

**CARE. TRUST. RESPONSIBILITY** 



Intelligent Store Solutions

# Product Catalog

## **SOLUTIONS FOR ANY INDUSTRY**

Partner Tech's reliable, durable, point of sale (POS) systems have applications in any industry, but we take POS innovation a step further. We offer solutions that meet the demands of specific industries.

#### Retail

Partner Tech's retail solutions support multiple payment options and quick, efficient transactions that result in loyalty-building customer experiences. In addition to stationary POS systems, we offer tablet solutions for in-aisle assistance, quick inventory lookup, and on-the-spot payments. You also have options to engage customers through digital displays and create lasting impressions of your brand with modern, sleek, aesthetic POS hardware.

# Restaurants, from Quick Service to Fine Dining

Your business gains the functionality it needs with our rugged POS systems built to deliver top performance in harsh hospitality environments. Partner Tech systems enable your staff to take orders, serve customers, and complete payment transactions quickly and efficiently. We also help you enhance customer experiences with customer-facing displays and digital signage that communicate special offers and build brand awareness.



#### **Stadiums and Event Venues**

Fans at a sporting event or concert want quick service so they won't miss the action. Partner Tech POS solutions designed for stadiums and event venues feature easy-to-use touchscreens and powerful processors for transactions that are fast and accurate. Our rugged hardware solutions designed with fanless technology are less vulnerable to damage from dust, dirt, spills, or impacts that can occur in busy indoor and outdoor venues.



Partner Tech POS solutions designed for use on cruise ships are sleek and elegant, with durable aluminum bodies that offer protection when used on large-capacity vessels. They are also feature a modern, space-saving design that keep counters uncluttered, an especially valuable feature when space is limited. They also have advanced high performance POS functionality to move lines faster, even when customer traffic is at its peak.

#### **Cinema**

Our POS solutions for cinemas enable you to complete multiple functions with speed and efficiency, from selling and printing tickets to processing payments, issuing gift cards, and taking food orders. Fast, reliable connectivity enables maximum transaction processing speed. Partner Tech's rugged, space-saving designs help conserve counter space for promotional and point of sale displays, and stand up to occasional impacts or spills.





# All-In-One POS Solutions

Our all-in-one POS solutions are powerful and durable, yet are aesthetically designed to complement even the most upscale businesses. These easy-to-use POS terminals help you delight customers with fast, efficient service and are also an exceptional value for your business. Extended or customized warranties are available.



# **Audrey A4 / A5 / A7**

ICON of Style and Strength

- 15" 4:3/ 15.6" 16:9 / 21.5" 16:9 All in one POS with FHD resolution and PCT
- Latest SKYLAKE / KABYLAKE / APOLLO LAKE / BAY TRAIL Intel CPU with Fanless Design
- Front Panel IP65, Whole Device IP54 Certified
- Maintenance and Service Friendly Design
- High speed M.2 PCle SSD
- SKYLAKE and KABYLAKE platform supports up to 3 independent Displays (Operation, Customer facing display and Digital Signage)
- Slim and Stylish Design for retail and hospitality
- Optional peripherals: encryption-capable MSR, EMV reader, NFC, BIO reader

The AUDREY series is reflection of Partner Tech's future vision of the POS with complementary stylish features and innovative design. A technology rich solution that offers industrial grade performance with a high-quality design will make a dramatic statement in your store's environment.

The AUDREY series transcends all verticals with Intel processors ranging from SKYLAKE, KABYLAKE, APOLLO LAKE and BAY TRAIL platforms, advanced RAM and SSD options gear towards optimizing performance in a feature rich solution. This coupled with the slim and sleek look distinguishes itself from the traditional POS solutions offered in the market today.



