

Unit 1: FIRST MEETING



Introducing oneself is the first step to start a conversation. The following phrases will help you to introduce oneself both casually and formally.

Small Talk

1. What do you say when you meet a person for the first time?
2. What are some good things to ask someone you just met?
3. What are some things you shouldn't ask people you just met?



Greetings

Formal	Informal (Casual)
Good morning.	Hi.
Good afternoon.	What's up?
Good evening.	How are you doing? (How 'ya doin?)
Good night / bye.	Pleased to meet you.

Responses

OK	DON'T
Glad / Happy to meet you.	Not good.
Nice meeting you.	Terrible.
Good to know you.	It's none of your business.
It's a pleasure to meet you.	*Don't give a negative response.

Dialogues

A: Good morning. I'm David Green.
 B: Glad to meet you. My name is John Harris.
 A: Good to meet you too.

A: Hi Suzie! How are you doing?
 B: Fine thanks, and you?
 A: Yeah, I'm fine thanks.

*Introduce oneself in full when in formal situation. (First name / Last name)

Introducing Oneself

Useful Phrases

I'm ... (first name / first name and surname)

My name is ... (first name / first name and surname)



Dialogues

A: Hello, I'm Clare.

B: Pleased to meet you! I'm David.

A: Good morning. I'm David Green.

B: Glad to meet you. I'm John Harris.

A: Good to meet you too.

Introducing Other People

Useful Phrases

Ken, this is Ana. Ana this is Ken.

Ken, please meet ...

Ken, have you met ...?

I'd like you to meet ...

I'd like to introduce you to ...

Saying Goodbye

If you want to end a conversation and then, all of a sudden, start stuttering because you don't know how to appropriately say goodbye in English, it can be very awkward.



Good to see you.

It was great to see you again!

It was nice meeting you.

Have a good day.

Enjoy your day.

Goodbye!

Bye! / Bye-bye!

See you!

See you soon / later / tomorrow / next week / on Monday.

Take care!

Dialogue

Peter: Hello. My name's Peter. Are you Janet?

Janet: Yes, I am.

Peter: Where are you from, Janet?

Janet: I'm from Seattle. How about you?

Peter: I'm from Madrid. Are you an American?

Janet: Yes, I am. Are you Spanish?

Peter: No, I'm not. I'm Italian.

Janet: I did not expect that. Anyway, I have to go now.

Peter: Same here. I have a class to attend. It was nice meeting you Janet.

Janet: Me too. Glad to meet you. See you tomorrow.

Practice (in pairs)

Have a conversation in a casual and formal way. Start with greetings, continue the conversation, and end the talk properly. You may switch roles.



OPEN MIND QUESTIONS

Do you enjoy meeting new people? Why or why not?

What kind of people do you like to meet?

Who was the most recent person that you have met?

What do you do if you forget the name of someone you've just been introduced to?

What are the Do's and Don'ts when you meet a person for the first time?

Unit 2: HOBBIES



Talking about your hobbies in English is a great way to find friends whom you can practice speaking English with. Because your hobbies interest you, you'll be more motivated to talk about them even if speaking English is difficult for you. There's something for everyone, even if your hobby is very rare or unusual.

Small Talk

1. What's your favorite hobby?
2. How much time do you spend every week on it?



ACTIVITY

Unscramble the conversations

Dialogue 1

- | | |
|------------------------------------------------------|-------------------------------------|
| ___ 1. Beth: Rajiv, do you like camping? | a) Rajiv: I love singing. Let's go! |
| ___ 2. Beth: I want to go camping or dancing. | b) Rajiv: I don't really. Why? |
| ___ 3. Beth: How about karaoke? Do you like singing? | c) Rajiv: I hate dancing. |

Dialogue 2

- | | |
|----------------------------------------------------------|-------------------------------------------------------|
| ___ 1. Ricardo: Amazing picture, Andre! | a) Andre: Do you want to come with me to the gallery? |
| ___ 2. Ricardo: I also like it, but I like drawing more. | b) Andre: Let's go. |
| ___ 3. Ricardo: Sure, I love going there. | c) Andre: Thank you! I love painting. |

Answer the questions

1. What does Beth want?
2. Does Rajiv like dancing?
3. What does Rajiv like?
4. Who is Ricardo's friend?
5. What is Andre good at?

