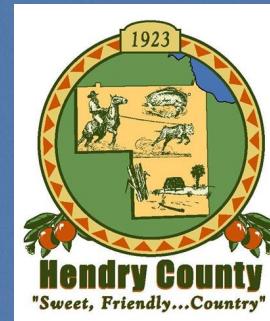




HENDRY COUNTY

2014

ANNUAL REPORT



"Crested Caracara"

Photo Credit: Jean Hall

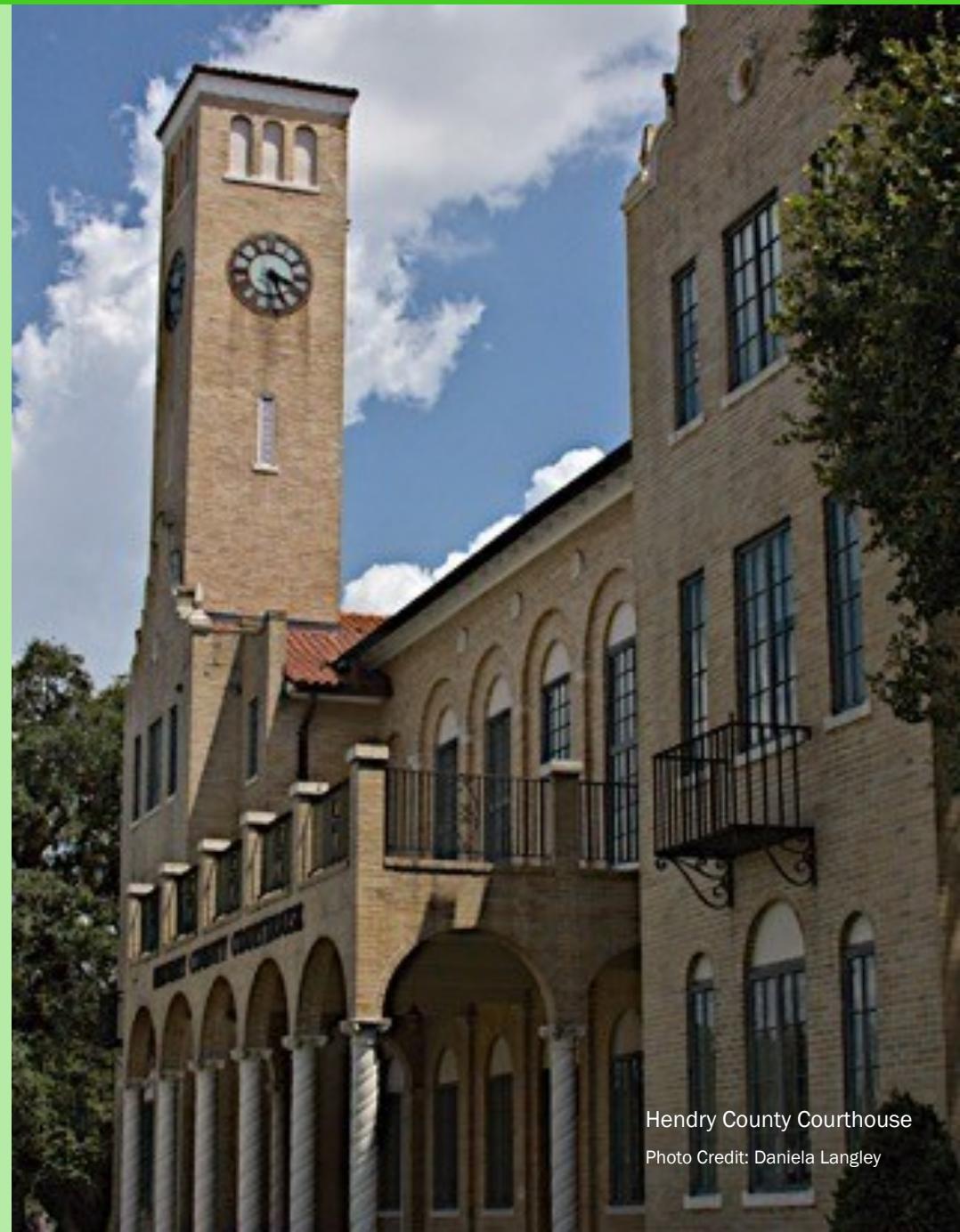


Lake Okeechobee Sunset

Photo Credit: Electa Waddell

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Hendry County Courthouse
Photo Credit: Daniela Langley

LETTER FROM COUNTY ADMINISTRATOR

February 1, 2015

Honorable Chairperson and Members of the Board,

It is my pleasure to present to you the Hendry County 2014 Annual Report. Contained within these pages are examples of the transition Hendry County Government has undertaken in the last twelve months. County leadership is progressing to improve our organization to become increasingly efficient, customer friendly and focused on providing relevant and valuable services to our communities.

The 2014 Fiscal Year experienced many successes that you will find throughout this report. A few highlights of special note are:

- Hendry County Information Technology won a National Association of Counties Achievement Award for On-Site Premise Cloud Computing.
- Hendry County ranked #3 out of 67 counties for total recycling efforts according to the Florida Department of Environmental Protection.
- Adoption of the Southwest Hendry Sector Plan affording increased opportunity for smart growth.
- New Commercial Permits are up 88% this year, an indicator of business sector growth.

The above examples are but a few of the many excellent accomplishments Hendry County staff secured this past year.

The report also indicates areas that require improvement. As Hendry County Government embraces its new organizational structure that went into effect on October 1, 2014, many new methods of management and performance measurements will be initiated to bring performance up to its maximum potential.

Hendry County continues to build its relationships through regional and state-wide partnerships. Diplomatic relationships are being cultivated with the Southwest Florida Regional Summit including the counties of Lee, Collier, Charlotte, Sarasota, Hendry and Glades. The summit has been hosted twice to date and many collaborative regional efforts are developing to address water quality, flood insurance, transportation, tourism and economic development issues to name a few.

As we enter into the 2015 business year I am excited and encouraged by our new organizational structure and executive leadership team. Hendry County is becoming a resident focused and performance centered organization. Results are being realized and as we enter into the 2015-16 Budget Development process the results will be evident in the business plans included with the funding requests.

My goals for 2015 include A) continue to provide a balanced and responsible budget that includes building general fund reserves B) streamline our processes to be friendly, relevant and accessible to our residents and businesses C) increase Hendry County's presence in regional and statewide issues of legislative importance and D) continue to transition Hendry County governmental agencies into a high performance organization that is driven by results and invests in its employees.

Thank you Commissioners for your continued support and I look forward to serving you and the residents of Hendry County in 2015!

Sincerely,

Charles T. Chapman, IV
County Administrator

HENDRY COUNTY



Alligator

Photo Credit: David Pelham

VISION STATEMENT

To be an outstanding rural community in which to live, work, raise a family and enjoy life by creating an economic environment where people can prosper.

MISSION STATEMENT

To continuously improve and provide the highest quality services in a courteous, cost-effective manner while enhancing the quality of life for all residents, visitors and businesses.

CORE VALUES

Integrity – We will ensure public trust through honesty, fairness and consistency.

Respect – We will ensure that everyone is treated with dignity.

Service – We will deliver efficient and user-friendly service to our customers through application of best practices.