## **Ethan E5**

### Everyday Powerhouse

- 15.6" Wide Screen All in one POS with FHD resolution and PCT
- Latest SKYLAKE / KABYLAKE High performance Intel CPU with Fanless Design
- Front Panel IP65, Whole Device IP54 Certified
- Maintenance and Service Friendly Design
- High speed M.2 PCIe SSD (Optional)
- Support up to 3 independent Displays
   (Operation, Customer facing display and Digital Signage)
- Optional Expansion I/O for various POS applications
- Optional peripherals: encryption-capable MSR, EMV reader, NFC, BIO reader

The E5 is a 15.6" All in One POS solution that will perform at a high level and in adverse conditions with no difficulty. A technology rich solution that offers industrial grade performance with a high-quality design will make a dramatic statement in your store's environment. The design offers a wide array of features to best fit your business requirements. We have taken the critical steps to ensure our highest performance solution. The E5 is easily maintained through user-friendly interfaces, Maintenance design and versatile I/O combinations to fulfill multiple tasks with ease.





# **SP-1060**Solid and Powerful

- Bezel-free, 15", 350 nits PCT LED LCD
- Latest SKYLAKE / KABYLAKE High performance Intel CPU
- Fanless design ranging from Celeron to i7 CPU
- Standard 128 GB industrial SSD
- HDMI port, 2 LAN ports, and optional powered USB ports
- Optional peripherals: encryption-capable MSR, EMV reader, NFC, BIO reader

The SP-1060 delivers high computing power as well as the ability to scale and add advancing technology to stay one step ahead of the competition. It provides the flexibility to scale as your business needs change and is available in "IoT Ready" and "IoT Advanced" models that support smart applications. The SP-1060 IoT Advanced model also can be configured with options that allow it to support up to three digital signage displays and external USB displays.

# **SP-5514** *Value and Compact*

- Bezel-free, 14" TFT-LCD
- Projected capacitive multi-touch
- Intel® Celeron J1900 processor
- Dust- and spray-resistant front panel
- Supports up to 8 GB RAM
- Multiple I/O configurations available
- Optional peripherals: encryption-capable MSR, EMV reader, NFC, BIO reader

With a modern, sleek design and five color options, the Partner Tech SP-5514 complements any restaurant or retail setting. Its small footprint allows it to be used even where space is limited, and its rugged, fanless design makes it resistant to damage from dust or spills that can occur in a commercial setting. Options include card reader, fingerprint sensor, NFC/RFID scanner, customer display, second monitor, and interface expansion boards.



# **SP-850**The Hospitality Warrior

- Powerful Intel® Bay Trail J1900 quad core processor
- Up to 8GB RAM
- Flexible modular design and customer display/second monitor support
- Entire unit is dust and splash resistant (IP54 rating)
- Spill- and dust-resistant front panel, IP66
- Convenient VESA/wall mount and wide-tilt angle monitor
- Sunlight readable high-brightness panel available
- Optional peripherals: encryption-capable MSR, EMV reader, NFC, BIO reader

The SP-850 is a cost-effective, rugged all-in-one that doesn't compromise on performance. It features an elegant and robust aluminum die-cast housing, fanless design and IP54 rating for resistance to damage from dust, dirt and spills. The zero-bezel, 15" PCT LCD has a bright, 350 nits rating, and wide tilt angle and convenient wall mount options. Optional peripherals include RFID reader, chip card reader, MSR, biometric reader, and secondary display options.

## **PRINTER STAND**







# Standard VESA Standard 75 x 75 VESA mount, available for Partner Tech All in one POS terminal and beyond

# Available Printers The PS-103 Printer Stand is designed with flexibility to suit either the Partner Tech RP-700 or Epson TM-T70 II



## **PS-103** Cosmo Printer Stand

- Aluminum construction with 75x75 VESA mount
- Compatible with Partner Tech POS Terminals
   A4/A5/A7/E5/SP-550/SP-5514/SP-650/SP-850/SP-1060
- Choice of PT RP700, Epson TM70 or Star mC-Print3
- One power source
- Supports 4 powered USB ports
- Supports 2nd storage and RAID function (subject to POS terminal function)

PS-103 Cosmo Printer Stand the slim and attractive black and silver design stand with aluminum construction can integrate with receipt printer and provide easy cable management for the modern and sleek design.