Grammar Box

When we want to say what we like or what we don't like

→ We use the pattern
like/hate/love + Verb + ing

Example

I like swimming. John hates reading.



ACTIVITY

Match the beginning of the sentence from Column A with its ending from Column B.

COLUMN A

1. I woke up at 10 a.m. I really
2. Petra has a horse. She
3. My parents are in Brazil. They like
4. John loves driving his car but
5. Francois bakes delicious cakes. He
6. Martha bought some milk. She
7. His brother is an artist. He
8. Do you really like reading

COLUMN B

- a) likes riding it.
- b) love sleeping.
- c) traveling.
- d) loves painting.
- e) books so much?
- f) hates drinking black coffee.
- g) he hates walking.
- h) likes eating.

Responding to Questions

How to reply

In my free time I...

When I get the time, I...

I'm interested in

I'm into

When I have some spare time I...

I relax by

I'm keen on

I enjoy

You can add "really" or "quite" after "I'm..." for emphasis.

Example: "I'm really interested in playing football."



Open Mind Questions

Why do people have hobbies?

Is your hobby safe or dangerous?

Are there any dangerous hobbies you would like to try?

Which hobbies are the most expensive?

Which hobbies are the cheapest?

Which hobbies are the most popular in your country?

Do you think a hobby is different from a sport?

Are there any hobbies you would like to do in other countries, but not in your own?

Unit 3: SHOPPING



For many people, shopping is an activity enjoyed by a lot of people. Shopping is not just about getting what they need. Instead it's a hobby, a fun way to visit with friends, get a little exercise, and experience the world. When traveling abroad, shopping is a great way to practice your English and experience the local products, services, and the culture behind it.

Small Talk

1. Do you enjoy shopping for clothes? Why?
2. How often do you go shopping?
3. Who do you go shopping with?



Vocabulary/Expressions

Prefer: to like (someone or something) better than someone or something else

Suit: be convenient for or acceptable to

Receipt: is a piece of paper on which the things that you buy or the services that you pay for are listed with the total amount paid and the prices for each

Different Types of Shops

Department Stores: offer wide range of products to the users under one roof.

Supermarkets: offer a huge range of products to the users but at a discounted rate

Mom and Pop Stores: are the small stores run by individuals in the nearby.

Dollar Stores: offer selected products at extremely low rates but here the prices are fixed.

Baker / Bakery: is where you buy bread.

Butcher / Meat Shop: is where you can buy meat.

Fishmonger: is where you can buy fish.

Chemist / Pharmacy / Drug Stores: sell medicine, cosmetics and toiletries.

Confectioner: sells sweets and chocolates

Delicatessen / Deli: sells food from around the world.

Newsstand: is a place on a street where newspapers and magazines are sold.

Dialogue

At the Clothing Shop



Shop Staff: Hello, How can I help you?

Customer: Hello, yes please. I'm looking for a T-shirt.

Shop Staff: What color do you prefer?

Customer: I like blue or red.

Shop Staff: And what size do you need?

Customer: I usually wear a medium size.

Shop Staff: OK. In your size we have these three models.

Customer: Oh, they are very beautiful!

Shop Staff: Do you want to try them on?

Customer: Yes, please. Where are the fitting rooms?

Shop Staff: They are just over there.

Customer: Ok, thanks.

(A few minutes later...)

Shop Staff: Do they suit you?

Customer: Yes, I choose this one. How much is it?

Shop Staff: It is \$20.

Customer: Ok. Have you got anything cheaper?

Shop Staff: Yes, of course, this T-shirt is very similar but it costs only \$12.

Customer: Much better. Ok, I'll take it.

Shop Staff: Would you like to buy anything else?

Customer: No, thank you.

Shop Staff: Ok, come with me, please. Will you put it on your credit card?

Customer: No, I'll pay with cash. Here it is.

Shop Staff: Thank you, here's your change.

Customer: Thank you. Good bye.

