

Technical Writer

Razia SEYADOU

CONTACT INFORMATION



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Razia Seyadou



DIPLOMAS

Master 2 Technical Communication

University Paris Cité
2022-2023

Master 1 Languages Culture and Digital Innovations

University Paris Cité
2021-2022

Bachelors degree in Applied Foreign Languages (LEA English and Spanish)

University Paris Cité
2018-2021



LANGUAGES

Anglais Bilingue

Espagnol Professionnel



INFORMATIQUE

- HTML-CSS-MarkDown-PHP
- CCMS Tools (Oxygen, Herreto, XML, DITA)
- Figma- Illustrator-InDesign-Inkscape
- Git version control
- Jira-GitHub-Bitbucket-Confluence
- Collaboration tools (Zoom, Google Meet)



INTERÊTS

- Drawing
- Crocheting
- Video Games
- Traveling

With a master's in technical writing and experience from a successful apprenticeship in a software company, I'm eager to join a team where I can grow as a technical writer.

TECHNICAL SKILLS

- Technical writing
- Document formatting
- Version control (Git)
- Creation of style guides
- Content migration/reuse
- DITA/XML authoring
- HTML/CSS principles
- Markdown-PHP principles
- Information design: Figma-Illustrator-InDesign-Inkscape

PROFESSIONNAL EXPERIENCES

AI Trainor Specialist

Outlier | Paris | Sept. 2024 - Now

- Refined AI Models Using **RLHF** (Reinforcement Learning with Human Feedback)
- Conducted Linguistic **Localization**
- **Technical Writing** and Editing: Rewrote content for clarity, conciseness, and accuracy

Technical Writer Apprentice

Scality | Paris | Sept. 2022 - Sept 2023

- Improved product documentation, ensuring accuracy and clarity.
- Resolved +90 **Jira** tickets.
- Gathered information from **subject matter experts** to create technical documentation.
- Organized document versions using the version control software **Git**
- Updated FAQ about **GitHub** for company technicians.
- Internal project management: installation of a feedback button, **migration** of internal documentation to **Confluence**.
- Analyzed customer **feedback** to improve product documentation.

Technical Writer Intern

Scality | Paris | Jun. 2020 - Sept. 2020

- Writing and proofreading product documentation.
- Use of docs-as-code documentation system with **reStructuredText** markup language, Markdown.
- Familiarity with tools: **Bitbucket**, **GitHub**, **Jira** and **Git** on the command terminal.

STUDENT JOBS

Reception and surveillance agent

Musée d'Orsay | Paris | Sept. 2021 - Jan 2022

- Welcome and guide visitors.
- Enforce safety instructions.