STATISTICS

Population	37,808
Urban	62%
Rural	38%
Square Miles Land Area	1153
Square Miles Water Area	37.3
Population Density per Sq Mile	32.8

*UofFL Bureau of Economic and Business Research

BOARD OF COUNTY COMMISSIONERS



Janet B. Taylor
District 1 - Vice Chair



Darrell Harris
District 2



Don Davis
District 3

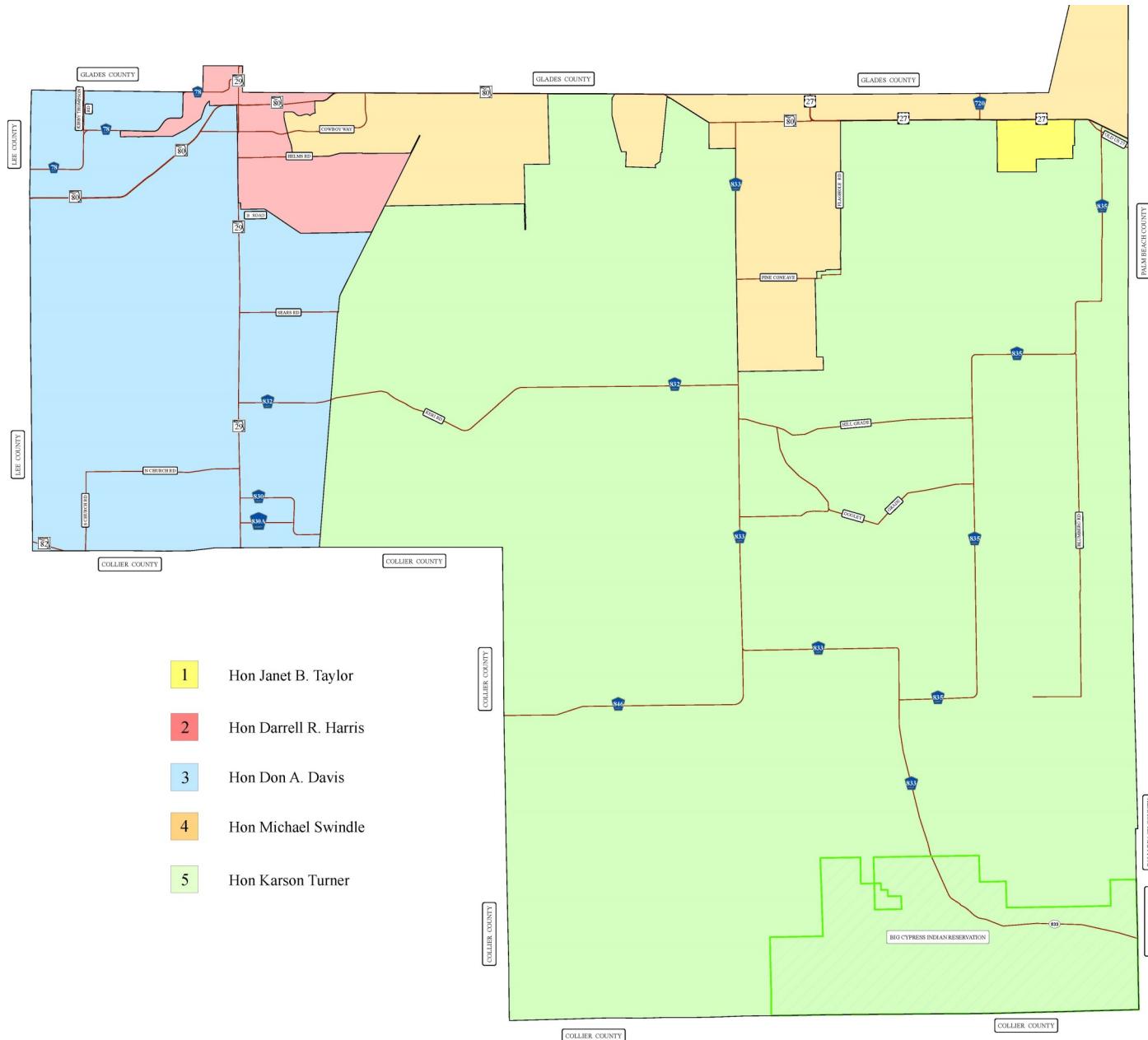


Michael Swindle
District 4



Karson Turner
District 5 - Chairperson

DISTRICT MAP



COMMISSION OFFICERS & APPOINTMENTS

Chairperson

Vice-Chairperson

Agriculture and Labor (ALPI) Board of Directors

Hendry County Economic Development Council

FAC: Board of Directors

FAC: Florida Counties Foundation

F.R.E.H.D.I

Hendry-Glades Mental Health Board

Hendry-Glades Counties Community Alliance

Hendry-LaBelle West Recreation

Lake Okeechobee Water Coalition Board

National Association of Counties (NACo)

National Organization of Black County Officials

Palm Beach Cty Conference of Black Elected Officials

Public Risk Management (Insurance)

Public Safety Coordinating Council (Board Chairperson)

Small County Coalition

Southwest Florida Job Training Consortium (BOCC Chair)

Southwest Florida Regional Planning Council

Tourism Development Council Board

Transportation Disadvantaged Board

Value Adjustment Board

Commissioner Karson Turner

Commissioner Janet Taylor

Commissioner Janet Taylor

Commissioner Michael Swindle

Commissioner Michael Swindle

Commissioner Janet Taylor

Commissioner Michael Swindle

Commissioner Janet Taylor

Commissioner Janet Taylor

Commissioner Don Davis

Commissioner Darrell Harris

Commissioner Karson Turner

Commissioner Janet Taylor

Commissioner Darrell Harris

Commissioner Janet Taylor

Commissioner Janet Taylor

Jennifer Davis, OMB Director

Commissioner Janet Taylor (Alt)

Commissioner Karson Turner

Commissioner Karson Turner

Commissioner Michael Swindle

Commissioner Karson Turner

Commissioner Karson Turner

Commissioner Don Davis

Commissioner Darrell Harris

Commissioner Janet Taylor

Commissioner Darrell Harris

Commissioner Michael Swindle

Commissioner Darrell Harris



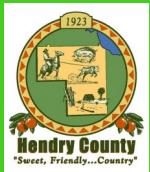
Roseate Spoonbill

Photo Credit: Daniela Langley



“Sugar Sunset”

Photo Credit: Dan Mober



OFFICE OF COUNTY ATTORNEY

LEGAL

The County Attorney's Office provides legal services to the Board of County Commissioners, all County Departments and advisory boards.

Preparing and Reviewing Contracts

During fiscal year 2014, 116 contracts and contract amendments were approved by the County Commission. All of these were either prepared or reviewed by the County Attorney. Particularly significant ones were the agreement with Airglades International Airport for management of Airglades Airport and a new form contract for professional planning consulting services. Additionally, several other contracts that did not require County Commission approval were either prepared or reviewed by the County Attorney.

Preparing County Ordinances

During this fiscal year, 12 County ordinances were adopted. All County ordinances are prepared by the County Attorney, with the exception of land use-related ordinances (which are prepared by Planning and Zoning and reviewed by the County Attorney). One significant ordinance was to make amendments to the economic development ad valorem tax exemption ordinance.



