

RICHARD CHOU

Nationality: Dutch 09-07-1997 LinkedIn: www.linkedin.com/in/chourichard

GitHub: [www.github.com/Rchou97](https://github.com/Rchou97) Website: <https://rchou97.github.io/>

ABOUT ME

Technical Skills Python, SQL, L^AT_EX, R, BI Tooling, Cloud Platforms

Developer Tools Atlassian stack (BitBucket, Confluence, Jira), DBeaver (Teradata, PostgreSQL, SQLite), Overleaf, Google Looker Studio, Tableau, Docker, VS Code, Airflow, SAP PowerDesigner, RStudio, AWS, GCP, Terraform

Languages Fluent in Dutch, Proficient in English, Limited Proficiency in Mandarin

Interests Technology, Coding, Cooking, Stock Trading, Reading, Sports

WORK EXPERIENCE

De Volksbank

Data Engineer, Banking

Utrecht, NL (November 2023 – Present)

- Work on expanding the cloud data lakehouse of De Volksbank within the Client Interface domain.
- Engineered automated data pipelines for marketing campaigns and personalised content for the respective De Volksbank brands.
- Used technologies: Amazon Web Services (AWS), SQL (Teradata/Trino), Jira, Confluence, GitHub, Airflow, Terraform and Python (PySpark).

Junior Data Engineer BI, Banking

Utrecht, NL (September 2022 – October 2023)

- Further developing and implementing the functional data warehouse within De Volksbank.
- Work on dashboard development and data migrations for credit risk model monitoring.
- Used technologies: SQL (Teradata), Jira, Confluence, BitBucket, SAP PowerDesigner and Tableau.

Bit Academy

Community Coach, Education

Amsterdam, NL (January 2023 – August 2023)

- Facilitate and coach students with coding problems for the Bit Academy Pro courses in Python, SQL and other open-source technologies.
- Used technologies: SQL (SQLite), GitLab and Python.

Coolblue

Data Science Intern, E-Commerce Company

Rotterdam, NL (April 2022 – August 2022)

- Worked on the weekly potential sales and demand forecast for one of the product types within Coolblue.
- Group different products based on their sales behaviours and propose different forecasting approaches for the selected product types.
- Used technologies: SQL (BigQuery), Jira, Confluence, GitHub and Python.

Finaps

Process Engineer, Tech Company

Amsterdam, NL (November 2019 – April 2022)

- Implementation and maintenance of the information security and quality management systems.
- Worked on several continuous improvement initiatives in the form of chapters.
- Part of the tactical stream within the organisation.
- Mentored several (graduate) interns with their projects and research.
- Milestone: achieving the ISO 9001 certification with Finaps in August 2021.

Accenture

Associate, Technology Practices

Utrecht, NL (March 2018 – September 2019)

- Started as an undergraduate intern, which was scoped on data security tooling and best practices for GDPR compliance (March 2018 - August 2018).
- Provided project management support across Accenture's Dutch accounts within the chemical industry.
- Tasks consist of managing project financials, calculating price margins for new projects and extensions, and collaborating with the project managers and managing directors to win new deals.
- Mentored several (graduate) interns with their projects and research.

WORK EXPERIENCE (CONT.)

Finaps

Junior Information Security Specialist, Tech Company

Amsterdam, NL (August 2016 – December 2017)

- Started as an intern focused on implementing the ISO 27001 standard within the organisation (August 2016 - January 2017).
- Managed to set up the ISO 27001 framework in a time frame of 7 months within the organisation.
- Worked on information security audits, writing information security policies, and performing risk assessments when (technology) changes occurred within the organisation.
- Milestone: achieving the ISO 27001 certification with Finaps in April 2017.

VOLUNTEER EXPERIENCE/PERSONAL PROJECT

Ichi Ban Leiden, Hospitality Services

Remote, NL (March 2024 – Present)

- Support my parents' restaurant by gathering data sources for gaining insights about the performance of the restaurant.
- Used technologies: Google Cloud Platform (GCP), Python, SQL (BigQuery), and GitHub.

Volt Europe, Politics

Remote/Amsterdam, NL (August 2021 – April 2023)

- Volunteered as a data analyst facilitator for the Data Analytics team of Volt Europe.
- Performing ETL on raw data to make various dashboards for different stakeholders.
- Manage and divide tasks to several Volt members related to dashboarding.
- Used technologies: SQL (PostgreSQL), Python, GitLab, and Looker Studio.

KLM Curaçao Marathon, Foundation Run in the Sun

Utrecht/Curaçao, NL (November 2017)

- Volunteered for 1 month as a facility officer for the participants of this marathon.
- Tasks varied from handing out drinks and medals to the participants to setting up the event.

EDUCATION

University of Helsinki

Helsinki, FL (2023 – Present)

- Open University, Track: Computer Science and Data Science

University of Amsterdam

Amsterdam, NL (2021 – 2022)

- MSc Information Studies, Track: Data Science
- Thesis subject: Detecting and classifying cyberbullying memes in Twitter posts
- Performed research within the University of Amsterdam on multi-modal classification models that detect and classify cyberbullying within memes posted on Twitter.
- Used technologies: Python, Amazon SageMaker, GitHub, and Twitter Developer API.

Utrecht University

Utrecht, NL (2020 – 2021)

- MSc Business Informatics, Profile: Applied Data Science
- Programme not completed: 61.5/120 ECTS (completed Applied Data Science profile: 45/30 ECTS)
- Relevant coursework: Data Science and Society, Data Analysis and Visualisation, Big Data, Algorithms in Finance, Business Intelligence, and Data Intensive Systems

Hogeschool Utrecht

Utrecht, NL (2014 – 2018)

- BSc Business, IT & Management (currently called HBO-ICT)
- Thesis subject: Which data security tooling and best practices could ensure GDPR compliance in the data security segment?
- Performed research within Accenture Technology at the Data Management department on data security tooling and the respective best practices that companies can adhere to for GDPR compliance.