

From: [REDACTED]  
To: [REDACTED]  
Subject: [REDACTED] ate  
Date: 05 October 2021 16:51:00

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Hi [REDACTED]

Many thanks for your swift reply.

I understand that sometimes it might be difficult to do a [REDACTED] survey with some participants, especially if they disengage quite quickly. However, we expect the projects to focus their efforts on completing the first survey with majority of their participants. Currently, Recruitment Junction has [REDACTED] surveys and there are [REDACTED] participants registered on [REDACTED]. There are no follow-up surveys as of yet.

Signal has proven to help uncover hidden barriers and even if it seems that the participant might not benefit from it, you can't be sure of that for sure until they try it and see what the outcome is. We've had examples from other CLLD projects where participants were suffering from domestic abuse but they would never know about it, had they not done [REDACTED]. The project was able to arrange for support and refer the participant to relevant organisation who could help. This has shown a dramatic change in this participant self-esteem which had also a positive impact on other aspects of their life.

We're now approaching the final stage of the programme and it's especially important that projects carry out initial surveys with all the participants and make time to carry out follow up surveys too. Even if it might not seem 'relevant' to the project, this is a valuable data to the programme which can help uncover gaps and help securing future funding.

Cheers,

[REDACTED]

[REDACTED]

Programme Support Officer

Phone:

E-mail:

Newcastle City Council  
City Futures Directorate  
Economic Development Unit

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From: [REDACTED]@therecruitmentjunction.com>

Sent: 04 October 2021 14:25

To: [REDACTED]

[REDACTED]@therecruitmentjunction.com>

**Subject:** RE: [REDACTED] - update

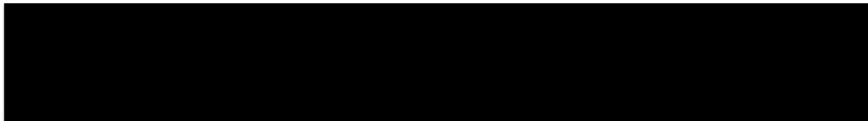
Hi [REDACTED]

Thanks for the question, there are some candidates where we are due to complete [REDACTED] with them (about 5), and so we are hoping for these numbers to go up. However, there are a few reasons for the discrepancies.

- Some people have disengaged with our service after the initial intervention, and so we did not get the chance to offer the survey
- Some were so quick through the service into jobs that again, we didn't get a chance to complete it – some of these were onboarded and into work before we had the [REDACTED] training
- Others it doesn't feel relevant, while they do have a conviction they clearly have a very stable home life, and will not benefit from completing it

Hope that makes it clear – we are aware [REDACTED] and it's value and we are looking to do it with appropriate candidates.

Kerry



[www.therecruitmentjunction.com](http://www.therecruitmentjunction.com)



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**From:** [REDACTED] [@newcastle.gov.uk](mailto:[REDACTED]@newcastle.gov.uk)>

**Sent:** 04 October 2021 13:18

**To:** [REDACTED] [@therecruitmentjunction.com](mailto:[REDACTED]@therecruitmentjunction.com)>; [REDACTED]  
[REDACTED] [rs@therecruitmentjunction.com](mailto:[REDACTED]@therecruitmentjunction.com)>

**Subject:** [REDACTED] - update

Hello [REDACTED] and [REDACTED]

Hope you both had a lovely weekend.

I thought it'd be a good idea to touch base as I'm updating project information on finance, outputs and [REDACTED]. I'd be great to hear how you are getting on with [REDACTED] surveys – have you faced any particular challenges, are your participants keen to complete them? I've noticed that so far you have completed [REDACTED] surveys and there are currently [REDACTED]. It'd be useful to understand why there's such a big discrepancy between the two system in terms of the numbers. If there's anything I could do at my end to help, let me know.

Cheers,

[REDACTED]

[REDACTED]

Programme Support Officer

Phone:

E-mail:

[REDACTED]

Newcastle City Council

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