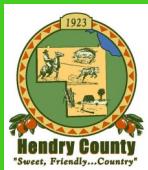
Handling County Litigation

During this fiscal year, five litigation cases were active at some point during the year.

The County Attorney handled all of these cases, with the exception of one case which was handled by an attorney assigned by our insurance company. Two of the cases went to trial (Seminole Tribe challenge to FPL rezoning and Seminole Tribe challenge to economic development amendment to comprehensive plan), to which the County Attorney devoted significant time.

Providing legal Input on all Significant County Documents and Projects

Among these were the new agreement with CenturyLink for voice and data services, the BioNitrogen project (which included legal work on behalf of the Industrial Development Authority) and a new County policy concerning Mobile Device Management.



OFFICE OF HUMAN RESOURCES & RISK MANAGEMENT

HUMAN RESOURCES

Recruitment and Selection Activities

- During calendar year 2013, Hendry County was operating under a partial hiring freeze. Throughout the year Hendry County hired 14 new full-time regular employees, primarily in Information Technology and Emergency Medical Services.
- In 2014 19 regular full-time employees were hired filling various vacant positions.
- In 2013 we had 18 employees separate employment for a variety of reasons, while in 2014 the number dropped slightly to 17. After several years of cutting positions, our workforce is stabilized.

Goal

Classification and Compensation:

In 2016, Hendry County will update all salary scales for BOCC employees. The initial step in this process is to prepare new job descriptions. Most of the 74 job classifications in Hendry County have not had position descriptions updated since 2006. During 2014, Hendry County began updating all job descriptions. So far, 40 job descriptions have been updated with work continuing on the remaining 34.

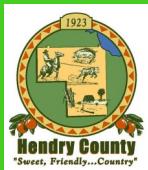
Caught in the Act Program

In December of 2013, Hendry County initiated the "Caught in the Act" immediate recognition program. This program remains on-going to recognize employees for high quality customer service and work product.



Airboat

Photo Credit: Daniela Langley



OFFICE OF INFORMATION TECHNOLOGY

TECHNICAL SUPPORT

Mission Statement

To provide reliable Information Technology solutions with a focus on service delivery and customer support while promoting efficiency and operational alignment with County agencies and departmental units.

Support Highlights

- Supported approximately 300 desktops, 125 laptops, 40 thin client computers and 230 cellular devices (phones/aircards/tablets).
- Supported approximately 75 servers, 100 network switches/routers and 550 phone handsets.
- Supported data/voice connectivity between 25 physical sites.
- Provisioned 176 Windows 7 desktop and laptop computers in FY13-14.

Hendry County Government – IT - Infrastructure Availability – Oct1 2013 through Oct1 2014 (1YR)	
Telecom – County Phone System - EOC	99.8527%
Telecom – County Phone System - Courthouse	99.9837%
Network – CORE Router - Courthouse	99.9888%
Network – Internet Access - Courthouse	99.9998%
Server – Disaster Recovery (DR) VMWare Node1 - EOC	100.0000%
Server – Disaster Recovery (DR) VMWare Node 2 - EOC	100.0000%
Server – Production VMWare Node 1 - Courthouse	100.0000%
Server – Production VMWare Node 2 - Courthouse	100.0000%
Server – Production VMWare Node 3 - Courthouse	100.0000%

National Achievement Award

2014 National Association of Counties (NACo) Achievement Award for On-Premise Cloud Computing in the category of Information Technology.



Maintaining Efficient & Cost-Effective Information Technology

- Reduced hardware maintenance costs by approximately 60%.
- Total annual cost savings of approximately \$200,000 through re-negotiation of contracts, consolidation of services, removal of 3rd party services and improvements in technology.
- Reduced FY14-15 IT operating budget by additional \$85,000.
- Completed re-architecture of the Emergency Operations Center technology infrastructure resulting in Hendry County's first successful state-wide exercise utilizing an electronic incident and event management solution
- Established formal Mobile Device Management Policy for Sunshine Law relevance.
- Implemented technology to deliver applications virtually, allowing for an improved centralized support model and end-user experience.
- Implemented remote customer support technology, reducing field travel and issue resolution time.
- Established Disaster Recovery (DR) site at the Emergency Operations Center (EOC) where Courthouse and Sheriff's Office servers, applications and data are replicated and can be activated at the EOC in a disaster situation.
- Expanded and enhanced wireless data connectivity for Courthouse, E911, Clewiston Health Department, EMS and Port LaBelle Utilities locations.
- Re-negotiated data and voice service contracts to reduce operating expenses by 55%, or approximately \$105,000 per year.
- Reduced operating expenses for data backups by approximately \$24,000 per year by removing 3rd party services and managing backups in-house.
- Launched new Hendry County Government website and first ever Hendry County Facebook page, containing over 700 fans and an average reach of 500 people per post.
- Completed technology refresh for the Harlem Library, which is now being used as a testing center for residents interested in the Microsoft IT Academy.



OFFICE OF MANAGEMENT & BUDGET MANAGEMENT

The Office of Management and Budget Office (OMB) includes the following departments as of October 1st 2014 due to a re-organization that took place:

Emergency Medical Services (EMS)

Emergency Management (EM)

Grants

Budget

Facilities

Libraries

Veteran Services

The OMB office is responsible for all of the various departments under its direction in addition to managing the county budget as a whole. These services include but are not limited to the following:

Preparing the County's annual budget.

Analyzing and approving all changes made to the adopted budget.

Planning for future foreseeable operating and capital requirements.

Financial trend analysis.

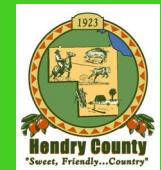
Reviewing fiscal impact on Board agenda items.

Provide financial assistance and information to the Board, administration, departments, citizens, and media representatives.

Represents Hendry County on Public Risk Management (insurance) of Florida Board.

OFFICE OF MANAGEMENT & BUDGET

BUDGET



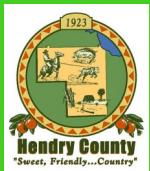
2014/2015 Budget Cycle:

Millage Rate Adopted: \$8.4909

One Mill Equals: \$1,774,292

Total Adopted Budget: \$70,074,524

The Board of County Commissioners initially adopted a Truth in Millage Rate (TRIM) rate of 8.8209, which was a 1.1 mill increase from the prior fiscal year. The board then adopted a lesser rate of 8.4909 or .77 mill increase at the tentative budget hearing with a \$500,000 transfer from the disaster relief fund. This rate is 11.51% greater than the rolled-back rate of 7.6145 and produces \$15,065,334. It was necessary to increase recurring revenues to meet the need of recurring expenses to balance the budget. Non-recurring revenues have been used in prior years to balance the budget with as little impact to millage rates as possible. Increased costs such as insurance, retirement, inmate medical, and Medicaid have compounded this problem.