Shop Staff: Good bye.

EXERCISE

Choose the correct response.



CLERK: Can I help you find something?

YOU: Yes, do you have this dress in _____?

- A. bigger
- B. larger
- C. a bigger size

CLERK: What size are you looking for?

YOU: Size 6. But if you have a size 8, I'll _____ as well.

- A. try it on
- B. try to
- C. try for it

CLERK: OK, let me check in the back.

(COMES BACK) There you go. I found the dress in a size 8.

YOU: Thanks. Where are your _____ rooms?

- A. fitting
- B. trying
- C. rest

CLERK: Just around the corner... Let me know if you need anything else.

(YOU TRY ON THE DRESS)

CLERK: So how did that fit?

CLERK: Not too good. I think I need a _____ size.

- A. less
- B. bigger
- C. not so big

CLERK: That's the biggest size we have in that color. Would you like me to look for another color?

YOU: No, I like this color. Thanks _____.

- A. anytime
- B. anyway
- C. always

EXERCISE

Directions: Choose the correct response for each statement.



1. If a shopkeeper asks you "How can I help you?" you can reply:
 - a) I'm for a check-up, thanks.
 - b) No, not now.
 - c) Yes, I want...

2. Before you buy an item of clothing, you want to make sure if it's the right size. You ask:
 - a) Can I try this on?
 - b) Does this suit me?
 - c) Do I look good in this?

3. If it's too small for you, you can ask the sales assistant:
 - a) Do you have this in a smaller size?
 - b) Do you have this in a bigger size?
 - c) Do you have this in a different color?

4. When a sales assistant gives a positive opinion, he or she says:
 - a) That's the last one in stock!
 - b) That looks great on you!
 - c) That isn't the right color for you!
 - d) Your receipt

5. If you want to know if an item is specially discounted, you can ask:
 - a) Is this smallest one?
 - b) Is this on sale?
 - c) Is this enough?

OPEN MIND QUESTIONS

What is your favorite shop and why do you like it?

Do you like to pay with a credit card or with cash?

If you had \$1 million, what would you do?

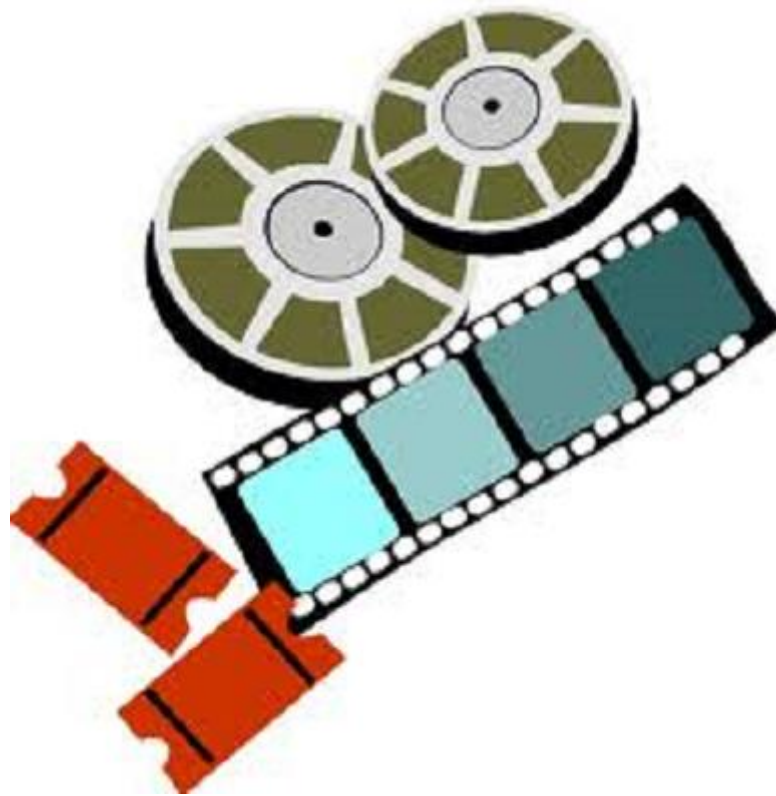
Is it difficult for you to choose what to buy? Why?

