Radwan Mansur

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WWW: Bold Profile

Driven Undergraduate Teaching Assistant versed in teaching strategies, grading procedures and university standards. Clear and open communicator with focused and strategic approach. Outstanding teaching skills backed by research abilities.

Work History

January 2023 - Current

Undergraduate Teaching Assistant (C# ,JAVA) — *Al Qasemi College of Engineering and Science, Baqa El Gharbiya, Israel*

- Partnered with teacher to plan and implement lessons following school's curriculum, goals, and objectives.
- Tutored struggling students individually and in small groups to reinforce learning concepts.
- Supported classroom activities, tutoring, and reviewing work.
- Helped with grading assignments and tests, providing constructive feedback to students based on results.

July 2019 - August 2021

Customer Service Representative — *Roslin, Chisinau , Moldova*

- Responded to customer requests for products, services, and company information.
- Promptly responded to inquiries and requests from prospective customers.
- Monitored cash drawers in multiple checkout stations and maintained adequate cash supply.
- Followed-through on all critical inter-departmental escalations to increase customer retention rates.
- Responded to customer requests, offering excellent support and tailored recommendations to address needs.
- Followed up with customers about resolved issues to maintain high standards of customer service.
- Developed highly empathetic client relationships and earned reputation for exceeding service standard goals.

May 2017 - March 2018

Customer Service and Recruiter — *MoldCable, Chisinau, Moldova*

- Operated and maintained applicant tracking and candidate management systems.
- Conducted phone interviews to assess applicants relevant knowledge, skills, experience and aptitudes.
- Conducted reference checks, background screening and other pre-employment checks to verify information on applicant's resume.
- Studied job descriptions and qualifications to determine applicant requirements.

Education

March 2025

Certificate in Fullstack Web Development
Coding Academy , Ramat Gan, Israel

December 2024

Bachelor of Science in Software Engineering
Al Qasimi College of Engineering And Science, Baqa El Gharbiya, Israel

Websites, Portfolios, Profiles

- https://www.youtube.com/@agentCsharp
- https://www.radwan-mansur.com/
- https://github.com/ReactRay
- https://www.linkedin.com/in/radwan-mansur-1368b7232/

Skills

- Research expertise
- Proficient in [software]

- Immersive teaching
- Technology-savvy

Languages

Arabic

Hebrew

English

Romanian