

## 雅思考试疫情防控须知

亲爱的考生：

感谢您报考雅思考试。确保考生和考务人员的生命健康安全是我们的首要关注。为了给雅思考生创造一个安全的考试环境，请仔细阅读并遵循我们按照各级政府及相关部门要求执行的新冠病毒防疫措施。提前感谢您的理解与配合。

### 首个考试日前14天

请您从首个考试日前14天开始坚持每天做体温和健康监测，并做好相应的记录备查。如果在考前14天的体温健康自查中发现异常，请联系教育部考试中心雅思考试全国服务热线（电话：010-82345671，电子邮箱：ielts@mail.neea.edu.cn），提供就医证明申请免费转考或全额退费。

我们建议考生尽可能报考本地考点的雅思考试。如果您的常住地目前被政府认定为中高风险地区，或您近14天到过中高风险地区，请暂缓报考异地的雅思考试，以免因旅行限制或其它防疫管控要求不能如期参考。

如果您确需到常住地以外的城市参加考试，请务必提前查阅并遵循关于到考点所在城市出行的相关政策和防疫流程（例如是否有出行限制、核酸检测、隔离要求等）。

请您务必确定您符合本地/异地相关防疫政策和防疫流程后再报名。如后续出现与疫情相关的突发状况，请务必保留好充足的证明材料，否则您的免费转考或全额退考申请可能不被受理。

我们强烈建议未满18岁的考生由家长陪同前往考点，直到完成进入校园或考场的防疫检查流程。请家长保持考生报名时所填写的监护人信息中的手机号码畅通，如果考生因特殊原因不能参加考试，工作人员将第一时间联系家长，请您和您的家长及时离开考场。在执行此安排时，我们的工作人员会遵循英国文化教育协会未成年人保护的相关政策和要求。

### 考试当天

- 在考试过程中，考生须全程佩戴口罩。请您自备口罩带到考点使用。在现场照相及身份验证时，您会被要求取下口罩，请予以配合
- 建议您比常规的口语笔试到达时间再提前30分钟或更早到达考点，确保有足够的时间完成体温检测及防疫健康信息码（健康码）、通讯大数据行程卡（行程码）的检查等防疫流程，按时进入考场
- 在进入考点所在校园时，请配合校方的疫情防控要求，例如，健康码扫描、行程码扫描、体温检测、访客登记等。只有健康码和行程码为绿码、体温检测低于37.3摄氏度的考生才被允许进入校园
- 在进入考场前您将接受体温检测及登记。两次体温检测 $\geq 37.3$ 摄氏度的考生将无法参加考试。考生还须签署书面《个人健康情况声明》。如有不满足防控要求的情况（详见下面“免费转考与全额退费”章节）将无法参加考试
- 在考试当天请保持良好的卫生，如使用考点提供的免洗消毒洗手液擦手、勤洗手等
- 请遵循考试当天的指引，尽可能和其他考生及考点工作人员保持1米间距
- 考试结束后，请带走您使用过的文具

### 异常情况应对

考试当天考生如出现发烧、持续咳嗽、呼吸困难或其他流感症状等，请务必配合考点的防疫措施和管控流程。如有额外费用产生，考生需自行承担。

### 个人健康情况声明

按照政府相关要求及雅思考试的防疫政策，所有考生在考试当天进入考试区域前必须签署书面《个人健康情况声明》，确认他们可以参加当次雅思考试。考生须保证申报信息真实、准确、完整，并知悉将承担瞒报的法律后果和责任，以及瞒报可能对其产生其它不利影响，例如取消考试成绩及禁止参加相关考试的处罚。

### 个人信息分享

根据当地政府机构及卫生防疫部门就新冠病毒防控的要求，英国文化教育协会将按需与您报考考点所在院校分享您报名时提供给我们个人信息，包括姓名，身份证号、电话号码等，用于您作为考点校园访客的报备及出入校园管理。

### 免费转考与全额退费

如果您因为以下特殊情况不能如期参加考试：

- 在政府要求的14天强制隔离期、医学观察期或自我隔离期内
- 在考前14天内有发烧、持续咳嗽、呼吸困难或其它流感症状
- 考试当天因两次体温检测 $\geq 37.3$ 度或无法出示绿色健康码或绿色行程码未能进入校园
- 考试当天因两次体温检测 $\geq 37.3$ 度或无法出示绿色健康码或绿色行程码未能入场考试
- 考试过程中因发烧、持续咳嗽、呼吸困难或其它流感症状无法完成考试
- 其它因疫情发展采取的相关防疫措施，经英国文化教育协会评估认为有充分合理的理由应予以免费转考或全额退款的

