 10 version 1607 or later: Computer Configuration > Administrative Templates > Windows Components > Windows Update > Windows Update for Business > Select when Feature Updates are received	HKLM\SOFTWARE\Policies\Microsoft\Windows\WindowsUpdate\DeferFeatureUpdates HKLM\SOFTWARE\Policies\Microsoft\Windows\WindowsUpdate\DeferFeatureUpdatesPeriodInDays



Policy	Registry Key
GPO for Windows 10 version 1511: Computer Configuration > Administrative Templates > Windows Components > Windows Update > Defer Upgrades and Updates	HKLM\SOFTWARE\Policies\Microsoft\Windows\WindowsUpdate\DeferUpgradePeriod
MDM for Windows 10, version 1607 or later: .../Vendor/MSFT/Policy/Config/Update/DeferFeatureUpdatesPeriodInDays	HKLM\SOFTWARE\Microsoft\PolicyManager\default\Update\DeferFeatureUpdatesPeriodInDays
MDM for Windows 10 version 1511: .../Vendor/MSFT/Policy/Config/Update/DeferUpgrade	HKLM\SOFTWARE\Microsoft\PolicyManager\default\Update\RequireDeferUpgrade

**Note:**

It is possible for individual users to defer feature updates by using **Settings > Update & security > Windows Update > Advanced options** if not configured by policy.

Pause Feature Updates Configuration

When a pause has been configured, the pause setting will automatically expire after a period of 35 days.

Policy	Registry Key
GPO for Windows 10 version 1607 or later: Computer Configuration > Administrative Templates > Windows Components > Windows Update > Windows Update for Business > Select when Feature Updates are received	1607: HKLM\SOFTWARE\Policies\Microsoft\Windows\WindowsUpdate\PauseFeatureUpdates 1703 and later: HKLM\SOFTWARE\Policies\Microsoft\Windows\WindowsUpdate\PauseFeatureUpdatesStartTime
GPO for Windows 10 version 1511: Computer Configuration > Administrative Templates >	HKLM\SOFTWARE\Policies\Microsoft\Windows\WindowsUpdate\Pause



Policy	Registry Key
Windows Components > Windows Update > Defer Upgrades and Updates	
MDM for Windows 10, version 1607 or later: .../Vendor/MSFT/Policy/Config/Update/PauseFeatureUpdates	1607: HKLM\SOFTWARE\Microsoft\PolicyManager\default\Update\PauseFeatureUpdates 1703 and later: HKLM\SOFTWARE\Microsoft\PolicyManager\default\Update\PauseFeatureUpdatesStartTime
MDM for Windows 10 version 1511: .../Vendor/MSFT/Policy/Config/Update/DeferUpgrade	HKLM\SOFTWARE\Microsoft\PolicyManager\default\Update\Pause

The date Feature updates were paused can be found in the PausedFeatureDate registry key under HKLM\SOFTWARE\Microsoft\WindowsUpdate\UpdatePolicy\Settings.

If a device has resumed Feature updates or not can be checked in the PausedFeatureStatus registry key under HKLM\SOFTWARE\Microsoft\WindowsUpdate\UpdatePolicy\Settings.

Value	Status
0	Not paused
1	Paused
2	Automatically resumed after being paused

**Note:**

It is possible for individual users to pause feature updates by using **Settings > Update & security > Windows Update > Advanced options** if not configured by policy.

Quality Updates Reception Configuration

The reception of Quality updates can be deferred for a period of up to 30 days from their release. Usually, Quality updates are published monthly on the second Tuesday of the month.

