Shaniquo Mckenzie, Jarod Lavine

CENTENNIAL COLLEGE

A close up of a keyboard

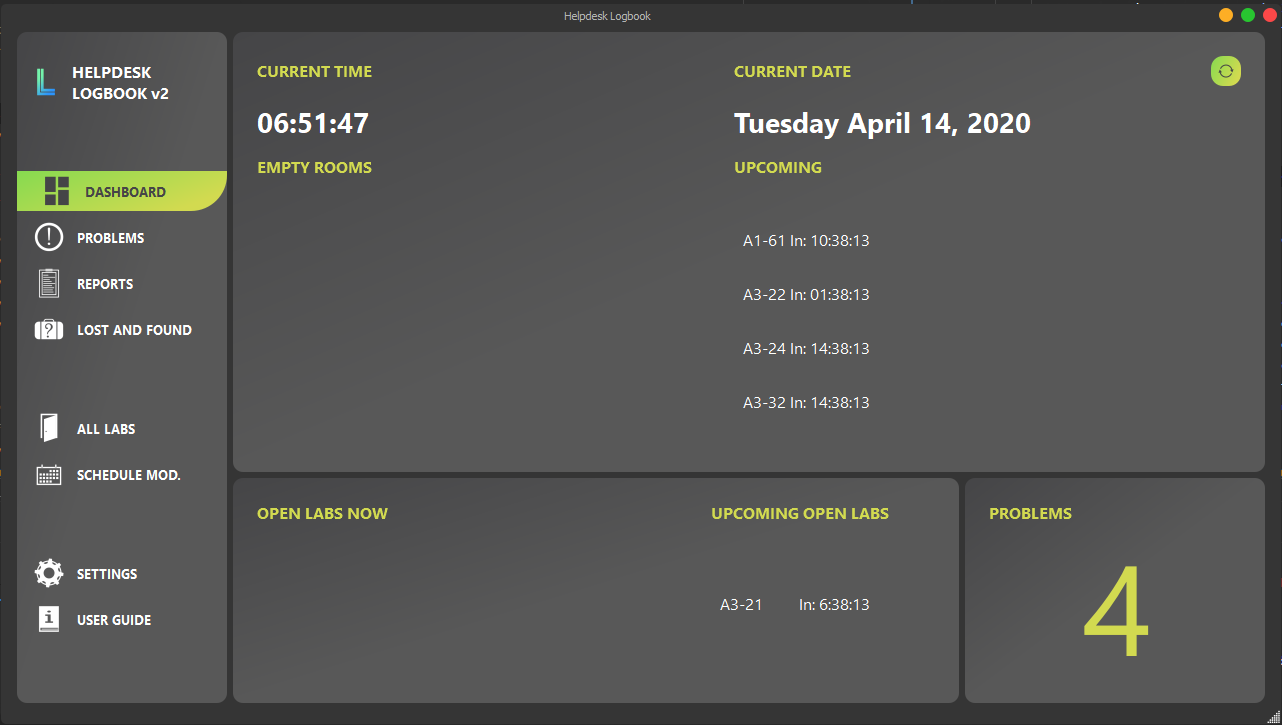
Description automatically generatedA desktop computer sitting on top of a desk