请及时联系教育部考试中心雅思考试全国服务热线（电话：010-82345671，电子邮箱：ielts@mail.neea.edu.cn），提供就医证明申请免费转考或全额退费。已经在考点《两次测温异常登记表》上登记的考生无需提供就医证明。

您的安全和健康是我们的首要关注。如需更多关于新冠病毒自我防护的信息，请参考世界卫生组织给公众的建议：<https://www.who.int/emergencies/diseases/novel-coronavirus-2019/advice-for-public>。

祝您考试顺利，身体健康！

教育部考试中心雅思全国服务热线

## Notice to IELTS Test Takers on Covid-19 Control and Prevention Measures

Dear Test Takers,

Thank you for choosing IELTS. It is our primary concern to ensure the health and safety of test takers and test day staff. To create a safe test environment for IELTS test takers, we are going to introduce a series of precautionary measures for preventing the spread of Covid-19, in accordance with relevant government directives. Please read the information below carefully, so that you understand and abide by the necessary requirements. Thank you in advance for your understanding and cooperation.

### 14 days before the first test day

You're advised to monitor your health for 14 days prior to your first test day. Please check and record your body temperature every day during the 14-day period – please keep the record for reference. If any abnormality is found during this period, please contact the NEEA IELTS National Call Centre (Tel: 010-82345671, Email: [ielts@mail.neea.edu.cn](mailto:ielts@mail.neea.edu.cn)) to report your case. You can apply for a free test transfer or a full refund upon receipt of relevant medical certificate.

You're recommended to register for a test at your nearest test centre. If your place of residence is currently defined as a medium or high risk area by the government, please refrain from registering for a test outside your city of residence in case that you are not able to take the test due to travel restrictions or other pandemic prevention policies.

If you need to take the test in a city other than your city of residence, please check in advance and follow local governmental policies and pandemic prevention procedures regarding travelling to the city where the test venue is located, e.g. travel restrictions, nucleic acid test, or any quarantine or self-isolation requirement.

Before you register test, please make sure you meet the pandemic preventative policies and procedures of the city where you are going to take the test. Please be aware that if any pandemic related emergency that may prevent you from taking the test occurs, you must obtain and submit all relevant supporting documents, otherwise your free transfer or full fee refund application may not be accepted.

It is strongly recommended that test takers under 18 years of age should be accompanied to the test venue by parents to the point where they complete the necessary pandemic prevention procedures before being allowed into the campus or test building. Parents should ensure that they can be reachable by mobile phone on the same number provided in the Guardian Information during test registration. Test day staff will contact your parents in the first instance if you are not admitted to the test, and you and your parents must leave the test venue immediately. Our staff will follow the British Council Child Protection Policy and Procedures when they implement this arrangement.

### On test day

- You must wear a mask throughout the test. Please bring with you a mask to the test venue. You may be requested to remove your mask for photo-taking and identification verification
- You are advised to arrive at the test venue an additional 30 minutes or more earlier than the previously specified arrival time on your admission ticket. This is to make sure you have enough time to complete your temperature check, health information and travel history check, and other pandemic prevention and control procedures before entering the test room
- Upon entering the campus where your test venue is located, please follow the relevant pandemic prevention and control requirements, including health information code and travel history code scanning, temperature screening and visitor registration, etc. Only candidates with green health and green travel history codes, and temperature below 37.3°C will be allowed entry into the test venue university campus
- You will go through temperature screening at the entrance of the test building before being allowed into the test area. You will also be asked to sign a hard copy of the Personal Health Declaration Form. Test takers with a temperature  $\geq 37.3^{\circ}\text{C}$  after two temperature checks will not be allowed to take the test. Test takers will also not be allowed to take the test for any other non-compliance with pandemic prevention and control requirements (please see the Free Test Transfer or Full Refund section below)
- Please follow basic hygiene practices such as using hand-sanitiser provided on test day and regularly washing your hands
- Please maintain a one-metre social distancing from other test takers and test day staff wherever possible
- At the end of the test, please take any used stationery away with you

### Response to exceptional situations

If you appear to have a high temperature, persistent cough, difficulty breathing or other flu-like symptoms, please cooperate and follow the pandemic prevention measures and procedures at the test venue. In case of any additional costs incurred, it is the responsibility of the test taker to meet them.

