

# VISITORS Arrival time

In order to make the most of your visit to Low Moss it is important that you arrive at least 15 minutes prior to the visit session starting. This allows staff time to ensure that all visitors are correctly booked in and security checks are completed. Please be aware that the number of visitors attending the prison is increasing, therefore you may need more than the 15 minutes to get booked in properly. The visitor centre is available for you to utilise before your visit.

**If it appears that you are running late please call us, let us know you who are visiting and an estimation of how late you will be.**