

EMMETT SHAUGHNESSY

TECHNICAL CONSULTATION SPECIALIST & SOFTWARE DEVELOPER

⌚ Frisco, TX 75036 ☎ +1 214 906 5909 📧 hey@emmetts.dev 🌐 emmetts.dev 💬 linkedin.com/in/emmettshaughnessy

PROFESSIONAL SUMMARY

Multi-faceted technology professional with expertise spanning software development, technical education, and IT consultation. Founder of ES Development LLC with 7 published iOS applications and over 18,000 downloads. Combines 7 years of technical instruction experience with strong customer-facing skills in technology consultation roles.

PROFESSIONAL EXPERIENCE

Consultation Agent July 2025 — Present

Geek Squad, Best Buy

- Deliver expert technical consultations for complex hardware, software, and networking issues
- Guide clients through technology solutions tailored to their needs and technical proficiency

Computing Category Advisor July 2024 — July 2025

Best Buy

- Specialized in computing solutions, providing expert recommendations for laptops, desktops, and peripherals
- Recognized for excellence in customer experience and technical knowledge

Senior Technical Lead Aug 2023 — June 2024

iCode School Franchise

- Led technical instruction for students ages 6-18 in programming, robotics, and engineering
- Developed curriculum content and mentored junior instructors

Founder & Owner 2017 — Present

ES Development LLC (fka On Point Technologies)

- Published 7 iOS applications on the App Store with 18,000+ combined downloads
- Full-stack development using Swift, SwiftUI, Firebase, and cloud services
- Client projects including web development and custom software solutions
- Formally incorporated as ES Development LLC in 2021

Lead Website Designer & Developer Jan 2022 — 2023

Blue Seed Solutions

- Designed and developed responsive websites for small business clients
- Managed client relationships and delivered projects from concept to deployment

Technical Lead & Lab Mentor Aug 2018 — Aug 2023

iCode School Franchise

- Progressed from Lab Mentor to Technical Lead over three years
- Instructed coding fundamentals, game development, and robotics

EDUCATION

Penn State University

Cybersecurity Analytics & Operations

2022 — 2023

Reedy High School

High School Diploma

2018 — 2022

HIGHLIGHTS

📱 7 iOS Apps published with 18K+ downloads

🎓 7 Years teaching technology

🏢 LLC Founder since 2021

TECHNICAL SKILLS

LANGUAGES

| | | |
|--------|------------|------------|
| Swift | JavaScript | TypeScript |
| Python | Java | C++ |

FRAMEWORKS & TOOLS

| | | | |
|--------|---------|----------|-----|
| React | Node.js | Firebase | Git |
| Docker | | AWS | |

PLATFORMS

| | | | |
|-----|-------|---------|-------|
| iOS | macOS | Windows | Linux |
|-----|-------|---------|-------|

SPECIALTIES

| | |
|-------------------------|-----------------|
| Technical Support | Web Development |
| UI/UX Design | Networking |
| Windows Troubleshooting | |
| macOS Troubleshooting | |
| Linux Troubleshooting | MDM |
| Hardware Diagnostics | AASP |