Do you prefer to go shopping on your own or with others?

When you buy something, do you "shop around" and go to many stores to compare prices?

When you buy something, what is most important to you: price, quality or fashion trend?

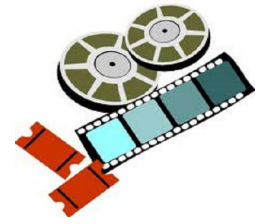
Unit 4: MOVIE



There are many ways to ask a friend out. Here are some expressions that are useful in inviting someone to watch a movie.

Small Talk

1. When there's a new movie on and you are interested in it, do you usually go to the cinema to watch?
2. How often do you go to movies?
3. What was the last movie you watched?



Type of Films

Horror

Musical

Action

Documentary

Adventure

Animation

Comedy

Biographical

Romance / Love Story

Science-fiction

Romantic comedy

Drama

Mockumentary

Detective Story

Purchasing Movie Ticket

Clerk: Yes Sir, How may I help you?

Customer: I would like to buy tickets for the movie Mission Impossible. How much are the tickets?

Clerk: Its 5 dollars per ticket, Sir.

Customer: Is there a discount for students?

Clerk: Yes there is, that will be 10% discount for each.

Customer: Sounds good, can I have two tickets please and we would like to sit somewhere in the middle.

Clerk: Here you go. Enjoy the movie.

Customer: Thanks so much.

Inviting Someone to Watch a Movie



Paul: Hey John. I'm going to see "The Matrix" with Peter and Brad. Do you want to come?

John: When are you guys going?

Paul: We're going to see the eight o'clock showing.

John: That would be great. Where are you guys meeting?

Paul: We're meeting at the theatre at seven thirty.

John: Great. I'll meet you guys there.

Grammar point



See, Look at, and Watch

Do you know the difference between see, look at, and watch?

See is an inactive word. When your eyes are open, you do it without thinking.
Example: I see a car near the store.

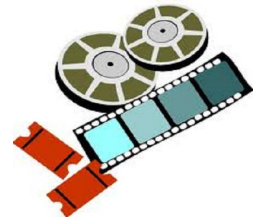
Look at is an active word. You must want to do it. But it is for a short time.
Example: Look at this dress.

Watch is also an active word. You must want to do it but it is for a longer period of time.
Example: Let's watch television.

Check Your Understanding

Choose the correct word (see, look at, or watch.)

1. (In the cinema) Do you want to _____ a movie with me tonight?
2. Please _____ the clock and tell me what time it is.
3. I like to go to the zoo and _____ the animals while they are playing.
4. How many things do you _____ in this office?
5. I want to _____ that sweater again. Maybe I will buy it.



Dialogue

A: I'm bored. Do you want to do something tonight?

B: Sure. What do you feel like doing?

A: Well, the film festival is in town. And I'm in the mood for seeing a movie. How does that sound?

B: I could go for a movie. What's playing?

A: 'Attack from Planet Q' is playing at the Odeon theatre.

B: What's that about?

A: It's a sci-fi film about aliens who invades China.
It takes place along the Great Wall during the Ming Dynasty.

B: Who's in it?

A: It's starring Will Smith. He plays a palace guard who uncovers an alien plot to kill the Emperor.

B: What do the critics say about it?

A: The critics say it's frightening and entertaining. It won 'Best Film' at the Cannes Film Festival.

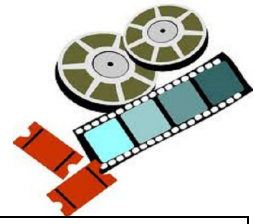
B: OK. Let's see that. What time does it start?

A: Show times are at 6:45 and 8:30.

B: Why don't we catch the 8:30 so that we can have something to eat before we go?

