

Unknown Speaker 0:02

Hello, I am Inigo, a student of Vcc currently studying computers, computer computer systems technology. And, and I am conducting an interview for research purposes. As a part of our group project in UX design class. Our project is a companion for higher app. Before we begin this interview, I would like to ask you some questions regarding the app. You are not forced to answer any questions that you are not comfortable answering, and there are no right or wrong answers for this interview. Do you have any questions before we begin? None. Okay. First, let's start with telling me your name and a little bit of where you are from.

Unknown Speaker 0:54

Rolando Costora, I come from the Philippines. I am 57 years old.

Unknown Speaker 1:01

Okay, our first question, what type of activities or tasks can you offer?

Unknown Speaker 1:09

I can do household chores like cleaning, cooking, and a bit of gardening? I know, I can also run errands, like grocery shopping, or paying bills. And yeah, things like those. Okay.

Unknown Speaker 1:31

Are there? Is there anything else?

Unknown Speaker 1:37

None I can that I can think of.

Unknown Speaker 1:38

Okay. Second question, how important is the cost of the service or assistance that you will provide?

Unknown Speaker 1:48

It should be reasonable enough to to encourage me to do it. It shouldn't be worth my time and the kind of service that I provide.

Unknown Speaker 2:01

Okay. Third question. Have you ever helped or offered assistance before? If so, could you please describe your experience?

Unknown Speaker 2:12

Yes, among Filipinos, it's fairly common to offer assistance with two friends who might be in need. For example, I have helped friends move houses. So I helped them in transferring their things. And I drove you will Vance for them. I also helped in babysitting, taking care of pets when my friends were on vacation. And I also did babysitting jobs for toddlers.

Unknown Speaker 2:54

Oh, okay. So it seems to me that you are very helpful. For questions question. What do you think about helping others while earning a little bit of cash on your own?

Unknown Speaker 3:08

That would be great. Me being able to help and doing this on my free time is better than just lying down on my bed?

Unknown Speaker 3:20

Yes, I would have to agree with that. And our fifth and final question, What features do you think would make your experiences better when using an app that looks for a requester?

Unknown Speaker 3:36

I think it would be nice if the app would have the age of the one needing help the sex, whether it's a male or female or whatever, location so that I can choose those who are nearby my residence, and also the number of hours they wish to have my services for, and the quality and the kinds of things they need assistance. All right.

Unknown Speaker 4:06

Thank you very much for entering in today's interview, all interview will not be shared around and will only be used for school purposes. Thank you.

Unknown Speaker 4:18

Thank you.

Transcribed by <https://otter.ai>

Otter AI: https://otter.ai/u/BVpBrN76C_OutloSnbbMNRvWA40?f=%2Fall-notes

Vimeo: <https://vimeo.com/794371333>