



Hillsborough
County Florida

Directory of Services **2017**





FREDERICK B. KARL COUNTY CENTER

COUNTY
CENTER

GARY EAST
KENNEDY



**Hillsborough
County Florida**

**2017
Directory of Services**

Board of County Commissioners

Frederick B. Karl County Center
601 East Kennedy Boulevard
Tampa, FL 33602
(813) 272-5900

HCFLGov.net

What's in this Book

This directory is a reference guide to the many services offered by your Hillsborough County government. These services are provided to you by your elected Board of County Commissioners and its various departments and offices.

Finding Information Quickly (A-Z)

Information in this directory is arranged alphabetically.

Frederick B. Karl County Center

601 E. Kennedy Blvd., Tampa, FL 33602

County Center serves as the main location for the Board of County Commissioners, the County Administrator, as well as many Constitutional Offices and County departments.



HCFLGov.NET

You & Hillsborough County Anywhere, Anytime

Hillsborough County's website offers a clean design, easy navigation, and detailed information on County services. A dynamic, mobile-friendly site ensures that you can find the services you need no matter where you are.

- Apply for programs & permits
- Register for classes or camps
- Submit questions
- Request services
- Report concerns
- Pay fees and fines
- View maps and publications
- Find news and community activities

Hillsborough County Information

At Your Service - Customer Service Center

For general information and service-related issues call
(813) 272-5900, Monday through Friday, 8 a.m. to 5 p.m.

For hearing/voice impaired access, call 711.

HCFLGov.net/AtYourService

The Hillsborough County Customer Service Center provides directory assistance, general information, and referrals to government services, and coordinates with County departments regarding service-related issues to ensure an accurate and timely response.

Contact Hillsborough County 24/7 for online service requests using the online Customer Service Center at HCFLGov.net/AtYourService.

At Your Service

Do you have a question? Do you need assistance?
Hillsborough County is At Your Service

HCFLGov.net/AtYourService

Create an account today to enjoy the benefits!

- Submit a new service request
- Track the status of an open service request
- Add comments to a service request
- Stay in contact with the staff working on your request
- Upload photos
- Store your contact information

For assistance, call (813) 272-5900.

For hearing/voice impaired access, call 711.

Holiday Observances

Most Hillsborough County offices are closed for:

- New Year's Day
- Martin Luther King Day
- Memorial Day
- Independence Day
- Labor Day
- Veterans Day
- Thanksgiving (Thursday and Friday)
- Christmas (two days)

Hillsborough Television

(813) 272-5314 . HCFLGov.net/HTV

Hillsborough Television (HTV) is the award-winning, 24-hour television station for Hillsborough County, found on Frontier and Comcast cable channel 22 and Spectrum channel 637. HTV brings local government to residents with live telecasts and webcasts of government activities and meetings, as well as programming to inform residents about County initiatives and services. All televised meetings are closed captioned for hearing-impaired viewers, and captioned text is available online. Select archived meetings and programming are also available online. For a weekly programming schedule go online, call HTV, or refer to the Tampa Bay Times.



Tune in today to see what's happening in your County!

**Frontier: Channel 22 Comcast: Channel 22
Spectrum: Channel 637**

Stream HTV online anywhere, anytime by visiting
HCFLGov.net/HTV

Catch up on past Hillsborough County events and
programs - **YouTube.com/HillsboroughCounty**

Get in the Know!

**Connect
with
Hillsborough
County on
social media**



[Facebook.com/HillsboroughFL](https://www.facebook.com/HillsboroughFL)



[Twitter@HillsboroughFL](https://twitter.com/HillsboroughFL)



[YouTube.com/HillsboroughCounty](https://www.youtube.com/HillsboroughCounty)



[LinkedIn.com/company/Hillsborough-County](https://www.linkedin.com/company/Hillsborough-County)



[Instagram.com/HillsboroughFL](https://www.instagram.com/HillsboroughFL)

Get Connected. Stay Alert.



Hillsborough County

HCFL Alert is Hillsborough County's official public notification system for emergency and urgent alerts. We'll give you important news and instructions that other notification systems don't. Customize your profile to get voice, text, or email messages on the devices you choose at home or work – one, some, or all. In addition to emergency alerts, you can receive optional important informational messages and severe weather alerts.

Sign Up Today! Registration is free.

HCFLGov.net/HCFLAlert | (813) 272-6602

Additional Hillsborough County Government Offices

Clerk of the Circuit Court

(813) 276-8100

hillsclerk.com

Property Appraiser

(813) 272-6100

hcpafl.org

HART Customer Service

HART Transit Center

(813) 384-6319

Marion Transit Center

(813) 254-4278

gohart.org

Public Defender

(813) 272-5980

pd13.state.fl.us

Sheriff

(813) 247-8200

hcsotampa.fl.us

Health Department

(813) 307-8000

hillsborough.floridahealth.gov

Immunizations: (813) 307-8077

Supervisor of Elections

(813) 272-5850

votehillsborough.org

Hillsborough County

Public Schools

(813) 272-4000

sdhc.k12.fl.us

Tax Collector

(813) 635-5200

hillstax.org

About Hillsborough County

Located midway along the west coast of Florida, Hillsborough County has three incorporated cities – Tampa, Temple Terrace, and Plant City. Hillsborough County is the commercial and industrial heart of Tampa Bay. The fourth largest county in Florida, Hillsborough is home to about 1.3 million residents. Hillsborough County has seven County Commissioners who develop policy for the County and provide direction on programs for continued improvements of the area and for the welfare of its residents. The County's departments work to foster community prosperity and provide a positive quality of life.

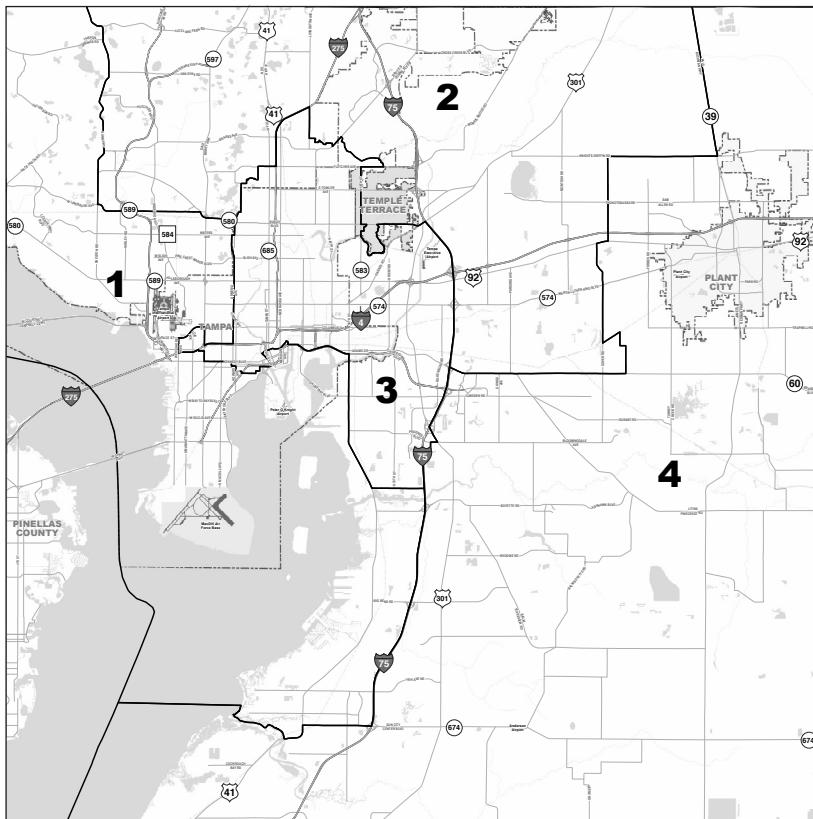
Plant City Information: (813) 659-4200

Tampa Information: (813) 274-8211

Temple Terrace Information: (813) 506-6420



Hillsborough
County Florida



About the Hillsborough County Board of County Commissioners

Board of County Commissioners
601 E. Kennedy Blvd., 2nd Floor
Tampa, 33602
(813) 272-5660

There are seven members on the Hillsborough County Board of County Commissioners. Four are elected from single-member districts, and three are elected at-large (countywide). The Board approves the County's operating and capital budgets and the County's Capital Improvement Program. The Board may take action on programs for the improvement of the County and the welfare of its residents.

Under a Charter Ordinance that went into effect in May 1985, County Commissioners are directed to perform legislative functions of government by developing policy for the management of Hillsborough County. The County Administrator, who is appointed by the Board, and administrative staff are responsible for the implementation of these policies.

Hillsborough County Commissioners



Sandra L. Murman
District 1

(813) 272-5470



Victor D. Crist
District 2

(813) 272-5452



Lesley "Les" Miller, Jr.
District 3

(813) 272-5720



Stacy R. White
District 4

(813) 272-5740



Ken Hagan
District 5, Countywide

(813) 272-5725



Pat Kemp
District 6, Countywide

(813) 272-5730



Al Higginbotham
District 7, Countywide

(813) 272-5735

Board of County Commissioners Meetings and Events

Regular Board meetings are open to the public and are generally held on the first and third Wednesdays of each month, beginning at 9 a.m., on the second floor of County Center.

The Board schedules public hearings and workshops on specific issues during the year and holds informal meetings in different areas of the county.

For agenda details, public hearing schedules, and other Commissioner events, visit HCFLGov.net/BOCCMeetings or call (813) 272-5750.

Board meetings are televised live by Hillsborough Television on Frontier channel 22, Spectrum channel 637, and Comcast channel 22. Meetings also are webcast live at HCFLGov.net/HTV.

