

TRENTON BITTERLI

1256 W. Deer Crest Dr. · (208)-994-8329
Trentonbitterli@u.boisestate.edu

I would like to obtain a part-time position with a successful company where I can continue to use and grow my customer service skills to serve other people.

EXPERIENCE

MAY 2018 – JULY 2021

TEAM LEAD, FANCI FREEZ

My general responsibilities include running a cash register, waiting on customers, and making orders. During the shift I would continue to restock supplies as needed. My additional team lead responsibilities were assigning positions for the day, counting tills, and making sure the store is clean and stocked for the next shift. I was also responsible for taking customer complaints and ensuring that a resolution was reached.

JUNE 2022 – AUG 2022

STUDENT SUMMER TECH INTERN, WEST ADA SCHOOL DISTRICT

My general responsibilities include running windows updates on both teacher and student laptops and desktops, installing West Ada School District software on these devices, resetting iPads for students to use the following year, and disassembling and repair of both iPads and laptops/desktops. There were many times where we would repeat a certain procedure or task multiple times at different schools. I used this opportunity to find ways to streamline tasks and complete them more efficiently and timely. I got the chance to work on other technological devices such as cleaning out projector filters and resetting printers. I also had to go through some of the computer labs and make sure cable management was present so that the workplace was clean and ready to use for next year.

EDUCATION

2018-2021

ROCKY MOUNTAIN HIGH SCHOOL

2021-PRESENT

BOISE STATE UNIVERSITY

MAJOR: GAMING INTERACTIVE MEDIA AND MOBILE TECHNOLOGY

SKILLS

- Strong customer service skills
- Balancing money
- Leadership/supervisor skills
- Organization
- Time management
- Computers/technology