Exercise

Make a survey on the following topics below



<p>Survey on Horror Films</p> <p>(1) Do you enjoy horror movies?</p> <p>(2) What is the scariest movie you have seen / watched?</p>	<p>Survey on Comedies</p> <p>(1) Do you like to watch comedies?</p> <p>(2) Who is the funniest actor?</p>
<p>Survey on Movie Going</p> <p>(1) How often do you go to the movies?</p> <p>(2) Who do you usually go with?</p>	<p>Survey on Movie Going</p> <p>(1) What was the last movie that you have seen / watched?</p> <p>(2) What was the first movie you have watched?</p>
<p>Survey on Best Films</p> <p>(1) What is the best film you've seen recently?</p> <p>(2) Who was starring in it?</p>	<p>Survey on Worst Films</p> <p>(1) What is the worst film you've seen recently?</p> <p>(2) Who was starring in it?</p>

Open mind questions

What's one of your favorite movies?

What kind of movie is it?

Who's in it?

Who directed it?

Why do you like it?

When did you watch it?

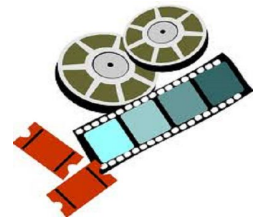
Where was it filmed?

How many times have you seen it?

Would you recommend it? Why?

Have you ever seen a movie in another country? Describe the experience.

Do you like foreign films that are dubbed in your mother tongue or do you like watching the film in its original form with subtitles?



Unit 5: EATING OUT



Going out to eat is a great way to practice your English in a foreign country. You'll learn many new words and expressions. If you can't pronounce something on the menu, point and ask "**How do I say this?**" Most servers are used to dealing with English learners.

Small Talk

1. How often do you eat out?
2. Where do you usually go when you eat out?
3. How much do you usually pay when you eat out?
4. Who do you usually go with when you eat out?



Vocabulary

Reservation: an arrangement to have something (such as a room, table, or seat) held for your use at a later time

Appetizer: a small dish of food served before the main part of a meal

Side dish: a food served separately along with the main course

Menu: a list of the foods that may be ordered at a restaurant

Dessert: sweet food eaten after the main part of a meal

Recommend: to say that (someone or something) is good and deserves to be chosen

To-go: you want to take the food with you and not eat in the restaurant

Bill: a statement of charges for food or drink

Refill: to fill (something) again

Rare: cooked but the inside is still red

Medium: cooked to a point that is between rare and well-done

Well done: cooked completely

Instead of: as a substitute for

Questions Your Server May Ask



- Do you have a reservation?
- A table for how many?
- If you wait, there will be a table ready for you in a minute.
- Are you ready to order?
- Would you like an appetizer?
- Would you like to hear the specials?
- What can I get you?
- What would you like with that? (Choose your side dish)
- Can I get you anything else?
- How would you like your steak? Rare, medium, well done
- It'll take about 20 minutes.

Questions You May Need to Ask

- May I see the menu/dessert menu/wine list?
- What do you recommend?
- Is it spicy?
- Is it enough to share?
- Can I have it without...(butter)?
- Can I get this to-go?
- Can I have a refill, please?
- Could I have chips (AE: French Fries) instead of salad?
- Can we get the bill, please?
- Please bring me the bill (AE: check) with my coffee.
- That's all , thank you
- I'll have ... please.

Making a Reservation

Mike: I'd like to make a reservation for 2 people on Friday night.

Waiter: What time would you like?

Mike: 8:00.

Waiter: We don't have anything available at 8:00. Is 8:30 okay?.

Mike: Yes, that's fine.

Waiter: Your name please?

Mike: Mike Smith.

Waiter: Ok, Mr. Smith. We'll see you at 8:30 on Friday.

Mike: Thank you. Bye.

Waiter: Goodbye.



Ordering

Waiter: Good afternoon, how can I help you today?

Customer: I'd like a table for one, please.

Waiter: Right this way. Here you are.

Customer: Thank you. Can I have the menu?

Waiter: Here you are. My name's John and I'm your waiter today. Would you like to hear today's specials?

Customer: Certainly. (Surely)

Waiter: Well, our today's starter is chowder soup and today's main course is salmon and chips.

Customer: Salmon and chips? Is the fish fresh?

Waiter: Yes it is. It came straight from our own fishing vessels.

Customer: Alright, I'd like the Salmon and chips.

Waiter: Would you like to have the starter soup or fresh green salad with that?