OFFICE OF MANAGEMENT & BUDGET

BUDGET

Total County Budget from 2005/2006 thru 2014:

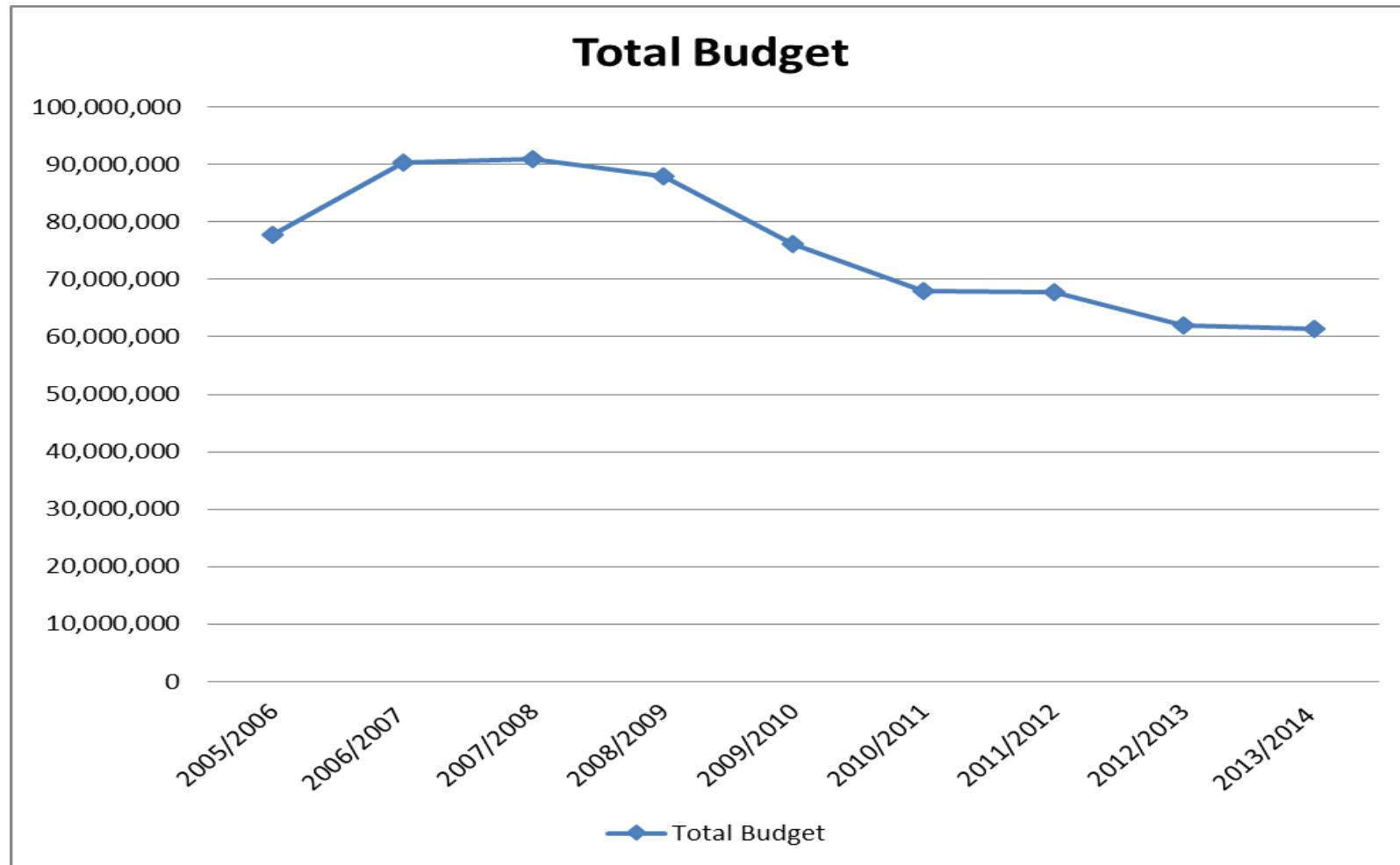
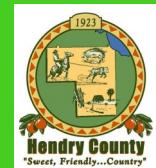




Photo Credit: Daniela Langley

OFFICE OF MANAGEMENT & BUDGET

GRANTS & SPECIAL PROJECTS

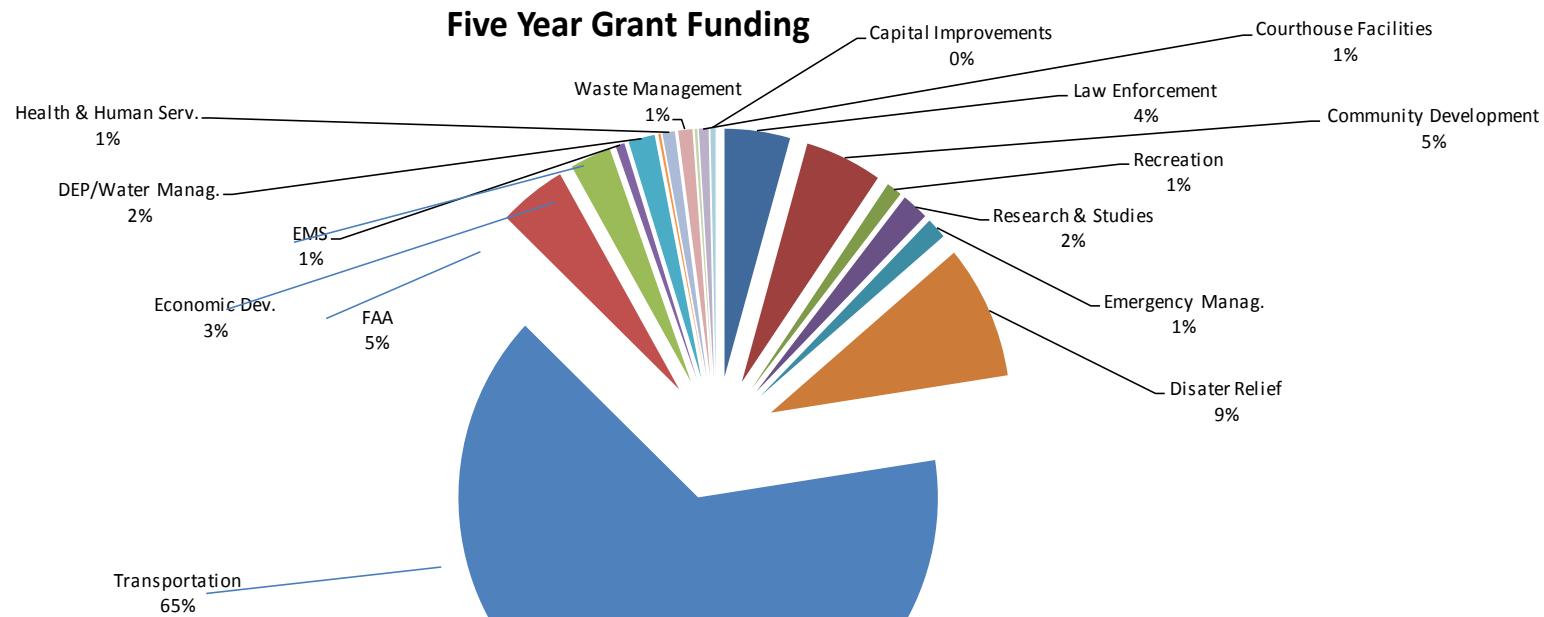


- Processed 76 Public Information notifications/requests.
- Facilitated auctions of surplus equipment/vehicles and obsolete office machines which realized a value of \$21,000 back to the general fund.
- Served as staff liaison for the processing of the Economic Development Transfer Fund (EDTF) award from the FDOT for \$848,122 for 1 new business, and Ad Valorem Tax Exemptions for 2 new businesses.
- Served as staff liaison to the Hendry County Tourist Development Council. Provides administrative and fiscal support during October-December 2013, and July-November, 2014.
- Applied for State grant funding for 4 capital projects totaling \$1,150,000. Classifications were 2 in recreation, 1 historical preservation, and 1 project to upgrade the Dallas B. Townsend Center.
- Monitor and provide assistance in reporting and seeking reimbursements for 24 open grants.
- 4 grants were closed out in 2013-14.