Description automatically generated

USER GUIDE

**HELPDESK LOGBOOK v2**

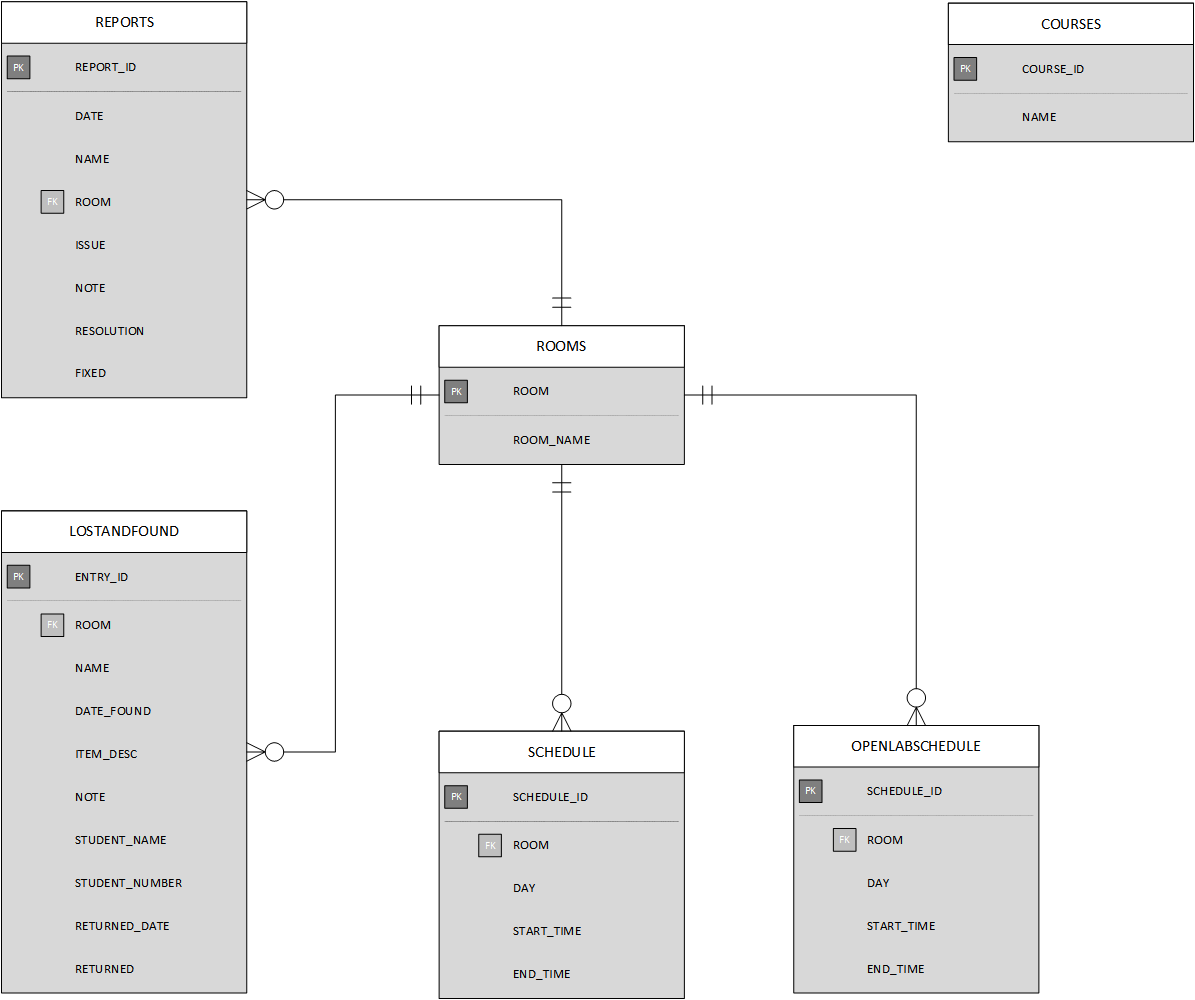
# Overview



1. Navigation Menu
2. Draggable area for the window.
3. Size grip for resizing the window

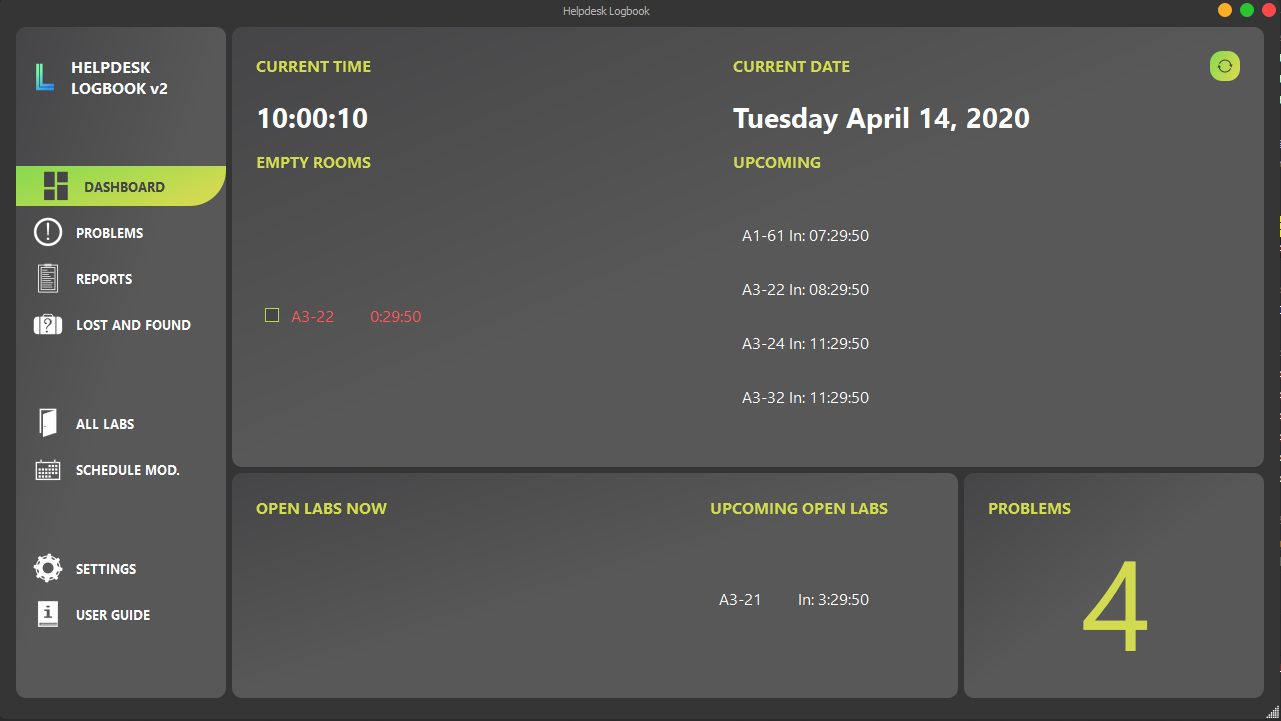
## Dependency Diagram

## Database ERD



# Application Pages

## DASHBOARD



The dashboard is where you can keep track of labs that are empty on the left, and labs that are about to be empty on the right. It also displays the current time, date, and number of unfixed problems.

Main Functions:

1. To remove a timer from the “Empty rooms” section, check the box next to the label. Countdowns that are less than 30 minutes will flash red.
2. Clicking a countdown will open the schedule image for the selected room.
3. The open labs section will display the upcoming open labs on the right, and how much time is left on the left side.
4. Clicking the number of problems will take you to the [](#_PROBLEMS) [**PROBLEMS**](#_PROBLEMS) page.
5. Refresh button to clear the layouts that hold timers.

## PROBLEMS

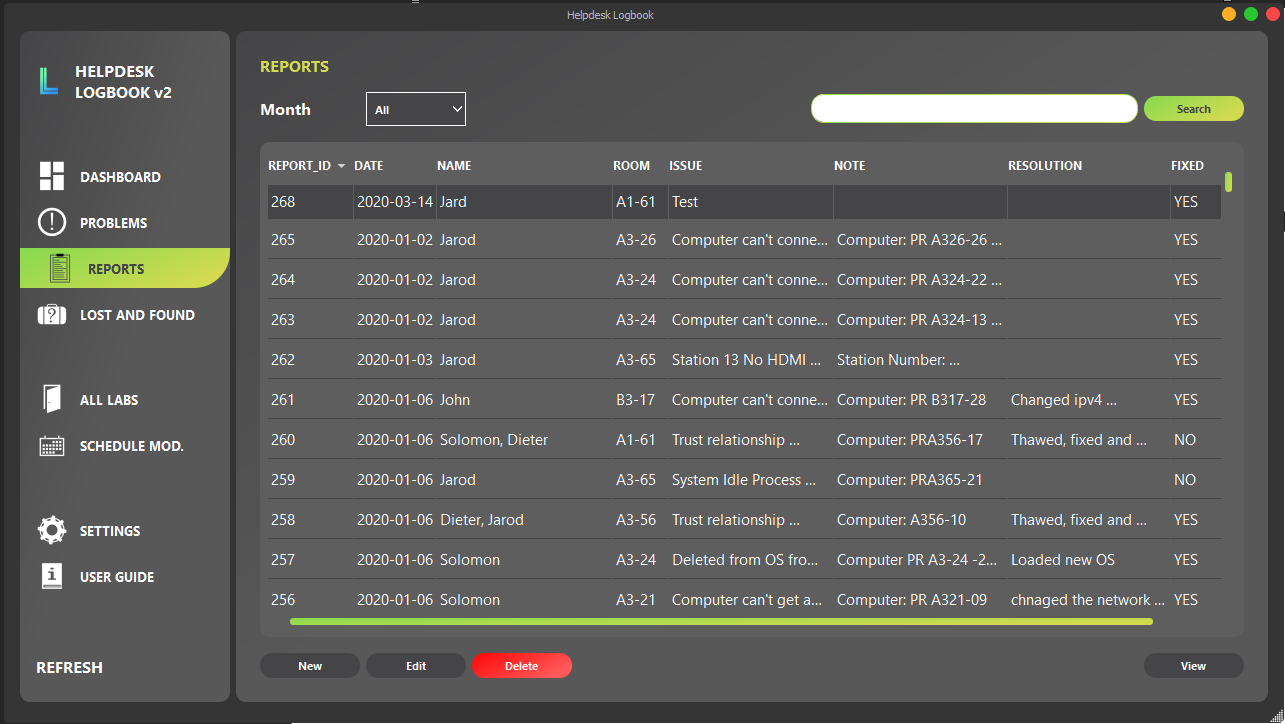


The PROBLEMS page will display all report entries that aren’t fixed. (FIXED = NO)

1. Clicking the “Fixed” button with a row selected will take you to the “[Edit](#_2._New_Log)” page for the selected entry, where you can enter the resolution and mark it as fixed.
2. Clicking the “[View](#_4._View)” button with a row selected will view that entry on a new page.

