

PRISM INSURANCE PVT. LTD.

Policy Number

All

Customer ID

All

Claim Number

All

Premium Amount

5.97M

Coverage Amount

600.38M

Claim Amount

16.91M

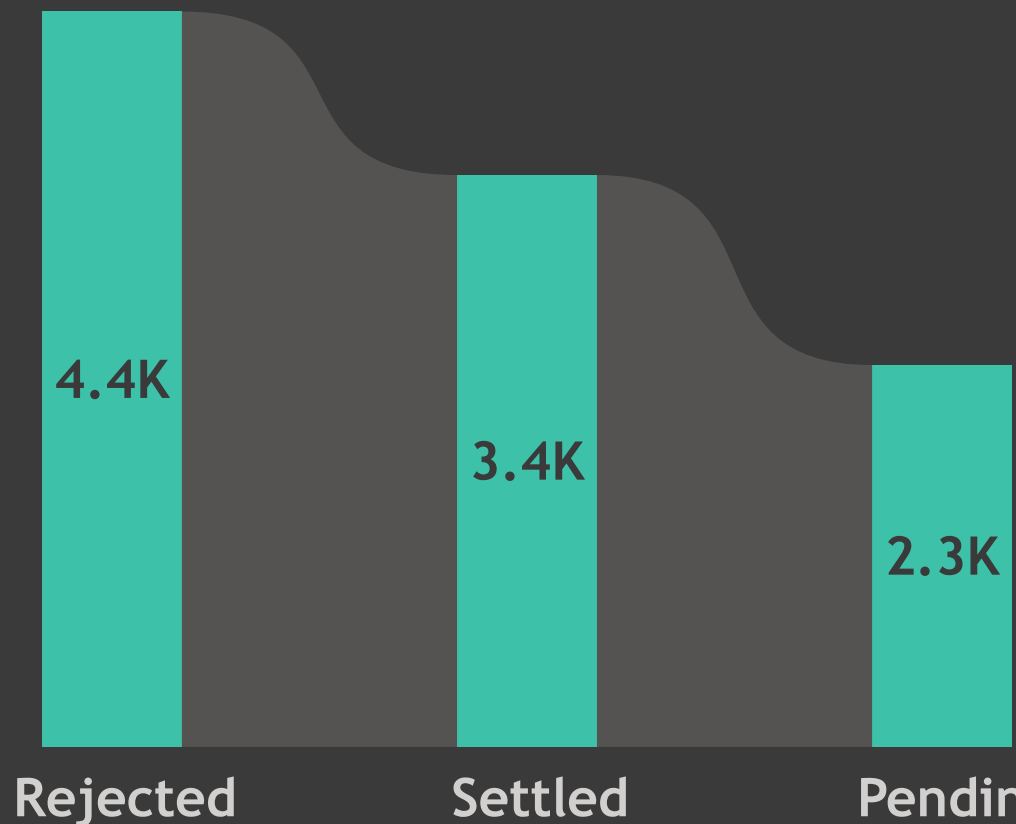
Female

5001

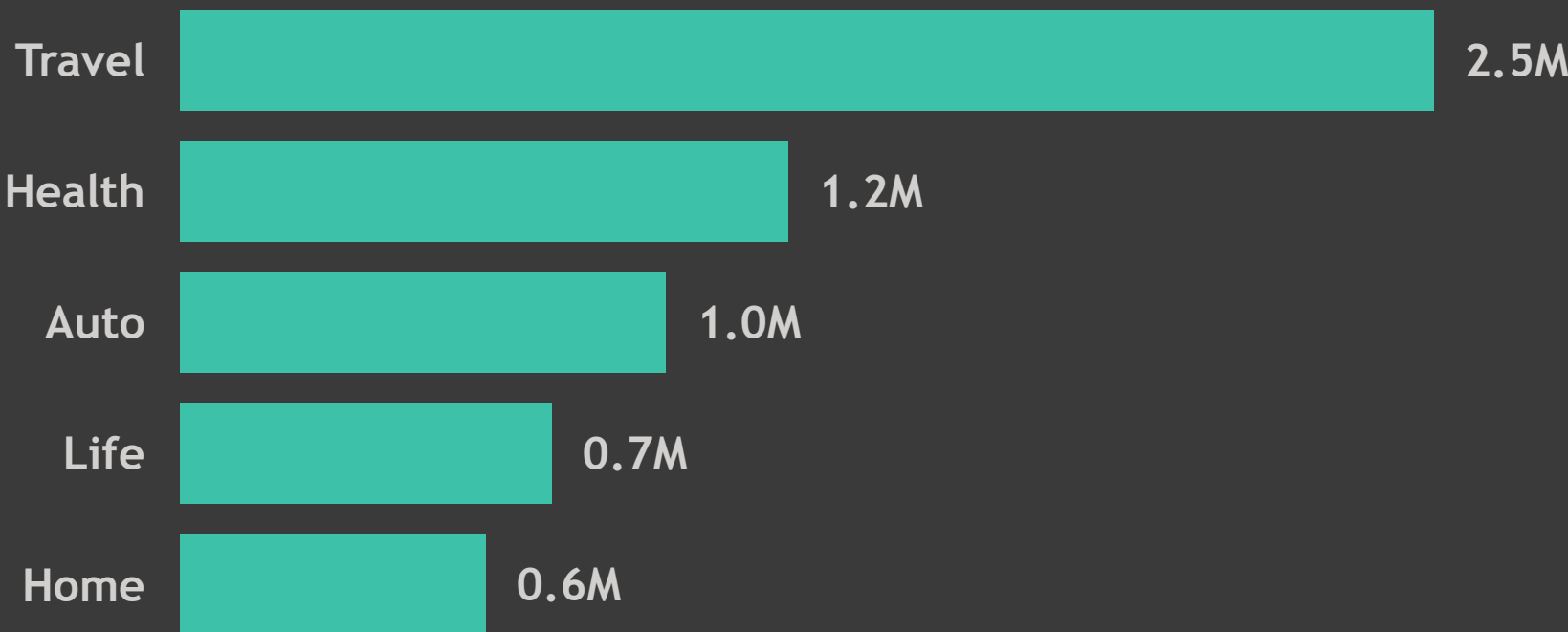
Male

5000