Administration

County Administrator
Michael S. Merrill
(813) 272-5750

Hillsborough County's Administrator is an appointed official responsible for carrying out all decisions, policies, ordinances, and motions made by the Board of County Commissioners. The Administrator oversees all County administrative departments, and prepares an annual operating and capital budget.

County Attorney

Chip Fletcher
(813) 272-5670

The County Attorney is appointed by the Board of County Commissioners to advise and represent the Board, the County Administrator, and County departments. The office also prosecutes and defends legal actions by and against the County as approved or directed by the Board.

County Internal Auditor

Peggy Caskey
(813) 274-6795

The Office of the County Internal Auditor was approved by the voters as part of the Hillsborough County Charter revision in 2002. The Auditor is appointed by and reports to the Board of County Commissioners. The Auditor advises and assists the Board by conducting studies of the operation of County programs and services.

History of Hillsborough County

Hillsborough County takes its name from Wills Hill, British Secretary of State to the Colonies from 1768-1772. It was first mapped and explored by the Spanish in the early 16th century. Between 1559 and 1819, the area now called Florida was under the rule of four nations: Spain, France, Great Britain, and the United States. The United States purchased Florida from Spain in 1821 for \$5 million.

On January 25, 1834, the U.S. Legislative Council for the Territory of Florida approved an act organizing Hillsborough as Florida's 19th county. In 1845, Florida was granted statehood.

At that time, Hillsborough County was a sprawling area that included what is now Pinellas, Polk, Manatee, Sarasota, Charlotte, DeSoto, Hardee, and Highlands counties, most of Glades County, and part of Lee County. Despite its size, Hillsborough's population was only 836, not including soldiers or Native Americans.

When the first Commissioners met in 1846, the topics were taxes, transportation, a new courthouse and jail, and downtown development. The County tax raised \$148.69 that year. Commissioners were paid \$2 a day while in session.

In 1846, Commissioners approved plans for a new courthouse after the original building, a small log cabin, was burned during the Second Seminole War. The project was turned over to Capt. James McKay in 1847, and he completed a two-story house, 20 feet by 45 feet, at a cost of \$1,358. Commissioners later paid McKay an extra \$10 for additional work.

In 1851, a red brick courthouse with a silver dome was built, occupying one square block in downtown Tampa. Torn down in 1952, this distinctive courthouse is represented in the County logo. The current courthouse was built in 1952, and a new County government administration building, called County Center, opened in 1994. It was renamed Frederick B. Karl County Center in 2000, in honor of the County Administrator who was instrumental in the purchase of the building.

Hillsborough County Directory

9-1-1 Agency

601 E. Kennedy Blvd., 24th floor
Tampa, 33602
Phone: (813) 744-5911 Fax: (813) 744-5857

The 9-1-1 Agency is responsible for the integrity of the 9-1-1 System serving the citizens, businesses, and visitors of all jurisdictions within Hillsborough County. The 9-1-1 Agency supports the 10 public safety answering points throughout the county in their answering of 9-1-1 calls through the procurement of 9-1-1 telephone equipment and standardization of call-taking protocols. In support of accurate 9-1-1 service, the 9-1-1 Agency is responsible for the street naming and addressing for unincorporated Hillsborough County and for the coordination of street naming and addressing for the municipalities and enclaves throughout the County.

Streets & Addresses

A unit of the 9-1-1 Agency, Streets & Addresses is responsible for administering Hillsborough County's Uniform Numbering and Addressing Ordinance for unincorporated areas through approving the naming of public and private streets and issuing address numbers for residential and commercial structures. In support of the 9-1-1 Agency, this unit provides street location information to emergency agencies, government agencies, and the public.

Abandoned Property

See Code Enforcement

Adopt-A-Pond

See Public Works

Affordable Housing Services

601 E. Kennedy Blvd., 24th floor

Tampa, 33602

Phone: (813) 612-5397 Fax: (813) 635-8134

HCFLGov.net/AffordableHousing

Affordable Housing Services administers and distributes federal Housing and Urban Development funds through the Community Development Block Grant, HOME Investment Partnership Program, and the Emergency Solutions Grant, as well as state funds through the State Housing Initiatives Partnership. These grants help fund public and private agencies that provide single-family and multifamily housing improvements; shelters; housing and case management services for the homeless; financial assistance for low-income homebuyers; sidewalk, drainage, and road improvements in low-income areas; economic development opportunities for small businesses in low-income areas; and assistance for senior citizens, disadvantaged youth, victims of abuse, and disabled and low-income people.

For information regarding Section 8 Housing Vouchers, contact the Tampa Housing Authority at 5301 W. Cypress St. in Tampa, (813) 253-0551.

After School Programming

See Parks & Recreation

Aging Services

601 E. Kennedy Blvd., 16th floor

Tampa, 33602

(813) 272-6630

HCFLGov.net/Aging

Aging Services coordinates essential health and wellness services for Hillsborough County residents age 50 and older to encourage maximum independence and prosperity. Aging Services emphasizes the seven dimensions of wellness: physical, emotional, intellectual, social, spiritual, environmental, and financial. The department offers intake and screening assessments, individualized information and referral services, case management, senior centers and adult day care, nutrition services, transportation, in-home services, and a centralized customer care line.

Senior Centers

Senior centers offer activities, field trips, and socialization. Select centers offer adult day care, providing seniors with health and social programs that promote better physical and mental well-being. Special services are offered, such as dementia-specific adult day care and adult day health care.

Brandon Senior Center- 612 N. Parsons Ave., Brandon
(813) 635-8066

Gardenville Senior Center- 6215 Symmes Road, Gibsonton
(813) 671-7601

Lutz Senior Center- 112 First Ave. N.W., Lutz
(813) 264-3804

Oaks at Riverview Senior Center- 101 E. Kirby St. Tampa
(813) 272-6829

Ruskin Senior Center- 905 6th St. S.E., Ruskin
(813) 672-1107

Town 'N Country Senior Center- 7606 Paula Drive, Tampa
(813) 873-6336

Wimauma Senior Center- 5714 N. St., Wimauma
(813) 671-7672

Adult Day Care Services

Select centers offer adult day care, providing seniors with health and social programs that promote better physical and mental well-being. Special services are offered, such as dementia-specific adult day care.

Busansky Senior Center, 4102 W. Spruce St., Tampa
(813) 644-5990

Bloomingdale West Recreation Center, 3940 Canoga Park Drive, Brandon
(813) 330-7964

Plant City Adult Day Care, 1205 S. Waller St., Plant City
(813) 756-6920

Northlakes Community Center, 2640 N. Lakeview Drive, Tampa
(813) 570-7901

Nutrition Centers

Hillsborough County offers nutrition centers for older adults, to promote healthy eating habits and engage in a variety of activities that enhance the mind, body, and spirit. Midday meals are provided to eligible residents age 60 and older at over 15 locations. The centers feature lectures, films, demonstrations on nutrition education, and recreational activities. Home-delivered meals are provided to seniors and disabled adults who are homebound and unable to prepare meals.

Aqua Apts. Nutrition Center

4505 N. Rome Ave., Tampa

Bayshore Apts. Nutrition Center

2909 W. Barcelona St., Tampa

Bethune Apts. Nutrition Center

1515 Union St., Tampa

J.L. Young Apts. Nutrition Center

8220 N. Florida Ave., Tampa

Jewish Towers Apts.

Nutrition Center

3001 W. De Leon St., Tampa

Kings Manor Apts. Nutrition Center

2946 W. Columbus Drive, Tampa

Lightfoot Nutrition Center

10901 N. 56th St., Temple Terrace

Mary Walker Apts. Nutrition Center

4912 E. Linebaugh Ave., Tampa

Progress Village Nutrition Center

8701 Progress Blvd., Tampa

River Pines Apts. Nutrition Center

7517 N. 40th St., Tampa

San Clemente Villas

Nutrition Center

1102 N. Alexander St., Plant City

San Lorenzo Terrace II Apts.

Nutrition Center

4820 N. Gomez Ave., Tampa

Silver Tree Senior Apts.

Nutrition Center

11113 N. Nebraska Ave., Tampa

Sterling Heights Nutrition Center

11706 Williams Road, Thonotosassa

Tampa Baptist Manor Apts.

Nutrition Center

215 W. Grand Central Ave., Tampa

Agriculture

See Extension Service

Agriculture Industry Development

See Economic Development

Americans with Disabilities Act (ADA)

See Operations & Legislative Affairs

Animal Adoption

See Pet Resources

Animal Safety/Enforcement/Cruelty/Neglect Reporting

See Pet Resources

Athletic Services

See Parks & Recreation

Bakas Equestrian Center

See Conservation & Environmental Lands Management

Beaches

See Conservation & Environmental Lands Management

Board of County Commissioners Meeting Agenda

See Operations & Legislative Affairs

Boat Ramps

See Conservation & Environmental Lands Management

Boil Water Notices

See Public Utilities

Budget

See Management & Budget

Building Permits

See Development Services

Burgert Brothers Photographic Collection

See Tampa-Hillsborough County Public Library

Campgrounds

See Conservation & Environmental Lands Management

Camp Sparks

See Parks & Recreation

Canoe and Kayak Rental

See Conservation & Environmental Lands Management

Children's Services

3191 Clay Mangum Lane

Tampa, 33618

Phone: (813) 264-3807 Fax: (813) 264-3874

HCFLGov.net/Children

Children's Services is one of two County-operated residential programs in Florida serving youth between seven and 17 years old, and their families, in outpatient and residential programs. Children's Services oversees the Child Care Licensing program, located on the Lake Magdalene Campus. Services include residential group care for dependent, abused, or neglected children; individual and family counseling service designed to reunite families and prevent runaway and ungovernable behavior; and domestic violence, homelessness, and short-term residential respite care and shelter.