### Personal Health Declaration

All test takers must sign a hard copy of the Personal Health Declaration Form at the entrance of the test area on test day to declare that they are eligible to attend the test session, as per local government and IELTS pandemic prevention policies. It is the test takers' responsibilities to ensure the declared information is true, accurate and complete, and to acknowledge that he/she will undertake the legal responsibilities and liabilities for concealing the facts. The test taker is also responsible for any related negative effects that may arise as a consequence of his/her actions, which includes, but is not limited to, test score cancellation and a ban on sitting the test in the future.

### Personal Information Sharing

In response to requirements by the local government and public health authorities for the containment and prevention of Covid-19, the British Council may have to share upon request your personal information (e.g. your name, ID number, telephone number, etc.) that you provided upon IELTS registration with the university where your test centre is located. Such information will be used to register you as an authorised visitor to the university campus and enable you to entry into and exit from the university.

### Free test transfer or full refund

If you cannot attend the test due to any of the following situations:

- you are under 14-day compulsory quarantine, 14-day medical surveillance or a self-quarantine order, as required by the Chinese Government
- you have a high temperature, persistent cough, difficulty breathing or other flu-like symptoms within last 14 days prior to your first test day or on the test day
- you cannot enter the campus due to a temperature  $\geq 37.3^{\circ}\text{C}$  after two temperature checks, being unable to show a green health code or green travel history code
- you cannot enter the test area due to a temperature  $\geq 37.3^{\circ}\text{C}$  after two temperature checks, being unable to show a green health code or green travel history code
- you cannot complete the test due to a high temperature, persistent cough, difficulty breathing or other flu-like symptoms
- Any other pandemic prevention related circumstances that British Council deems as valid for free transfer or full fee refund

Please contact the NEEA IELTS National Call Centre (Tel: 010-82345671, Email: [ielts@mail.neea.edu.cn](mailto:ielts@mail.neea.edu.cn)) to apply for a free test transfer or a full refund by providing a medical certificate. A medical certificate will not be required if your case has been logged by the test venue in the High Temperature Candidate Record.

Your health and safety are our top priorities. For more information on protecting yourself from Covid-19, please take advice from World Health Organization at: <https://www.who.int/emergencies/diseases/novel-coronavirus-2019/advice-for-public>.

With best wishes,

NEEA IELTS National Call Centre

## 雅思考试学术类机考准考证

姓名: 李LI 瑞贤RUIXIAN  
性别: 男  
证件类型: 中华人民共和国居民身份证  
证件号码: 142625199703030016  
考试类型: 学术类  
笔试方式: 机考  
笔试日期: 2021-01-31, 上午场: 09:00 am  
考点名称: 雅思考试上海机考中心(南丰城)  
考号: 100253

笔试场地: 雅思考试上海南丰城机考中心笔试考场  
笔试地址: 上海市长宁区遵义路150号南丰城办公楼C座8层  
笔试教室: RM B  
口试场地: 雅思考试上海南丰城机考中心口试考场  
口试地址: 上海市长宁区遵义路150号南丰城办公楼C座8层  
口试方式: 视频通话  
口试教室: RM 7  
口试时间: 2021-01-31 15:30

考号条码:



### 重要提示!

请注意您报考的雅思考试将以机考模式进行, 考试合作方对由于您个人计算机水平对完成考试而造成的影响不承担任何责任。请在考试前访问[https://www.chinaielts.org/about\\_ielts/what\\_is\\_ielts.shtml](https://www.chinaielts.org/about_ielts/what_is_ielts.shtml)网站, 并观看机考操作指导熟悉机考模式。

您报考的雅思的口试部分将以视频通话形式与真人考官进行口语考试, 您可在考试前访问[https://www.chinaielts.org/about\\_ielts/what\\_is\\_ielts.shtml](https://www.chinaielts.org/about_ielts/what_is_ielts.shtml), 了解更多关于视频通话口试的信息和考试当天考生指南。

请认真检查您的口笔试时间、场地及地址。考试安排如有变化, 请以考试当天现场通知为准。

请务必确保以上个人信息与您身份证件上的信息完全一致。如果报名时提交的个人信息与考试当天身份证件个人信息不符, 您将被取消考试资格和考试成绩, 并不得转考、退考或退费。