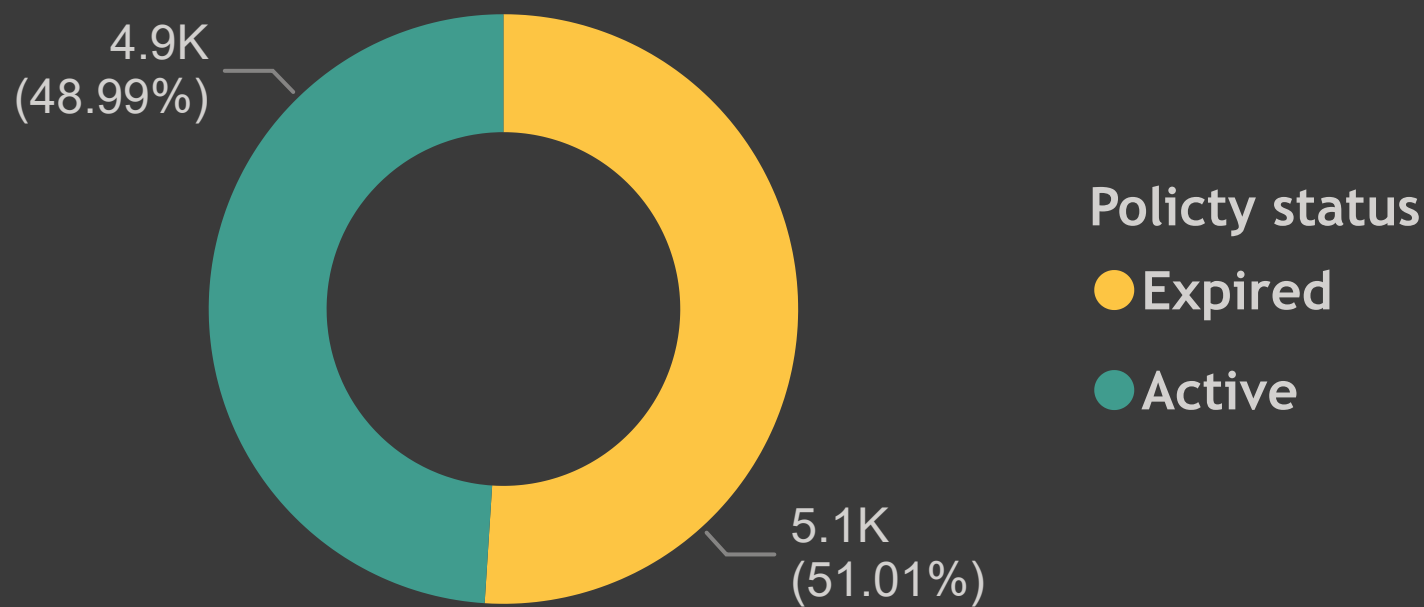
Number of claims by claim status



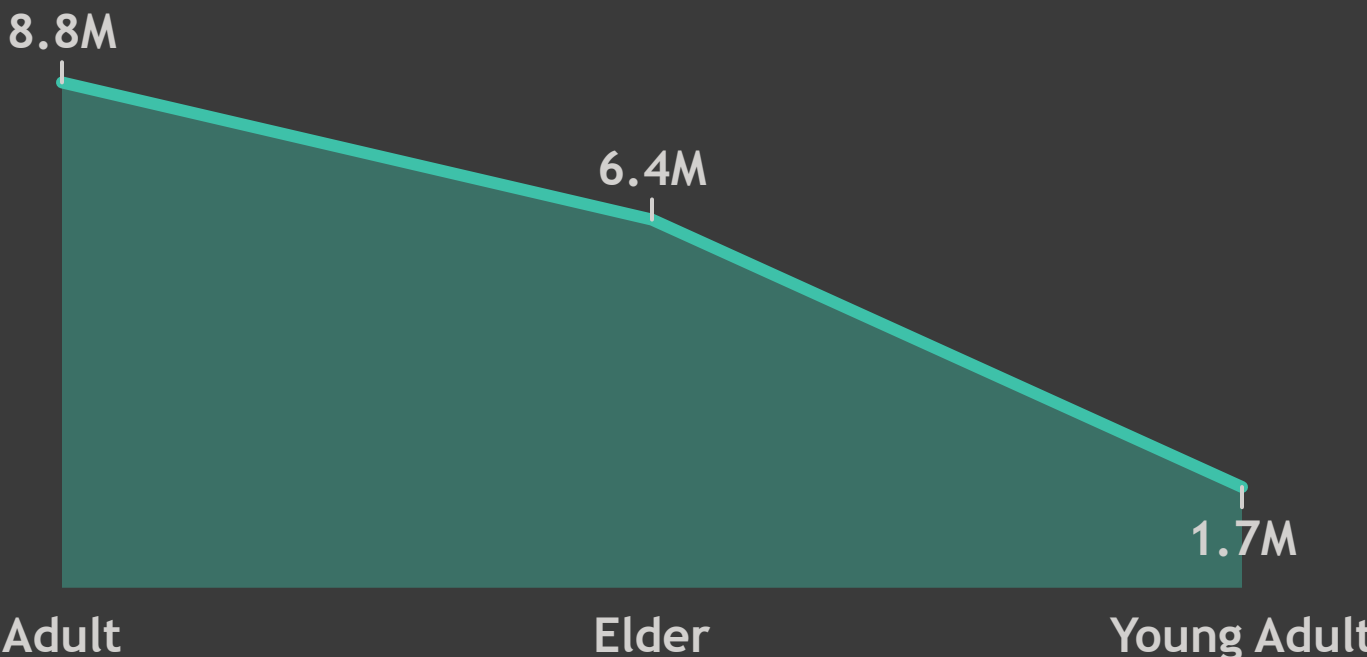
Premium Amount by Policy Type



Number of active/expired policies



Claim Amount by Age group



PolicyType	Pending	Rejected	Settled	
Auto	2,14,917.76	4,01,755.71	3,42,949.63	9,
Health	2,65,628.00	5,17,349.66	4,17,149.38	12,
Home	1,30,176.67	2,82,676.96	1,91,379.43	6,
Life	1,70,852.39	3,41,403.71	2,22,559.95	7,
Travel	5,47,098.18	10,64,000.10	8,64,562.55	24,
Total	13,28,673.00	26,07,186.14	20,38,600.94	59,