## REPORTS

### 1. Page



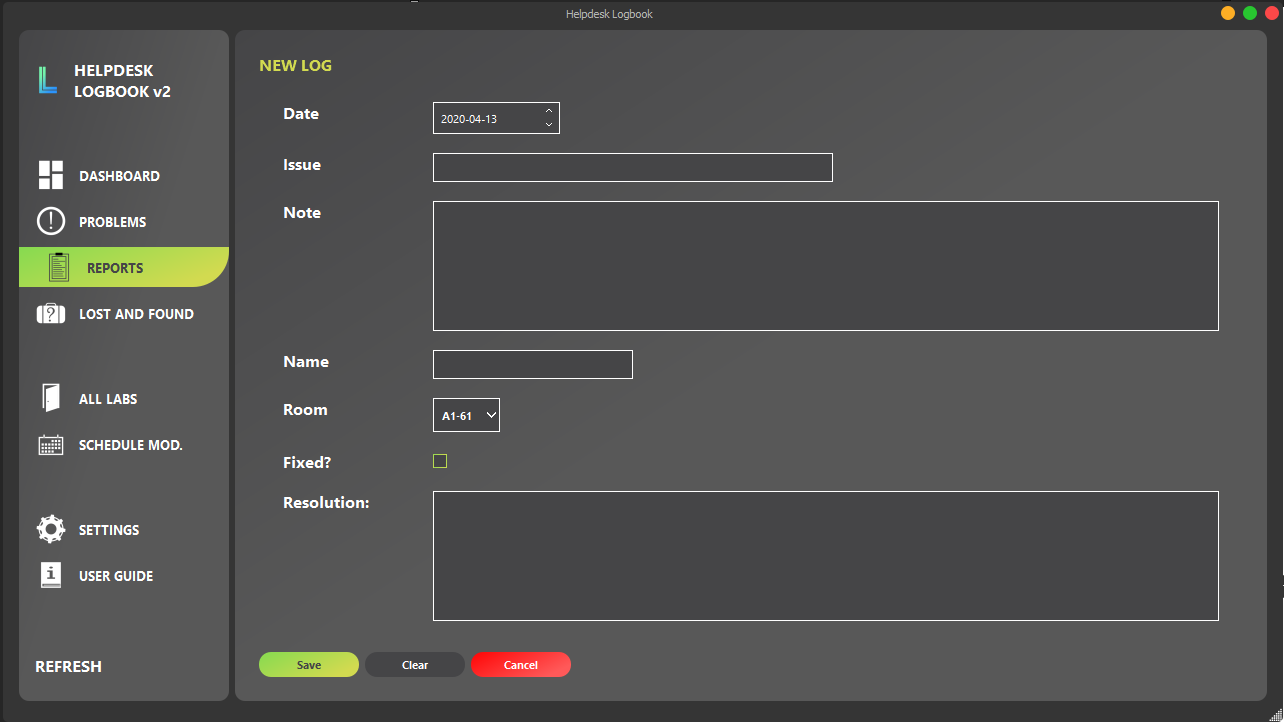
This page allows you to create new reports, edit entries, delete entries and view entries.

1. Selecting a month will only show reports for the selected month. “All” displays all the entries in the REPORTS database.
2. The search will take the month selection into account when executing. If you want to search the entire database be sure month is set to “All”.
3. Standard CRUD controls for manipulating database data.

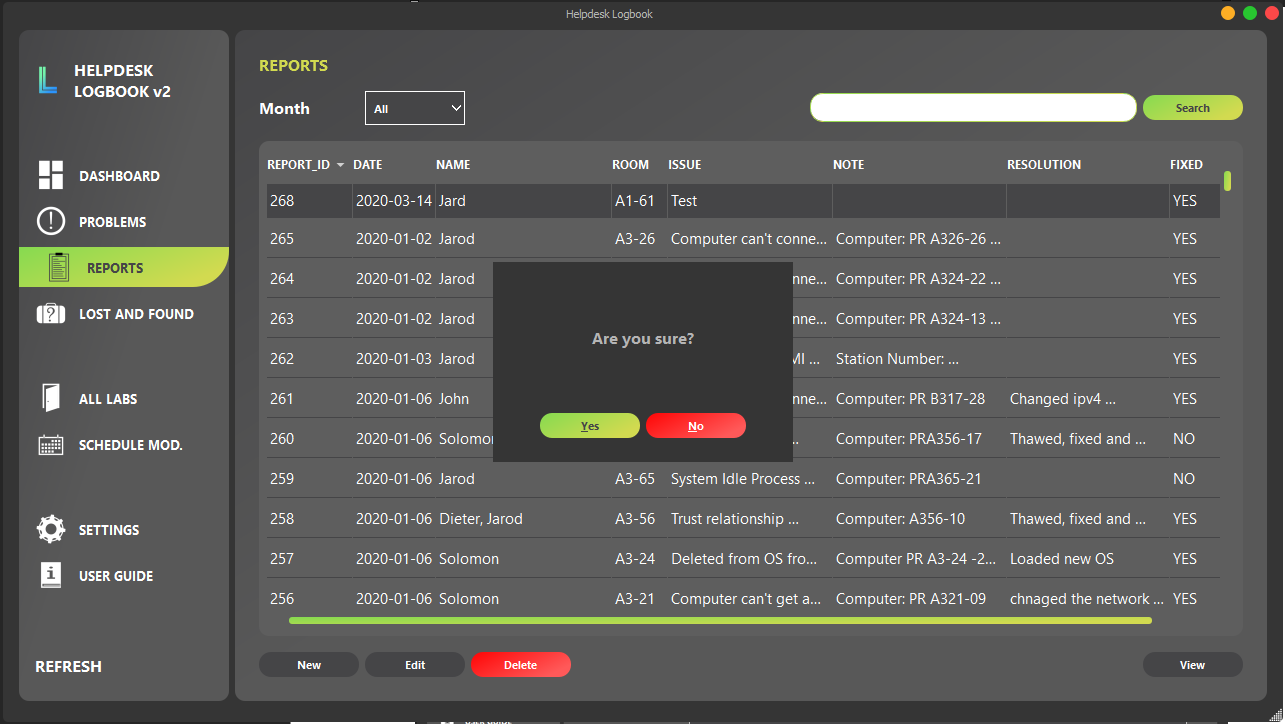
Notes:

* 1. “[Edit](#_2._New_Log)”, “[Delete](#_3._Delete)” and “[View](#_4._View)” require a row to be selected.
  2. The “[Delete](#_3.__Delete)” button will prompt for confirmation.