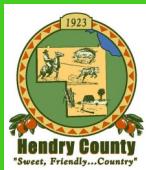
The Grants & Special Projects Department is a one-person department and the biggest challenges are researching and writing applications in the shortened time frames from announcement to deadline. In the 2014-15 fiscal year the focus will be more on grants and their implementation, monitoring compliances issues, reporting and seeking reimbursement.

OFFICE OF MANAGEMENT & BUDGET

GRANTS & SPECIAL PROJECTS



The 5-Year Grant Award Total: \$54,493,372.46



OFFICE OF MANAGEMENT & BUDGET

EMERGENCY MEDICAL SERVICES

The EMS department is the sole provider of pre-hospital emergency care and transportation within the County. Patients are able to choose between six hospitals depending on the community origination of their transport. The department consists of:

- 26 Full-time Paramedics and Emergency Medical Technicians
- 15 As-needed paramedics and Emergency Medical Technicians
- 2 Administrative staff positions
- 4-5 Ambulances staffed 24 hours daily
- 3 Reserve ambulances
- 1 Rescue boat
- 2 Special operations trailers
- 3 Command vehicles

The EMS ambulances are International 4300 or 4700 medium-duty units ranging in age from 3 years to 14 years of age.

Departmental Statistics

Call volume for FY 2014 = 5,843 responses

Transports = 2,984

Percentage of patients transports = 63.5%

Overall response time = 9.42 minutes, slightly higher than prior year.

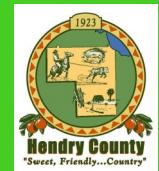
National recommended response times = < 8.0 minutes for 90% of calls

EMS current response is 59.03% of the calls are responded to in 8 minutes or less, with out lying areas being longer.

The reduction of personnel, turn-over of personnel and the reduction of an EMS unit has further complicated response times overall. The Board of County Commissioners approved an additional shift in fiscal year 2015 funding 5 full time ambulances 24/7 to reduce overall response times.

OFFICE OF MANAGEMENT & BUDGET

EMERGENCY MEDICAL SERVICES



Community Partnerships

EMS strives to participate at all community requested events. These include health fairs, rodeos, festivals, school events and sporting events.

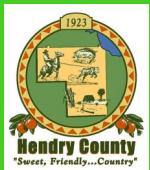
- Trains both professionals and citizens in CPR.
- EMS maintains 27 Public Access defibrillators.
- Maintains EMS ride agreements with two EMS programs.
- Coordinates and conducts fire extinguisher training programs.
- Maintains an AHA, Pediatric education, and advanced cardiac life support training site.

Accomplishments

- All purchasing practices continue to be re-evaluated for savings.
- Approval to purchase a new EMS unit in FY2015.

Challenges

- Maintaining an aged fleet of ambulances, this past year EMS exceeded its maintenance budget by 39.4%.
- Maintaining staffing levels- annual turn-over rate continues at 25%.
- Improvement of response times.
- Reduction of “condition red” episodes (periods of time when EMS units are not available in the proper locations).
- Establishment of an ambulance replacement program.



OFFICE OF MANAGEMENT & BUDGET

EMERGENCY MANAGEMENT

The Office of Emergency Management is responsible for performing technical work in the development, implementation, and management of countywide disaster preparedness, prevention, training, exercise, response, recovery and mitigation.

- Emergency Management maintains the Hendry County Emergency Operations Center (EOC) to plan for and coordinate disaster response activities.
- The EOC had no activations in 2014.
- Emergency Management responded to 1 hazardous materials incident, 1 fire, 1 vehicle accident, and 2 cold weather shelter activations.

EMERGENCY MANAGEMENT



Emergency Management continues to work with the community to be prepared to address any and all disasters. During this past year we have:

- Reviewed emergency plans for 45 healthcare facilities of which 4 are mandatory to the state.
- Processed 15 Special Needs applications: 12 accepted and 3 denied.
- Conducted 8 training sessions.
- Participated in 3 exercises.
- Participated in 12 community events with partnering agencies.
- Established the Courthouse Evacuation Plan. There were four core objectives:

A Timely Evacuation

Orderly Evacuation

Safe Evacuation

Evacuation to a safe Location

Trained EOC staff on the use of Town Square program for the EOC sit-room.

- 15 new members were added to the CERT program. CERT training was held for members of the Carlson Memorial United Methodist Church.
- A new trailer was purchased for the CERT program with grant funding from the 2013-2014 Corps/CERT grants. The trailer will be utilized for disaster response by our CERT members to assist our county responders.



Emergency Management and 911 operators continue to meet the training required to be State of Florida certified. E911 continues to be a partnership between Emergency Management, E911, Hendry County Sheriff's Office and our GIS department.

- There were 22,761 911 calls answered by our 911 call centers.

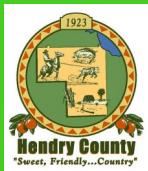
E911 Grant funding was secured for E911 equipment and map maintenance for a total of \$45,421.38.





Active Citizens for Children
Color Run

Photo Credit: Matt Wurth



OFFICE OF MANAGEMENT & BUDGET

MAINTENANCE

Hendry County's Facilities Maintenance Department's main goal and objective is to maintain all buildings and properties at the highest level possible to serve the citizens of Hendry County.

Facilities Maintenance for all County properties

- Approximately 60 buildings (plumbing, A/C, painting, electrical, sewer, structural, etc...) - 5 Maintenance Technicians, including Director & Assistant Director
- Custodial services - 4 Custodial Employees
- Grounds keeping - 3 Groundskeepers
- Landscaping

Responsible for all facets of the four cemeteries within Hendry County

- Arrangement for lots including surveying & marking
- Headstone placement
- Grounds keeping
- Enforcement of regulations
- Meeting of Families

Mail

Manage all internal and external mail distribution including stamping
1 Mail Clerk

Maintenance Director on-call 24/7

Challenges:

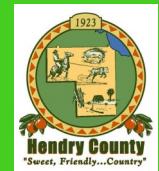
- Aging buildings:
Costly to maintain
Requires more labor and repairs
- Staff:
Less staff, longer service/repair times
- Cemetery:
As cemeteries fill up, more services are required

Budget:

Maintenance	\$410,507.00
Mail	\$ 37,127.00
Custodial	\$268,270.00

OFFICE OF MANAGEMENT & BUDGET

MAINTENANCE



Accomplishments

- Renovated the women's pod in the jail – stripped, fixed, painted and sealed walls, ceilings, and floors; welded cell bars and pass-throughs, beds; renovated bathrooms.
- Renovated portion of Health Dept., 1100 S. Olympia, Clewiston, into offices for the Property Appraiser's Clewiston office.
- Completed installation of handicapped accessible men's and women's bathrooms at the Harlem Cemetery, including handicapped parking area, per ADA requirements.
- Installed handicapped access lift at the Harlem (James Mason) Pool, per ADA requirements.
- Renovation of Harlem Pool bathrooms and showers.
- Removal of dead trees in the Ft. Denaud cemetery.
- Research leasing of mail machines on State Contract, including site visits; oversaw selection and installation of same.
- Renovation of Courtrooms #2 and #3, and Judge's offices on both floors.
- Replaced exterior/bay lights at Fire Departments with LED fixtures, as time and money permitted, in FY 2014. Other County buildings will be retrofitted with LED lighting, as time and budgets permit, in FY 2015.
- Working with Special Projects staff and contractor, re: renovation of the Historic Courthouse
- Office Assistant recorded calendar year 2011 (partial), 2012 and 2013 work orders in a spreadsheet, calculated completion percentages, and entered into a summary spreadsheet by year for statistical purposes.
- Tracked 651 work orders in FY 2014.
- There were 129,189 pieces of outgoing mail run in FY 2014.



OFFICE OF MANAGEMENT & BUDGET

VETERANS SERVICES



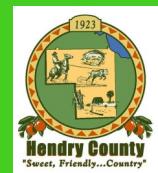
Hendry County Veterans Services Office, maintains electronic records for over sixteen hundred (1,600) Hendry and Glades County Veteran residents and their families.

Disability Benefits and Dependent Indemnity Compensation for widows and children, and the pension program, bring an estimated fourteen million (\$14,000,000) dollars into our communities of Hendry and Glades County.

Veterans Integrated Service Networks (VISN-8) Healthcare Facilities and Clinics of South Florida, provide excellent healthcare and preventive medicine to our Veterans on the East Coast at the West Palm Beach VAMC and on the West Coast the Cape Coral Community Outpatient Clinic.

Projected for April 15, 2015 West Palm Beach VA Medical Center will be staffing an outreach clinic for Veterans at the Clewiston and Glades County Health Departments. Which Veterans can receive healthcare, lab work and tele-health to speak with their primary care doctor or nurse face to face on a computer.

OFFICE OF MANAGEMENT & BUDGET VETERANS SERVICES



October 1st of 2014, Hendry County Veterans Services Office was asked by the Disabled American Veterans Chapter 144 to operate the vet transport program. The van program coordinated by the Veteran Service Office currently has three volunteers and has transported Veterans since October 1st, 2014. We are currently accepting applications for two part time county employees to drive the van permanently.

Goals

- To negotiate as partners with the Hendry County Health Department and request the Bay Pines VA Healthcare Center in St. Petersburg open and operate an Outreach Healthcare Clinic at the Health Department in LaBelle.
- To reach out to Veterans and their families to educate about the benefits and healthcare they may be entitled to, so they enjoy a better quality of life, which in turn effects our community, economically and environmentally!





OFFICE OF MANAGEMENT & BUDGET

HARLEM COMMUNITY PUBLIC LIBRARY



Photo Credit: Daniela Langley

Patrons Visits – 12,591

Computer Uses – 1,681

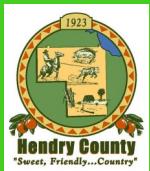
Number of Programs – 25

Attendance at programs – 1,064

Popular Programming/Activities

- Health Program By Florida Community Health Center
- Harry Chapin Food Distribution Site
- Hendry County Free Breakfast & Lunch Summer Program
- Martin Luther King Jr. Birthday Celebrations Night
- Family Night
- Literacy Night
- Home Based Business Seminar
- 2nd Graders School Program
- Daycare Story Time
- Arts & Crafts
- Demonstration Proper Library Behavior & Equipment Usage
- Valentine Gathering & Movie Night
- Summer School Informative Meeting
- English Second Language (ESL) Class
- Florida Kid Care





OFFICE OF MANAGEMENT & BUDGET

HOUSING AUTHORITY

The Housing Department's mission is: "To improve community and quality of life through advocacy supporting the production and preservation of safe, affordable housing for all in Hendry County".

The Housing Department is located at the United Way House of LaBelle, part of a network of agencies meeting the growing needs of our community. This year has seen some incredible strides in working together with partner agencies, providing case management to clients. United Way House agencies working together we are able to assist individuals with their most crucial needs of, food, shelter and health.

Housing Department Accomplishments

Households	Amount	Source
12	\$225,078	S.H.I.P Down Payment Assistance
5	\$171,147	S.H.I.P Home Repair
24	\$207,193	H.U.D Section 8 Rental Assistance
41	\$603,418	Total Expended

12	\$225,078	S.H.I.P Down Payment Assistance
5	\$171,147	S.H.I.P Home Repair
24	\$207,193	H.U.D Section 8 Rental Assistance
41	\$603,418	Total Expended

OFFICE OF MANAGEMENT & BUDGET HOUSING AUTHORITY



As an active advocate for decent housing we perform outreach in the community. We are very proud to have received an award of appreciation from Al Braislain, CEO of The Harry Chapin Food Bank. We have been on the Board of Directors for six years and have served as the Chairman for the Agency Relations Committee. We also serve on the Board of Directors for the Early Learning Coalition of Southwest Florida 2012-2014.

Speaking up for the needs in our community and advocating for the most vulnerable populations in Hendry County is a privilege we cherish!



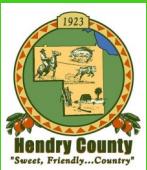
Harlem Academy Food Distribution

Community Service & Involvement

- *Hendry/Glades Homeless Coalition*
- *Heartland Continuum of Care Homeless Coalition*
- *Literacy Buddy*
- *Ford-Sunset Park Revitalization Task Force*
- *Healthier Hendry Glades Task Force*
- *Sexual Assault Response Team*
- *Community Resource Committee*



Award from HCFCB



OFFICE OF PUBLIC WORKS ENGINEERING



The reconstruction of approximately 1 mile of CR 835 from 7.66 miles south of US 2 to 6.65 miles south of US 27 was completed. This project was funded by the Florida Department of Transportation (FDOT).



The paving of NE Eucalyptus Boulevard, Texas Avenue, Tanner Road, and a small segment of Old North River Road was completed. This project was funded by the County Transportation Tax Fund.

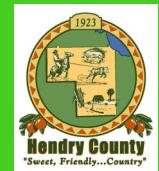


The Helms Road Extension project from SR 29 to SR 80 is at the 100% design stage. The South Florida Water Management District (SFWMD) permit has been issued and staff is conducting the necessary due diligence in order to negotiate a contract for needed right-of-way. Construction will commence next calendar year.

The design and permitting of CR 78 from Crescent Avenue S.W. to Nobles Road and Crescent Avenue S.W. to Old North River Road is 100% complete and construction is projected to start in early 2015.



The construction of lighting at the five major road intersections in Port Labelle at SR 80 is complete. This project was funded by FDOT.



Many departments rely on GIS for providing maps that are used for planning purposes, for support services in completing their projects, and for maps that provide a better understanding of the County. In addition, the department has given technical support to many departments.