Child Care Licensing

3152 Clay Mangum Lane

Tampa, 33618

Phone: (813) 264-3925 Fax: (813) 264-2118

The Child Care Licensing program licenses and regulates child care centers and family child care homes in Hillsborough County. Hillsborough County is one of only three county governments in the state that regulates family child care homes, non-public schools, and religious-exempt centers. It conducts periodic inspections, investigates complaints filed against these facilities, and takes enforcement action as necessary. Information and classes on starting child care facilities and family day care homes are available. Child care centers and family child care home files can be reviewed by parents who are seeking child care. The program also offers a number of technical assistance services to child care providers.

Looking for quality child care?

Did you know that someone providing child care in their home must be licensed in Hillsborough County?



**HCFLGov.net/ChildCareLicensing
(813) 264-3925**

Code Enforcement

3629 Queen Palm Drive

Tampa, 33619

(813) 274-6600

HCFLGov.net/Code

Code Enforcement is responsible for the compliance and enforcement of numerous codes and ordinances, including the property-maintenance and land-management codes, to preserve the quality and value of public and private property by eliminating conditions that threaten the life, health, safety, and general welfare of residents. Through the effective application of code enforcement practices, investigators oversee property preservation and maintenance, false burglar alarms, foreclosed property registration, and land development.

Code Enforcement also monitors support and regulatory compliance for establishments such as pain clinics and locksmiths.

Residents can report possible code violations in unincorporated Hillsborough County, including property that is unmaintained or is in disrepair, by contacting Code Enforcement by phone or through the online Customer Service Center at HCFLGov.net/AtYourService. Inspections generally are performed within three business days.

Communications & Digital Media

601 E. Kennedy Blvd., 21st floor

Tampa, 33602

(813) 272-5314

HCFLGov.net/Media

Communications & Digital Media works to craft key messaging of County services, respond to media needs, and promote vital County programs utilizing traditional and modern methods of communications, including news releases, special events, the County website, and social media, along with the County's television station HTV.

Hillsborough Television (HTV)

(813) 272-5314

HCFLGov.net/HTV

HTV is the 24-hour television station for Hillsborough County, found on Frontier and Comcast cable channel 22 and Spectrum channel 637. HTV brings local government to residents with live telecasts and webcasts of government activities and meetings, as well as programming to inform residents about County initiatives and services. All televised meetings are closed captioned for hearing-impaired viewers, and captioned text is available online.

Community Centers

See Parks & Recreation

Community Collection Centers

See Public Works

Community Development Districts

See Development Services

Community Liaisons/Community Affairs

See Operations & Legislative Affairs

Community Resource Centers

See Social Services

Conservation & Environmental

Lands Management

Main office: 10940 McMullen Road, Riverview, 33569

Phone: (813) 672-7876 Fax: (813) 672-7880

Downtown office: 601 E. Kennedy Blvd., 24th floor, Tampa, 33602

Phone: (813) 272-6573 Fax: (813) 272-5287

HCFLGov.net/Conservation

Conservation & Environmental Lands Management focuses on conservation, nature preserves, trails, and the 10 conservation parks in Hillsborough County. Working with other government agencies and citizen groups, the Environmental Lands Management division administers the Jan K. Platt Environmental Lands Acquisition and Protection Program (ELAPP) to acquire and manage environmentally-sensitive lands, including these preserves:

Alafia River Corridor Nature Preserve

931 Old Welcome Road (horse trail parking), Lithia

9256 C.R. 39 (by Alderman Ford Park security residence), Plant City

Alafia River North Prong Preserve

8180 Henry George Road, Plant City

Alafia Scrub Nature Preserve

10212 Gibsonton Drive, Riverview

Alderman's Ford Nature Preserve

8911 Turkey Creek Road (public parking area), Plant City

Apollo Beach Nature Preserve

6760 Surfside Blvd. (park entrance), Apollo Beach

Bahia Beach Coastal Restoration

2513 Shell Point Road, Ruskin

Balm Scrub Preserve

15299 McGrady Road, Wimauma

Balm-Boyette Scrub Preserve

13998 Balm-Boyette Road (public parking lot), Lithia

Bell Creek Nature Preserve

10940 McMullen Road (office), Riverview

Blackwater Creek Nature Preserve

2469 Patrinostro Road, Plant City

Blackwater Hammock

7999 E. Veve Lane, Tampa

Boy Scout Preserve

5447 Lithia-Pinecrest Road (south entrance), Lithia

Brooker Creek Buffer Preserve

18202 Patterson Road (northernmost Patterson Road entrance), Odessa

Brooker Creek Headwaters Nature Preserve

18102 Ramblewood Road (public parking area), Lutz

Bullfrog Creek Preserve

14601 U.S. 301, Wimauma

Camp Bayou

4102 24th St. S.E. (preserve entrance), Ruskin

Cockroach Bay Aquatic Preserve

3839 Gulf City Road, Ruskin

Cockroach and Piney Point Creeks

5351 S. U.S. 41, Ruskin

Cockroach Creek Greenway Preserve

4110 Valroy Road, Ruskin

Cypress Creek Preserve

18000 Lizard Tail Lane, Tampa

Dairy Farm (Old Fort King Trailhead)

15302 U.S. 301, Thonotosassa

Delaney Creek

5202 Hartford St., Tampa

Diamondback Preserve

5602 W. Gray St., Tampa

Double Branch Bay (Bower Tract)

12460 W. Hillsborough Ave. (western gate), Tampa

Ekker Preserve

11002 Ekker Road (security residence), Gibsonton

English Creek

2940 E. S.R. 60 (preserve entrance), Plant City

Fish Hawk Preserve

16640 Boyette Road, Riverview

3931 Lithia Springs Road, Lithia

Florida College Preserve

9514 Woodland Ridge Drive, Temple Terrace

Fred & Ida Schultz Preserve

5906 Kracker Ave., Gibsonton

Fulkerson Road Preserve

3701 Lavender Road, Ruskin

Golden Aster Scrub Preserve

12181 East Bay Road, Gibsonton

Kitchen Preserve

6099 Isabel Ave., Gibsonton

Lake Dan Preserve

19116 Huckavalle Road (future public access), Odessa

Lake Frances Preserve

10225 Woodstock Road (office), Odessa

10339 Woodstock Road (horse entrance)

11009 Tarpon Springs Road (trailer parking)

Lithia Springs Preserve

2702 Donnelly Road, Valrico

Little Manatee River Corridor Addition

21821 Keene Road, Wimauma

Little Manatee River Preserve

215 Stephens Road, Ruskin

Lower Green Swamp Preserve

3536 E. Knights Griffin Road (enter at south security residence), Plant City

Macintosh Preserve

775 E. Knights Griffin Road, Plant City

McKay Bay Preserve

298 S. 39th St., Tampa

Morris Bridge 70-Acre Preserve

12573 Morris Bridge Road, Thonotosassa

New Tampa Flatwoods

17001 Dona Michelle Drive, Tampa

Oakridge

15847 Morris Bridge Road, Thonotosassa

Pam Callahan Nature Preserve

5750 Memorial Highway, Tampa

Port Tampa Restoration

6601 S. Sherrill St., Tampa

Rhodine Scrub Nature Preserve

12560 Rhodine Road, Riverview

12715 Silver Pine Drive, Riverview

Rivercrest Park Addition

730 W. Emma St., Tampa

River Tower Park

401 E. Bird St., Tampa

Your Annual Pass to Regional Parks

Explore Hillsborough County's
10 Regional Parks and save on entrance fees
with an annual pass.

Family Park Pass \$100

Entrance for up to eight people in the vehicle. \$1 each additional person.

Individual Park Pass \$50

Entrance for pass holder. \$1 each additional person.

Passes can be purchased in person at

**Branchton Regional Parks Office, 15502 Morris Bridge Road in Thonotosassa
Monday - Friday, 8 a.m. to 4 p.m. or call (813) 987-6240.**

Check HCFLGov.net to see
if you're eligible for a Parks Pass discount.

Rocky Creek Coastal Preserve

5120 Troydale Road, Tampa

Rocky Creek Trails Nature Preserve

7201 Gunn Highway, Tampa

South MacDill 48

6415 S. MacDill Ave., Tampa

Tower Restoration

401 E. Bird St., Tampa

Town 'N Country Preserve

8304 Montague St., Tampa

Triple Creek Nature Preserve

13305 Balm Boyette Road (public parking area), Riverview

Upper Little Manatee River Nature Preserve

3398 C.R. 579 (public parking lot), Wimauma

Violet Cury Nature Preserve

1802 Sinclair Hills Road, Lutz

Wolf Branch Nature Preserve

1403 19th Ave. N.W. (walk-through only), Apollo Beach

Conservation Park Services

(813) 987-6240

Conservation Park Services administers 10 conservation parks that serve millions of visitors each year by providing picnic areas, family and group campgrounds, swimming, fishing, canoeing, kayaking, and access to acres of natural beauty.

Alderman's Ford Park, 9625 Canoe Launch Loop, Lithia

(813) 757-3801

Boardwalk and pedestrian/bicycle trails connect to a picnic area on the Alafia River. The 1,141-acre park is a popular canoe site.

Winter hours: 8 a.m. to 6 p.m.; summer hours: 8 a.m. to 7 p.m.