### 考试当天入场时间:

上午场笔试: 08:00 am 开始进场, 入场截至时间为08:30 am。考生在笔试前需要参加现场照相及指纹验证/扫描。

下午场笔试: 13:00 pm 开始入场, 入场截至时间为13:30 pm。考生在笔试前需要参加现场照相及指纹验证/扫描。

晚场笔试: 17:00 pm 开始入场, 入场截至时间为17:30 pm。考生在笔试前需要参加现场照相及指纹验证/扫描。

口试: 请提前30分钟到达考点, 口试截止入场时间为口试时间前15分钟。考生口试前需要参加现场照相及指纹扫描/验证。

请准时到达考点, 迟到考生将无法参加任何科目考试, 不得转考、退考或退费, 已完成科目的成绩将被取消。

请完整参加所有四项科目考试。如果您没有完成所有四项科目, 将无法收到考试成绩。如果您缺席任何科目, 将无法参加后续科目考试, 不得转考、退考或退费, 已完成科目的成绩将被取消。

### 口笔试当天入场时您必须携带:

1) 与报名时完全一致的身份证件原件, 并确保该证件在考试当天有效。

如在入场截止前不能提供合格的证件, 您将不能参加考试, 并不得转考、退考或退费。

不接受的身份证件包括但不限于: 一代身份证、户口本、户籍证明、公安机关身份证明、机动车驾驶证、学生证、工作证、中华人民共和国来往港澳通行证、港澳居民来往内地通行证(回乡证)、香港签证身份书、社保卡、军官证、任何过期证件等等。

### 2) 此准考证


除一瓶除去标签的饮用水及个人必需药品外, 考生的其它物品不允许带进考场, 所有的电子设备及手表均必须关闭后放置在指定个人物品区域。考生可能在考试当中任何阶段接受电子扫描以检查是否随身携带违禁物品。违规考生将被取消考试资格, 无法收到考试成绩, 并不得转考、退考或退费。尽管考点将采取合理措施保证放置在指定区域的个人物品安全, 但无法对其遗失负责。

**相关链接:**

考试相关常见问题解答、考后服务项目如额外成绩单寄送、成绩复议等，请登录雅思报名网站：<https://ielts.neea.cn> 或 <https://ielts.neea.edu.cn>。考试报名及考后服务咨询请拨打教育部考试中心雅思考试全国服务热线：**010-82345671**，电子邮箱：[ielts@mail.neea.edu.cn](mailto:ielts@mail.neea.edu.cn)（服务时间：周一到周五（国家法定节假日除外）：08:30 - 17:00；周六（笔试日）：07:30-13:00（如遇因国家法定节假日调休需上班：8:30-17:00）；周日（因国家法定节假日调休需上班除外）：休息）。

**正常完成四项科目考试及现场照相的考生成绩单将于笔试后3天通过快递寄往考生报名时提供的成绩单寄送地址。**缺席任何四项科目考试、未能按照要求在考试结束之前完成现场照相、因违规在考试中被取消考试资格或在考试后被取消考试成绩的考生均无法收到考试成绩单。

## IELTS (Academic) Delivered on Computer Admission Ticket

Candidate Name:	LI RUIXIAN	Written Test Venue:	CDI Shanghai The Place Test Centre (Written)
Gender:	Male	Written Test Venue Address:	8F, Tower C, The Place, No.150, Zunyi Road, Changning District, Shanghai
ID Type:	Resident ID Card of PRC	Written Test Room:	RM B
ID Number:	142625199703030016	Speaking Test Venue:	CDI Shanghai The Place Test Centre (Speaking)
Test Version:	Academic	Speaking Test Venue Address:	8F, Tower C, The Place, No.150, Zunyi Road, Changning District, Shanghai
Written Format:	Computer-delivered	Speaking Format:	Video-call Speaking
Written Date:	2021-01-31, Morning Session: 09:00 am	Speaking Test Room:	RM 7
Test Centre:	Computer-delivered IELTS-Shanghai Test Centre-The Place	Speaking Test Time:	2021-01-31 15:30
Candidate Number:	100253	Candidate Number Bar Code:	

\* 1 0 0 2 5 3 \*

### Important note!

Please be aware that the test you have booked will be delivered on computer. We accept no responsibility and impact of your IT skills in completing the test. Please visit [https://www.chinaielts.org/about\\_ielts/what\\_is\\_ielts.shtml](https://www.chinaielts.org/about_ielts/what_is_ielts.shtml) to access a video tutorial for IELTS (Academic) delivered on computer to help you understand what you need to do in the test.