The most important requests have been:

- Multiple maps of Future Land Use and Eligible Land for the Administrative Hearing for the FPL plant.
- Continue Modifications to Map of Patrol Zones for the Sheriff's Department.
- Map Utilities (Waterlines, Fire Hydrants, & Valves) of Banyan Village for PLUS.
- Deed research for Roads and Parcels in Hendry County to determine ownership. For example: Robb Road, Ridgelawn Road, & FDOT Parcel 107.



OFFICE OF PUBLIC WORKS

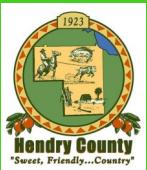
ROAD & BRIDGE



- Installed new outfall control structure for South Florida Water Management District Certification to serve the Hendry County South Complex adjacent to LaBelle Airport.
- Continued with signage upgrades in order to meet new FDOT signage requirements.
- Continued in the use of inmate labor to assist in litter control, vegetation management, and other labor related tasks.
- Replaced failed culvert on SE Eucalyptus Boulevard and Helms Road in house in order to reduce costs and expedite time. Estimated savings of $\pm \$4,000$.
- Repaving of Riverbend Drive in house in order to reduce cost. Estimated savings of $\pm \$10,000$.
- Repaving of a portion of W C Owen Avenue in house in order to reduce cost. Estimated savings of $\pm \$19,000$.







OFFICE OF PUBLIC WORKS

AIRGLADES AIRPORT



The design and permitting of the Airglades Wastewater Treatment Plant and Irrigation Sprayfield Expansion is 100% complete and construction is projected to start in early 2015 which is 100% funded by FDOT. The invitation to bid for this project has already been issued.



The fifth annual monitoring report of the two (2) mitigation areas at Airglades Airport for the South Florida Water Management District (SFWMD) has been completed. This was the final monitoring report required by the SFWMD Environmental Resource Permit for Airglades.



Airglades Airport is now under the management of Airglades International Airport. Hendry County is still responsible for the utilities (water and sewer) and fuel at Airglades Airport.

OFFICE OF PUBLIC WORKS

LABELLE AIRPORT



The design and permitting of the apron expansion at LaBelle Airport was completed. Construction commenced in November 2014. Improvements are being funded by Federal Aviation Administration (FAA), FDOT, and LaBelle Airport at a rate of \$751,138.00 (90%) FAA, \$66,767.83 (8%) FDOT, and \$15,022.76 (2%) LaBelle Airport.

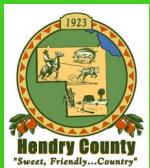


Siding of the former Stafford King Hangar at LaBelle Airport commenced. The project is 90% complete and FDOT is providing 100% of the funding. The construction of the Stafford King Hangar Retrofit and Repair work was completed. FDOT funded 100% of the improvements to the hangar. The approximate cost for these improvements is \$80,465.00.



Demolition of the existing residential home within the Runway Protection Zone was completed. This project was 100% funded by FDOT. Cost for the demolition was \$7,887.00.





OFFICE OF PUBLIC WORKS

SPECIAL DISTRICTS



Felda MSBU:

The construction of Alternative No. 1 of the Felda MSBU Stormwater System Improvements was completed. This project was funded by the Florida Department of Environmental Protection and the Felda MSBU. The construction cost was \$266,096.80.



Mosquito Control MSBU:

It was an active season for mosquito control in fiscal year 2013/14. The season ended later in 2013 and started earlier in 2014 this resulted in a 141% increase in Truck ULV spraying and an 8.8% increase in Aerial ULV spraying. Truck ULV spraying was utilized more due to the favorable weather patterns in November 2013 and May 2014 for mosquitoes.



East Hendry County Drainage District MSBU (EHCDD):

The BOCC established an advisory board for the EHCDD and this Board, consisting of 5 members, met for the first time in June 2014. The board meeting was successful and they agreed to meet two (2) times per year.

OFFICE OF PUBLIC WORKS
SPECIAL DISTRICTS



Sky Valley MSBU:

The construction of the Sky Valley Turn Lanes was completed. This project was funded by the Sky Valley MSBU. The construction cost was \$310,000.00.

Four Corners MSBU:

In February 2014 the BOCC entered into an interlocal agreement with the County Line Drainage District (CLDD) requesting the pumping of excess stormwater into the County Line Ditch in exchange for access and use of the CLDD rights-of-way for purposes of maintaining and widening County Line Ditch.

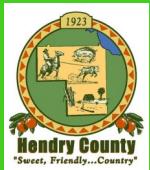
The design and permitting of the County Line Ditch improvements were completed. Staff is actively pursuing funding for the construction of the desired improvements. The estimated construction cost is \$4,200,00.00.

Murray Road MSBU:

The MSBU for the routine maintenance of Murray Road was implemented by the BOCC. To date the County has recorded and accepted two (2) road easements.

Seven K Estates MSBU:

The Road and Bridge Department completed the clearing and regrading of the ditch within the MSBU. The construction cost was \$214,903.54.



OFFICE OF PUBLIC WORKS

SPECIAL DISTRICTS

Solid Waste MSBU:

Staff initiated the repainting of recycling containers to enhance curb appeal.



Recycling containers were placed at football fields and recreational facilities to promote public participation.

Demolition of the dilapidated Recycling Center was completed. This project was funded by the Solid Waste MSBU with a total construction cost of \$10,842.00.

Reduced assessment with 50% subsidy.

Waste Disposal Tons:

2009 = 47,621

2010 = 47,971

2011 = 52,443

2012 = 42,426

2013 = 41,279

2014 = 42,251

Recycle Tons:

<u>Collected</u>	<u>Revenues</u>
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2009 = 455	\$ 43,368
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2010 = 454	\$ 55,912
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2011 = 457	\$ 78,836
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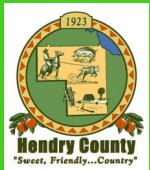
2012 = 570	\$ 65,433
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2013 = 651	\$ 17,119
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2014 = 865	\$ -12,371
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Photo Credit: Pepe Lopez



OFFICE OF PUBLIC WORKS

PORT LABELLE UTILITY SYSTEM

Community Growth:

After several years of no growth, Port LaBelle Utility System has installed seven (7) new residential meters during the 2014 budget year.

Line Maintenance Fee Assessment:

The Glades County Board of County Commissioners agreed to Hendry County's request to increase the line maintenance fee assessment for vacant lots from \$24/year to \$36/year in order to match the line maintenance fee assessment on vacant lots in Hendry County.

Utility Liens:

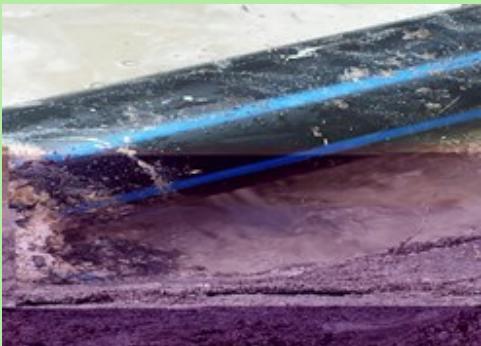
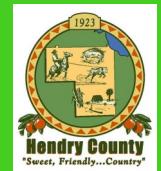
Port LaBelle Utility System has collected \$34,058.48 through the lien process in 2014.