Edward Medard Park, 6140 Turkey Creek Road, Plant City

(813) 757-3802

Popular freshwater fishing reservoir also features campgrounds and picnic area. A favorite park for large group picnics and other gatherings.

Winter hours: 8 a.m. to 6 p.m.; summer hours: 8 a.m. to 7 p.m.

E.G. Simmons Park, 2401 19th Ave. N.W., Ruskin

(813) 671-7655

Boating, swimming, fishing, and camping draw people to this 469-acre facility on Tampa Bay. Bird watching is popular in the shallow mangrove swamps.

Eureka Springs Park, 6400 Eureka Springs Road, Tampa

(813) 744-5536

The 31-acre botanical garden includes rare and unusual plants and features a greenhouse, trellised walkways, a boardwalk, and a picnic area.

Lake Park, 17302 N. Dale Mabry Highway, Lutz

(813) 264-3806

This 600-acre park has five lakes, pine flat woods, and hardwood hammocks. Activities include fishing and picnicking. The park also features a BMX course, a radio-controlled car track, an archery range, and an equestrian area.

Lake Rogers Park, 9010 N. Mobley Road, Odessa,

(813) 264-3917

This 274-acre park is centered on an 80-acre lake. Hiking, off-road bicycle trails, picnic areas, fishing, and youth group primitive camping are available.

Lettuce Lake Park, 6920 Fletcher Ave., Tampa

(813) 987-6204

The park has a picnic area and a boardwalk leading to an observation tower. Bicycle and pedestrian trails meander through the park.

Lithia Springs Park, 3932 Lithia Springs Road, Lithia

(813) 744-5572

A natural spring provides 72-degree water year-round for swimming. A bathhouse, playground, picnic facilities, and camping are available.

Upper Tampa Bay Park, 8001 Double Branch Road, Tampa

(813) 855-1765

This 2,144-acre park and preserve features an environmental study center, picnic areas, fishing, hiking, and boardwalks with views of Tampa Bay.

Veterans Memorial Park, 3602 U.S. 301 N., Tampa

(813) 744-5502

The Wilderness Park System includes 17,000 acres and was developed in cooperation with the Southwest Florida Water Management District, the U.S. Army Corps of Engineers, and the City of Tampa. It includes the following sites:

- **Dead River Park**, 15098 Dead River Road, Thonotosassa, near U.S. 301
(813) 987-6210
- **Flatwoods Park**, 14302 Morris Bridge Road, Thonotosassa
(813) 987-6211
- **John B. Sargeant Park**, 12702 U.S. 301 N., Thonotosassa
(813) 987-6208

- **Harney Boat Ramp**, 7115 U.S. 301 N., Thonotosassa
- **Morris Bridge Park**, 13630 Morris Bridge Road, Thonotosassa
(813) 987-6209
- **Morris Bridge Biking Area**, 12651 Morris Bridge Road, Thonotosassa
- **Old Fort King Trail**, running south from Hillsborough River State Park to John B. Sergeant Park.
- **Trout Creek Park**, 12550 Morris Bridge Road, Thonotosassa,
(813) 987-6200

Trails

(813) 801-6729

The Upper Tampa Bay Trail is located in northwest Hillsborough County. It extends from a trailhead off Memorial Highway/Montague Street to Peterson Road Park. A separate section of trail continues north from Van Dyke Road, then east to the Lutz Lake Fern Road trailhead, connecting to the Suncoast Trail at the Veterans Expressway.

Trailheads are located at:

- **Channel Park Trailhead**, 9201 W. Waters Ave.
- **Ehrlich Conservation Office**, 7508 Ehrlich Road
- **Lutz Lake Fern Trailhead**, 7020 Lutz Lake Fern Road
- **Memorial Trailhead**, 7499 Montague St.
- **Peterson Park**, 8203 Peterson Road
- **Wilsky Boulevard Trailhead**, 10314 Wilsky Blvd.

Bakas Equestrian Center

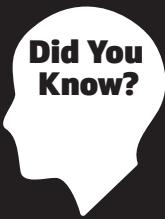
11510 Whisper Lake Trail

Tampa, 33626

(813) 264-3890

The Bakas Equestrian Center offers horseback riding to children and adults with disabilities of all levels. The program provides group riding lessons, trail rides, carriage riding, parties, and special events.

Construction Code *See Development Services*



Did You Know?

Consumer Protection helps victims of fraud, theft, and unfair business practices?

HCFLGov.net/ConsumerProtection

Consumer & Veterans Services

Brandon Regional Service Center

311 Pauls Drive, #100, Brandon, 33511

Phone: (813) 635-8316 Fax: (813) 272-5002

Consumer Protection

HCFLGov.net/ConsumerProtection

Hillsborough County Consumer Protection assists current and potential victims of fraud, theft, and unfair or deceptive trade practices and transactions. Staff and investigators work to educate residents, intake and resolve complaints, and partner with local and state agencies as needed. The department is also the first point of contact for the County's Wage Recovery Program. Hillsborough County Consumer Protection is a division of Consumer & Veterans Services.

Consumer Protection – Main Office

410 30th St. S.E., Suite 104, Ruskin

Monday - Friday, 8 a.m. to 4:30 p.m.

Phone: (813) 903-3430 Fax: (813) 272-5002

Consumer Protection – North County

15610 Premiere Drive, Tampa

Monday - Friday, 8 a.m. to 4:30 p.m.

(813) 964-2741 Fax: (813) 272-5002

Veterans Memorial Park

3602 U.S. 301 N., Tampa

Monday - Friday, 8 a.m. to 4:30 p.m.

(813) 744-5588 Fax: (813) 272-5002



Unpaid Wages?

Wage theft is when an employer fails to pay the full amount earned. You may qualify for free help to recover missing wages.

For more information, call
Hillsborough County Consumer Protection
at (813) 903-3430.

If you earned it, you deserve it.

HCFLGov.net/WageRecovery

Veterans Services

HCFLGov.net/Veterans

Hillsborough County Veterans Services serves as a single point of contact for all Veterans and their families to access federal, state, and local benefits. The office staff supports Veteran activities in the county and connects Veterans to valuable resources. Veterans Services assists Veterans with assisted living facilities, education, employment, funeral services, home health care, pension, transition programs, and much more. Specially trained Veteran advocates are privileged to serve those who served at no charge.

Veterans Services – Main Office

Brandon Regional Service Center
311 Pauls Drive, #100, Brandon, 33511
Monday - Friday, 8 a.m. to 4:30 p.m.
Phone (813) 635-8316 Fax (813) 272-5002

Veterans Services – South County

South Shore Regional Service Center
410 30th St. S.E. #104, Ruskin, 33570
Monday - Friday, 8 a.m. to 4:30 p.m.
Phone (813) 641-6994 Fax (813) 272-5002

James Haley VA Hospital

13000 Bruce B. Downs Blvd., Bldg. 41, Room 41-238 B,
Tampa, 33612
Monday - Thursday, 8 a.m. to 4:30 p.m. and Friday, 8 a.m. to noon
(813) 903-4884 Fax (813) 272-5002

Veterans Memorial Park and Museum

3602 U.S. Hwy. 301 N., Tampa, 33619
Monday - Friday, 8 a.m. to 4:30 p.m.
Phone (813) 744-5349 Fax (813) 272-5002



Are you a Veteran in need of assistance?

Veterans Services connects heroes and their families
to federal, state, and local benefits.

Call (813) 635-8316 or visit HCFLGov.net/Veterans

Contractor Licensing

See Development Services

Corporate Business Development

See Economic Development

Criminal Justice

See Strategic Planning & Grants Management

Customer Service & Support

601 E. Kennedy Blvd., 28th floor

Tampa, 33602

(813) 272-5900 For hearing/voice impaired access, call 711.

HCFLGov.net/AtYourService

Customer Service & Support provides customer assistance, general information, and referrals to government services. It also coordinates with County departments regarding service requests to ensure an accurate and timely response through the Customer Service Center. The department handles inquiries and reservations for public use of Joe Chillura Courthouse Square at 600 E. Kennedy Blvd. in downtown Tampa.

Neighborhood Relations

601 E. Kennedy Blvd., 28th floor

Tampa, 33602

(813) 307-3564

HCFLGov.net/Neighborhoods

Neighborhood Relations serves as a liaison between the community and County government. The department provides a point of contact for citizens, with an emphasis on Hillsborough County's neighborhood and civic associations. Neighborhood Relations works with community groups, County departments, and other organizations to build partnerships that improve, enhance, and preserve the quality of life in Hillsborough County neighborhoods.

Death Investigations

See Medical Examiner

Development Services

601 E. Kennedy Blvd., 19th floor

Tampa, 33602

Phone: (813) 272-5600 Fax: (813) 272-6068

HCFLGov.net/Development

Development Services administers the Hillsborough County Land Development Code and provides planning, zoning, development review, permitting, and building inspection services for unincorporated Hillsborough County. Development Services' responsibilities include review and processing of rezoning requests and applications for other development orders, review and permitting of site development plans and proposed subdivisions of land, and administration and enforcement of the Florida Building Code. This includes issuance of building permits, inspection of permitted work, and administration of the impact fee program.