The PS-103 provides all the style and functionality you need to go alongside your elegant POS. The base can also be integrated with a USB Hub for 4x powered USB I/O extension.



# **Tablet POS Solutions**

You can give customers a taste of the online experience in-store with a tablet POS. Customers want fast, efficient service, and tablets equip your team with the tools they need to take orders or payment, check inventory, and access purchase history for smart upselling — from anywhere in your store or restaurant and without making customers wait in line. Our tablets feature ruggedized construction for commercial use and with our full-function POS base, you can use your tablet solution as countertop as well as mobile POS.

## **TABLET POS SOLUTIONS**





## M3w-2 (EM-310)

#### **Enterprise Tablet**

- Windows 10 IoT LTSC
- Intel APOLLO LAKE CPU platform
- Wireless communication capabilities
- IP54, 1 meter drop
- Easy all-day use for indoor and outdoor
- Hot Swappable Battery

#### Variable and flexible functionality by options

- Rotatable 2D Barcode scanner
- Encryption-capable MSR, EMV reader, Bio reader, NFC reader
- WWAN communication
- POS Base (Charging, LAN, USB, Cash drawer and Comport)

The M3w-2 (EM-310) Enterprise Tablet offers powerful mobile POS technology designed especially for retail and hospitality environments. This high-performance, rugged device and its integrated peripherals work with all leading POS software applications and can boost efficiency and profitability.

## M3a-2 (EM-110)

### Rugged Android™ Tablet

- Android 7.1 operating system
- Qualcomm Octa-core
- Wireless communication capabilities
- IP54, 1 meter drop
- Easy all-day use for indoor and outdoor
- Hot Swappable Battery

#### Variable and flexible functionality by options

- · Rotatable 2D Barcode scanner
- Encryption-capable MSR, EMV reader, Bio reader, NFC reader
- WWAN communication
- POS Base (Charging, LAN, USB, Cash drawer and Comport)

Whether you are looking for a tablet for line busting, in-aisle customer assisting, or point of sale (POS) capabilities for your field sales or service team, Partner Tech's Android-based M3a-2 (EM-110) Enterprise Tablet is the perfect choice.

The M3a-2 (EM-110) keeps your staff connected to the business applications they need without being tethered to a checkout counter and allows them to provide service without making customers wait in line.

# **TABLET POS SOLUTIONS**



# POS Bases for Enterprise Tablet

- Adjustable and reversible, up to 135 degrees at customer-end for optimal customer interaction
- Advanced design permits secure tablet operation in locked or unlocked positions
- Bracket for secure attachment to a fixed object
- Optional powered USBs (1x12v, 1x24v)
- Mobility ready, attaches to base without removing hand strap

While the M3 Series works well as a mobile device, its POS base options give it the flexibility to be a countertop POS terminal. Base options have multiple I/O ports for connection to a printer, cash drawer, Ethernet, and peripherals such as the CD-7220 customer display. A key lock secures the tablet in place. Adjustable viewing angles meet the needs of cashiers and customers, and the premium base can flip 180° for customer signatures.



# Portable POS Terminal

Everything you need, "All in One," our portable All-in-One POS terminal with integrated printers are designed for bakeries, coffee shops, ice cream shops, candy stores, fairs and other outdoor events, and any business where counter space is a limited and where POS terminals may need to move to different areas of the business from time to time to efficiently serve customers.

