

Raziyeh Bazargan
11000 NE, 10 Street, Bellevue, WA, 98004
(425)-598-5126
raziyeh.Bazargan@gmail.com
<https://www.linkedin.com/in/raziyehbazargan>

Summary

- More than 7 years' experience as a software specialist with a Bachelor of Science degree in software engineering.
- Provide deep understanding of object orienting programming; application development experience based on C#. Understanding of relational databases with skills in MS-SQL server.
- Self-motivated and results-driven; interact and collaborate with coworkers at all levels presenting strong problem solving and analytical abilities with solid documentation tendencies.
- Strategic thinker, anticipating issues, and demonstrating decisive action planning; swift learner and contributor.

Client-side web development skills: HTML, HTML5, CSS, JavaScript, Bootstrap, jQuery.

Expertise in: ISO 9001, ISO 14001, OHSAS 18001.

Bi-lingual communicator: English, Persian (Farsi).

SKILLS AND CERTIFICATIONS

- HTML, CSS, JavaScript, 2015.
- Interactivity with JavaScript, 2015.
- Front-End Web UI Frameworks and Tools, 2015.
- Network+
- Microsoft SQL server
- ISO 14001, 9001, OHSAS 18001 implementation, IMQ, 2012.
- ISO 14001, 9001, OHSAS 18001 audition, IMQ, 2012.
- ISO 27001 (ISMS) introduction, 2012.

Professional Experience

Software Specialist

Rahyab Rayaneh Gostar Co. Tehran, Iran 2014 -2015

- Analyzed new software requests from customers ,
- Performed functional, data entry, installation test on new software.
- Supported and maintained company's web and windows based application:
SAILING™,CONSOL™ ,TPTS,TCTS
- Answered and supported customers to work with company Products.

- Gathered and analyzed customers change requests and created related ticket for development team.
- Communicated by customers to delivered new changes and helped them to deploy on server and client computers.

Software Specialist

Rahyab Rayaneh Gostar Co, Bandar Abbas, Iran, 2008 - 2014

- Worked effectively with users and upper management to identify and solve problems, and to design user-friendly systems.
- Found the root cause for every issue, assigning it to the appropriate developer. Identified problems based on the users reports.
- Successfully led internal project which was to collect services bug reports from employees.
- Answered customer questions about company's software by e-mail and telephone. Researched and reported on community feedback about customer service support. Analyzing new software requests from customers, test, installation, support and maintenance
- Supporting Company Products like : SAILING™ , CONSOL™, TCTS (Tidewater Container Terminal System) , TPTS (Tidewater Private Terminal System)

Management Representative for ISO 9001

Rahyab Rayaneh Gostar Co. Bandar Abbas, Iran. 2014 -2015

- Ensure all company policies, procedures, and work instructions are documented in a clear, simple and concise manner.
- Assist in the preparation of tenders by providing management system related documents.
- Train all company personnel in the documented company policies
- Control and maintain the company audit and risk assessment schedule.
- Conduct safety, quality and environmental system compliance audits
- Ensure personnel have received appropriate training and are assessed as competent to perform tasks.
- Prepare and submit monthly management reports relating to company systems, compliance and incidents
- Maintain the company library of compliance resources including standards.

EDUCATION

- Front End web development, CodeFellows, 2016
Seattle,WA
- Bachelor's degree, Computer Engineering, 2008
Islamic Azad University, Iran.
- Associate's degree, Computer Engineering, 2006
Fatemiyeh Junior College, Iran.