The Center for Development Services

Hillsborough County's construction services center

- Building Permit Intake & Processing
- Contractor Licensing
- Developer Site & Subdivision Review
- Environmental Permitting Remote Interactive Worksite
- Permits for Right of Way Use & Driveway Connections
- Rezoning Application Intake
- Zoning Counseling

HCFLGov.net/Development | (813) 272-5600

Developments of Regional Impact

See Development Services

Disadvantaged Minority Business Enterprise Programs

See Economic Development

Disadvantaged Women Business Enterprise Programs

See Economic Development

Disaster Preparedness

See Emergency Management

Dog Parks

See Parks & Recreation

Down Payment Financial Assistance

See Affordable Housing Services

Drinking Water

See Public Utilities

Community Housing Solutions Center

See Homeless Services

Economic Development

601 E. Kennedy Blvd., 20th floor

Tampa, 33602

Phone: (813) 272-7232 Fax: (813) 276-2638

HCFLGov.net/EcoDev

Economic Development focuses on supporting the 10 drivers of economic development identified in the County's Comprehensive Economic Development Strategy, which are: Competitive Sites and Redevelopment; Technology and Innovation; Entrepreneurial and Small Business Ecosystem; Infrastructure; Economic Gateways; Quality Places; Targeted Industries; Conventions, Tourism, and Sports; Workforce and Knowledge Infrastructure; and Competitive Positioning. While the department is engaged in support of several of the 10 drivers, many of the driver goals are achieved through intra-County departmental teams and through the department's contractual relationships and partnerships.

Economic Development Innovation Initiative (EDI2)

The Economic Development Innovation Initiative (EDI2) is a comprehensive program to drive the growth of technology and innovation start-ups and small businesses. The first of its kind in the state, the program addresses the need for financial, technical, and infrastructure support for the technology and innovation ecosystem.

Disadvantaged Minority/Disadvantaged Women (DM/DWBE) and Small Business Enterprise (SBE)

The Disadvantaged Minority/Disadvantaged Women (DM/DWBE) and Small Business Enterprise (SBE) Encouragement Programs provide opportunities for minority/women-owned and small businesses to do business with the County, which includes construction, contractual services, professional consulting services, and commodities.

Entrepreneur Collaborative Center (ECC)

The ECC is a "one-stop shop" for entrepreneurs seeking a collaborative workspace, meeting facilities, and access to free technical assistance from a variety of service providers, including the Florida SBDC at Hillsborough County.

Florida SBDC at Hillsborough County

The Florida SBDC at Hillsborough County provides entrepreneurs with professional business consulting at no cost, management training, and vital information they need to grow and succeed in a complex and competitive global environment.

Economic Development Innovation Initiative



The Entrepreneur Collaborative Center unlocks Hillsborough County's growth potential and helps strengthen the local entrepreneurial ecosystem.



One-stop shop for entrepreneurial resources and information, collaboration, and mentoring

State-of-the-art technology and collaborative space for local nonprofits and agencies to host networking and engagement events

Home of the Florida SBDC at Hillsborough County

2101 E. Palm Ave. in Tampa | (813) 204-9267 | HCFLGov.net/ECC

(EDI2)

See Economic Development

Emergency Management

See Fire Rescue

Emergency Operations Center

See Fire Rescue

Employment with Hillsborough County

See Human Resources

Enterprise Solutions & Quality Assurance

601 E. Kennedy Blvd., 25th floor

Tampa, 33602

(813) 272-6671

An internal service department under the Chief Financial Administrator, Enterprise Solutions & Quality Assurance (ES&QA) provides functional and technical support of the Oracle e-Business Suite Enterprise Resource Planning (ERP) system, ERP integrations, and quality assurance of fiscal processes, transactions, and reporting. ES&QA serves all departments under the County Administrator as well as several other County agencies, including the Environmental Protection Commission, Supervisor of Elections, Public Transportation Commission, Planning Commission, County Attorney, Internal Auditor, Soil & Water Conservation, and Victims Assistance.

Entrepreneur Collaborative Center

See Economic Development

Environmental Lands Acquisition and Protection Program (ELAPP)

See Conservation & Environmental Lands Management

Equal Opportunity Administrator (EOA)

See Operations & Legislative Affairs

Extension Service

5339 S. County Road 579

Seffner, 33584

Phone: (813) 744-5519 Fax: (813) 744-5776

HCFLGov.net/Extension

Hillsborough County Extension is a partnership of Hillsborough County, the University of Florida-Institute of Food & Agricultural Sciences (UF/IFAS), and the U.S. Department of Agriculture. It provides research-based information and education in family and consumer sciences, horticulture, agriculture, natural resources, and youth development. It conducts educational programs, seminars and demonstrations; distributes publications and produces videos; offers advice to residents; and coordinates a network of volunteers. It administers the 4-H Program, Summer Youth Day Camps, Master Gardener programs, Green Industries Best Management Practices training, pesticide licensing training and testing, and the Expanded Food and Nutrition Education program for limited-income families.

Fair Housing

See Operations & Legislative Affairs

False Burglar Alarms

See Code Enforcement

False Fire Alarms

See Fire Rescue

Fire Inspections

See Fire Rescue

Fire Marshal

See Fire Rescue

Fire Prevention Programs

See Fire Rescue

Fire Rescue

9450 E. Columbus Drive
Tampa, 33619
(813) 236-3800
HCFLGov.net/Fire

Hillsborough County Fire Rescue provides fire prevention, suppression, and emergency medical services for the unincorporated areas of Hillsborough County. Fire Rescue has certified paramedic firefighters to ensure advanced life support arrives on the scene of a medical emergency, even if a rescue unit has not yet arrived. Fire Rescue also provides fire-safety programs, free smoke alarms through Project SAFE, and safety training to the public. The Fire Marshal's Office, a section of Hillsborough County Fire Rescue, performs fire investigations, fire-prevention inspections, enforces the Florida Fire Prevention Code, reviews plans for new buildings and renovations, and performs acceptance inspections for safety systems.

Emergency Dispatch Communications

9450 E. Columbus Drive, Tampa, 33619
(813) 236-3800

In the event of an emergency, call 9-1-1.

A section of Hillsborough County Fire Rescue, Emergency Dispatch Communications, receives and dispatches 9-1-1 responses for medical and fire assistance in the unincorporated areas of the county, and provides pre-arrival medical instructions. The section coordinates all call operations in times of natural disaster and/or mass casualty emergencies.

Emergency Management

9450 E. Columbus Drive
Tampa, 33619
(813) 236-3800
HCFLGov.net/Emergency

A section of Hillsborough County Fire Rescue, the Office of Emergency Management, coordinates actions to prepare for, respond to, recover from, and mitigate natural or man-made disasters that might affect the health, safety, or general welfare of residents. It manages the County Emergency Operations Center, the central direction and control facility for all disaster-related activities. It plans and conducts emergency operations and coordinates emergency management functions, including serving as a liaison between state and federal agencies.

Fleet Management

410 S. 78th St., Tampa, 33619
(813) 744-5580
HCFLGov.net/Fleet

Fleet Management provides asset-preservation services in partnership with local vendors to maintain vehicles and equipment to minimize replacement costs, enhance efficiency, and foster a safe environment. The County operates approximately 3,360 vehicles and equipment items with a value of over \$145 million. Fleet core services also include fuel management for County departments, County Constitutional Offices, and various non-County, and State of Florida governmental organizations.

Flooding

See Public Works

Florida Building Code

See Development Services

Florida SBDC at Hillsborough County

See Economic Development

Food Safety

See Extension Service

Genealogy Research

See Tampa-Hillsborough County Public Library

Head Start/Early Head Start

3639 W. Waters Ave., Suite 500
Tampa, 33614
Phone: (813) 272-5140 Fax: (813) 975-2161
HCFLGov.net/HeadStart

Hillsborough County's Head Start and Early Head Start programs provide early childhood development and education, access to dental and mental health services, nutrition programs, and parent-involvement opportunities. Head Start also offers family support services individualized for men and women, relationship-building programs, and support for expectant mothers. The program serves low-income families with children through age 4, including those with special needs.

County-Operated Head Start/Early Head Start Centers:

Bealsville Head Start- 5100 Horton Road, Bealsville
(813) 757-3733

Brandon Head Start- 9547 E. Columbus Drive, Tampa
(813) 744-5321

Deborah McNair Calhoun Head Start/Early Head Start-
2911 E. Henry Ave., Tampa
(813) 273-3687

Grant Park Head Start- 4422 E. Columbus Drive, Tampa
(813) 384-4095

Jackson Springs Head Start- 7345 Jackson Springs Road, Tampa
(813) 554-5041

Kimmins Early Head Start- 1502 E. 2nd Ave., Tampa
(813) 272-6128

La Paloma Head Start- 3419 N. Nebraska Ave., Tampa
(813) 276-8539

Mango Head Start/Early Head Start- 11210 Broadway Ave., Seffner
(813) 744-5683

McCloud Head Start- 2103 N. Rome Ave., Tampa
(813) 273-3688

MOSI Head Start- 4901 Fowler Ave., Tampa
(813) 987-6202

North Tampa Head Start- 14013 N. 22nd Ave., Tampa
(813) 903-3492

Nye Park Head Start- 630 Sunset Lane, Lutz
(813) 903-2206

Plant City Head Start- 1302 Alsobrook St., Plant City
(813) 757-3845

Robles Park Head Start- 3814 N. Central Ave., Tampa
(813) 272-6448

South County Head Start- 215 S. 14th Ave. S.E., Ruskin
(813) 671-7662

Strawberry Hills Head Start/Early Head Start- 701 Tillman Place, Plant City
(813) 757-3934

Tampa Heights Head Start- 175 E. Frances Ave., Tampa
(813) 671-7662

Town 'N Country Commons Head Start- 7606 Paula Drive, Tampa
(813) 554-5096

West Tampa Head Start- 1129 E. Main St., Tampa
(813) 273-3689

Contracted Head Start/Early Head Start Locations:

Bible Based Fellowship Church of Temple Terrace Vision of Excellence-
Head Start/Early Head Start, 8718 N. 46th St. and 8732 N. 46th St., Tampa
(813) 980-0559

Easter Seals- 2401 E. Henry Ave., Tampa
(813) 272-5140

King's Kids- 3000 N. 34th St., Tampa
(813) 272-5140

R-Club Telecom Head Start- 12420 Telecom Drive, Tampa
(813) 979-0002

Health Care Services

601 E. Kennedy Blvd., 16th floor
Tampa, 33602

Phone: (813) 272-5040 Fax: (813) 276-2865
HCFLGov.net/HealthCare

The Hillsborough Healthcare Plan is a comprehensive managed care program for Hillsborough County residents who have limited income and assets and do not qualify for other health care coverage, including Medicare and Medicaid. The program is funded by a special sales tax and is administered by Hillsborough County Government Health Care Services. Hillsborough Healthcare Plan covers primary and specialty care, inpatient and outpatient treatment, pharmaceuticals, and other services that are medically necessary.