PolicyNumber	CustomerID	ClaimNumber	Age	Gender	PolicyType	PremiumAmount	CoverageAmount	ClaimAmount	PolicyStartDate	PolicyEndDate	ClaimDate	ClaimStatus	Age group
P0310	C0310	C0310	40	Female	Health	400.00	50,000.00	1,000.00	03 October 2024	03 October 2025	2024-10-31	Pending	Adult
P1	C1	C1	73	Female	Auto	240.64	33,175.10	0.00	13 February 2024	13 February 2025	NULL	Rejected	Elder
P10	C10	C10	44	Male	Travel	607.42	88,203.38	5,118.08	15 August 2023	15 August 2024	31-10-2023	Pending	Adult
P100	C100	C100	23	Male	Travel	690.52	87,942.50	1,956.89	06 December 2023	06 December 2024	19-04-2024	Settled	Young Adult
P1000	C1000	C1000	64	Male	Life	744.60	57,183.25	1,684.92	28 March 2024	28 March 2025	08-02-2025	Settled	Elder
P10000	C10000	C10000	44	Male	Life	210.96	1,04,709.99	2,092.75	31 July 2023	31 July 2024	10-04-2024	Settled	Adult
P1001	C1001	C1001	82	Female	Health	426.09	65,868.12	0.00	03 December 2023	03 December 2024	NULL	Rejected	Elder
P1002	C1002	C1002	54	Male	Life	619.54	87,955.82	1,242.14	15 November 2023	15 November 2024	15-07-2024	Settled	Adult
P1003	C1003	C1003	48	Female	Home	440.81	65,727.85	3,079.57	02 February 2024	02 February 2025	30-11-2024	Pending	Adult
P1004	C1004	C1004	39	Male	Home	324.10	1,02,890.02	0.00	29 November 2023	29 November 2024	NULL	Rejected	Adult
P1005	C1005	C1005	71	Female	Life	369.15	71,450.99	883.20	22 March 2024	22 March 2025	04-12-2024	Settled	Elder
P1006	C1006	C1006	46	Male	Travel	208.67	53,043.28	0.00	11 September 2023	11 September 2024	NULL	Rejected	Adult
P1007	C1007	C1007	39	Female	Life	864.01	17,992.85	2,668.05	09 November 2023	09 November 2024	14-05-2024	Settled	Adult
P1008	C1008	C1008	42	Male	Life	528.29	36,553.11	0.00	02 November 2023	02 November 2024	NULL	Rejected	Adult
P1009	C1009	C1009	34	Female	Travel	367.12	18,900.37	0.00	09 August 2023	09 August 2024	NULL	Rejected	Adult
P101	C101	C101	72	Female	Health	545.35	33,225.14	0.00	15 June 2024	15 June 2025	NULL	Rejected	Elder
P1010	C1010	C1010	50	Male	Travel	213.26	28,388.56	4,328.71	16 August 2023	16 August 2024	19-11-2023	Pending	Adult
P1011	C1011	C1011	40	Female	Travel	439.98	96,734.30	3,991.31	11 November 2023	11 November 2024	25-07-2024	Pending	Adult
P1012	C1012	C1012	66	Male	Travel	104.86	85,012.57	3,969.50	29 March 2024	29 March 2025	16-06-2024	Settled	Elder
P1013	C1013	C1013	85	Female	Health	615.03	77,351.91	0.00	13 January 2024	13 January 2025	NULL	Rejected	Elder
P1014	C1014	C1014	53	Male	Travel	707.11	30,079.07	3,418.68	20 January 2024	20 January 2025	22-02-2024	Pending	Adult
P1015	C1015	C1015	29	Female	Life	116.11	20,841.97	2,315.21	03 October 2023	03 October 2024	22-01-2024	Pending	Adult
P1016	C1016	C1016	24	Male	Health	981.69	44,888.74	0.00	25 September 2023	25 September 2024	NULL	Rejected	Young Adult
P1017	C1017	C1017	32	Female	Travel	803.14	23,762.16	0.00	05 July 2024	05 July 2025	NULL	Rejected	Adult
P1018	C1018	C1018	61	Male	Travel	406.41	1,02,577.04	0.00	24 September 2023	24 September 2024	NULL	Rejected	Elder
P1019	C1019	C1019	19	Female	Travel	321.82	32,892.17	3,539.84	14 January 2024	14 January 2025	26-03-2024	Settled	Young Adult
P102	C102	C102	22	Male	Life	993.57	58,213.06	0.00	21 January 2024	21 January 2025	NULL	Rejected	Young Adult
P1020	C1020	C1020	64	Male	Health	737.85	87,503.89	0.00	07 May 2024	07 May 2025	NULL	Rejected	Elder
P1021	C1021	C1021	29	Female	Travel	594.64	1,02,242.05	2,618.87	25 March 2024	25 March 2025	22-04-2024	Settled	Adult
P1022	C1022	C1022	68	Male	Life	442.57	44,666.22	2,188.08	12 February 2024	12 February 2025	08-02-2025	Settled	Elder
P1023	C1023	C1023	45	Female	Travel	1,071.56	21,260.00	0.00	02 December 2023	02 December 2024	NULL	Rejected	Adult
P1024	C1024	C1024	26	Male	Auto	228.50	66,863.74	2,243.11	21 May 2024	21 May 2025	04-04-2025	Pending	Adult
P1025	C1025	C1025	36	Female	Travel	353.75	1,07,525.23	0.00	02 May 2024	02 May 2025	NULL	Rejected	Adult
P1026	C1026	C1026	52	Male	Health	376.09	46,944.22	2,494.95	06 April 2024	06 April 2025	18-09-2024	Settled	Adult
P1027	C1027	C1027	64	Female	Health	1,038.43	64,523.89	970.72	01 August 2023	01 August 2024	21-10-2023	Pending	Elder
P1028	C1028	C1028	51	Male	Travel	335.06	71,310.00	0.00	30 July 2023	30 July 2024	NULL	Rejected	Adult



