# Richard Chou

Nationality: Dutch 09-07-1997 LinkedIn: www.linkedin.com/in/chourichard GitHub: www.github.com/Rchou97 Website: https://rchou97.github.io/

## ABOUT ME

Technical Skills Python, SQL (PostgreSQL, Teradata, BigQuery), IATFX, R, BI Tooling, Cypher

Developer Tools Docker, Jira/Confluence, DBeaver, Overleaf, Looker/Tableau, Neo4J, Docker, VS Code, RStudio

Languages Fluent in Dutch, Proficient in English, Limited Proficiency in Mandarin

Interests Technology, Coding, Stock Trading, Reading, Running, Football

Work Experience

#### Bit Academy

Community Coach, Education

Amsterdam, NL (January 2023 - Present)

- Facilitate and coach people with coding problems for the Bit Academy Pro courses in Python, SQL and other open-source technologies.
- Used technologies: SQL and Python.

#### De Volksbank

Junior Data Engineer BI, Banking

Utrecht, NL (September 2022 – Present)

- Further developing and implementing the data warehouse within De Volksbank.
- Work on dashboard development, data migrations and model monitoring.
- Used technologies: SQL (Teradata), Jira/Confluence and Tableau.

#### Coolblue

Data Science Intern, E-Commerce Company

Rotterdam, NL (April 2022 - August 2022)

- Currently working on the weekly potential sales and demand forecast for one of the product types within Coolblue.
- Group different products based on their sales behaviours and propose different forecasting approaches for the selected product types.
- Used technologies: SQL (BigQuery), Jira/Confluence and Python.

### University of Amsterdam

Graduate Intern, University

Amsterdam, NL (February 2022 - July 2022)

- Doing research and creating a multi-modal classification model on detecting and classifying cyberbullying within memes posted on Twitter.
- Used technologies: Python, Amazon SageMaker Ground Truth and Twitter Developer API.

#### Finaps

Process Engineer, Tech Company

Amsterdam, NL (November 2019 - April 2022)

- Implementation and maintenance of the information security and quality management systems.
- Performed several continuous improvement initiatives in the form of chapters.
- Part of the tactical stream within the organisation.
- Mentored several (graduate) interns with their projects and research.
- Milestone: achieving the ISO 9001 certification with Finaps in August 2021.

#### Accenture

Associate, Technology Practices

Utrecht, NL (March 2018 - September 2019)

- Started as an undergraduate intern, which was scoped on data security tooling and best practices for GDPR compliance (March 2018 August 2018).
- Provided project management support across Accenture's Dutch accounts within the chemical sector.
- Support tasks consist of managing project financials, calculating price margins for (new) projects, and collaborating with the project managers to win (new) deals.
- Mentored several (graduate) interns with their projects and research.

# WORK EXPERIENCE (CONT.)

#### **Finaps**

Junior Information Security Specialist, Tech Company

Amsterdam, NL (August 2016 - December 2017)

- Started as an intern, which was focused on implementing the ISO 27001 standard within the organisation (August 2016 January 2017).
- Managed to set up the ISO 27001 framework within 7 months within the organisation.
- Worked on internal audits, writing information security policies, and performing risk assessments when (technology) changes occurred in the organisation.
- Milestone: achieving the ISO 27001 certification with Finaps in April 2017.

#### Volunteer Experience

# Volt Europe, Politics

Remote/Amsterdam, NL (August 2021-April 2023)

- Currently volunteering as a data analyst facilitator for the Data Analytics team of Volt Europe.
- Performing ETL on raw data to make different types of dashboards for different stakeholders.
- Manage and divide tasks to several Volt members related to dashboarding.
- Used technologies: SQL (PostgreSQL), Python, and Looker Studio.

# KLM Curação Marathon, Foundation Run in the Sun

Utrecht/Curação, NL (November 2017)

- Volunteered for 1 month as a facility officer for the participants of this marathon.
- Tasks varied from handing out drinks and medals to the participants to setting up the event.

#### **EDUCATION**

# University of Helsinki

Helsinki, FL (2023–Present)

- Open University, Track: Computer Science and Data Science

#### University of Amsterdam

Amsterdam, NL (2021–2022)

- MSc Information Studies, Track: Data Science

#### Utrecht University

Utrecht, NL (2020–2021)

- MSc Business Informatics, Profile: Applied Data Science
- Programme not completed: 61.5/120 ECTS (completed Applied Data Science profile: 45/30 ECTS)
- Relevant coursework: Data Science and Society, Data Analysis and Visualisation, Big Data, Algorithms in Finance, Business Intelligence, and Data Intensive Systems

#### Hogeschool Utrecht

Utrecht, NL (2014-2018)

- BSc Business, IT & Management (currently called HBO-ICT)