RYAN BAUL

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Years of experience in the logistics industry holding multiple customer service/sales roles looking to obtain a position that will enable me to use my strong organizational skills, educational background, and ability to work well with people.

# Professional Experience

GSC LOGISTICS, oakland, Ca

*Dispatcher, October 2016 – Present*

* Coordinated drayage for multiple Bay Area/Seattle lanes
* Worked closely with terminal officials to ensure smooth movement at port
* Ensured fleet of drivers complied with company standards

## progressive tranSportation, oakland, Ca

## *Dispatcher, May 2016 – October 2016*

* Dispatched fleet of drivers daily
* Communicated with brokers/SSL/forwarders to ensure smooth movement of containers
* Assured charges on work orders were accurate and all accounted for
* Established a good standing relationship with customers
* Verified driver pay was correct and evenly distributed between drivers

## air new zealand, san francisco, Ca

## *Customer Service/Sales Support, August 2014 – May 2016*

* Generate and maintain a flow of freight through our channel via various sales initiatives
* Acted as a point of contact for multiple accounts throughout the West Coast
* Develop forecasting strategies/Generate tonnage and revenue reports
* Book freight on air carriers and road feeders
* Ensured client satisfaction from point of booking to delivery (tracking/claims/requests, etc)

## Fairn & swanson, oakland, Ca

## *In-bound Coordinator: Level II, April 2014 – August 2014*

* Coordinate with vendors/forwarders/trucking companies via phone/fax/e-mail/web based applications to ensure shipments depart/arrive on schedule
* Prepare/maintain customs documentation for all direct import shipments
* Closely monitor/update shipping schedule for accuracy
* Receive all inbound orders using ERP software

# Education

CODIFY ACADEMY, SAN FRANCISCO, CA

* Web Development – Certificate received April 2018

## Chabot college, hayward, ca

* BS Degree (Business-Management Information Systems) in progress

# Additional Skills

* Extremely familiar with the Microsoft Word/Excel/Outlook suite
* Willingness to learn new things and input creative ideas
* Web and tech savvy, require little to no training