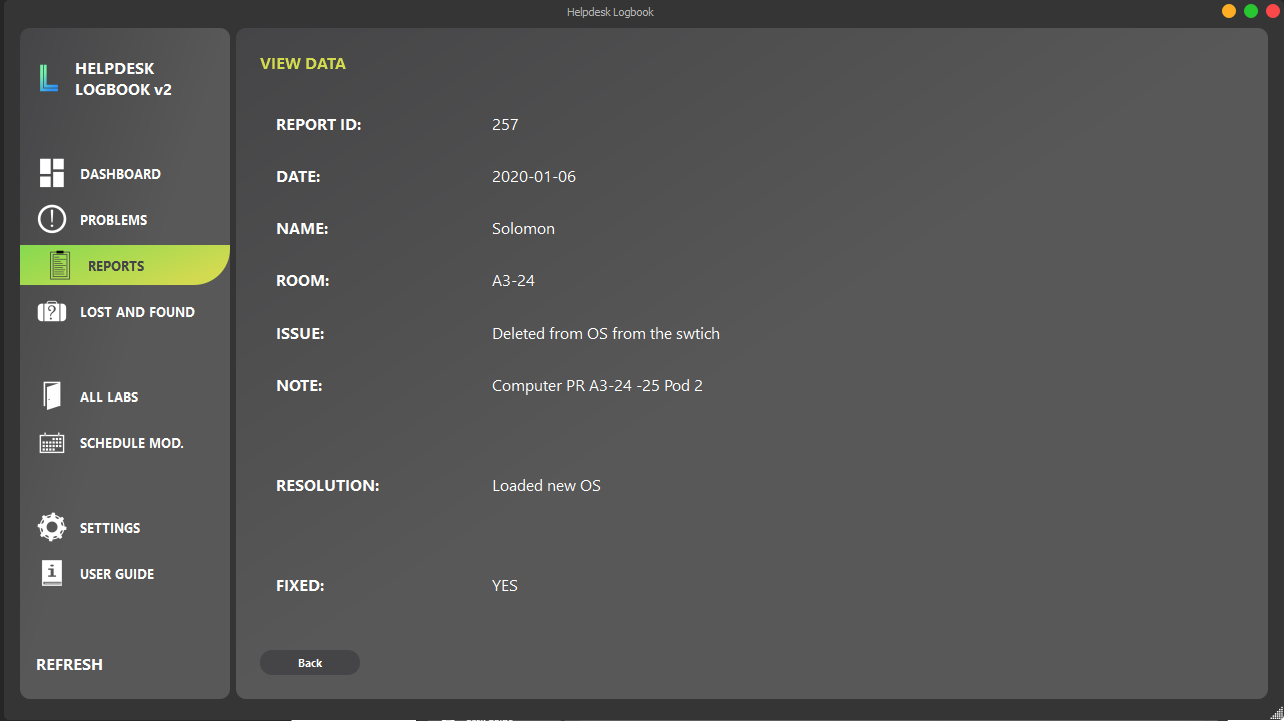
### 2. New Log and Edit



### 3. Delete



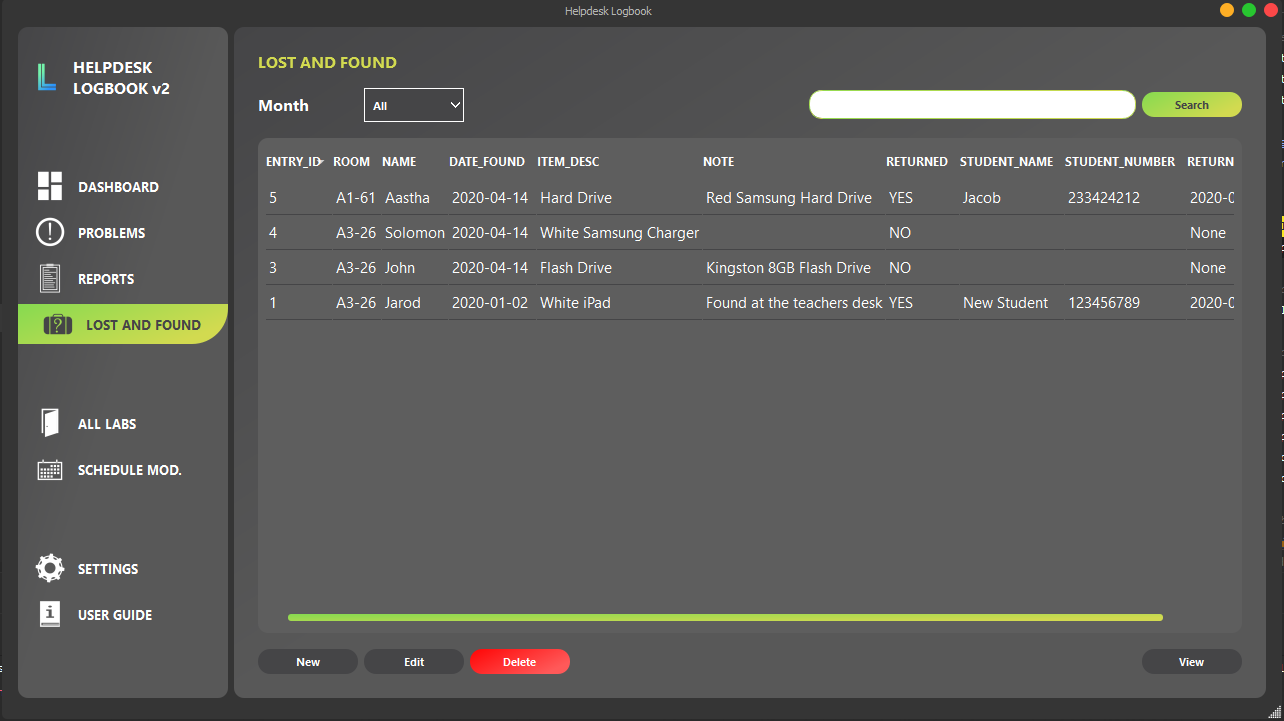
### 4. View



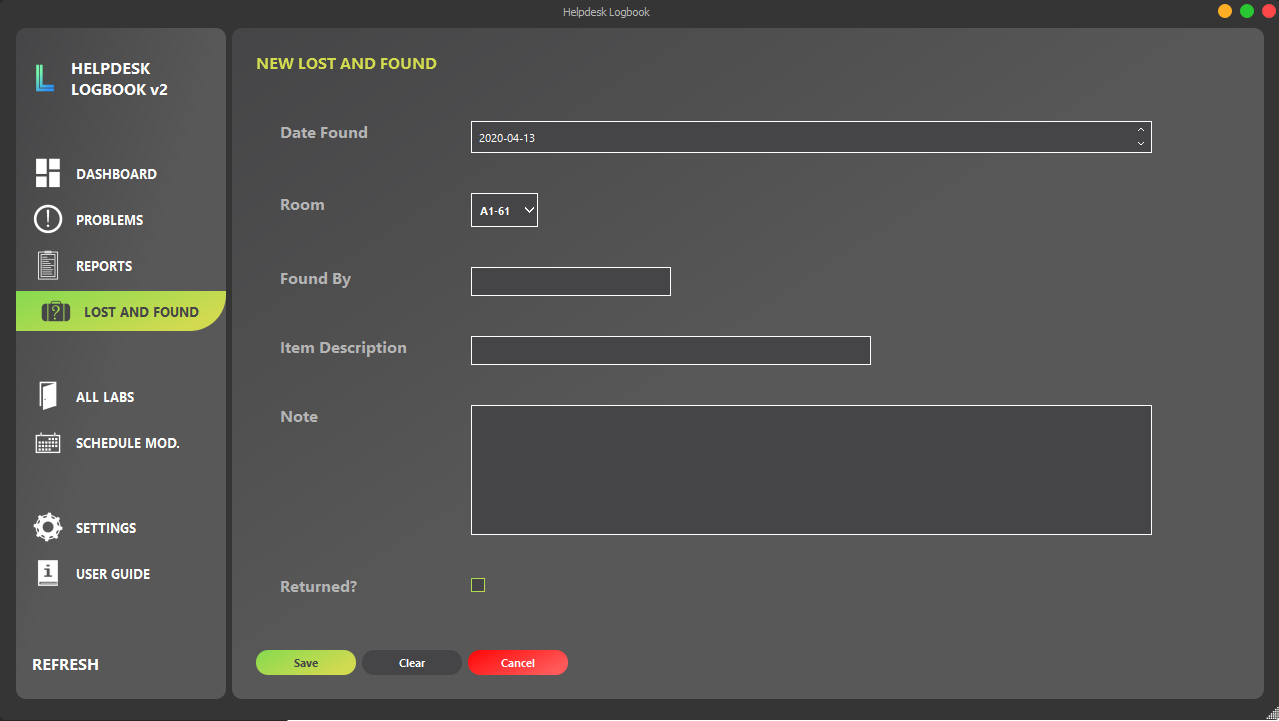
Pressing “View” button on a page with a row selected will view that entry on a new page.