Policy	Registry Key
GPO for Windows 10 version 1607 or later:	HKLM\SOFTWARE\Policies\Microsoft\Windows\WindowsUpdate\DeferQualityUpdates



Policy	Registry Key
Computer Configuration > Administrative Templates > Windows Components > Windows Update > Windows Update for Business > Select when Quality Updates are received	HKLM\SOFTWARE\ Policies\Microsoft\Windows\WindowsUpdate\DeferQualityUpdatesPeriodInDays
GPO for Windows 10 version 1511: Computer Configuration > Administrative Templates > Windows Components > Windows Update > Defer Upgrades and Updates	HKLM\SOFTWARE\ Policies\Microsoft\Windows\WindowsUpdate\DeferUpgradePeriod
MDM for Windows 10, version 1607 or later: .../Vendor/MSFT/Policy/Config/Update/ DeferQualityUpdatesPeriodInDays	HKLM\SOFTWARE\Microsoft\PolicyManager\default\Update\DeferQualityUpdatesPeriodInDays
MDM for Windows 10 version 1511: .../Vendor/MSFT/Policy/Config/Update/ DeferUpgrade	HKLM\SOFTWARE\Microsoft\PolicyManager\default\Update\RequireDeferUpgrade

**Note:**

It is possible for individual users to defer quality updates by using **Settings > Update & security > Windows Update > Advanced options** if not configured by policy.

Pause Quality Updates Configuration

When a pause has been configured, the pause setting will automatically expire after a period of 35 days.

**Note:**

IT administrators are able to prevent users from pausing updates starting with Windows 10, version 1809.

Policy	Registry Key
GPO for Windows 10 version 1607:	



Policy	Registry Key
1607 or later: Computer Configuration > Administrative Templates > Windows Components > Windows Update > Windows Update for Business > Select when Quality Updates are received	HKLM\SOFTWARE\Policies\Microsoft\Windows\WindowsUpdate\PauseQualityUpdates 1703 and later: HKLM\SOFTWARE\Policies\Microsoft\Windows\WindowsUpdate\PauseQualityUpdatesStartTime
GPO for Windows 10 version 1511: Computer Configuration > Administrative Templates > Windows Components > Windows Update > Defer Upgrades and Updates	HKLM\SOFTWARE\Policies\Microsoft\Windows\WindowsUpdate\Pause
MDM for Windows 10, version 1607 or later: .../Vendor/MSFT/Policy/Config/Update/PauseQualityUpdates	1607: HKLM\SOFTWARE\Microsoft\PolicyManager\default\Update\PauseQualityUpdates 1703 and later: HKLM\SOFTWARE\Microsoft\PolicyManager\default\Update\PauseQualityUpdatesStartTime
MDM for Windows 10 version 1511: .../Vendor/MSFT/Policy/Config/Update/DeferUpgrade	HKLM\SOFTWARE\Microsoft\PolicyManager\default\Update\Pause

The date Quality updates were paused can be found in the `PausedQualityDate` registry key under `HKLM\SOFTWARE\Microsoft\WindowsUpdate\UpdatePolicy\Settings`.

If a device has resumed Quality updates or not can be checked in the `PausedQualityStatus` registry key under `HKLM\SOFTWARE\Microsoft\WindowsUpdate\UpdatePolicy\Settings`.

Value	Status
0	Not paused
1	Paused
2	Automatically resumed after being paused

**Note:**

It is possible for individual users to pause quality updates by using **Settings > Update &**



security > Windows Update > **Advanced options** if not configured by policy.



Windows Insider Preview Configuration

Windows 10 version 1709 and later:

- **Group Policy: Computer Configuration > Administrative Templates > Windows Components > Windows Update > Windows Update for Business > Manage preview builds**
- **MDM: Update/ManagePreviewBuilds**
- **Microsoft Endpoint Configuration Manager:** Enable dual scan, manage through **Windows Update for Business** policy



Note:

This policy replaces the **Toggle user control over Insider builds** policy which is only supported up to Windows 10, version 1703.

- **Group Policy: Computer Configuration > Administrative Templates > Windows Components > Data Collection and Preview Builds > Toggle user control over Insider builds**
- **MDM: System/AllowBuildPreview**

It is possible to defer or pause the delivery using the policy setting used to **Select when Feature Updates are received**.

- **Group Policy: Computer Configuration > Administrative Templates > Windows Components > Windows Update > Windows Update for Business > Select when Preview Builds and Feature Updates are received**
- **MDM: Update/BranchReadinessLevel**

Exclusion of Drivers from Quality Updates

Drivers can be excluded from Quality updates starting with Windows 10, version 1607. This does not apply to drivers which are critical for the operating system.