Please note that by choosing video-call speaking for your speaking test, you will attend the IELTS speaking test via live video calls delivered by an IELTS speaking examiner. Please visit [https://www.chinaielts.org/about\\_ielts/what\\_is\\_ielts.shtml](https://www.chinaielts.org/about_ielts/what_is_ielts.shtml) to learn more about video-call speaking and test day guidance.

Please check your written/speaking test venue, address and speaking test time carefully. In case of any changes to your test schedule, please follow the instructions on the test day.

Please ensure that the above personal details are exactly the same as the details on your identity document. If the personal details you provided during online registration do not match the details on your identity documents at any time during the written and speaking test session, you will not be admitted to the test and will not be eligible for transfer, cancellation or refund of any kind. Your test results will be voided as well.

### Check-in times on the test day:

**Written test morning session:** You should arrive at the test venue at 08:00 am to check-in into the written test room. The written test check-in closes by 08:30 am. Before the written test, your photograph will be taken and your finger scan will be collected or verified.

**Written test afternoon session:** You should arrive at the test venue at 13:00 pm to check-in into the written test room. The written test check-in closes by 13:30 pm. Before the written test, your photograph will be taken and your finger scan will be collected or verified.

**Written test evening session:** You should arrive at the test venue at 17:00 pm to check-in into the written test room. The written test check-in closes by 17:30 pm. Before the written test, your photograph will be taken and your finger scan will be collected or verified.

**Speaking test:** You should arrive at the test venue at least 30 minutes prior to the speaking test. **The speaking test check-in closes 15 minutes prior to the scheduled interview time.** Your photograph will be taken and your finger scan will be collected, or your finger scan will be verified before the speaking test.

Please arrive at the centre before the scheduled test start time. If you arrive late, you will not be allowed to take any of the test components and you will not be eligible for a refund or transfer, the results of any completed part(s) of the test will be voided.

Please attend all four components of the test. If you do not attend all four components, you will not receive an IELTS test result. If you are absent for any of the test component(s), you will not be allowed to take the remaining test component(s) and you will not be eligible for a refund or transfer, and the result(s) of any completed part(s) of the test will be voided.

### You must bring with you on the written/speaking test day:

**1. Exactly the same original valid ID document as used for your IELTS online registration.**

**If you fail to present the required ID document before check-in closes, you may not be allowed to sit the test, and will not be eligible for transfer, cancellation or any refund.**

The non-acceptable identity documents include but are not limited to: 1st-generation National ID Card, household book, household certificate, identity certificate issued by PSB, driving license, student ID, work ID, Hong Kong / Macau Travel Permit for Chinese Citizens, Mainland Travel Permit for Hong Kong and Macau Residents, Hong Kong Document of Identity for Visa Purposes, social security card, military service personnel document and any expired ID documents.

## 2. This Admission Ticket

Other than a bottle of water (label-free) and mandatory medicines, candidates will not be allowed to bring any personal belongings into the test rooms. All electronic devices and all watches must be left in the belongings area and must be switched off. You may be electronically scanned for devices at any time during the test. Any candidate who breaches these conditions will not be allowed to complete the test, will not receive an IELTS test result or be eligible for a refund or transfer. While the centre will take all reasonable measures to secure your items in the belongings area, they cannot be held responsible for any loss.

NEEA

2021/01/25

### Useful links:

For Frequently Asked Questions & Answers, and post-test services such as applying for additional Test Report Forms and Enquiries on Results (EOR) please visit the NEEA IELTS online registration website: <https://ielts.neea.cn> or <https://ielts.neea.edu.cn>. For test registration and post-test service enquiries, please contact the NEEA IELTS National Call Centre at **010-82345671**, Email: [ielts@mail.neea.edu.cn](mailto:ielts@mail.neea.edu.cn) (Monday - Friday(excluding national public holidays): 08:30 -17:00, Saturday(when a writing examination is held): 07:30 - 13:00 (When weekends are swapped with weekdays to create a longer vacation: 8:30-17:00), Sunday(except when weekends are swapped with weekdays): closed).

**Candidates' Test Report Forms will be sent via express courier to the mailing address provided on the online IELTS Application Form, usually 3 days after the written test. This applies only to those who completed all the four components of the test and had their photographs taken on the test day successfully.** Candidates won't be eligible to receive their TRFs if they are absent for any of the four components of the test, fail to have their photographs taken before the completion of the test, disqualified during the test, or if their test results are voided after the test.