Changed from billing in 1,000's of gallons to 10's of gallons:

Began billing down to the 10's of gallons beginning with the September 2014 billing cycle. The same rates apply as before. The customer pays exactly the usage for the month instead of carrying over usage less than 1,000. By billing in 10's of gallons provides a more precise billing for the customer.

PORT LABELLE UTILITY SYSTEM

OFFICE OF PUBLIC WORKS

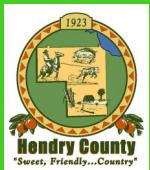


Unaccounted water loss:

Water loss is approximately 30% due to issues with the HDPE pipe in Units 1-9 (Hendry County) and 102 (Glades County). Leaks are detected by comparing usage numbers daily to the previous days usage and identifying spikes. Customers also call in when they notice or believe there to be a leak. The leaks are repaired immediately when found or reported.

Projects in progress:

1. State Road 80 water line crossing a 1/4 mile West of Cedarwood Parkway.
2. South Florida Water Management District Water Use Permit Number 26-00096W which expires August 22nd, 2015 is in permit renewal.
3. Florida Department of Environmental Protection Wastewater Permit renewal.



OFFICE OF PLANNING & COMMUNITY DEVELOPMENT

PERMITTING

<u>Permits Issued (Type)</u>	<u># Issued</u>	<u>Valuation of Work</u>	<u>Fees Charged</u>	<u>Waived Fees</u>
Commercial (new)	9	\$17,086,174.00	\$ 25,874.58	\$0.00
Single-family	15	\$ 2,021,076.70	\$ 22,061.71	\$0.00
Mobile home	42	\$ 1,541,170.12	\$ 27,329.54	\$0.00
Modular	2	\$ 4,499.00	\$ 782.80	\$0.00
Other and accessory permits	920	\$7,349,077.95	\$ 127,715.83	\$0.00
Total Permits Issued	988	\$28,001,947.77	\$203,764.46	\$0.00

NOTE: While the number of permits issued this fiscal year remains consistent in comparison to last fiscal year, the valuation of the work for the new commercial permits this year has increased approximately 88%. Valuation of the work for accessory use permit (additions/remodels, etc.) has also increased this fiscal year by approximately 33%.

OFFICE OF PLANNING & COMMUNITY DEVELOPMENT

PERMITTING



Building Permit Totals: 988

(October 2013-September 2014)

Total Building Permit Applications Received: 1,114

(October 2013-September 2014)

Total Certificates of Occupancy Issued: 57

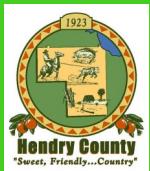
Building Inspections:

Completed Inspections for Fiscal Year: 3,204

Plan / Project Reviews:

Plan Reviews 536

Project Reviews 14



OFFICE OF PLANNING & COMMUNITY DEVELOPMENT

PLANNING & ZONING

Accomplishments

- Adopted the Annual Capital Improvement Schedule for the Capital Improvement Element.
- Transmitted to Department of Economic Opportunity (DEO) amendments to the Concurrency Management Element, Infrastructure Element, specifically the Potable Water Sub-Element, and the Ten (10) Year Water Supply Facilities Work Plan Sub-Element of the Hendry County Comprehensive Plan for review. The Ten (10) Year Water Supply Plan is required to be updated every five (5) years.
- Transmitted the Sugar Hill Sector Plan to DEO for review.
- Processed thirty-two (32) various land use applications as compared to 41 applications in 2013 (22% decrease).

Twenty-Seven (27) were approved through Public Hearings or Administrative Review.

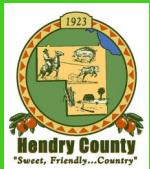
Five (5) are currently under review.

- Processed over sixty-five (65) local business tax applications as compared to 60 applications in 2013 (8.3% increase).
- Staff conducted over twenty-five (25) pre-application meetings as compared to 45 meetings in 2013 (44.4% decrease).
- Most applications approved were for companies expanding their businesses or establishing new businesses with the expectation of creating jobs in Hendry County. Examples of such businesses as BioNitrogen at Weekley Industrial Park, Recypoly at the Berry property off of Hwy 80, Blue Spoon, Inc. at the property that was formally the Hendry Correctional Facility.



Deer

Photo Credit: Daniela Langley



OFFICE OF PLANNING & COMMUNITY DEVELOPMENT

CODE ENFORCEMENT

CODE ENFORCEMENT

Code Enforcement Cases Opened for Fiscal Year:	<u>603</u>
Code Enforcement Cases in Compliance for Fiscal Year:	<u>681</u>
Code Enforcement Citations Issued:	<u>12</u>
Total Citation Fees Charged:	<u>\$2,280.00</u>
Total Citation Fees Paid Through Trakit:	<u>\$150.00</u>
Total Citation Fees Paid Through Clerk/Court:	<u>\$0</u>
Other Code Enforcement Fees Paid Through Trakit: (mowing/clean-up/demo etc.)	<u>\$1,838.73</u>
<u>Code Enforcement Court Cases</u>	
Code Enforcement Violations brought before the Judge:	<u>5</u>
(Note: Some Defendants had multiple violations)	
Defendants Adjudicated Guilty by the Judge:	<u>4</u>
Defendant's Case Dismissed:	<u>0</u>
Defendant's Case Pending:	<u>1</u>
Total Fines Imposed By the Court:	<u>\$580.00</u>
Code Enforcement /Criminal Case:	<u>0</u>
(Note: Defendant adjudicated guilty/both code case and criminal case)	

OFFICE OF PLANNING & COMMUNITY DEVELOPMENT

LIENS & LICENSING



LIEN INFORMATION

<u>Liens from Oct 2007</u>	<u>Total Amount of Liens</u>	<u>Total Lien Monies Satisfied</u>
<u>Thru Sept 2014</u>	<u>Oct 2007 - Sept 2014</u>	<u>Oct 2013-Sept 2014</u>
<u>208</u>	<u>\$ 102,282.32</u>	<u>\$11,268.50</u>

BUSINESS LICENSE FEES (TAXICABS)

<u>Taxi Licenses Issued (New)</u> (Oct 2013 thru Sept 2014)	<u>Total Taxi Fees Collected</u> (Oct 2013 thru Sept 201)
<u>1</u>	<u>\$ 4,620.00</u> <u>(new and renewal fees)</u>

CONTRACTOR LICENSING

State Certified (Total-Fiscal Year) (new/renewal):	<u>234</u>
Hendry County Specialty (Total-Fiscal Year) (new):	<u>0</u>
Hendry County Specialty (Total-Fiscal Year) (renewal):	<u>78</u>
Total Contractor Licensing Fees Collected:	<u>\$ 16,380.00*</u>

A photograph of a fishing pole leaning diagonally across a wetland scene. The pole is positioned in the lower right foreground, with its handle pointing towards the bottom left and its tip pointing towards the top right. The background features a vast expanse of water with tall, green reeds growing out of it. The sky is filled with dramatic, colorful clouds, with hues of orange, yellow, and blue, suggesting a sunset or sunrise. The water reflects the sky's colors. The overall atmosphere is peaceful and natural.

Hendry County
Board of County Commissioners
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