## **PORTABLE POS TERMINAL**



# PAT-120

#### Portable POS Terminal

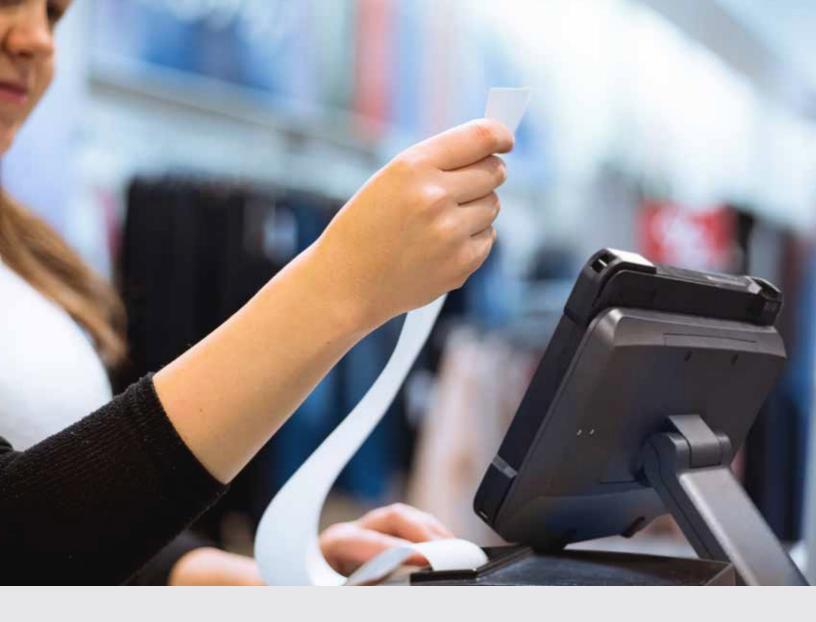
- 10.1" LCD touch display
- Intel® Cherry Trail CPU platform
- Supports Windows 10
- Base embedded with 80mm thermal printer and optional peripherals: encryption-capable MSR, EMV reader, NFC, BIO reader
- Available with Ready-To-Go Payment Solution (option)

Adopting tablet technology provides you with stylish, full-function POS terminals that are simple to set up, easy to use, and portable. Our PAT-120 is designed with a small footprint and an embedded 3" printer so you can have POS functionality virtually anywhere at your store. It features a wide range of peripheral options and mobility via built-in Bluetooth and Wi-Fi.

If your business occasionally needs to move the POS terminals to different locations, add POS terminals during peak times, or temporarily use POS terminals in different areas such as a sidewalk sale, our PAT-120 — compact, easy to install, and simple to return to storage — is the best choice.







# **Android POS Solution**

Android™ POS is easy to use, easy to customize and it's familiar to most of your workforce. It's no surprise that it's growing in popularity for mobile POS. Keep your staff connected to mission-critical business applications wherever they are in your store or restaurant and provide fast, efficient, accurate service and customer experiences with our Android solution.

# **ANDROID POS SOLUTION**



# SP-5514A

## Cost Effective Android POS Terminal

- Android 5.1, Android 7.1
- Bezel-free 14" screen with projected capacitive touch (multi-touch)
- Support Rich I/O
- Available in Classic Black, Black & Metallic Grey and Silver & White
- Supports optional guest-facing display (2x 20 VFD, 10.1")
- Optional peripherals: encryption-capable MSR, EMV reader, NFC, BIO reader

For businesses that need robust point of sale (POS) functionality but don't want to make compromises when it comes to the look and feel of their stores or restaurants, Partner Tech's attractive and stylish all-in-one SP-5514A Android POS is the answer.

The SP-5514A Android POS features a small footprint that can be used even where space is limited. The all-in-one offers options to add a full complement of peripherals including encryption-capable MSR, BIO Reader, and NFC / RFID reader, to keep counters uncluttered.



# **Mobile Terminal**

The MT-6620 rugged handheld terminal is developed for a wide range of applications in the mobile field services. It utilizes the Intel technology to provide a desktop Windows 10 experience on a 6-inch mobile device. With its WiFi and 3G Network capability your operation is always connected. Furthermore the MT-6620 supports functions such as 1D/2D barcode scanning, NFC, infrared communication, GPS, photographing and voice communication. It can be used in various fields such as retail, manufacturing, fast moving consumer goods, logistics, warehousing, governments and public utilities. It is also best suitable for outdoor use with its high brightness screen, and dust and water resistance.



