

**From:** [REDACTED]  
**To:** [REDACTED]  
**Cc:** [REDACTED]  
**Subject:** CLLD Questions  
**Date:** 28 September 2022 13:39:03  
**Attachments:** [REDACTED]

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Hi [REDACTED],

[REDACTED] has forwarded me the CLLD output requests – I have done as much as I can this week (unfortunately I am out of the office the next 2 days so can't do any more). However, I have answered the questions you sent below as best I can.

**Also – it would be fantastic if you could send me your thoughts (by 30<sup>th</sup> Sep) on:**

- **the main challenges that you have faced – including Covid-related and post-Covid – and what you've done to address them (e.g. changes to delivery models, methods of engagement and recruitment etc)**

We had a [REDACTED] with central Newcastle who had a target on referrals which they did not meet, so our referrals were lower for the first half of the contract, however we have approached other referral partners, advertised widely and are on track to meet our target.

- **how you think the landscape has changed post-pandemic**

This isn't really relevant to us, as we didn't get awarded the contract pre-pandemic. There were difficulties around meeting people during lockdowns, however a lot of our candidates are in the group of either not believing covid was real or not thinking it was an issue.

- **is it “back to normal” (=back to pre-pandemic) or are people still reluctant to engage with your services?**

As above

- **are the numbers of people engaging with your organisation lower, the same or higher than pre-pandemic? And why?**

As above

[REDACTED] did ask – as we are on track to be at least within [REDACTED] (and confident we can actually hit the 100% target), if as a campaign the money is clawed back, would it be from those who are below target, or from all of the projects funded? I.e. If we are on target, but the money is still clawed back, will it also be clawed back from us?

Any other questions for me let me know.

Thanks

[REDACTED]



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**2021 Highly Commended:** NEPACS Ruth Cranfield Award

**2021 Commended:** Howard League for Penal Reform



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