



Ticket No: ETS9450718
Date of transaction: 08/09/2016
Time of transaction: 14:11

Thank you for booking with Scottish Citylink.

Mr Gideon Ogunniye
14 Kinnaird Street
DUNDEE
DD3 6NX
GB

Passengers Details

Fare	No. of Passengers	Cost
Adults	1	£20.40
Total	1	£20.40

Journey Details

Service No:	M9	Booking Ref:	WPZI
From:	Dundee Seagate Bus Stn	To:	Aberdeen Guild St Bus Stn
Departure Date:	10/09/2016	Arrival Date:	10/09/2016
Departure Time:	11:25	Arrival Time:	12:50

Journey Details

Service No:	M11	Booking Ref:	XZAT
From:	Aberdeen Guild St Bus Stn	To:	Dundee Seagate Bus Stn
Departure Date:	11/09/2016	Arrival Date:	11/09/2016
Departure Time:	04:40	Arrival Time:	06:00

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Important Information

You must print this ticket out and show it to the driver as you board each coach.

All passengers must be at their departure point at least 10 minutes prior to departure time for coach services. Passengers boarding a ferry service should arrive at the terminal at least 45 minutes before departure. Services are not always operated by vehicles carrying the livery of the Operating Company. It is your responsibility to check the service number and destination displayed on the front of the bus/coach to identify the correct vehicle.

Terms and Conditions

Amendments and validations of tickets can be made, prior to travel, by calling our contact centre on 0871 266 3333 (calls cost 10p/min plus network extras), through one of our travel centres or through an appointed Citylink agent. Please note certain promotional fares cannot be amended and you may be required to pay an upgrade fare as well as a standard admin fee.

Refunds will be made on tickets cancelled 24hrs prior to time of departure, subject to a cancellation fee.

We cannot replace **lost or stolen tickets**. However, if you purchase a replacement ticket and the original ticket is subsequently found, send it and the customer receipt of the replacement ticket to our Customer Services Department where a refund will be made in accordance with our refund policy.

Each customer may take one piece of luggage i.e. a medium sized suitcase or rucksack. Additional luggage will be carried if there is space. Please ensure that your **luggage** is clearly labelled. Hand luggage can also be taken inside the coach. Luggage is carried at the owner's risk. The company's liability for loss, delay or damage to luggage is limited.

Issued in accordance with Scottish Citylink's Conditions of Carriage which are available online at www.citylink.co.uk.

Thank you for choosing Scottish Citylink Coaches and we hope you have a pleasant journey.