## LOST AND FOUND

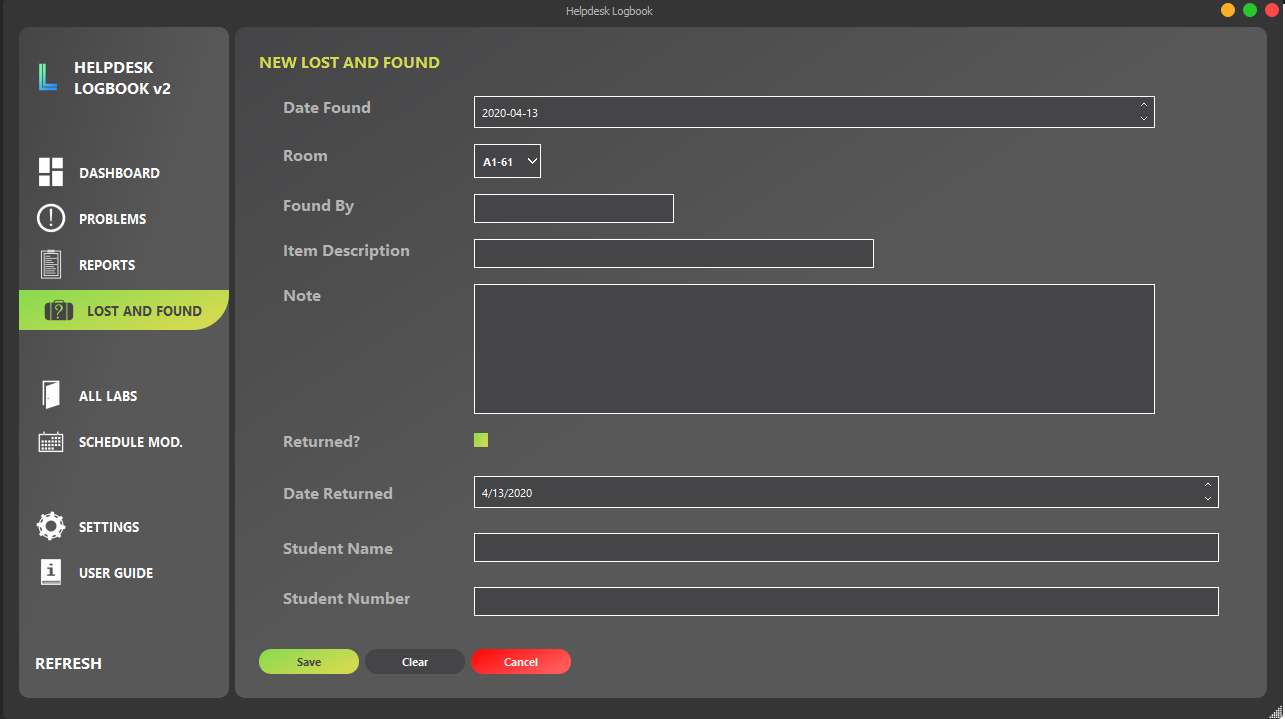
### 1. Page



### 2. New Lost and Found



### 3. New Lost and Found Returned

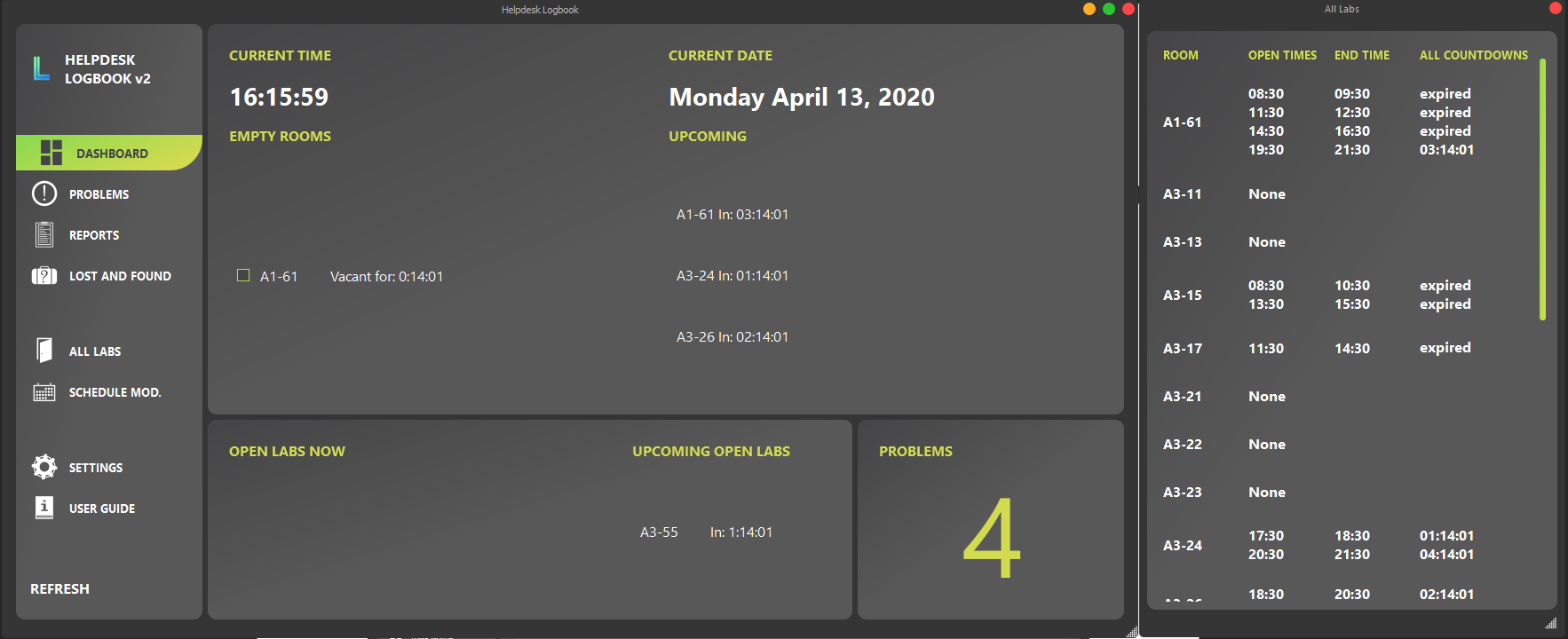