# **POS Peripherals**

We have everything you need for the perfect POS system for your business, and like any Partner Tech product, they are purpose-built for your business and your environment.

- Cash Drawers
- POS Touch LCD Monitor
- SPM Series
- Programmable Keyboard

- Receipt Printers
- VFD Customer Displays
- Scanner

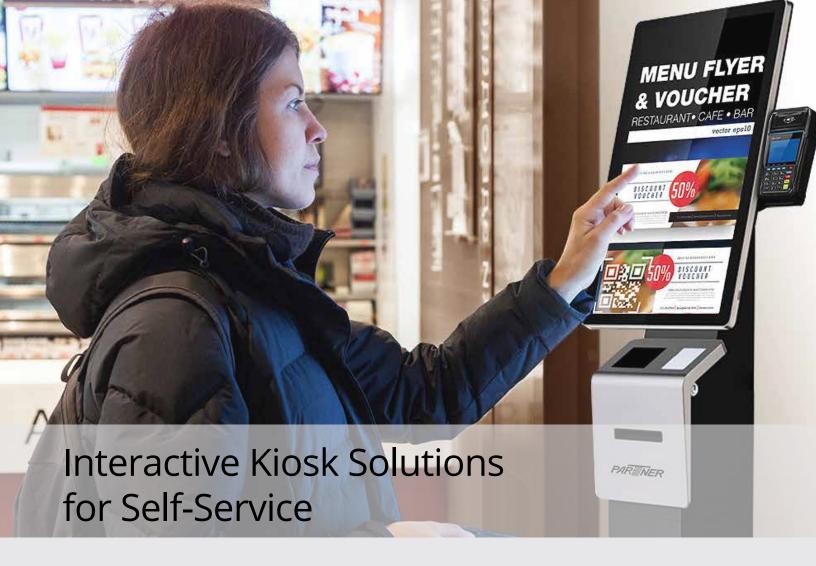


# Digital Signage Solutions

Interactive, dual-sided, transparent, or thin bezel and content management system (CMS) — we cover all of your digital signage display needs for any size space or venue.

Our digital signage collection with CMS can make store operations smarter and enable customers to easily accommodate a variety of usage scenarios such as digital menus, interactive showcases, and video walls to capture attention as shoppers approach your store and engage them at the point of sale with an impactful final touch point.

- Bar type: 28", 38" Video wall: 49", 55" Touch interactive: 42", 49", 55" Transparent series: 24", 32" Double-sided display: 55"
- Cloud platform with a versatile expansion framework, offering flexible expansion options to choose from making the solution fully scalable.
- All-in-One total solution combining hardware, software, and services.
- Remote central management via the cloud for enhanced productivity.
- Combining Internet of Things (IoT) with big data analytics to offer 360-degree information on business intelligence.



Offer Your Customers the Convenience of Self-Service Kiosks which have become highly popular in many vertical markets, including retail, foodservice, lodging, healthcare, transportation, government, and gaming. But for some businesses, cost constraints, space limitations, and other factors make installing traditional freestanding kiosks difficult, if not impossible.

Partner Tech understands this challenge and has responded with a wide variety of kiosk solutions including counter top type and floor stand solutions to meet your needs. Designed for maximum flexibility and scalability, Partner Tech KIOSK provides several screen choices from 15", 15.6", 21.5" up to 32". Our self-serve kiosks are built for longevity, and offer a variety of processor choices to meet your business requirements.

# **INTERACTIVE KIOSK SOLUTIONS**



# Alfred AD-215/156

Efficient Intelligence at Your Service

- 21.5" Anti Glare Display with PCAP, 15.6" touch screen
- 1920x 1080 resolution (300 nits)
- Latest KABYLAKE/ APOLLO LAKE Intel CPU
- Counter top/ Floor Stand
- Optional peripherals: Thermal Printer, 2D Imager Module, Payment Fixed Mount Bracket, Camera, RFID Reader or ADA Keypad, Wheel Kit, Wifi

The Alfred Series is a technology rich solution that offers industrial grade performance with a high-quality design and Intelligent Self-Service Technology for efficient and interactive customer experience.

