

RICHARD CHOU

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ABOUT ME

Technical Skills Python, SQL (Teradata, PostgreSQL, SQLite, BigQuery), \LaTeX , R, BI Tooling, Cypher
Developer Tools Jira/Confluence, DBeaver, Overleaf, Looker/Tableau, Docker, VS Code, RStudio, Neo4J
Languages Fluent in Dutch, Proficient in English, Limited Proficiency in Mandarin
Interests Technology, Coding, Stock Trading, Reading, Running, Football

WORK EXPERIENCE

Bit Academy

Community Coach, Education

Amsterdam, NL (January 2023 – Present)

- Facilitate and coach people with coding problems for the Bit Academy Pro courses in Python, SQL and other open-source technologies.
- Used technologies: SQL (SQLite) and Python.

De Volksbank

Junior Data Engineer BI, Banking

Utrecht, NL (September 2022 – Present)

- Further developing and implementing the data warehouse within De Volksbank.
- Work on dashboard development, data migrations and model monitoring.
- Used technologies: SQL (Teradata), Jira/Confluence and Tableau.

Coolblue

Data Science Intern, E-Commerce Company

Rotterdam, NL (April 2022 – August 2022)

- Currently working on the weekly potential sales and demand forecast for one of the product types within Coolblue.
- Group different products based on their sales behaviours and propose different forecasting approaches for the selected product types.
- Used technologies: SQL (BigQuery), Jira/Confluence and Python.

University of Amsterdam

Graduate Intern, University

Amsterdam, NL (February 2022 – July 2022)

- Doing research and creating a multi-modal classification model on detecting and classifying cyberbullying within memes posted on Twitter.
- Used technologies: Python, Amazon SageMaker Ground Truth and Twitter Developer API.

Finaps

Process Engineer, Tech Company

Amsterdam, NL (November 2019 – April 2022)

- Implementation and maintenance of the information security and quality management systems.
- Performed several continuous improvement initiatives in the form of chapters.
- Part of the tactical stream within the organisation.
- Mentored several (graduate) interns with their projects and research.
- Milestone: achieving the ISO 9001 certification with Finaps in August 2021.

Accenture

Associate, Technology Practices

Utrecht, NL (March 2018 - September 2019)

- Started as an undergraduate intern, which was scoped on data security tooling and best practices for GDPR compliance (March 2018 - August 2018).
- Provided project management support across Accenture's Dutch accounts within the chemical sector.
- Support tasks consist of managing project financials, calculating price margins for (new) projects, and collaborating with the project managers to win (new) deals.
- Mentored several (graduate) interns with their projects and research.

WORK EXPERIENCE (CONT.)

Finaps

Junior Information Security Specialist, Tech Company

Amsterdam, NL (August 2016 - December 2017)

- Started as an intern, which was focused on implementing the ISO 27001 standard within the organisation (August 2016 - January 2017).
- Managed to set up the ISO 27001 framework within 7 months within the organisation.
- Worked on internal audits, writing information security policies, and performing risk assessments when (technology) changes occurred in the organisation.
- Milestone: achieving the ISO 27001 certification with Finaps in April 2017.

VOLUNTEER EXPERIENCE

Volt Europe, Politics

Remote/Amsterdam, NL (August 2021–April 2023)

- Currently volunteering as a data analyst facilitator for the Data Analytics team of Volt Europe.
- Performing ETL on raw data to make different types of dashboards for different stakeholders.
- Manage and divide tasks to several Volt members related to dashboarding.
- Used technologies: SQL (PostgreSQL), Python, and Looker Studio.

KLM Curaçao Marathon, Foundation Run in the Sun

Utrecht/Curaçao, NL (November 2017)

- Volunteered for 1 month as a facility officer for the participants of this marathon.
- Tasks varied from handing out drinks and medals to the participants to setting up the event.

EDUCATION

University of Helsinki

Helsinki, FL (2023–Present)

- Open University, Track: Computer Science and Data Science

University of Amsterdam

Amsterdam, NL (2021–2022)

- MSc Information Studies, Track: Data Science

Utrecht University

Utrecht, NL (2020–2021)

- MSc Business Informatics, Profile: Applied Data Science
- Programme not completed: 61.5/120 ECTS (completed Applied Data Science profile: 45/30 ECTS)
- Relevant coursework: Data Science and Society, Data Analysis and Visualisation, Big Data, Algorithms in Finance, Business Intelligence, and Data Intensive Systems

Hogeschool Utrecht

Utrecht, NL (2014–2018)

- BSc Business, IT & Management (currently called HBO-ICT)