## ALL LABS

### 1. Page

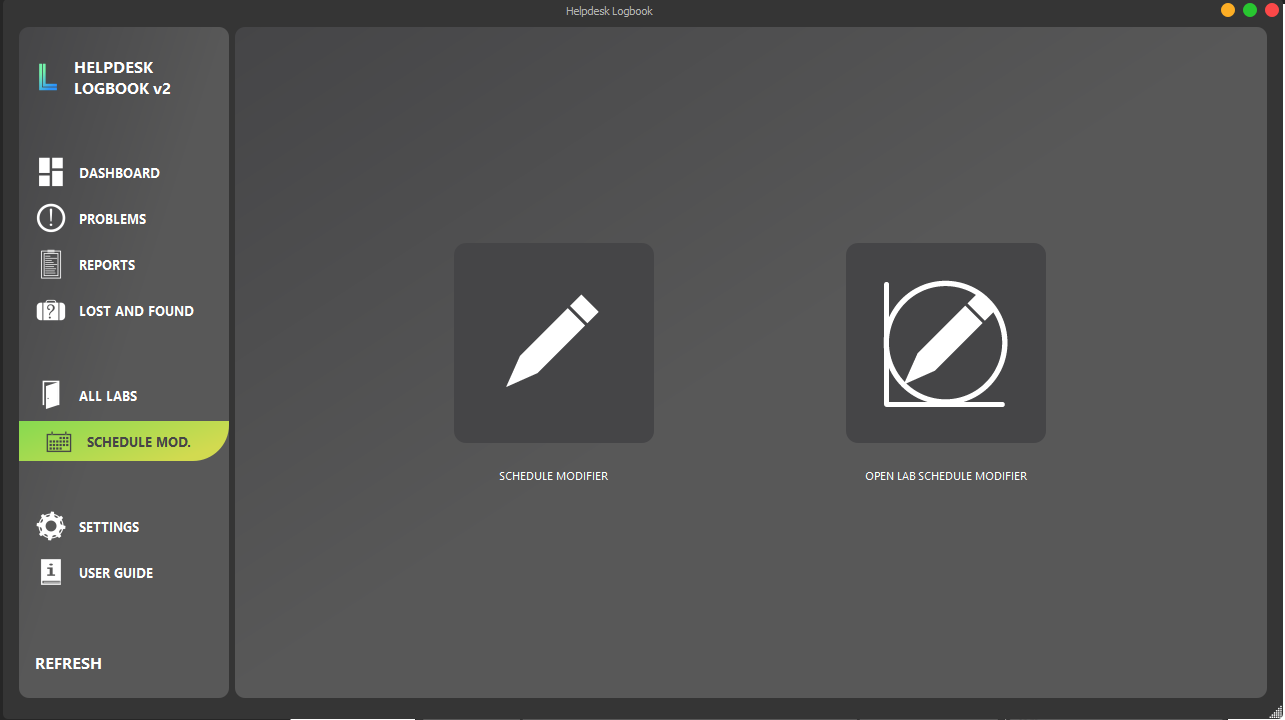


### 2. New Window

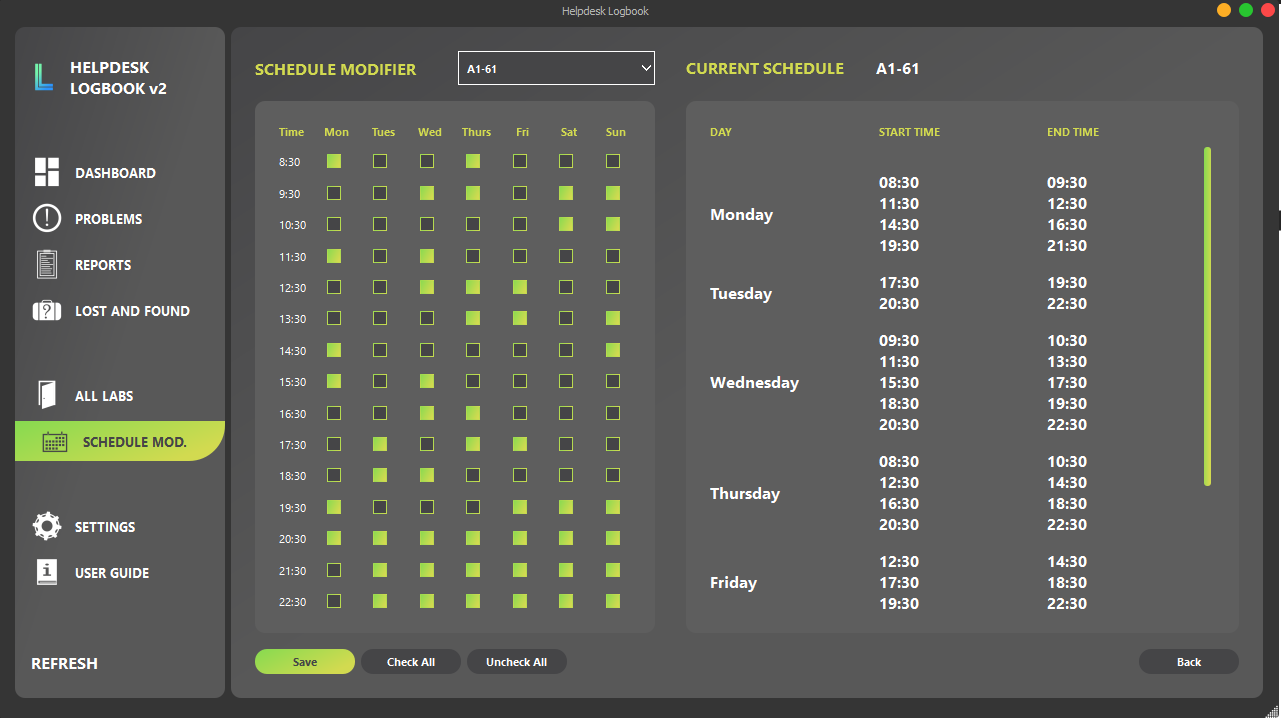


## SCHEDULE MODIFIER

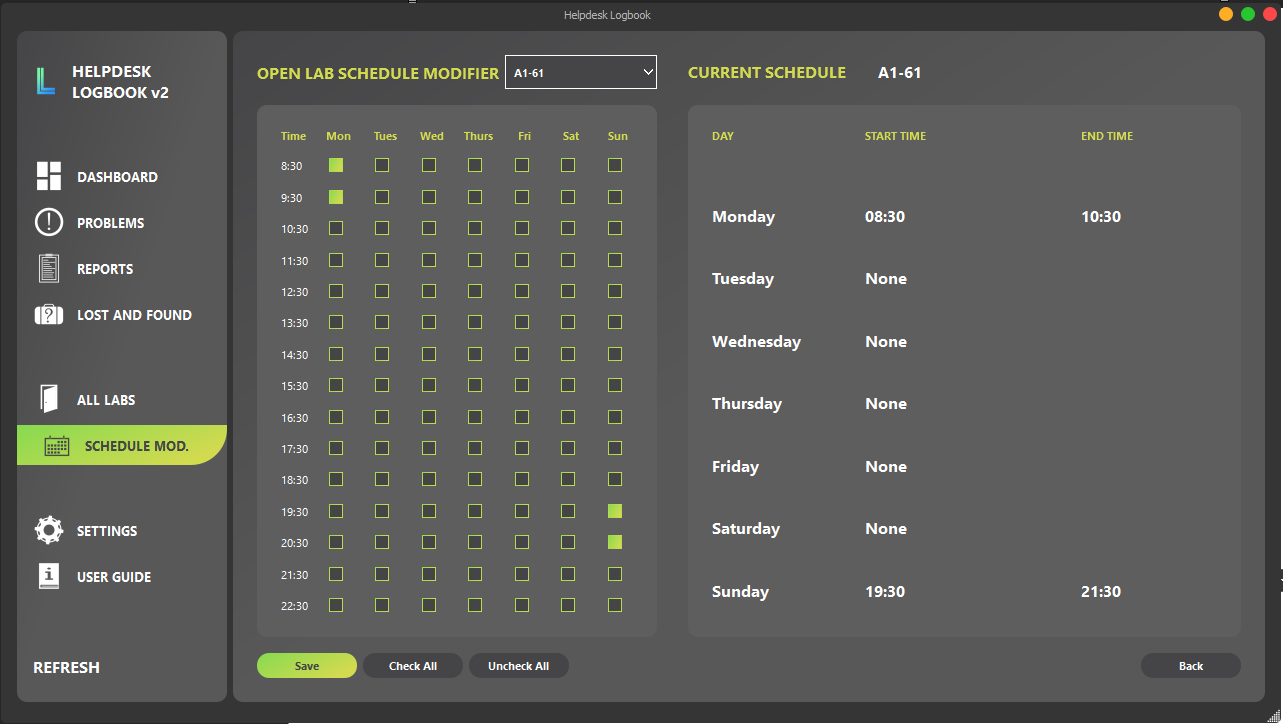
### 1. Page



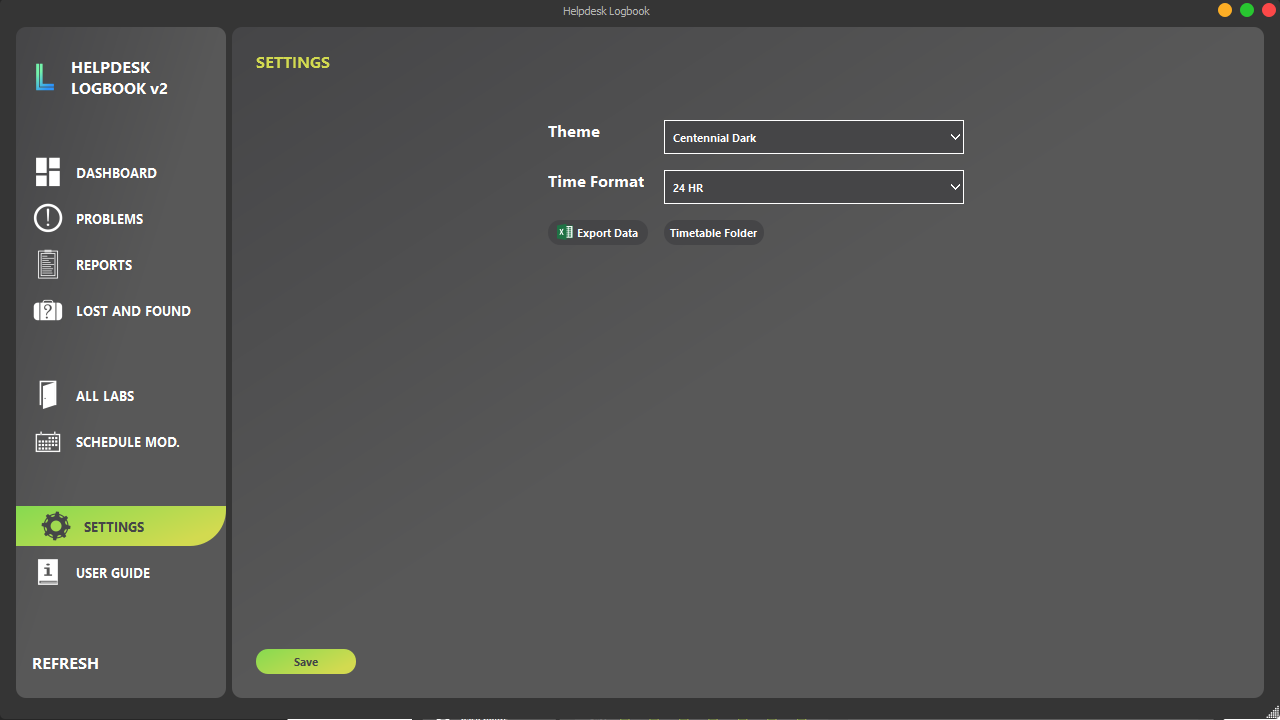