Policy	Registry Key
GPO for Windows 10 version 1607 or later: Computer Configuration > Administrative Templates > Windows Components > Windows Update > Do not include drivers with Windows updates	HKLM\SOFTWARE\ Policies\Microsoft\Windows\WindowsUpdate\ExcludeWUDriverInQualityUpdate
MDM for Windows 10 version 1607 or later: .../Vendor/MSFT/Policy/	HKLM\SOFTWARE\Microsoft\PolicyManager\default\Update\ExcludeWUDriverInQualityUpdate



Policy	Registry Key
Config/Update/ ExcludeWUDriverInQualityU pdate	

Summary Group Policy Settings Windows 10 version 1703 or later

HKLM\SOFTWARE\Policies\Microsoft\Windows\WindowsUpdate

GPO Key	Key Type	Value
BranchReadinessLevel	REG_DWORD	2: Feature updates for the <i>Windows Insider built - Fast</i> (added in Windows 10 version 1709) are used 4: Feature updates for the <i>Windows Insider built - Slow</i> (added in Windows 10 version 1709) are used 8: Feature updates for the <i>Windows Insider built</i> (added in Windows 10 version 1709) are used 16: Windows 10 version 1703 - Feature Updates for the Current Branch are used Windows 10 version 1709, 1803, and 1809 - Feature updates from the Semi-Annual Channel (Targeted) (SAC-T) are used Windows 10 version 1903 or later - Feature updates from the Semi-Annual Channel are used 32: Feature updates from the Semi-Annual Channel are used Other value or absent: All applicable updates are used
DeferQualityUpdates	REG_DWORD	1: defer quality updates Other value or absent: do not defer quality updates
DeferQualityUpdates PeriodinDays	REG_DWORD	0 - 35: defer quality updates by given days
PauseQualityUpdates StartTime	REG_DWORD	1: pause quality updates Other value or absent: do not pause quality updates
DeferFeatureUpdates	REG_DWORD	1: defer feature updates Other value or absent: do not defer feature updates



GPO Key	Key Type	Value
DeferFeatureUpdates PeriodinDays	REG_DWORD	0 - 365: defer feature updates by given days
PauseFeatureUpdates Starttime	REG_DWORD	1: pause feature updates Other value or absent: do not pause feature updates
ExcludeWUDriverIn QualityUpdate	REG_DWORD	1: exclude Windows Update drivers Other value or absent: offer Windows Update drivers

Summary MDM Settings Windows 10 version 1703 or later

HKEY_LOCAL_MACHINE\SOFTWARE\Microsoft\PolicyManager\default\Update

GPO Key	Key Type	Value
BranchReadinessLevel	REG_DWORD	2: Feature updates for the <i>Windows Insider built - Fast</i> (added in Windows 10 version 1709) are used 4: Feature updates for the <i>Windows Insider built - Slow</i> (added in Windows 10 version 1709) are used 8: Feature updates for the <i>Windows Insider built</i> (added in Windows 10 version 1709) are used 16: Windows 10 version 1703 - Feature Updates for the Current Branch are used Windows 10 version 1709, 1803, and 1809 - Feature updates from the Semi-Annual Channel (Targeted) (SAC-T) are used Windows 10 version 1903 or later - Feature updates from the Semi-Annual Channel are used 32: Feature updates from the Semi-Annual Channel are used Other value or absent: All applicable updates are used
DeferQualityUpdates PeriodinDays	REG_DWORD	0 - 35: defer quality updates by the given number of days
PauseQualityUpdates StartTime	REG_DWORD	1: pause quality updates Other value or absent: do not pause quality updates



GPO Key	Key Type	Value
DeferFeatureUpdatesPeriodinDays	REG_DWORD	0 - 365: defer feature updates by the given number of days
PauseFeatureUpdatesStarttime	REG_DWORD	1: pause feature updates Other value or absent: do not pause feature updates
ExcludeWUDriverInQualityUpdate	REG_DWORD	1: exclude Windows Update drivers Other value or absent: offer Windows Update drivers