AD-215 is combined with the 21.5" A7 Touch screen and a wide range of CPU options, and the AD-156 is combined with the 15.6" A5 Touch screen and the Intel Apollo Lake CPU. Both the AD-215 and AD-156 are available in Vertical/Horizontal and Countertop/Floorstand extensions, that are able to meet the requirements of different scenarios in retail and hospitality environments.



### **Baldwin BW-Series**

21.5"/27"/32" Multifunctional Modular Kiosk

- 21.5"/27"/32" Touch screen
- 1920x 1080 resolution (350/300/400 nits)
- Latest APOLLO LAKE Intel CPU
- High speed M.2 SATA SSD
- Variety of I/O interface options
- · Counter top/ Floor Stand
- Optional peripherals: Thermal Printer, 2D Imager Module, Payment Fixed Mount Bracket, Camera, RFID Reader or ADA Keypad, Wheel Kit, Wifi

The BALDWIN (BW-Series) is reflection of Partner Tech's future vision of the POS, a versatile, interactive modular self-service kiosk solution designed for a wide range of industries and application areas. The name BALDWIN is from a Germanic personal name composed of the elements bold and brave. The BW-Series is a technology rich solution that offers industrial grade performance with a high-quality design and Intelligent Self-Service Technology for an efficient and interactive customer experience. Combined with a Stylish 21.5" / 27" / 32" interactive Touch screen and a wide range of CPU and peripherals options.

# Leading the Industry in Product Development



For years, Partner Tech has been the leader and other manufacturers have followed. We have developed many worldwide firsts in the POS industry, including:

- First all-in-one POS with an integrated printer
- First compact touch terminal
- Fanless POS technology that minimizes damage to internal components from dust and dirt
- First POS base for our enterprise tablet to expand its functionality for retail use

We continue to launch new products from all-in-ones to enterprise tablets and digital signage, and earn our position as the best intelligent store solutions provider with products such as our IoT-ready solutions to help usher our customers into the new, connected era.

## OUR PROMISE FOR THE FUTURE

We have a commitment to our customers to never stop innovating. To enhance research and development, Partner Tech joined the \$52 billion Qisda Group, a leading ODM/OEM electronics provider. This strengthened our competitive advantage with 120 engineers and a 500,000 square-meter production facility.

Our R&D teams work to provide our customers with the highest-quality solutions they need, when they need them as the retail and restaurant industries continue to evolve and change.

Another of Partner Tech's commitments is to our social responsibility to conduct all phases of our operations in a manner that preserves the environment. Whether regarding the supply chain, transportation, or manufacturing, Partner Tech pays particular attention to the conservation of resources at all times. This commitment is also upheld by our customers/partners, suppliers and employees. Our production processes and corporate practices are conducted with respect for our children, future generations and our planet.

# Partner Tech Product Lifetime, Quality and Use of Industrial Standards



Since 1990, Partner Tech has been a leading global developer and manufacturer of PC-based point of sale systems and peripherals. To satisfy constantly changing demands for better POS technologies, Partner Tech designs its solutions with cutting-edge functions and features for all types of POS applications and environments, whether compact all-in-one systems or mobile ordering terminals.

To achieve state-of-the-art POS solutions and peripherals, Partner Tech's production is held to the highest industrial standards. This includes component selection, circuitry development, mechanical construction, and housing design. Before products go into mass production, Partner Tech performs all required international tests for safety and conformity. As a result, Partner Tech can make the following product longevity and quality guarantees:

- Product warranty up to 5 years
- Parts availability of 7 years
- 60,000 hours of MTBF (Mean Time Between Failures)
- 100% component derating to enable long lifetime

Partner Tech is committed to achieving and maintaining a quality target of 1000 DPPM (Defective Parts per Million), and all steps of production are subject to a continuous improvement process (CIP).

# **Global Locations**



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