Customer: Okay, I want to have the fresh green salad.

Waiter: Very good. Would you like something to drink?

Customer: Oh, I'd like a pineapple juice, please.

Waiter: How about desserts?

Customer: I'm good. Thank you.

Waiter: OK. So that's a green salad, salmon and chips and pineapple juice.

Customer: Yes, that's right.

Customer Complaints



Overcharged Bill

Eric: Excuse me!

Waiter: Yes Sir?

Eric: Can you please double-check my bill? I think there was a mistake on the calculation.

Waiter: Ok sir. Can you give me a moment, please. I'll have it checked by our clerk?

Eric: Ok.

(After a moment, the waiter came back with the correct bill)

Waiter: We apologize for the mistake on your bill sir. We have over calculated the amount of the meals you've ordered which resulted to an overcharged bill.

Eric: It's Ok. I hope it won't happen again.

Waiter: Absolutely.

Waiter Served the Wrong Food

Waiter: Here's your Baby Back Ribs!

Reina: Thank you, but I don't think this is what I ordered.

Waiter: For a moment, please. I'll check your order once again.
(The waiter is back bringing a new meal)

Waiter: Ma'am you ordered Sizzling Pork Steak matched with mashed potato.

Reina: That is exactly my order.

Waiter: Please accept my apology for giving you the wrong order.

Reina: Oh! It's okay. People commit mistakes, sometimes.

Waiter: Thank you for understanding. Can I get you anything else?

Reina: No, Thank you!

Waiter: Enjoy your meal.

Waiter Served the Food Late



Man: Excuse me, waiter?

Waiter: Yes, sir? What can I do for you?

Man: I've been sitting here for the past twenty minutes and no one has offered me a glass of water, brought any bread to the table and our appetizers haven't been served yet!

Waiter: I am sorry. I'll check on your order right away.

Woman: Relax honey, the place is busy tonight, but I've heard the food is amazing.

Waiter: Here you are. The medium rare beef steak for the lady and a mushroom soup for you. Sorry to keep you waiting.

EXERCISE

Choose the correct words/phrases to complete the following conversation:



WAITER: Would you like something to drink?

YOU: Yes, _____ do you have?

- a) is beer
- b) have a beer
- c) what kind of beer

WAITER: We have Budweiser, Miller, and Rolling Rock in bottles.

YOU: One Rolling Rock and one Budweiser, please. Oh, and a _____ of water.

- a) glass
- b) plate
- c) vase

WAITER: Alright. Are you guys ready to order food, or should I give you a couple of minutes?

YOU: We're ready. One _____ of the grilled calamari and a bucket of the fried shrimps, please.

- a) plate
- b) glass
- c) pitcher

WAITER: And would you like fries with that?

YOU: Can we get a salad _____?

- a) still
- b) instead
- c) inside

WAITER: Yes...or for \$1 more you can get both.

YOU: Perfect, let's _____. Both fries and salad.

- a) do
- b) do that
- c) make

WAITER: It will be ready in 15 minutes.

EXERCISE

Match the question to the correct response. Write the letter of the correct answer.



A	B
1. Do you have a reservation?	a) A salad will do.
2. Would you like to hear our specials?	b) Yes, It's under the name of Kim.
3. How would you like your steak?	c) For an appetizer, I would like a soup.
4. What will be the side of your steak?	d) Yes, please. What is the chef cooking tonight?
5. What would you like to start with?	e) Medium- rare will do

Open mind questions

Have you ever worked in a restaurant?

If so, what kind of restaurant?

How long did you work there?

Did you enjoy your job?

What did you enjoy eating out in other countries you have visited?

Which country had the best food?

What's the worst experience you have ever had in a restaurant?

What's the most disgusting food you have ever eaten in a restaurant?

Which foods did you enjoy the most?

Did you think the cost was high or low?

Do you think it was a good value?

Do you ever leave a tip at a restaurant? How much?

Have you ever eaten at an all-you-can eat restaurant?

Do you care what a restaurant looks like, or is the food the only thing you care about?

Do you like to try new restaurants, or do you prefer to go to those you have already been to? Why?