Health Insurance Portability and Accountability Act (HIPAA) Compliance

See Operations & Legislative Affairs

Historic Preservation Challenge Grant

See Economic Development

Historic Preservation Matching Grant

See Development Services

THE HIVE Makerspace and Innovation Center

See Tampa-Hillsborough County Public Library

Homeless Services

601 E. Kennedy Blvd., 24th Floor
Tampa, 33602
(813) 274-6834
HCFLGov.net/Homeless

Homeless Services is responsible for coordinating federal, state, and local resources in partnership with the community to end homelessness among families and individuals in Hillsborough County. Homeless Services works in collaboration with many local organizations to provide resources and programs to individuals and families. If you are experiencing homelessness or know someone who is, call (813) 301-7328.

You may be eligible if:

- You are a person who is currently sleeping on the streets
- You are living in an emergency shelter
- You are living in a hotel/motel paid for by charitable organizations or government program
- You are living in a place not meant for human habitation

Horseback Riding

See Conservation & Environmental Lands Management

Household Hazardous Waste Collections

See Public Works

Housing Grants

See Affordable Housing Services

Housing Rehabilitation Owner-Occupied

See Affordable Housing Services

HTV

See Communications & Digital Media

Human Resources

601 E. Kennedy Blvd., 17th floor
Tampa, 33602
Main: (813) 272-5130 Recruitment: (813) 274-6547
HCFLGov.net/Jobs

Human Resources provides all personnel services to departments under the County Administrator in order to attract, retain, and motivate employees for public service, and to ensure equal opportunity to employees. These services include the recruitment and compensation for management positions, training and organizational development, career development, employee and labor relations, and maintenance of employee records.

The department is also responsible for the administration of employee benefits, the wellness program, and Workers Compensation for the County Administrator and certain agencies and Constitutional Officers. Employment opportunities are listed on the County's website, and applications are accepted through an online process.

Hurricane Preparedness

See Fire Rescue

Impact Fees

See Development Services

Information for Hillsborough County Departments

See Customer Service & Support

Information & Innovation Office

601 E. Kennedy Blvd., 28th floor

Tampa, 33602

Phone: (813) 272-5464 Fax: (813) 272-6292

As an internal consultancy, the Office of the Chief Information & Innovation Officer (CIO) works in partnership with County departments toward Hillsborough County's strategic goals while improving customer service.

The Office of the CIO includes the following divisions:

- Information Technology Infrastructure & Technical Support
- Information & Cyber Security
- Performance Improvement
- Innovation & Emerging Technologies
- Software Development & Solution
- Information Technology Administrative Systems & Processes

Intergovernmental Relations

See Operations & Legislative Affairs

Jobs

See Human Resources

Landscape

See Extension Service

Leash Laws

See Pet Resources

Legislative Affairs

See Operations & Legislative Affairs

Library Services

Phone: (813) 273-3652 Fax: (813) 272-5423

(813) 301-7173 TTY

hcplc.org

Tampa-Hillsborough County Public Library (THPL) has been serving the educational, recreational, and cultural needs of citizens of all ages for over a century. Through a network of 26 community libraries, Bookmobile and Cybermobile, we offer books, magazines, CDs, DVDs, ebooks and other downloadable items, creative and recreational programs, classes, and cultural events; community meeting space; and computer and internet access. THPL is part of the Hillsborough County Public Library Cooperative in partnership with the public libraries of Temple Terrace and Plant City, offering 24/7 access to resources and digital collections via our Online Library — HCPLC.org. Our professionally trained staff assists customers in learning, using technology, and locating quality information. All of this is free to Hillsborough County residents with a library card.

Hillsborough County Public Library Cooperative Locations:

78th Street Community Library

7625 Palm River Road, Tampa

Austin Davis Public Library

17808 Wayne Road, Odessa

Bloomingdale Regional Public Library

1906 Bloomingdale Ave., Valrico

Brandon Regional Library

619 Vonderburg Drive, Brandon

Bruton Memorial Library

302 W. McLendon St., Plant City

C. Blythe Andrews, Jr. Public Library

2607 E. Dr. Martin Luther King Jr. Blvd., Tampa

Charles J. Fendig Public Library

3909 Neptune St., Tampa

Egypt Lake Partnership Library

3403 W. Lambright St., Tampa

James J. Lunsford Law Library

701 E. Twiggs St., Tampa

Jan Kaminis Platt Regional Library

3910 S. Manhattan Ave., Tampa



Connecting You to Legal Resources

Here's what you'll find at the Public Law Library

- Free access to legal services.
- Help available to the general public, self-represented litigants, business owners, and anyone who wants to know more about their rights and how to access the legal system.
- Up-to-date printed and online research materials.
- Meeting rooms and work spaces.



James J. Lunsford Law Library
701 E. Twiggs St., Tampa, FL 33602
Monday - Saturday 8 a.m. to 5 p.m.
(813) 272-5818

Jimmie B. Keel Regional Library

2902 W. Bearss Ave., Tampa

John F. Germany Public Library (main library)

900 N. Ashley Drive, Tampa

Lutz Branch Library

101 Lutz-Lake Fern Road W., Lutz

New Tampa Regional Library

10001 Cross Creek Blvd., Tampa

Norma & Joseph Robinson Partnership

Library at Sulphur Springs

8412 N. 13th St., Tampa

North Tampa Branch Library

8916 N. Blvd., Tampa

Port Tampa City Library

4902 W. Commerce St., Tampa

Riverview Branch Library

10509 Riverview Drive, Riverview

Robert W. Saunders, Sr. Public Library

1505 Nebraska Ave., Tampa

Ruskin Branch Library

1 Dickman Drive S.E., Ruskin

Seffner-Mango Branch Library

410 N. Kingsway Road, Seffner

Seminole Heights Branch Library

4711 Central Ave., Tampa

SouthShore Regional Library

15616 Beth Shields Way, Ruskin

Thonotosassa Branch Library

10715 Main St., Thonotosassa

Temple Terrace Public Library

202 Bullard Parkway, Temple Terrace

Town 'N Country Regional Public Library

7606 W. Paula Drive, Tampa

Upper Tampa Bay Regional Public Library

11211 Countryway Blvd., Tampa

West Tampa Branch Library

2312 W. Union St., Tampa

Locksmith Ordinance

See Code Enforcement

Lost/Stray Pets

See Pet Resources

Management & Budget

601 E. Kennedy Blvd., 26th floor

Tampa, 33602

(813) 272-5890

HCFLGov.net/Budget

Management & Budget prepares budget materials and develops sound financial and management policies and practices to effectively allocate and utilize resources. The department is responsible for developing a biennial budget, a financial plan to fund the multiyear Capital Improvement Program, and the updated five-year financial forecasts. It conducts management studies and fiscal impact analyses, evaluates revenue alternatives, develops and evaluates performance measures, and conducts oversight for dependent special districts. Budget documents and a Taxpayer's Guide to the Hillsborough County Budget are available online or by contacting the department.

Master Gardener

See Extension Service

Medical Examiner

11025 N. 46th St.

Tampa, 33617

(813) 914-4500

Death Investigations: (813) 914-4567

The Medical Examiner investigates deaths occurring in the County under a specific set of circumstances defined in Chapter 406, Florida Statutes, and determines the cause and manner of death. Death investigations frequently include autopsies conducted by medical examiners and physicians specializing in forensic pathology. The department also arranges for disposition of bodies that are unclaimed.

Minority Business Programs

See Economic Development

Mosquito and Aquatic Weed Control

See Public Works

Natural Resources

See Development Services

Neighborhoods

See Customer Service & Support

Nutrition Centers

See Aging Services

Operations & Legislative Affairs

(813) 276-2640

HCFLGov.net/OLA

Operations and Legislative Affairs provides an array of important services and functions, including intergovernmental relations, agenda management, special projects, community affairs, ADA liaison, HIPAA compliance, Equal Opportunity Administrator, and staffing of various boards and councils.

Intergovernmental Relations develops and coordinates the state and federal legislative programs on behalf of the Board of County Commissioners and the County Administrator.

Hillsborough County is home to a diverse population, and the Community Affairs Liaisons provide outreach and assistance to these citizens. These team members participate in community events and engage in dialogue to

learn the needs and desires of diverse groups, and to guide the County in addressing these concerns.

The agenda-management process involves the coordination and compilation of documents on a regular, recurring basis, resulting in the Board of County Commissioners' agenda. The responsible team member also creates and posts the online version of the agenda, serves as a point of contact for the agenda process, and produces meeting recaps.