WSUS Environment Options

HKEY_LOCAL_MACHINE\Software\Policies\Microsoft\Windows\WindowsUpdate

Entry Name	Data Type	Values
ElevateNonAdmins	Reg_DWORD	Range = 1 0 1 = Updates can be allowed or disapproved by users in the Users security group. 0 = Updates can be allowed or disapproved by users in the Administrators group only.
TargetGroup	Reg_String	Name of the group of which the device is a part of. This is used for client-side targeting. Paired with the TargetGroupEnabled policy.
TargetGroupEnabled	Reg_DWORD	Range = 1 0 1 = Client-side targeting is used. 0 = Client-side targeting is not used. Paired with the TargetGroup policy.
WUserver	Reg_String	The URL (http or https) of the WSUS server used by API callers by default and by Automatic Updates. Paired with the WUstatusServer policy. In order to be valid, they must contain the same value.
WUstatusServer	Reg_String	The URL (http or https) of the server to which client computers send their reporting information if using the WSUS server configured by the WUserver key. Paired with the WUserver policy. In order to be valid, they must contain the same value.



Automatic Update Configuration Options

HKEY_LOCAL_MACHINE\Software\Policies\Microsoft\Windows\WindowsUpdate\AU

Entry Name	Data Type	Values
AUOptions	Reg_DWORD	Range = 2 3 4 5 2 = Notify before download 3 = Download automatically and notify of installation 4 = Download automatically and scheduled installation (only valid if ScheduledInstallDay and ScheduledInstallTime exist) 5 = Automatic updates that can be configured by the end user
AutoInstallMinorUpdates	Reg_DWORD	Range = 0 1 0 = Minor updates are treated the same way as other updates 1 = Install minor updates silently
DetectionFrequency	Reg_DWORD	Range = 1 - 22 (time in hours) This value represents the time between the detection cycles.
DetectionFrequencyEnabled	Reg_DWORD	Range = 0 1 0 = DetectionFrequency disabled (default value [22] is used) 1 = DetectionFrequency enabled
NoAutoRebootWithLoggedOnUsers	Reg_DWORD	Range = 0 1 0 = User will be notified about a restart (restart will occur after 5 minutes) 1 = Logged-on user can choose to restart the computers
NoAutoUpdate	Reg_DWORD	Range = 0 1 0 = Automatic Updates enabled 1 = Automatic Updates disabled
RebootRelaunchTimeout	Reg_DWORD	Range = 1 - 1440 (time in minutes) This value represents the time between prompts for a scheduled restart.
RebootRelaunchTimeoutEnabled	Reg_DWORD	Range = 0 1 0 = RebootRelaunchTimeout disabled (default value [10] is used) 1 = RebootRelaunchTimeout enabled

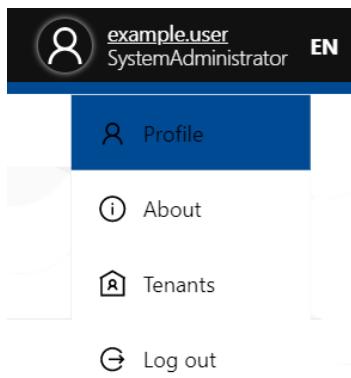


Entry Name	Data Type	Values
RebootWarningTimeout	Reg_DWORD	Range = 1 - 30 (time in minutes) This value represents the time for the restart warning countdown after updates with a deadline or scheduled updates have been installed.
RebootWarningTimeout Enabled	Reg_DWORD	Range = 0 1 0 = RebootWarningTimeout disabled (default value [5] is used). 1 = RebootWarningTimeout enabled
RescheduleWaitTime	Reg_DWORD	Range = 1 - 60 (time in minutes) This value represents the time the Automatic Updates wait after startup before applying missed updates. This only applies to scheduled installations not to updates with an expired deadline.
RescheduleWaitTime Enabled	Reg_DWORD	Range = 0 1 0 = RescheduleWaitTime disabled (the missed installation will be reattempted during the next scheduled installation time) 1 = RescheduleWaitTime enabled
ScheduledInstallDay	Reg_DWORD	Range = 0 1 2 3 4 5 6 7 0 = every day 1 = Sunday 2 = Monday 3 = Tuesday 4 = Wednesday 5 = Thursday 6 = Friday 7 = Saturday In order to apply, the value of <code>AUOptions</code> has to be 4.
ScheduledInstallTime	Reg_DWORD	Range = 0 - 23 (time of day in 24h-format)
UseWUServer	Reg_DWORD	Range = 0 1 0 = WUserver disabled 1 = WUserver enabled