Customer Name	Score	sentiment	Feedback	Feedback category
Aaron Collins	0.01		Website was down when I needed to access my account, inconvenient.	Need improvement
Adam Foster	0.93		Had a great experience with the claims department.	Excellent
Allison Sanders	0.03		Had trouble accessing my account online.	Need improvement
Amanda Bailey	0.89		Great coverage options, very happy with my choice.	Excellent
Amanda Scott	0.05		Policy rates increased without notice, not happy.	Need improvement
Amy Rivera	0.96		Found a better policy with another company, but service here was good.	Excellent
Andrew Baker	0.98		Professional and courteous staff, very satisfied.	Excellent
Angela Lewis	0.95		Had a great experience, would recommend to others.	Excellent
Anna Bennett	0.18		Policy rates are a bit high, but good coverage.	Need improvement
Anthony Campbell	0.05		Had trouble understanding the coverage details.	Need improvement
Benjamin Rogers	0.93		Smooth claim process, very pleased with the outcome.	Excellent
Bradley Brooks	0.92		Claims process was very efficient, happy with the outcome.	Excellent
Brian Walker	0.07		Unclear policy terms, need more transparency.	Need improvement
Brittany Phillips	0.94		Convenient payment options, very pleased.	Excellent
Bryan Torres	0.22		Had an issue with billing, but it was resolved quickly.	Need improvement
Charles Russell	0.96		Very quick response time, satisfied with the service.	Excellent
Christian Kelly	0.94		Easy to navigate website, found what I needed quickly.	Excellent
Christine Morgan	0.89		Premiums are a bit high, but good coverage options.	Excellent
Christopher Hill	0.10		Had a minor issue with billing, but it was resolved.	Need improvement
Daniel Lee	0.94		Easy to navigate website, found what I needed quickly.	Excellent
David Wilson	0.06		Policy options are confusing, need better explanations.	Need improvement
Deborah Cox	0.98		Friendly and helpful customer service, very satisfied.	Excellent

Count of customers by feedback category