Americans with Disabilities Act (ADA)

601 E. Kennedy Blvd., 21st floor

Tampa, 33602

(813) 276-8401 For hearing/voice impaired access, call 711.

HCFLGov.net/ADA

The office represents Hillsborough County on disability issues and applicable disability rights laws, and responds to citizen grievances. Additionally, the office coordinates resolutions concerning Hillsborough County programs, services, or facilities under federal, state, or local disability rights laws. Information and training on disability related resources, disability etiquette, and disability rights laws is also available.

Equal Opportunity Administrator

700 East Twiggs St., Suite 830

Tampa, 33602

(813) 272-6554

The Equal Opportunity Administrator's Office provides assistance to County residents who believe they have been discriminated against because of race, color, gender, age, national origin, religion, disability, marital or familial status, sexual orientation, or gender identity or expression. The Office investigates employment, housing, credit extension, contracting, and other practices, and provides training to residents, businesses, and organizations.

Parking Garage

See Real Estate & Facilities Services

Parks & Recreation

6105 E. Sligh Ave.

Tampa, 33617

Phone: (813) 744-5595 Fax: (813) 744-5967

HCFLGov.net/Parks

Parks & Recreation develops, operates, and programs over 150 neighborhood parks and playgrounds, 11 regional recreation centers supporting an additional 50 satellite sites, three skate parks, and six dog parks throughout Hillsborough County.

Athletic Services

Phone: (813) 744-5595 Fax: (813) 744-5598

Athletic Services manages and schedules activities for 35 complexes providing a variety of competitive and non-competitive youth and adult sports leagues.

Dog Parks

Apollo Beach

664 Golf & Sea Blvd., Apollo Beach

Carolyn Meeker Dog Park

122 First Ave. S.W., Lutz

Logan Gate

7374 Monterey Blvd., Tampa

Mango Dog Park

11717 Clay Pit Road, Seffner

Northwest County Dog Park

8951 W. Waters Ave., Tampa

West Park Dog Park

6402 Occident St., Tampa

Recreation Services

(813) 635-5595

The Recreation Services staff provides support to the community through each of our Regional Recreation Centers, neighborhood parks, dog parks, and skate parks.

Regional Recreation Centers:

All People's Life Center

6105 E. Sligh Ave., Tampa

(813) 744-5978

Brandon Community Center

502 E. Sadie St., Brandon

(813) 635-8179

Emmanuel P. Johnson

Progress Village

5855 S. 78th St., Tampa

(813) 671-7700

Gardenville

6219 Symmes Road, Gibsonton

(813) 672-1120

Jackson Springs

8620 Jackson Springs Road, Tampa

(813) 554-5004

Keystone

17928 Gunn Highway, Odessa

(813) 264-3819

Northdale

15550 Spring Pine Drive, Tampa

(813) 264-8956

Roy Haynes

1902 South Village Ave., Tampa

(813) 903-3480

Ruskin

901 6th St. S.E., Ruskin

(813) 672-7881

Thonotosassa

10132 Skewlee Road, Thonotosassa

(813) 987-6206

Westchase

9791 Westchase Drive, Tampa

(813) 964-2948

Therapeutic Services

(813) 744-5978

Therapeutic Services provides recreation, sports, and social activities for young people with physical and mental disabilities. There are five locations:

- **All People's Life Center**, 6105 E. Sligh Ave., Tampa
- **Citrus Park Elementary School**, 7700 Gunn Highway, Odessa
- **Hunters Green Elementary School**, 9202 Highland Oak, New Tampa
- **Plant City High School**, 1 Raider Place, Plant City
- **Riverview Recreation Center**, 7807 Capitano St., Riverview

Permitting

See Development Services

Pet Resources

Pet Resource Center

440 N. Falkenburg Road

Tampa, 33619

(813) 744-5660

HCFLGov.net/Pets

Pet Resources encompasses the Pet Resource Center – Hillsborough County's public animal shelter – and Animal Safety and Enforcement. The Pet Resource Center is dubbed the "First Place for Pets" since it is often the first stop for the community's lost, stray, injured, and homeless dogs and cats. The shelter is open-admission and accepts all pets regardless of age, breed, health, size, or temperament. Nearly 20,000 animals a year come through the doors to receive food, water, shelter, medical care, and initial behavioral assessments. The facility is open daily from 10 a.m. to 7 p.m. New animals arrive daily, and most may be viewed online. Adoptions include spaying/neutering, vaccinations, license tag, microchipping, and health-checks by County veterinarians.

The following services may also be obtained at the Pet Resource Center:

- Pet registration tags, also known as pet licenses or rabies tags, for owners of dogs, cats, and ferrets in Hillsborough County. Proof of vaccination is required to purchase a pet license. Hillsborough County's Animal Ordinance requires all dogs and cats four months of age and older to be vaccinated against the rabies virus.
- Spay/neuter vouchers for income-qualifying County residents may be approved by mail or in person at the front counter. The one-time service for a pet includes a rabies shot and license tag. Proof of income and/or public assistance program participation is required.

Animal Safety and Enforcement

Animal Safety and Enforcement is responsible for enforcing local and state laws that protect pets and people. Partnering with local law enforcement agencies, public safety duties include:

- Transport of sick, injured, and stray pets
- Investigation and reporting of animal bites and dangerous dogs
- Writing citations and following up in court
- Response and investigation of animal neglect/cruelty report
- Emergency Support Function (ESF-17) for disaster response
- Humane and safety education in the community



Hillsborough
County Florida

First Saturday of every month

Free family event

10 a.m. to 2 p.m.

Pet Resource Center

440 N. Falkenburg Road

HCFLGov.net/Pets

(813) 744-5660 [f /PRCPets](#)

Picnic Shelters

See Parks & Recreation

See Conservation & Environmental Lands Management

Planning

See Development Service

Playgrounds

See Parks & Recreation

See Conservation & Environmental Lands Management

Preserves

See Conservation & Environmental Lands Management

Procurement Services

601 E. Kennedy Blvd., 25th floor

Tampa, 33602

Phone: (813) 272-5790 Fax: (813) 272-6290

HCFLGov.net/Procurement

Email: ProcurementServices@HHCFLGov.net

To do business with the County, vendors must be registered in iSupplier to receive email notifications of current bid opportunities, download solicitation documents, and submit bids online. Procurement Services offers monthly vendor training. The two-hour session aims to give both seasoned vendors and suppliers new to Hillsborough County a better understanding of how to register and navigate the iSupplier Portal. There is no fee to attend; however, advance registration is required.

Doing Business with Hillsborough County is easy.



1. Get Registered Online

Registered businesses will receive email notification of current bid opportunities.

2. Get the Contract

Submit bids, proposals, or quotes for your products and services.

3. Complete the Work

Issue invoices for goods and services.

Purchasing/ Procurement Services

**601 E. Kennedy Blvd., 25th Floor
Tampa, FL 33602
(813) 272-5790**



**Hillsborough
County Florida**

Project SAFE

See Fire Rescue

Property Maintenance

See Code Enforcement

Public Meeting Rooms

See Parks & Recreation

See Social Services

See Tampa-Hillsborough County Public Library

Public Utilities

South-Central Brandon Support Operations Complex

332 N. Falkenburg Road

Brandon, 33619

Northwest

15610 Premiere Drive

Tampa, 33624

Phone: (813) 272-6680 Fax: (813) 272-5589

HCFLGov.net/PublicUtilities

Public Utilities provides drinking water, reclaimed water, wastewater treatment, and conservation programs in service areas that are primarily in unincorporated Hillsborough County.

The department operates four major water treatment plants, seven wastewater treatment plants, and a number of administrative and field-support facilities.

Customers can pay their utility bill either by phone at (813) 276-8526, online at iwr.hillsboroughcounty.org, or at any local AMSCOT location.

Public Works

601 E. Kennedy Blvd., 22nd floor

Tampa, 33602

HCFLGov.net/PublicWorks

For Service Requests: (813) 635-5400, or HCFLGov.net/AtYourService

Emergencies: Report hazardous conditions, malfunctioning traffic signals or downed signs on nights, weekends, and holidays to (813) 635-5400.

Public Works maintains and upgrades the County's transportation and stormwater systems, and provides curbside solid waste collection (garbage, recyclables, and yard waste) for single-family homes in unincorporated Hillsborough County, and the Tampa Palms and Hunter's Green areas. Areas of responsibility include: all major County planning, engineering design, and construction projects that include roads, bridges, intersections, sidewalks, stormwater, and trails; maintenance of County rights-of-way and stormwater drainage systems; the inspection, structural integrity, repair, and maintenance of the County's 250 bridges; the ongoing operation, placement, maintenance, and repair of traffic control devices, including

traffic signals/controllers, pavement markings, school zone signalization, and street and speed signs; minor construction projects, pothole repair, roadway shoulder maintenance, roadside ditch and canal cleaning, and tree trimming; providing public education and monitoring to improve stormwater quality; mosquito control; and providing roadside/major canal herbicide programs.

Mosquito & Aquatic Weed Control

6527 Eureka Springs Road
Tampa, 33610
HCFLGov.net/Mosquito

For Service Requests: (813) 635-5400 or HCFLGov.net/AtYourService

A section under Public Works Department, Mosquito & Aquatic Weed Control protects the health of Hillsborough County residents by controlling nuisance and disease-transmitting mosquitoes through the use of integrated pest-management practices, and controls aquatic weeds that can promote the development of mosquito larvae. Mosquito Control provides service for all of Hillsborough County, including Plant City, Tampa, Temple Terrace, and MacDill Air Force Base.