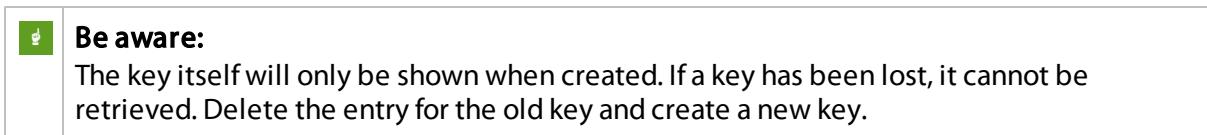


Appendix IV: API Key Creation

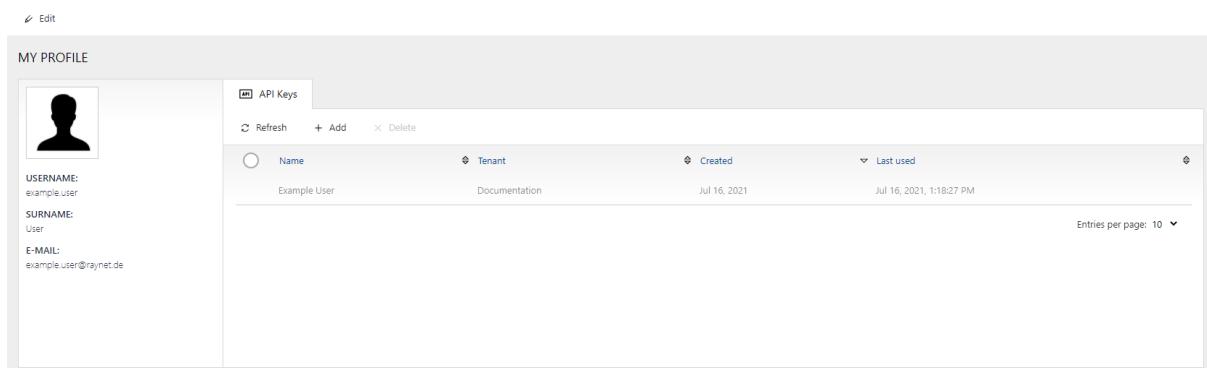
In order to create an API key it is necessary to select the **Profile** option from the context menu that is shown when hovering over the user name shown at the top right of the screen. It is necessary to be logged in with the same account that should be used with the software for which the API key is needed.



The **My Profile** page will open. This page contains a tab which is called API Keys. The tab contains a list of the API keys that already exist for the user. It can be used to either delete an already existing key or to add a new key.



In order to delete a key, select the key and click on **Delete**. It is necessary to confirm the deletion once more in the confirmation dialog. To add a new API Key, click on **Add**.



When clicking on **Add** the **Add API Key** dialog will be opened.



Add API Key

NAME *

TENANT *

API KEY *

(i) Copy the API key from above. THIS IS THE LAST TIME YOU SEE THIS KEY.

Add **Discard**

The following fields are available in this dialog:

- **NAME:** Enter a name for the API key. For example, the name of the application for which the API key will be used.
- **TENANT:** Select the tenant for which the API key will be used. It is only possible to select one of the the available tenants for each key. In order to select multiple tenants, it is necessary to create multiple keys.
- **API KEY:** This field contains the automatically generated API key. After the dialog has been closed, it will not be possible to retrieve the key. Use the button at the end of the field in order to copy the key to the clipboard.

After all fields have been filled and after copying the API key, click on the **Add** button in order to finalize the creation of the key. It is now possible to use the key to create a connection to the selected tenant.

RayManageSoft Unified Endpoint Manager is part of the RaySuite

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