# **Rayshon Lawrence**

(240) 435-6297 | Maldorf, MD Administrative & Management Professional | HR, Budget, and IT Support

# **Summary**

- DOE Q / Top Secret Clearance | CompTIA Security+ (SY0-701)
- Skilled in HR administration, budget and travel coordination, and office operations
- Proven ability to streamline processes, support leadership, and manage cross-functional administrative programs in federal environments

# **Experience**

#### **Management Analyst**

Federal Energy Regulatory Commission (FERC) – Washington, D.C. | 02/2024 – Present

- Streamlined HR and administrative processes including onboarding, access requests, and credentialing for 100+ employees.
- Coordinated training compliance documentation, ensuring workforce readiness.
- Produced workflow and budget tracking reports, improving efficiency by 20%.
- Supported attorneys and paralegals with case documentation and records management.
- Directed scheduling of conference rooms and office spaces, resolving availability conflicts.
- Played a key leadership role in a major office relocation, overseeing logistics, space planning, and vendor coordination.
- Performed administrative support functions including correspondence, scheduling, and mailroom operations.

#### **Video Operations Analyst**

General Dynamics IT (GDIT) – Washington, D.C. | 09/2025 – Present

- Supported DOE officials and interagency staff by delivering reliable conference and meeting support.
- Coordinated HR/IT workflows through BOMS, ServiceNow, and DAYS systems to improve request processing.
- Assisted with onboarding/training by integrating new conferencing technology into workforce operations.
- Collaborated in daily Scrum sessions, aligning HR, IT, and administrative operations.

#### **HR Student Assistant**

Bowie State University – Bowie, MD | 11/2023 – 02/2024

- Supported HR operations by maintaining PeopleSoft, Workday, SPS, and PACS systems.
- Improved onboarding outcomes by preparing new hire packets, payroll inputs, and orientation materials (+30% efficiency).
- Provided frontline HR support, resolving 150+ employee queries monthly.
- Assisted with HR system troubleshooting for Teams, Adobe eForms, and SPS.

## **Education**

#### **B.S.** – Computer Technology (Network Infrastructure)

Bowie State University – Bowie, MD | Expected 12/2025 | GPA: 3.75

### **Certifications & Clearance**

- DOE Q / Top Secret Clearance
- CompTIA Security+ (SY0-701)

### **Skills**

- Administrative: Budget/Travel Coordination, Records Management, Space Planning, Mail & Logistics
- **HR Systems:** PeopleSoft, Workday, SPS, PACS
- IT Systems: Microsoft 365, ServiceNow, BOMS, DAYS
- Tools: Excel, PowerPoint, Word, Google Suite
- Competencies: HR Administration, Office Operations, Process Improvement, Federal Documentation