

RAYMOND REID

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SUMMARY:

My experience is in guest relations, problem solving, and leading a team. My passion is in computer languages and building applications. I want to help a team in developing web-based services that help consumers improve their lives.

SKILLS:

HTML • CSS • JavaScript • JQuery • Bootstrap • Python • Flask • Django • MVC ASP.NetCore
MySQL • AWS

ACCOMPLISHMENTS:

Teamwork

Led team to improve business profits and guest relations with team support of guest first approach. Increased sales by 20% over previous year and won beat the Boss contest for the district.

EMPLOYMENT:

Petco

Office Manager/Supervisor

Grants Pass, Or.

April 2015 to June 2018

- Provided employees with guidance in handling difficult and complex problems, and in resolving escalated complaints and disputes.
- Participated in the work of subordinates in order to facilitate productivity and to overcome difficult aspects of work.

Fresh and Easy neighborhood market

Assistant Manager

San Jose, Ca.

December 2012 to March 2015

- Inventoried stock and reordered when inventory dropped to a specified level.
- Monitored sales activities to ensure that customers received satisfactory service and quality goods.

Grocery Outlet

Retail Supervisor

San Jose, Ca.

September 2007 to March 2012

- Formulated pricing policies for merchandise, according to profitability requirements.
- Reviewed inventory and sales records to prepare reports for management and budget departments.

Family Ear, Nose, Throat Group

Lead Medical Assistant

Gilroy, Ca

September 2001 to February 2006

- Assisted medical practice, patients, and hospital with surgical scheduling. Worked with insurance company over benefit coverage, authorization, and billing issues.
- Administered all aspects of allergy immune therapy program for medical practice. Ministered injections, formulated patient therapy, tracked patient progressed, and tested allergic response.

EDUCATION:

[Coding Dojo](#) Seattle, WA.
Certificate Oct 2018

[University of Phoenix](#) San Jose, Ca.
Business Management, BS 2013