Solid Waste Management

332 N. Falkenburg Road
Brandon, 33619
(813) 272-6680

Solid Waste Management is responsible for the disposal of more than 992,000 tons of solid waste (garbage, recyclables, and yard waste) generated in the county every year. The system includes the Resource Recovery Facility, Southeast County Landfill, Transfer Stations, Community Collection Centers, and recycling services, Household Hazardous Waste Collection Centers, and the Yard and Wood Waste Processing Facilities. The Waste to Energy Facility burns up to 1,800 tons of solid waste daily and produces enough electricity to power 30,000 homes.

Customers receive two collections of garbage, one collection of recyclables, and one collection of yard waste each week. Additional materials, including magazines, junk mail, plastic bottles, office paper, telephone books, paperboard products such as cereal boxes, shoe boxes, soda and beer cartons can be recycled. Collection hours are 6 a.m. to 6 p.m. There is no solid waste and recycling collection on Thanksgiving, Christmas, Memorial Day, the Fourth of July, or Labor Day. No solid waste collection is provided on New Year's Day. A service charge for collection and disposal is regulated by the Board of County Commissioners and is paid yearly as a non-ad valorem assessment on the property tax bill.

By contract with the County, the following companies provide residential garbage, recyclables, and yard waste collection in unincorporated Hillsborough County:

- Progressive Waste Service: (813) 248-3802
- Republic Services: (813) 265-0292
- Waste Management: (813) 621-3053

To contact your hauler, go to HCFLGov.net/SolidWaste.

Community Collection Centers

The centers may be used by residential customers who are billed the annual solid waste collection and disposal assessment or receive an exemption from curbside pickup. Residents may dispose of items that are not collectible at the curb. All Community Collection Centers are open Monday - Saturday, 7:30 a.m. to 5:30 p.m., and accept collectible waste (household garbage for exempt customers only) and non-collectible waste (electronics, paint, yard waste, scrap metal, tires, used motor oil, lead acid batteries, etc.).

- Alderman Ford Facility, 9402 S.R. 39, Lithia
(813) 757-3820
- Hillsborough Heights Facility, 6209 C.R. 579, Seffner
(813) 744-5533
- Northwest County Facility, 8001 W. Linebaugh Ave., Tampa
(813) 264-3816
- South County Facility, 13000 U.S. 41 S., Gibsonton
(813) 671-7611

Household Hazardous Waste Collections

(813) 272-5680

A service to residents of unincorporated Hillsborough County, regularly scheduled household hazardous waste collections accept paint, solvents, pool chemicals, hobby and craft supplies, lawn and garden chemicals, and more. There is no additional fee for residents who are billed the annual solid waste collection and disposal assessment. No items will be accepted from commercial interests. Household chemicals are accepted 8 a.m. to 2 p.m. at the following facilities:

First Saturday of the month:	Second Saturday of the month:	Third Saturday of the month:
Sheldon Road Facility 9805 Sheldon Road, Tampa (813) 272-5680	South County Facility 13000 U.S. 41 S., Gibsonton (813) 671-7611	East County Facility 6209 C.R. 579, Seffner (813) 744-5533

Purchasing

See Procurement

Rabies Vaccinations/Tags

See Pet Resources

Real Estates & Facilities Services

601 E. Kennedy Blvd., 23rd floor

Tampa, 33602

Phone: (813) 272-5810 Fax: (813) 272-5597

Real Estate & Facilities Services sells surplus County-owned real property, processes vacating petitions and right-of-way use permits, and provides information about the County's real estate transactions. This department also provides real estate support for County agencies, including real estate acquisition and technical support, sale of surplus property, and lease administration. The department also supports the Environmental Lands Acquisition and Protection Program.

County Center Public Parking

319 N. Pierce St. (The entrance is on Jackson Street and exits onto Pierce Street) The County Center Public Parking Garage is available to Fredrick B. Karl County Center visitors. The first hour of parking in this garage is free. After that, the cost is \$0.80 per half-hour. Payment types accepted are: cash, Visa, MasterCard, Discover Card, and debit cards with credit card processing/backing. The garage opens Monday through Friday at 7 a.m. and is closed weekends. The exit operates automatically to allow departure at any time. Additional parking is available at metered spaces along the streets, in nearby garages operated by the City of Tampa, and in private parking lots.

Reclaimed Water

See Public Utilities

Recreation Centers

See Parks & Recreation

Recycling

See Public Works

Redevelopment

See Economic Development

Regional Parks

See Conservation & Environmental Lands Management

Rental Facilities

See Parks & Recreation

See Tampa-Hillsborough County Public Library

Right of Way Management

See Public Works

Roads, Streets, and Sidewalks

See Public Works

Ryan White Program

See Health Care Services

Senior Centers

See Aging Services

Sewer Pipe Breaks

See Public Utilities

Site Development

See Development Services



Recycle That!

Hillsborough County's residential single-stream recycling program means you can mix all items in the blue, all-in-one roll cart, without sorting first. It's easy!

Put these items loose in your blue cart, with no bags:

- ♻️ Plastic bottles and containers
- ♻️ Aluminum, steel, and tin cans
- ♻️ Corrugated cardboard boxes (flattened to fit in the cart)
- ♻️ Clean, dry paper that tears (mail, magazines, newspapers, office paper)
- ♻️ Aseptic containers, gable top cartons (milk jugs, juice boxes)
- ♻️ Paperboard (cereal boxes, food and beverage boxes)
- ♻️ Glass bottles and jars
- ♻️ Learn what other items can and can't go in your recycling cart at HCFLGov.net/Recycling

Skate Parks

See Parks & Recreation

Small Business Programs

See Economic Development

Smoke Alarms

See Fire Rescue

Social Services

601 E. Kennedy Blvd., 24th floor

Tampa, 33602

Phone: (813) 272-5040 Fax: (813) 276-2865

HCFLGov.net/SocialServices

Social Services serves vulnerable citizens in the County who require stability or long-term, comprehensive case management services, including basic needs, housing, education, and training. Programs and services are provided at five Community Resource Centers throughout Hillsborough County. In addition, staff is deployed to remote sites and partnering agencies to provide specialized services throughout the County. The department also provides emergency services, food, water, and shelter in the aftermath of natural disasters.

Community Resource Centers:

- Lee Davis Community Resource Center, 3402 N. 22nd St., Tampa
- Plant City Community Resource Center, 307 N. Michigan Ave., Plant City
- Southshore Community Resource Center, 201 14th Ave. S.E., Ruskin
- University Community Resource Center, 13605 N. 22nd St., Tampa
- West Tampa Community Resource Center, 2103 N. Rome Ave., Tampa

Solid Waste

See Public Works

Spay/Neuter Voucher Program

See Pet Resources

Stormwater

See Public Works

Strategic Planning & Grants Management

601 E. Kennedy Blvd., 25th floor
Tampa, 33602
Phone: (813) 307-8301 Fax: (813) 501-1048

Strategic Planning & Grants Management handles a number of programs delivered to both the constituents of the County and the County workforce, including oversight of the County's grants enterprise and the creation and implementation of County crime reduction projects under the guidance of the Public Safety Coordinating Council, an advisory body to the Board of County Commissioners for matters relating to criminal justice. The department also coordinates cross-organizational and cross-jurisdictional initiatives. The department does not issue grants.

Streets & Addresses

See 9-1-1 Agency

Street Signs and Signals

See Public Works

Sunshine Line

3402 N. 22nd St., 1st floor
Tampa, 33605
Phone: (813) 272-7272 Fax: (813) 272-5131
HCFLGov.net/SunshineLine

Sunshine Line provides door-to-door transportation and bus passes for elderly, low-income, and disabled persons who do not have or cannot afford their own transportation. Transportation is provided primarily to medical facilities and Hillsborough County Aging Services facilities and Senior Citizens Nutrition & Activity Program sites, but non-medical trips are provided on a space-available basis. Vehicles used for door-to-door service are wheelchair accessible. Fees are charged for some trips, though the fees are based on client eligibility and funding source rules. Clients may call to be screened for eligibility and to make appointments for transportation, or to request a bus pass. Reservations may be made up to seven days in advance and must be made no less than two days in advance. Bus passes must be requested at least five days in advance to allow time for the pass to be mailed.

Swim Areas

See Conservation & Environmental Lands Management

Therapeutic Recreation Services

See Parks & Recreation

Tourist Development

See Economic Development

Traffic, traffic lights

See Public Works

Trails

See Parks & Recreation

See Conservation & Environmental Lands Management

Trash

See Public Works

Trauma Agency

601 E. Kennedy Blvd., 16th floor

Tampa, 33602

(813) 276-2051

HCFLGov.net/Trauma

The Hillsborough County Trauma Agency works to reduce the incidence of death, disability, and complications from injuries by planning, coordinating, and evaluating the County's trauma care system, which includes public access, pre-hospital care (air and ground ambulance services), acute hospital care, and rehabilitation services.

Vendor Opportunities with Hillsborough County

See Procurement Services

Veterans Memorial Park

See Consumer & Veterans Services

Veterans Services

See Consumer & Veterans Services

Violations/Citations

See Code Enforcement

See Development Services

Wage Recovery Program

See Consumer & Veterans Services

Wastewater

See Public Utilities

Water Bills

See Public Utilities

Water Conservation

See Public Utilities

Water Meter Reading

See Public Utilities

Watering Restrictions

See Code Enforcement

Workforce Development

See Economic Development

Zoning

See Development Services



COUNTY
CENTER

60 EAST
KENNEDY



Hillsborough
County Florida