### 2. Schedule Modifier



### 3. Open Lab Schedule Modifier

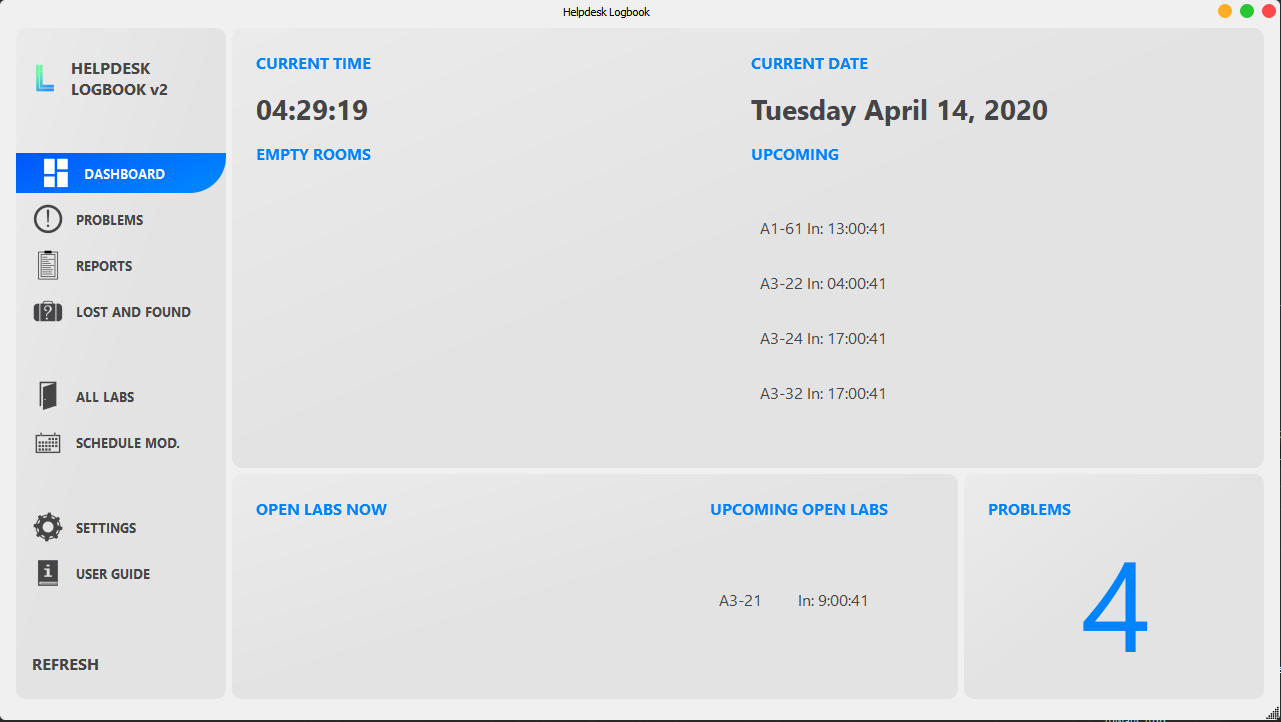


## SETTINGS

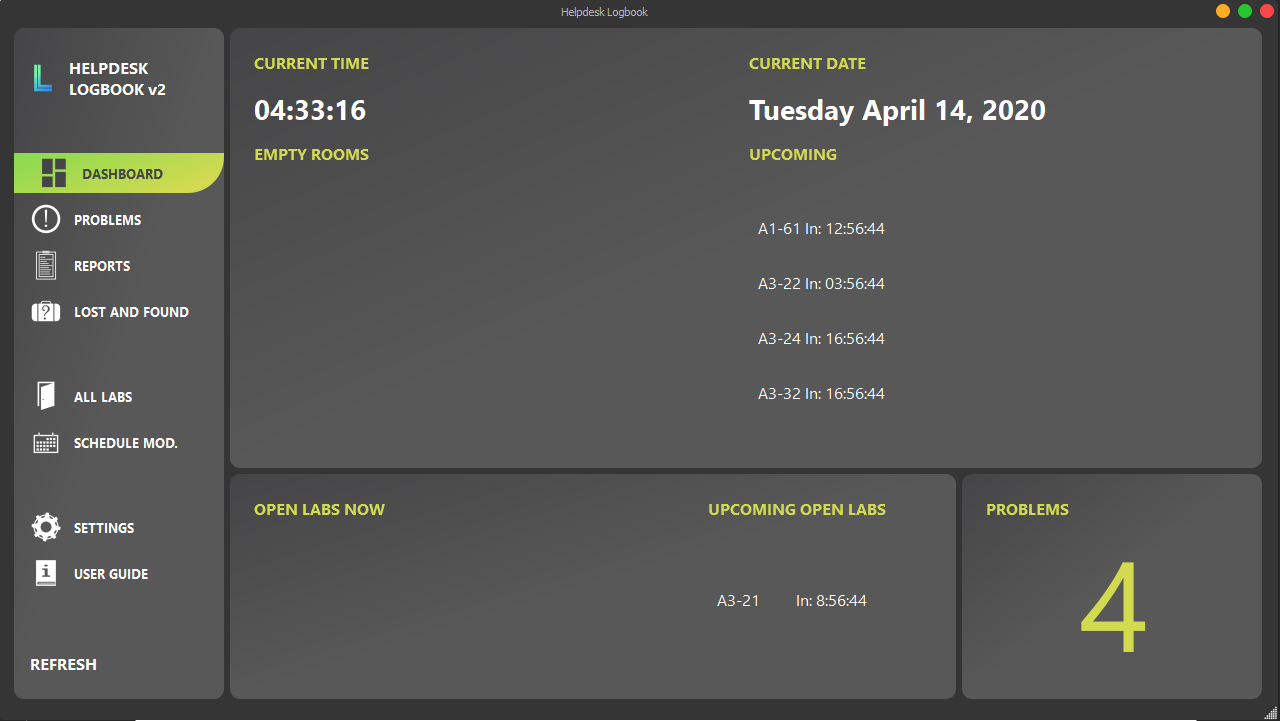


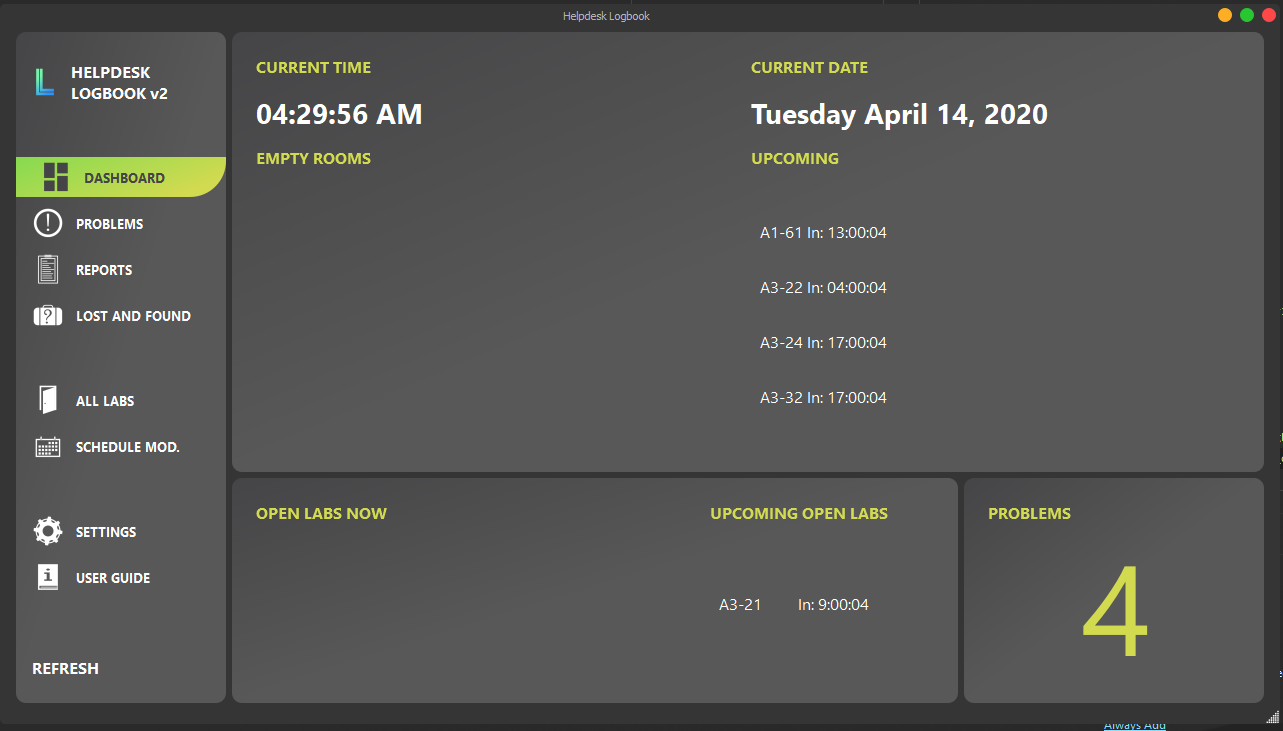
### Themes

#### Classic Light



#### Centennial Dark





--add rooms with problems to dashboard

--lab schedule not updating

--create search bar for lost and found

--create user guide

--what is all labs?